

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 9 October 2018 1:44 PM
To: 'ONG LI LI'
Cc: Admin A; MT_Claim_SG
Subject: RE: <Seek Mandate> TP CLAIMS - SJP7465T AGAINST SGP9656G DOA 21/03/18 AT 62 PAVILION RISE Our Ref: 17/18/18/VP05/020482

Dear Sirs/Madam,

We refer to the above matter.

Case has been settled at a global sum of **\$9,362.00(all-in)** with Third Party repairer.

We are pending for signed DV from third party and will proceed to close file once DV received.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <long@lonpac.com>
Sent: Monday, 1 October 2018 2:36 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: <Seek Mandate> TP CLAIMS - SJP7465T AGAINST SGP9656G DOA 21/03/18 AT 62 PAVILION RISE Our Ref: 17/18/18/VP05/020482

Dear Hsiao Tong

Please proceed.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Monday, 1 October, 2018 9:39 AM
To: ONG LI LI
Cc: Admin A; MT_Claim_SG
Subject: <Seek Mandate> TP CLAIMS - SJP7465T AGAINST SGP9656G DOA 21/03/18 AT 62 PAVILION RISE Our Ref: 17/18/18/VP05/020482

Lonpac Ref: **17/18/18/VP05/020482**
LKK Ref: CC4/LPC18005562/R1pa3q2

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 26 March 2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured driver hit onto third party's parked vehicle. Liability is not in our insured's favour.

Summary to offer to third party repairer, "**MOVA AUTOMOTIVE PTE LTD**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 13,105.04	\$ 8,560.00
2. Loss of Use (23days x \$120.00)	\$ 2,760.00	\$ 900.00 (9days x \$100.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 15,867.04	\$ 9,462.00

**05days recommendation for repair + 2PRS + 1Sunday + 1PH = 9days

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>

Sent: Monday, 26 March 2018 2:34 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>

Subject: RE: TP CLAIMS - SJP7465T AGAINST SGP9656G DOA 21/03/18 AT 62 PAVILION RISE Our Ref: 17/18/18/VP05/020482

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Monday, 26 March, 2018 2:09 PM

To: ONG LI LI

Cc: Admin A; MT_Claim_SG; Hsiao Tong (LKKAuto); Zaini (LKK Auto); GERALD POH WEE BIN; ERIC WOO JUN KIAT

Subject: RE: TP CLAIMS - SJP7465T AGAINST SGP9656G DOA 21/03/18 AT 62 PAVILION RISE Our Ref: 17/18/18/VP05/020482

WITHOUT PREJUDICE

Your Ref : 17/18/18/VP05/020482
LKK Ref : CC4/LPC18005562/T1pa3

Dear Sir /Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Our case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Monday, 26 March, 2018 10:40 AM

To: 'ONG LI LI' <long@lonpac.com>; 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: TP CLAIMS - SJP7465T AGAINST SGP9656G DOA 21/03/18 AT 62 PAVILION RISE Our Ref: 17/18/18/VP05/020482

Dear Li Li,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:long@lonpac.com>]

Sent: Monday, 26 March, 2018 8:54 AM

To: nitha <nitha@nova.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>; assignments@lkkauto.com; 'SUR' (<sur@lkkauto.com>) <sur@lkkauto.com>

Cc: 'Suann' <suann@nova.com.sg>; 'Samuel' <samuel@nova.com.sg>

Subject: RE: TP CLAIMS - SJP7465T AGAINST SGP9656G DOA 21/03/18 AT 62 PAVILION RISE Our Ref: 17/18/18/VP05/020482

Without Prejudice

Dear Nitha

You may liaise with our appointed surveyor, LKK Auto Consultants Pte Ltd. They will assess quantum & liability.

Dear Catherine

New case - please arrange and handle..

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: nitha [mailto:nitha@moval.com.sg]
Sent: Friday, 23 March, 2018 7:06 PM
To: MT_Claim_SG
Cc: 'Suann'; 'Samuel'
Subject: TP CLAIMS - SJP7465T AGAINST SGP9656G DOA 21/03/18 AT 62 PAVILION RISE

Dear Sir/Madam,
Good day

REF : SGP9656G
Kindly assist revert officer in charge and liability and arrange survey for the above mention case.

Best Regards,

Nitha

Claims Officer
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314



17/18/18/VP05/020482



Automotive Pte Ltd

Our Ref : SJP7465T / T800318
 Your Ref : TO BE ADVISED
 Date : 4 September 2018

LONPAC INSURANCE BERHAD
 300 Beach Road
 #17-04/07 The Concourse
 Singapore 199555.

ATTN : MOTOR CLAIMS DEPT

Dear Sir/Mdm

ACCIDENT INVOLVING: SJP7465T & SGP9656G

DATE OF ACCIDENT: 21 MARCH 2018

ALONG: 62 PAVILION RISE

We refer to the above.

We are claiming as per below:

Cost of Repairs	\$ 8,560.00
Loss of Use (\$ 120.00 x 23 days)	\$ 2,760.00
Loss of Rental (\$ _ x _ days) + 7% GST	\$
Towing Fees	\$
Medical Fees	\$
LTA /GIA Search Fee	\$ 2.00
E-Day License	\$
Others	\$
Grand Total	\$ 11,322.00

Documents enclosed:

Car date in: 22.03.2018 Car date out: 13.04.2018

Authorized Repair Days: 05 (TP/OD/WS/Recovery of Incidental Costs)

<input checked="" type="checkbox"/>	Invoice	<input type="checkbox"/>	Certificate of Insurance
<input type="checkbox"/>	Excess Invoice	<input checked="" type="checkbox"/>	LTA/GIA Search Bill
<input type="checkbox"/>	Power of Attorney	<input type="checkbox"/>	Taxi Bill
<input checked="" type="checkbox"/>	Police Investigation Report/GIA	<input type="checkbox"/>	Medical Bill (photocopy)
<input type="checkbox"/>	Copies of NRIC/License of Owner/Driver	<input type="checkbox"/>	Others Receipt
<input type="checkbox"/>	Rental Bill/Rental Agreement	<input type="checkbox"/>	E-Day License receipt (photocopy)
<input type="checkbox"/>	Survey Report with Photographs	<input type="checkbox"/>	Towing Fee (photocopy)
<input type="checkbox"/>	Vehicle Registration Card/COE	<input type="checkbox"/>	Witness Statement
<input type="checkbox"/>	Letter from Supplier	<input type="checkbox"/>	Traffic Police Investigation Result

* This is a computer generated letter and does not need a signature.

Main Office:
 Mova Building
 No. 22, Jalan Kilang,
 Singapore 159419
 Tel: **(65) 6476 3333**
 Fax: (65) 6271 5891
 www.mova.com.sg

Workshop Dept:
 Block 1008,
 Bukit Merah Lane 3,
 #01-04/06/08/94
 Singapore 159722

Tel: **(65) 6272 3892**
 Fax: (65) 6270 8314
 Co. Reg. 198904033G
 GST Reg. M2-C088884-2

WITHOUT PREJUDICE





Automotive Pte Ltd

Please issue the cheque of S\$ 11,322.00 in favor of **MOVA AUTOMOTIVE PTE LTD.**

If you have any enquires, please call or email **Suann Chiu – suann@moval.com.sg**

Thank you.
Yours faithfully,
For Claims Manager
Claims Department

Main Office:
Mova Building
No. 22, Jalan Kilang,
Singapore 159419
Tel : **(65) 6476 3333**
Fax : (65) 6271 5891
www.moval.com.sg

Workshop Dept:
Block 1008,
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#01-04/06/08/94
Singapore 159722
Tel : **(65) 6272 3892**
Fax : (65) 6270 8314

NOTE: # Please note that the Loss of Use/Rental will be paid based on negotiation and on the NIMA Protocol (Court Guideline).
As of 01.06.08 all claims scenario will be based on the BOLA, Barometer Of Liability, set by GIA, General Insurance Association of Singapore.

Co. Reg. 1989040330
GST Reg. M2-0088864-2

Main Office: Mova Building, No. 22 Jalan Kilang, Singapore 159419. Tel : (65) 6476 3333 Fax : (65) 6271 5891 Website: www.mova.com.sg
Workshop: Block 1008, Bukit Merah Lane 3, #01-04/06/08/94, Singapore 159722 Tel : (65) 6272 3892 Fax : (65) 6270 8314

POWER OF ATTORNEY

ACCIDENT INVOLVING (Owner's Vehicle No.) SJP 7465 T and (Third Party's Vehicle No.) SAP 9656 G on 21/3/18 along 62 Pavilion Rise

BY THIS POWER OF ATTORNEY, *I/We, Eugene Ong Peng Seng
62 Pavilion Rise *NRIC/Passport No. S 7010357 E (Address)*
1 56658414

a company incorporate in Singapore and having its registered office at (Address)*
SJP 7465 T owner of Vehicle Registered No. SJP 7465 T hereby irrevocably appoint MOVA AUTOMOTIVE PTE LTD, (MOVA) a company incorporated in Singapore and having its registered office at Block 1008 Bukit Merah Lane 3 #01-04/06/08 its agents or any person authorized by MOVA to be *my/our Attorney and in *my/our name(s) and on *my/our behalf to do all or any of the following :

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or alternatively under Insurance Policy No. _____ taken up by *me/us (subject to approval by my Insurance Company) in respect of the cost of repairs, loss of use/rental and all other costs and expenses, etc suffered by *me/us arising from the Accident (loss and damage).
2. For the purpose of such claim(s) as aforesaid, to appoint solicitors on *my/our behalf as *my/our Attorney shall in MOVA absolute **discretion, deem fit**.
3. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of cheque in favor of **MOVA AUTOMOTIVE PTE LTD** and to give a valid receipt and discharge thereof.
4. For any of the purposes aforesaid, **to execute, sign, seal and deliver all documents whatsoever in relation thereto.**
5. Generally **do all such acts as it shall deem necessary for the purpose of settling such claim(s) and**
6. **To agree to any settlement at the absolute discretion of MOVA.**

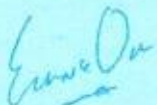
*I/We hereby declare that all acts, instruments and documents done by virtue of this Power of Attorney on *my/our behalf by the Attorney, its agents or any person authorized by MOVA in its behalf shall be as good valid and effectual to all intents and purposes whatsoever as it is the same had been done or executed by * me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that **the powers and authority hereby conferred shall remain irrevocable.**

*I/We further confirm that the acceptance by MOVA of the settlement amount in respect of such constitute the full discharge of my/our claim(s) in respect of such loss and damage.

***IN WITNESS WHEREOF.** *I/We have hereunto to set *my/our hand and seal this day 22 of the month of 3, Year Two Thousand - (20 18).

Signed, Sealed & Delivered By



Customer's Name: Eugene Ong Peng Seng
 NRIC No: S7010357 E
 Co's Rubber Stamp, where applicable.

Insurer's copy

*delete as appropriate.



The acceptance of this offer is
without prejudice to any personal
injury claim/insure's claim/expenses

LONPAC INSURANCE BHD

CLAIM NO : 17/18/18/VP05/020482

DATE : 09 OCT 2018

DISCHARGE VOUCHER

I/We, Eugene Ong Peng Seng confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of SJP7465T the sum of Singapore Dollar Nine Thousand Three Hundred Sixty Two Only (\$9,362.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SJP7465T and SGP9656G on 21 March 2018 along 62 Pavilion Rise.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ TAN YUNG HUI GABRIEL (CHEN YONGHUI) AND/OR CHENG KIT YENG JOCELYN (CHENG JIEYING)**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **MOVA AUTOMOTIVE PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

.....
Signature of vehicle owner/Date

.....
Name of vehicle owner /Date

Main Office:

Mova Building
No. 22, Jalan Kilang,
Singapore 159419
Tel : (65) 6476 3333
Fax : (65) 6271 5891
www.mova.com.sg

Workshop Dept:

Block 1008,
Bukit Merah Lane 3,
#01-04/06/08/94
Singapore 159722
Tel : (65) 6272 3892
Fax : (65) 6270 8314
Co. Reg. 198904033G
GST Reg. M2-0088864-2

Tax Invoice

12/10/2018

LONPAC INSURANCE BHD
300 BEACH ROAD
#17-04/07 The Concourse
SINGAPORE 199555.

Attention :- XA025

Page # :- 1 131133
Veh # :- SJP7465T
Veh Model :- NISSAN ROADSTER
Tax # :- CK628452
JOB # :- T800318
ACC. Date :- 21/03/18
Terms :- C.O.D
Remarks :-

No.	Description	Qty	U.Price	Amounts S\$
	Lump Sum Amount			8,000.00

E. & O.E



AMOUNT S\$	8,000.00
GST @ 7 %	560.00
AMOUNT DUE S\$	8,560.00

Customer's Signature/Co. Stamp **MOVA AUTOMOTIVE PTE LTD**



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-043631
Date of Request: 22/03/2018

Your Ref No: Online Purchase

Mova Automotive Pte Ltd
No. 22 Jalan Kilang, #07-01
Mova Building
Singapore 159419

Dear Sir/Madam,

Enquiry Date 22/03/2018
Enquiry By SUANNE Chiu Nyet Fah
TP Vehicle No. SGP9656G
Accident Date 21/03/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SGP9656G	Lonpac Insurance Bhd	16/09/2017-15/09/2018	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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