



**Letter of Claims**  
**Request of direct settlement.**

We are submitting a claim on behalf of our customer Lee Khim Kwee  
NRIC S77237824 insured of vehicle SKK 8095K against  
your insured vehicle number SLR226D. ( Axa )  
On the accident dated on 16/3/18 (ddmmyyy) along Slip Rd  
upper Ensl road to Bukit South Ave 1.

Dated this 23 (day) of 3 (month) 20 18.



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Volkswagen Group Singapore  
1 Kampong Ampat  
Singapore 368314  
DID: 69223502  
HP: 93867833  
[shushi.tang@vw.com.sg](mailto:shushi.tang@vw.com.sg)

**PDI TUAS**

PDI TUAS

LEE KHIM KWEE  
(LI QINGUI)  
68 BEDOK SOUTH AVENUE 3  
#15-518  
Singapore, 460068  
Singapore

Phone No.  
Fax No.  
E-Mail

VAT Registration No. M20098505-2  
Tax No. 199101494Z

**Service Quote**

Customer No. CV023205  
Quote No. SER/QUO/1800502  
QuoteDate 23/03/18  
Salesperson Jacqueline Yong  
Page 1

**THIS IS NOT AN OFFICIAL TAX INVOICE**

<b>Make</b>	<b>Model Description</b>	<b>Mileage</b>	<b>Service Advisor</b>
Volkswagen Passeng	GOLF A7 1.4 TSI (DSG)	46,268	Tang Shu Shi
<b>License No.</b>	<b>VIN</b>	<b>Initial Registration</b>	<b>Sales Advisor</b>
SKK8095K	WVWZZZAUZEW039817	30/08/13	Jacqueline Yong
<b>Engine Code</b>	<b>Labor Type</b>	<b>Engine No.</b>	<b>Model Code</b>
	1T	CXS 014756	5G13GZ

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P MACP LABOUR	LABOUR	4	UNIT		3,360.00
P B&P MACP PAINT	SPRAY PAINT	3	UNIT		2,400.00
P B&P NUMBER PLATE	B&P NUMBER PLATE -NETT	1	pcs		80.00
P B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un		480.00
	COMPULSORY TO DO AFTER AC				
P B&P MECH	CHECK WIRE HARNESS, ECU, S	1	Time Un		280.00
	Nett				
	<b>Sum Labor</b>				<b>6,600.00</b>
P 1K8943021	REAR NUMBER PLATE LAMP	2	Pieces		75.76
P 5G0807305B	REINFORCEMENT	1	Pieces		629.03
	Successor 5G0807305D				
5G0853675A JZQ	NAME PLATE ( TSI )	1	Pieces	53.677	53.68
5G0853675M AFM	NAME PLATE ( BLUEMOTION )	1	Pieces	53.456	53.46
5G0853687 2ZZ	NAME PLATE ( GOLF )	1	Pieces	60.658	60.66
P 5G6807393	BUMPER SIDE BRACKET LH	1	Pieces		31.59
P 5G6807393A	TAILLIGHT LOWER BRACKET LH	1	Pieces		31.59
P 5G6807394	BUMPER SIDE BRACKET RH	1	Pieces		31.59
P 5G6807394A	TAILLIGHT LOWER BRACKET RH	1	Pieces		31.59
P 5G6807417APGRU	REAR BUMPER	1	Pieces		996.45
	Predecessor 5G6807417ARGRU				
P 5G6807568D 9B9	REAR SPOILER	1	Pieces		279.81
	Use Predecessor 5G6807568D				
P 5G6807863A	BUMPER CENTRE BRACKET	1	Pieces		58.12
	Use Predecessor 5G6807863				
P WHT005263	POP-RIVET	6	Pieces		8.81
	<b>Sum carried forward</b>				<b>8,942.15</b>

Payments to: - BBN: - Acc.-No.:

PDI TUAS

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LEE KHIM KWEE  
(LI QINGUI)  
68 BEDOK SOUTH AVENUE 3  
#15-518  
Singapore, 460068  
Singapore

Phone No.  
Fax No.  
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<b>Engine Code</b>	<b>Labor Type</b>	<b>Engine No.</b>	<b>Model Code</b>
	1T	CXS 014756	5G13GZ
<b>Continued</b>			<b>8,942.15</b>
<b>Sum Item</b>			<b>2,342.15</b>
<b>Sum Labor</b>			<b>6,600.00</b>
<b>Sum Item</b>			<b>2,342.15</b>
<b>Total SGD</b>			<b>8,942.15</b>
7% GST			8,942.15 625.94
<b>Total SGD Incl. GST</b>			<b>9,568.09</b>

**Explanations**  
P = Proportionately Charged

**Payment Terms**      No Credit

Payments to:      - BBN: - Acc.-No...

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	17/03/2018 08:41
Date Of Accident	16/03/2018 18:15
Exact Location Of Accident	SLIP RD UPPER EAST COAST RD TO BATOK SOUTH AVE 1
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKK8095K
<b>Insured/Policyholder</b>	
Name Of Registered Owner	LEE KHIM KWEE
NRIC No	S7723782H
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-98282642
Alternative Phone No	OFFICE-98282642

### Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	GOLF A7 1.4 TSI (DSG)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A 28799954 AVW
Cover Note Number	

### Driver

Name of Driver	PHANG CHIA MAY
NRIC No	S7677200B
Date Of Birth	18/10/1976
Occupation	INDOOR
Date Of Driving Pass	17/05/2000
Driving Experience	17 YEARS AND 9 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-98282642
Fax Number	
Contact Number	
EMail Address	JAMIE.PHANG@GMAIL.COM

Address	30 BAYSHORE RD #29-08
Postcode	469974
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	3

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO SKETCH PLAN

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	NOT DOWNLOADED YET
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLR226D
Vehicle Make/Model/Colour	BLACK BMW
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	NGO JINSHEN DENYS
NRIC/Passport Number	S8505754E
Contact Number	98533581
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

**SKETCH PLAN**

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**8. Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time:

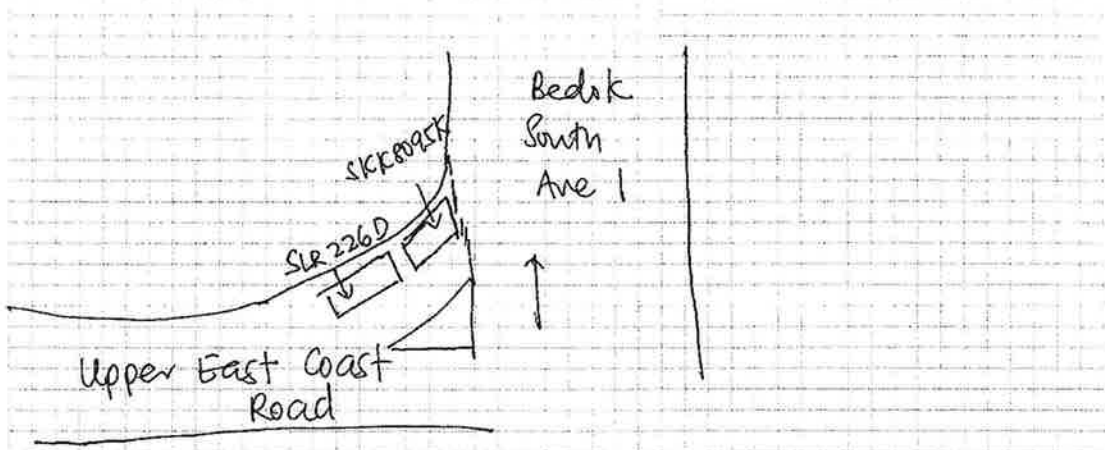
17/3/2018  
8:45am

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

17/3/2018  
8:45am

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

SKETCH PLAN





DESCRIBE CIRCUMSTANCES OF THE ACCIDENT


I was turning from upper East coast Road via the slip road onto Bedok South Ave 1 at 6:15pm on 16/3/2018.
I stopped to give way to oncoming traffic.
Soon after I stopped I was hit by the car, a black BMW <del>SL</del> from behind.
As the traffic behind us was building up, we moved to the bus stop in front on Bedok South Ave 1 to exchange details and inspect the damages to the cars.
I was driving with my children in the back seat.
I hit <del>my</del> the right side of my face against the driver's side window, my older son hit his forehead against a plastic hook hanging on the passenger seat in front, my younger son <del>also</del> bit the back of head against his child seat.
Their names are Lee Xin Quan Timothy and Lee Xin Ze Lucas.
The other driver's name is Ngo Jinshen, Denys
NRIC: S8505754E
HP : 98533581

DECLARATION

I/We declare the foregoing particulars are true in every respect.

  
 Policyholder's Signature  
 Date & Time: 17/3/2018  
 8:45am

  
 Driver's Signature  
 (If driver is not the policyholder)  
 Date & Time: 17/3/2018  
 8:45am

  
 Reporting Centre Personnel's Signature  
 Name:  
 NRIC/FIN No.:

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE**  
6 Raffles Quay #18-00 Singapore 048580  
Tel (65) 6224 0010 Fax (65) 6224 0030  
Operating Hours : Monday to Friday, 09:00 – 17:00  
UEN: S665500206 / GST Reg. No.: M408017735

## ADDENDUM

Original Report No : \_\_\_\_\_ Vehicle Registration No: SKK 8095K

Name(as shown in NRIC): PHANG CHIA MAY NRIC/FIN/Passport No: 87677200B

(\*Vehicle Driver / Vehicle Owner) (\*) Please delete as appropriate

Address : 30 BAYSHORE ROAD #29-08 Singapore 469974

Contact (Tel) : \_\_\_\_\_ Mobile No. : 98282642

Email Address : janie.phang@gmail.com

Date of Accident : 16.3.2018 Time of Accident :

Place of Accident : Slip Road from Upper East Coast road to Bedok

Insurance Company: MSIG South Ave 1

**I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:**

The other driver wanted to settle the claim privately initially but after considering the costs of repairs, he decided to claim against his insurance.

A video of the accident is available as supporting evidence.

Phang

Policyholder / Driver's Signature

Date: 23/3/2018



Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

Date:



**MSIG****MSIG Insurance (Singapore) Pte. Ltd.**

4 Shenton Way, # 21-01, SGX Centre 2, Singapore 068807

Tel +65 6827 7888, Fax +65 6827 7800

Co. Reg. No. 200412212G GST Reg. No. 20-0412212G

## Certificate of Insurance

ROAD TRANSPORT ACT 1987 (MALAYSIA)  
THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)  
THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)  
(REPUBLIC OF SINGAPORE)  
THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1996 EDITION (REPUBLIC OF SINGAPORE)  
OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

Form M.X.1  
Individual Ownership

**VW DRIVEEASY**  
**Comprehensive**

Certificate No. A 28799954 AVW

Excess : SGD1,000

Windscreen Excess : SGD100

**1. Index Mark and Registration Number of Vehicle**

SKK8095K

**2. Name of Policyholder**

Lee Khim Kwee

**3. Effective Date of the Commencement of Insurance for the purposes of the Act**

30/08/2017

**4. Date of Expiry of Insurance**

29/08/2018

**5. Persons or Classes of Persons entitled to drive\***

Lee Khim Kwee

Phang Chia May

Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission.

\* Provided that the person driving is permitted in accordance with the licensing or other laws or laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

**6. Limitations as to use\***

Use only for social domestic and pleasure purposes and for the Policyholder's business.

The Policy does not cover use for hire or reward racing pace-making reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

**PLEASE NOTE ALL CLAIMS RELATED REPAIR MUST BE CARRIED OUT AT VOLKSWAGEN CENTRE SINGAPORE.**

This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the Insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189).

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

**MSIG Insurance (Singapore) Pte. Ltd.**

Approved Insurers

for Chief Executive Officer

**REPUBLIC OF SINGAPORE**  
**IDENTITY CARD NO. S7677200B**



Name  
**PHANG CHIA MAY**

潘家美

Race  
**CHINESE**

Date of Birth  
**18-10-1976**

Sex  
**F**

Country of Birth  
**MALAYSIA**

**S7677200B**

**REPUBLIC OF SINGAPORE DRIVING LICENCE**

Licence Number **S7677200B**

Name  
**PHANG CHIA MAY**

Birth Date: **18 Oct 1976**

Issue Date: **05 May 2004**



**001212084G**

**A0062207**



NRIC No: **S7677200B**



Blood Group: **AB+** Date of issue: **17-09-2001**

**30 BAYSHORE ROAD #29-08**  
**SINGAPORE 469974**

NRIC No: **S7677200B** Date: **30/04/2017**

**YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)**

Class 3 **Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms**

PASS DATE  
**17 May 2000**

**NP 428A**

Licence No: **S7677200B**

