

INS. CASE OWNER:

valle

CC4 ASM AXA1800

5576, A h63

LKK:
IDAC

Surveyor: ADRIAN DOI: 26/03/18 Date / Time: 20/3/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. : SDR 5010 X

Name of Insured : AMIR S/O SHEFUDIN

Insured Tel No. : HP: 23/3/18

Excess Sec II : \$5 D.O.A : 23/3/18

Is driver the owner? (YES / ☒ NO) Nature of Accident :

If NO, Driver Name / Age : MURAH AMIR

Driver Tel No. : (V/L: ☒ YES / NO)

Claim No. : 38M00BR0 / 36509

Policy No. : VPK / P1920937

Make / Model : TAMBA

Place of Accident : MOUNTBATTEN RD / AMBER
RO JUNE

OI GIA REPORT: ☒ YES NO : TP GIA REPORT: ☒ YES / NO

Insured Liability : % Final ? Yes / No

SLJ7600C



INSRS: WSP: eww
Tel: sen
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time		STAGE	DATE / PIC
27/3/18	SLJ7600C - X SDR 5010 X - X	Non-Reporting ltr (1st):	
		Non-Reporting ltr (2nd):	
		Non-Reporting ltr (Final):	
		Notification ltr (if non-pickup):	
		Call OE	<u>lost 04/18</u>
		After call ltr to OE:	<u>UIC-OK - BUAL</u>
06/04/18	FILE REVISED. CONFIRMING VERNONG. BUAL LIABILITY UNCLAR.	Documentation Check List: Handler	Typist
06/04/18	POKER TO OI. OI WHO THE WIFE. OI CONSIDERED ACCIDENT & TP WKS FROM SUP ROAD & DIDN'T STOP. HE GOT VIDEO FOOTAGE & WILL FORWARDED COPY TO US. SEND BUAL TO OI.	Notification ltr (if non-pickup)	
	OI VIDEO IN. V DRIVE / VIC / SDR 5010 X TP FROM SUP ROAD.	After call ltr to OE: <u>BUAL</u>	
03/04/18	FORWARDED OI VIDEO TO AXA BY ACCUSION.	Authorisation To Acc:	
04/04/18	BUAL AXA FOR RESTORATION APPROVAL.	Release Voucher:	
	AXA APPROVED RESTORATION.	Final Repair Bill:	
	SEND BUAL REPORT TO TP.	Car Rental Invoice:	
	TO CLOSE.	Towing Invoice:	
		LTA / GIA:	
		Medical Bill:	
		PIR:	
		Mandate/Reject Instruction:	
		LOD:	
		Payment Breakdown Form:	
		Post-Repair Photos:	
		Others:	

PRELIMINARY ADVICE Date/Time: <u>27/3/18</u> Sent By: <u>VIC</u>			
FINALIZATION Date/Time: <u>27/3/18</u> Confirm with: <u>VIC</u> Confirm by: <u>VIC</u>			
Repair Cost: <u>19</u> \$5 <u>5100.00</u> (<u>5</u> days) Reduction: <u>41</u> <u>1504.18</u>	Email <input type="checkbox"/> Call <input type="checkbox"/>		
FINAL SETTLEMENT Date/Time: <u>27/3/18</u> Confirm with: <u>VIC</u> Email <input type="checkbox"/> Call <input type="checkbox"/>			
Final Liability: % (Agreed / Assessed) BOLA S/N No. : <u>WIL</u>	If NO or B 28, Ass. Lia :		
Repair Cost: \$5 —			
Loss of Rental (LOR): \$5 — (<u>5</u> days)			
Loss of Use (LOU): \$5 — (\$ <u>x</u> days)			
Loss of Income (LOI): \$5 — (\$ <u>x</u> days)			
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> [Tick only one]			
GIA/LTA Search: \$5 —			
Medical: \$5 —			
Disbursement: \$5 — (e.g. Tow/ Independent)			
Legal Cost: \$5 —			
Total: \$5 —	Global Sum \$5:		
FINAL PAYMENT Date/Time: <u>27/3/18</u> Confirm with: <u>VIC</u> Email <input type="checkbox"/> Call <input type="checkbox"/>			
Payee 1: \$5 —	Name 1: <u>—</u>		
Payee 2: (Strike if N.A.) \$5 —	Name 2: <u>—</u>		
Payee 3: (Strike if N.A.) \$5 —	Name 3: <u>—</u>		

COPY SENT

"NO SETTLEMENT" REPORT TP CLAIM

1) Claim status: Normal/Reject/Private Settle
2) Report Format:
3) Survey fee: \$350.00

RECEIVED 18 APR 2018

ASSIGNMENT

17/09/08

2008 Sept.

From: Date: 26/03/2018

Estimated Cost:

OD TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SLJ 7600C

at Workshop m/s: Eversen Auto

of 311-3022A Ubi At: #01-49

Insured:

Policy No:

Claims No:

Sum Insured: Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Report: Consistent? Yes or No

GIA / PR Seen: Consistent? Yes or No

Est. Repairs: 5 days Res: Yes or No

Lump Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SLJ 7600C

Yr Regn:

Type: M.Cab / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Lexus GS300 cc 2995

Colour: Silver A/C: Insured / Std / NI / NA

Sp. Reading: 152740 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: JTHBH96S405063084

Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 225/50R17.

R: 225/50R17.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal: 06 mm R/Bal: 06 mm

L/Bal: 06 mm L/Bal: 06 mm

D.O.A. D.O.I. 26/03/18.

Survey held at: Eversen.

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Front o/s.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	TP AXA.
	U/C \$5,100.00
	CRASH: \$3,589.01 (41%)
	MY: 32K
	PV: 267K
	NET: 5.3K.

Date/Time, File Pass to?

☐

Prel. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

) \$-RE. \$

) Photos

) Other:

TOTAL

Report Format:

Lump Sum / I.B.I: (\$

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18005576/hb3		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 26-03-2018		
		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SDR 5010X	Veh. Inspected	SLJ 7600C	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	26/03/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	23/03/2018	Inspection Date		
Survey held at	EVER SEN AUTO SERVICE BLK 3022A UBI ROAD 1 #01-49 SINGAPORE 408716			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	8470C
Vehicle Details	
Vehicle No.:	SLJ7600C
Vehicle to be Exported:	Yes
Intended De-registration Date:	26 Mar 2018
Vehicle Make:	TOYOTA
Vehicle Model:	LEXUS GS300 AUTO
Primary Colour:	Silver
Manufacturing Year:	2008
Engine No.:	3GR0253298
Chassis No.:	JTHBH96S405063084
Maximum Power Output:	183.0 kW (245 bhp)
Open Market Value:	\$52,219.00
Original Registration Date:	17 Sep 2008
First Registration Date:	17 Sep 2008
Transfer Count:	3
Actual ARF Paid:	\$52,219.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	16 Sep 2018
PARF Rebate Amount:	\$26,109.00
Intended COE Rebate Details	
COE Expiry Date:	16 Sep 2018
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$13,389.00
COE Rebate Amount:	\$635.00
Total Rebate Amount:	\$26,744.00

The information contained herein is correct as at 26 Mar 2018

OK

SOUNDS GOOD. FEELS GOOD.

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905

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Sell it yourself! Advertise it at just
\$58 until it's SOLD!

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GV Credit Pte Ltd. [View](#)

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A PEACE OF MIND

HOTLINE: 6741 9997 [View our cars](#)

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Advanced Search



2 vehicles

GS300

Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
Search Selection	GS300	Any	Any	2009	Any	Any	Any	Available
	Lexus GS300	\$38,250	\$15,180 /yr	13-Jan-2009	2,995 cc	-	Luxury	Available
New Arrival! Luxury Car At Affordable Pricing! Superly Maintained Engine! Genuine Mileage! Accident Free! In House Loan/Bank Loan Or Trade In All Welcome! Take Action, Call Us For Viewing Now! (Consig...								
Posted: 20-Mar-2018 Tags: 2009 Lexus GS300, Lexus GS300, Lexus, GS300, Used Lexus								
	Lexus GS300	\$39,500	\$16,290 /yr	21-Jan-2009	2,995 cc	150,000 km	Luxury	Available
New Arrival! Luxury Car At Affordable Pricing! Superly Maintained Engine! Genuine Mileage! Accident Free! In House Loan/Bank Loan Or Trade In All Welcome! Buy With Assurance And Peace Of Mind With A C...								
Posted: 29-Mar-2018 Tags: 2009 Lexus GS300, Lexus GS300, Lexus, GS300, Used Lexus								

Save this search criteria, to get email alerts whenever a match is found.

Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
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20 results/page

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EVER SEN AUTO SERVICE

BLK 3022A UBI ROAD 1 #01-49

SINGAPORE 408716

Tel No. : 67437111 Fax No. : 67489611

E-Mail : eversenauto@singnet.com.sg

Buss. Reg. No. : B24044500/K

AXA INSURANCE SINGAPORE PTE LTD

143 CECIL STREET

#01-01 GB BUILDING

SINGAPORE 069542

Attention : Motor Claim Department

Contact : 63387288 63387288 Fax No. : 63382522/68804838

Estimate : T118/004

Date : 23/03/2018

Vehicle Num. : SLJ 7600 C

Make/Model : TOYOTA LEXUS GS300

Chassis/Eng# : JTHBH96S405063084

Accident Date : 23/03/2018

Claim No. :

Reference :

Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
LIST ITEMS :				
1.		FRONT BUMPER <i>Painted</i>		770.00 ✓
2.		FRONT GRILLE ASSY <i>Painted</i>		435.45 ✓
3.		INNER SEAL <i>new</i>		422.65 ✓
4.	2pcs	HEAD LAMP ASSY <i>Painted</i>	1,292.65	2,585.30 <i>2585.30</i>
5.		FRONT BUMPER REINFORCEMENT <i>But</i>		424.80 ✓
6.	2pcs	SIDE RETAINER <i>at RH</i>	117.80	235.60 <i>117.80</i>
7.		BUMPER BEAM <i>But</i>		406.86 ✓
8.		GRILLE BOTTOM FRONT <i>Painted</i>		165.95 ✓
9.		FENDER - FRONT -RH <i>Painted</i>		526.10 ✓
10.		FOG LAMP <i>Painted</i>		418.30 ✓
11.	10PCS	CLIPS <i>in</i>	7.80	78.00 <i>80</i>
List Total S\$:				6,469.01
LABOUR :				
		ACCIDENT REPAIR PANEL BEATING		960.00 <i>500</i>
		RESpray PAINT WORK ON REPAIR AREA		980.00 <i>600</i>
		RUSTPROOFING TREATMENT		200.00 <i>+</i>
		WIRING SERVICE & FOCUS HEAD LAMP		80.00 <i>30</i>
Labour Total S\$:				2,220.00

SingDollars : Eight Thousand Six Hundred Eighty-Nine & Cents One Only

Total S\$: 8,689.01

EVER SEN AUTO SERVICE

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

H/s Admin Lj
26/03/18.
052yrs
total 6422.5
H/s SIK

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Tuesday, 3 April, 2018 11:05 AM
To: amirshef@gmail.com
Cc: Admin A; Vic (LKKAUTO)
Subject: YOUR REF: SDR 5010X_ACCIDENT INVOLVING SDR 5010X AND SLJ 7600C ALONG MOUNTBATTEN ROAD ON 23.03.2018



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

03 APRIL 2018

AMIR S/O SHEFUDDIN

By Email Only

Dear Sir/Madam,

OUR REF : CC4/ASM18005576/Ahb3

YOUR REF : SDR 5010X

ACCIDENT INVOLVING SDR 5010X AND SLJ 7600C ALONG MOUNTBATTEN ROAD ON 23.03.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from M/s EVER SEN AUTO SERVICE, acting on behalf of the owner of SLJ 7600C against your motor insurance policy.

Based on the accident report, accident scenario and available evidences, it was reported that your vehicle had collided to the Third-Party vehicle SLJ 7600C. As such, liability may not be to your favour unless proven otherwise.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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◀ Re:POTENTIAL REJECT TP CLAIM

Type

📘 Information

Message

Hi Vic Pls proceed to reject TP claim, thanks. Regards Vale

Reply

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 5 April, 2018 10:49 AM
To: Ever Sen Auto Service; eversenauto@singnet.com.sg
Cc: Admin A; Asher Sng (LKKAUTO); Vic (LKKAUTO); Adrian Ling (LKKAUTO)
Subject: RE: Your Ref: SLJ 7600C_ACCIDENT INVOLVING VEHICLES SDR 5010X AND SLJ 7600C ON 23/03/2018
Attachments: OI VIDEO - SDR5010X.mp4

Without Prejudice

Dear Sir/Madam,

We refer further to our below email.

Please be informed that our principal is in the view that our Insured driver is not liable of this accident as it shows that our Insured vehicle was within its lane with green light on its favour when your client vehicle moved off from the slip road without giving way to the vehicles on the main road. We attached a copy of our Insured's video footage for your reference.

As such, we have our principal's instruction and we are unable to look further into your claim.

We will now close this matter.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAUTO)
Sent: Tuesday, 3 April, 2018 10:45 AM
To: Ever Sen Auto Service; eversenauto@singnet.com.sg
Cc: Admin A; Vic (LKKAUTO); Asher Sng (LKKAUTO)
Subject: Your Ref: SLJ 7600C_ACCIDENT INVOLVING VEHICLES SDR 5010X AND SLJ 7600C ON 23/03/2018

Your Ref: SLJ 7600C
Our Ref: CC4/ASM18005576/Ahb3

"WITHOUT PREJUDICE"

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES SDR 5010X AND SLJ 7600C ON 23/03/2018

We refer to the above matter.

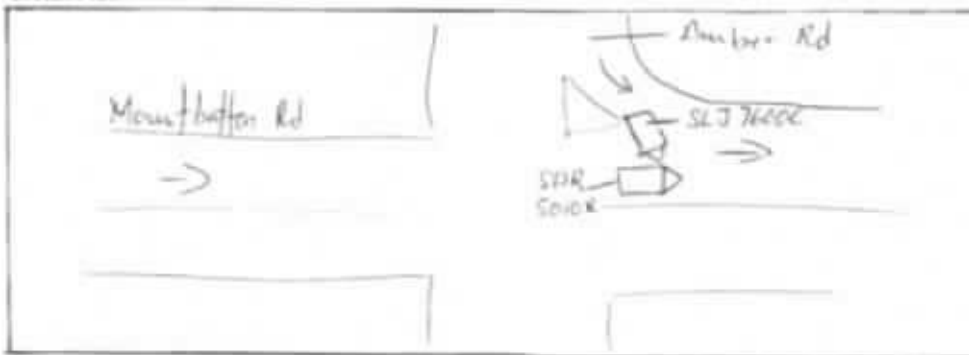
We are of the opinion that this is a case of **conflicting versions**. There is no conclusive evidence yet to substantiate either party's version. Below is a copy of our insured's statement for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, kindly forward to us with **any evidence (if any)** your client have to support your claim.

Thank you.

Sketch Plan



Page 3 of 16

Accident Sketch Plan

Describe Circumstances of the Accident

I was driving along Mountbatten Road and suddenly vehicle
SLJ 7600C came out from the slip road from Anker Road and
collided into my car.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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