

Hsiao Tong (LKKAuto)

From: Yong, Ivy-AV <Ivy-AV.Yong@aig.com>
Sent: Monday, 15 April 2019 1:26 PM
To: Hsiao Tong (LKKAuto)
Subject: RE: <Request for OI Video> Your Ref: 7786431070SG *Our Ref: CC3/LCR18005591/Spb3 [ACCIDENT INVOLVING SLC 6400G(AIG) & SHB 1807C ON 16/03/2018]
Attachments: proof of settlement.pdf

Hi Hsiao Tong,

Kindly settle 50% .

Thank you

Ivy Yong

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +64191637

Ivy-AV.Yong@aig.com | www.aig.com.sg

AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards.
[Click here to find out more](#)

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Friday, April 12, 2019 9:49 PM
To: Yong, Ivy-AV <Ivy-AV.Yong@aig.com>
Subject: [EXTERNAL] Re: <Request for OI Video> Your Ref: 7786431070SG *Our Ref: CC3/LCR18005591/Spb3 [ACCIDENT INVOLVING SLC 6400G(AIG) & SHB 1807C ON 16/03/2018]

Caution: External Email

Dear Ivy,

We refer to the above matter.

We were informed by third party repairer that they have settled our insured driver s injury claim at 50%. Attached is the proof of settlement for your reference.

Therefore, they appealed to resolve the matter at 50/50 basis.

Kindly advise if we shall maintain rejection or consider settlement at 50/50.

Thank you.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yong, Ivy-AV <Ivy-AV.Yong@aig.com>
Sent: Friday, 5 April 2019 5:26 PM
To: Hsiao Tong (LKKAuto)
Subject: RE: <Request for OI Video> Your Ref: 7786431070SG *Our Ref: CC3/LCR18005591/Spb3 [ACCIDENT INVOLVING SLC 6400G(AIG) & SHB 1807C ON 16/03/2018]

Hi Hsiao Tong,

Any update from third party repairer ?

Ivy Yong
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120
Tel +64191637

Ivy-AV.Yong@aig.com | www.aig.com.sg

AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards.
[Click here to find out more](#)

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use

From: Chong, Joee [<mailto:Joee.Chong@aig.com>]
Sent: Monday, April 16, 2018 2:15 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: <Request for OI Video> Your Ref: 7786431070SG *Our Ref: CC3/LCR18005591/Spb3 [ACCIDENT INVOLVING SLC 6400G(AIG) & SHB 1807C ON 16/03/2018]

Dear Hsiao Tong

Agreeable. Please proceed to do so.

Regards,

Joee Chong (Ms)
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +6419 1916 | Fax +68357416

Follow us:



IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Friday, April 13, 2018 7:59 AM

To: Chong, Joee

Subject: RE: <Request for OI Video> Your Ref: 7786431070SG *Our Ref: CC3/LCR18005591/Spb3 [ACCIDENT INVOLVING SLC 6400G(AIG) & SHB 1807C ON 16/03/2018]

Hi Joee,

Thank you for your video.

Based on OI's video footage, OID was driving within his own lane, third party encroached into our lane and resulted the collision. We are of the opinion that OID is not liable for the accident.

In view of this, we are intending to reject third party claim.

For your approval/ comments please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chong, Joee [<mailto:Joe.Chong@aig.com>]

Sent: Monday, 9 April 2018 4:31 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: <Request for OI Video> Your Ref: 7786431070SG *Our Ref: CC3/LCR18005591/Spb3 [ACCIDENT INVOLVING SLC 6400G(AIG) & SHB 1807C ON 16/03/2018]

Done

Regards,

Joe Chong (Ms)

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +6419 1916 | Fax +68357416

joe.chong@aig.com | www.aig.com.sg

Follow us:



IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Monday, April 09, 2018 8:20 AM

To: Chong, Joee

Subject: RE: <Request for OI Video> Your Ref: 7786431070SG *Our Ref: CC3/LCR18005591/Spb3 [ACCIDENT INVOLVING SLC 6400G(AIG) & SHB 1807C ON 16/03/2018]

Hi Joee,

Kindly assist to upload OI's video in Merimen for our viewing.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 29 March 2018 12:38 PM

To: 'Chong, Joee' <Joe.Chong@aig.com>

Subject: <Request for OI Video> Your Ref: 7786431070SG *Our Ref: CC3/LCR18005591/Spb3 [ACCIDENT INVOLVING SLC 6400G(AIG) & SHB 1807C ON 16/03/2018]

Your Ref: **7786431070SG**

Our Ref: CC3/LCR18005591/Spb3

Dear Sirs/Madam,

ACCIDENT INVOLVING SLC 6400G(AIG) & SHB 1807C ON 16/03/2018

We refer to the above matter.

Kindly assist to upload OI's video in Merimen for our viewing.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.