

Vivian Lau (LKKAuto)

From: Vivian Lau (LKKAuto)
Sent: Tuesday, 19 June, 2018 10:07 AM
To: 'Claims Dept of CTI'
Cc: 'Jowyn Tay'; 'Alfred Toh'
Subject: RE: OUR REF:SNM18D01565C02/3/LKKDS & YR REF: SHD6748X (TP : LKK REF - CC3/CTI18005568/Dwb3) on 23.03.2018

Dear Jowyn,

We refer to the tele conversation.

We will process to offer TP repairer at \$ 3,137.03

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vivian Lau (LKKAuto)
Sent: Tuesday, 19 June, 2018 9:40 AM
To: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>
Cc: 'Jowyn Tay' <jowyn.tay@sg.cntaiping.com>; 'Alfred Toh' <alfred.toh@sg.cntaiping.com>
Subject: RE: OUR REF:SNM18D01565C02/3/LKKDS & YR REF: SHD6748X (TP : LKK REF - CC3/CTI18005568/Dwb3) on 23.03.2018

Your Ref : SNM18D01565C02/3/LKKDS

Our Ref: CC3/CTI18005568/Dwb3

Dear Jowyn,

ACCIDENT INVOLVING SJX 8123G & SHD 6748X ON 23/03/2018 ALONG CLEMENTI AVE 6 TWDS COMMONWEALTH AVE

We refer to the above matter

This accident happened OID saw an object, OID swerved to left and collided onto TP

We have surveyed the vehicle, and relevant supporting documents was enclose for your perusal.

We seek your approval to offer to TP repairer **ComfortDelGro Engineering Pte Ltd** is as follows:

	Amount Claimed	Amount Revised
1. Cost of Repair (+GST)	S\$ 3,122.00	S\$ 2,387.04

2. Loss of RENTAL (\$115.00 x 4.5days)	S\$ 575.00	S\$ 517.50 (Surveyor recommend 3 days)
3. Loss Of INCOME (\$ 50.00 x 4.5days)	S\$ 400.00	S\$ 225.00
3. GIA SEARCH	S\$ 7.49	S\$ 7.49
	S\$ 4,104.49	S\$ 3,137.03

Amount of claim at liability 100% S\$ 3,137.03

For your approval please.

TP is chasing for settlement

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vivian Lau (LKKAuto)

Sent: Wednesday, 13 June, 2018 12:32 PM

To: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>

Cc: 'Jowyn Tay' <jowyn.tay@sg.cntaiping.com>; 'Alfred Toh' <alfred.toh@sg.cntaiping.com>

Subject: RE: OUR REF:SNM18D01565C02/3/LKKDS & YR REF: SHD6748X (TP : LKK REF - CC3/CTI18005568/Dwb3) on 23.03.2018

Your Ref : SNM18D01565C02/3/LKKDS

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For your approval please.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vivian Lau (LKKAuto)

Sent: Thursday, 7 June, 2018 12:03 PM

To: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>

Cc: 'Jowyn Tay' <jowyn.tay@sg.cntaiping.com>; 'Alfred Toh' <alfred.toh@sg.cntaiping.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: RE: OUR REF:SNM18D01565C02/3/LKKDS & YR REF: SHD6748X (TP : LKK REF - CC3/CTI18005568/Dwb3) on 23.03.2018

Your Ref : SNM18D01565C02/3/LKKDS

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Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vivian Lau (LKKAuto)

Sent: Tuesday, 22 May, 2018 3:08 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Jowyn Tay <jowyn.tay@sg.cntaiping.com>; 'Alfred Toh' <alfred.toh@sg.cntaiping.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: RE: OUR REF:SNM18D01565C02/3/LKKDS & YR REF: SHD6748X (TP : LKK REF - CC3/CTI18005568/Dwb3) on 23.03.2018

Your Ref : SNM18D01565C02/3/LKKDS

Our Ref: CC3/CTI18005568/Dwb3

Dear Jowyn,

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For your approval please.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Angie Foo [<mailto:angie.foo@sg.cntaiping.com>]

Sent: Tuesday, 27 March, 2018 3:24 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Jowyn Tay <jowyn.tay@sg.cntaiping.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jowyn Tay <jowyn.tay@sg.cntaiping.com>

Subject: OUR REF:SNM18D01565C02/3/LKKDS & YR REF: SHD6748X (TP : LKK REF - CC3/CTI18005568/Dwb3) on 23.03.2018

Dear Shu Pei,

We refer to your email of 26th March 2018.

We attached a copy of our Assignment Letter and Insured's SAS Report for your necessary action.

Please be advised that the claim handle for this case is Jowyn Tay 6389 6174

Thank you.

Regards,
Angie Foo
Executive
Motor Division
Claims Department
China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road #16-00
Springleaf Tower
Singapore 079909
Co.Reg.No.200208384E
DID: 6389 6186
Fax: 6224 7478 /6224 7175
Email: angie.foo@sg.cntaiping.com
Email: claimsdept@sg.cntaiping.com
Website: www.sg.cntaiping.com

Disclaimer:

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Monday, 26 March, 2018 7:50 PM

To: Claims Dept of CTI

Cc: Jowyn Tay; Joy Irene (LKKAuto); Vivian Lau (LKKAuto); Admin A

Subject: Direct Settlement - Accident Involving SJX8123G (OI : CTI - TBA) and SHD6748X (TP : LKK REF - CC3/CTI18005568/Dwb3) on 23.03.2018

WITHOUT PREJUDICE

Dear Jowyn,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHD 6748X at M/s ComfortDelGro Engineering Pte Ltd (Loyang).

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Our case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

Thank You.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>

COMFORTDELGRO ENGINEERING

Our Ref : T 0318 / SHD6748X /WT(st)
Your Ref :
Date : 03-Apr-18

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

CHINA INSURANCE CO LTD
3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

Attn : Motor Claims Department WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHD6748X YOUR INSURED SJX8123G
AND OTHER ON 23.03.18

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : **SHD6748X** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **SJX8123G** we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 2,387.04
2	5 days Loss of Rental @ \$ 115.00 per day	\$ 575.00
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 2,969.53

HIRER'S CLAIM

7	5 days Loss of Income @ \$ 80.00 per days	\$ 400.00
Total Claims :		\$ 3,369.53

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photostat photographs : 6 pcs.
b) LTA search slip/s of : SJX8123G
c) GIA / Police report/s of : SHD6748X
d) Letter of authority from owner / hirer / operator
() Traffic Compound () Towing/Medical bill/receipts () Certificate of Insurance
(X) Photograph/s of Accident Scen (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully
William Tan

Deputy Manager

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTI18005568/Dwb3

03 April 2018

Teo Bee Lan @ Tan Siew Geok

41 Verde Crescent
Singapore 688396

Dear Sir/Madam,

ACCIDENT INVOLVING SJX 8123G & SHD 674X ON 23/03/2018

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Vivian Lau
Case Handler
DID: 6841 8625
FAX: 6741 4108
EMAIL: Vivianlau@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING i 40 SHD6748X , SJX8123G ON 23-Mar-18 10:30
ALONG SLIP RD FROM AYE TWDS PIE/TUAS DIRECTION

I / We **GOMES DARIN CHRIST...** (Hirer) NRIC No.: **S7711255C**

and/or (Relief) NRIC No.:

Taxi Number **SHD6748X**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **23-Mar-2018**

Name of Hirer **GOMES DARIN CHRISTOPHER**

Hirer NRIC **S7711255C**

Signature :



Address **519C TAMPINES CENTRAL 8 #02-79**
523519

Contact No. **93835182**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN1747641700

Claim No : SNM18D01565C02/3/LKKDS

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$ 3,100.00

Singapore Dollar Three Thousand One Hundred Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD 6748X

Insured Vehicle No. : SJX 8123G

Date of Loss : 23/03/2018

Place of Accident : CLEMENTI AVE 6 TOWARDS COMMONWEALTH AVE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : TEO BEE LAN @ TAN SIEW GEOK

Driver Name : YEO KIM SENG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

Global Sum	S\$ 3,100.00
	=====
TOTAL	S\$ 3,100.00
	=====

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Claimant Name : _____ NRIC No : _____

Signature :  _____ Date : 19-6-18

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 1

8010012

CHINA TAIPING INSURANCE CO(S) PTE L.
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHD6748X

INV. NO/DATE
91364999 29.03.2018

MAKE
HYUNDAI

JOB NO.
305128022

MODEL
I-40

ODOMETER READING

DATE OF REG
23.04.2015

DATE/TIME IN
23.03.2018 12:45

CHASSIS CODE
KMHL841UMFU068135

Description : 3P 23.03.18

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0103-0596	I40VC PANEL ASSY-RR DR LH	1	1,351.10	20.00	1,080.88
0002	28-01-0103-2013	I40V3 APP LOGO REAR DOOR	1	80.00	0.00	80.00
SUB-TOTAL				:		1,160.88

JOB NATURE

0001	L	PANEL BEATING- REAR	200.00		200.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA	600.00		600.00
0003	20-00	TUFF COAT ON AFFECTED PARTS.	30.00		30.00
0004	20-05	RENEW ADVERTISEMENT STICKER-	200.00		200.00
0005	L	TRANSFER DOOR PARTS	40.00		40.00
SUB-TOTAL				:	1,070.00

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91364999	2,387.04	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010012

CHINA TAIPING INSURANCE CO(S) PTE L,
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHD6748X

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
23.04.2015

CHASSIS CODE
KMHLB41UMF0068135

INV. NO/DATE
91364999 29.03.2018

JOB NO.
305128022

ODOMETER READING

DATE/TIME IN
23.03.2018 12:45

Items total	2,230.88
Add GST @ 7.000 %	156.16
Invoice amount	2,387.04

Issued by : KATHERINETAN 29.03.2018 11:56:44
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
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ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91364999	2,387.04	

Our Ref: CT18030720

Date: 29 March 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	23/03/2018 @ 10:30 hrs
ALONG	SLIP RD FROM AYE TWDS PIE/TUAS DIRECTION
INVOLVING	SJX8123G

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD6748X** (the "Taxi"). The Taxi was hired to **GOMES DARIN CHRISTOPHER IC NO S7711255C** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$115.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

八五九

[illegible][illegible]

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SJX8123G	23 Mar 2018 / 10:30:00	Successful	C01	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

[Previous](#) [OK](#)