15/5/2010

16				
- wasse	CUE AXATUDO CUE AXA140 S	1670 (KW)a	y3 / LKK	450
INS. CASE OV	ASSIGN	IATE CAR	7 77 11 15	
Surveyor:	Venneth DOI: _ 2:	2.4.14 Ass	ng Date:	
Pre-assign /		Claim No. :	(8304070	
Insured Vehi	cle No.: 531 63865	N. Talantini (1700)	- ZZP01 PI9	
	red : 188 Bl House David .	(C.	7095	
insured Tel 3	tm. 441 n (33)	Co.	nopemales.	
n-N	All to to a see	Place of Accident	: Stevens close	
	11.00 10.1			
If NO, Driv	INSRS:	INSRS: WSP: Tel: Liability: RMKS:	YES / NO ; TP GIA REPORT % Final ? Yes / No INSRS: WSP: Tel: Liability: RMKS:	
Date/ Time		9/1	STAGE I	DATE / PIC
2/.5	FOR CSO ONLY:		Finalisation	
204405.	Is driver the owner? (YES / NO)		Email AIG for OI GIA:	
-30112	If NO, Driver Name / Age : Insurance Co	mosuv.	Apt letter to OI:	THAT
	Driver's Own Vehicle Number: Insurance Co		Catt OI:	100 July
	Ŷ	77.7	After call ler to OI:	400
-1-1-1-	carrelos spake to the Lee I	yere-	Type Report	
130/5/14	I I les charas Contras the	analest.	Prepare Invoice:	
5.19	and water	certure	Others: Documentation Check List: Ha	ndler Typist
1.	To was doneing part while	making		
-	Cl-turn, Eddard be get	a agad	Of Apt Ltr: Authorisation To Act:	
	De the less four		Release Voucher:	
	436	Λ	Piral Repair Bill:	
	Agenced to seeme the your	r blowne	Car Rental Invoice.	
	3 mis on 41 be offerted.		LTA/GIA:	
	7	1	Medical Bill:	
	12) wayour D.D. A Streeth	10× 200	Approval Email:	
			Approvai Emaii.	

02-3-16 BASED ON DAMAGE PREFILE & ACCIDENT SCENARIO. THIS SCENARIO IS MUNE CREDIBLE. TO PROCEED

mandale

(Agreed / Assessed)

Ponting LOD

Limited for

Email fo

Date:

55

39/3/18

Repair Cost

VINAL SETTLEMENT

WHEN NEED THAT THEN DE SETTLEMENT

MXA

ARA. THOM

to geek

Confirm with

Final Liability

Payment Breakdown Form

BOLA S/N No : n/4

If NO or B 28, Ass. Lin

New wewill fun porary close.

ASS, REC. BY:	SSIGNMENT
neth	1 10 1/24 / Ny Book 011 16
From: Date:	Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
Estimated Cost:	Truck / Trailer or
OD/TP/WS/TP RES/OD RES/EVA/INV/MV	BAN 520; 60 /771
To Inspect Vehicle No: /C /C / 1 / N	AC Insured / Std / NI / NA
at Workshop m/s	Sp. Reading T/Radio: Insured / Std / NI / NA
of	
Insured:	Eng/No: 48AI+B 82690BC 42786
Policy No.	Gen. Cond. Good / Fair / Poor / Burnt
Claims No.	Steering: Inorder / Jammed / Leaked / Burnt or
Sum Insured: Excess:	Brake: Inorder / Jammed / Leaked / Burnt or
(Cilent's Record)	Modi: Nil / S/Rim / STD A/Rim or
Make of Veh:	Tyre Size: F: Dun 225/55 ER16
	R. Mil
(Policy Condition) Remark: The veh had commenced its	DIS BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
repair at the time of inspection.	TOYO / YOKO or
Bal, or Market Value	Front D Read / mm
IDAC Accident Rport: Consistent? : Yes or No	R/Bal. / mm
GIA / PR Seen: Consistent? : Yes or No	L/Bal. 0 mm 001 22/4//
Est Repairs: Of days Res.: Yes or No	D.O.A. 211 4114
Lum Sum: 7 6 % 3 Val.: Yes or No	Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
1 24 UDS	211 2 1 1 116
- TOTAL TOTA	The U/C / Chassis frame / Body Structure affected due to collision
Date: Person Contacted: Date / Time Action / Instruction	
-TIE TIV. Dream Co	afine Simon (7+
Delay in spare party ow	or Reporting discussess,
- (Red (\$ 2593.85	24101
	Days Of Repair:
Date/Time, File Pass to? : Prell. Report	Resurvey No. of Trip: Survey Fee:
1) : Final Report	Add Fee: Site Insp (\$)s +RSSi

AUTO PTE LTD

CO. REG. NO: 199402370D GST NO: M2-0123250-3

金興(難)汽車私人有限公司

新民通道 (大牌 34 座) 門牌 114 號

Blk 34 Sin Ming Drive, #01-114, Singapore 575708,

Tel: 6452 7018 (5 Lines) Fax: 6458 3895

Email: service@kkimhin.com.sg

No. : 25952

Vehicle Insured : GJF 6336 B : 21-Apr-2014 Accident Date

Date : 22-Apr-2014

Our Ref : 140254 AXA) / XW

PAGE: 1

MR TAN T'ZU-JEN Singapore

ESTIMATED COST OF REPAIR FOR B.M.W 5201A (1991) SKB6624U

1	pc pc pc pc pc	o/s front door protector o/s front fender o/s front fender protector o/s front fender lamp o/s front fender inner shield o/s rear door protector front bumper front bumper pad front bumper lower		93.80° R 789.30° R 82.60° R 67.75° 154.00° 89.70° 1,216.00° 122.00° 131.00°	7
2		The state of the s	@ S\$226.00	452.00 0-7 498.00	2 4
-		The second of th	@ S\$249.00	2 904 00	011:4 DIR
				496.00	dit ct of sine
2	pcs	front knuckle arm bearing of the		490.00	
		(T. 48RH)	0 00000 00	Py 524.00	2
2	pcs	front shock absorber (LH&RH)	0 55262.00	F 176.00	2
2	nes	front shock absorber top	# 8\$ 80.00	+14.45	7.
			@ S\$ 87.40	07 174.80	2
			Less 104 :	7,970.95 - 797.1 0	7,173.85
1 2	pc	n/s front tyre n/s front sport rim (LH&RH)	e s\$450.00	168.5~	Are 240.00 sn Folson as 900.00 sn
	o to	w accident vehicle to workshop			150.00 1201

NOT Nothonix

LKK Auto Cansultants Pts Ltd

- Resurvey reforefaller Spray Painting.

- Damaged part to Discolar when Re-inspection.

- Parts prices subject to confirmation.

- Third Party Survey webout prejudice.

- No degal molification is allowed.

- Uling 8 7

by flatbed or Kings Dolly towing.

Con't Page 2 ...

GST NO: M2-0

CO. REG. NO: 199402370D GST NO: M2-0123250-3

金興(龔)汽車私人有限公司

新民通道 (大牌34座) 門牌114號

Blk 34 Sin Ming Drive, #01-114, Singapore 575708.

Tel: 6452 7018 (5 Lines) Fax: 6458 3895

Email: service@kkimhin.com.sg

Vehicle Insured : SJF 6336 S

Our Ref : 140254

Page: 2

No. : 25952

To remove, cut out damaged parts, panel beating, welling, align, refix and to renew affected parts.

To putty and respray on affected portions.

To dismentle and check front undercarriages. To replace affected portions.

To conduct front wheel alignment test.

600.00 4001

1,200.00 8001

250.00 2401

80.00

Total :

8\$10,593.85

Singapore Dollars fen Thousand Five Hundred and Ninety Three and Cents Eighty Five Only

Note: Amount quoted above is subject to prevailing GST at time of tax invoice.

LKK Auto Consultants hence notify the Repairer of the following:

- . To resurvey before after spray painting
- To display damaged part(s) during resurvey
- + Parts prices are subject to confirmation
- . Third party survey is on a "Without Prejudice" ben
- No liveal modification(s) is allowed.
- Toppementary forms) must be resurveyed and
 Topped to heat approval from insurance Company

Acknowledged by Repairer

Synature

Date

RISK 1-P1410955 <u>Claim received on 15/05/2014.</u> SJF6336S(INSD) C/W SKB6624U VTP SITF 16.05.14 NCD-Y KM 16.05.14

Kitty TEO

Executive Assistant – Motor Claims

AXA Insurance Singapore Pte Ltd

8 Shenton Way #27-01 AXA Tower Singapore 068811

kitty.teo@axa.com.sq

DID: (65) 6880 4602 Fax: (65) 6880 4838

Website: www.axa.com.sq



redefining / standards

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Please consider the environment before printing this email

From: Admin-B (LKK Auto) [mailto:admin-b@lkkauto.com]

Sent: Thursday, May 15, 2014 10:04 AM

To: Winnie Ho Ping Ping; Tan Tiong Beng; Kitty Teo Poh Guek

Cc: 'Jesslyn Soh'; 'KKLau'

Subject: Direct Settlement - Acc Invl SJF 6336S (OI : AXA - TBA) & SKB 6624U(TP : LKK -

CC6/AXA14007670/Kv1y3) on 21.04.2014

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SKB 6624U AT M/s K.Kim Hin.

Enclosed herewith a copy of TP's GIA for your perusal.

Please be informed that our estimated cost of repair is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jesslyn and she can be contacted at DID: 6841 6051

Thanks & Regards, YIN SIEW LKK Auto Consultants Pte Ltd DID: 6841 1972 FAX: 6741 4108

This message is confidential; its contents do not constitute a commitment by AXA except where provided

Joanne Lee (LKK Auto)

From:

Joanne Lee (LKK Auto) <report@lkkauto.com>

Sent:

Wednesday, 16 March, 2016 4:21 PM

To:

'stacey.ng@axa.com.sg'

Cc:

'zayyer@lkkauto.com'

Subject:

C0304070: TP Direct Settlement - Accident Involving SJF 6336S (OI) and SKB 6624U

(TP) on 21/04/2014

Attachments:

EMAIL.pdf; LKK PHOTO.pdf; LKK PHOTO-2.pdf; LKK PHOTO-3.pdf; LKKAdjustment1a

(17).pdf; LKKInspection (12).pdf; LKKInvoice1 (56).pdf

Dear Sir/Madam,

We refer to our email dated 07.03.2016, which is self-explanatory.

We enclose herewith our without prejudice report and relevant documents for your necessary action please.

Thank you.

Best Regards,

JOANNE | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933

Text size *

5419

14/1/19

18K -20K

MV

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:

Singapore NRIC

Owner ID:

S7399061J

Vehicle Details

Vehicle No.:

SK86624U

Vehicle to be

Yes

Exported:

Intended Deregistration Date

22 Apr 2014

Vehicle Make:

B.M.W.

Vehicle Model:

520IA

Primary Colour:

Blue

Manufacturing Year, 1991

Engine No.:

31057377

WBAHB62090BC42786

Chassis No. Maximum Power

Output.

Open Market Value: \$42,772.00

Original

07 Jan 1992

Registration Date: First Registration

07 Jan 1992

Date: Transfer Count

4

Actual ARF Paid

\$64,158.00

Intended PARF Rebate Details

PARF Eligibility:

Forfeited

PARF Eligibility Expiry Date:

PARF Rebate

Amount:

\$0.00

Intended COE Rebate Details

COE Expiry Date:

30 Apr 2019

COE Category:

E - Open Category

COE Period(Years): 10

PQP Paid:

\$3,162.00

COE Rebate

\$1,600.00

Amount: Total Rebate

\$1,600.00

Amount: The information contained herein is correct as at 22 Apr 2014

OK

Land Transport Authority

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Text size +

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:

Singapore NRIC

Owner ID:

S7399061J

Vehicle Details

Vehicle No:

SKB6624U

Vehicle to be Exported:

Yes

Intended Deregistration Date:

22 Apr 2014

Vehicle Make:

BMW

Vehicle Model:

520IA

Primary Colour:

Blue

Manufacturing Year, 1991

Engine No.:

31057377

Chassis No.:

WBAHB62090BC42786

Maximum Power

Output:

Open Market Value: \$42,772.00

Original

07 Jan 1992

Registration Date: First Registration

07 Jan 1992

Date:

Transfer Count:

Actual ARF Paid

\$64,158.00

Intended PARF Rebate Details

PARF Eligibility:

Forfeited

PARF Eligibility

Expiry Date PARF Rebate

\$0.00

Amount:

Intended COE Rebate Details

COE Expiry Date:

30 Apr 2019

COE Category:

E - Open Category

COE Period(Years): 10

PQP Paid

\$3,162.00

COE Rebate Amount:

Total Rebate

Amount:

\$1,600.00 \$1,600.00

MV estimated MV JIK. before 5 yrs.

The information contained herein is correct as at 22 Apr 2014 OK

Land Transport Authority

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Text size *

Enquire Transfer Fee

Vehicle Details

Vehicle No.

SKB6624U

Vehicle Type:

P10 - Passenger Motor Car

Vehicle Attachment 1

No Attachment

Vehicle Scheme

Normal

Vehicle Make:

B.M.W.

Vehicle Model

520IA

Chassis No.:

WBAHB62090BC42786

Propellant:

Petrol

Engine No.:

31057377

Engine Capacity:

1991 cc

Maximum Power Output: -

Maximum Laden Weight: -

Unladen Weight:

Year Of Manufacture

1991

Original Registration

07 Jan 1992

Lifespan Expiry Date

COE Category :

E - Open Category

Quota Premium:

\$3,162.00

COE Expiry Date :

30 Apr 2019

Road Tax Expiry Date

15 May 2014

Inspection Due Date :

15 May 2014

Intended Transfer Date: 22 Apr 2014

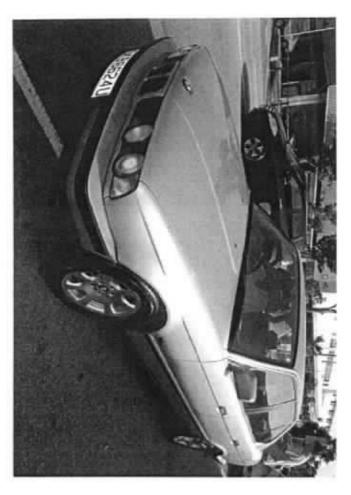
CO2 Emission:

The current road tax expiry is 15 May 2014. You may renew the road tax from 16 Feb 2014 with all pre-requisite(s) fulfilled. If the road tax is renewed after 15 May 2014, late renewal fee(s) will be imposed. Please use Enquire Road Tax Payable to check on the late fee(s) payable

Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.

Amount Payable (From 16 May 2014 to 15 Nov 2014)

Amount Payable (From 16 Ma	ly 2014 to 15 NOV 2014)		
	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Transfer Fee :	11.00	7	11.00
Sub Total :			11.00
Nett Road Tax Amount (After Offsetting Over Payment):	902 00	-	902.00
Total Amount Payable :			913.00
Amount Payable (From 16 Ma	ay 2014 to 15 May 2015)		
	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (5\$)
Transfer Fee :	11.00	*	11.00
Sub Total :			11.00
Nett Road Tax Amount (After Offsetting Over Payment)	1,803.00		1,803.00









Vivian Lau (LKKAuto)

From:

CHAN Kian Chuan <kianchuan.chan@axa.com.sg>

Sent:

Monday, 26 November, 2018 9:36 AM

To:

Vivian Lau (LKKAuto)

Cc:

Admin A

Subject:

RE: C0304070: DS / K.KIM HIN / P1410955 / OD-SJF6336S / TP-SKB6624U /

21.04.2014 / EST TBA / KM *** LKK REF: CC6/AXA14007670/Kwa3q2-1

Importance:

High

Hi Vivian,

TPV is reg on 1992 hence please advise on market value and nett loss.

Thank you.

*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.

Warmest Regards

KC Chan | Senior Specialist, Motor Claims Department

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg

Email: kianchuan.chan@axa.com.sg

Customer Care No. 1800 8804888



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From: Vivian Lau (LKKAuto) [mailto:vivianlau@lkkauto.com]

Sent: Thursday, November 01, 2018 11:41 AM

To: CHAN Kian Chuan <kianchuan.chan@axa.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: C0304070: DS / K.KIM HIN / P1410955 / OD-SJF6336S / TP-SKB6624U / 21.04.2014 / EST TBA / KM ***

LKK REF: CC6/AXA14007670/Kwa3q2-1

Dear Officer In charge,

Kindly informed that the above matter was previously closed without settlement as TP's repairer did not submit LOD.

Now, we are in receipt of LOD and will proceed to follow up the claim.

FYI, This is a case where the insured was making U- turn and collided with TP oncoming vehicle.

Kindly informed that we had spoken to the insured pertaining to the accident. OI confirmed that he felt an impact while making U-turn during the accident as TP was driving very fast.

We advised OI on the liability and NCD issue. OI agreed to settle the claim and aware of NCD issue.

We here seek mandate approval to offer to repairer M/s K KIM HIN PTE LTD is as follows:

	TP CLAIMED	REVISED - TO OFFER
Cost of Repairs	\$10593.85	\$8560.00
Loss of Rental	\$1320.00 (\$120 X 11DAYS)	\$900.00 (\$100 X 9days)
LTA search	\$2.00	\$2.00
Total	\$11915.85	\$9462.00

Amount of claim at liability 100% SS 9,462.00

For your approval please.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: <u>Vivianlau@lkkauto.com|</u> fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vivian Lau (LKKAuto)

Sent: Friday, 21 September, 2018 10:29 AM

To: 'kianchuan.chan@axa.com.sg' <kianchuan.chan@axa.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: C0304070: DS / K.KIM HIN / P1410955 / OD-SJF6336S / TP-SKB6624U / 21.04.2014 / EST TBA / KM ***

LKK REF: CC6/AXA14007670/Kwa3q2-1

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LTA search	\$2.00	\$2.00
Total	\$11915.85	\$9462.00

Amount of claim at liability 100% SS 9,462.00

For your approval please.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: <u>Vivianlau@lkkauto.com|</u> fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Tuesday, 27 March, 2018 12:07 PM To: TAY Ernest <<u>ernest.tay@axa.com.sg</u>>

Cc: Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Subject: RE: C0304070: DS / K.KIM HIN / P1410955 / OD-SJF6336S / TP-SKB6624U / 21.04.2014 / EST TBA / KM ***

LKK REF: CC6/AXA14007670/Kwa3q2-1

Hi Ernest,

We will check and revert to you.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: TAY Ernest [mailto:ernest.tay@axa.com.sg]

Sent: Monday, 26 March, 2018 10:15 PM To: Admin A <admin-a@lkkauto.com>

Subject: FW: C0304070: DS / K.KIM HIN / P1410955 / OD-SJF6336S / TP-SKB6624U / 21.04.2014 / EST TBA / KM

Dear LKK team,

Please update status.

Thank you.

*Please note we have terminated our fax-line. Please send your correspondences to our two common mail boxes instead. For OD/TP survey, please send it to motor.survey@axa.com.sq. For other correspondences, please send it to motor.doc@axa.com.sq.

With Regards,

Ernest Tay | Specialist, Motor (Property) Claims

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg

Email: ernest.tay@axa.com.sg

Phone: 1800-880-4888

Company Registration number: 199903512M GST Registration number: 199903512M



redefining / insurance

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From: Zayyer (LKKAuto) [mailto:zayyer@lkkauto.com]

Sent: Wednesday, July 19, 2017 4:20 PM
To: ANG Flossie <flossie.ang@axa.com.sg>
Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: C0304070: DS / K.KIM HIN / P1410955 / OD-SJF6336S / TP-SKB6624U / 21.04.2014 / EST TBA / KM

Policy Number: P1410955

Dear Flossie,

Refer to the below email and attached.

Please let's have your approval to proceed settlement with TP's repairer.

Best Regards,

Zayer | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2409, email: <u>zavyer@lkkauto.com</u> fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)

From: TAN Kwee May [mailto:kweemay.tan@axa.com.sg]

Sent: Wednesday, 19 July, 2017 4:12 PM To: Zayyer (LKKAuto) <<u>zayyer@lkkauto.com</u>>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: C0304070: DS / K.KIM HIN / P1410955 / OD-SJF6336S / TP-SKB6624U / 21.04.2014 / EST TBA / KM

Hi Zayer

This not my case.

Please resend to the correct officer.

Thanks

Kwee May <u>TAN</u> Assistant Manager Motor (Property) Claims AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg

Email: kweemay.tan@axa.com.sg

DID: 1800 880 4888



redefining / insurance



GLOBAL INSURANCE BRAND FOR THE 8TH CONSECUTIVE YEAR

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From: Zayyer (LKKAuto) [mailto:zayyer@lkkauto.com]

Sent: Monday, July 17, 2017 6:09 PM

To: TAN Kwee May <kweemay.tan@axa.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: C0304070: DS / K.KIM HIN / P1410955 / OD-SJF6336S / TP-SKB6624U / 21.04.2014 / EST TBA / KM

Your policy number: C0304070

Dear Kwee May,

Refer to the below email and attached.

Please let's have your approval to proceed settlement with TP's repairer.

Best Regards,

Zayer | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2409, email: <u>zayyer@lkkauto.coml</u> fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zayyer (LKKAuto)

Sent: Wednesday, 28 June, 2017 10:23 AM

To: 'valencia.lee@axa.com.sg' <<u>valencia.lee@axa.com.sg</u>>

Cc: Zayyer (LKKAuto) <zayyer@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: C0304070: DS / K.KIM HIN / P1410955 / OD-SJF6336S / TP-SKB6624U / 21.04.2014 / EST TBA / KM

Dear Valencia,

We refer to the below email.

Kindly assist us forward the below email to the officer in charge for approval.

Dear Officer In charge,

Kindly informed that the above matter was previously closed without settlement as TP's repairer did not submit LOD.

Now, we are in receipt of LOD and will proceed to follow up the claim.

FYI, This is a case where the insured was making U- turn and collided with TP oncoming vehicle.

Kindly informed that we had spoken to the insured pertaining to the accident. OI confirmed that he felt an impact while making U-turn during the accident as TP was driving very fast.

We advised OI on the liability and NCD issue. OI agreed to settle the claim and aware of NCD issue.

We here seek mandate approval to offer to repairer M/s K KIM HIN PTE LTD is as follows:

	TP CLAIMED	REVISED - TO OFFER
Cost of Repairs	\$10593.85	\$8560.00
Loss of Rental	\$1320.00 (\$120 X 11DAYS)	\$900.00 (\$100 X 9days)
LTA search	\$2.00	\$2.00
Total	\$11915.85	\$9462.00

Best Regards,

Zayer | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2409, email: zayyer@lkkauto.com fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zayyer

Sent: Monday, 7 March, 2016 7:37 PM

To: Stacey Ng Pei Sze <stacey.ng@axa.com.sg>

Cc: Chen Xinyou <chen.xinyou@axa.com.sg>; Zayyer <zayyer@lkkauto.com>; KKLau <kklau@lkkauto.com>; Olivia

Lau <olivialau@lkkauto.com>

Subject: RE: C0304070: DS / K.KIM HIN / P1410955 / OD-SJF6336S / TP-SKB6624U / 21.04.2014 / EST TBA / KM

Dear Sir / Madam.

We refer to the above matter and updates.

Be informed that our surveyor had finalised above matter with TP's repairer since 21 May 2015.

However, TP's repairer did not submit the LOD until now. In view of no further development, we will proceed to temporary close the file and submit the report to your office.

If any new development in future, we will keep you informed for an update and follow up the matter accordingly.

Best Regards,

Zaver | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2409, email: <u>zayyer@lkkauto.coml</u> fax: 6741-4108 8lk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zayyer

Sent: Thursday, 30 July, 2015 10:56 AM

To: Jacqueline Leong (Jacqueline.Leong@axa.com.sg)

Cc: Admin A; CS A Team

Subject: RE: C0304070: DS / K.KIM HIN / P1410955 / OD-SJF6336S / TP-SKB6624U / 21.04.2014 / EST TBA / KM

Dear Jacqueline,

Case had been finalised. We are pending LOD from TP for closure.

Best Regards,

Zayer | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2409, email: <u>zavyer@lkkauto.com</u> fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)

From: Hsiao Tong

Sent: Thursday, 30 July, 2015 10:11 AM To: Zayyer <zayyer@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Jacqueline Leong

(Jacqueline.Leong@axa.com.sg) < Jacqueline.Leong@axa.com.sg>

Subject: FW: C0304070: DS / K.KIM HIN / P1410955 / OD-SJF6336S / TP-SKB6624U / 21.04.2014 / EST TBA / KM

Dear Zayyer,

Kindly assist. CC6/AXA14007670/Kzy3

Best Regards,

Hsiao Tong Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jacqueline Leong [mailto:Jacqueline.Leong@axa.com.sg]

Sent: Thursday, 30 July, 2015 10:05 AM

To: Admin A; Admin-B; Hsiao Tong; Vivian Lau

Subject: C0304070: DS / K.KIM HIN / P1410955 / OD-SJF6336S / TP-SKB6624U / 21.04.2014 / EST TBA / KM

Dear Hsiao Tong/Vivian

Please advise status. Tks.

Thanks & Regards,

Jacq

Jacqueline Leong

Executive - Motor Claims

AXA Insurance Singapore Pte Ltd

8 Shenton Way, #27-01 AXA Tower, Singapore 068811

jacqueline.leong@axa.com.sq Customer Care no: 1800-880 4741

Website: www.axa.com.sg



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From: Ong Eng Hong (PSC)

Sent: Friday, May 16, 2014 10:32 AM

To: Luye Hui Qi (PSC)

Subject: FW: DS / K.KIM HIN / P1410955 / OD-SJF6336S / TP-SKB6624U / 21.04.2014 / EST TBA / KM

From: Kitty Teo Poh Guek [mailto:Kitty.Teo@axa.com.sg]

Sent: Friday, May 16, 2014 10:30 AM

To: 'Admin-B (LKK Auto)'

Cc: 'Jesslyn Soh'; 'KKLau'; Tan Kwee May; Ruth Chua; Ong Eng Hong (PSC); Tan Chia Ling (PSC); Chang Ping Lin

(PSC); Noor Azizah bt Mohamad Said (PSC)

Subject: DS / K.KIM HIN / P1410955 / OD-SJF6336S / TP-SKB6624U / 21.04.2014 / EST TBA / KM

RISK 1-P1410955 <u>Claim received on 15/05/2014.</u> SJF6336S(INSD) C/W SKB6624U VTP SITF 16.05.14 NCD-Y KM 16.05.14

Kitty TEO

Executive Assistant – Motor Claims
AXA Insurance Singapore Pte Ltd
8 Shenton Way #27-01 AXA Tower Singapore 068811
kitty.teo@axa.com.sq

DID: (65) 6880 4602 Fax: (65) 6880 4838

Website: www.axa.com.sg



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Please consider the environment before printing this email

From: Admin-B (LKK Auto) [mailto:admin-b@lkkauto.com]

Sent: Thursday, May 15, 2014 10:04 AM

To: Winnie Ho Ping Ping; Tan Tiong Beng; Kitty Teo Poh Guek

Cc: 'Jesslyn Soh'; 'KKLau'

Subject: Direct Settlement - Acc Invi SJF 6336S (OI: AXA - TBA) & SKB 6624U(TP: LKK -

CC6/AXA14007670/Kv1y3) on 21.04.2014

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SKB 6624U AT M/s K.Kim Hin.

Enclosed herewith a copy of TP's GIA for your perusal.

Please be informed that our estimated cost of repair is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jesslyn and she can be contacted at DID: 6841 6051

Thanks & Regards, YIN SIEW LKK Auto Consultants Pte Ltd DID: 6841 1972

FAX: 6741 4108

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LETTER OF DISCHARGE

\$_9,662.00_(inc	clusive of inte alia, d	workshop), hereby agreed and confi le SKB6624U to accept the damages, interests, loss of use, on ants Pte Ltd, the authorized surveyo	costs and
AXA Insurance Singap	ore Pte Ltd, the Third Pa	arty's insurers, on this matter.	
pursuant to the road acc	all and final settlement of cident which occurred all on 21.04.2014	fany claim made against <u>SJF6336</u> ; long <u>Junction</u> of Stevens Ro	S ad 8
White House Road	0		
SHIP CHARLE CARE	uto Pte Ltd (w	vorkshop) are further authorized by	the said
We K. Kim Hin A	uto Pte Ltd (w	workshop) are further authorized by trictly without prejudice basis on the	the said

In consideration of the said payment by the said M/s AXA Insurance Singapore Pte Ltd, we, the said authorized workshop, shall fully discharge them from any further claim whatsoever in respect of the said accident.

We also declare that we are authorized by the said owner to receive the said settlement sum and hereby undertake to indemnify M/s AXA Insurance Singapore Pte Ltd, against any claim made or which may be made in respect of this matter.

N. Andrews

For and on behalf of the owner of (SKB6624U) (workshop stamp and authorized signature)

For and on behalf of M/s AXA Insurance Singapore Pte Ltd (LKK stamp and authorized signature)

CO. REG. NO: 199402370D GST NO: M2-0123250-3

TAX CLAIM INVOICE



金興(壟)汽車私人有限公司

新民通道 (大牌 34座) 門牌 114號

No: 121232

Blk 34 Sin Ming Drive, #01-114, Singapore 575708.

Tel: 6452 7018 (5 Lines) Fax: 6454 9575

Email: service@kkimhin.com.sg

Accident Date : 21-Apr-2014

Date: 22-Feb-2017

Our Ref : 140254 / ANGIE

PAGE: 1

DR TAN T'ZU-JEN C/O AXA INSURANCE SINGAPORE PRIVATE LIMITED 8 SHENTON WAY #27-01 AXA TOWER Singapore 068811

FINAL REPAIR BILL FOR B.M.W 5201A (1991) SKB6624U

To supply spare parts

To tow accident vehicle to workshop by flatbed or Kings Dolly towing.

To remove, cut out damaged parts, panel beating, welding, align, refix and to renew affected parts.

To putty and respray on affected portions.

To dismantle and check front undercarriages. To replace affected portions.

To conduct front wheel alignment test.

8,000.00

Add 7% GST :

560.00

Total :

S\$ 8,560.00

Singapore Dollars Eight Thousand Five Hundred and Sixty Only

> 全與(員)汽車私人有限公司 K. KIM HIN AUTO FIELID

Your Ref: SJF6336S Our Ref: 140254/04

DR. TAN T'ZU-JEN

Postal Address: Blk 34 Sin Ming Drive #01-114 Singapore 575708

Date: 22.02.2017

AXA Insurance Singapore Pte Ltd Motor Claims Dept 8 Shenton Way #27-01 AXA Tower Singapore 068811

Dear Sir/Madam

ACCIDENT INVOLVING SKB6624U AND SJF6336S ALONG JUNCTION OF STEVENS ROAD & WHITE HOUSE ROAD ON 21.04.2014.

I am the owner of the m/vehicle SKB6624U which was involved in the above accident.

My vehicle sustained damages as a result of the said accident and I am now claiming against you for the followings:-

	Costs of repairs					\$	8,560.00
2.	Loss of use of vehicle at \$120.00	(REFER	R DIA	MOND	CAR	REN	TAL)
	per day for 11 day(s)			* *			1,320.00
	Police documents/Search fees		***			\$	2.00
4.	Surveyor report fee			4.74	4.4	\$	
				Tota	1:	\$	9,882.00
						=:	

Please advise whether you are prepared to settle my claim as outlined above. As I have yet to settle my repair bill with my repairers, I hereby authorise my repairers and/or their representatives to negotiate/compromise settlement of above claim on my behalf.

Looking forward to hear from you soon.

Yours faithfully,

enc1.

Vic (LKKAuto)

From:

CHAN Kian Chuan <kianchuan.chan@axa.com.sg>

Sent:

Thursday, 12 December, 2019 2:06 PM

To:

Vic (LKKAuto)

Cc:

Admin A

Subject:

RE: C0304070: DS / K.KIM HIN / P1410955 / OD-SJF6336S / TP-SKB6624U /

21.04.2014 / EST TBA / KM *** LKK REF: CC6/AXA14007670/Kh3q2-1

Importance:

High

Hi Vic.

Please proceed as follows:

COR: \$8,560.00 LOR: \$900.00 (9DAYS)

LTA: \$2.00

TOTAL: \$9,462.00

Thank you.

*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.

Warmest Regards



KC Chan | Senior Specialist, Motor Claims Department

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg

Email: kianchuan.chan@axa.com.sg Customer Care No. 1800 8804888





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From: Vic (LKKAuto) <vicalpeh@lkkauto.com> Sent: Thursday, November 28, 2019 12:01 PM

To: CHAN Kian Chuan <kianchuan.chan@axa.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: [EXTERNAL] RE: C0304070: DS / K.KIM HIN / P1410955 / OD-SJF6336S / TP-SKB6624U / 21.04.2014 / EST

TBA / KM *** LKK REF: CC6/AXA14007670/Kh3q2-1

Dear KC,

Please find attached re-inspection photos as requested.

We checked and TP vehicle is already deregistered.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: CHAN Kian Chuan [mailto:kianchuan.chan@axa.com.sg]

Sent: Wednesday, 27 November, 2019 11:31 AM

To: Vic (LKKAuto) Cc: Admin A

Subject: RE: C0304070: DS / K.KIM HIN / P1410955 / OD-SJF6336S / TP-SKB6624U / 21.04.2014 / EST TBA / KM ***

LKK REF: CC6/AXA14007670/Kh3q2-1

Importance: High

Hi Vic,

Please attached the after repairs photos and had TPV been already scrapped?

Thank you.

*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.

Warmest Regards



KC Chan | Senior Specialist, Motor Claims Department

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg

Email: kianchuan.chan@axa.com.sg Customer Care No. 1800 8804888





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From: Vic (LKKAuto) < vicalpeh@lkkauto.com > Sent: Friday, November 22, 2019 11:39 AM

To: CHAN Kian Chuan <kianchuan.chan@axa.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: [EXTERNAL] RE: C0304070: DS / K.KIM HIN / P1410955 / OD-SJF6336S / TP-SKB6624U / 21.04.2014 / EST

TBA / KM *** LKK REF: CC6/AXA14007670/Kh3q2-1

Dear KC.

We refer further to your below email.

Our surveyor at the time of inspection had check the following:

MARKET VALUE : \$20,000.00 (est) LTA REBATE : \$ 1,600.00 (est) NETT VALUE : \$18,400.00 (est)

As such, we propose below amount to offer to the TP repairer.

	TP CLAIMED	REVISED - TO OFFER
Cost of Repairs	\$10,593.85	\$8,560.00
Loss of Rental	\$ 1,320.00 (\$120 X 11DAYS)	\$ 900.00 (\$100 X 9days)
LTA search	\$ 2.00	\$ 2.00
Total	\$11,915.85	\$9,462.00

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: CHAN Kian Chuan <kianchuan.chan@axa.com.sg>

Sent: Monday, 26 November, 2018 9:36 AM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: C0304070: DS / K.KIM HIN / P1410955 / OD-SJF6336S / TP-SKB6624U / 21.04.2014 / EST TBA / KM ***

LKK REF: CC6/AXA14007670/Kwa3q2-1

Importance: High

Hi Vivian,

TPV is reg on 1992 hence please advise on market value and nett loss.

Thank you.

*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

-	100 - 100	Affiliated to Federation Interna	itionale Des Experts En Autom	obile
AXA	INSURANCE PTE	LTD	Ref : CC6/AXA14007	/670/Kza3q2
-,	HENTON WAY #27	-01SINGAPORE 068811	Date: 09-03-2016 Code: AXA2	
1.		Policy Particular	rs :- THIRD PARTY CLAI	M
***	Insured Veh.	SJF 6336S	Veh. Inspected	SKB 6624U
	Policy No.	P1410955	Coverage (\$)	0.00
	Claim No.	C0304070	Excess (\$)	0.00
	Assign From		Assign Date	22/04/2014
2.		Vehicle Pa	rticulars & Condition	CONTRACTOR OF THE PARTY OF
	Make & Model	B.M.W. 520IA (A)	c.c	1991
	Engine No.	HIDDEN	Year of Reg.	1992
	Chassis No.	WBAHB62090BC42786	Colour	METALLIC LIGHT BLUE
	Odometer	*	Steering	IN ORDER
	Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
	General	GOOD		
3,		Cond	ditions of Tyres	as principles as well b
		Size	Make	Balance
	R/H Front Tyre	225/55Z R16	DUNLOP	8 mm
	L/H Front Tyre	225/55Z R16	DUNLOP	8 mm
	R/H Rear Tyre	225/55Z R16	MICHELIN	1 mm
	L/H Rear Tyre	225/55Z R16	MICHELIN	1 mm
4.		Descrip	ption of Damages	girther a line of the second
	THE VEHICLE SU	STAINED DAMAGES AT THE	O/S BODY & UNDERCARRI	AGE .
5.	DAMAGES SEE D		eral Information	Williams of the law
	Accident Date	21/04/2014	Inspection Date	22/04/2014
	Survey held at	K.KIM HIN AUTOMOTIVE PT	ELTD	
		59 LOYANG DRIVE SINGAPORE 508969		
5a.	Eligo Terms		Remarks	THE PARTY OF THE P
	A)THE INSPECTION	ON WAS CONDUCTED ON A"VICE TO YOUR INSTRUCTIONS	WITHOUT PREJUDICE" BAS , WE HAVE NOT AUTHORIS	SIS. SED REPAIRS.
5b.		Estima	ite Days of Repair	DESCRIPTION OF THE PERSON OF T
	ESTIMATED NOR	MAL PERIOD FOR REPAIR:	7 Working Day	/5



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKB 6624U

ty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	O/S FRON DOOR PROTECTOR (CONSISTENT)	DENTED	93.80	93.80
1	O/S FRONT FENDER (CONSISTENT)	BENT	789.30	789.30
1	O/S FRONT FENDER PROTECTOR (CONSISTENT)	NECESSARY	82,60	82.60
1	O/S FRONT FENDER LAMP (CONSISTENT)	BROKEN	67.75	67.75
1	O/S FRONT FENDER INNER SHIELD (CONSISTENT)	SERVICEABLE	154.00	
1	O/S REAR DOOR PROTECTOR (CONSISTENT)	DENTED	89.70	89.70
1	FRONT BUMPER (CONSISTENT)	CRACKED	1,216.00	1,216.00
1	FRONT BUMPER PAD (CONSISTENT)	SERVICEABLE	122.00	
1	FRONT BUMPER LOWER (CONSISTENT)	SERVICEABLE	131.00	
2	FRONT LOWER ARM (LH&RH) @\$226.00 (CONSISTENT)	BENT	452.00	452.0
2	FRONT LOWER TRACK ARM (LH&RH) @\$249.00 (CONSISTENT)	DISTORTED	498,00	498.0
2	FRONT KNUCKLE ARM (LH&RH) @\$1452.00 (CONSISTENT)	BENT	2,904.00	2,904.0
2	FRONT KNUCKLE ARM BEATING (LH&RH) @\$248.00 (CONSISTENT)	NECESSARY	496.00	496.0
2	FRONT SHOCK ABSORBER (LH&RH) @\$262.00 (CONSISTENT)	BENT	524.00	524.0
2	FRONT SHOCK ABSORBER TOP MOUNTING C/W BEARING @\$88:00 (CONSISTENT)	BENT	176.00	176.0
2	FRONT STABILIZER BAR LINKAGE @\$87.40 (CONSISTENT)	DISTORTED	174.80	174.8
	Standard Control of the Standard State		7,970.95	7,563.9
	SPECIAL NETT ITEMS			
1	N/S FRONT TYRE (70%) (SN) (CONSISTENT)	PUNCTURE	240.00	168.0
2	N/S FRONT SPORT RIM (LH&RH) @\$450.00 (SN) (CONSISTENT)	DENTED	900.00	900.0
	A management of the transfer of the control of the angle of the control of the co		1,140.00	1,068.0
	LABOUR			
	TO TOW ACCIDENT VEHICLE TO WORKSHOP BY FLATBAD OR KINGS DOLLY TOWING.		150.00	120.0
	TO REMOVE, CUT OUT DAMAGED PARTS, PANEL BEATING, WELDING , ALIGN, REFIX AND TO RENEW AFFECTED PARTS.		600.00	400.0

Report Ref No. CC6/AXA14007670/Kza3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No. 2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	TO PUTTY AND RESPRAY ON AFFECTED PORTIONS.		1,200.00	800.00
	TO DISMANTLE AND CHECK FRONT UNDERCARRIAGE .TO REPLACED AFFECTED PORTIONS.		250.00	240.00
	TO CONDUCT FRONT WHEEL ALIGNMENT TEST.		80.00	80.00
	IN THE APPEAR OF THE FORM AND INFORMATION OF THE APPEAR OF		2,280.00	1,640.00
	GRAND TOTAL		11,390.95	10,271.95

RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)	8,000.00
(TO ITS PRE-ACCIDENT CONDITION)	

Report Ref No. CC6/AXA14007670/Kza3q2

KSC

KONG SENG CHEONG

Licensed Appraiser

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