

**Vivian Lau (LKKAUTO)**

---

**From:** Vivian Lau (LKKAUTO)  
**Sent:** Tuesday, 19 June, 2018 10:07 AM  
**To:** 'Claims Dept of CTI'  
**Cc:** 'Jowyn Tay'; 'Alfred Toh'  
**Subject:** RE: OUR REF:SNM18D01565C02/3/LKKDS & YR REF: SHD6748X (TP : LKK REF - CC3/CTI18005568/Dwb3 ) on 23.03.2018

Dear Jowyn,

We refer to the tele conversation.

We will process to offer TP repairer at \$ 3,137.03

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Vivian Lau (LKKAUTO)  
**Sent:** Tuesday, 19 June, 2018 9:40 AM  
**To:** 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>  
**Cc:** 'Jowyn Tay' <jowyn.tay@sg.cntaiping.com>; 'Alfred Toh' <alfred.toh@sg.cntaiping.com>  
**Subject:** RE: OUR REF:SNM18D01565C02/3/LKKDS & YR REF: SHD6748X (TP : LKK REF - CC3/CTI18005568/Dwb3 ) on 23.03.2018

Your Ref : SNM18D01565C02/3/LKKDS

Our Ref: CC3/CTI18005568/Dwb3

Dear Jowyn,

**ACCIDENT INVOLVING SJX 8123G & SHD 6748X ON 23/03/2018 ALONG CLEMENTI AVE 6 TWDS COMMONWEALTH AVE**

We refer to the above matter

This accident happened OJD saw an object, OJD swerved to left and collided onto TP

We have surveyed the vehicle, and relevant supporting documents was enclose for your perusal.

We seek your approval to offer to TP repairer **ComfortDelGro Engineering Pte Ltd** is as follows:

	Amount Claimed	Amount Revised
1. Cost of Repair (+GST)	S\$ 3,122.00	S\$ 2,387.04

2. Loss of RENTAL (\$115.00 x 4.5days)	S\$ 575.00	S\$ 517.50 ( Surveyor recommend 3 days)
3. Loss Of INCOME ( \$ 50.00 x 4.5days)	S\$ 400.00	S\$ 225.00
3. GIA SEARCH	S\$ 7.49	S\$ 7.49
	S\$ 4,104.49	S\$ 3,137.03

**Amount of claim at liability 100% S\$ 3,137.03**

**For your approval please.**

**TP is chasing for settlement**

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Vivian Lau (LKKAuto)

**Sent:** Wednesday, 13 June, 2018 12:32 PM

**To:** 'Claims Dept of CTI' <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** 'Jowyn Tay' <[jowyn.tay@sg.cntaiping.com](mailto:jowyn.tay@sg.cntaiping.com)>; 'Alfred Toh' <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** RE: OUR REF:SNM18D01565C02/3/LKKDS & YR REF: SHD6748X (TP : LKK REF - CC3/CTI18005568/Dwb3 ) on 23.03.2018

Your Ref : SNM18D01565C02/3/LKKDS

Our Ref: CC3/CTI18005568/Dwb3

Dear Jowyn,

**ACCIDENT INVOLVING SJX 8123G & SHD 6748X ON 23/03/2018 ALONG CLEMENTI AVE 6 TWDS COMMONWEALTH AVE**

We refer to the above matter

This accident happened OID saw an object, OID swerved to left and collided onto TP

We have surveyed the vehicle, and relevant supporting documents was enclose for your perusal.

We seek your approval to offer to TP repairer **ComfortDelGro Engineering Pte Ltd** is as follows:

	Amount Claimed	Amount Revised
1. Cost of Repair (+GST)	S\$ 3,122.00	S\$ 2,387.04
2. Loss of RENTAL (\$115.00 x 4.5days)	S\$ 575.00	S\$ 517.50 ( Surveyor recommend 3 days)
3. Loss Of INCOME ( \$ 50.00 x 4.5days)	S\$ 400.00	S\$ 225.00
3. GIA SEARCH	S\$ 7.49	S\$ 7.49
	S\$ 4,104.49	S\$ 3,137.03

**Amount of claim at liability 100% S\$ 3,137.03**

**For your approval please.**

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Vivian Lau (LKKAuto)

**Sent:** Thursday, 7 June, 2018 12:03 PM

**To:** 'Claims Dept of CTI' <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** 'Jowyn Tay' <[jowyn.tay@sg.cntaiping.com](mailto:jowyn.tay@sg.cntaiping.com)>; 'Alfred Toh' <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>

**Subject:** RE: OUR REF:SNM18D01565C02/3/LKKDS & YR REF: SHD6748X (TP : LKK REF - CC3/CTI18005568/Dwb3 ) on 23.03.2018

Your Ref : SNM18D01565C02/3/LKKDS

Our Ref: CC3/CTI18005568/Dwb3

Dear Jowyn,

**ACCIDENT INVOLVING SJX 8123G & SHD 6748X ON 23/03/2018 ALONG CLEMENTI AVE 6 TWDS COMMONWEALTH AVE**

We refer to the above matter

This accident happened OID saw an object, OID swerved to left and collided onto TP

We have surveyed the vehicle, and relevant supporting documents was enclose for your perusal.

We seek your approval to offer to TP repairer **ComfortDelGro Engineering Pte Ltd** is as follows:

	Amount Claimed	Amount Revised
1. Cost of Repair (+GST)	S\$ 3,122.00	S\$ 2,387.04
2. Loss of RENTAL (\$115.00 x 4.5days)	S\$ 575.00	S\$ 517.50 ( Surveyor recommend 3 days)
3. Loss Of INCOME ( \$ 50.00 x 4.5days)	S\$ 400.00	S\$ 225.00
3. GIA SEARCH	S\$ 7.49	S\$ 7.49
	S\$ 4,104.49	S\$ 3,137.03

**Amount of claim at liability 100% S\$ 3,137.03**

**For your approval please.**

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Vivian Lau (LKKAuto)

**Sent:** Tuesday, 22 May, 2018 3:08 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Jowyn Tay <[jowyn.tay@sg.cntaiping.com](mailto:jowyn.tay@sg.cntaiping.com)>; 'Alfred Toh' <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>

**Subject:** RE: OUR REF:SNM18D01565C02/3/LKKDS & YR REF: SHD6748X (TP : LKK REF - CC3/CTI18005568/Dwb3 ) on 23.03.2018

Your Ref : SNM18D01565C02/3/LKKDS

Our Ref: CC3/CTI18005568/Dwb3

Dear Jowyn,

**ACCIDENT INVOLVING SJX 8123G & SHD 6748X ON 23/03/2018 ALONG CLEMENTI AVE 6 TWDS COMMONWEALTH AVE**

We refer to the above matter

This accident happened OI saw an object, OI swerved to left and collided onto TP

We have surveyed the vehicle, and relevant supporting documents was enclosed for your perusal.

We seek your approval to offer to TP repairer **ComfortDelGro Engineering Pte Ltd** is as follows:

	Amount Claimed	Amount Revised
1. Cost of Repair (+GST)	S\$ 3,122.00	S\$ 2,387.04
2. Loss of RENTAL (\$115.00 x 4.5days)	S\$ 575.00	S\$ 517.50 ( Surveyor recommend 3 days)
3. Loss Of INCOME ( \$ 50.00 x 4.5days)	S\$ 400.00	S\$ 225.00
3. GIA SEARCH	S\$ 7.49	S\$ 7.49
	S\$ 4,104.49	S\$ 3,137.03

**Amount of claim at liability 100% S\$ 3,137.03**

**For your approval please.**

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Angie Foo [<mailto:angie.foo@sg.cntaiping.com>]

**Sent:** Tuesday, 27 March, 2018 3:24 PM

**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

**Cc:** Jowyn Tay <[jowyn.tay@sg.cntaiping.com](mailto:jowyn.tay@sg.cntaiping.com)>; Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>; Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jowyn Tay <[jowyn.tay@sg.cntaiping.com](mailto:jowyn.tay@sg.cntaiping.com)>

**Subject:** OUR REF:SNM18D01565C02/3/LKKDS & YR REF: SHD6748X (TP : LKK REF - CC3/CTI18005568/Dwb3 ) on 23.03.2018

Dear Shu Pei,

We refer to your email of 26th March 2018.

We attached a copy of our Assignment Letter and Insured's SAS Report for your necessary action.

Please be advised that the claim handle for this case is Jowyn Tay 6389 6174

Thank you.

Regards,

Angie Foo

Executive

Motor Division

Claims Department

China Taiping Insurance (Singapore) Pte Ltd

3 Anson Road #16-00

Springleaf Tower

Singapore 079909

Co.Reg.No.200208384E

DID: 6389 6186

Fax: 6224 7478 /6224 7175

Email: [angie.foo@sg.cntaiping.com](mailto:angie.foo@sg.cntaiping.com)

Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

*Disclaimer:*

*This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.*

---

**From:** Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

**Sent:** Monday, 26 March, 2018 7:50 PM

**To:** Claims Dept of CTI

**Cc:** Jowyn Tay; Joy Irene (LKKAuto); Vivian Lau (LKKAuto); Admin A

**Subject:** Direct Settlement - Accident Involving SJX8123G (OI : CTI - TBA) and SHD6748X (TP : LKK REF - CC3/CTI18005568/Dwb3 ) on 23.03.2018

**WITHOUT PREJUDICE**

Dear Jowyn,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHD 6748X at M/s ComfortDelGro Engineering Pte Ltd (Loyang).

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Our case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

Thank You.

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeilkkauto.com](mailto:shupeilkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

This email has been scanned by the Symantec Email Security.cloud service.  
For more information please visit <http://www.symanteccloud.com>

---