

## Hsiao Tong (LKKAUTO)

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**From:** Chong, Joee <Joe.Chong@aig.com>  
**Sent:** Monday, 14 May 2018 9:16 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** RE: <Request for OI Video> Your Ref: 7786431070SG \*Our Ref: CC3/LCR18005591/Spb3 [ACCIDENT INVOLVING SLC 6400G(AIG) & SHB 1807C ON 16/03/2018]

Dear Hsiao Tong,

Video reviewed. Maintain rejection please.

*Out of Office Meeting Notification: 15 May 2018  
Advance Leave Notification : 21 May 2018, 23 May 2018 (Noon)*

Regards,

**Joe Chong (Ms)**  
**AIG**  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +6419 1916 | Fax +68357416  
[joe.chong@aig.com](mailto:joe.chong@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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**From:** Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]  
**Sent:** Monday, May 14, 2018 9:03 AM  
**To:** Chong, Joee  
**Subject:** RE: <Request for OI Video> Your Ref: 7786431070SG \*Our Ref: CC3/LCR18005591/Spb3 [ACCIDENT INVOLVING SLC 6400G(AIG) & SHB 1807C ON 16/03/2018]

Hi Joee,

We refer to the above matter.

Please be informed that third party disagreed on our rejection and submitted a copy of video footage from the driver who was driving behind OI & TP for our review. Third party appealed that their taxi was ahead of our insured and was already in the 3rd lane when our insured driver tried to cut in and caused the accident.

For your further instruction please.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Chong, Joee [<mailto:Joe.Chong@aig.com>]

**Sent:** Monday, 16 April 2018 2:15 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: <Request for OI Video> Your Ref: 7786431070SG \*Our Ref: CC3/LCR18005591/Spb3 [ACCIDENT INVOLVING SLC 6400G(AIG) & SHB 1807C ON 16/03/2018]

Dear Hsiao Tong

Agreeable. Please proceed to do so.

Regards,

**Joe Chong (Ms)**

**AIG**

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +6419 1916 | Fax +68357416

[joe.chong@aig.com](mailto:joe.chong@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

**Sent:** Friday, April 13, 2018 7:59 AM

**To:** Chong, Joee

**Subject:** RE: <Request for OI Video> Your Ref: 7786431070SG \*Our Ref: CC3/LCR18005591/Spb3 [ACCIDENT INVOLVING SLC 6400G(AIG) & SHB 1807C ON 16/03/2018]

Hi Joee,

Thank you for your video.

Based on OI's video footage, OID was driving within his own lane, third party encroached into our lane and resulted the collision. We are of the opinion that OID is not liable for the accident.

In view of this, we are intending to reject third party claim.

For your approval/ comments please.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Chong, Joee [<mailto:Joee.Chong@aig.com>]

**Sent:** Monday, 9 April 2018 4:31 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: <Request for OI Video> Your Ref: 7786431070SG \*Our Ref: CC3/LCR18005591/Spb3 [ACCIDENT INVOLVING SLC 6400G(AIG) & SHB 1807C ON 16/03/2018]

Done

Regards,

**Joee Chong (Ms)**  
**AIG**

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +6419 1916 | Fax +68357416

[joe.chong@aig.com](mailto:joe.chong@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

**Sent:** Monday, April 09, 2018 8:20 AM

**To:** Chong, Joee

**Subject:** RE: <Request for OI Video> Your Ref: 7786431070SG \*Our Ref: CC3/LCR18005591/Spb3 [ACCIDENT INVOLVING SLC 6400G(AIG) & SHB 1807C ON 16/03/2018]

Hi Joee,

Kindly assist to upload OI's video in Merimen for our viewing.

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Thursday, 29 March 2018 12:38 PM

**To:** 'Chong, Joee' <[Joe.Chong@aig.com](mailto:Joe.Chong@aig.com)>

**Subject:** <Request for OI Video> Your Ref: 7786431070SG \*Our Ref: CC3/LCR18005591/Spb3 [ACCIDENT INVOLVING SLC 6400G(AIG) & SHB 1807C ON 16/03/2018]

Your Ref: **7786431070SG**

Our Ref: CC3/LCR18005591/Spb3

Dear Sirs/Madam,

**ACCIDENT INVOLVING SLC 6400G(AIG) & SHB 1807C ON 16/03/2018**

We refer to the above matter.

Kindly assist to upload OI's video in Merimen for our viewing.

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

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