

**FASTECH AUTO PTE LTD**

**1 Kaki Bukit Ave 6 #01-48 Autobay**

**Singapore 417883**

**Tel No: 67452063 / 67467158 Fax No: 67458520**

**Tax Reg No: 200006262D**

Date : 01.03.2018

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claims Department

**ACCIDENT INVOLVING VEHICLE: SKG 9775X / SKD 9284L ON 21.01.2018**

We are the authorized repair workshop for the owner of motor vehicle no: **SKG 9775X**, which was involved in the captioned accident with your insured vehicle no: **SKD 9284L**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 11,770.00
2) Rental	\$ 1,440.00
3) GIA Search Result	\$ 2.00
	<u>\$ 13,212.00</u>

We enclosed herewith the following documents to support the claims:

- |                                   |                                    |
|-----------------------------------|------------------------------------|
| a) Final Repair Invoice           | e) Vehicle Registration Log Card   |
| b) I/C & Driving License          | f) Letter of Authorisation, etc... |
| c) GIA Report / GIA Search Result | g) Car Rental Invoice / Agreement  |
| d) Insurance Certificate          |                                    |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)  
FASTECH AUTO PTE LTD

DATE : 21.1.2018

TO : China

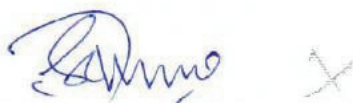
RE : ACCIDENT INVOLVING VEHICLE NO. SKG 9775X / SKD 9284L

ALONG Junction of Lengkuang East & Panggol way  
ON 21.1.2018

I/We, Phua Siew Li  
of (NRIC No./ROC No.) S1758227E  
of 12 Tai Huan Place S-555295  
owner of vehicle no. SKG 9775X in consideration of M/s **FASTECH AUTO PTE LTD** repairing my/our vehicle SKG 9775X at my/our instruction and hereby  
authorise M/s **FASTECH AUTO PTE LTD** to demand claim settle receive whatever  
amount settled/payable by the Insurance Company and/or third party or to commence legal  
proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,  
etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and  
all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the abovementioned claim cost  
which may arisen therewith.

Signature of Owner :



Name of Owner :

Phua Siew Li

\*\*\* This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3011271804

Claim No : SNM18D00412C02/CBS/THP

Claimant : PHUA SIEW LI

Amount : **S\$12,700.00**

Singapore Dollars TWELVE THOUSAND AND SEVEN HUNDRED Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SKG9775X

Insured Vehicle No. : SKD9284L

Date of Loss : 21/01/2018

Place of Accident : TRAFFIC JUNCTION PUNGGOL WAY / SENGKANG EAST ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : POON WAI MUN

Driver Name : SUTINI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) Global Sum	S\$ 12,700.00
	=====
TOTAL . . . . .	S\$ 12,700.00
	=====

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Claimant Name : Phua Siew Li NRIC No : S1758227E.

Signature :  Date : 30/09/20.

## TAX INVOICE

### FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Tax Invoice : 20128

Date : 01.03.2018

Vehicle No : SKG 9775X

Make/Model : BMW 520

Chassis/Eng# :

Accident Date : 21.01.2018

Claim No : 0218- 20128

Reference :

Policy No :

Amount

To proceed on lump sum repair

S\$

11,000.00

E. & O. E.

Total : S\$ 11,000.00

GST @ 7% : S\$ 770.00

Amount Due : S\$ 11,770.00

FASTECH AUTO PTE LTD

All Invoices are subjected to GST



# Dynamic Car Rental

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

## RENTAL TERMS AND CONDITIONS

No. 19439

Name <i>Phua Grew Li</i>			REG. No. <i>SFM 222L</i>		MAKE MODEL: <i>Merc E200</i>									
ADDRESS					DIESEL		PETROL		E	1/4	1/2	3/4	F	
			KM IN		DATE & TIME IN <i>9/5/18 2P</i>									
			KM OUT		DATE & TIME OUT <i>15/1/18 4.30pm</i>									
			KM DRIVEN		TIME USED									
NAMED DRIVER <i>Ho chi nam</i>														
DRIVING LICENCE NO. <i>51667082</i>		DATE OF EXPIRY		PLACE OF ISSUE		HOURS		@\$\$						
PASSPORT NO.		DATE OF ISSUE		PLACE OF ISSUE		<i>8</i> DAYS		@\$\$		<i>180-00 1440-00</i>				
ADD NAMED DRIVER					WEEKS		@\$\$							
DRIVING LICENCE NO.		DATE OF EXPIRY		PLACE OF ISSUE		MONTHS		@\$\$						
PASSPORT NO.		DATE OF ISSUE		PLACE OF ISSUE		BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.)		SUB-TOTAL						
<b>IMPORTANT NOTES: restricted to Singapore use only</b> This vehicle is licenced to carry 04 passengers only. No refund will be given for vehicle returns early. No refund will be given for period left in vehicle. Hirer is liable to pay first \$2000 under section I & II in any accident plus loss of earnings while damaged vehicle is under repair. Hirer is liable to pay all parking fee and traffic summonses.  Vehicle return during office hour only. No Service on Public Holiday and Sunday. Driver must be above <b>23</b> and below 65 years of age with 2 years driving experience.  <b>THIS VEHICLE IS USE WITHIN SINGAPORE ONLY</b> <b>OUR INSURANCE DOES NOT COVER IN MALAYSIA</b>  Hirer is responsible for Additional \$2,000.00 Excess to the THIRD PARTY DAMAGE / INJURY claims.					TOTAL RENTAL									
					DELIVERY FEE									
					COLLECTION FEE									
					PER DAY \$		PER WEEK \$		PER MONTH \$					
<b>ADDITIONAL CONDITIONS:</b> * Cover is based on AXA standard policy jacket(s)-Commercial Vehicle Policy Jacket * Geographical areas: Singapore & West Malaysia. * This quote is based on any authorized drivers provided he is in the Policyholder's Employ and/or is driving on their order or with their permission who: a) is 18 years old and above; b) is holding a valid relevant class of driving license.  * Additional Own Damage Excess of \$51,000 is applicable for any named/unnamed drivers who: a) age 22 to 23 years old; b) age 66 to 70 years old; c) with driving experience of 1 year to less than 2 years in Singapore on the relevant classes of driving license.  * Additional All Claims excess of \$52,000 is applicable for any named/unnamed drivers who: a) is 18 years old to 21 years old and/or b) is 71 years old and above and/or c) with driving experience of less than 1 year on the relevant classes of driving license.  * Any traffic summons and parking offences. * Upon returning the replacement vehicle, you must ensure that all expensive and important items to be removed away from this replacement vehicle. We/I will not be responsible for any reporting of such losses. * Hirer is liable to pay first \$2000 under section I & II in any accident plus loss of earning while damage vehicle is under repair.					BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR PERSONAL ACCIDENT INSURANCE (P.A.I.)									
					PER DAY \$		PER WEEK \$		PER MONTH \$					
			PREPAYMENT		TOTAL CHARGE									
			CHECK		DEPOSIT									
CASH														
RECEIPT NO.		NETT CHARGE												
I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES OF THIS RENTAL AGREEMENT AND AGREE THEREOF.			AMOUNT DUE / REFUND											

OF THIS RENTAL AGREEMENT AND AGREE THEREOF.

SIGNED BY THE PARTIES HERETO ON THE ..... DAY OF .....

X

DYNAMIC CAR RENTAL

X

RENTER'S/DRIVER'S SIGNATURE

# DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No:67458520

Co. Reg No: 52928467K

To: PHUA SIEW LI

Invoice : DCR-2018-02-04

Date : 09.02.2018

Agreement No : 19439

Ref : LOD

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## DESCRIPTION

## AMOUNT

Rental charges for vehicle : SML222L ( 0218-20128 ) \$ 1,440.00

Rental Period from 01.02.2018 to 09.02.2018 .

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E. & O. E.

Total \$ 1,440.00

Hayly Lee Poh Leng

for Dynamic Car Rental

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-18-017905  
Date of Request: 01/02/2018

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd  
1 Kaki Bukit Avenue 6 #01-48  
AutoBay@Kaki Bukit  
Singapore 417883

Dear Sir/Madam,

Enquiry Date 01/02/2018  
Enquiry By Jason Tang Jun Zhong  
Vehicle No. SKD9284L  
Accident Date 21/01/2018

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKD9284L	China Taiping Insurance (Singapore) Pte. Ltd.	19/01/2018-18/01/2019	6389 6111

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Ⓢ is a computer generated document and requires no signature.





RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735**TAX INVOICE**

Our Ref No: GR-18-017905

Date of Request: 01/02/2018

Your Ref No:

Online Purchase

Kim Chwee Auto Pte Ltd  
1 Kaki Bukit Avenue 6 #01-48  
AutoBay@Kaki Bukit  
Singapore 417883

Dear Sir/Madam,

Enquiry Date 01/02/2018  
Enquiry By Jason Tang Jun Zhong  
Vehicle No. SKD9284L  
Accident Date 21/01/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



## **Khanchna (LKK Auto)**

---

**From:** Khanchna (LKK Auto)  
**Sent:** Friday, 6 September 2019 3:02 PM  
**To:** jpan28x3@gmail.com  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING SKG 9775X & SKD 9284L (CTI) ON 21/01/2018

Our Ref: CS/CTI18001519/Uka3-1

**POON WAI MUN**  
**[Policy Holder]**

Dear Sir/Madam,

### **ACCIDENT INVOLVING SKG 9775X & SKD 9284L (CTI) ON 21/01/2018**

We refer to the above accident where we are acting for **China Taiping Insurance (Singapore) Pte Ltd** to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Khanchna (LKK Auto)

---

**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** Tuesday, June 2, 2020 9:39 AM  
**To:** Khanchna (LKK Auto); Admin A  
**Cc:** Irene Tay; Claims Dept of CTI; Alfred Toh  
**Subject:** RE: Mandate Request - Accident Involving SKD9284L (OI : CTI - SNM18D00412C02/cbs/thp) AND SKG9775X (TP : LKK REF - CS/CTI18001519/Uha3-1) on 21.01.2018

LKK REF - CS/CTI18001519/Uha3-1  
CTPIS REF – SNM18D00412C02/4(cbs/thp)

Dear Sirs

We refer to the above matter.

Please proceed to resolve the property damage claim at \$12,732.00.

We await your payment advice to enable our Irene to act accordingly.

### **NOTICE :**

**In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.**

Best Regards

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: 65 6389 6183  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG

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**From:** Khanchna (LKK Auto) <khanchna@lkkauto.com>  
**Sent:** Monday, June 1, 2020 4:52 PM  
**To:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: Mandate Request - Accident Involving SKD9284L (OI : CTI - SNM18D00412C02/cbs/thp) AND SKG9775X (TP : LKK REF - CS/CTI18001519/Uha3-1) on 21.01.2018

Dear Sir/Madam,

We refer to the above matter and mandate request dated 6/11/2019.

Please let us have your mandate as third party is chasing.

Thank you for your kind understanding.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [khanchna@lkkauto.com](mailto:khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Tuesday, April 21, 2020 1:11 PM

**To:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Mandate Request - Accident Involving SKD9284L (OI : CTI - SNM18D00412C02) AND SKG9775X (TP : LKK REF - CS/CTI18001519/Uha3-1) on 21.01.2018

Dear All,

Please note that officer in charge – Irene Tay

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>  
**Sent:** Tuesday, April 21, 2020 12:22 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Mandate Request - Accident Involving SKD9284L (OI : CTI - SNM18D00412C02) AND SKG9775X (TP : LKK REF - CS/CTI18001519/Uha3-1) on 21.01.2018

Dear Sir/Madam,

We refer to the above matter and mandate request dated 6/11/2019.

Please let us have your mandate as third party is chasing.

Thank you for your kind understanding.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [khanchna@lkkauto.com](mailto:khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** Khanchna (LKK Auto)  
**Sent:** Wednesday, November 6, 2019 4:00 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Mandate Request - Accident Involving SKD9284L (OI : CTI - SNM18D00412C02) AND SKG9775X (TP : LKK REF - CS/CTI18001519/Uha3-1) on 21.01.2018

Your ref : CTI -SNM18D00412C02

Our ref : CS/CTI18001519/Uka3s2-1

Dear Sirs,

We refer to the above matter.

Insured proceeded when traffic light was amber and traffic light is in favour of third party. We are of the opinion that liability is down against Insured. We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be withheld pending for final allocation of liability in settlement.

We seek your approval to offer repairer " **FASTECH AUTO PTE LTD**" at \$ **12,732.00 (all-in)**.

The summary is as follows: -

Amount Claimed	Amount Revised
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1. Cost of Repairs (with GST)	\$ 25,471.78	\$ 11,770.00
2. Loss of Rental (8 days x \$ 180.00)	\$ 1,440.00	\$ 960.00 (8 days x \$120.00)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 26,913.78	\$ <b>12,732.00</b>

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Thank you.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

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