

INS. CASE OWNER:

CC 6 /EQI1800 5631, P2 p63

LKK
IDAC

Surveyor:

Rasm

DOI:

ASSIGNMENT

27/7/18

Date / Time:

Registered in Merimen:

26/3/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

XD 45372

Name of Insured:

SUN AUTO TRADING PTE LTD

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

27/7/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

LIEW WAH BEN

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

DMUFDIT-000139

MITSUBISHI

KPELITE @ DEPU PUYONG

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No

GE 6038H



INSRS:

WSP:

Tel:

Liability:

RMKS:

Falcon



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

21/8/18

WIT

23/8/18

17/9/18

XD 45372

XD 45372

OID rearendock pp.

File pass to Shu Kai to close

RECEIVED 1 SEP 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

27/5/18

Sent By:

Shu Kai

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

15/9/18

Confirm with:

Andy

Email

Call

Final Liability:

%

(Agreed / Assessed)

BOLA S/N No.: 27

If NO or B 28, Ass. Lia:

Repair Cost:

SS

5136.00

Loss of Rental (LOR):

SS

535.00

Loss of Use (LOU):

SS

(5 days)

Loss of Income (LOI):

SS

(5 days)

LOR only

LOU only

LOR + LOU

GIA/LTA Search

SS

7.00

Medical:

SS

Disbursement:

SS

Legal Cost:

SS

Total:

SS

5678.00

Global Sum SS:

SS

5670.00

FINAL PAYMENT

Date/Time:

27/9/18

Confirm with:

Andy

Email

Call

Payee 1:

SS

5670.00

Payee 2: (Strike if N.A.)

SS

Payee 3: (Strike if N.A.)

SS

Name 1:

Name 2:

Name 3:

Name 3:

Falcon Air Auto Services Pte Ltd

1) Claim status: Notify/Reject/Private Settle

2) Report Format:

3) Survey fee:

B4W.00

COPY SENT

one 24/9

one

Surveyor: Rafael

REF:

2915N

Use Rep: 2021/Jan

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: G2 6038Hat Workshop m/s FALCON AIRof NO. 8 PANDAN LOOP

Insured: _____

Policy No. _____

Claims No. _____

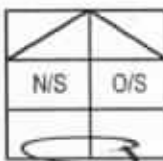
Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Andy

Remark: The veh had commenced its
repair at the time of inspection.Bal. or Market Value: 33k

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 05 - days Res: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: G2 6038H Yr Regn: 006 / July

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: TOYOTA HILUX MANUAL c.c. 2494Colour: WHITE A/C: Insured / Std / NI / NASp. Reading: 497109 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JTFHS02P500030049

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 195R15C

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Mitaki

Front

Rear

R/Bal. 6 mm R/Bal. 6 mmL/Bal. 6 mm L/Bal. 6 mmD.O.A. 24/03/18 D.O.I. 27/03/18Survey held at FALCON AIRDes. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

45# 48w (Red # 2152.42 / 3%).

Date/Time, File Pass to?

☐

Preli. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

S + RS SI

Photos

Others

TOTAL

Report Format : _____

Lump Sum / I.B.I: (\$ _____)

Add Fee: ☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD			Ref : CC6/EQ118005631/R1pb3	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110			Date : 26-03-2018	
			Code : EQI	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	XD 4537L	Veh. Inspected	GZ 6038H	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	26/03/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	24/03/2018	Inspection Date	27/03/2018	
Survey held at	FALCON-AIR AUTO SERVICES PTE LTD BLK 8 PANDAN LOOP SINGAPORE 128226			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Auto
Consultants
Pte Ltd

Company Registration No. 199607188R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC6/EQ118005631/R1pb3

Date: 28.03.2018

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

GZ6038H

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 27.03.2018 at the premises of M/s Falcon-Air Auto Services Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	6,952.42
Revised Estimate Amount	: S\$	5,173.32
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 5 days

Yours faithfully,

MOHD. RASUL
Licensed Appraiser



FALCON-AIR

MASS TECHNOLOGIES PTE LTD
7 BUKIT BATOK STREET 22
SINGAPORE 659584

Attention : Motor Claim Department

Contact 90906494 676346002 97821392

FALCON-AIR AUTO SERVICES PTE LTD

CO. REG. NO.: 1995-01140-D
GST REG. NO.: 19-9501140-D

Estimate ES003147

Date 26/03/2018
Vehicle Num. GZ6038H
Make/Model TOYOTA HIACE
Chassis/Eng# JTFHS02P500050049
Accident Date 24/03/2018
Claim No.
Reference TP TMIS VS EQ
Policy No.

S/N	Quantity	Particular	Unit Price	Amount S\$
-----	----------	------------	------------	------------

LIST ITEMS :				
1.	1	TAILGATE		1,765.10 BH
2.	1	TAILGATE GLASS		1,227.10 BRO
3.	1	TAILGATE LOGO		75.80 ME
4.	1	TAILGATE OUTER HANDLE		155.60 CRA
5.	1	TAILGATE REAR VIEW MIRROR		465.20 BRO
6.	1	TAILGATE LOCK		275.03 BH
7.	1	TAILGATE WEATHERSTRIP		288.40 ME
8.	1	LH TAILLAMP		398.50 CRA
9.	1	TAILLAMP LOWER PANEL		145.00 DE
10.	1	REAR BUMPER		415.80 DE
11.	1	REAR END PANEL INNER		331.70 XLR
12.	1	REAR END PANEL OUTER		445.00 BH
13.	1	REAR END PANEL SCUFF PLATE		175.00 BH

List TotalS\$

6,163.23

25.00% Discount S\$

1,540.81

4,622.42

SPECIAL NETT ITEMS :				
1.	1	TAILGATE GLASS SEALANT		40.00 ME
2.	1	TAILGATE STICKER '70KM/HR'		10.00 ME

CONTINUE / ...

FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of FalconAir Holdings Pte Ltd)

Head Office: 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880/6458-0880 Fax: 6454-7862

Branches: Tampines St 93 Bk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 • No. 8 Pandan Loop (Bk 1 / Bk K) S(128226) Tel: 6779-5665 Fax: 6779-1110

Websites: www.falconair.com.sg E-mail: email@falconair.com.sg



FALCON-AIR

MASS TECHNOLOGIES PTE LTD
7 BUKIT BATOK STREET 22
SINGAPORE 659584

Attention : Motor Claim Department

Contact : 90906494 676346002 97821392

Estimate : ES003147

Date : 26/03/2018
Vehicle Num. : GZ6038H
Make/Model : TOYOTA HIACE
Chassis/Eng# : JTFHS02P500050049
Accident Date : 24/03/2018
Claim No. :
Reference : TP TMIS VS EQ
Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
-----	----------	------------	------------	------------

3.	1	TAILGATE STICKER 7PAX		10.00 <i>new</i>
		Special Nett Total S\$		60.00
		LABOUR :		
		TO TRANSFER TAILGATE PARTS/MECHANISM		40 50.00
		TO REMOVE/REPLACE REAR WINDSCREEN GLASS		100 120.00
		TO RUST PROOF ON ACCIDENT DAMAGED PARTS		80 150.00
		TO REMOVE/REPLACE REVERSE SENSOR & CHECK WIRING		40 100.00
		SPRAY PAINTING ON ACCIDENT DAMAGED AREAS		800 1,000.00
		TO CUT OUT/REWELD REAR END PANEL, INNER/OUTER		
		REPAIR REAR CHASSIS, REAR FLOORBOARD, LH TAIL LAMP PANE		600 850.00
		LH REAR FENDER INCLUDES KNOCKING & REPLACEMENT OF PARTS		
		Labour Total S\$		2,270.00

for FALCON AIR AUTO SERVICES PTE LTD

E. & O.E.

Total S\$: 8,952.42

UK Auto Consultants hence notify
the Repairer of the following:

- To resurvey & redo/spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Rasul
Hp 90010068
5 days
4/3
27/03/18 @ 1600
Revy after repair

FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office: 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880/6458-0880 Fax: 6454-7862

Branches: Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 • No. 8 Pandan Loop (Blk I / Blk K) S(128226) Tel: 6779-5665 Fax: 6779-1110

Websites: www.falconair.com.sg E-mail: email@falconair.com.sg



FALCON-AIR

MASS TECHNOLOGIES PTE LTD
7 BUKIT BATOK STREET 22
SINGAPORE 659584

Attention: Motor Claim Department

Contact: 90906494 675346002 97821392

Page 1/2
FALCON-AIR AUTO SERVICES PTE LTD

CO. REG. NO.: 1995-01140-D
GST REG. NO.: 19-9501140-D

Estimate ES003147

Date: 26/03/2018
Vehicle Num: GZ6038H
Make/Model: TOYOTA HIACE
Chassis/Eng: JTFH502P500060049
Accident Date: 24/03/2018
Claim No:
Reference: TP TMIS VS EQ
Policy No:

SN	Quantity	Particular	Unit Price	Amount S\$
----	----------	------------	------------	------------

LIST ITEMS:				
1.	1	TAILGATE	1,765.10	DI
2.	1	TAILGATE GLASS	1,227.10	BR
3.	1	TAILGATE LOGO	75.80	HA
4.	1	TAILGATE OUTER HANDLE	155.60	CHA
5.	1	TAILGATE REAR VIEW MIRROR	485.20	BR
6.	1	TAILGATE LOCK	275.03	HA
7.	1	TAILGATE WEATHERSTRIP	288.40	HA
8.	1	LH TAILLAMP	398.50	CHA
9.	1	TAILLAMP LOWER PANEL	145.00	DE
10.	1	REAR BUMPER	415.80	DE
11.	1	REAR END PANEL INNER	331.70	HA
12.	1	REAR END PANEL OUTER	445.00	HA
13.	1	REAR END PANEL SCUFF PLATE	175.00	HA
List Total S\$			6,163.23	
25.00% Discount S\$			1,540.81	
			4,622.42	
SPECIAL NETT ITEMS:				
1.	1	TAILGATE GLASS SEALANT	40.00	HA
2.	1	TAILGATE STICKER '70KMHR'	10.00	HA

CONTINUE /

FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Falcon Air Holdings Pte Ltd)

Head Office: 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0893/6458-0893 Fax: 6454-7862

Branches: Tampines St 83 Blk 9006 #01-200/5/528840 Tel: 6786-7797 Fax: 6786-7797 • No: 8 Pandan Loop #01-17 Blk KJ 61282256 Tel: 6724-5665 Fax: 6724-1110

Websites: www.falconair.com.sg E-mail: email@falconair.com.sg



FALCON-AIR

MASS TECHNOLOGIES PTE LTD
7 BUKIT BATOK STREET 22
SINGAPORE 659554

Attention: Motor Claim Department
Contact: 90906494, 676346002, 97521392

FALCON-AIR AUTO SERVICES PTE LTD

CO. REG. NO.: 1995-01140-D
GST REG. NO.: 19-9501140-D

Estimate: ES003147

Date: 26/03/2018
Vehicle Num: GZ6038H
Make/Model: TOYOTA HIACE
Chassis/Eng: JTFH802P500050049
Accident Date: 24/03/2018
Claim No:
Reference: TP TMIS VS EQ
Policy No:

S/N	Quantity	Particular	Unit Price	Amount S\$
-----	----------	------------	------------	------------

3	1	TAILGATE STICKER 'TPAX'		10.00
---	---	-------------------------	--	-------

Special Net Total S\$

60.00

LABOUR

TO TRANSFER TAILGATE PARTS/MECHANISM
TO REMOVE/REPLACE REAR WINDSCREEN GLASS
TO RUST PROOF ON ACCIDENT DAMAGED PARTS
TO REMOVE/REPLACE REVERSE SENSOR & CHECK WIRING
SPRAY PAINTING ON ACCIDENT DAMAGED AREAS
TO CUT OUT/REWELD REAR END PANEL, INNER/OUTER
REPAIR REAR CHASSIS, REAR FLOORBOARD, LH TAIL LAMP PANE
LH-REAR FENDER INCLUDES KNOCKING & REPLACEMENT OF PARTS

Labour Total S\$

2,270.00

40 20.00
100 100.00
80 100.00
40 100.00
800 1,000.00
600 600.00

E & OE

Total S\$

8,952.42

for FALCON AIR AUTO SERVICES PTE LTD

LMP Auto Consultants hereby notify the Repairer of the following:

- To resurvey & re-survey after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Final price survey is on a "Without Prejudice" basis
- No legal modifications is allowed
- Supplementary items must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Rasul
Hp 90010068
5 days
H3
27/03/18 @ 1600
Rey after repair

FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Falcon Air Holdings Pte Ltd)

Head Office: (176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autopark Singapore 575721 Tel: 6452-0880/6458-0880 Fax: 6454-1962

Branches: Tampines St 93 Blk 5006 #01-200 S228840 Tel: 6789-7997 Fax: 6788-7992 • Padi 6 Pandan Loop Blk 17 Blk 3 S212826 Tel: 6779-5665 Fax: 6779-1110

Websites: www.falconair.com.sg E-mail: enquiry@falconair.com.sg

EQ INSURANCE COMPANY LTD
5 MAXWELL ROAD #17-00 TOWER BLOCK
MND COMPLEX SINGAPORE 069110

Attention : Motor Claim Department
Contact : 62239433 Fax No. : 62234190

Estimate : ES003147

Date : 26/03/2018
Vehicle Num. : GZ6038H
Make/Model : TOYOTA HIACE
Chassis/Eng# : JTFHS02P500050049
Accident Date : 24/03/2018
Claim No. :
Reference : TP TMIS VS EQ
Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
LIST ITEMS :				
1.	1	TAILGATE		1,765.10
2.	1	TAILGATE GLASS		1,227.10
3.	1	TAILGATE LOGO		75.80
4.	1	TAILGATE OUTER HANDLE		155.60
5.	1	TAILGATE REAR VIEW MIRROR		465.20
6.	1	TAILGATE LOCK		275.03
7.	1	TAILGATE WEATHERSTRIP		288.40
8.	1	LH TAILLAMP		398.50
9.	1	TAILLAMP LOWER PANEL		145.00
10.	1	REAR BUMPER		415.80
11.	1	REAR END PANEL INNER		331.70
12.	1	REAR END PANEL OUTER		175.00
13.	1	REAR END PANEL SCUFF PLATE		175.00
List TotalS\$:				5,718.23
25.00% Discount S\$:				1,429.56
				4,288.67
SPECIAL NETT ITEMS :				
1.	1	TAILGATE GLASS SEALANT		40.00
2.	1	TAILGATE STICKER '70KM/HR'		10.00

CONTINUE / ...

Hsiao Tong (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 20 June 2018 2:57 PM
To: Hsiao Tong (LKKAuto)
Cc: SUR; Admin A; CS A Team
Subject: FW: GZ6038H FINALISE
Attachments: GZ6038H FINALISE.pdf; DSCN0271.JPG; DSCN0272.JPG; DSCN0273.JPG; DSCN0274.JPG; DSCN0275.JPG; DSCN0342.JPG; DSCN0343.JPG; DSCN0344.JPG; DSCN0345.JPG; DSCN0346.JPG

Dear Andy

For future on direct settlement Third party cases, you may email to cs-a@lkkauto.com & admin-a@lkkauto.com.

Dear Hsiao Tong,

CC6/EQ118005631/R1pb3

Best Regards,
Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: ANDY [<mailto:andy@falconair.com.sg>]
Sent: Wednesday, 20 June 2018 2:37 PM
To: SUR <sur@lkkauto.com>
Cc: Rasul (LKKAuto) <Rasul@lkkauto.com>
Subject: FW: GZ6038H FINALISE

Kindly finalise its been too long.
Thanks

-----Original Message-----

From: ANDY [<mailto:andy@falconair.com.sg>]
Sent: Monday, May 28, 2018 10:38 AM
To: 'Rasul (LKK Auto)' <Rasul@lkkauto.com>
Subject: FW: GZ6038H FINALISE

-----Original Message-----

From: ANDY [<mailto:andy@falconair.com.sg>]
Sent: Tuesday, May 08, 2018 3:50 PM
To: 'Rasul (LKK Auto)' <Rasul@lkkauto.com>
Subject: FW: GZ6038H FINALISE

-----Original Message-----

From: ANDY [mailto:andy@falconair.com.sg]
Sent: Thursday, April 19, 2018 10:54 AM
To: 'Rasul (LKK Auto)' <Rasul@lkkauto.com>
Subject: FW: GZ6038H FINALISE

-----Original Message-----

From: ANDY [mailto:andy@falconair.com.sg]
Sent: Thursday, April 12, 2018 1:32 PM
To: 'Rasul (LKK Auto)' <Rasul@lkkauto.com>
Subject: FW: GZ6038H FINALISE

-----Original Message-----

From: ANDY [mailto:andy@falconair.com.sg]
Sent: Monday, April 09, 2018 11:08 AM
To: 'Rasul (LKK Auto)' <Rasul@lkkauto.com>
Cc: 'SUR' <sur@lkkauto.com>
Subject: GZ6038H FINALISE

Sir

Please confirm finalise L/S \$ 4800.00 5 days

Thanks

Andy

Tel # 67795665

Your message is ready to be sent with the following file or link attachments:

GZ6038H FINALISE

Note: To protect against computer viruses, e-mail programs may prevent sending or receiving certain types of file attachments. Check your e-mail security settings to determine how attachments are handled.

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	2915N
Vehicle Details	
Vehicle No.:	GZ6038H
Vehicle to be Exported:	Yes
Intended De-registration Date:	26 Mar 2018
Vehicle Make:	TOYOTA
Vehicle Model:	HIACE MANUAL
Primary Colour:	White
Manufacturing Year:	2006
Engine No.:	2KD1479756
Chassis No.:	JTFH502P500050049
Maximum Power Output:	-
Open Market Value:	\$23,810.00
Original Registration Date:	06 Jul 2006
First Registration Date:	06 Jul 2006
Transfer Count:	0
Actual ARF Paid:	\$1,191.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	30 Jun 2021
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	5
PQP Paid:	\$22,326.00
COE Rebate Amount:	\$14,561.00
Total Rebate Amount:	\$14,561.00
Message	
Please note that all future COE renewals for this vehicle can only be for a 5-year period, subject to the statutory lifespan (if applicable) of the vehicle.	

The information contained herein is correct as at 26 Mar 2018

OK

33,000
14,561

18,439

Shu Pei (LKKAuto)

From: Justin Wong <justin.wong@eqinsurance.com.sg>
Sent: Tuesday, 21 August 2018 12:58 PM
To: Shu Pei (LKKAuto)
Subject: RE: Direct Settlement - Accident Involving XD4537L (OI : EQI - TBA) AND GZ6038H (TP : LKK REF -CC6/EQI18005631/pb3) on 24.03.2018; EQ REF: DM18HO00881/FN
Attachments: OI GIA - XD4537L.PDF

Dear Shu Pei,

Please find our insured's GIA report for this accident and proceed with DS.

Regards,
Justin Wong
Executive | Claims

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190
www.eqinsurance.com.sg

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]
Sent: Tuesday, August 21, 2018 12:05 PM
To: Justin Wong <justin.wong@eqinsurance.com.sg>
Subject: RE: Direct Settlement - Accident Involving XD4537L (OI : EQI - TBA) AND GZ6038H (TP : LKK REF - CC6/EQI18005631/pb3) on 24.03.2018; EQ REF: DM18HO00881/FN

WITHOUT PREJUDICE

Dear Sir /Madam,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Tuesday, 5 June 2018 12:22 PM

To: 'Francis Ng' <francis.ng@eqinsurance.com.sg>

Subject: RE: Direct Settlement - Accident Involving XD4537L (OI : EQI - TBA) AND GZ6038H (TP : LKK REF - CC6/EQI18005631/pb3) on 24.03.2018; EQ REF: DM18HO00881/FN

WITHOUT PREJUDICE

Dear Sir /Madam,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Francis Ng [<mailto:francis.ng@eqinsurance.com.sg>]

Sent: Wednesday, 18 April 2018 5:47 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XD4537L (OI : EQI - TBA) AND GZ6038H (TP : LKK REF - CC6/EQI18005631/pb3) on 24.03.2018; EQ REF: DM18HO00881/FN

Dear Shu Pei,

XD4537L has not reported.

Regards,

Francis Ng

Executive | Claims

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Shu Pei (LKKAuto) [mailto:shupe@lkkauto.com]
Sent: Wednesday, April 18, 2018 1:56 PM
To: Francis Ng <francis.ng@eqinsurance.com.sg>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving XD4537L (OI : EQI - TBA) AND GZ6038H (TP : LKK REF - CC6/EQI18005631/pb3) on 24.03.2018; EQ REF: DM18HO00881/FN

WITHOUT PREJUDICE

Dear Sir /Madam,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Francis Ng [mailto:francis.ng@eqinsurance.com.sg]
Sent: Wednesday, 28 March 2018 2:36 PM
To: Shu Pei (LKKAuto) <shupe@lkkauto.com>
Cc: Zaini (LKK Auto) <Zaini@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving XD4537L (OI : EQI - TBA) AND GZ6038H (TP : LKK REF - CC6/EQI18005631/pb3) on 24.03.2018

Dear Shu Pei,

Our insured XD4537L has not reported the accident.

Please note that we have yet to create a claim file for this accident.

Regards,
Francis Ng
Executive | Claims

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190
www.eqinsurance.com.sg

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]

Sent: Wednesday, March 28, 2018 12:40 PM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>; Francis Ng <francis.ng@eqinsurance.com.sg>

Cc: Zaini (LKK Auto) <Zaini@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XD4537L (OI : EQI - TBA) AND GZ6038H (TP : LKK REF - CC6/EQI18005631/pb3) on 24.03.2018

WITHOUT PREJUDICE

Dear Sir /Madam,

We refer to the above matter.

We had inspected TP vehicle GZ 6038H at M/s Falcon-air Auto Services Pte Ltd.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Monday, 26 March 2018 6:42 PM

To: eqiprs@eqinsurance.com.sg; Francis Ng <francis.ng@eqinsurance.com.sg>

Cc: Zaini (LKK Auto) <Zaini@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving XD4537L (OI : EQI - TBA) AND GZ6038H (TP : LKK REF - CC6/EQI18005631/pb3) on 24.03.2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case from M/s. Falcon-air Auto Services Pte Ltd.

Enclosed herewith a copy of TP's GIA report and estimated cost of repair for your perusal.

Please be informed that our preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

To check availability of the case handler , you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)



FALCON-AIR

MASS TECHNOLOGIES PTE LTD
7 BUKIT BATOK STREET 22
SINGAPORE 659584

Contact 90906494 676346002 97821392

FALCON-AIR AUTO SERVICES PTE LTD

CO. REG. NO.: 1995-01140-D
GST REG. NO.: 19-9501140-D

Tax Invoice PL113999

Invoice Date 16/03/2018
Vehicle Num GZ6038H
Make/Model TOYOTA HIACE
Mileage(Km)
POW/RO#
Ref/Remark SEARCH FEE

S/N	Quantity	Particular	Unit Price	Amount S\$
1		BEING SEARCH FEE FOR VEHICLE DOA 24/03/2018 EQ INSURANCE COMPANY LTD	7.00	7.00

SingDollars Seven & Cents Forty-Nine Only

E & O.E	Total S\$	7.00
	7% GST S\$	0.49
	Amount Due S\$	7.49
		=====
	Terms	Cash

Customer's Signature/Co Stamp

for FALCONAIR AUTO SERVICES PTE LTD



FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office: 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880/6458-0880 Fax: 6454-7862

Branches: Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 • No. 8 Pandan Loop (Blk I / Blk K) S(128226) Tel: 6779-5665 Fax: 6779-1110

Websites: www.falconair.com.sg E-mail: email@falconair.com.sg

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 10 September 2018 5:34 PM
To: 'ANDY'
Cc: Admin A
Subject: RE: GZ6038H TP CLAIM VS XD4537L(EQ) DOA 24/03/2018 ***LKK
REF:CC6/EQI18005631/R1pb3

Without Prejudice

Hi Andy,

We refer to the above matter.

We propose settlement at a global sum of \$5,670.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Hsiao Tong (LKKAuto)

Sent: Friday, 24 August 2018 8:03 AM

To: 'ANDY' <andy@falconair.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: GZ6038H TP CLAIM VS XD4537L(EQ) DOA 24/03/2018 ***LKK REF:CC6/EQI18005631/R1pb3

Without Prejudice

Hi,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

Hsiao Tong (LKKAuto)

From: ANDY <andy@falconair.com.sg>
Sent: Tuesday, 11 September 2018 8:29 AM
To: Hsiao Tong (LKKAuto)
Subject: RE: GZ6038H TP CLAIM VS XD4537L(EQ) DOA 24/03/2018 ***LKK
REF:CC6/EQ118005631/R1pb3

Dear Hsiao Tong,

We are pleased to accept your offer
Kindly process payment

Best Regards
Andy

-----Original Message-----

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Monday, September 10, 2018 5:34 PM
To: ANDY <andy@falconair.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: GZ6038H TP CLAIM VS XD4537L(EQ) DOA 24/03/2018 ***LKK
REF:CC6/EQ118005631/R1pb3

Without Prejudice

Hi Andy,

We refer to the above matter.

We propose settlement at a global sum of \$5,670.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Hsiao Tong (LKKAuto)
Sent: Friday, 24 August 2018 8:03 AM
To: 'ANDY' <andy@falconair.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: GZ6038H TP CLAIM VS XD4537L(EQ) DOA 24/03/2018 ***LKK

Without Prejudice

Hi,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 21 April 2018 12:40 PM

To: ANDY <andy@falconair.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: GZ6038H TP CLAIM VS XD4537L(EQ) DOA 24/03/2018 ***LKK

REF:CC6/EQ118005631/R1pb3

Without Prejudice

Hi Andy,

We refer to the above matter.

Please be informed that our insured still non-reporting.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 18 April 2018 1:53 PM

To: 'ANDY' <andy@falconair.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: GZ6038H TP CLAIM VS XD4537L(EQ) DOA 24/03/2018 ***LKK

REF:CC6/EQI18005631/R1pb3

Without Prejudice

Hi Andy,

Thank you for your email.

We are still pending for our insured GIA report from EQ.

By copy to Shu Pei.

Kindly assist to follow up on OI GIA. CC6/EQI18005631/R1pb

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: ANDY [mailto:andy@falconair.com.sg]

Sent: Wednesday, 18 April 2018 12:51 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: GZ6038H TP CLAIM VS XD4537L(EQ) DOA 24/03/2018 ***LKK

REF:CC6/EQI18005631/R1pb3

Dear Hsiao Tong

Kindly advise the liability

Regards
Andy

-----Original Message-----

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Thursday, April 05, 2018 12:05 PM
To: 'andy@falconair.com.sg' <andy@falconair.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: GZ6038H TP CLAIM VS XD4537L(EQ) DOA 24/03/2018 ***LKK
REF:CC6/EQ118005631/R1pb3

Without Prejudice

Hi Andy,

We are pending for our insured GIA report from EQ. Therefore, we are unable to advise liability at this moment.

Hi Shu Pei,

Kindly assist to follow up on OI GIA with EQ. Thanks.

Best Regards,

Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi
Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: ANDY [mailto:andy@falconair.com.sg]
Sent: Thursday, 5 April 2018 11:22 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: FW: GZ6038H TP CLAIM VS XD4537L(EQ) DOA 24/03/2018 ***LKK
REF:CC6/EQ118005631/pb3

Dear Hsiao Tong

Kindly advise liability

Best Regards

Andy
Falcon-Air Auto Services Pte Ltd
Add : No. 8 Pandan Loop (Blk K / Blk I) Singapore 128226 Tel No : +65
67795665
Fax No : +65 6779 1110

-----Original Message-----

From: Shu Pei (LKKAuto) [mailto:shupe@lkkauto.com]
Sent: Monday, March 26, 2018 6:43 PM
To: andy@falconair.com.sg
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>

Subject: RE: GZ6038H TP CLAIM VS XD4537L(EQ) DOA 24/03/2018 ***LKK
REF:CC6/EQ118005631/pb3

Dear Andy,

We refer to the below email.

Please be informed that we are currently pending for our insured's report.

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler, you may contact the undersigned.

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue
1, #02-25 | S(408933)

—Original Message—

From: ANDY [mailto:andy@falconair.com.sg]
Sent: Monday, 26 March 2018 2:25 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>
Subject: GZ6038H TP CLAIM VS XD4537L(EQ) DOA 24/03/2018

Dear Sir / Mdm,

Please refer to attached GIA report and estimate of the above mentioned GZ6038H TP CLAIM VS XD4537L(EQ) DOA 24/03/2018 Please advise liability.
Kindly arrange survey tomorrow 27/03/2018 at Vehicle IN our Pandan workshop

Best Regards
Andy
Falcon-Air Auto Services Pte Ltd
Add : No. 8 Pandan Loop (Blk K / Blk 1) Singapore 128226 Tel No : +65
67795665
Fax No : +65 6779 1110
Your message is ready to be sent with the following file or link
attachments:

SAS2380080

Note: To protect against computer viruses, e-mail programs may prevent sending or receiving certain types of file attachments. Check your e-mail security settings to determine how attachments are handled.

24 AUGUST 2018

Our Ref: TPC/FAS/EQ/PL0316

Attn: MOTOR CLAIMS DEPARTMENT

EQ INSURANCE SINGAPORE
5 MAXWELL ROAD #17-00
TOWER BLOCK
MND COMPLEX
SINGAPORE 069110

Dear Sir /Madam

RE: ACCIDENT INVOLVING GZ6038H & XD4537L ON 24/03/2018 ALONG KPE TUNNEL TWD PUNGGOL

We are pleased to have a direct settlement with you based on the following:

S/N Details	Amount (S\$)
1 Cost of Repair	5,136.00
2 Car Rental	535.00
3 Vehicle Search Fee	7.00
	<u>5,678.00</u>
	=====

Enclosed are the relevant documents for your reference.

Thank you and best regards,



Andy Esperanza
Workshop Manager
(Pandan Loop Branch)
Tel : 6779 5665 Fax: 67791110
Email : andy@falconair.com.sg

NB: Please revert all correspondences with regards to the above case to No. 8 Pandan Loop (Blk K / Blk 1) Singapore 128226

"Without prejudice to Injury/ Medical Claim"



Auto
Consultants
Pte Ltd

51 UBI AVE L, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/EQ118005631/R1pb3

27 AUG 2018

SUN AUTO TRADING PTE LTD
27 PENJURU LANE
#05-02
SINGAPORE 609195
ATTN: THE MANAGEMENT

Dear Sir/Madam,

ACCIDENT INVOLVING XD 4537L AND GZ 6038H ON 24/03/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, EQ Insurance Company Ltd to deal with the third party claim against your policy.

We have received a claim from GZ 6038H against your insurance policy.

Based on the accident report and accident scenario, liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG

Case Handler

DID: 6742 3197

FAX: 6741 4108

EMAIL: chewht@lkkauto.com

c.c. **EQ INSURANCE COMPANY LIMITED**
(Motor Claims Dept)

AUTHORIZATION TO ACT

I, MASS TECHNOLOGIES PTE LTD ("the third party claimant")
of 7 BUKIT BATOK ST 22 (S) 659584 (address),
owner of GZ 6038H (vehicle no.) hereby authorize
FALCON - AIR AUTO SERVICES PTE LTD
("the workshop") to act for me with respect to my claim for
repair costs and/or rental and/or loss of use ("claim") for my
vehicle no. GZ 6038H that was damaged pursuant to the
accident which occurred on 24/03/18 (date) along
KPE TUNNEL TOWD PUNGGOL (location)
involving vehicle no/s XD 4537L
("the accident").

I further authorize the workshop to settle my above mentioned
claim in a manner that they deem fit and the workshop is further
authorized to receive payment further to settlement of my claim
with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach
on my behalf is on a without prejudice and without admission of
liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 31 day of 03 (month) 20 18 (year)




Signed by "the third party claimant"

Mass Technologies Pte Ltd

No. 7 Bukit Batok St 22
Singapore 659584
COMPANY REG NO 190062015N
TEL: 6763 4600 FAX: (65) 6763 8316




Signed by "the workshop"
(with chop)





FALCON-AIR

EQ INSURANCE COMPANY LTD
5 MAXWELL ROAD #17-00 TOWER BLOCK
MND COMPLEX SINGAPORE 069110

Attention : Motor Claim Department

Contact : 62239433 Fax No. : 62234190

FALCON-AIR AUTO SERVICES PTE LTD

CO. REG. NO.: 1995-01140-D
GST REG. NO.: 19-9501140-D

Tax Invoice TI101006

Date: 24/08/2018
Vehicle Num: G26038H
Make/Model: TOYOTA HIACE
Chassis/Eng#: JTFHS02P500050049
Accident Date: 24/03/2018
Claim No.
Reference: TP TMIS VS EQ L/S4800.00
Policy No.

Amount S\$

LUMP SUM REPAIR
INCLUSIVE OF PARTS, LABOUR & PAINT

4,800.00

E. & O.E.	Total S\$	4,800.00
	7% GST S\$	336.00
	Amount Due S\$	5,136.00



for FALCON AIR AUTO SERVICES PTE LTD

FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of FalconAir Holdings Pte Ltd)

Head Office: 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880/6458-0880 Fax: 6454-7862

Branches: Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 • No. 8 Pandan Loop (Blk I / Blk K) S(128226) Tel: 6779-5665 Fax: 6779-1110

Websites: www.falconair.com.sg **E-mail:** email@falconair.com.sg



FALCON-AIR

FALCON-AIR RENT-A-CAR PTE LTD

TAX INVOICE

FA INVOICE : **PDL 07093**

Please quote full invoice number when making payments.

V.A. No. **6260384** Vehicle Reg. No. **G43021E** Model Type **Nissan Urvan** Co. Reg. No.: 198B-04415-W
 Dates/Remarks: ☐ Inc. GST ☐ exc. GST Rental Period Agreed Return Date GST Reg. No.: M2-0084125-5

\$ **100** Per Day \$ Per Week KM IN
 \$ Per Month \$ KM OUT
 Plus First Km Free Per thereafter, KM DRVN
 Chargeable at \$ Per Km

Time/ Date In: **11/30/31/03/2018**
 Hour Day Mth Yr
 Time/ Date Out: **10/10/26/03/2018**
 Hour Day Mth Yr

Hirer's Name **MASS TECHNOLOGIES PTE LTD** Collision Damage Excess Reduction ☐ Accept ☐ Decline

Hirer's Address **7 BUKIT BATOK ST. 22** Personal Accident Insurance ☐ Accept ☐ Decline

Co. Reg. No. **181659584** Tel. No. (Res/HF/Pgr) **67634600** Fax No. Rental Charge Computation Dollars Cents

Reference Contact **LAW KEK TENG** Tel. No. (Ofc) **67634600** Vehicle Hire **5 days** **500 00**

Driver's Name **LAW KEK TENG** D.O.B. **24/5/72**

Driver's Address

Tel. No. (Res/HF/Pgr) Passport/I.C. Nr./Country

Driving Licence Nr. **S2000428B** Expiry / Pass Date **24/5/72** Issued By

Additional Driver's Name **LAW KEK TENG** D.O.B. **24/5/72**

Additional Driver's Address

Tel. No. (Res/HF/Pgr) Passport/I.C. Nr./Country

Driving Licence Nr. **S2000428B** Expiry / Pass Date **24/5/72** Issued By

Method Of Payment ☐ Cash ☐ Cheque/Notes ☐ Card ☐ Bill Co

Details of Payment: Amount \$ Date Rec'd by

* Total Payment Received

Hirer is responsible for the first \$ **2000.00** excess for collision/damage to first party (i.e. Falcon-Air's) vehicle (including windscreen) and also first \$ **2000.00** excess for collision/damage to third party's vehicle for each and every accident/damage. Vehicle to be driven in Singapore only. Prohibited to enter Malaysia by Law.

Mass Technologies Pte Ltd

No. 7 Bukit Batok St 22

Singapore 659584

COMPANY REG NO 199002915N

TEL: 67634600 FAX: (65) 67634618



↑ Indicate petrol level when vehicle is checked out
 ↓ Indicate petrol level when vehicle is returned

FA RENTAL AGREEMENT NO. : **PDL 07093**

FALCON-AIR RENT-A-CAR PTE LTD

(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office : Blk 176 Sin Ming Drive #01-06/07/13, 405-17 Sin Ming Autocare S(575721) Tel: 6452-0880 / 6458-0880 Fax: 6454-7062
 Branches : Tampines St 93 Blk 906 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 • No. 8 Pandan Loop (Blk 1/10K) S(128226) Tel: 6779-5665 Fax: 6770-1110



FALCON-AIR

TAX INVOICE

FA INVOICE: PDL 07093

Please quote full invoice number when making payment

V. A. Nr. 020224		Vehicle Reg. Nr. G43021E		Model Type Nissan Urvan		Co. Reg. No.: 1988-04415-W	
Rates/Remarks		<input type="checkbox"/> INC. GST <input type="checkbox"/> EXC. GST		Rental Period		Agreed Return Date	
\$ 100 Per Day	\$ Per Week	RM IN		Time/Date In	11/11/2015	Hour	Day Mth Yr
\$ Per Month		RM OUT		Time/Date Out	11/16/2015	Hour	Day Mth Yr
Plus First	Km Free Per	thereafter,					
Chargeable at \$	Per Km						
Hirer's Name MASS TECHNOLOGIES PTE LTD				Collision Damage Excess Reduction			
Hirer's Address 7 BUKIT BATOK ST 22				Personal Accident Insurance			
Co. Reg. No.				Rental Charge Computation			
Tel. No. (Res/HP/Pgr)				Vehicle Hire			
Reference Contact				Delivery / Collection Fee			
Tel. No. (OFF)				Petrol			
Driver's Name				Misc			
D.O.B.				Sub-Total			
Driver's Address				Add GST @ %			
Tel. No. (Res/HP/Pgr)				Total Net Charges (incl. GST)			
Passport/I.C. Nr./Country				Less Total Prepayment/Deposit Rec'd			
Driving Licence Nr.				Balance Amount Due/Refundable			
Expiry / Pass Date				Refund Acknowledgement			
Issued By				By Cash <input type="checkbox"/> By Credit Card/Net <input type="checkbox"/>			
Additional Driver's Name				Received \$			
D.O.B.				By Hirer X			
Additional Driver's Address				Out By			
Tel. No. (Res/HP/Pgr)				In By			
Passport/I.C. Nr./Country				Check In Station			
Driving Licence Nr.				Computed By			
Expiry / Pass Date				Extension			
Issued By				Remarks: Vehicle Out			
Method Of Payment				Remarks: Vehicle In			
<input type="checkbox"/> Cash <input type="checkbox"/> Cheque/Net <input type="checkbox"/> Card <input type="checkbox"/> Bill Co							
Details of Payment							
Amount \$							
Date							
Rec'd By							
* Total Payment Received							

Hirer is responsible for the first \$ 2,000.00 excess for collision/damage to first party (i.e. Falcon-Air's vehicle (including windshield)) and also first \$ 2,000.00 excess for collision/damage to third party's vehicle for each and every accident/damage.

Vehicle to be driven in Singapore only. Prohibited to enter Malaysia by Law.

Mass Technologies Pte Ltd
No. 7 Bukit Batok St 22
Singapore 659584
COMPANY REG NO 199002915N
TEL: 6263 4200 FAX: (65) 6763 6315

3M
Performance Excellence

X
Hirer's signature signifies acceptance of agreement. (Please read overleaf for additional terms and conditions).

E 1/4 1/2 3/4 F
↑ Indicate petrol level when vehicle is checked out
↓ Indicate petrol level when vehicle is returned

FA RENTAL AGREEMENT NO. : PDL 07093

FALCON-AIR RENT-A-CAR PTE LTD

(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office: Blk 126 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare (S75721) Tel: 6452-0800 / 6450-0800 Fax: 6454-2862

Branches: Tampines St 93 Blk 1006 #01-200 S526840 Tel: 6789-7997 Fax: 6788-7997 • No 8 Pandan Loop (Blk 1/9R & S128226) Tel: 6779-5665 Fax: 6779-1110

Website: www.falconair.com.sg Email: email@falconair.com.sg

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
XD4537L	24 Mar 2018 / 20:20:00	Successful	E04	EQ INSURANCE COMPANY LTD

[Previous](#)[OK](#)

Thank you

Ng Jacqueline has successfully logged out.

Your last login date and time was 26 Mar 2018, 12:01:05.

[To return to ONE.MOTORING, please click here](#)For security reasons, please **CLEAR YOUR CACHE** after each session.

Session Transaction History

S/No.	Asset Type	Asset ID	Asset Owner ID	Transaction Type	Transaction Amount(S\$)	Log Date/Time
1	Vehicle	XD4537L	-	18.32 Insurance Enquiry (GIRO Payment)	7.49	26 Mar 2018 / 12:01:37



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 08/10/2018

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	XD 4537L (Insd Veh)	Your Ref. No. : DM18HO00881/FN
	GZ 6038H (TP Veh)	Our Ref. No. : CC6/EQI18005631/R1pb3q2
Date of Accident	6/6/2018	

Liability	100%	
Final Repair Cost	: \$ 5,136.00	
Loss of Use	: \$	days
Rental (If any)	: \$ 535.00	5 days
Others:	: \$ 7.00	
	: \$	
	5,678.00	
Final Settlement Sum	: \$ 5,670.00	GLOBAL SUM
Remarks	:	

<u>Payment Instruction: Payee's Breakdown</u>		
1)	FALCON-AIR AUTO SERVICES PTE LTD	: \$ 5,670.00
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD		Ref : CC6/EQ18005631/R1pb3q2		
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 08-10-2018		
		Code : EQI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	XD 4537L	Veh. Inspected	GZ 6038H	
Policy No.	DMCFHQ17-000139	Coverage (\$)	0.00	
Claim No.	DM18HO00881/FN	Excess (\$)	0.00	
Assign From		Assign Date	27/03/2018	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA HIACE MANUAL	c.c	2494	
Engine No.	HIDDEN	Year of Reg.	2006	
Chassis No.	JTFHS02P500050049	Colour	WHITE	
Odometer	497109	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	195 R15C	MAXXIS	6 mm	
L/H Front Tyre	195 R15C	MAXXIS	6 mm	
R/H Rear Tyre	195 R15C	MAXXIS	6 mm	
L/H Rear Tyre	195 R15C	MAXXIS	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	24/03/2018	Inspection Date	27/03/2018	
Survey held at	FALCON-AIR AUTO SERVICES PTE LTD BLK 8 PANDAN LOOP SINGAPORE 128226			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		5 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3581 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GZ 6038H

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	TAILGATE	BENT	1,765.10	1,765.10
1	TAILGATE GLASS	BROKEN	1,227.10	1,227.10
1	TAILGATE LOGO	NECESSARY	75.80	75.80
1	TAILGATE OUTER HANDLE	CRACKED	155.60	155.60
1	TAILGATE REAR VIEW MIRROR	BROKEN	465.20	465.20
1	TAILGATE LOCK	BENT	275.03	275.03
1	TAILGATE WEATHERSTRIP	NECESSARY	288.40	288.40
1	LH TAILLAMP	CRACKED	398.50	398.50
1	TAILLAMP LOWER PANEL	DEFORMED	145.00	145.00
1	REAR BUMPER	DEFORMED	415.80	415.80
1	REAR END PANEL INNER	BENT	331.70	331.70
1	REAR END PANEL OUTER	SERVICEABLE	445.00	-
1	REAR END PANEL SCUFF PLATE	BENT	175.00	175.00
	LESS 25% DISCOUNT		-1,540.81	-1,429.58
			4,622.42	4,288.67
<u>SPECIAL NETT ITEMS</u>				
1	TAILGATE GLASS SEALANT (SN)	NECESSARY	40.00	40.00
1	TAILGATE STICKER '70KM/HR' (SN)	NECESSARY	10.00	10.00
1	TAILGATE STICKER '7 PAX' (SN)	NECESSARY	10.00	10.00
			60.00	60.00
<u>LABOUR</u>				
	TO TRANSFER TAILGATE PARTS /MECHANISM.		50.00	40.00
	TO REMOVE/REPLACE REAR WINDSCREEN GLASS.		120.00	100.00
	TO RUST PROOF ON ACCIDENT DAMAGED PARTS.		150.00	80.00
	TO REMOVE /REPLACE REVERSE SENSOR & CHECK WIRING.		100.00	40.00
	SPRAY PAINTING ON ACCIDENT DAMAGED AREAS.		1,000.00	800.00

Report Ref No. CC6/EQ18005631/R1pb3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO CUT OUT/REWELD REAR END PANEL, INNER/OUTER REPAIR REAR CHASSIS, REAR FLOORBOARD, LH TAIL LAMP PANEL LH REAR FENDER INCLUDES KNOCKING & REPLACEMENT OF PARTS.		850.00	600.00
			2,270.00	1,660.00
GRAND TOTAL			6,952.42	6,008.67
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				4,800.00

Report Ref No. CC6/EQ18005631/R1pb3q2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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