

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 1 October 2018 9:39 AM
To: 'ONG LI LI'
Cc: Admin A; MT_Claim_SG
Subject: <Seek Mandate> TP CLAIMS - SJP7465T AGAINST SGP9656G DOA 21/03/18 AT 62 PAVILION RISE Our Ref: 17/18/18/VP05/020482
Attachments: LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; LKK Resurvey Photos 1.pdf; LKK Resurvey Photos 2.pdf; TP LOD_SJP7465T.pdf

Lonpac Ref: **17/18/18/VP05/020482**
LKK Ref: CC4/LPC18005562/R1pa3q2

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 26 March 2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured driver hit onto third party's parked vehicle. Liability is not in our insured's favour.

Summary to offer to third party repairer, "**MOVA AUTOMOTIVE PTE LTD**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 13,105.04	\$ 8,560.00
2. Loss of Use (23days x \$120.00)	\$ 2,760.00	\$ 900.00 (9days x \$100.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 15,867.04	<u>\$ 9,462.00</u>

**05days recommendation for repair + 2PRS + 1Sunday + 1PH = 9days

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>
Sent: Monday, 26 March 2018 2:34 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>

Subject: RE: TP CLAIMS - SJP7465T AGAINST SGP9656G DOA 21/03/18 AT 62 PAVILION RISE Our Ref: 17/18/18/VP05/020482

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Monday, 26 March, 2018 2:09 PM

To: ONG LI LI

Cc: Admin A; MT_Claim_SG; Hsiao Tong (LKKAuto); Zaini (LKK Auto); GERALD POH WEE BIN; ERIC WOO JUN KIAT

Subject: RE: TP CLAIMS - SJP7465T AGAINST SGP9656G DOA 21/03/18 AT 62 PAVILION RISE Our Ref: 17/18/18/VP05/020482

WITHOUT PREJUDICE

Your Ref : 17/18/18/VP05/020482

LKK Ref : [CC4/LPC18005562/T1pa3](#)

Dear Sir /Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Our case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Monday, 26 March, 2018 10:40 AM

To: 'ONG LI LI' <long@lonpac.com>; 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: TP CLAIMS - SJP7465T AGAINST SGP9656G DOA 21/03/18 AT 62 PAVILION RISE Our Ref: 17/18/18/VP05/020482

Dear Li Li,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Monday, 26 March, 2018 8:54 AM

To: nitha <nitha@nova.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>; assignments@lkkauto.com; 'SUR' (sur@lkkauto.com) <sur@lkkauto.com>

Cc: 'Suann' <suann@nova.com.sg>; 'Samuel' <samuel@nova.com.sg>

Subject: RE: TP CLAIMS - SJP7465T AGAINST SGP9656G DOA 21/03/18 AT 62 PAVILION RISE Our Ref: 17/18/18/VP05/020482

Without Prejudice

Dear Nitha

You may liaise with our appointed surveyor, LKK Auto Consultants Pte Ltd. They will assess quantum & liability.

Dear Catherine

New case - please arrange and handle..

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: nitha [<mailto:nitha@nova.com.sg>]

Sent: Friday, 23 March, 2018 7:06 PM

To: MT_Claim_SG

Cc: 'Suann'; 'Samuel'

Subject: TP CLAIMS - SJP7465T AGAINST SGP9656G DOA 21/03/18 AT 62 PAVILION RISE

Dear Sir/Madam,

Good day

REF : SGP9656G

Kindly assist revert officer in charge and liability and arrange survey for the above mention case.

Best Regards,

Nitha

Claims Officer

Mova Automotive Pte Ltd

Tel: 6272 3892 Fax: 6270 8314

