

ASS. REC. BY

REF: CS3/MSG18005549/Nd337

range
Special Instruction

Survivor

Meinmen

ASSIGNMENT (Office)

From (Person):

Mhd Ashik

of

MSIG

Date/Time:

26/3/18 @ 10:11am

Estimated Cost:

Bill to:

OD / (IP) WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SKD 29085

Insured:

SCQ 9599E

at Workshop n/s:

Soft Motors

Tel:

9126 9987

of

24 Defu Lane 12

Policy No:

B28891256 QMY

Claim No:

553056

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

20/03/2018

CA / REV / REP. / REV 24 HRS

lwp

27/03/2018

H.O.D. Endorsement:

Date/Time:

11:09am @ 26/3/18

Person Contacted:

Jonathan

Vehicle IN / OUT

Date/Time

Action/Instruction (X) Estimate

SKD 29085 - X

SCQ 9599E - CB / AIG 10008145 / P2

D.O.A: 8/5/2006

Dismantle: 29/3/2018 (CAR)

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	21 Mar 2018		26 Mar 2018 10:11 Assign				New Assignment Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	LEE LAY NAH, ID: S1527892G		
Main Claimant:	KONG EN KIT PHILIP, ID: S7629000H		
Vehicle Reg. No.:	SKD2908S	Date of Loss:	20/03/2018 19:00 - :59
Claim Type:	TP / 553056	Policy/Cover Note No.:	B28891256QMY (Comprehensive) Coverage: 26/02/2018 - 25/02/2019
Vehicle Reg. No. (Insured):	SCQ9599E	Policy No. (Claimant):	
		Excess:	
Repairer:	Sat Motors (HQ) 24 Defu Lane 12, 539131 Defu Lane - Tel:		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Muhd Ashik B Madi - 6594 2548]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 27/03/2018]		
Driver/Custodian (Insured):	YEO FU CUI, CHLOE (), NRIC: S9620849I, Tel: +6581287892		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

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Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Eileen Ang

From: Eileen Goh
Sent: Monday, 26 March, 2018 9:50 AM
To: Eileen Ang
Subject: FW: Our Ref: CY.SKD2908.18.SAT.wp(Lh); Your Ref: SCQ 9599E

DEAR EA

FYA.

THANKS

Have a great week ahead!

Eileen Goh
Admin Officer, Claims Services (Motor)
Direct line +65 6594 2584 | Direct fax +65 6225 7402 | eileen_goh@sg.msig-asia.com



Insurer Claims
Team of the Year
2016

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Lheny [<mailto:lheny@yoga-legal.com>]
Sent: Monday, 26 March, 2018 9:41 AM
To: Eileen Goh <eileen_goh@sg.msig-asia.com>
Cc: winnie@yoga-legal.com
Subject: Our Ref: CY.SKD2908.18.SAT.wp(Lh); Your Ref: SCQ 9599E

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES ROAD TRAFFIC ACCIDENT INVOLVING MOTOR VEHICLES SKD 2908S & SCQ 9599E ON 20.03.2018 @ 19:00HRS ALONG PIE – CHANGI AIRPORT

We are instructed by KONG EN KIT, PHILIP to notify you of a road traffic accident on 20.03.2018 @ 19:00hrs along PIE – Changi Airport involving our client's customer's vehicle registration number SKD 2908S and vehicle registration number SCQ 9599E driven by you at the material time. A copy of the Singapore accident statement report is enclosed.

As the result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

At the same time, our proposed list of surveyors is appended as below:

1. Richard Wong
2. Sebastian Lim

As the appointed workshop is a small workshop, we are unable to provide you with more than the above listed motor surveyors. We trust you will be able to choose a surveyor from above.

Please be informed that our client's vehicle can be inspected at:

M/s. SAT Motors
24 Defu Lane 12, Singapore 539131
Jonathan (9126 9987)
Fax No. 6749 1141

Best regards,

Lheny

M/s C YOGARAJAH LLC
883 North Bridge Road
#19-05 Southbank
Singapore 198785

Tel: 6292 5838
Fax: 6292 5938

Email: lheny@yoga-legal.com

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	21/03/2018 11:51
Date Of Accident	20/03/2018 19:00
Exact Location Of Accident	PIE - CHANGI AIRPORT
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKD2908S
Insured/Policyholder	
Name Of Registered Owner	KONG EN KIT PHILIP
NRIC No	S7629000H
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-97440711
Alternative Phone No	OFFICE-97440711

Vehicle Particulars

Manufacturer	BMW
Model	630I
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	10116513

Driver

Name of Driver	KOH HSIAO LING ESTHER
NRIC No	S7839677F
Date Of Birth	31/12/1978
Occupation	INDOOR
Date Of Driving Pass	22/09/2009
Driving Experience	8 YEARS AND 5 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-90093814
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Accident Sketch Plan Pg. 1

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by Interested parties.
7. By the lodgment of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	9000H
Vehicle Details	
Vehicle No.:	SKD2908S
Vehicle to be Exported:	No
Intended De-registration Date:	26 Apr 2018
Vehicle Make:	B.M.W.
Vehicle Model:	630i 3.0 AT ABS D/AIRBAG 2WD GAS/D SR
Primary Colour:	White
Manufacturing Year:	2008
Engine No.:	03656805N52B30AF
Chassis No.:	WBAAE12090CR99784
Maximum Power Output:	200.0 kW (268 bhp)
Open Market Value:	\$81,534.00
Original Registration Date:	06 Jun 2008
First Registration Date:	06 Jun 2008
Transfer Count:	1
Actual ARF Paid:	\$81,534.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	05 Jun 2018
PARF Rebate Amount:	\$40,767.00
Intended COE Rebate Details	
COE Expiry Date:	05 Jun 2018
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$16,700.00
COE Rebate Amount:	\$184.00
Total Rebate Amount:	\$40,951.00

The information contained herein is correct as at 26 Apr 2018

OK

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	21 Mar 2018		26 Mar 2018 10:11 Edit Adj Rpt	S\$0.00 Edit Estimates	S\$0.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS	[Created by Insurer]
Insured: LEE LAY NAH , ID: S1527892G	
Main Claimant: KONG EN KIT PHILIP , ID: S7629000H	
Vehicle Reg. No.: SKD2908S	Date of Loss: 20/03/2018 19:00 - :59 [117 Months and 14 Days From LTA Reg Date (Man Yr)]
Claim Type: TP / 553056	Policy/Cover Note No.: B28891256QMY (Comprehensive) Coverage: 26/02/2018 - 25/02/2019
Vehicle Reg. No. (Insured): SCQ9599E	Policy No. (Claimant):
	Excess:
Repairer: Sat Motors (HQ) 24 Defu Lane 12, 539131 Defu Lane - Tel:	
Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Muhd Ashik B Madi - 6594 2548]	
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Imm.Advice due 27/03/2018]	
Driver/Custodian (Insured): YEO FU CUI, CHLOE (), NRIC: S9620849I, Tel: +6581287892	

ASSOCIATED MAIL RECEIVED

[View All](#)
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There are no mail for this case.

ALL ASSOCIATED TASKS

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[Search Tasks](#)
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[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

















































***SKD2908S (553056)**
[SCQ9599E]
TP
KONG EN KIT PHILIP
Mar 20 2018 7:00PM
[LEE LAY NAH]
Sat Motors

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)

View
[View in Browser](#)

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	26/03/18 10:09	Accident Statement From: SC - Reg. No: SCQ9599E, Claimant: LEE LAY NAH	Load HTM	

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	26/04/18 09:56	General View	Load JPG	<input checked="" type="checkbox"/>
2	26/04/18 09:56	General View	Load JPG	<input checked="" type="checkbox"/>
3	26/04/18 09:56	General View	Load JPG	<input checked="" type="checkbox"/>
4	26/04/18 09:56	General View	Load JPG	<input checked="" type="checkbox"/>
5	26/04/18 09:56	General View	Load JPG	<input checked="" type="checkbox"/>
6	26/04/18 09:56	General View	Load JPG	<input checked="" type="checkbox"/>
7	26/04/18 09:56	General View	Load JPG	<input checked="" type="checkbox"/>
8	26/04/18 09:56	General View	Load JPG	<input checked="" type="checkbox"/>
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31	26/04/18 09:56	General View	Load JPG	<input checked="" type="checkbox"/>

Assessment Reports			1 per page	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
32	26/04/18 09:56	General View	 Load JPG	<input checked="" type="checkbox"/>
33	26/04/18 09:56	General View	 Load JPG	<input checked="" type="checkbox"/>
34	26/04/18 09:56	General View	 Load JPG	<input checked="" type="checkbox"/>
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77	26/04/18 10:11	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
78	26/04/18 10:11	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
79	26/04/18 10:11	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>

Documents Checklist

https://singapore.merimen.com/claims/index.cfm?fusebox=MTRdoc&fuseaction=dsp_docview&domainid=1&objid=694678&extid=267950&corole=4&CFID=32805

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/MSG18005549/ND3S2
Date: 27/04/2018

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. Policy No: B28891256QMY
Claimant Vehicle No: SKD2908S Insured Vehicle No: SCQ9599E
Date of Loss: 20/03/2018 Nature of Claim: TP Claim No: 553056

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKD2908S
Make & Model: BMW 630i, 3.0 AT (A) Engine No: 03656805N52B30AF
Reg. Date: 06/06/2008 (Man. Year: 2008) Chassis No: WBAEA12090CR99784
Colour: White Odometer: 156430 km
Engine Capacity: 2996 cc
Market Value/New Car Price: N/A
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Fair Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 245/45R18 Rear Tyre Size: 245/45R18
Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm
Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	0.00	0.00	0.00	

INSPECTION

Date of Assignment: 26/03/2018
Date Inspected: 28/03/2018 Inspected At: Sat Motors (HQ)
24 Defu Lane 12
Singapore 539131
Estimated Period of Repair: 0.0 days

Adjuster: XING GUO QIANG

Manager: Nivitha Govindasamy

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

4/27/2018

Adjuster Report

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$5,000.00 - \$6,000.00

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 27 Apr 2018)
Parts:	M1-COUPE	BMW 630I 3.0 AT (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKD2908S)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >