

Zayyer

From: Zayyer
Sent: Monday, 7 March, 2016 7:36 PM
To: 'Stacey Ng Pei Sze'
Cc: 'Chen Xinyou'; Zayyer; KKLau; Olivia Lau
Subject: RE: C0304070: DS / K.KIM HIN / P1410955 / OD-SJF6336S / TP-SKB6624U / 21.04.2014 / EST TBA / KM

Dear Sir / Madam,

We refer to the above matter and updates.

Be informed that our surveyor had finalised above matter with TP's repairer since 21 May 2015.

However, TP's repairer did not submit the LOD until now. In view of no further development, we will proceed to temporary close the file and submit the report to your office.

If any new development in future, we will keep you informed for an update and follow up the matter accordingly.

Best Regards,

Zayer | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2409, email: zayyer@lkkauto.com fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zayyer
Sent: Thursday, 30 July, 2015 10:56 AM
To: Jacqueline Leong (Jacqueline.Leong@axa.com.sg)
Cc: Admin A; CS A Team
Subject: RE: C0304070: DS / K.KIM HIN / P1410955 / OD-SJF6336S / TP-SKB6624U / 21.04.2014 / EST TBA / KM

Dear Jacqueline,

Case had been finalised. We are pending LOD from TP for closure.

Best Regards,

Zayer | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2409, email: zayyer@lkkauto.com fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong
Sent: Thursday, 30 July, 2015 10:11 AM
To: Zayyer <zayyer@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Jacqueline Leong (Jacqueline.Leong@axa.com.sg) <Jacqueline.Leong@axa.com.sg>
Subject: FW: C0304070: DS / K.KIM HIN / P1410955 / OD-SJF6336S / TP-SKB6624U / 21.04.2014 / EST TBA / KM

Dear Zayyer,

Kindly assist. **CC6/AXA14007670/Kzy3**

Best Regards,

Hsiao Tong Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jacqueline Leong [<mailto:Jacqueline.Leong@axa.com.sg>]

Sent: Thursday, 30 July, 2015 10:05 AM

To: Admin A; Admin-B; Hsiao Tong; Vivian Lau

Subject: C0304070: DS / K.KIM HIN / P1410955 / OD-SJF6336S / TP-SKB6624U / 21.04.2014 / EST TBA / KM

Dear Hsiao Tong/Vivian

Please advise status. Tks.

Thanks & Regards,

Jacq

Jacqueline Leong

Executive – Motor Claims

AXA Insurance Singapore Pte Ltd

8 Shenton Way, #27-01 AXA Tower, Singapore 068811

jacqueline.leong@axa.com.sg

Customer Care no: 1800-880 4741

Website: www.axa.com.sg



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From: Ong Eng Hong (PSC)

Sent: Friday, May 16, 2014 10:32 AM

To: Luye Hui Qi (PSC)

Subject: FW: DS / K.KIM HIN / P1410955 / OD-SJF6336S / TP-SKB6624U / 21.04.2014 / EST TBA / KM

From: Kitty Teo Poh Guek [<mailto:Kitty.Teo@axa.com.sg>]

Sent: Friday, May 16, 2014 10:30 AM

To: 'Admin-B (LKK Auto)'

Cc: 'Jesslyn Soh'; 'KKLau'; Tan Kwee May; Ruth Chua; Ong Eng Hong (PSC); Tan Chia Ling (PSC); Chang Ping Lin (PSC); Noor Azizah bt Mohamad Said (PSC)

Subject: DS / K.KIM HIN / P1410955 / OD-SJF6336S / TP-SKB6624U / 21.04.2014 / EST TBA / KM

RISK 1-P1410955
Claim received on 15/05/2014.
SJF6336S(INSND) C/W SKB6624U
VTP
SITF 16.05.14
NCD-Y
KM 16.05.14

Kitty TEO

Executive Assistant – Motor Claims
AXA Insurance Singapore Pte Ltd
8 Shenton Way #27-01 AXA Tower Singapore 068811
kitty.teo@axa.com.sg
DID: (65) 6880 4602 Fax: (65) 6880 4838
Website: www.axa.com.sg



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From: Admin-B (LKK Auto) [<mailto:admin-b@lkkauto.com>]
Sent: Thursday, May 15, 2014 10:04 AM
To: Winnie Ho Ping Ping; Tan Tiong Beng; Kitty Teo Poh Guek
Cc: 'Jesslyn Soh'; 'KKLau'
Subject: Direct Settlement - Acc Invl SJF 6336S (OI : AXA - TBA) & SKB 6624U(TP : LKK - CC6/AXA14007670/Kv1y3) on 21.04.2014

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SKB 6624U AT M/s K.Kim Hin.

Enclosed herewith a copy of TP's GIA for your perusal.

Please be informed that our estimated cost of repair is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jesslyn and she can be contacted at DID: 6841 6051

Thanks & Regards,
YIN SIEW
LKK Auto Consultants Pte Ltd
DID: 6841 1972
FAX: 6741 4108

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