

ASS. REC. BY:

REF:

CS/GAU8005552/Agon2

Special Instruction:

Survivor

ASSIGNMENT (Office)

From (Person): Rachel Tan of GAT Date/Time: 26032018 1058am
 Estimated Cost: _____ Bill to: _____

OD/TP/WS/TPRES/ODRES/EVA/INV/MV/CS

To Inspect Vehicle No: SLF 816P Insured: SJM 240Lat Workshop m/s Progressive Tel: 67415336of Blk 3021A Ubi Rd 1 #01-45Policy No: _____ Claim No: CLMOM VPO0000627

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 09032018
(Client's Record)CA / REV / REP. / REV 24 HRS 'wp' 27032018 @ 2pm owner writing
H.O.D. Endorsement: _____Date/Time: 26032018 1131am Person Contacted: S00 Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	<u>SLF 816P - X</u>
	<u>SJM 240L - X</u>
<u>28/3/18 @ 4.40pm</u>	<u>Informed Rachel, we are pending estimate from repairer.</u>
<u>11/4/18 @ 2.4pm</u>	<u>revised to Rachel by email.</u>
	<u>Final t-g to 6046-73 (Red \$4421.45, 42%)</u>

REF: GAI

ASSIGNMENT

From: _____ Date: 27/3/18
 Estimated Cost: _____
 OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: SLF 816P
 at Workshop m/s Progressive
 of BIK 3022A Ubi Rd 1 #01-45
 Insured: _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: 2-30pm @ owner waiting
 S00

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 5 days Res.: Yes or No

Lump Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS ^{WPR}

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SLF816P Yr Regn: 2016 August.
 Type: ☒ M.Cap / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Harrier. c.c. 1986
 Colour: White. A/C: Insured / Std / NI / NA
 Sp. Reading: 15385 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: 2SU600074604.

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ Inorder / Jammed / Leaked / Burnt orBrake: ☒ Inorder / Jammed / Leaked / Burnt orModi: Nil / S/Rim / ☒ STD A/Rim or

Tyre Size: F: 225/65R17.
 R: 225/65R17.

BS / DUN / EXNOVA / GY / FS / LIZA / ☒ MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. _____ D.O.I. 27/03/18

Survey held at: Progressive (ubi)

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
 Front o/s.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TP Great American.

[Signature]
 24/5/2018

RECEIVED 24 MAY 2018

Date/Time File Pass to? ☐ : Preli. Report11/24/5/18 *travis* ☐ : Final Report

Date/Time File Return to? _____

Days Of Repair: 5

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation

1. S - R - SI

2. Photos

3. Other:

Report Format: TP

Lump Sum / I.B.I. (\$) 6046.73

Add Fee: ☐ Site Insp. (\$) _____☐ Interview (\$) _____☐ Tech. Insp. (\$) _____☐ Weekend (\$) _____

TOTAL

350



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
GREAT AMERICAN INSURANCE COMPANY		Ref : CS/GAI18005552/Aqb	
3 TEMASEK AVENUE #16-01 CENTENNIAL TOWER SINGAPORE 039190		Date : 26-03-2018	
Code : GAI			
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SJM 240L	Veh. Inspected	SLF 816P
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From	RACHEL TAN	Assign Date	26/03/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	09/03/2018	Inspection Date	27/03/2018
Survey held at	PROGRESSIVE AUTOMOTIVE PTE LTD BLK 3022A UBI ROAD 1 #01-45/46, SINGAPORE 048716		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

Catherine Chong (LKK Auto)

From: Tan, Rachel <Rachel.Tan@sg.gaig.com>
Sent: Monday, 26 March, 2018 10:58 AM
To: LKK Assignments
Subject: RE: PROGRESSIVE_TP CLAIM_SLF 816 P & SJM 240 L (GA) DOA:09/03/2018
Attachments: 24032018140029.pdf

Without Prejudice

Dear LKK

Please accept assignment for TP PRI, estimates attached.

Regards

Rachel Tan

Executive, Motor Claims, Great American Insurance Company

Tel: 6804 7846

From: Soo Leong Keat [mailto:lksoo@progauto.com.sg]
Sent: Monday, March 26, 2018 10:50 AM
To: Tan, Rachel <Rachel.Tan@sg.gaig.com>
Cc: bhlm@progauto.com.sg; 'Peiwen PROGAUTO' <peiwen@progauto.com.sg>; isaac@progauto.com.sg; ray@progauto.com.sg; 'Wayne PROGAUTO' <wayne@progauto.com.sg>
Subject: RE: PROGRESSIVE_TP CLAIM_SLF 816 P & SJM 240 L (GA) DOA:09/03/2018

Dear Rachel

Please arrange LKK for the survey.

Thank you.

Regards,
Soo

From: Tan, Rachel [mailto:Rachel.Tan@sg.gaig.com]
Sent: Monday, March 26, 2018 10:32 AM
To: Soo Leong Keat
Cc: bhlm@progauto.com.sg; 'Peiwen PROGAUTO'; isaac@progauto.com.sg; ray@progauto.com.sg; 'Wayne PROGAUTO'
Subject: RE: PROGRESSIVE_TP CLAIM_SLF 816 P & SJM 240 L (GA) DOA:09/03/2018

Without Prejudice

Dear Mr Soo

We are unable to advice on liability yet as we are pending response from our policyholder.

We can conduct Pre-repair inspection first. We append the following list of our panel surveyors:-

1. AJAX Adjusters & Surveyors Pte Ltd
2. L.B.S. Automotive Appraisal Pte Ltd
3. Priority Services
4. RT Appraisal Pte Ltd
5. LKK Auto Consultants
6. JP KNIGHTS PTE LTD

Kindly let us know which SJE is selected and furnish the estimates for the survey to be carried out.

Regards

Rachel Tan

Executive, Motor Claims, Great American Insurance Company

Tel: 6804 7846

From: Soo Leong Keat [<mailto:lksoo@progauto.com.sg>]

Sent: Saturday, March 24, 2018 2:09 PM

To: Tan, Rachel <Rachel.Tan@sg.gaig.com>; Ngian, Kelvyna <Kelvyna.Ngian@sg.gaig.com>

Cc: bhlim@progauto.com.sg; 'Peiwen PROGAUTO' <peiwen@progauto.com.sg>; isaac@progauto.com.sg; ray@progauto.com.sg; 'Wayne PROGAUTO' <wayne@progauto.com.sg>

Subject: PROGRESSIVE_TP CLAIM_SLF 816 P & SJM 240 L_DOA:09/03/2018

Hi Sir/Madam

Please refer to attached to assign survey for our owner's vehicle SLF 816 P.

Vehicle not in workshop.

Kindly also advise if your insured has reported the said accident and liability.

Thank you.

Best Regards,

Soo

Progressive Automotive Pte Ltd

Blk 3022A Ubi Rd 1

01 - 45 / 46 Singapore 408716

Tel : 67415336 Fax : 67417208

The content of this e-mail message and any attachments are confidential and may be legally privileged, intended solely for the addressee. If you are not the intended recipient, be advised that any use, dissemination, distribution, or copying of this e-mail is strictly prohibited. If you receive this message in error, please notify the sender immediately by reply email and destroy the message and its attachments.

The content of this e-mail message and any attachments are confidential and may be legally privileged, intended solely for the addressee. If you are not the intended recipient, be advised that any use, dissemination, distribution, or copying of this e-mail is strictly prohibited. If you receive this message in error, please notify the sender immediately by reply email and destroy the message and its attachments.

Shiau Chan (LKKAuto)

From: Tan, Rachel <Rachel.Tan@sg.gaig.com>
Sent: Thursday, 24 May 2018 3:13 PM
To: Shiau Chan (LKKAuto)
Subject: RE: _SLF 816 P & SJM 240 L (GA) DOA:09/03/2018

CLMOMVP000000627

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Thursday, May 24, 2018 3:11 PM
To: Tan, Rachel <Rachel.Tan@sg.gaig.com>; assignments <assignments@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: [External] RE: _SLF 816 P & SJM 240 L (GA) DOA:09/03/2018

Dear Rachel,

Kindly provide us the claim number.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto)
Sent: Wednesday, 11 April 2018 2:54 PM
To: Tan, Rachel <Rachel.Tan@sg.gaig.com>; assignments <assignments@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: _SLF 816 P & SJM 240 L (GA) DOA:09/03/2018

Dear Rachel,

Enclosed herewith preliminary advice of SLF 816P.

Kindly provide us the claim number.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Rachel [<mailto:Rachel.Tan@sg.gaig.com>]
Sent: Monday, 9 April 2018 3:52 PM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: _SLF 816 P & SJM 240 L (GA) DOA:09/03/2018

Hi

Estimates should be been given earlier.

Attached for your reference too.

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, 11 April 2018 2:54 PM
To: 'Tan, Rachel'; assignments
Cc: SUR
Subject: RE: _SLF 816 P & SJM 240 L (GA) DOA:09/03/2018
Attachments: CSGAI18005552Aqb.pdf

Dear Rachel,

Enclosed herewith preliminary advice of SLF 816P.

Kindly provide us the claim number.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Rachel [mailto:Rachel.Tan@sg.gaig.com]
Sent: Monday, 9 April 2018 3:52 PM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: _SLF 816 P & SJM 240 L (GA) DOA:09/03/2018

Hi

Estimates should be given earlier.

Attached for your reference too.

Regards

Rachel Tan

Executive, Motor Claims, Great American Insurance Company

Tel: 6804 7846

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Wednesday, March 28, 2018 4:42 PM
To: Tan, Rachel <Rachel.Tan@sg.gaig.com>; assignments <assignments@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: _SLF 816 P & SJM 240 L (GA) DOA:09/03/2018

Dear Rachel,

Please be informed that we have inspected the vehicle SLF 816P on 27/03/2018.

We are pending for estimate from repairer.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: TBA

Date: 11th April 2018

Our Ref: CS/GA118005552/Aqb

The Motor Claims Department
Great American Insurance Company

Attn: Rachel

Dear Sirs/Mdm

PRELIMINARY ADVICE OF VEHICLE NO. SLF 816P .

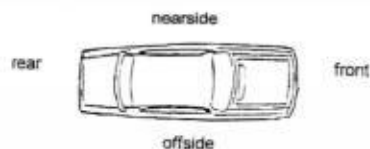
We thank you for the instruction on 26/03/2018.

Please be informed that we had conducted the inspection of the abovementioned vehicle on 27/03/2018 at the premises of M/s PROGRESSIVE and have the following to report:-

Workshop Estimate Amount	: S\$ <u>10,468.68</u> .
Revised Estimate Amount	: S\$ <u>5,253.53</u> .
"Check" Items Amount	: S\$ <u>835.50</u> .
Market Value	: S\$ <u>-</u> .
Salvage Value	: S\$ <u>-</u> .
Nett Value	: S\$ <u>-</u> .

Description of Damage:

The vehicle sustained damages at the front o/s portion.



Comments/ Present Status:

Damages consistent.

We have NOT authorise repair.

Yours faithfully

ADRIAN LING WAI PING

B.Eng, AMSOE, AMIRTE, AMSAE-A, M.MATAI

Licensed Appraiser

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, 28 March 2018 4:42 PM
To: 'Tan, Rachel'; assignments
Cc: SUR
Subject: RE: PROGRESSIVE_TP CLAIM_SLF 816 P & SJM 240 L (GA) DOA:09/03/2018

Dear Rachel,

Please be informed that we have inspected the vehicle SLF 816P on 27/03/2018.

We are pending for estimate from repairer.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Monday, 26 March 2018 11:34 AM
To: 'Tan, Rachel' <Rachel.Tan@sg.gaig.com>; assignments <assignments@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: PROGRESSIVE_TP CLAIM_SLF 816 P & SJM 240 L (GA) DOA:09/03/2018

Dear Rachel,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Rachel [<mailto:Rachel.Tan@sg.gaig.com>]
Sent: Monday, 26 March, 2018 10:58 AM
To: LKK Assignments <assignments@lkkauto.com>
Subject: RE: PROGRESSIVE_TP CLAIM_SLF 816 P & SJM 240 L (GA) DOA:09/03/2018

Without Prejudice

Dear LKK

Please accept assignment for TP PRI, estimates attached.

Regards

Rachel Tan

Executive, Motor Claims, Great American Insurance Company

Tel: 6804 7846

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	09/03/2018 19:58
Date Of Accident	09/03/2018 13:00
Exact Location Of Accident	ALONG JUNC BETWEEN NORTH BRIDGE RD & BRAS BASAH RD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLF816P
Insured/Policyholder	
Name Of Registered Owner	CHARLIE TAN YONG LIANG
NRIC No	S1662452G
Email Address	CHARLIE@HELIOSPRODUCTIONS.COM.SG
Mobile Phone No	(LOCAL) +65-82222300
Alternative Phone No	OFFICE-82222300
Vehicle Particulars	
Manufacturer	TOYOTA
Model	HARRIER 2.0 SUV 1986CC
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	EQ INSURANCE COMPANY LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	DMPPHQ17-004153
Cover Note Number	N.A.
Driver	
Name of Driver	CHARLIE TAN YONG LIANG
NRIC No	S1662452G
Date Of Birth	11/04/1964
Occupation	INDOOR
Date Of Driving Pass	31/03/1983
Driving Experience	34 YEARS AND 11 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-82222300
Fax Number	
Contact Number	OFFICE-82222300
EMail Address	CHARLIE@HELIOSPRODUCTIONS.COM.SG

Address NIL
 Postcode
 Was driver an employee of the Insured's Company NO
 If No, Relationship of the Driver with the Insured OWNER
 Vehicle Registration Number of Driver's Own Vehicle -
 -
 -
 Insurance Company of Driver's Own Vehicle -
 -
 -

General Information of the Accident

Type Of Accident SIDE SWIPE
 Weather Conditions CLEAR
 Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
 Number of vehicles involved in the accident 2
 Was any body injured in the Accident? NO
 Was any injured conveyed to hospital by ambulance? NO
 Was any other material or property damaged? YES
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
 Number of Passengers (Including Driver) 2
 Passenger 1 NAME: : FANNY CHOW
 GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police? NO
 If Yes, Please state which Police Station
 Was notice of intended Prosecution given? NO
 If Yes, against whom?

Circumstances of Accident

I WAS DRIVING ALONG NORTH BRIDGE RD TOWARDS PENINSULAR PLAZA WAY AND I WAS DRIVING AT THE THIRD LANE. I WAS WAITING IN FRONT OF TRAFFIC LIGHT TO TURN GREEN. WHEN THE TRAFFIC LIGHT TURN INTO GREEN I DRIVE FORWARDS. SUDDENLY, VEHICLE B ON RIGHT LANE CROSS OVER ME AND MAKE LEFT TURN INTO BRAS BASAH RD AND COLLIDED ONTO MY FRONT RIGHT PORTION. HE LANE STRICTLY FOR DRIVE STRAIGHT. WE CAME DOWN TOOK PHOTO AND EXCHANGED PARTICULARS. NO INJURIES INVOLVED.

Attachment(s)

Are accident photos available for attachment? YES
 Was there any video captured by Car Camera? NO
 Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SJM240L
 Vehicle Make/Model/Colour TOYOTA/ ALTIS/ GREY
 Details Of Properties NA
 Vehicle Category PRIVATE CAR
 Name of Driver HEE CHEE WEI
 NRIC/Passport Number S7374405I
 Contact Number 97360788
 Address
 Postcode
 Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

- 1 Please report correctly the details of the accident to speed up the claims process.
- 2 This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3 Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4 The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of insurance companies.
- 5 Any false reporting may be referred to the Police for investigation.
- 6 The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available application by interested parties.
- 7 By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8 Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

 - (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the making of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages), and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.
 - (b) all Insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use and disclose and/or process my Personal Information for one or more of the above Purposes; and
 - (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

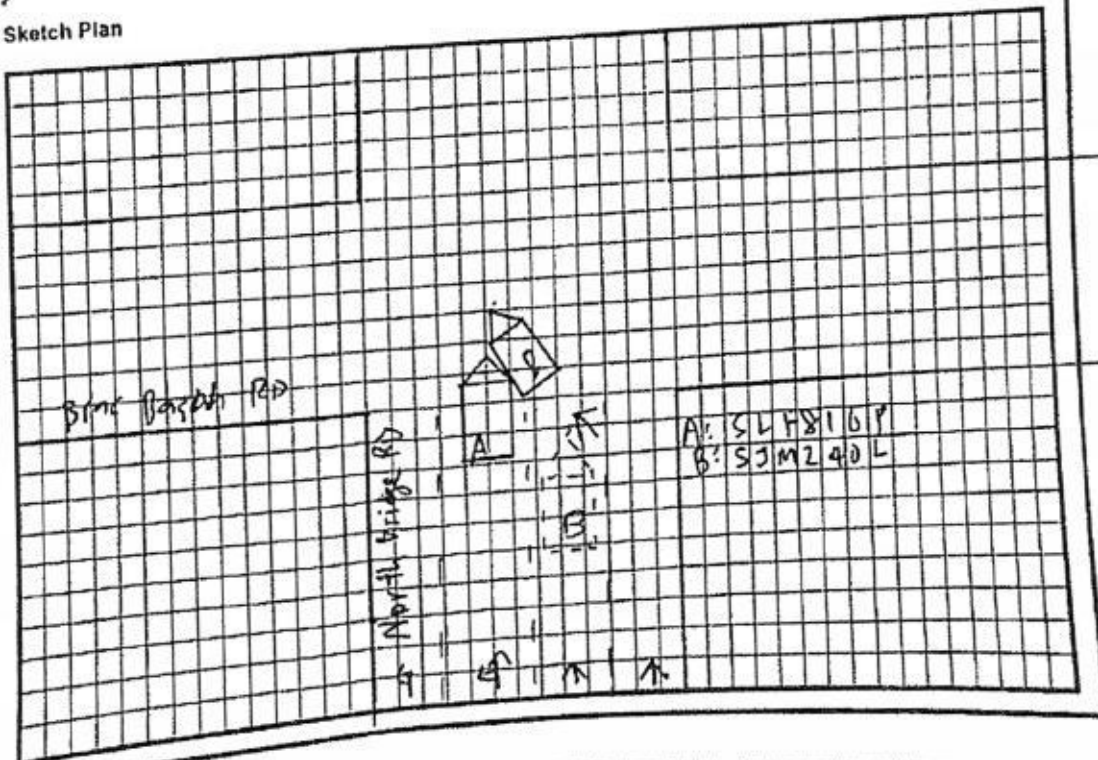
VERIFIED BY AJAX MARS
REPORTING OFFICER
THOMAS NG CHIN CHUN

Witnessed by Reporting Centre
Personnel

Policyholder's Signature / Date & Time

Driver's Signature (If driver is not the policyholder) / Date & Time

Sketch Plan



Sketch Plan #2

ACCIDENT STATEMENT (2000 characters)

I WAS DRIVING ALONG NORTH BRIDGE RD TOWARDS PENINSULAR PLAZA WAY AND I WAS DRIVING AT THE THIRD LANE. I WAS WAITING IN FRONT OF TRAFFIC LIGHT TO TURN GREEN. WHEN THE TRAFFIC LIGHT TURN INTO GREEN I DRIVE FORWARDS. SUDDENLY, VEHICLE B ON RIGHT LANE CROSS OVER ME AND MAKE LEFT TURN INTO BRAS BASAH RD AND COLLIDED ONTO MY FRONT RIGHT PORTION. HE LANE STRICTLY FOR DRIVE STRAIGHT. WE CAME DOWN TOOK PHOTO AND EXCHANGED PARTOICULARS. NO INJURIES INVOLVED.

Taxi Voucher No. :

Are you claiming your own insurance policy for the repair of your vehicle?

No. Claim 3rd party

DECLARATION

I/We declare that the above particulars & information provided above are true in every aspect

VERIFIED BY AJAX MARS REPORTING OFFICER -
NG CHIN CHUN

MARS Officer



Registered Owner or Driver's Signature

Job Complete Date/Time

9 March 2018 at 6.08 PM

Date/Time:

9 March 2018 at 6.08 PM

PROGRESSIVE AUTOMOTIVE PTE LTD

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716
 TEL: 6741 5336 FAX: 6741 7208 Email: progauto@progauto.com.sg
 GST:201006949C RCB NO:201006949C

M/S : CHARLIE TAN YONG LIANG
 BLK 19 MARINE TERRACE #05-150
 SINGAPORE 440019

Estimate No: EST1503448
 Date: 21 Mar 2018
 Policy No: DMPPHQ17-004153
 Veh Reg No: SLF816P
 Make/Model: TOYOTA HARRIER
 ELEGANCE 2.0 A
 Chassis No: ZSU600074604
 Engine No: 3ZRB750857
 Reg. Date: 12/08/2016

ATTN: GREAT AMERICAN

Your Ref No: TP 0318-5000
 Claim Type: Third Party
 Accident Date: 09/03/2018
 TP Veh Reg No: SJM 240 L

Estimate Repair Cost to Vehicle No :SLF816P

Description	U/Price	Quantity	Price SS	Amount SS
List Price				
1 BONNET CHROME MOULDING <i>new</i>	280.6000	1 PCS	280.60 <i>+</i>	
2 GRILLE ASSY <i>cut</i>	498.7000	1 PCS	498.70 <i>✓</i>	
3 GRILLE LOGO <i>new</i>	105.5000	1 PCS	105.50 <i>✓</i>	
4 HEADLAMP UNIT - RH <i>cracked</i>	2,180.400	1 PCS	2,180.40 <i>✓</i>	
5 HEADLAMP LOWER RETAINER - RH <i>Not new cracked.</i>	79.8000	1 PCS	79.80 <i>✓</i>	
6 HEADLAMP ASSY - LH <i>new</i>	2,390.500	1 PCS	2,390.50 <i>+</i>	
7 HEADLAMP LOWER RETAINER - LH <i>new</i>	79.8000	1 PCS	79.80 <i>+</i>	
8 FRONT BUMPER <i>cracked</i>	1,480.600	1 PC	1,480.60 <i>✓</i>	
9 FRONT BUMPER CLIPS <i>new</i>	10.4000	10 PC	104.00 <i>30 (30)</i>	
10 FRONT BUMPER SIDE HOLDER - LH <i>new</i>	106.6000	1 PCS	106.60 <i>+</i>	
11 FRONT BUMPER SIDE HOLDER - RH <i>cracked.</i>	106.6000	1 PCS	106.60 <i>✓</i>	
12 FRONT BUMPER REINFORCEMENT <i>new new</i>	398.7000	1 PC	398.70 <i>✓</i>	
13 FRONT BUMPER FOAM - RH <i>torn</i>	110.6000	1 PCS	110.60 <i>✓</i>	
14 FRONT BUMPER FOAM CENTRE <i>torn</i>	169.7000	1 PCS	169.70 <i>✓</i>	
15 FRONT BUMPER FOGLAMP COVER - RH <i>cut</i>	150.6000	1 PCS	150.60 <i>+</i>	
16 FRONT BUMPER FOGLAMP - RH <i>new new</i>	248.6000	1 PCS	248.60 <i>+</i>	
17 FRONT BUMPER CENTRE LOWER GRILLE <i>under cover new Distorted</i>	260.5000	1 PCS	260.50 <i>✓</i>	
18 FRONT BUMPER TOWING COVER - RH <i>cracked</i>	68.4000	1 PCS	68.40 <i>✓</i>	
19 FRONT BUMPER LOWER GARNISH <i>new torn</i>	320.4000	1 PC	320.40 <i>✓</i>	
20 FRONT FENDER - RH <i>cracked</i>	1,090.500	1 PC	1,090.50 <i>✓</i>	
21 FRONT FENDER COWLING - RH <i>new</i>	348.4000	1 PCS	348.40 <i>+</i>	
22 FRONT FENDER COWLING CLIPS - RH <i>new</i>	9.6000	10 PCS	96.00 <i>+</i>	
23 FRONT DOOR CHROME MOULDING - RH <i>new</i>	250.6000	1 PCS	250.60 <i>+</i>	
24 SUPPORT PANEL TOP GARNISH CLIPS <i>new</i>	14.9000	12 PCS	178.80 <i>+</i>	
			11,104.90	
		Less 25%	2,776.23	8,328.68
Labour				
25 TO KNOCK OUT DENTS, RH F DOOR, ADJUST BONNET, CUT/ WELD, REMOVE, REPLACE ACCIDENT PARTS	900.0000	1 JOB	900.00 <i>400</i>	
26 TO RESPRAY PAINT ON ACCIDENT PORTIONS (PEARL)	1,000.000	1 JOB	1,000.00 <i>600</i>	
27 TO CHECK WIRING	20.0000	1 JOB	20.00 <i>✓</i>	
28 TO REMOVE, REPLACE CONDENSER AND REFILL GAS	100.0000	1 PCS	100.00 <i>+</i>	
29 TO TUFF-KOTE	120.0000	1 JOB	120.00 <i>30</i>	
			2,140.00	2,140.00

1050

PROGRESSIVE AUTOMOTIVE PTE LTD

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716
TEL: 6741 5336 FAX: 6741 7208 Email: progauto@progauto.com.sg
GST:201006949C RCB NO:201006949C

M/S : CHARLIE TAN YONG LIANG
BLK 19 MARINE TERRACE #05-150
SINGAPORE 440019

ATTN: GREAT AMERICAN

Your Ref No: TP 0318-5000
Claim Type: Third Party
Accident Date: 09/03/2018
TP Veh Reg No: SJM 240 L

Estimate No: EST1503448
Date: 21 Mar 2018
Policy No: DMPPHQ17-004153
Veh Reg No: SLF816P
Make/Model: TOYOTA HARRIER
ELEGANCE 2.0 A
Chassis No: ZSU600074604
Engine No: 3ZRB750857
Reg. Date: 12/08/2016

Estimate Repair Cost to Vehicle No :SLF816P

Description	U/Price	Quantity	Price S\$	Amount S\$
Total				S\$ 10,468.68
Add GST @ 7%				732.81
Total Amount Payable				S\$ 11,201.49

TOTAL: SINGAPORE DOLLAR ELEVEN THOUSAND TWO HUNDRED AND ONE AND CENTS FORTY NINE ONLY

For PROGRESSIVE AUTOMOTIVE PTE
LTD



AUTHORISED SIGNATURE

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Adrian Hui
R/P 27/03/18.

05 Days.

total: 6046.73

PROGRESSIVE AUTOMOTIVE PTE LTD

Blk 3022A Ubi Road I #01-45/46 Singapore 408716
TEL: 6741 5336 FAX: 6741 7208 Email: progauto@progauto.com.sg
GST:201006949C RCB NO:201006949C

PAH, 4966.73
SN 30.00
LAB, 1050.00
6046.73

M/S : CHARLIE TAN YONG LIANG
BLK 19 MARINE TERRACE #05-150
SINGAPORE 440019

Estimate No: EST1503448
Date: 21 Mar 2018
Policy No: DMPPHQ17-004153
Veh Reg No: SLF816P
Make/Model: TOYOTA HARRIER
ELEGANCE 2.0 A

ATTN: GREAT AMERICAN

Your Ref No: TP 0318-5000
Claim Type: Third Party
Accident Date: 09/03/2018
TP Veh Reg No: SJM 240 L

TP 5000

Chassis No: ZSU600074604
Engine No: 3ZRB750857
Reg. Date: 12/08/2016

Estimate Repair Cost to Vehicle No :SLF816P

Description	U/Price	Quantity	Price SS	Amount SS
List Price				
1 BONNET CHROME MOULDING <i>new</i>	280.6000	1 PCS	280.60	<i>✓</i>
2 GRILLE ASSY <i>cut</i>	498.7000	1 PCS	498.70	<i>✓</i>
3 GRILLE LOGO <i>new</i>	105.5000	1 PCS	105.50	<i>✓</i>
4 HEADLAMP UNIT - RH <i>Cracked</i>	2,180.4000	1 PCS	2,180.40	<i>✓</i>
5 HEADLAMP LOWER RETAINER - RH <i>?</i>	79.8000	1 PCS	79.80	<i>✓</i>
6 HEADLAMP ASSY - LH <i>new</i>	2,390.3000	1 PCS	2,390.30	<i>✓</i>
7 HEADLAMP LOWER RETAINER - LH <i>new</i>	79.8000	1 PCS	79.80	<i>✓</i>
8 FRONT BUMPER <i>Replaced</i>	1,480.6000	1 PC	1,480.60	<i>✓</i>
9 FRONT BUMPER CLIPS <i>new</i>	10.4000	10 PC	104.00	<i>30 ✓</i>
10 FRONT BUMPER SIDE HOLDER - LH <i>new</i>	106.6000	1 PCS	106.60	<i>✓</i>
11 FRONT BUMPER SIDE HOLDER - RH <i>?</i>	106.6000	1 PCS	106.60	<i>✓</i>
12 FRONT BUMPER REINFORCEMENT <i>?</i>	298.7000	1 PC	298.70	<i>✓</i>
13 FRONT BUMPER FOAM - RH <i>?</i>	110.6000	1 PCS	110.60	<i>✓</i>
14 FRONT BUMPER FOAM CENTRE <i>?</i>	169.7000	1 PCS	169.70	<i>✓</i>
15 FRONT BUMPER FOG LAMP COVER - RH <i>cut</i>	150.6000	1 PCS	150.60	<i>✓</i>
16 FRONT BUMPER FOG LAMP - RH <i>?</i>	243.0000	1 PCS	243.00	<i>✓</i>
17 FRONT BUMPER CENTRE LOWER GRILLE <i>new</i>	260.5000	1 PCS	260.50	<i>✓</i>
18 FRONT BUMPER TOWING COVER - RH <i>new</i>	68.4000	1 PCS	68.40	<i>✓</i>
19 FRONT BUMPER LOWER GARNISH <i>new</i>	320.4000	1 PC	320.40	<i>✓</i>
20 FRONT FENDER - RH <i>Replaced</i>	1,090.5000	1 PC	1,090.50	<i>✓</i>
21 FRONT FENDER COWLING - RH <i>new</i>	348.4000	1 PCS	348.40	<i>✓</i>
22 FRONT FENDER COWLING CLIPS - RH <i>new</i>	9.6000	10 PCS	96.00	<i>✓</i>
23 FRONT DOOR CHROME MOULDING - RH <i>new</i>	250.6000	1 PCS	250.60	<i>✓</i>
24 SUPPORT PANEL TOP GARNISH CLIPS <i>new</i>	14.9000	12 PCS	178.80	<i>✓</i>
			11,104.90	<i>6622.30</i>
Less 25%			2,776.23	<i>8,328.68</i>
Labour				
25 TO KNOCK OUT DENTS, RH F DOOR, ADJUST BONNET, CUT/ WELD, REMOVE, REPLACE ACCIDENT PARTS	900.0000	1 JOB	900.00	<i>400 ✓</i>
26 TO RESPRAY PAINT ON ACCIDENT PORTIONS (PEARL)	1,000.0000	1 JOB	1,000.00	<i>600 ✓</i>
27 TO CHECK WIRING	20.0000	1 JOB	20.00	<i>✓</i>
28 TO REMOVE, REPLACE CONDENSER AND REFILL GAS	100.0000	1 PCS	100.00	<i>✓</i>
29 TO TUFF-KOTE	120.0000	1 JOB	120.00	<i>30 ✓</i>
			2,140.00	<i>2,140.00</i>
				<i>1050</i>



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
GREAT AMERICAN INSURANCE COMPANY		Ref : CS/GAI18005552/Aqbn2	
3 TEMASEK AVENUE #16-01 CENTENNIAL TOWER SINGAPORE 039190		Date : 28-05-2018	
		Code : GAI	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SJM 240L	Veh. Inspected	SLF 816P
Policy No.		Coverage (\$)	0.00
Claim No.	CLMOMVP000000627	Excess (\$)	0.00
Assign From	RACHEL TAN	Assign Date	26/03/2018
2. Vehicle Particulars & Condition			
Make & Model	TOYOTA HARRIER	c.c	1986
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	ZSU600074604	Colour	WHITE
Odometer	15385	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	225/65 R17	MICHELIN	6 mm
L/H Front Tyre	225/65 R17	MICHELIN	6 mm
R/H Rear Tyre	225/65 R17	MICHELIN	6 mm
L/H Rear Tyre	225/65 R17	MICHELIN	6 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT O/S PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	09/03/2018	Inspection Date	27/03/2018
Survey held at	PROGRESSIVE AUTOMOTIVE PTE LTD BLK 3022A UBI ROAD 1 #01-45/46, SINGAPORE 048716		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		5 Working Days	



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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLF 816P

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	BONNET CHROME MOULDING	NOT NECESSARY	280.60	-
1	GRILLE ASSY	CUT	498.70	498.70
1	GRILLE LOGO	NECESSARY	105.50	105.50
1	HEADLAMP UNIT-RH	CRACKED	2,180.40	2,180.40
1	HEADLAMP LOWER RETAINER-RH	CRACKED	79.80	79.80
1	HEADLAMP ASSY-LH	NOT NECESSARY	2,390.50	-
1	HEADLAMP LOWER RETAINER-LH	NOT NECESSARY	79.80	-
1	FRONT BUMPER	DEFORMED	1,480.60	1,480.60
1	FRONT BUMPER SIDE HOLDER-LH	NOT NECESSARY	106.60	-
1	FRONT BUMPER SIDE HOLDER-RH	CRACKED	106.60	106.60
1	FRONT BUMPER REINFORCEMENT	NOT NECESSARY	398.70	-
1	FRONT BUMPER FOAM-RH	TORN	110.60	110.60
1	FRONT BUMPER FOAM CENTRE	TORN	169.70	169.70
1	FRONT BUMPER FOGLAMP COVER-RH	CUT	150.60	150.60
1	FRONT BUMPER FOGLAMP RH	NOT NECESSARY	248.60	-
1	FRONT BUMPER CENTRE UNDERCOVER	DISTORTED	260.50	260.50
1	FRONT BUMPER TOWING COVER-RH	DEFORMED	68.40	68.40
1	FRONT BUMPER LOWER GARNISH	TORN	320.40	320.40
1	FRONT FENDER-RH	DENTED	1,090.50	1,090.50
1	FRONT FENDER COWLING-RH	NOT NECESSARY	348.40	-
10	FRONT FENDER COWLING CLIPS-RH @\$9.60	NOT NECESSARY	96.00	-
1	FRONT DOOR CHROME MOULDING-RH	NOT NECESSARY	250.60	-
12	SUPPORT PANEL TOP GARNISH CLIPS @\$14.90	NOT NECESSARY	178.80	-
	LESS 25% DISCOUNT		-2,750.22	-1,655.57
			8,250.68	4,966.73
10	FRONT BUMPER CLIPS @\$10.40 (SN)	NECESSARY	104.00	30.00
	LESS 25% DISCOUNT		-26.00	-
			78.00	30.00
<u>LABOUR</u>				
	TO KNOCK OUT DENTS,RHF DOOR,ADJUST BONNET,CUT/WELD,REMOVE,REPLACE ACCIDENT PARTS.		900.00	400.00

Report Ref No. CS/GAI18005552/Aqbn2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO RESPRAY PAINT ON ACCIDENT PORTIONS (PEARL).	NOT NECESSARY	1,000.00	600.00
	TO CHECK WIRING.		20.00	20.00
	TO REMOVE,REPLACE CONDENSER AND REFILL GAS.		100.00	-
	TO TUFF-KOTE.		120.00	30.00
			2,140.00	1,050.00
GRAND TOTAL			10,468.68	6,046.73
RECOMMENDED COST OF REPAIRS				6,046.73

Report Ref No. CS/GAI18005552/Aqbn2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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