

INS. CASE OWNER

WY MAYS CC 3 UR
 YNK AIG 1800 5591, Sp63

LKK:
IDAC:

Surveyor:

DOI:

ASSIGNMENT

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age: LHEW SOON LEM (3800 SHULOM)

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SHB 1807C



INSRS:

WSP:

Tel:

Liability:

RMKS:

SMRT



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OE:

After call ltr to OE:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OE:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed)

BOLA S/N No. : NIL

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

Loss of Use (LOU):

S\$

Loss of Income (LOI):

S\$

LOR only

S\$

LOU only

S\$

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

Legal Cost

S\$

Total:

S\$

Global Sum S\$: 400-00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Payee 2: (Strike if N.A.)

S\$

Payee 3: (Strike if N.A.)

S\$

Name 1:

Name 2:

Name 3:

1) Claim status: No/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$320-00

Payee 1: S\$ 400.00 Name 1: SMRT TAXIS Private

REF:

Signature

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

2.

days

Res.: Yes or No

Lump Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Date / Time / Action / Instruction

P/P \$ 400 (Red \$ 500) 56%

Date/Time, File Pass to?

Date/Time, File Return to?

7)

Report Format :

Lump Sum / I.B.I. (\$) :

☐

Prel. Report

☐

Final Report

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Insp (\$

☐

Weekend (\$

Survey Fee:

Transportation:

S + RS \$

Pickeu

Chare

TOTAL

Veh No:

SHB 1803C

Yr Regn:

11/2/2018

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toyota Prius

cc 1798

Colour

Maroon

AC: Insured / Std / NI / NA

Sp. Reading

361763

T/Radio: Insured / Std / NI / NJ

Eng/No:

C/No:

JTDKN36120578530

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In Order / Jammed / Leaked / Burnt or

Brake: In Order / Jammed / Leaked / Burnt or

Motl: NI / S/Rim / STD A/Rim or

Tyre Size:

F: 195/45R15

R: "

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

P225/45R17

Front

R/Bal.

6

mm

Rear

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

16/3/18

D.O.I.

21/3/18

Survey held at

SMART

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S Frt

The U/C / Chassis frame / Body Structure affected due to collision

Tax / 03/18/2018

LKH

AIG

SLC 4000




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/LCR18005591/Spb3		
78 SHENTON WAY #08-16 CHARTIS BUILDINGS SINGAPORE 079120		Date : 26-03-2018		
		Code : LCR		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLC 6400G	Veh. Inspected	SHB 1807C	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	26/03/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	16/03/2018	Inspection Date	21/03/2018	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

23-3-18 / 09:38
23-3-18 / 13:58

SMRT Accident Vehicle Repair Estimates

21-3-18 / 13:58

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB1807C
Ref. No : TAX/03/18/2086
Reg. Date : 11/02/2015
Vehicle Type : TAXI
Make : TOYOTA PRIUS
Model : PRIUS
Name of Driver : GOH KOK GAN
Type of Accident : SIDE SWIPE
Date / Time of Accident : 16/03/2018 11:50:00 PM
Accident Reported Date / Time : 17/03/2018 12:00:00 AM
Surveyor is Required? : Yes
Survey by : Sebastian
Vehicle is Towed Back? : No
Towed Back Date/Time :
Replacement Vehicle issued? : No
Accident Repair Job Card No : 000024095136
Special Instruction to ARC, if any :
SLC6400G - AIG - LKK
BEFORE PAINT PHOTO AND AFTER PAINT PHOTO ,FOR CHECK ITEM AND REPLACE ITEM PLEASE CALL SURVEYOR SEBASTIAN (LKK) & Email :sebastianyeang @lkkauto.com HP:90036121
LUMP SUM REPAIR
Prepared Date : 21/03/2018 10:03:34 AM



Recording Camera

☐ ☒

Radio Antenna

☐ ☒

1st witness

Date

2nd witness

Date

361763
1 1 1 1
4 2 4 1

QC 23/3/18 10.50 PMS

36 1825

LEE SHENG AUTO PTE LTD

Vehicle Return Date: 23-3-18

Vehicle Return Time: 10:03

SMRT staff sign:

Chassis No : JTDKN36U205758530

Mileage : 0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 338.00	200.00
Total Spray Painting Charges	: 378.00	200.00
Total Material Charges	: 45.84	0.00
Other Charges	: 140.00	0.00
TOTAL	: 901.84	400.00
Lum Sum Total	: 900.00	400.00
No. of Repair Days	: 3.00	2.00
Prepared / Adjusted By	:	SEBASTIAN (LKK)
Arc / Surveyor Sing Off Date	: 21/03/2018 11:34:10 AM	21/03/2018 01:58:30 PM





Prepared / Adjusted Date :

Remarks :

Prepared Date : 21/03/2018 11:33:10 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No : QN-1803-0592

Invoice No :

Quotation Date : 26/3

Invoice Date :

Invoice Amount :

Prepared Date :

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR LH FRONT PORTION	338.00 ✓	200.00 ✓
Total Labour	338.00	200.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY FRONT BUMPER	378.00 ✓	200.00 ✓
Total Spray Painting & Panel Beating	378.00	200.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00
TO WASH AND VACUUM	60.00	0.00
Total Other Costs	140.00	0.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
52119-47930		6505517	BUMPER FRT	R 1	482.00	100.00	0.00	Replace	Repair	No R
52116-47040		6505516	BUMPER SUPPORT F/LH	L 1	76.40	25.00	57.30	Replace	Check	No X
TOTAL MATERIALS							57.30	0.00		
TOTAL MATERIALS(Discounted)							45.84	0.00		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

0.00
 + 200.00 /
 + 200.00 /

 400.00 /

Substia
 27/5/18

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB1807C
 Ref. No : TAX/03/18/2086
 Reg. Date : 11/02/2015
 Vehicle Type : TAXI
 Make : TOYOTA PRIUS
 Model : PRIUS
 Name of Driver : GOH KOK GAN
 Type of Accident : SIDE SWIPE
 Date / Time of Accident : 16/03/2018 11:50:00 PM
 Accident Reported Date / Time : 17/03/2018 12:00:00 AM
 Surveyor is Required? : Yes
 Survey by :
 Vehicle is Towed Back? : No
 Towed Back Date/Time :
 Replacement Vehicle issued? : No
 Accident Repair Job Card No : 000024095136
 Special Instruction to ARC, if any :
 SLC6400G - AIG - LKK
 Prepared Date : 21/03/2018 10:03:34 AM



Sebastian
 21/3/18

- Lump Sum Repair
- Photo After Paint

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Chassis No : JTDKN36U205758530

Mileage

0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 338.00	0.00
Total Spray Painting Charges	: 378.00	0.00
Total Material Charges	: 335.04	335.04
Other Charges	: 140.00	0.00
TOTAL	: 1,191.04	0.00
Lum Sum Total	: 1,200.00	0.00
No. of Repair Days	: 3.00	0.00
Prepared / Adjusted By	:	2 day
Arc / Surveyor Sign Off Date	: 21/03/2018 11:34:10 AM	01/01/1900 12:00:00 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 21/03/2018 11:33:10 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :	Invoice No :
Quotation Date :	Invoice Date :
Invoice Amount :	Prepared Date :

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR LH FRONT PORTION	338.00	0.00 200
Total Labour	338.00	0.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY FRONT BUMPER	378.00	0.00 150
Total Spray Painting & Panel Beating	378.00	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00 X
TO WASH AND VACUUM	60.00	0.00 X
Total Other Costs	140.00	0.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
52119-47930		6505517	BUMPER FRT	1	482.00	25.00	361.50	Replace	Replace	No <i>R</i>
52116-47040		6505516	BUMPER SUPPORT F/LH	1	76.40	25.00	57.30	Replace	Replace	No <i>7</i>
TOTAL MATERIALS								418.80	418.80	
TOTAL MATERIALS(Discounted)								335.04	335.04	

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	5369K
Vehicle Details	
Vehicle No.:	SHB1807C
Vehicle to be Exported:	No
Intended De-registration Date:	26 Mar 2018
Vehicle Make:	TOYOTA
Vehicle Model:	PRIUS TAXI (SMRT)
Primary Colour:	Maroon
Manufacturing Year:	2015
Engine No.:	2ZR6308247
Chassis No.:	JTDKN36U205758530
Maximum Power Output:	100.0 kW (134 bhp)
Open Market Value:	\$32,920.00
Original Registration Date:	11 Feb 2015
First Registration Date:	11 Feb 2015
Transfer Count:	0
Actual ARF Paid:	\$8,088.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	10 Feb 2023
PARF Rebate Amount:	\$6,066.00
Intended COE Rebate Details	
COE Expiry Date:	10 Feb 2023
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$52,904.00
COE Rebate Amount:	\$32,248.00
Total Rebate Amount:	\$38,314.00
Message	
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 26 Mar 2018

OK

Hsiao Tong (LKKAUTO)

From: Chong, Joee <Joe.Chong@aig.com>
Sent: Monday, 16 April 2018 2:15 PM
To: Hsiao Tong (LKKAUTO)
Subject: RE: <Request for OI Video> Your Ref: 7786431070SG *Our Ref: CC3/LCR18005591/Spb3 [ACCIDENT INVOLVING SLC 6400G(AIG) & SHB 1807C ON 16/03/2018]

Dear Hsiao Tong

Agreeable. Please proceed to do so.

Regards,

Joe Chong (Ms)
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +6419 1916 | Fax +68357416
joe.chong@aig.com | www.aig.com.sg

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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Friday, April 13, 2018 7:59 AM
To: Chong, Joee
Subject: RE: <Request for OI Video> Your Ref: 7786431070SG *Our Ref: CC3/LCR18005591/Spb3 [ACCIDENT INVOLVING SLC 6400G(AIG) & SHB 1807C ON 16/03/2018]

Hi Joee,

Thank you for your video.

Based on OI's video footage, OID was driving within his own lane, third party encroached into our lane and resulted the collision. We are of the opinion that OID is not liable for the accident.

In view of this, we are intending to reject third party claim.

For your approval/ comments please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chong, Joee [<mailto:Joee.Chong@aig.com>]

Sent: Monday, 9 April 2018 4:31 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: <Request for OI Video> Your Ref: 7786431070SG *Our Ref: CC3/LCR18005591/Spb3 [ACCIDENT INVOLVING SLC 6400G(AIG) & SHB 1807C ON 16/03/2018]

Done

Regards,

Joee Chong (Ms)

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +6419 1916 | Fax +68357416

joe.chong@aig.com | www.aig.com.sg

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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Monday, April 09, 2018 8:20 AM

To: Chong, Joee

Subject: RE: <Request for OI Video> Your Ref: 7786431070SG *Our Ref: CC3/LCR18005591/Spb3 [ACCIDENT INVOLVING SLC 6400G(AIG) & SHB 1807C ON 16/03/2018]

Hi Joee,

Kindly assist to upload OI's video in Merimen for our viewing.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 29 March 2018 12:38 PM

To: 'Chong, Joee' <joe.chong@aig.com>

Subject: <Request for OI Video> Your Ref: 7786431070SG *Our Ref: CC3/LCR18005591/Spb3 [ACCIDENT INVOLVING SLC 6400G(AIG) & SHB 1807C ON 16/03/2018]

Your Ref: **7786431070SG**

Our Ref: CC3/LCR18005591/Spb3

Dear Sirs/Madam,

ACCIDENT INVOLVING SLC 6400G(AIG) & SHB 1807C ON 16/03/2018

We refer to the above matter.

Kindly assist to upload OI's video in Merimen for our viewing.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 17 April 2018 10:01 AM
To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Subject: RE: Accident on 16/3/2018 involving SHB 1807C & SLC 6400G (AIG insured) Our Ref: TAX/03/18/2086/lg
Attachments: SHB 1807C vs SLC 6400G - OI VIDEO.mp4

Without Prejudice

Hi Lee Gek,

We refer to the above matter.

Our insured driver has reiterated that the accident was caused due to the entire negligence of your client. Our insured driver was driving within his own lane, your client encroached into our lane and resulted the accident. Attached here with a copy of our insured accident video footage for your easy reference.

In view of this, we regret to inform your that we have our principal instruction to deny liability and unable to look into your client claim.

Thank you.

Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)
Sent: Monday, 16 April 2018 7:15 PM
To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <LeeGek@smrt.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: FW: Accident on 16/3/2018 involving SHB 1807C & SLC 6400G (AIG insured) Our Ref: TAX/03/18/2086/lg

Dear Lee Gek,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC3/LCR18005591/Spb3	Hsiao Tong

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [<mailto:LeeGek@smrt.com.sg>]

Sent: Monday, 16 April 2018 2:27 PM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: Accident on 16/3/2018 involving SHB 1807C & SLC 6400G (AIG insured) Our Ref: TAX/03/18/2086/lg

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$400.00
Loss of Rental	\$337.05 (3 days x \$112.35)
Loss of Income	\$180.00 (3 days x \$60.00)
LTA Search Fee	\$7.00
Total	\$924.05

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) police/GIA reports
- 4) Accident vehicle laid-up report
- 5) LTA search

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



Hsiao Tong (LKKAUTO)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
<LeeGek@smrt.com.sg>
Sent: Tuesday, 17 April 2018 3:10 PM
To: Hsiao Tong (LKKAUTO)
Subject: Re: Accident on 16/3/2018 involving SHB 1807C & SLC 6400G (AIG insured) Our Ref: TAX/03/18/2086/lg
Attachments: SHB 1807C vs SLC 6400G - OI VIDEO.mp4

Dear Hsiao Tong,

A driver who was driving behind gave his video footage to our driver. We have just whatsapp the same to your handphone. From the cctv, it clearly showed that our taxi was ahead of your insured and was already in the 3rd lane when your insured tried to cut in and caused the accident.

Please review the matter and let us have your principal's consent to escalate the matter to GIA if they are maintaining their stand. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: 17/04/2018 10:01
To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Subject: RE: Accident on 16/3/2018 involving SHB 1807C & SLC 6400G (AIG insured) Our Ref: TAX/03/18/2086/lg

Without Prejudice

Hi Lee Gek,

We refer to the above matter.

Our insured driver has reiterated that the accident was caused due to the entire negligence of your client. Our insured driver was driving within his own lane, your client encroached into our lane and resulted the accident. Attached here with a copy of our insured accident video footage for your easy reference.

In view of this, we regret to inform your that we have our principal instruction to deny liability and unable to look into your client claim.

Thank you.

Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

Hsiao Tong (LKKAUTO)

From: Chong, Joee <Joe.Chong@aig.com>
Sent: Monday, 14 May 2018 9:16 AM
To: Hsiao Tong (LKKAUTO)
Subject: RE: <Request for OI Video> Your Ref: 7786431070SG *Our Ref: CC3/LCR18005591/Spb3 [ACCIDENT INVOLVING SLC 6400G(AIG) & SHB 1807C ON 16/03/2018]

Dear Hsiao Tong,

Video reviewed. Maintain rejection please.

*Out of Office Meeting Notification: 15 May 2018
Advance Leave Notification: 21 May 2018, 23 May 2018 (Noon)*

Regards,

Joe Chong (Ms)
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +6419 1916 | Fax +68357416
joe.chong@aig.com | www.aig.com.sg

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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Monday, May 14, 2018 9:03 AM
To: Chong, Joee
Subject: RE: <Request for OI Video> Your Ref: 7786431070SG *Our Ref: CC3/LCR18005591/Spb3 [ACCIDENT INVOLVING SLC 6400G(AIG) & SHB 1807C ON 16/03/2018]

Hi Joee,

We refer to the above matter.

Please be informed that third party disagreed on our rejection and submitted a copy of video footage from the driver who was driving behind OI & TP for our review. Third party appealed that their taxi was ahead of our insured and was already in the 3rd lane when our insured driver tried to cut in and caused the accident.

For your further instruction please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chong, Joee [<mailto:Joee.Chong@aig.com>]

Sent: Monday, 16 April 2018 2:15 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: <Request for OI Video> Your Ref: 7786431070SG *Our Ref: CC3/LCR18005591/Spb3 [ACCIDENT INVOLVING SLC 6400G(AIG) & SHB 1807C ON 16/03/2018]

Dear Hsiao Tong

Agreeable. Please proceed to do so.

Regards,

Joee Chong (Ms)

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +6419 1916 | Fax +68357416

joee.chong@aig.com | www.aig.com.sg

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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Friday, April 13, 2018 7:59 AM

To: Chong, Joee

Subject: RE: <Request for OI Video> Your Ref: 7786431070SG *Our Ref: CC3/LCR18005591/Spb3 [ACCIDENT INVOLVING SLC 6400G(AIG) & SHB 1807C ON 16/03/2018]

Hi Joee,

Thank you for your video.

Based on OI's video footage, OID was driving within his own lane, third party encroached into our lane and resulted the collision. We are of the opinion that OID is not liable for the accident.

In view of this, we are intending to reject third party claim.

For your approval/ comments please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chong, Joee [<mailto:Joee.Chong@aig.com>]

Sent: Monday, 9 April 2018 4:31 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: <Request for OI Video> Your Ref: 7786431070SG *Our Ref: CC3/LCR18005591/Spb3 [ACCIDENT INVOLVING SLC 6400G(AIG) & SHB 1807C ON 16/03/2018]

Done

Regards,

Joee Chong (Ms)

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +6419 1916 | Fax +68357416

joe.chong@aig.com | www.aig.com.sg

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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Monday, April 09, 2018 8:20 AM

To: Chong, Joee

Subject: RE: <Request for OI Video> Your Ref: 7786431070SG *Our Ref: CC3/LCR18005591/Spb3 [ACCIDENT INVOLVING SLC 6400G(AIG) & SHB 1807C ON 16/03/2018]

Hi Joee,

Kindly assist to upload OI's video in Merimen for our viewing.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 29 March 2018 12:38 PM

To: 'Chong, Joee' <Joe.Chong@aig.com>

Subject: <Request for OI Video> Your Ref: 7786431070SG *Our Ref: CC3/LCR18005591/Spb3 [ACCIDENT INVOLVING SLC 6400G(AIG) & SHB 1807C ON 16/03/2018]

Your Ref: **7786431070SG**

Our Ref: CC3/LCR18005591/Spb3

Dear Sirs/Madam,

ACCIDENT INVOLVING SLC 6400G(AIG) & SHB 1807C ON 16/03/2018

We refer to the above matter.

Kindly assist to upload OI's video in Merimen for our viewing.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Hsiao Tong (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Thursday, 26 September 2019 3:34 PM
To: Hsiao Tong (LKKAuto)
Subject: Returned of DV Re: Accident on 16/3/2018 involving SHB 1807C & SLC 6400G (AIG insured) Our Ref: TAX/03/18/2086/lg
Attachments: 03 18 2086 - DV.pdf

Dear Hsiao Tong,

We return the duly signed DV and ATA for your necessary action. Please let us have AIG's cheque for \$400.00 payable to **SMRT TAXIS PTE LTD**. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: 06/09/2019 09:45
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Subject: RE: Accident on 16/3/2018 involving SHB 1807C & SLC 6400G (AIG Insured) Our Ref: TAX/03/18/2086/lg

Without Prejudice

Dear Lee Gek,

We refer to your below email.

Please advise.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)

Sent: Wednesday, 14 August 2019 11:46 AM

To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>

Subject: RE: Accident on 16/3/2018 involving SHB 1807C & SLC 6400G (AIG insured) Our Ref: TAX/03/18/2086/lg

Without Prejudice

Dear Lee Gek,

We refer to your below email.

Please advise.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)

Sent: Saturday, 22 June 2019 12:24 PM

To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>

Subject: RE: Accident on 16/3/2018 involving SHB 1807C & SLC 6400G (AIG insured) Our Ref: TAX/03/18/2086/lg

Without Prejudice

Hi Lee Gek,

Noted,

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>

Sent: Thursday, 20 June 2019 3:45 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: Accident on 16/3/2018 involving SHB 1807C & SLC 6400G (AIG insured) Our Ref: TAX/03/18/2086/lg

Dear Hsiao Tong,

We have been trying to reach our driver but to no avail. Hence we have proposed for 50%.

Our driver has finally responded and claimed that he is driving night shift and don't answer any calls as he sleeps during the day and did not return our calls as by the time he wakes up, our office is closed.

He refused to accept 50% as his witness's video clearly showed that our taxi was ahead when your insured tried to cut in from behind and caused the accident. We have invited him for an interview. Please hold the matter and we will revert after we have interviewed him. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: 19/06/2019 08:10

To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)

Subject: RE: URGENT / REMINDER Re: Accident on 16/3/2018 involving SHB 1807C & SLC 6400G (AIG insured) Our Ref: TAX/03/18/2086/lg

Without Prejudice

Dear Sirs/Mdm,

Please duly sign the document enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 8 June 2019 11:36 AM

To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>

Subject: RE: URGENT / REMINDER Re: Accident on 16/3/2018 involving SHB 1807C & SLC 6400G (AIG insured) Our Ref: TAX/03/18/2086/lg

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the document enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>

Sent: Friday, 7 June 2019 4:55 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: URGENT / REMINDER Re: Accident on 16/3/2018 involving SHB 1807C & SLC 6400G (AIG insured) Our Ref: TAX/03/18/2086/lg

Dear Hsiao Tong,

Can compromise at \$400 (all in). If so, please let us have your DV and ATA. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)



From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: 05/06/2019 15:12
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Subject: RE: URGENT / REMINDER Re: Accident on 16/3/2018 involving SHB 1807C & SLC 6400G (AIG insured) Our Ref: TAX/03/18/2086/lg

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to offer at global sum of **\$380.00(all-in)** to resolve the matter.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <LeeGek@smrt.com.sg>
Sent: Wednesday, 8 August 2018 1:22 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: URGENT / REMINDER Re: Accident on 16/3/2018 involving SHB 1807C & SLC 6400G (AIG insured) Our Ref: TAX/03/18/2086/lg

**URGENT
REMINDER**

Dear Hsiao Tong,

Please note that we have settled your insured's injury claim at 50%. We attach the proof of settlement for your perusal.

Please let us know by **15th August 2018** if your principal is prepared to settle our claim on a reciprocal basis, otherwise please let us have their consent to escalate the matter to GIA. Thanks.

Regards
Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: 17/04/2018 15:20
To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Subject: RE: Accident on 16/3/2018 involving SHB 1807C & SLC 6400G (AIG insured) Our Ref: TAX/03/18/2086/lg

Without Prejudice

Hi Lee Gek,

Video received.

We will look into the matter and get back to you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [<mailto:LeeGek@smrt.com.sg>]
Sent: Tuesday, 17 April 2018 3:10 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: Accident on 16/3/2018 involving SHB 1807C & SLC 6400G (AIG insured) Our Ref: TAX/03/18/2086/lg

Dear Hsiao Tong,

A driver who was driving behind gave his video footage to our driver. We have just whatsapp the same to your handphone. From the cctv, it clearly showed that our taxi was ahead of your insured and was already in the 3rd lane when your insured tried to cut in and caused the accident.

Please review the matter and let us have your principal's consent to escalate the matter to GIA if they are maintaining their stand. Thanks.

Regards
Tan Lee Gek (DID: 6866 2647)



From: Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]
Sent: 17/04/2018 10:01
To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Subject: RE: Accident on 16/3/2018 involving SHB 1807C & SLC 6400G (AIG insured) Our Ref: TAX/03/18/2086/lg

Without Prejudice

Hi Lee Gek,

We refer to the above matter.

Our insured driver has reiterated that the accident was caused due to the entire negligence of your client. Our insured driver was driving within his own lane, your client encroached into our lane and resulted the accident. Attached here with a copy of our insured accident video footage for your easy reference.

In view of this, we regret to inform your that we have our principal instruction to deny liability and unable to look into your client claim.

Thank you.

Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAUTO)
Sent: Monday, 16 April 2018 7:15 PM
To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <LeeGek@smrt.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: FW: Accident on 16/3/2018 involving SHB 1807C & SLC 6400G (AIG insured) Our Ref: TAX/03/18/2086/lg

Dear Lee Gek,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC3/LCR18005591/Spb3	Hsiao Tong

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [<mailto:LeeGek@smrt.com.sg>]

Sent: Monday, 16 April 2018 2:27 PM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: Accident on 16/3/2018 involving SHB 1807C & SLC 6400G (AIG insured) Our Ref: TAX/03/18/2086/lg

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$400.00
Loss of Rental	\$337.05 (3 days x \$112.35)
Loss of Income	\$180.00 (3 days x \$60.00)
LTA Search Fee	\$7.00
Total	\$924.05

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) police/GIA reports
- 4) Accident vehicle laid-up report
- 5) LTA search

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 27 September 2019 8:37 AM
To: Mavis, Chew
Subject: RE: #7786431070SG003#023# << AIG ref | *Our Ref: CC3/LCR18005591/Spb3 [ACCIDENT INVOLVING SLC 6400G(AIG) & SHB 1807C ON 16/03/2018]

Hi Mavis,

For an update, third party had accepted our 50% offer at g/s \$400.00(all-in).

We will proceed to close file and submit all the relevant doc to your good office soon.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mavis, Chew <Chew.Mavis@aig.com>
Sent: Thursday, 26 September 2019 5:42 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: #7786431070SG003#023# << AIG ref | *Our Ref: CC3/LCR18005591/Spb3 [ACCIDENT INVOLVING SLC 6400G(AIG) & SHB 1807C ON 16/03/2018]

Dear Hsiao Tong,

Please highlight to SMRT/their hirer that based on our insured's footage, there is no dispute that the taxi was ahead of our insured.

But it is also clear that our insured has maintained in his rightful lane all the way and it was the taxi which had encroached into the lane on his left which caused the collision. Furthermore, the taxi did not signal his intention to change lane to the left.

It is purely in the spirit of an amicable settlement that the previous examiner (Ivy) agreed to their appeal and proceeded with 50% settlement.

Appreciate if you could monitor this file closely and try to close the matter within the next 2 months, thank you!

Best Regards,

Ms. Mavis Chew

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

AIG Building, 78 Shenton Way, #08-16, Singapore 079120
Tel +(65) 6419 1970
chew.mavis@aig.com | www.aig.sg



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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Wednesday, September 25, 2019 4:28 PM

To: Mavis, Chew

Subject: [EXTERNAL] RE: #7786431070SG003#023# << AIG ref | *Our Ref: CC3/LCR18005591/Spb3 [ACCIDENT INVOLVING SLC 6400G(AIG) & SHB 1807C ON 16/03/2018]

This message is from an external sender; be cautious with links and attachments.

Hi Mavis,

We are pending response from third party as the driver refused to accept 50%.

We have spoken to third party repairer, they will try to get back to us asap.



Thu 20/6/2019 3:45 PM

Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>

Re: Accident on 16/3/2018 involving SHB 1807C & SLC 6400G (AIG insured). Our Ref: TAX/03/18/2086/lg

To: Hsiao Tong (LKKAuto)

You replied to this message on 22/6/2019 12:24 PM.

Dear Hsiao Tong,

We have been trying to reach our driver but to no avail. Hence we have proposed for 50%.

Our driver has finally responded and claimed that he is driving night shift and don't answer any calls as he sleeps during the day and did not return our calls as by the time he wakes up, our office is closed.

He refused to accept 50% as his witness's video clearly showed that our taxi was ahead when your insured tried to cut in from behind and caused the accident. We have invited him for an interview. Please hold the matter and we will revert after we have interviewed him. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mavis, Chew <Chew.Mavis@aig.com>

Sent: Wednesday, 25 September 2019 2:37 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: #7786431070SG003#023# << AIG ref | *Our Ref: CC3/LCR18005591/Spb3 [ACCIDENT INVOLVING SLC 6400G(AIG) & SHB 1807C ON 16/03/2018]

Hi Hsiao Tong,

Please let us have an update on this matter, thank you.

Best Regards,

Ms. Mavis Chew

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

AIG Building, 78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1970

chew.mavis@aig.com | www.aig.sg



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From: Yong, Ivy-AV

Sent: Monday, April 15, 2019 1:26 PM

To: 'Hsiao Tong (LKKAuto)'

Subject: RE: <Request for OI Video> Your Ref: 7786431070SG *Our Ref: CC3/LCR18005591/Spb3 [ACCIDENT INVOLVING SLC 6400G(AIG) & SHB 1807C ON 16/03/2018]

Hi Hsiao Tong,

Kindly settle 50% .

Thank you

Ivy Yong

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +64191637

Ivy-AV.Yong@aig.com | www.aig.com.sg

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From: Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]

Sent: Friday, April 12, 2019 9:49 PM

To: Yong, Ivy-AV <Ivy-AV.Yong@aig.com>

Subject: [EXTERNAL] Re: <Request for OI Video> Your Ref: 7786431070SG *Our Ref: CC3/LCR18005591/Spb3 [ACCIDENT INVOLVING SLC 6400G(AIG) & SHB 1807C ON 16/03/2018]

Caution: External Email

Dear Ivy,

We refer to the above matter.

We were informed by third party repairer that they have settled our insured driver's injury claim at 50%. Attached is the proof of settlement for your reference.

Therefore, they appealed to resolve the matter at 50/50 basis.

Kindly advise if we shall maintain rejection or consider settlement at 50/50.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yong, Ivy-AV <Ivy-AV.Yong@aig.com>

Sent: Friday, 5 April 2019 5:26 PM

To: Hsiao Tong (LKKAUTO)

Subject: RE: <Request for OI Video> Your Ref: 7786431070SG *Our Ref: CC3/LCR18005591/Spb3 [ACCIDENT INVOLVING SLC 6400G(AIG) & SHB 1807C ON 16/03/2018]

Hi Hsiao Tong,

Any update from third party repairer ?

Ivy Yong

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +64191637

ivy-AV.Yong@aig.com | www.aig.com.sg

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From: Chong, Joee [<mailto:Joee.Chong@aig.com>]

Sent: Monday, April 16, 2018 2:15 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: RE: <Request for OI Video> Your Ref: 7786431070SG *Our Ref: CC3/LCR18005591/Spb3 [ACCIDENT INVOLVING SLC 6400G(AIG) & SHB 1807C ON 16/03/2018]

Dear Hsiao Tong

Agreeable. Please proceed to do so.

Regards,

Joee Chong (Ms)

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +6419 1916 | Fax +68357416

joe.chong@aig.com | www.aig.com.sg

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From: Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]

Sent: Friday, April 13, 2018 7:59 AM

To: Chong, Joee

Subject: RE: <Request for OI Video> Your Ref: 7786431070SG *Our Ref: CC3/LCR18005591/Spb3 [ACCIDENT INVOLVING SLC 6400G(AIG) & SHB 1807C ON 16/03/2018]

Hi Joee,

Thank you for your video.

Based on OI's video footage, OID was driving within his own lane, third party encroached into our lane and resulted the collision. We are of the opinion that OID is not liable for the accident.

In view of this, we are intending to reject third party claim.

For your approval/ comments please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chong, Joee [<mailto:Joee.Chong@aig.com>]

Sent: Monday, 9 April 2018 4:31 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: <Request for OI Video> Your Ref: 7786431070SG *Our Ref: CC3/LCR18005591/Spb3 [ACCIDENT INVOLVING SLC 6400G(AIG) & SHB 1807C ON 16/03/2018]

Done

Regards,

Joee Chong (Ms)

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +6419 1916 | Fax +68357416

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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Monday, April 09, 2018 8:20 AM
To: Chong, Joee
Subject: RE: <Request for OI Video> Your Ref: 7786431070SG *Our Ref: CC3/LCR18005591/Spb3 [ACCIDENT INVOLVING SLC 6400G(AIG) & SHB 1807C ON 16/03/2018]

Hi Joee,

Kindly assist to upload OI's video in Merimen for our viewing.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 29 March 2018 12:38 PM
To: 'Chong, Joee' <Joee.Chong@aig.com>
Subject: <Request for OI Video> Your Ref: 7786431070SG *Our Ref: CC3/LCR18005591/Spb3 [ACCIDENT INVOLVING SLC 6400G(AIG) & SHB 1807C ON 16/03/2018]

Your Ref: **7786431070SG**

Our Ref: CC3/LCR18005591/Spb3

Dear Sirs/Madam,

ACCIDENT INVOLVING SLC 6400G(AIG) & SHB 1807C ON 16/03/2018

We refer to the above matter.

Kindly assist to upload OI's video in Merimen for our viewing.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

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Hsiao Tong (LKKAUTO)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
<LeeGek@smrt.com.sg>
Sent: Monday, 16 April 2018 2:27 PM
To: CS A Team; Admin A
Subject: Re: Accident on 16/3/2018 involving SHB 1807C & SLC 6400G (AIG insured) Our
Ref: TAX/03/18/2086/lg
Attachments: 03 18 2086.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$400.00	/
Loss of Rental	\$337.05 (3 days x \$112.35)	/
Loss of Income	\$180.00 (3 days x \$60.00)	/
LTA Search Fee	\$7.00	/
Total	\$924.05	

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) police/GIA reports
- 4) Accident vehicle laid-up report
- 5) LTA search

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 25 April 2019 11:19 AM
To: Insurance LCR SG; Eileen, May Hwee Yap
Subject: ACCIDENT INVOLVING SLC 6400G(AIG) AND SHB 1807C ON 16/03/2018

Your Ref: **SLC 6400G**
Our Ref: CC3/LCR18005591/Spb3

Dear Sirs/Madam,

ACCIDENT INVOLVING SLC 6400G(AIG) AND SHB 1807C ON 16/03/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHB 1807C against your insurance policy.

Based on all the available information on hand, we are of the view that both parties should exercise caution and we will proceed to resolve the matter at equally liability.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by **06/05/2019**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, SMRT TAXIS PTE LTD (the third party claimant") of BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705 (address), owner of SHB 1807C (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHB 1807C that was damaged pursuant to the accident which occurred on 16/03/2018 (date) along RIVER VALLEY ROAD (location) involving vehicle no/s SLC 6400G ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 10 (day) of June (month) 2019 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$400.00 (Global Sum) for vehicle no. SHB 1807C that was damaged pursuant to the accident which occurred on 16/03/2018 (date) along RIVER VALLEY ROAD (location) involving vehicle no/s SLC 6400G.

This is pursuant to the inspection conducted on 21/03/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT TAXIS PTE LTD ("the third party claimant") of vehicle no. SHB 1807C make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHB 1807C (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 27 (day) of Sept (month) 2019 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV180300706
Date : 27.03.2018
Vehicle No. : SHB1807C
Your Ref No. : TAX/03/18/2086
Our Ref No. : 24095136
Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount) \$ Amount	Amount
Parts				
BUMPER, FRONT: FOR TOYOTA PRIUS TAXI	1.00	\$ 482.00	(100.00) \$ 482.00	\$ 0.00
SUPPORT, BUMPER: F/LH, FOR TOYOTA PRIUS	0.00	\$ 76.40	(25.00) \$ 0.00	\$ 0.00
Sub-Total				\$ 0.00
Labour				
TO REPAIR LH FRONT PORTION	1.00	\$ 200.00	0.00 \$ 0.00	\$ 200.00
Others				
TO CHECK WIRING AND SYSTEM FUNCTION	0.00	\$ 80.00	0.00 \$ 0.00	\$ 0.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00 \$ 0.00	\$ 0.00
TO REPSRAY FRONT BUMPER	1.00	\$ 200.00	0.00 \$ 0.00	\$ 200.00
GRAND TOTAL				\$ 400.00

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 16.03.2018

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd



Our Ref : TAX/03/18/2086/LG

Date : 26/03/2018

To : Claims Department

From : SMRT Taxis Pte Ltd

ACCIDENT INVOLVING SHB1807C & SLC6400G ON 16/03/2018 ALONG RIVER VALLEY ROAD

CONFIRMATION OF TAXI RENTAL

This is to confirm the hirer of SHB1807C is **OW LEONG SAN** (S1708326J)

The daily taxi rental rate for taxi registration no. SHB1807C is S\$112.35/day.

Kindly proceed to recover any rental loss from the third party as a result of this accident.

Thank you.



For Manager
SMRT Taxis Pte Ltd



Accident Vehicle Laid-Up Report

Registration No. : SHB1807C	Accident Case No. : TAX/03/18/2086
Make / Model : TOYOTA PRIUS	Ref. No. : 24095136
Date and Time Vehicle off-road for Accident Repair : 21.03.2018 09:50:00	
Date and Time Repair Completed : 23.03.2018 10:53:56	

Remarks :

Generated by : POHSUAN

Printed on : 23.03.2018

Enquire Transaction History

Transaction History Details

Log Date/Time:	21 Mar 2018 / 09:57:26	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	SLC6400G		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20180321095726137976

Search Date / Time: 16 Mar 2018 23:50:00
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	26 Mar 2018 Edit Reg		21 Mar 2018 00:00 Edit Adj Rpt	S\$400.00 Edit Estimates	S\$400.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	LCRF PTE LTD, ID: -								
Main Claimant:	SMRT TAXIS PTE LTD, Co. Reg. No.: 198905369K								
Vehicle Reg. No.:	SHB1807C	Date of Loss:	16/03/2018 23:00 - :59 [37 Months and 5 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 7786431070SG	Policy/Cover Note No.:	0999994815						
Vehicle Reg. No. (Insured):	SLC6400G	Policy No. (Claimant):	D-17087562MFSH						
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Chew, Mavis] Chew.Mavis@aig.com								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Sebastian Yeang Wai Keen] ... [Final Rpt due 05/04/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHB1807C (7786431070SG)
[SLC6400G]
TP
SMRT TAXIS PTE LTD
Mar 16 2018 11:00PM
[LCRF PTE LTD]
SMRT Automotive Services Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser ▼	
Video			1 per page ▼ <input checked="" type="checkbox"/>	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	09/04/18 16:30	Video - Accident	Load MP4	
Letters/Correspondences			1 per page ▼ <input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown	Edit	
Assessment Reports			1 per page ▼ <input checked="" type="checkbox"/>	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	28/03/18 10:42	Accident Statement <small>From: SC - Reg. No: SLC5480G, Claimant: LCRF PTE LTD</small>	Load HTM	
Photos/Images			3 per page ▼ <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	29/03/18 12:34	General View	Load JPG	<input checked="" type="checkbox"/>
2	29/03/18 12:34	General View	Load JPG	<input checked="" type="checkbox"/>
3	29/03/18 12:34	General View	Load JPG	<input checked="" type="checkbox"/>
4	29/03/18 12:34	General View	Load JPG	<input checked="" type="checkbox"/>
5	29/03/18 12:34	General View	Load JPG	<input checked="" type="checkbox"/>
6	29/03/18 12:34	General View	Load JPG	<input checked="" type="checkbox"/>
7	29/03/18 12:34	General View	Load JPG	<input checked="" type="checkbox"/>
8	29/03/18 12:34	General View	Load JPG	<input checked="" type="checkbox"/>
9	29/03/18 12:34	General View	Load JPG	<input checked="" type="checkbox"/>
10	29/03/18 12:34	General View	Load JPG	<input checked="" type="checkbox"/>
11	29/03/18 12:34	General View	Load JPG	<input checked="" type="checkbox"/>
12	29/03/18 12:34	Chassis Number	Load JPG	<input checked="" type="checkbox"/>
13	29/03/18 12:34	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>
14	29/03/18 12:34	General View	Load JPG	<input checked="" type="checkbox"/>
15	29/03/18 12:34	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
16	29/03/18 12:34	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
17	29/03/18 12:34	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
18	29/03/18 12:34	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
19	29/03/18 12:34	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
20	29/03/18 12:34	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page ▼ <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	26/03/18 19:29	TP ESTIMATE- MARKED	Load PDF	
2	26/03/18 19:29	TP GIA REPORT	Load PDF	
3	17/04/18 09:57	Email from AIG dd 160418	Load PDF	
4	17/04/18 10:01	Email to TP_reject dd 170418	Load PDF	
5	15/10/19 11:02	WORKSHOP INVOICE	Load PDF	
6	15/10/19 11:02	AUTHORISATION TO ACT FORM	Load PDF	
7	15/10/19 11:02	Release Voucher	Load PDF	
8	15/10/19 11:02	RENTAL RECEIPT	Load PDF	
9	15/10/19 11:02	RENTAL MILEAGE	Load PDF	
10	15/10/19 11:02	LTA SEARCH	Load PDF	
11	15/10/19 11:02	LOD	Load PDF	
12	15/10/19 11:02	LETTER TO OI	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
<div></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer			
<small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLC6400G (Insd veh)	Model:	TOYOTA PRIUS TAXI 1.8 (A)
	SHB1807C (TP veh)		
Date of Accident:	16/03/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> [X] Yes	<input type="checkbox"/> [] No
Repair Estimate	:	\$	1,414.40
Final Repair Cost	:	\$	400.00
Loss of Use	:	\$	_____ days at \$0.00 per day
Rental (if any)	:	\$	3 days
LTA / GIA Search Fee	:	\$	_____
Others:	:	\$	_____
	:	\$	_____
Final Settlement Sum (Global Sum)	:	\$	400.00
Is Third Party Workshop GIA Registered? <input type="checkbox"/> [] YES <input checked="" type="checkbox"/> [X] NO (Kindly indicate below)			
A) For <u>Non GIA Registered Workshop</u> :		Agreed Liability <u>50</u> (%)	
B) For <u>GIA Registered Workshop</u> :		BOLA Applicable: Yes/ No BOLA Scenario No: _____	
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	SMRT Taxis Pte Ltd	:	\$ 400.00
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

15 Oct
2019

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/LCR18005591/SPB3Q2

Date: 15/10/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999994815
Claimant
Vehicle No : SHB1807C **Insured Vehicle No :** SLC6400G
Date of Loss: 16/03/2018 **Nature of Claim:** TP **Claim No:** 7786431070SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SHB1807C**
 Make & Model: TOYOTA PRIUS TAXI, 1.8 (A) Engine No: 2ZR6308247
 Reg. Date: 11/02/2015 (Man. Year: 2015) Chassis No: JTDKN36U205758530
 Colour: Maroon Odometer: 361763 km
 Engine Capacity: 1798 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15
 Front Left Side: Falken 6 mm Rear Left Side: Falken 6 mm
 Front Right Side: Falken 6 mm Rear Right Side: Falken 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	558.40	0.00	558.40	100.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	856.00	400.00	456.00	53.27
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	1,414.40	400.00	1,014.40	71.72
+ Car Rental (3.0 x S\$112.35/day) (S\$)		337.05		
		(S\$) 737.05		
Liabie Amount (50.00%) (S\$)		368.53		
+ Doc/Search Fee (S\$)		7.00		
Nett Liability (S\$)		375.53		
Global Sum Settlement (S\$)		400.00		

INSPECTION

Date of Assignment: 21/03/2018
 Date Inspected: 21/03/2018 Inspected At: SMRT Automotive Services Pte Ltd (Woodlands)
 60 Woodlands Industrial Park E4
 Singapore 757705
 Estimated Period of Repair: 2.0 days

Adjuster: Sebastian Yeang Wai Keen

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER FRT	Repair	482.00 F	*- F
2	1		*BUMPER SUPPORT F/LH	Not Necessary	76.40 F	*- F
F=Franchise part.						
Total Parts (\$\$)					558.40	0.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING & BODY WORK	New	338.00	200.00
2	SPRAY PAINT	New	378.00	200.00
3	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	0.00
4	TO WASH AND VACUUM	New	60.00	0.00
Gross Labour Cost (\$\$)			856.00	400.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >