

Veron Chen (LKKAUTO)

From: Mastura <mastura@premiumauto.com.sg>
Sent: Friday, 29 June 2018 7:11 PM
To: Janice Lee (LKKAUTO); 'Claims'
Cc: SUR
Subject: LOD - OD CLAIM FOR SLA 479 E
Attachments: SAftersales18062920120.pdf

Dear Claims team,

Above attachment is for your perusal. We will be pass the LOD to Adrian by hand shortly.

Thank you.

Best Regards,
Mastura
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. mastura@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Janice Lee (LKKAUTO) <JaniceLee@lkkauto.com>
Sent: Wednesday, 28 March 2018 3:26 PM
To: Claims <claims@premiumauto.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SLA 479 E

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SLA 479E (excess \$600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Tuesday, March 27, 2018 1:15 PM

To: SUR <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OD CLAIM FOR SLA 479 E

Dear all,

Any update on repair approval?

Thank you.

Best Regards,

Tony Foong

Claims Advisor

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http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Monday, 26 March, 2018 7:08 PM

To: 'SUR' <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: OD CLAIM FOR SLA 479 E

Dear all,

Kindly assist follow up repair approval above mention case. Survey has been carry out on this morning.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

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