

REF: MSLH

CC3/MSLH 18005355/NVbez

ASSIGNMENT

From: Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SHD 6439 M

at Workshop m/s SMRT WOODLANDS

of

Insured: SN 5163M

Policy No. B29070508 QMX

Claims No. 553430

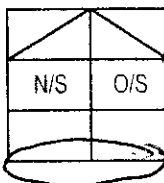
Sum Insured:

Excess:

(Client's Record)

Make of Veh: TOYOTA

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Veh No. SHD 6439 M Yr Regn: 11 / 2017

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: TOYOTA Prius C.C. 1798

Colour: ~~Red~~ A/C: Insured / Std / NI / NA

Sp. Reading: - maroon T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: JTDKB3FU 603573398

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195 / 65 R15

R: 195 / 65 R15

BS / DUN / ~~BR~~NOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO YOKO or and FALKEN

Front

Rear

R/Bal. 5 mm R/Bal. 5 mm

L/Bal. 5 mm L/Bal. 5 mm

D.O.A. 23/3/18 D.O.I. 23/3/18

Survey held at SMRT WOODLANDS

Des. of Damages: Frt / ~~Rear~~ O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

SHD 6439 M - CC3 / 16/13/18 / 18/18

2018: 31/01/2018

SN 5163M -

Sent GIA and Est to Nablub

18/1/18

Final fig \$ 2131.67 (Red 4378.03, 670)
Confirmed by email

✓ 16/4

Date/Time, File Pass to?

☐ : Preli. Report☐ : Final Report

1)

Date/Time, File Return to?

2) 17/4 - typist

Days Of Repair: 3

Resurvey No. of Trip: 1

Survey Fee:

Transportation

) S + RS. SI

) Photos

) Others

)

TOTAL

Report Format : menmen

Lump Sum / I.B.L. (\$) 2131.67

Add Fee: ☐ Site Insp (\$)☐ Interview (\$)☐ Tech. Invs (\$)☐ Weekend (\$)

200

10

210




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
MSIG INSURANCE (SINGAPORE) PTE LTD		Ref : CC3/MSG18005555/Nvb	
16 RAFFLES QUAY #24-01 HONG LEONG BLDG SINGAPORE 048581		Date : 26-03-2018	
		Code : MSG	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SJN 5163M	Veh. Inspected	SHD 6439M
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	23/03/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	23/03/2018	Inspection Date	23/03/2018
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

Janice Lee (LKKAUTO)

From: Janice Lee (LKKAUTO)
Sent: Wednesday, March 28, 2018 11:09 AM
To: Nabilah Rasol; Katherine Wong
Cc: SUR; KKLau; Christopher Chionh; Accounts (LKKAUTO)
Subject: DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD
(TP VEHICLE: SHD 6439M ,INSURED VEHICLE: SJN 5163M, DOA: 23/3/2018)
Attachments: SHD 6439M ESTIMATE AND GIA.pdf

Dear Nabilah,

Please be informed that we had inspected the vehicle **SHD 6439M** at M/s SMRT AUTOMOTIVE SERVICES PTE LTD, 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705

Enclosed herewith a copy of TP's GIA report and estimate.

Meanwhile, kindly provide us the claim reference number for our necessary action.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Enquire Transfer Fee**Vehicle Details**

Vehicle No.: SHD6439M
 Vehicle Type: H10 - Public Transport Taxi (Motor Car)
 Vehicle Attachment 1: Air-Con (Taxi)
 Vehicle Scheme: Taxi (Company)
 Vehicle Make: TOYOTA
 Vehicle Model: PRIUS HYBRID 1.8 CVT
 Chassis No.: JTDKB3FU603573398
 Propellant: Petrol-Electric
 Engine No.: 2ZRS100554
 Motor No.: 1NMS100554
 Engine Capacity: 1798 cc
 Power Rating: 53.0 kW
 Maximum Power Output: 90.0 kW (120 bhp)
 Maximum Laden Weight: 1790 kg
 Unladen Weight: 1375 kg
 Year Of Manufacture: 2017
 Original Registration Date: 01 Nov 2017
 Lifespan Expiry Date: 31 Oct 2025
 COE Category: A - Car up to 1600cc & 97kW (130bhp)
 PQP Paid: \$33,596.00
 COE Expiry Date: 31 Oct 2025
 Road Tax Expiry Date: 30 Apr 2018
 PARF Eligibility Expiry Date: 31 Oct 2025
 Inspection Due Date: 31 Oct 2018
 Intended Transfer Date: 29 Mar 2018
 CO2 Emission: 87.00 (g/km)
 CEV/VES Rebate Utilised: \$27,610.00
 Amount:
 CO Emission: -
 HC Emission: -
 NOx Emission: -
 PM Emission: -

The current road tax expiry is 30 Apr 2018. You may renew the road tax from 01 Feb 2018 with all pre-requisite(s) fulfilled. If the road tax is renewed after 30 Apr 2018, late renewal fee(s) will be imposed. Please use Enquire Road Tax Payable to check on the late fee(s) payable.
 Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.
Amount Payable (From 01 May 2018 to 31 Oct 2018)

	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Transfer Fee:	25.00	-	25.00
Sub Total:			25.00
Nett Road Tax Amount (After Offsetting Over Payment):	510.00	-	510.00
Total Amount Payable:			535.00

Message

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

You may print this page for reference.

OK

Print

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	23/03/2018 08:37
Date Of Accident	23/03/2018 03:25
Exact Location Of Accident	GEYLANG ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHD6439M
Insured/Policyholder	
Name Of Registered Owner	SMRT TAXIS PTE LTD
Co Reg No	198905369K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-80000000

Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS TAXI-1.8 (A)
Exact Purpose for which vehicle was being used at time of accident	HIRE AND REWARD
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI

Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-17087562MFSH
Cover Note Number	

Driver

Name of Driver	CHAN SIEW LEONG
NRIC No	S1409217Z
Date Of Birth	31/08/1960
Occupation	OUTDOOR
Date Of Driving Pass	07/02/1980
Driving Experience	38 YEARS AND 1 MONTH
Gender	MALE
Mobile Number	
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address 321
 Postcode
 Was driver an employee of the Insured's Company NO
 If No, Relationship of the Driver with the Insured OTHER - RELIEF
 Vehicle Registration Number of Driver's Own Vehicle -
 -
 -
 Insurance Company of Driver's Own Vehicle -
 -
 -

General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR
 Weather Conditions CLEAR
 Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
 Number of vehicles involved in the accident
 Was any body injured in the Accident? NO
 Was any injured conveyed to hospital by ambulance? NO
 Was any other material or property damaged? YES
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
 Number of Passengers (Including Driver) 1

Details of Police Action

Was the accident reported to the police? NO
 If Yes, Please state which Police Station
 Was notice of intended Prosecution given? NO
 If Yes, against whom?

Circumstances of Accident

I WAS TRAVELLING ALONG GEYLANG ROAD AND HAD ON MY HAZARD LIGHT, SLOWING DOWN MY TAXI PREPARE TO STOP WANTED TO PICK UP PASSENGERS WHEN THE VEHICLE SJN5163M FROM BEHIND COLLIDED ONTO THE REAR PORTION OF MY TAXI.

Attachment(s)

Are accident photos available for attachment? YES
 Was there any video captured by Car Camera? YES
 Remarks/ Reasons: FILE TOO LARGE
 Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SJN5163M
 Vehicle Make/Model/Colour
 Details Of Properties
 Vehicle Category PRIVATE CAR
 Name of Driver WONG CHENG WEI
 NRIC/Passport Number S8530357J
 Contact Number
 Address
 Postcode
 Insurance Company Name
 Nature Of Damage
 No. Of Passenger (Including Driver)

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



[Handwritten signature]

[Handwritten signature and date: 23/3/2018]

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Sketch Plan Pg. 2

SKETCH PLAN

GEYLANG ROAD

A-SHO 6439M
B-SJN 5163M

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

This image shows a single sheet of white paper with horizontal blue or grey ruling lines. The lines are evenly spaced and run across the width of the page. On the left side, there is a vertical margin line. At the bottom left corner, there is a small, faint circular stamp or logo. The rest of the page is blank, with no handwriting or other markings.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

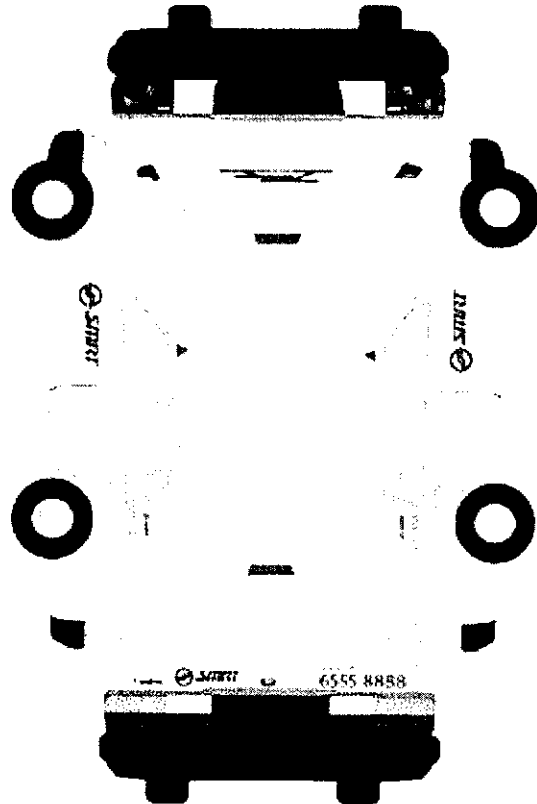
Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

G1A

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHD6439M
 Ref. No : TAX/03/18/2112
 Reg. Date : 01/11/2017
 Vehicle Type : TAXI
 Make : TOYOTA PRIUS
 Model : PRIUS4
 Name of Driver : CHAN SIEW LEONG
 Type of Accident : HEAD TO REAR
 Date / Time of Accident : 23/03/2018 03:25:00 AM
 Accident Reported Date / Time : 23/03/2018 12:00:00 AM
 Surveyor is Required? : Yes
 Survey by :
 Vehicle is Towed Back? : No
 Towed Back Date/Time :
 Replacement Vehicle issued? : No
 Accident Repair Job Card No : 000024095174
 Special Instruction to ARC, if any :
 SJN5163M
 Prepared Date : 23/03/2018 09:11:28 AM



MUHD NAZIL - 98806720

LKK AUTO CONSULTANTS

RESURVEY REPORTING

23/03/18 - 1606


29/3/18

REPAIR 3-4 DAYS.

3 47

Sur@lkkauto.com

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKB3FU603573398

Mileage : 0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 676.00	0.00
Total Spray Painting Charges	: 738.00	0.00
Total Material Charges	: 3,684.03	3,684.03
Other Charges	: 480.00	0.00
TOTAL	: 5,578.03	0.00
Lum Sum Total	: 0.00	0.00
No. of Repair Days	: 5.00	0.00
Prepared / Adjusted By	:	
Arc / Surveyor Sign Off Date	: 23/03/2018 11:19:35 AM	01/01/1900 12:00:00 AM

Prepared / Adjusted Date :

Remarks :

Prepared Date : 23/03/2018 11:19:35 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :	Invoice No :
Quotation Date :	Invoice Date :
Invoice Amount :	Prepared Date :

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	676.00	0.00
Total Labour	676.00 300	0.00 300

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	378.00	0.00 200
TO RESPRAY BUMPER BEAM	180.00	0.00 100 ?
TO RESPRAY FILLER RR BUMPER RH	180.00	0.00 100 ?
Total Spray Painting & Panel Beating	738.00	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00 30
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	0.00 30
TO REPLACE SUNDRY PARTS	100.00	0.00 30
TO WASH AND VACUUM	60.00	0.00 7
REMOVE AND REPLACE BOTH RR EXHAUST MUFFLER	120.00	0.00 60
Total Other Costs	480.00	0.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
21594793			COVER, RR BUMPER ASSY	1	423.90	25.00	317.92	Replace	Replace ✓	No
			PIXEL STICKER	2	60.00	0.00	120.00	Replace	Replace ✓	No
24624700			PAD, RR BUMPER, RH & LH , 1	2	3.80	25.00	5.70	Replace	Replace X	No
24624700			PAD, RR BUMPER, RH & LH , 2	2	3.80	25.00	5.70	Replace	Replace Y	No
24624700			PAD, RR BUMPER, RH & LH , 3	2	3.80	25.00	5.70	Replace	Replace X	No
21914700			SEAL, RR BUMPER ARM, RH & LH	2	11.00	25.00	16.50	Replace	Replace ✓	No
25754700			RETAINER, RR BUMPER, RH	1	112.70	25.00	84.52	Replace	Replace ✓	No
21611600			CLIPS PIECE, FRT & RR BUMPER	10	1.50	25.00	11.25	Replace	Replace ✓	No
24534700			GUARD, RR BUMPER, LOWER	1	558.30	25.00	418.72	Replace	Replace ✓	No
21694700			COVER, GUARD RR BUMPER LOWER	1	14.80	25.00	11.10	Replace	Replace ✓	No
24614700			PAD, RR BUMPER, CTR	3	2.20	25.00	4.95	Replace	Replace ?	No
25914700			SEAL, RR BUMPER , RH	1	85.20	25.00	63.90	Replace	Replace ?	No
74303770			PIPE ASSY, EXHAUST, TAIL	1	1,173.90	25.00	880.42	Replace	Replace R X	No
75652200			SUPPORT, EXHAUST PIPE NO.5	2	41.10	25.00	61.65	Replace	Replace R X	No
			SENSOR REVERSE	1	180.00	0.00	180.00	Replace	Replace ✓	No
83984700			COVER, REAR FLOOR UNDER , RH	1	169.50	25.00	127.12	Replace	Replace ?	No
32594700			COVER, REAR FLOOR UNDER CENTER	1	222.60	25.00	166.95	Replace	Replace ?	No
25654790			FILLER, RR BUMPER , RH	1	119.90	25.00	89.92	Replace	Replace ?	No
20234700			REAR BUMPER REINFORCEMENT	1	318.80	25.00	239.10	Replace	Replace ?	No
15814700			LENS & BODY ASSY , RR BUMPER , RH	1	486.80	10.00	438.12	Replace	Replace ?	No
15514721			LENS & BODY, REAR COMBINATION LAMP , RH	1	438.10	10.00	394.29	Replace	Replace ?	No
14974700			COVER, REAR COMBINATION LAMP, RH	1	54.00	25.00	40.50	Replace	Replace ?	No
TOTAL MATERIALS								3,684.06	3,684.03	
TOTAL MATERIALS(Discounted)							3,684.03	3,684.03		

dded Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

REQUEST FOR SUPPLYMENT PARTS

Contractor:			
Accident Case Number	Tax/03/18/2112	Date of Collection	1 / 1
Vehicle No	SHD6439 M	Date of Request	24 / 3 / 18
Vehicle Model	Toyota Prius 4	Number of Days to Extend (If any)	1

S/N	Part Number	Part Description	Quantity	Unit Price
		Rear Bumper Reinforcement	1pc	✓ OT
		Under Cover Rear Bumper Center	1pc	✓ in

Sebastian
28/3/18.

<<<Please submit photographs for damaged parts>>>

I, (Name) _____
(Position) _____

do solemnly and sincerely declare that:- Supplementary Parts are raised for replacement for the aforesaid vehicle.

.....
Signature of person making this declaration
[to be signed in front of an authorised witness]

I acknowledge that this declaration is true and correct, and I make it with the understanding and belief that a person who makes a false declaration is liable to the damages of perjury.

For SMRT Staff

Acknowledge By	ARC Executive / Supervisor / SA	
Approval By	Surveyor / In-house Staff	
Parts Ordering	SMRT Store / Contractor Supply / Form 22 / WOC	Form22 / PO / WOC/ Reservation / Number
Photo Submitted	YES / NO	Date of submission

27-3-18/12:55

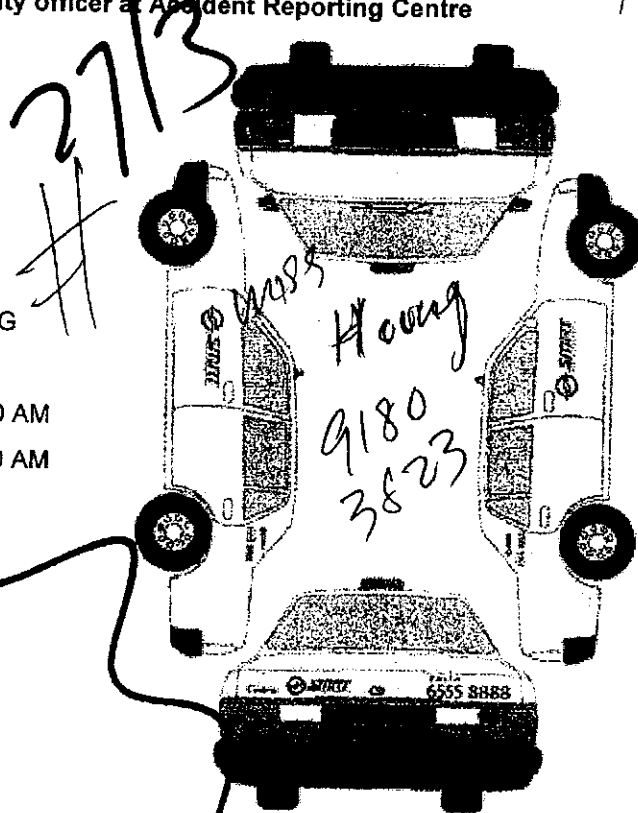
27-3-18/16:55

SMRT Accident Vehicle Repair Estimates

27-3-18/16:55

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHD6439M
 Ref. No : TAX/03/18/2112
 Reg. Date : 01/11/2017
 Vehicle Type : TAXI
 Make : TOYOTA PRIUS
 Model : PRIUS4
 Name of Driver : CHAN SIEW LEONG
 Type of Accident : HEAD TO REAR
 Date / Time of Accident : 23/03/2018 03:25:00 AM
 Accident Reported Date / Time : 23/03/2018 12:00:00 AM
 Surveyor is Required? : Yes
 Survey by : Muhd Nazril
 Vehicle is Towed Back? : No
 Towed Back Date/Time :
 Replacement Vehicle issued? : No
 Accident Repair Job Card No : 000024095174
 Special Instruction to ARC, if any :
 SJN5163M mslk p/r
 BEFORE PAINT PHOTO AND AFTER PAINT PHOTO, FOR CHECK ITEM AND REPLACE ITEM PLEASE CALL
 SURVEYOR Muhd Nazril (LKK) & Email sur@lkkauto.com HP:98804226
 Prepared Date : 23/03/2018 09:11:28 AM



16:30 28.3.18 reject L4 Rear bumper dx not properly.

18:00 pass

Recording Camera

Radio Antenna

1st witness

2nd witness

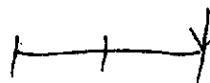
Date

Date

27-2-18

28.3.18

72539 km



72601

LEE SHENG AUTO PTE LTD

Vehicle Return Date: 28.3.18

Vehicle Return Time: 16:20

SMRT staff sign: [Signature]

Supplementary

& Refer to the Supplementary part list

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKB3FU603573398

Mileage : 0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 676.00	300.00
Total Spray Painting Charges	: 738.00	200.00
Total Material Charges	: 2,618.72	1,481.67
Other Charges	: 480.00	150.00
TOTAL	: 4,512.72 6509.70	2,131.67
Lum Sum Total	: 0.00	0.00
No. of Repair Days	: 5.00	3.00
Prepared / Adjusted By	:	MUHD NAZRIL (LKK)
Arc / Surveyor Sing Off Date	: 23/03/2018 11:19:35 AM	23/03/2018 04:55:24 PM

M

LKK

Prepared / Adjusted Date :

Remarks :

Prepared Date : 23/03/2018 11:19:35 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No : QN-1803-0766

Invoice No :

Quotation Date : 31/3

Invoice Date :

Invoice Amount : 0.00

Prepared Date : 4/4/2018 5:25:38 PM

Section D - Details of Repair Estimates**Part 1 - Labour Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	676.00	300.00
Total Labour	676.00	300.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	378.00	200.00
TO RESPRAY BUMPER BEAM	180.00	0.00
TO RESPRAY FILLER RR BUMPER RH	180.00	0.00
Total Spray Painting & Panel Beating	738.00	200.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	30.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	30.00
TO REPLACE SUNDRY PARTS	100.00	30.00
TO WASH AND VACUUM	60.00	0.00
REMOVE AND REPLACE BOTH RR EXHAUST MUFFLER	120.00	60.00
Total Other Costs	480.00	150.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached	
52159479 13			COVER, RR BUMPER ASSY	1	423.90	30.00	296.73	Replace	Replace	No	✓
			PIXEL STICKER	2	60.00 ¹²⁰	0.00	120.00	Replace	Replace	No	✓
52462470 30			PAD, RR BUMPER, RH & LH, 1	0	3.80	30.00	0.00	Replace	Not given	No	X
52462470 20			PAD, RR BUMPER, RH & LH, 2	0	3.80	30.00	0.00	Replace	Not given	No	X
52462470 10			PAD, RR BUMPER, RH & LH, 3	0	3.80	30.00	0.00	Replace	Not given	No	X
52191470 30			SEAL, RR BUMPER ARM, RH & LH	2	11.00 ²²	30.00	15.40	Replace	Replace	No	✓
52575470 40			RETAINER, RR BUMPER, RH	1	112.70	30.00	78.89	Replace	Replace	No	✓
52161160 10			CLIPS PIECE, FRT & RR BUMPER	10	1.50 ¹⁵	30.00	10.50	Replace	Replace	No	✓
52453470 10			GUARD, RR BUMPER, LOWER	1	558.30	30.00	390.81	Replace	Replace	No	✓
52169470 20			COVER, GUARD RR BUMPER LOWER	1	14.80	30.00	10.36	Replace	Replace	No	✓
52461470 10			PAD, RR BUMPER, CTR	3	2.20 ^{6.6}	30.00	4.62	Replace	Check	No	X
52591470 50			SEAL, RR BUMPER, RH	1	85.20	30.00	59.64	Replace	Check	No	X
17430377 30			PIPE ASSY, EXHAUST TAIL	1	1,173.90	100.00	0.00	Replace	Repair	No	✓
17565220 40			SUPPORT, EXHAUST PIPE NO.5	2	41.10 ^{82.20}	100.00	0.00	Replace	Repair	No	✓
			SENSOR REVERSE	1	180.00	0.00	180.00	Replace	Replace	No	✓
58398470 50			COVER, REAR FLOOR UNDER, RH	1	169.50	30.00	118.65	Replace	Check	No	X
66259470 10			COVER, REAR FLOOR UNDER CENTER	1	222.60	30.00	155.82	Replace	Replace	No	✓
52565479 00			FILLER, RR BUMPER, RH	1	119.90	30.00	83.93	Replace	Check	No	X
52023470 30			REAR BUMPER REINFORCEMENT	1	318.80	30.00	223.16	Replace	Replace	No	✓
81581470 10			LENS & BODY ASSY, RR BUMPER, RH	1	486.80	10.00	438.12	Replace	Check	No	X
81551472 81			LENS & BODY, REAR COMBINATION LAMP, RH	1	438.10	10.00	394.29	Replace	Check	No	X
81497470 20			COVER, REAR COMBINATION LAMP, RH	1	54.00	30.00	37.80	Replace	Check	No	X
TOTAL MATERIALS							2,618.72	1,481.67			
TOTAL MATERIALS(Discounted)							2,618.72	1,481.67			

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

1481.67
 + 300.00
 + 350.00

 2131.67

.Veron Chen (LKKAUTO)

From: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC) <YeoPohsuan@smrt.com.sg>
Sent: Tuesday, 17 April 2018 11:45 AM
To: Veron Chen (LKKAUTO); SUR
Cc: CS A Team
Subject: RE: SHD6439M

Hi

Amount confirmed as per your recommendation, thanks.

Regards
Poh Suan

From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Tuesday, 17 April 2018 11:35 AM
To: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC); SUR
Cc: CS A Team
Subject: RE: SHD6439M

Dear Poh Suan,

Confirmed amount of \$2,131.67 @ 3 working days

Best Regards,
Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC) [mailto:YeoPohsuan@smrt.com.sg]
Sent: Thursday, 5 April 2018 4:18 PM
To: SUR <sur@lkkauto.com>
Cc: CS A Team <cs-a@lkkauto.com>
Subject: SHD6439M

Hi,

Attached herewith the repair estimate of SHD 6439M having Case No: TAX/03/18/2112.

There is no change to the approved amount of \$2,131.67 @ 3 working days under part by part repair.

Cost of Repair invoice will be generated as approved.

Please finalize with me within 7 working day, thanks.

Thanks & Regards
Poh Suan

.-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC)

Sent: Thursday, 5 April 2018 2:56 PM

To: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC)

Subject: Scan Data from FX-D421D6

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 17 April 2018 11:35 AM
To: 'Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC)'; SUR
Cc: CS A Team
Subject: RE: SHD6439M

Dear Poh Suan,

Confirmed amount of \$2,131.67 @ 3 working days

Best Regards,
Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC) [mailto:YeoPohsuan@smrt.com.sg]
Sent: Thursday, 5 April 2018 4:18 PM
To: SUR <sur@lkkauto.com>
Cc: CS A Team <cs-a@lkkauto.com>
Subject: SHD6439M

Hi,

Attached herewith the repair estimate of SHD 6439M having Case No: TAX/03/18/2112.

There is no change to the approved amount of \$2,131.67 @ 3 working days under part by part repair.

Cost of Repair invoice will be generated as approved.

Please finalize with me within 7 working day, thanks.

Thanks & Regards
Poh Suan

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC)
Sent: Thursday, 5 April 2018 2:56 PM
To: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC)
Subject: Scan Data from FX-D421D6

...CLAIM SUBFOLDER...(Pending for Survey Report)
















































CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	24 Mar 2018		02 Apr 2018 10:18 Edit Adj Rpt	S\$2,131.67 Edit Estimates	S\$2,131.67 View Rpt		Pending for Survey Report Cancel Case



Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: WONG CHENG WEI (HUANG CHENGWEI) , ID: S8530357J, Tel: +6598599853, Email: NOEMAIL									
Main Claimant: SMRT Taxis Pte Ltd , Co. Reg. No.: 198905369K									
Vehicle Reg. No.: SHD6439M		Date of Loss: 23/03/2018 03:00 - :59 [4 Months and 22 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / 553430		Policy/Cover Note No.: B29070508QMX (Comprehensive) Coverage: 18/01/2018 - 18/02/2019							
Vehicle Reg. No. (Insured): SJN5163M		Policy No. (Claimant): Excess:							
Repairer: SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628									
Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Katherine Wong Chew Shong - 6594 2544]									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Muhammad Nazril Bin Abdullah] ... [Imm.Advice due 03/04/2018]									
Driver/Custodian (Insured): WONG CHENG WEI (HUANG CHENGWEI) (32 / Male), NRIC: S8530357J, Tel: +6598599853									
Adj Asg. Remarks: direct survey done									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SHD6439M (553430)**
[SJN5163M]
TP
SMRT Taxis Pte Ltd
Mar 23 2018 3:00AM
[WONG CHENG WEI (HUANG CHENGWEI)]
SMRT Automotive Services Pte Ltd

Upload Documents Upload Photos Compose New Letter		View View in Browser		
Assessment Reports		1 per page <input checked="" type="checkbox"/>		
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ) Accident Statement From: SC - Reg. No: SJN5163M, Claimant: WONG CHENG WEI (HUANG CHENGWEI)	Thumbnail Load HTM	Print
1	02/04/18 10:20			
Photos/Images		3 per page <input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ) General View	Thumbnail Load JPG	Print
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2	05/04/18 16:46	General View		<input checked="" type="checkbox"/>
3	05/04/18 16:46	General View		<input checked="" type="checkbox"/>
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33	05/04/18 16:46	General View		<input checked="" type="checkbox"/>

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
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79	05/04/18 16:47	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	02/04/18 10:20	SHD6439M E FILE REPORT From: SC - Reg. No: SJN5163M, Claimant: WONG CHENG WEI (HUANG CHENGWEI)	 Load PDF	

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On		Thumbnail	Print
2	02/04/18 10:21	MSIG Insurance (Singapore) Pte. Ltd. (HQ) TP Estimate & GIA report	 Load PDF	
3	02/04/18 10:21	Email from LKK - survey done	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
<div></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer			
Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/MSG18005555/NVBE2

Date: 20/04/2018

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: B29070508QMX

Claimant Vehicle No : SHD6439M

Insured Vehicle No : SJN5163M

Date of Loss: 23/03/2018

Nature of Claim: TP

Claim No: 553430

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHD6439M

Make & Model: TOYOTA PRIUS, 1.8 HYBRID CVT (A)

Engine No: 2ZRS100554

Reg. Date: 01/11/2017 (Man. Year: 2017)

Chassis No: JTDKB3FU603573398

Colour: Maroon

Odometer: 0 km

Engine Capacity: 1798 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 195/65R15

Rear Tyre Size: 195/65R15

Front Left Side: Falken 5 mm

Rear Left Side: Falken 5 mm

Front Right Side: Falken 5 mm

Rear Right Side: Falken 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,615.70	1,481.67	3,134.03	67.90
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,894.00	650.00	1,244.00	65.68
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	6,509.70	2,131.67	4,378.03	67.25

INSPECTION

Date of Assignment: 02/04/2018

Date Inspected: 23/03/2018 Inspected At:

SMRT Automotive Services Pte Ltd
(Woodlands)
60 Woodlands Industrial Park E4
Singapore 757705

Estimated Period of Repair: 3.0 days

Adjuster: Muhammad Nazril Bin Abdullah

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 20 Apr 2018)
Parts: 144	TOYOTA PRIUS 1.8 HYBRID CVT (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SHD6439M)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*COVER RR BUMPER ASSY (DISC 30%)	Necessary	423.90 F	*296.73 F
2	2		*SEAL,RR BUMPER ARM RH & LH (DISC 30%)	Necessary	22.00 F	*15.40 F
3	1		*RETAINER,RR BUMPER,RH (DISC 30%)	Necessary	112.70 F	*78.89 F
4	10		*CLIPS,PIECE FRT & RR BUMPER (DISC 30%)	Necessary	15.00 F	*10.50 F
5	1		*GUARD,RR BUMPER LOWER (DISC 30%)	Deformed	558.30 F	*390.81 F
6	1		*COVER,GUARD RR BUMPER LOWER (DISC 30%)	Cracked	14.80 F	*10.36 F
7	1		*COVER,REAR FLOOR UNDER CENTER (DISC 30%)	Torn	222.60 F	*155.82 F
8	1		*REAR BUMPER REINFORCEMENT (DISC 30%)	Bent	318.80 F	*223.16 F
9	2		*PIXEL STICKER (SN)	Necessary	120.00 F	*120.00 F
10	1		*SENSOR REVERSE (SN)	Damaged	180.00 F	*180.00 F
11	1		*PAD,RR BUMPER RH & LH,1	Not Necessary	3.80 F	*- F
12	1		*PAD,RR BUMPER RH & LH,2	Not Necessary	3.80 F	*- F
13	1		*PAD,RR BUMPER RH & LH,3	Not Necessary	3.80 F	*- F
14	3		*PAD,RR BUMPER CTR	Not Necessary	6.60 F	*- F
15	1		*SEAL,RR BUMPER RH	Not Necessary	85.20 F	*- F
16	1		*COVER,REAR FLOOR UNDER,RH	Not Necessary	169.50 F	*- F
17	1		*FILLER RR BUMPER,RH	Not Necessary	119.90 F	*- F
18	1		*LENS & BODY ASSY,RR BUMPER,RH	Not Necessary	486.80 F	*- F
19	1		*LENS & BODY,REAR COMBINATION LAMP RH	Not Necessary	438.10 F	*- F
20	1		*COVER REAR COMBINATION LAMP RH	Not Necessary	54.00 F	*- F
21	1		*PIPE ASSY,EXHAUST TAIL	Repair	1,173.90 F	*- F
22	2		*SUPORT,EXHAUST PIPE,NO 5	Repair	82.20 F	*- F
Total Parts (S\$)					4,615.70	1,481.67

F=Franchise part.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING & BODY WORK	New	676.00	300.00
2	SPRAY PAINT	New	738.00	200.00
3	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	30.00
4	TO TEST AND REFIX REVERSE SENSOR SYSTEM	New	120.00	30.00
5	TO REPLACE SUNDRY PARTS	New	100.00	30.00
6	TO WASH AND VACUUM	New	60.00	-
7	REMOVE AND REPLACE BOTH RR EXHAUST MUFFLER	New	120.00	60.00
Gross Labour Cost (S\$)			1,894.00	650.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >