

## National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315





NTUC INCOME INSURANCE CO-OPERATIVE LTD			Ref:	Ref: NS/INC18005557/Srb			
		D JNION HOUSESINGAPORE	Date:	26-03-2018			
			Code:	INC4			
1.		Policy Particulars	:- THIR	D PARTY CLAIM			
	Insured Veh.	SLU 2644B	Veh. II	nspected	SMB 5057P		
	Policy No.	5096388649	Cover	age (\$)	0.00		
	Claim No.		Exces	s (\$)	0.00		
	Assign From		Assig	n Date	21/03/2018		
2.		Vehicle Parti	culars 8	Condition			
	Make & Model		c.c		0		
	Engine No.	HIDDEN	Year	of Reg.			
	Chassis No. Odometer -			r			
				ng			
	Brakes			cation			
	General		1				
3.		Condit	ions of	Tyres			
		Size	Make		Balance		
	R/H Front Tyre				mm		
	L/H Front Tyre				mm mm		
	R/H Rear Tyre						
	L/H Rear Tyre				mm		
4.		Descripti	on of D	amages			
5.		Genera	l Inform	nation			
	Accident Date	07/02/2018	Inspe	ction Date	21/03/2018		
	Survey held at	SMRT AUTOMOTIVE SERVICE	S PTE L	TD			
		60 WOODLANDS INDUSTRIAL	PARK E4 SINGAPORE 757705				
5a.	Demonstra	R	emarks				

TP Claims against NTUC Income: Follow-Through Survey

Date: 04/04/2018

e/Ma	Income Deference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	Date of Accident	Es	Estimate	Tenta	Tentative repair cost
0 .	MAT/DORADOR-002	SMRT TAXIS PTE LTD	SHB 5366G	SKA 7181D	28/02/2018	S	7,797.23	·s	2,550.00
4 6	MAT/0008087-001	SMRT TAXIS PTE LTD	SHC 49265	SJK 1772Y	19/03/2018	s	2,842.70	ş	550.00
7 .	MAT/0000439-002	COMFORTDFIGRO	SHA 4969D	SCE 4477U	02/04/2018	\$	1,303.30	S	480.00
	MAT/0909000-002	COMFORTDEIGEO	SH 6484E	SJG 4840K	31/03/2018	15	2,381.58	s	1,050.00
	MT/0984196.002	SMRT TAXIS PTE LTD	SHC 4004C	GU 9556K	01/03/2018	s	10,777.84	s	3,750.00
	AAT/0007AE7.003	CAMPT TAXIS PTF I TD	SHB 5197C	SLK 4501U	16/03/2018	4S	5,230.50	*	920.00
0 0	MT/0981513-002	SMRT BUS	SMB 5057P	SLU 2644B	06/02/2018	\$	1,540.00	\$	700.00
1	MT/0981716-002	SMRT BUS	SG 5494M	SJG 6853K	08/02/2018	s	1,927.00	s	1,590.00
	MT/0985967-002	SMRT TAXIS PTE LTD	SHF 7E	SJM 542R	13/03/2018	*	12,384.10	s	4,284.50

Claim received from LKK Auto

eBaoTech									GeneralClaim		
Hello, NAC_PAYA_UBI_80	0601	777-842,000	NAME OF TAXABLE PARTY.			,	Change La	nguage	Change Passwo	ord • Log Out	
My Desktop	Polic	y Query									
Notice of Loss	Policy N	io.				Date of Acc	ident	07/02/	2018 13:40		
	Vehicle	No.(For Motor)	SLU2644B								
						Search					
	Select	Policy No.	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date	
	0	5096388649	ANDREW CHAU MUN TUCK	S7410924A	GPC	drivo PREMIUM	SLU2644B	SLU2644B	28/11/2017	27/11/2018	
						Continue					

#### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

5. Any false reporting may be referred to the Police for investigation.

- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

	ACCIDENT STATEMENT				
Date Of Report	07/02/2018 15:56				
Date Of Accident	06/02/2018 18:30				
Exact Location Of Accident	ORCHARD BOULEVARD BEFORE PATTERSON ROAD				
Country/State of Loss	SINGAPORE				
	DETAILS OF OWN VEHICLE				

SMB5057P

CLE
C

Vehicle Registration Number

Insured/Policyholder

SMRT BUSES LTD Name Of Registered Owner

198202292D Co Reg No NOEMAIL **Email Address** 

Mobile Phone No

OFFICE-80000000 Alternative Phone No

Vehicle Particulars

DENNIS Manufacturer BUS Model

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy

for repair to your vehicle?

NO

If No. Please state action to be taken

THIRD PARTY

Vehicle Category

BUS

Insurance Company

Name of Insurance Company

MS FIRST CAPITAL INSURANCE LTD

Type Of Coverage

THIRD PARTY

Fleet Policy

YES

Policy Number

D-II027592MFBP

Cover Note Number

Driver

LIM CHOO PENG Name of Driver

F7009267X Passport No/FIN 06/02/2014 Date Of Birth OUTDOOR Occupation 28/04/2014 Date Of Driving Pass

3 YEARS AND 9 MONTHS Driving Experience

MALE Gender

Mobile Number Fax Number

Contact Number

**EMail Address** 

NOEMAIL

#### Address

### 60 WOODLANDS INDUSTRIAL PARK E4, SINGAPORE 757705

Postcode

Was driver an employee of the Insured's Company YES

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own

Vehicle

-

Insurance Company of Driver's Own Vehicle

-

General Information of the Accident

Type Of Accident

COLLISION - HEAD TO REAR

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles involved in the accident

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by ambulance?

NO

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

70

**Details of Police Action** 

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

#### Circumstances of Accident

MY BUS WAS STATIONARY ON LANE 4, WAIT ING FOR THE VEHICLES ON MY RIGHT TO MOVE SO THAT I AM ABLE TO CHANGE LANE. HOWEVER, I NOTICED A PRIVATE CAR NO. SLU2644B DRIVING VERY CLOSELY ON MY RIGHT REAR. HENCE I DID NOT CHANGE LANE BUT CONTINUED TO DRIVE STRAIGHT WHEN THE TRAFFIC LIGHTS TURNED GREEN. AFTER TURNING RIGHT, I STOPPED MY BUS AT THONG TECK BUILDING BUS STOP. THE DRIVER OF SLU2644B APPROACHED ME AND SAID I HAD COLLIDED INTO HIS CAR. I INFORMED HIM THAT I WAS TRAVELLING ON MY LANE AND HE WOULD HAVE APPROACHED ME IF I DID HIT HIS CAR. DRIVER OF SLU2644B THEN SAID HE HAS CCTV FOOTAGE IN HIS CAR. THERE ARE ABOUT 70 PAX IN MY BUS BUT NO INJURY.

#### Attachment(s)

Are accident photos available for attachment?

NOT AVAILABLE DUE TO CIRCUMSTANCES OF ACCIDENT

Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

FILE TOO BIG

Was there any audio recorded?

NO

### **DETAILS OF OTHER VEHICLE PROPERTY 1**

Vehicle Registration Number

SLU2644B

Vehicle Make/Model/Colour

**Details Of Properties** 

PRIVATE CAR

Vehicle Category Name of Driver

ANDREW CHAU MUN TUCK

NRIC/Passport Number

S7410924A

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

#### SKETCH PLAN

#### IMPORTANT NOTICE

- Please report <u>correctly</u> the details of the accident to speed up the claims process.
- This Formmust be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wiful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies
- 5. Any false reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association
- of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

l understand, acknowledge, agree and consent that :

- (a) My insurer, my w orkshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' law yers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
- (ii) investigating the accident and/or my claims;
- (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
- (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
- (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.

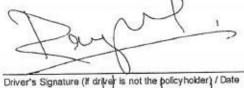
(collectively the "Purposes")

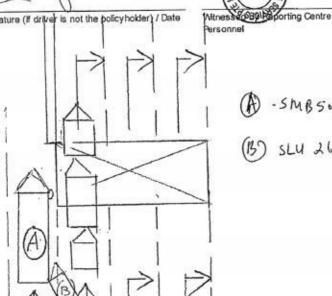
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' law yers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their law yers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.



Policyholder's Signature / Date &

Sketch Plan





Enquire PARF/COE Rebate	for Registered Vehicle
-------------------------	------------------------

nquire PARF/COE Rebate for Registered Venicle		
Vehicle Owner Particulars	Company	
Owner ID Type: Owner ID:	2292D	
Vehicle Details	SMB5057P	
Vehicle No.:		
Vehicle to be Exported:	No	
Intended De-registration Date:	26 Mar 2018	
Vehicle Make:	ALEXANDER DENNIS	
Vehicle Model:	ENVIRO500	
Primary Colour:	Silver	
Secondary Colour:	Black	
Manufacturing Year:	2014	
Engine No.:	22145766	
Chassis No.:	SFD76CLR5EMTL3768	
Maximum Power Output:	· Marie and the second of the	
Open Market Value:	\$507,930.00	
Original Registration Date:	04 May 2015	
First Registration Date:	04 May 2015	
Transfer Count:	0	
Actual ARF Paid:	\$0.00	
Intended PARF Rebate Details		
PARF Eligibility:	No	
PARF Eligibility Expiry Date:		
PARF Rebate Amount:	\$0.00	
Intended COE Rebate Details	\$0.00	
COE Rebate Amount:	\$0.00	
Total Rebate Amount:	ψV.VV	

The information contained herein is correct as at 26 Mar 2018

ОК





60 Woodlands Industrial Park E4, Singapore 757705

FAX Number : 63685592

Estimator Telephone Number : 68662623

Accident Reporting Number : 68662672

## **SMRT Accident Vehicle Repair Estimates**

## Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No

SMB5057P

Ref. No

BUS/02/18/5005

Reg. Date

04/05/2015

Vehicle Type

DOUBLE DECK

Make

ALEXANDER DENNIS

Model

**ENVIRO 500** 

Name of Driver

Lim Choo Peng

Type of Accident

SIDE SWIPE

Date / Time of Accident

06/02/2018 06:32:00 PM

Accident Reported Date / Time :

07/02/2018 12:00:00 AM

Surveyor is Required?

Yes

Survey by

IDAC

Vehicle is Towed Back?

No

Towed Back Date/Time

01/01/2000

Replacement Vehicle issued? :

No

Accident Repair Job Card No : 000024095178

Special Instruction to ARC, if any :

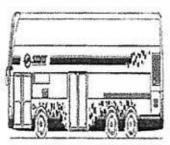
PLS CHECK RIGHT HAND REAR BODY PANEL AS BC CLAIMED ONLY SMALL AREA AT CORNER

SCRATCHED.

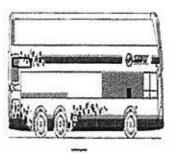
TP IS NTUC SLU2644B.

Prepared Date

07/02/2018 05:02:13 PM









Section B - 10 be Completed by Service Advisor, Accident Repair Centre

Chassis No :

Mileage

0

Work Shop :

Repair Completed Date / Time :

01/01/2000

Summary of Repair Estimates

Quotation from ARC

Adjusted by Surveyor, if applicable

**Total Labout Charges** 

1,060.00

530.00

Total Spray Painting Charges

480.00

354.00

**Total Material Charges** 

0.00

0.00

Other Charges

0.00

-200.00

TOTAL

684.00

**Lum Sum Total** 

1,540.00

700.00

No. of Repair Days

1,550.00

1.00

Prepared / Adjusted By

2.00

Sebastiam

Arc / Surveyor Sing Off Date

: 23/03/2018 11:05:43 AM

21/03/2018 02:23:35 PM

Prepared / Adjusted Date

Remarks

Prepared Date : 21/03/2018 10:42:27 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No

Invoice No

Quotation Date

Invoice Date :

Invoice Amount

Prepared Date:

#### Section D - Details of Repair Estimates

#### Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR RH REAR PORTION	1,060.00	530.00
Total Labour	1,060.00	530.00

#### Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	480.00	354.00
Total Spray Painting & Panel Beating	480.00	354.00

### Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Lump Sum Adjustment by Surveyor	0.00	-200.00
Total Other Costs	0.00	-200.00

+ 354 - 20% - 20% - 107.20 L/s: \$700

## Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommen d	Surveyor Approved	Photos Attached
		TO	TAL MATERIALS							
		TOTAL M	ATERIALS(Disco	unted)				0.00	0.00	

# Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
	то	TAL SUPPLEMENTARY	MATERIA	ALS		(II)	· · · · · · · · · · · · · · · · · · ·		

3US/02/18/5005 Page: 4

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No :

Mileage

0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

Quotation from ARC

Adjusted by Surveyor, if applicable

**Total Labout Charges** 

1,060.00

0.00

Total Spray Painting Charges

480.00

0.00

**Total Material Charges** 

0.00

0.00

Other Charges

0.00

.

0.00

TOTAL

1,540.00

0.00

**Lum Sum Total** 

0.00

0.00

No. of Repair Days

2.00

0.00

Prepared / Adjusted By

1 days

Arc / Surveyor Sing Off Date

: 01/01/1900 12:00:00 AM

01/01/1900 12:00:00 AM

Prepared / Adjusted Date

Remarks

Prepared Date :

21/03/2018 10:42:27 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No

Invoice No

Quotation Date

Invoice Date :

Invoice Amount

Prepared Date:

LKK Auto Consultants hence notify the Repairer of the following:

- · To recursey before/after spray painting
- "o display demaged part(s) during resurvey
- e Parts prices are subject to confirmation
- \* Three party sorvey is on a "Without Projudice" basis \* ho inequi modification(s) is allowed
  - · Supplementary dent/s) must be resurveyed and

is subject to final approval from Insurance Company

Acknowledged by Repairer

Significare

Date

## Section D - Details of Repair Estimates

#### Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable	
TO REPAIR RH REAR PORTION	1,060.00		
Total Labour	1,060.00	0.00	

# Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	480.00	0.00 354
Total Spray Painting & Panel Beating	480.00	0.00

## Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable		
Total Other Costs				

Page:



# **National Assessment Centre Services**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933 TEL: 6841 0055 FAX: 6841 6315





NTU	C INCOME INSUR	ANCE CO-OPERATIVE LTD	Ref:	NS/INC1800555	57/Srbn2
		D UNION HOUSESINGAPORE	Date:	10-04-2018 INC4	
	TOTAL STATE	Policy Particulars	:- THIR	D PARTY CLAIM	
	Insured Veh.	SLU 2644B	Veh. li	nspected	SMB 5057P
	Policy No.	5096388649	Cover	age (\$)	0.00
	Claim No.	MT/0981513-002	Exces	s (\$)	0.00
	Assign From		Assig	n Date	21/03/2018
2.	STORES NOTES	Vehicle Partic	culars &	Condition	
	Make & Model	ALEXANDER DENNIS ENVIRO 500	c.c		8849
	Engine No.	HIDDEN	Year o	of Reg.	2015
	Chassis No.	SFD76CLR5EMTL3768	Colou	r	MULTI
	Odometer	246939	Steeri	ng	IN ORDER
	Brakes	IN ORDER	Modif	ication	NIL
	General	FAIR			
3.		Conditi	ons of	Tyres	
		Size	Make		Balance
	R/H Front Tyre	305/70 R22.5	FIREN	ZA	6 mm
	L/H Front Tyre	305/70 R22.5	FIREN	ZA	6 mm
	R/H Rear Tyre	305/70 R22.5 (D)	FIREN	ZA	6/6 mm
	L/H Rear Tyre	305/70 R22.5 (D)	FIREN	ZA	6/6 mm
4.		Descripti	on of D	amages	
	THE VEHICLE SU	STAINED DAMAGES AT THE O/S ETAILS.	SREAR	PORTION.	
5.		Genera	I Inform	nation	
	Accident Date	06/02/2018	Inspe	ction Date	21/03/2018
	Survey held at	SMRT AUTOMOTIVE SERVICE	S PTE L	.TD	
	60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			7705	
5a.			emarks		
	A)THE INSPECTION B)IN ACCORDANCE	ON WAS CONDUCTED ON A"WI" CE TO YOUR INSTRUCTIONS, V	THOUT I	PREJUDICE" BASIS NOT AUTHORISE	S. D REPAIRS.
5b.		Estimate	Days o	f Repair	THE RESERVE AND THE PARTY
	ESTIMATED NOR	MAL PERIOD FOR REPAIR:		1 Working Days	



## **National Assessment Centre Services**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315





#### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SMB 5057P

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LABOUR			
	TO REPAIR RH REAR PORTION.		1,060.00	530.00
	PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS.		480.00	354.00
			1,540.00	884.00
	GRAND TOTAL		1,540.00	884.00

RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)	700.00
(CONFIRMED)	

Report Ref No. NS/INC18005557/Srbn2

YEANG WAI KEEN

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE, MInstAEA, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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