

INS. CASE OWNER:

CC 6, EQ1

1800

5625, 11 mb39

LKK:  
IDAC:

Surveyor:

MARCUS

DOI:

ASSIGNMENT

27/7/18

Date / Time:

26/3/18

Registered in Merimen:

26/7/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

YN 67520

Name of Insured:

MPPS MARSHMERE VIC

Insured Tel No.:

HP:

Excess Sec II :\$

D.O.A.:

26/7/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

N 71

Driver Tel No.:

0657648

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

DM UPHALL DARTO

1500m

IN MARSHMERE MARKET OPEN UP.

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

065 36787

INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:HUP  
MOTORINSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date / Time

27/7/18  
BEVAN.  
24/5/18

065 36787 - X

YN 67520 - X

call OIP confirm accident details  
OIP mentioned that we were covering  
and called to TP, return to claim and  
OIP gave NOL will be approved.  
LEGAL sent to OIP.

RECEIVED 18 APR 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

7 BEVAN

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

26/7/18

Sent By:

ME

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

16/11/18

Confirm with:

PAID

Email

Call

Final Liability:

%

(02/Agreed / Assessed) BOLA S/N No.:

NIL

If NO or B 28, Ass. Lia:

Repair Cost:

\$

3,000

Conflicting Version

Loss of Rental (LOR):

\$

(

days)

Loss of Use (LOU):

\$

200 (\$100 x 4 days)

Loss of Income (LOI):

\$

(5 - 5 days)

LOR only ☐ LOU only ☒

\$

LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search

\$

Medical:

\$

Disbursement:

\$

(e.g Tow/ Independent)

Legal Cost

\$

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

\$

3,402.00

Global Sum \$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$

3,402.00

Name 1:

HUP MOTOR

TRADING &amp; SERVICE

Payee 2: (Strike if N.A.)

\$

Name 2:

Payee 3: (Strike if N.A.)

\$

Name 3:

CJA 18/4/18

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: GBE3678Aat Workshop m/s Longwater Lane

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Report: \_\_\_\_\_ Consistent?: Yes or No

SIA / PR Seen: \_\_\_\_\_ Consistent?: Yes or No

Est. Repairs: 4 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

9772D

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Date / Time Action / Instruction

27/3/18 cont. insd L/S \$3000 work paid.

(red H/1911.10 / 38.91%)

Veh No: GBE3678A Yr Regn: 11/15Type: M.Car / M.Cycle / Bus Van / Lorry / Taxi / Prime Mover /Truck / Trailer or CM /Make: Nissan Urvan C.C. 2488Colour: Black A/C: Insured / Std / NI / NASp. Reading: 110657 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: JNIMC2F2620005791Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 195-215

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal. 7 mmL/Bal. 7 mmD.O.A. 24/3/18

Survey held at \_\_\_\_\_

Rear

R/Bal. 7 mmL/Bal. 7 mmD.O.I. 27/3/18

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date/Time, File Pass to?

☐

Prel. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

Survey Fee:

Transportation:

\$ + RS \$

Photos

Others

TOTAL

Report Format: \_\_\_\_\_

Lump Sum / I.B.I. (\$) \_\_\_\_\_



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD		Ref : CC6/EQ118005625/Umb3		
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 26-03-2018		
		Code : EQI		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	YN 6752D	Veh. Inspected	GBE 3678A	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	26/03/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	24/03/2018	Inspection Date	27/03/2018	
Survey held at	HUP MOTOR TRADING & SERVICE BLK 9004 TAMPINES ST 93 #01-120 SINGAPORE 528838			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised  
Our ref: CC6/EQ118005625/Umb3

Date: 28.03.2018

The Motor Claims Department  
M/s EQ INSURANCE COMPANY LTD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**GBE3678A**

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 27.03.2018 at the premises of M/s Hup Motor Trading & Service and have the following to report:-

Workshop Estimate Amount	: S\$	4,911.10
Revised Estimate Amount	: S\$	3,000.00
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

**Description of Damage:**

The vehicle sustained damages at the  
Front Portion



**Comments/Present Status:**

Damages Consistent

Estimated normal period for repairs: 4 days

Yours faithfully,

MARCUS CHUA  
Licensed Appraiser

# 哈 汽 車 貿 易 服 務

## HUP MOTOR TRADING & SERVICE

Blk 9004 Tampines Street 93 #01-120 Singapore 528838 Tel: 6784 0039 Fax: 6784 0076 Email: hupmotor@gmail.com Reg. No. 378091/00W

Our Ref: **TP 2897/03/18**

Your Ref: \_\_\_\_\_

Date: **26th March 2018**

M/S DL Repair & Aircon Services  
Blk 111, #07-76,  
Woodlands Street 13,  
Singapore 730111

*not about  
the whole  
repair 1/5 \$3000  
4 days  
27/3/18*

Estimate cost of repair to NISSAN NV350 Van - GBE 3678 A

1 pc front panel	<i>body on</i>		\$ 1,096.90	Nett	—
1 pc front windscreen glass moulding	<i>new</i>		63.20	"	—
1 pc front windscreen glass inner seal	<i>new</i>		60.20	"	—
1 pc front windscreen glass sealant	<i>new</i>		226.10	"	<i>405.00</i>
1 pc front grille & chrome frame comp	<i>new</i>		485.00	"	—
1 pc front number plate & frame	<i>new</i>		50.00	"	<i>405.00</i>
1 pc front grille 'NISSAN' logo emblem	<i>new</i>		73.60	"	—
6 pcs front grille clips	<i>new</i>	⑤ \$ 5.50 N	33.00	"	—
1 pc front bumper	<i>new</i>		514.70	"	—
8 pcs front bumper clips	<i>new</i>	⑤ \$ 5.00 N	40.00	"	—
1 pc front bumper centre air scoop	<i>new</i>		106.90	"	<i>X</i>
2 pcs front bumper o/s & n/s side retainer	<i>new</i>	⑤ \$ 14.70 N	29.40	"	<i>X</i>
Less 10%			\$ 2,779.00	Nett	—
			\$ 277.90		<i>2366.6</i>
			\$ 2,501.10		<i>2121.94</i>

To wiring check up for affected wiring system. 120.00 *20*

To remove & refix front windscreen glass & necessary parts. 150.00 *100*

To remove & refix dash board, wiper motor, air cond blower motor, cooling box & necessary parts, to enable repair front panel & necessary parts, 380.00 *160*

To refill R134 air cond gas for enable repair front panel. 120.00 *100*

To respray Tuff-Kote on all affected accident parts. 90.00 *30*

Labour charge to remove & cut out damaged parts, to jack, straighten & knocking out necessary parts, to weld, renew & align above parts. 750.00 *600*

To putty & respray painting on all affected accident parts. 800.00 *580*

\$ 4,911.10  
*3799.94*

Dollars : Four Thousand Nine Hundred Eleven Dollars And Cents Ten Only.

HUP MOTOR TRADING & SERVICE

\*\*\* Auto Consultants hence notify the Repairer of the following:

- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: Business

Owner ID: 9772D

**Vehicle Details**

Vehicle No.: GBE3678A

Vehicle to be Exported: No

Intended De-registration Date: 27 Mar 2018

Vehicle Make: NISSAN

Vehicle Model: NV350 PANEL VAN 2.5 SMT 5DR EURO V

Primary Colour: Black

Manufacturing Year: 2015

Engine No.: YD25381760A

Chassis No.: JN1MC2E26Z0005191

Maximum Power Output: -

Open Market Value: \$22,481.00

Original Registration Date: 14 Nov 2015

First Registration Date: 14 Nov 2015

Transfer Count: 0

Actual ARF Paid: \$1,125.00

**Intended PARF Rebate Details**

PARF Eligibility: No

PARF Eligibility Expiry Date: -

PARF Rebate Amount: \$0.00

**Intended COE Rebate Details**

COE Expiry Date: 13 Nov 2025

COE Category: C - Goods Vehicle &amp; Bus

COE Period(Years): 10

QP Paid: \$42,303.00

COE Rebate Amount: \$32,278.00

**Total Rebate Amount: \$32,278.00**

The information contained herein is correct as at 27 Mar 2018

OK

## Shu Pei (LKKAUTO)

---

**From:** Francis Ng <francis.ng@eqinsurance.com.sg>  
**Sent:** Wednesday, 28 March 2018 2:13 PM  
**To:** Shu Pei (LKKAUTO)  
**Cc:** Admin A; Thin Thin (LKKAUTO); Bevan Lim (LKK Auto)  
**Subject:** RE: Direct Settlement - Accident Involving YN6752D (OI : EQI - TBA) AND GBE3678A (TP : LKK REF - CC6/EQI18005625/mb3 ) on 24.03.2018  
**Attachments:** YN6752D 24.03.2018.PDF

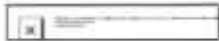
Dear Shu Pei,

Our insured's GIA report is attached.

Regards,  
**Francis Ng**  
Executive | Claims



**EQ Insurance Company Limited**  
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.*

---

**From:** Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]  
**Sent:** Wednesday, March 28, 2018 12:46 PM  
**To:** EQI PRS <EQIPRS@eqinsurance.com.sg>; Francis Ng <francis.ng@eqinsurance.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>; Thin Thin (LKKAUTO) <thinthin@lkkauto.com>; Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>  
**Subject:** RE: Direct Settlement - Accident Involving YN6752D (OI : EQI - TBA) AND GBE3678A (TP : LKK REF - CC6/EQI18005625/mb3 ) on 24.03.2018

### WITHOUT PREJUDICE

Dear Sir /Madam,

We refer to the above matter.

We had inspected TP vehicle GBE 3678A at M/s Hup Motor Trading & Service.

Enclosed for your perusal is:  
- Estimated cost of repair

**Preliminary advice**

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Shu Pei (LKKAuto)

**Sent:** Monday, 26 March 2018 6:22 PM

**To:** [egiprs@eqinsurance.com.sg](mailto:egiprs@eqinsurance.com.sg); Francis Ng <[francis.ng@eqinsurance.com.sg](mailto:francis.ng@eqinsurance.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>; Bevan Lim (LKK Auto) <[bevanlim@lkkauto.com](mailto:bevanlim@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving YN6752D (OI : EQJ - TBA) AND GBE3678A (TP : LKK REF - CC6/EQJ18005625/mb3 ) on 24.03.2018

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case from M/s Hup Motor Trading & Service.

Enclosed for your perusal is:

- TP GIA report

Please be informed that preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Bevan and he can be contacted at DID: 6749 4274.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## Bevan Lim (LKK Auto)

---

**From:** Bevan Lim (LKK Auto)  
**Sent:** Friday, 6 April 2018 3:41 PM  
**To:** 'David Ang'  
**Cc:** Vic (LKKAuto)  
**Subject:** Your ref: GBE 3678A ,Our Ref: CC6/EQI18005625/Umb3 ACCIDENT INVOLVING YN 6752D(EQ) & GBE 3678A ON 24/03/2018

Your ref: **GBE 3678A**  
Our Ref: CC6/EQI18005625/Umb3

*Without Prejudice*

Dear Sirs,

### **ACCIDENT INVOLVING YN 6752D(EQ) & GBE 3678A ON 24/03/2018**

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Bevan Lim | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [BevanLim@lkkauto.com](mailto:BevanLim@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK  
Auto  
Consultants  
Pte Ltd


*Save the Earth. Print only when necessary.*

# 哈 汽 車 貿 易 服 務

## HUP MOTOR TRADING & SERVICE Email : hupmotor@gmail.com

Blk 9004 Tampines Street 93 #01-120 Singapore 528838 Tel: 6784 0039 Fax: 6784 0076 WEB SITE: <http://hupmotor.com.sg> Reg. No. 378091/00W

Our Ref: **TF 2897/03/18** Your Ref: \_\_\_\_\_ Date: **16th April 2018**

 The Claim's Manager  
Motor Claims Dept.  
BQ INSURANCE COMPANY LTD  
5, Maxwell Road, #17-00  
Tower Block, MND Complex  
Singapore 069110

Dear Sirs,

RE : ACCIDENT ON 24/03/18 ALONG CAR PARK OF MARSILING LANE (BLK 18)  
INVOLVING : GBE 3678 A & YOUR INSURED : YM 6752 D

We act for M/S DL Repair & Aircond Services (ROC : 53179772D)  
Who is the registered owner of Veh. No : GBE 3678 A Which was involved  
in the above accident with Veh. No : YM 6752 D Which we understand  
is insured with you.

Your appointed surveyor had surveyed our client's damaged vehicle and  
we had repaired the vehicle.

The accident was clearly caused by your insured's negligence, I am,  
therefore, seeking compensation from you for my financial losses as  
itemised below : -

Cost of repair	\$ 3,000.00
Loss of Use for 4 days ( 1 day X \$ 100.00 )	400.00
LTA Search Fee & GIA-RMC Search Fee	2.00
Survey Fee	0.00

**\$ 3,402.00**


=====

We have enclosed copies of relevant documents to support my client's  
claim, There was no receipt enclosed, as my client's did not pay us  
any single amount.

Your prompt settlement of our claim would be much appreciated.

Yours faithfully,

**HUP MOTOR TRADING & SERVICE**

  
Mr David Ang B. Y.

Encl : Final Bill, ~~Car Rental Bill~~, LTA Search Fee, Owner Authorisation  
Letter, GIA Report, Survey Report & Ins. Cert.

Remark : Kindly acknowledge receipt.

# 哈 汽 車 貿 易 服 務

## HUP MOTOR TRADING & SERVICE

Blk 9004 Tampines Street 93 #01-120 Singapore 528838 Tel: 6784 0039 Fax: 6784 0076 Email: hupmotor@gmail.com Reg. No. 378091/00W

Our Ref: TP 2897/03/18 Your Ref: \_\_\_\_\_ Date: 13rd April 2018

### M/S DL REPAIR & AIRCON SERVICES

BLK 111, #07-76  
WOODLAND STREET 13,  
SINGAPORE 730111

### Cost of repair to NISSAN NV350 Van - GBE 3678 A

To supply front panel, front grille, clips, front bumper, clips, front windscreen glass moulding, seal, sealant, front number plate & necessary parts.

To remove & refix front windscreen glass, dash board, wiper motor, steering column shaft, air cond blower motor, cooling coil & necessary parts, including refill R134 gas & wiring check up for affected wiring system.

Labour charge to remove & cut out damaged parts, to jack, straighten & knocking out necessary parts, to weld, renew & align above parts.

To putty & respray painting on all affected accident parts, including respray Tuff-Kote on all affected accident parts.

Lump Sum Repair : \$ 3,000.00  
\*\*\*\*\*

Dollars : Three Thousand Only.

HUP MOTOR TRADING & SERVICE

\_\_\_\_\_



RECORDS MANAGEMENT CENTRE

## GENERAL INSURANCE ASSOCIATION OF SINGAPORE

### RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

## Third Party Insurer Enquiry

Our Ref No: GR-18-044850

Date of Request: 24/03/2018

Your Ref No: Online Purchase

Hup Motor Trading & Service  
Blk 9004 Tampines Street 93  
#01-120  
Singapore 528838

Dear Sir/Madam,

Enquiry Date 24/03/2018

Enquiry By Sandy Loo Chwee Ngoh

TP Vehicle No. YN6752D

Accident Date 24/03/2018

### Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
YN6752D	EQ Insurance Company Ltd	28/05/2017-27/05/2018	6223 9433

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

# GENERAL INSURANCE ASSOCIATION OF SINGAPORE

## RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

## TAX INVOICE

Our Ref No: GR-18-044850

Date of Request: 24/03/2018

Your Ref No: Online Purchase

Hup Motor Trading & Service

Blk 9004 Tampines Street 93

#01-120

Singapore 528838

Dear Sir/Madam,

Enquiry Date 24/03/2018

Enquiry By Sandy Loo Chwee Ngoh

TP Vehicle No. YN6752D

Accident Date 24/03/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

---

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

TO : BQ INSURANCE COMPANY LTD

## AUTHORIZATION TO ACT

I, DL Repair & Aircond Services ("the third party claimant")  
of Blk 111 Woodlands Street 13, #07-76, S (730111) (address),  
owner of GBE 3678 A (vehicle no.) hereby authorize  
Hup Motor Trading & Service,  
("The workshop") to act for me with respect to my claim for  
repair costs and/or rental and/or loss of use ("claim") for my  
Vehicle No. GBE 3678 A that was damaged pursuant to the  
accident which occurred on 24/03/2018 (date) along Car Park Of  
Marsiling Lane, In Front Of Blk 18. (location)  
involving Vehicle No/s YN 6752 D  
("The accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 13rd day of April (month) 20 18 (year)



(S8228/99A)  
Lau Chee Kiat, Jeffrey

**HUP MOTOR TRADING & SERVICE**

ROC : 53179772D (Owner Of GBE 3678 A)  
Signed by "the third party claimant"

Signed by "the workshop"

## Bevan Lim (LKK Auto)

---

**From:** David Ang <hupmotor@gmail.com>  
**Sent:** Monday, 16 April 2018 1:47 PM  
**To:** Bevan Lim (LKK Auto)  
**Cc:** Vic (LKKAuto); Marcus Chua (LKKAuto)  
**Subject:** Re: RE : YOUR REF : CC6/EQ18005625/mb3, ACCIDENT ON : 24/03/18, INVOLVING CLIENT'S : GBE 3678 A & EQ INSURED : YN 6752 D, ALONG MARSILING LANE OPEN CAR PARK

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

Dear Bevan,

Noted with Thanks, will mail out the original documents to you on today,



Virus-free. [www.avg.com](http://www.avg.com)

On 16 April 2018 at 12:58, Bevan Lim (LKK Auto) <[bevanlim@lkkauto.com](mailto:bevanlim@lkkauto.com)> wrote:

Without Prejudice

Der David.

We refer to your email below.

We confirm settlement as follows;

COST OF REPAIR	\$3,000.00
LOSS OF USE (4 days X \$100)	\$ 400.00
LTA SEARCH	\$ 2.00
<b>TOTAL</b>	<b>\$3,402.00</b>

Kindly let us have the **ORIGINAL** document for the closure of the file.

Thank you.

**"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.**

**Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."**

Best Regards,

Bevan Lim | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [BevanLim@lkkauto.com](mailto:BevanLim@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

**From:** David Ang [mailto:[hupmotor@gmail.com](mailto:hupmotor@gmail.com)]

**Sent:** Monday, 16 April 2018 12:32 PM

**To:** Bevan Lim (LKK Auto) <[bevanlim@lkkauto.com](mailto:bevanlim@lkkauto.com)>

**Cc:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Marcus Chua (LKKAuto) <[MarcusChua@lkkauto.com](mailto:MarcusChua@lkkauto.com)>

**Subject:** RE : YOUR REF : CC6/EQ18005625/mb3, ACCIDENT ON : 24/03/18, INVOLVING CLIENT'S : GBE 3678 A & EQ INSURED : YN 6752 D, ALONG MARSILING LANE OPEN CAR PARK

Dear Bevan,

Attach our letter of demand, final bill, GIA third party insurer search fee & owner authorisation letter for your reference & attention,

Please let us have your settlement soonest, we will forwards the original documents to you by mail,

**Best Regards**

**David Ang**

**Tel : 6784 0039, Fax : 6784 0076**

**HP : 9815 4655**

**Hup Motor Trading & Service**

**Blk 9004 Tampines St 93**

**#01-120**

**Singapore 528838**



Virus-free. [www.avg.com](http://www.avg.com)



**Best Regards**

**David Ang**

**Tel : 6784 0039, Fax : 6784 0076**

**HP : 9815 4655**

**Hup Motor Trading & Service**

**Blk 9004 Tampines St 93**

**#01-120**

**Singapore 528838**

哈 汽 車 貿 易 服 務

HUP MOTOR TRADING & SERVICE

Email : hupmotor@gmail.com

Blk 9004 Tampines Street 93 #01-120 Singapore 528838 Tel: 6784 0039 Fax: 6784 0076 WEB SITE: <http://hupmotor.com.sg> Reg. No. 378091/00W

Our Ref: TP 2897/03/18

Your Ref: \_\_\_\_\_

Date: 16th April 2018

The Claim's Manager  
Motor Claims Dept.  
EQ INSURANCE COMPANY LTD  
5, Maxwell Road, #17-00  
Tower Block, MND Complex  
Singapore 069110

Dear Sirs,

RE : ACCIDENT ON 24/03/18 ALONG CAR PARK OF MARSILING LANE (BLK 18)  
INVOLVING : GBE 3678 A & YOUR INSURED : YN 6752 D

We act for M/S DL Repair & Aircond Services (ROC : 53179772D)  
Who is the registered owner of Veh. No : GBE 3678 A Which was involved  
in the above accident with Veh. No : YN 6752 D Which we understand  
is insured with you.

Your appointed surveyor had surveyed our client's damaged vehicle and  
we had repaired the vehicle.

The accident was clearly caused by your insured's negligence, I am,  
therefore, seeking compensation from you for my financial losses as  
itemised below : -

Cost of repair	\$ 3,000.00
Loss of Use for 4 days ( 1 day X \$ 100.00 )	400.00
LTA Search Fee & GIA-RMC Search Fee	2.00
Survey Fee	0.00
	<hr/>
	\$ 3,402.00
	=====

We have enclosed copies of relevant documents to support my client's  
claim, There was no receipt enclosed, as my client's did not pay us  
any single amount.

Your prompt settlement of our claim would be much appreciated.

Yours faithfully,

HUP MOTOR TRADING & SERVICE

Mr David Ang B. Y.

Encl : Final Bill, Car Rental Bill, LTA Search Fee, Owner Authorisation  
Letter, GIA Report, Survey Report & Ins. Cert.

Remark : Kindly acknowledge receipt.



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Our Ref: CC6/EQI18005625/Umb3

04 APRIL 2018

**APPS MACHINERY PTE LTD**  
16 DEFU LANE 11  
SINGAPORE 539172

Dear Sir/Madam,

**ACCIDENT INVOLVING YN 6752D AND GBE 3678A ON 24/03/2018**

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

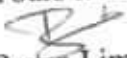
Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 14/02/2014, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

  
Bevan Lim

Case Handler

DID: 6749 4274

FAX: 6741 4108

Email: [Bevanlim@lkkauto.com](mailto:Bevanlim@lkkauto.com)

c.c. **EQ INSURANCE COMPANY LIMITED**  
(Motor Claims Dept)

TO : BQ INSURANCE COMPANY LTD

## AUTHORIZATION TO ACT

I, DL Repair & Aircond Services ("the third party claimant")  
of Blk 111 Woodlands Street 13, #07-76, S (730111) (address),  
owner of GBE 3678 A (vehicle no.) hereby authorize  
Hup Motor Trading & Service,  
("The workshop") to act for me with respect to my claim for  
repair costs and/or rental and/or loss of use ("claim") for my  
Vehicle No. GBE 3678 A that was damaged pursuant to the  
accident which occurred on 24/03/2018 (date) along Car Park Of  
Marsiling Lane, In Front Of Blk 18. (location)  
involving Vehicle No/s YN 6752 D  
("The accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 13rd day of April (month) 20 18 (year)



(S8228199A)  
Lau Chee Kiat, Jeffrey

**HUP MOTOR TRADING & SERVICE**

ROC : 53179772D (Owner Of GBE 3678 A)  
Signed by "the third party claimant"

Signed by "the workshop"

哈 汽 車 貿 易 服 務

## HUP MOTOR TRADING & SERVICE

Blk 9004 Tampines Street 93 #01-120 Singapore 528838 Tel: 6784 0039 Fax: 6784 0076 Email: hupmotor@gmail.com Reg. No. 378091/00W

Our Ref: TP 2897/03/18

Your Ref: \_\_\_\_\_

Date: 13rd April 2018

M/S DL REPAIR & AIRCON SERVICES  
BLK 111, #07-76  
WOODLAND STREET 13,  
SINGAPORE 730111

Cost of repair to NISSAN NV350 Van - GBE 3678 A

To supply front panel, front grille, clips, front bumper, clips, front windscreen glass moulding, seal, sealant, front number plate & necessary parts.

To remove & refix front windscreen glass, dash board, wiper motor, steering column shaft, air cond blower motor, cooling coil & necessary parts, including refill R134 gas & wiring check up for affected wiring system.

Labour charge to remove & cut out damaged parts, to jack, straighten & knocking out necessary parts, to weld, renew & align above parts.

To putty & respray painting on all affected accident parts, including respray Tuff-Kote on all affected accident parts.

Lump Sum Repair : \$ 3,000.00  
\*\*\*\*\*

Dollars : Three Thousand Only.

HUP MOTOR TRADING & SERVICE

\_\_\_\_\_



**GENERAL  
INSURANCE  
ASSOCIATION**

RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF  
SINGAPORE**

**RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-18-044850  
Date of Request: 24/03/2018

Your Ref No: Online Purchase

Hup Motor Trading & Service  
Blk 9004 Tampines Street 93  
#01-120  
Singapore 528838

Dear Sir/Madam,

Enquiry Date 24/03/2018  
Enquiry By Sandy Loo Chwee Ngoh  
TP Vehicle No. YN6752D  
Accident Date 24/03/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

## Third Party Insurer Enquiry

Our Ref No: GR-18-044850  
Date of Request: 24/03/2018

Your Ref No: Online Purchase

Hup Motor Trading & Service  
Blk 9004 Tampines Street 93  
#01-120  
Singapore 528838

Dear Sir/Madam,

Enquiry Date 24/03/2018  
Enquiry By Sandy Loo Chwee Ngoh  
TP Vehicle No. YN6752D  
Accident Date 24/03/2018

### Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
YN6752D	EQ Insurance Company Ltd	28/05/2017-27/05/2018	6223 9433

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 24/04/2018

**THIRD PARTY DIRECT SETTLEMENT**

Vehicle No.	YN 6752D	(Insd Veh)	Your Ref. No. : DMCPHQ17-002710
	GBE 3678A	(TP Veh)	Our Ref. No. : CC6/EQI18005625/Umb3q2
Date of Accident	24/3/2018		

Liability	100%	
Final Repair Cost	: \$ 3,000.00	
Loss of Use	: \$ 400.00	4 days
Rental (If any)	: \$	days
Others:	: \$ 2.00	
	: \$	
	3,402.00	
Final Settlement Sum	: \$ 3,402.00	
Remarks	:	

Payment Instruction: Payee's Breakdown		
1)	HUP MOTOR TRADING & SERVICE	: \$ 3,402.00
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd





# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD		Ref : CC6/EQI18005625/Umb3q2		
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 24-04-2018		
		Code : EQI		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	YN 6752D	Veh. Inspected	GBE 3678A	
Policy No.	DMCPHQ17-002710	Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	27/03/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	NISSAN URVAN (M)	c.c	2488	
Engine No.	HIDDEN	Year of Reg.	2015	
Chassis No.	JN1MC2E26Z0005191	Colour	BLACK	
Odometer	110651	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	GOOD			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	195 R15	MICHELIN	7 mm	
L/H Front Tyre	195 R15	MICHELIN	7 mm	
R/H Rear Tyre	195 R15	MICHELIN	7 mm	
L/H Rear Tyre	195 R15	MICHELIN	7 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	24/03/2018	Inspection Date	27/03/2018	
Survey held at	HUP MOTOR TRADING & SERVICE BLK 9004 TAMPINES ST 93 #01-120 SINGAPORE 528838			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days		



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GBE 3678A

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	FRONT PANEL (N)	BADLY DENTED	1,096.90	1,096.90
1	FRONT WINDSCREEN GLASS MOULDING (N)	NECESSARY	63.20	63.20
1	FRONT WINDSCREEN GLASS INNER SEAL (N)	NECESSARY	60.20	60.20
1	FRONT GRILLE & CHROME FRAME COMP (N)	CRACKED	485.00	485.00
1	FRONT GRILLE 'NISSAN' LOGO EMBLEM (N)	NECESSARY	73.60	73.60
6	FRONT GRILLE CLIPS @\$5.50 (N)	NECESSARY	33.00	33.00
1	FRONT BUMPER (N)	DENTED / DEFORMED	514.70	514.70
8	FRONT BUMPER CLIPS @\$5.00 (N)	NECESSARY	40.00	40.00
1	FRONT BUMPER CENTRE AIRSCOOP (N)	NOT NECESSARY	106.90	-
2	FRONT BUMPER O/S & N/S SIDE RETAINER @\$14.70 (N)	NOT NECESSARY	29.40	-
	LESS 10% DISCOUNT		-250.29	-236.66
			2,252.61	2,129.94
1	FRONT WINDSCREEN GLASS SEALANT (SN)	NECESSARY	226.10	40.00
1	FRONT NUMBER PLATE & FRAME (SN)	BENT	50.00	40.00
	LESS 10% DISCOUNT		-27.61	-
			248.49	80.00
<b>LABOUR</b>				
	TO WIRING CHECK UP FOR AFFECTED WIRING SYSTEM.		120.00	20.00
	TO REMOVE & REFIX FRONT WINDSCREEN GLASS & NECESSARY PARTS.		150.00	100.00
	TO REMOVE & REFIX DASH BOARD ,WIPER MOTOR ,AIR COND BLOWER MOTOR ,COOLING BOX & NECESSARY PARTS ,TO ENABLE REPAIR FRONT PANEL & NECESSARY PARTS.		380.00	160.00
	TO REFILL RA 134 AIR COND GAS FOR ENABLE REPAIR FRONT PANEL.		120.00	100.00
	TO RESPRAY TUFF-KOTE ON ALL AFFECTED ACCIDENT PARTS.		90.00	30.00
	LABOUR CHARGE TO REMOVE & CUT OUT DAMAGED PARTS ,TO JACK,STRAIGHTEN & KNOCKING OUT NECESSARY PARTS ,TO WELD ,RENEW & ALIGN ABOVE		750.00	600.00

Report Ref No. CC6/EQ18005625/Umb3q2



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO PUTTY & RESPRAY PAINTING ON ALL AFFECTED ACCIDENT PARTS.		800.00	580.00
			2,410.00	1,590.00
GRAND TOTAL			4,911.10	3,799.94
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				3,000.00

Report Ref No. CC6/EQ18005625/Umb3q2

CHUA KANG SENG

Licensed Appraiser

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