

5632, 4 EB3

Surveyor: MARMS

DOI: 26/7/18

Date / Time: 26/7/18

Registered in Merimen: 26/7/18

Pre-assign / CCU / FTE



Insured Vehicle No. : EW 9988K  
Name of Insured : TED TEUK MONG  
Insured Tel No. : HP: 83226991  
Excess Sec II :SS  
Is driver the owner? (YES) / NO Nature of Accident :

Claim No. : W01791692MSG  
Policy No. : MOU489333-01  
Make / Model : HONDA  
Place of Accident : 100km OFF 2010R SECOND UMC  
WELF POINT

If NO, Driver Name / Age :  
Driver Tel No. : 562 23160 (V/E/YES / NO)

OI GIA REPORT: (YES) / NO ; TP GIA REPORT: (YES) / NO  
Insured Liability: % Final ? Yes / No



INSRS: WSP: VIX  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/Time	STAGE	DATE / PIC
<u>26/7/18</u> <u>MARMS</u>	Non-Reporting ltr (1st): Non-Reporting ltr (2nd): Non-Reporting ltr (Final): Notification ltr (if non-pickup): Call OI: After call ltr to OI:	<u>26/7/18</u> <u>29/8/2018</u>
<u>25/8/2018</u> <u>10:31am</u>	Documentation Check List: Handler Typist	
<u>28/8/2018</u>	Notification ltr (if non-pickup): After call ltr to OI: Authorisation To Act: Release Voucher: Final Repair Bill: Car Rental Invoice: Towing Invoice: LTA / GIA : Medical Bill: PIR: Mandate/Reject Instruction: LOD: Payment Breakdown Form: Post-Repair Photos: Others:	
<u>16/12/19</u> <u>khanchra</u>	- submit WP. Informed AIG, TP yet to send in vehicle for repairs to temporarily close. - File pass to slm pci to submit WP.	

PRELIMINARY ADVICE Date/Time: Sent By:

FINALIZATION Date/Time: Confirm with: Confirm by:  
Repair Cost: WP SS 1,000 ( 2 days) Reduction: 67% Email  Call

FINAL SETTLEMENT Date/Time: Confirm with: Email  Call

Final Liability: % 50 (Agreed / Assessed) BOLA S/N No.: N/A  
Repair Cost: SS  
Loss of Rental (LOR): SS (     days)  
Loss of Use (LOU): SS ( 5 x     days)  
Loss of Income (LOI): SS ( 5 x     days)  
LOR only  LOU only  LOR + LOU  LOR + LOI  [Tick only one]  
GIA/LTA Search: SS  
Medical: SS  
Disbursement: SS (e.g. Tow/Independent)  
Legal Cost: SS  
Total: SS Global Sum SS:  
If NO or B 28, Ass. Lia :  
Both report started each other  
**COMPLIMENT**  
17/12/19  
1) Claim status: Normal/Reject/Private Settle  
2) Report Format: WP  
3) Survey fee: \$250

FINAL PAYMENT Date/Time: Confirm with: Email  Call

Payee 1: SS Name 1:  
Payee 2: (Strike if N.A.) SS Name 2:  
Payee 3: (Strike if N.A.) SS Name 3:

REF: A76

K

ASSIGNMENT

From: \_\_\_\_\_ Date: 28/05/2018

Estimated Cost: \_\_\_\_\_

OD  TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SGV 2316C

at Workshop n/s: Vfix Auto

of: 60 Kaki Bukit Ave 6

Insured: \_\_\_\_\_

Policy No: \_\_\_\_\_

Claims No: \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition) 10am

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent?: Yes or No

GIA / PR Seen  Consistent?: Yes or No

Est. Repairs: 2 days Res.: Yes or No

Lum Sum: 1.81 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: SGV 2316C Yr Regn: 6 / 07

Type:  Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or  A

Make: Subaru impreza cc 1.5-97

Colour: white A/C Insured / Std / NI / NA

Sp. Reading: 185973 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: JF1GDSKR576068795

Gen. Cond:  Good / Fair / Poor / Burnt

Steering:  In Order / Jammed / Leaked / Burnt or

Brake:  In Order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: \_\_\_\_\_ R: 215/45R17

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front	Rear
R/Bal: 6 mm	R/Bal: 6 mm
L/Bal: 6 mm	L/Bal: 6 mm
D.O.A: 25/3/18	D.O.I: 28/3/18

Survey held at \_\_\_\_\_

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S Body

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
28/3/18	confund final by #1000 mile machine (red: \$ 2,022.64 / 62%)

Date/Time, File Pass to?  : Prel. Report

ij,  : Final Report

Date/Time, File Return to? \_\_\_\_\_

23 \_\_\_\_\_

Report Format: \_\_\_\_\_

Lump Sum / I.B.I: (\$ \_\_\_\_\_)

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Add Fee:  Site Insp (\$ \_\_\_\_\_)

Interview (\$ \_\_\_\_\_)

Tech Invs (\$ \_\_\_\_\_)

Weekend (\$ \_\_\_\_\_)

Survey Fee: \_\_\_\_\_

Transportation: \_\_\_\_\_

S + PS: \$ \_\_\_\_\_

Photo: \_\_\_\_\_

Others: \_\_\_\_\_

TOTAL: \_\_\_\_\_



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607196R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC6/AIG18005632/kb3

78 SHENTON WAY #08-16  
CHARTIS BUILDING  
SINGAPORE 079120

Date : 26-03-2018



Code : AIG

### 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	EW 9988K	Veh. Inspected	SGV 2316C
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	26/03/2018

### 2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

### 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

### 4. Description of Damages

--

### 5. General Information

Accident Date	25/03/2018	Inspection Date	
Survey held at	VFIX AUTO SERVICE PTE LTD 60 KAKI BUKIT AVE 6, ARK@KB, 417892 KAKI BUKIT SINGAPORE 417892		

### 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

M/S AIG ASIA PACIFIC INS PTE LTD  
 CHARTIS BUILDING  
 78 SHENTON WAY #08-16  
 SINGAPORE 079120

*not attached*  
*ok*  
*The photo other*  
*ref -*  
*2 of*  
*28/3/18*  
*p/p \$1000/2*

**ESTIMATE**

DATE : 26/03/2018  
 ACC DATE : 25/03/2018  
 REF NO. : VFIX-TP20180446  
 POLICY NO :

**Attention: Motor Claim Department**

**RE : VEHICLE NO.SGV2316C SUBARU IMPREZA**

DESCRIPTION	AMOUNT S\$
1 1 REAR DOOR RH	840.80 X
LESS 20%	168.16
	\$ 672.64

DESCRIPTION (SPECAIL NETT)	AMOUNT S\$
1 1 SPORT RIM	\$ 650.00 SN X

LABOUR & MISCELLANEOUS:

1 To remove damaged body parts with all necessary components/ attachment apply hot-works where necessary repair/reshape dented panel in accordance to factory specifications, replace new parts align into position refit all necessary compnents/ attachments	300	800.00
2 To spray paint replaced/repaired body panels inclusive of preparatory works and painting materials	700	800.00
3 To transfer rear door components	100 X	100.00
	\$	1,700.00

**GRAND TOTAL : \$ 3,022.64**

**SINGAPORE DOLLARS : THREE THOUSAND TWENTY TWO & CENTS SIXTY FOUR ONLY**

Vfix Auto Service Pte Ltd



LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
 Signature:  
 Date:

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type: Singapore NRIC

Owner ID: 3019C

### Vehicle Details

Vehicle No.: SGV2316C

Vehicle to be Exported: No

Intended De-registration Date: 28 Mar 2018

Vehicle Make: SUBARU

Vehicle Model: IMPREZA 4AT

Primary Colour: White

Manufacturing Year: 2007

Engine No.: EJ16D034079

Chassis No.: JF1GD5KR57G068795

Maximum Power Output: 70.0 kW (93 bhp)

Open Market Value: \$12,373.00

Original Registration Date: 08 Jun 2007

First Registration Date: 08 Jun 2007

Transfer Count: 3

Actual ARF Paid: \$13,611.00

### Intended PARF Rebate Details

PARF Eligibility: Forfeited

PARF Eligibility Expiry Date: -

PARF Rebate Amount: \$0.00

### Intended COE Rebate Details

COE Expiry Date: 07 Jun 2022

COE Category: A - Car (1600cc & below)

COE Period(Years): 5

PQP Paid: \$25,313.00

COE Rebate Amount: \$21,233.00

**Total Rebate Amount: \$21,233.00**

### Message

Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

Transfer of ownership or de-registration is not allowed for this vehicle.

The information contained herein is correct as at 28 Mar 2018



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref: CC6/AIG18005632/kh3**

03 APRIL 2018

TEO TECK HONG  
403D FERVALE LANE  
#15-155  
SINGAPORE 794403

Dear Sir/Madam,

**ACCIDENT INVOLVING EW 9988K AND SGV 2316C ON 25.03.2018**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

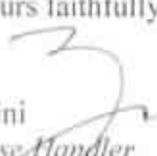
Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 09/04/2018, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

  
Zaini  
Case Handler  
DID: 6841 2132  
FAX: 6741 4108  
Email: [Zaini@lkkauto.com](mailto:Zaini@lkkauto.com)

c.c. *AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*

## **Khanchna (LKK Auto)**

---

**From:** Khanchna (LKK Auto)  
**Sent:** Monday, 16 December 2019 9:17 AM  
**To:** Lee, Ming-Yao  
**Cc:** Admin A  
**Subject:** RE: Accident Involving EW9988K and SGV2316C DOA 25/03/2018

Dear Mr. George,

Kindly be informed that the Third party workshop repairer informed that the claimant is yet to send in the vehicle for repair.

In view of the above, we will proceed to temporary close the file and submit WP to your office.

If there is any new development in future, we will keep you informed for an update and follow up the matter accordingly.

Thank you.

*"Best Wishes for Merry Christmas & Happy New Year 2020"*

Best Regards,  
**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>  
**Sent:** Thursday, 25 July 2019 5:46 PM  
**To:** Lee, Ming-Yao <MingYao.Lee@aig.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>  
**Subject:** RE: Accident Involving EW9988K and SGV2316C DOA 25/03/2018

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

***Hi Khanchna,***

***Kindly assist.***

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Lee, Ming-Yao <[MingYao.Lee@aig.com](mailto:MingYao.Lee@aig.com)>  
**Sent:** Thursday, 25 July 2019 5:42 PM  
**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** RE: Accident Involving EW9988K and SGV2316C DOA 25/03/2018

Hi Asher,

Wish to follow up on this matter.

When was the last correspondence with TP on this case?

Regards,  
Lee Ming Yao, George  
AIG  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1769

[Ming-Yao.Lee@AIG.com](mailto:Ming-Yao.Lee@AIG.com) | [www.aig.sg](http://www.aig.sg)

---

**From:** Lee, Ming-Yao  
**Sent:** Tuesday, April 30, 2019 3:27 PM  
**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** RE: Accident Involving EW9988K and SGV2316C DOA 25/03/2018

Hi Asher,

Any update so far?

Regards,  
Lee Ming Yao  
AIG  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

AIG Building, 78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1769

[MingYao.Lee@AIG.com](mailto:MingYao.Lee@AIG.com) | [www.aig.sg](http://www.aig.sg)



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---

**From:** Khoo, Kay-Eng  
**Sent:** 12 July 2018 17:03  
**To:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Shu Pei (LKKAuto) <shupeil@lkkauto.com>  
**Cc:** Lee, Ming-Yao <MingYao.Lee@aig.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Accident Involving EW9988K and SGV2316C DOA 25/03/2018

Thanks Asher,

How is the progress of the third party claim at your end?

**Khoo Kay Eng**  
AIG  
Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1026 | Fax +(65) 6835 7416

[kay-eng.khoo@aig.com](mailto:kay-eng.khoo@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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---

**From:** Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]  
**Sent:** Thursday, July 12, 2018 4:56 PM  
**To:** Shu Pei (LKKAuto); Khoo, Kay-Eng  
**Cc:** Lee, Ming-Yao; Admin A  
**Subject:** RE: Accident Involving EW9988K and SGV2316C DOA 25/03/2018

Hi Kay Eng,

We refer to the earlier email.

We had requested the video footage from insured, however insured did not send it to us and only sent the scene photo.

Enclosed the insured scene photo for your necessary action.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Shu Pei (LKKAuto)

**Sent:** Thursday, 12 July 2018 4:38 PM

**To:** Khoo, Kay-Eng <[Kay-Eng.Khoo@aig.com](mailto:Kay-Eng.Khoo@aig.com)>

**Cc:** Lee, Ming-Yao <[MingYao.Lee@aig.com](mailto:MingYao.Lee@aig.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** FW: Accident Involving EW9988K and SGV2316C DOA 25/03/2018

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC6/AIG18005632/Ueb3	Asher

*To check availability of the case handler, you may contact the undersigned.*

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Khoo, Kay-Eng [<mailto:Kay-Eng.Khoo@aig.com>]

**Sent:** Thursday, 12 July 2018 10:20 AM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Lee, Ming-Yao <[MingYao.Lee@aig.com](mailto:MingYao.Lee@aig.com)>

**Subject:** Accident Involving EW9988K and SGV2316C DOA 25/03/2018

Our Ref: 4017916923SG004/005

Hi LKK Auto Consultants,

As per my colleague's Ming Yao email (screenshot attached); please advise if you have retrieved the video footage; if so, my you upload into Merimen for our viewing.

Please advise, thank you.

**From:** Lee, Ming-Yao  
**Sent:** 03 April 2018 11:09  
**To:** Admin A  
**Subject:** Our Ref : 40179169235G-003 | Accident Involving EW9988K & SGV2316C DOA 25/03/2018

Hi LKK,

Based on Ois report, OI might have video footage to capture the accident scene.

As such, please assist to retrieve video footage from OI for better assessment.

Regards,  
George Lee  
AIG  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1769 | Fax +(65) 6835 7416

[Ming-Yao.Lee@aig.com](mailto:Ming-Yao.Lee@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

**Khoo Kay Eng**  
AIG  
Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1026 | Fax +(65) 6835 7416

[kay-eng.khoo@aig.com](mailto:kay-eng.khoo@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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### ...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	26 Mar 2018 <a href="#">Edit Reg</a>		28 Mar 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$1,000.00</b> <a href="#">Edit Estimates</a>	<b>S\$1,000.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>TEO TECK HONG</b> , ID: S7279175D								
Main Claimant:	<b>MR ROZAINI BIN ADNAN</b> , ID: S1773019C								
Vehicle Reg. No.:	<b>SGV2316C</b>	Date of Loss:	25/03/2018 16:00 - :59 [129 Months and 17 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 4017916923SG</b>	Policy/Cover Note No.:	2100489333-01 (Comprehensive)						
Vehicle Reg. No. (Insured):	<b>EW9988K</b>	Policy No. (Claimant):	DMPCSN3046241700						
		Excess:							
Repairer:	<b>Vfix Auto Service Pte Ltd - Kaki Bukit (HQ)</b> 60 KAKI BUKIT AVE 6, ARK@KB, 417892 Kaki Bukit - Tel:								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Lee, Ming-Yao</b> ] MingYao.Lee@aig.com								
Claimant's Insurer:	<b>China Taiping Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: 6389 6111								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MARCUS CHUA</b> ] ... [Final Rpt due 05/04/2018]								
<b>ASSOCIATED MAIL RECEIVED</b>				<a href="#">View All</a>	<a href="#">Compose Case Mail</a>				
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b>									
<a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a>									
<b>Due Date</b>	<b>Priority</b>	<b>Type</b>	<b>Task Group</b>	<b>Subject</b>	<b>Handler</b>	<b>Assigned By</b>	<b>Completed On</b>	<b>Created On</b>	<b>Done?</b>
No results.									

## Claim Documents

\*SGV2316C (4017916923SG)  
[EW9988K]  
TP  
MR ROZAINI BIN ADNAN  
Mar 25 2018 4:30PM  
[TEO TECK HONG]  
Vfix Auto Service Pte Ltd - Kaki Bukit

Upload Documents		Upload Photos	Compose New Letter	Upload Video	Upload Audio	View <span style="border: 1px solid black; padding: 2px;">View in Browser</span>
<b>Assessment Reports</b>						1 per page <input type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)			Thumbnail	Print
1	27/03/18 11:12	<b>Accident Statement</b> <small>From: SC - Reg. No: EW9988K, Claimant: TEO TECK HONG</small>			Load HTM	<input type="checkbox"/>
<b>Photos/Images</b>						3 per page <input type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)			Thumbnail	Print
1	28/03/18 17:00	Odometer Reading			Load JPG	<input checked="" type="checkbox"/>
2	28/03/18 17:00	General View			Load JPG	<input checked="" type="checkbox"/>
3	28/03/18 17:00	Chassis Number			Load JPG	<input checked="" type="checkbox"/>
4	28/03/18 17:00	General View			Load JPG	<input checked="" type="checkbox"/>
5	28/03/18 17:00	General View			Load JPG	<input checked="" type="checkbox"/>
6	28/03/18 17:00	General View			Load JPG	<input checked="" type="checkbox"/>
7	28/03/18 17:00	General View			Load JPG	<input checked="" type="checkbox"/>
8	28/03/18 17:00	General View			Load JPG	<input checked="" type="checkbox"/>
9	28/03/18 17:00	General View			Load JPG	<input checked="" type="checkbox"/>
10	28/03/18 17:00	General View			Load JPG	<input checked="" type="checkbox"/>
11	28/03/18 17:00	General View			Load JPG	<input checked="" type="checkbox"/>
12	28/03/18 17:00	General View			Load JPG	<input checked="" type="checkbox"/>
13	28/03/18 17:00	General View			Load JPG	<input checked="" type="checkbox"/>
14	28/03/18 17:00	General View			Load JPG	<input checked="" type="checkbox"/>
15	28/03/18 17:00	General View			Load JPG	<input checked="" type="checkbox"/>
16	28/03/18 17:00	General View			Load JPG	<input checked="" type="checkbox"/>
17	28/03/18 17:00	General View			Load JPG	<input checked="" type="checkbox"/>
18	28/03/18 17:00	General View			Load JPG	<input checked="" type="checkbox"/>
19	28/03/18 17:00	General View			Load JPG	<input checked="" type="checkbox"/>
20	28/03/18 17:00	General View			Load JPG	<input checked="" type="checkbox"/>
21	28/03/18 17:00	General View			Load JPG	<input checked="" type="checkbox"/>
22	28/03/18 17:00	General View			Load JPG	<input checked="" type="checkbox"/>
23	12/07/18 16:56	OI SCENE PHOTO			Load PDF	<input type="checkbox"/>
<b>Documentation</b>						1 per page <input type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)			Thumbnail	Print
1	26/03/18 19:17	TP GIA REPORT			Load PDF	<input type="checkbox"/>
2	29/03/18 15:12	TP ESTIMATE- MARKED			Load PDF	<input type="checkbox"/>
3	05/11/19 15:37	EMAIL TO OI			Load PDF	<input type="checkbox"/>
4	16/12/19 09:23	EMAIL TO AIG SUBMIT WP			Load PDF	<input type="checkbox"/>

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>			
<div style="border: 1px solid black; width: 100%; height: 100%;"></div>			

Show Remarks To:  Handling Insurer

Note: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

**Our File No:** CC6/AIG18005632/UKB3Q2

**Date:** 02/01/2020

#### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100489333-01  
**Claimant** :  
**Vehicle No :** SGV2316C **Insured Vehicle No :** EW9988K  
**Date of Loss:** 25/03/2018 **Nature of Claim:** TP **Claim No:** 4017916923SG

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

**Reg No:** SGV2316C  
**Make & Model:** SUBARU IMPREZA, 1.5 R AWD 4AT ABS **Engine No:** EJ16D034079  
 AIRBAG (A)  
**Reg. Date:** 08/06/2007 (Man. Year: 2007) **Chassis No:** JF1GD5KR57G068795  
**Colour:** White **Odometer:** 185973 km  
**Engine Capacity:** 1597 cc  
**Market Value/New Car Price:** N/A  
**Sum Insured (S\$):** Market Value/New Car Price

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

**General Condition:** Steering (Serviceable): Yes **Footbrake (Serviceable):** Yes  
**Handbrake (Serviceable):** Yes **Engine Modification:** No **Pre-accident Condition:**

#### CONDITION OF TYRES

**Front Tyre Size:** 215/45 R17 **Rear Tyre Size:** 215/45 R17  
**Front Left Side:** Yokohama 6 mm **Rear Left Side:** Yokohama 6 mm  
**Front Right Side:** Yokohama 6 mm **Rear Right Side:** Yokohama 6 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,322.64	0.00	1,322.64	100.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,700.00	1,000.00	700.00	41.18
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>3,022.64</b>	<b>1,000.00</b>	<b>2,022.64</b>	<b>66.92</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>211.58</b>	<b>70.00</b>	<b>141.58</b>	<b>66.92</b>
<b>Nett Amount (S\$)</b>	<b>3,234.22</b>	<b>1,070.00</b>	<b>2,164.22</b>	<b>66.92</b>
<b>Global Sum Settlement (S\$)</b>		<b>0.00</b>		

#### INSPECTION

**Date of Assignment:** 28/03/2018  
**Date Inspected:** 28/03/2018 **Inspected At:** Vfix Auto Service Pte Ltd - Kaki Bukit (HQ)  
 60 KAKI BUKIT AVE 6, ARK@KB  
 Singapore 417892  
**Estimated Period of Repair:** 2.0 days

**Adjuster:** MARCUS CHUA

**Manager:** Khanchna Pothuraj

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR DOOR RH	Repair	840.80 FL	*- FL
2	1		*SPORT RIM	Repair	650.00 FS	*- FS
<b>Sub Total (\$\$)</b>					<b>1,490.80</b>	<b>0.00</b>
- List Item Discount on L Items 20.00/20.00% (\$\$)					168.16	0.00
<b>Total Parts (\$\$)</b>					<b>1,322.64</b>	<b>0.00</b>

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE DAMAGED BODY PARTS WITH ALL NECESSARY COMPONENTS /ATTACHMENT APPLY HOT-WORKS WHERE NECESSARY REPAIR /RESHAPE DENTED PANEL IN ACCORDANCE TO FACTORY SPECIFICATIONS REPLACE NEW PARTS ALIGN INTO POSITION REFIT ALL NECESSARY COMPONENTS/ATTACHMENTS	New	800.00	300.00
2	TO SPRAY PAINT REPLACED /REPAIRED BODY PANELS INCLUSIVE OF PREPARATORY WORKS AND PAINTING MATERIALS	New	800.00	700.00
3	TO TRANSFER REAR DOOR COMPONENTS	New	100.00	0.00
<b>Gross Labour Cost (\$\$)</b>			<b>1,700.00</b>	<b>1,000.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >