

ASS. REC. BY:

REF: CS/EG118005547/T1qd3b2

Special Instruction:

Surveyor: Taukiah.

ASSIGNMENT (Office)

From (Person): Yee Pei Li of EGIDate/Time: 22/3/18 @ 9.14am

Estimated Cost: _____ Bill to: _____

OD (TP) WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SLF 3476SInsured: GBC 1238Kat Workshop m/s Cycle & Carriage KiaTel: 6568 4561of 204 Pandan Gardens

Policy No: _____

Claim No: GBC 1238 K / SE / pl

Sum Insured: _____

Excess: _____

Make of Veh:
(Client's Record)D.O.A. 16/3/2018

CA / REV / REP. / REV 24 HRS

(wp)

H.O.D. Endorsement: _____

Date/Time: 10.15am @ 26/3/18Person Contacted: EdwinVehicle IN / OUT

Date/Time	Action/Instruction (✓) Estimate
	SLF 3476S-X
	GBC 1238K-X
24/3/18 @ 4.28pm	visited to give time by email.
03/4/18 @ 8.35am	informed by Pei Li, the TP withdrawing TP claim thru email.
03/4/18	Submit Pei Li report.

Suzuki

Thompson

REF:

ERG0

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD ☒ TP ☐ WS ☐ TP RES ☐ OD RES ☐ EVA ☐ INV ☐ MV ☐

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No: _____

Claims No: _____

Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 4 days. Res.: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

WP

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Edwin

Van No: SLF3476S Yr Regn: 2016 Aug.

Type: ☒ M/Car / ☐ M/Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /

Truck / Trailer or

Make: Mitsubishi Attrage DOO 1193.

Colour: white A/O: Insured / Std / NI / NA

Sp Reading: 134900 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: _____

Gen. Cond: ☒ Good / ☐ Fair / ☐ Poor / ☐ BurntSteering: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt orBrake: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt orModl: Nil / ☒ STD A/Rim or

Tyre Size: F: 185/55R15

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Fallen.

Front

R/Bal. 6 mm R/Bal. 6 mmL/Bal. 6 mm L/Bal. 6 mmD.O.A. _____ D.O.I. 26/3/18

Survey held at C&C Padua Gdn

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Frt N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

RECEIVED 04 APR 2018

Date/Time File Pass to?

03/4 2018

Date/Time File Return to?

Q

☒ Prel. Report☐ Final Report

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

Add Fee: ☐

Site Insp: \$

☐

Interview: \$

☐

Tech Insp: \$

☐

Weekend: \$

Report Format: _____

Lump Sum / I.B.I: (\$ _____)

TOTAL

250

250



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

ERGO INSURANCE PTE LTD

Ref : CS/EGI18005547/T1qd3

5 TEMASEK BOULEVARD
#04-01 SUNTEC TOWER FIVE
SINGAPORE 038985

Date : 26-03-2018



Code : EGI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBC 1238K	Veh. Inspected	SLF 3476S
Policy No.		Coverage (\$)	0.00
Claim No.	GBC 1238K/SE/pl	Excess (\$)	0.00
Assign From	YEE PEI LI	Assign Date	26/03/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	16/03/2018	Inspection Date	26/03/2018
Survey held at	CYCLE & CARRIAGE KIA PTE LTD 209 PANDAN GARDENS SINGAPORE 609339		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

Nivitha (LKK Auto)

From: Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>
Sent: Thursday, 22 March 2018 9:14 AM
To: 'admin-d@lkkauto.com'
Subject: OI : GBC1238K / TP : SLF3476S/LKK / DOA : 16/03/2018
Attachments: GBC1238K - SAS.pdf; SLF3476S - SAS.pdf; SLF3476S - ESTIMATE.pdf; SLF3476S - PRS FORM.pdf

Dear Catherine,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and ERGO Insurance Pte Ltd have agreed on your company **LKK AUTO CONSULTANTS PTE LTD** to be the "Single Joint Expert".

Please assist to conduct this survey from **CYCLE & CARRIAGE KIA PTE LTD**,

ADDRESS : 209 PANDAN GARDENS
SINGAPORE 609339

PERSON TO CONTACT : EDWIN CAINA@ 6568 4501

ERGO OFFICER-IN-CHARGE : STEVE LIM

Note: To survey on DIRECT SETTLEMENT basis. Please advise the consistency of damages to third party vehicle and inform the repairer in writing, that you are require to conduct a re-survey before vehicle is returned to claimant. They are to contact your office directly. Please do keep us in the loop.

Please fill up the necessary on ERGO PRS Form from workshop and return to us together on your update of the survey status via Survey.Report@ergo.com.sg.

Attached are estimate, insured and TP's SAS (note: reports not to be released to any Third Party).

Kindly acknowledge receipt of this email.

Thank you.

Yee Pei Li

Claims Assistant (Motor)
ERGO Insurance Pte. Ltd.
5 Temasek Boulevard
#04-01 Suntec Tower Five
Singapore 038985
Tel.: 65 6829 9199 DID: 65 6829 9194
Website: www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

ERGO

Date: 19.03.2018
Our Reference: GBC 1238K/SE/pl
Your Reference: SLF 3476S

Sent via Fax
or
Email

To: CYCLE & CARRIAGE KIA PTE LTD

Pre-Repair Survey (PRS) Acknowledgement

Vehicle For Inspection: SLF 3476S
Insured's Vehicle: GBC 1238K
Date Of Accident: 16.03.2018

We acknowledge receipt of your request for PRS on: 19.03.2018

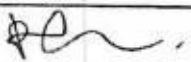
In compliance with "State Courts Practice Directions Amendment No.1 of 2016", do select an assessor from the list below and indicate your selection in the box marked *.

* LKK

AIS	Automobile Inspection Services Pte Ltd	LBS	L.B.S Auto Consultants Pte Ltd
FTA	FormTeam Consultancy Pte Ltd	LKK	LKK Auto Consultants Pte Ltd
IAS	Infiniti Appraisal Service	PS	Priority Services
JPk	JP Knights Pte Ltd	VAC	Vicom Ltd

- ☐ Your request for inspection does not have your client's cost of repair estimate, kindly forward a copy.
☐ Your request for inspection does not have your client's GIA report, kindly forward a copy.
☐ We acknowledge your interest for direct settlement, we will assess & revert soon upon receipt of estimate.
☐ Our Insured's driver has not reported the accident to us todate.

☒ Others: We write to confirm our agreement to have a direct settlement of this claim with quantum to be agreed. OFFICER-IN-CHARGE - STEVE LIM

Prepared by:	<u>Pei Li</u>	6829 9194	claims@ergo.com.sg
Signature:			FAX : 6829 9247

Assessor use only:

Assignment Date: _____
Assignment Time: _____

Remarks:

Workshop use only:

Assessor attended workshop on:

Date: _____
Time: _____
Inspector: _____

☐ Vehicle not available at the appointed date and time.

Kindly acknowledge our Assessor presence for the above job .



Workshop Acknowledgement & Stamp.

Note: Our Inspection is on a without admission to liability basis.

Shiau Chan (LKKAuto)

From: Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>
Sent: Tuesday, 3 April 2018 8:35 AM
To: Shiau Chan (LKKAuto); assignments
Cc: SUR
Subject: RE: GBC1238K / TP : SLF3476S/LKK / DOA : 16/03/2018 (DSMCV1800575)
Attachments: RE: SLF3476S / GBC1238K-TP CLAIM DOA:16.03.2018 (DSMCV1800575)

Dear Shiau Chen,

Please be informed we have received email from Cycle & Carriage that they are withdrawing TP claim (as enclosed attachment).

Kindly cancel the PRS assignment and submit your final bill to ERGO.

Rgds
Pei Li

From: Shiau Chan (LKKAuto) [mailto:siewsc@lkkauto.com]
Sent: Tuesday, 27 March, 2018 4:28 PM
To: Survey Report (ERGO Insurance Pte. Ltd.); assignments; Steve Lim
Cc: SUR
Subject: RE: GBC1238K / TP : SLF3476S/LKK / DOA : 16/03/2018

Dear Steve,

Enclosed herewith preliminary advice of SLF 3476S.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Monday, 26 March 2018 11:54 AM
To: 'Survey Report (ERGO Insurance Pte. Ltd.)' <Survey.Report@ergo.com.sg>; assignments <assignments@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: GBC1238K / TP : SLF3476S/LKK / DOA : 16/03/2018

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Survey Report (ERGO Insurance Pte. Ltd.) [<mailto:Survey.Report@ergo.com.sg>]
Sent: Thursday, 22 March 2018 9:14 AM
To: 'admin-d@lkkauto.com' <admin-d@lkkauto.com>
Subject: OI : GBC1238K / TP : SLF3476S/LKK / DOA : 16/03/2018

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Please assist to conduct this survey from **CYCLE & CARRIAGE KIA PTE LTD**,

ADDRESS : 209 PANDAN GARDENS
SINGAPORE 609339

PERSON TO CONTACT : EDWIN CAINA@ 6568 4501

ERGO OFFICER-IN-CHARGE : STEVE LIM

Note: To survey on DIRECT SETTLEMENT basis. Please advise the consistency of damages to third party vehicle and Inform the repairer in writing, that you are require to conduct a re-survey before vehicle is returned to claimant. They are to contact your office directly. Please do keep us in the loop.

Please fill up the necessary on ERGO PRS Form from workshop and return to us together on your update of the survey status via Survey.Report@ergo.com.sg.

Attached are estimate, insured and TP's SAS (**note: reports not to be released to any Third Party**).

Kindly acknowledge receipt of this email.

Thank you.

Yee Pei Li

Claims Assistant (Motor)
ERGO Insurance Pte. Ltd.
5 Temasek Boulevard
#04-01 Suntec Tower Five
Singapore 038985
Tel.: 65 6829 9199 DID: 65 6829 9194
Website: www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

Shiau Chan (LKKAUTO)

From: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>
Sent: Monday, 2 April 2018 11:50 AM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Cc: Andre Chow En De; Coco Lu Ting; Don Bong Kiong Hua; Tay Jian Ye
Subject: RE: SLF3476S / GBC1238K-TP CLAIM DOA:16.03.2018 (DSMCV1800575)

Hi Pei Li,
Sorry to inform you that we are cancelling the claim on our side.
Thank you,
Edwin

From: ERGO Insurance Pte. Ltd. (Claims Department) [mailto:claims@ergo.com.sg]
Sent: Tuesday, 27 March, 2018 1:36 PM
To: ERGO Insurance Pte. Ltd. (Claims Department); Edwin Abcede Caina
Cc: Andre Chow En De; Coco Lu Ting; Don Bong Kiong Hua; Tay Jian Ye
Subject: RE: SLF3476S / GBC1238K-TP CLAIM DOA:16.03.2018 (DSMCV1800575)
Importance: High

WITHOUT PREJUDICE

Dear Edwina,

Kindly advise if CYCLE & CARRIAGE KIA PTE LTD still representing SLF3476S on their third party claim as we received another PRS request from another workshop.

Await immediate reply.

Rgds
Pei Li

From: ERGO Insurance Pte. Ltd. (Claims Department)
Sent: Monday, 19 March, 2018 10:29 AM
To: 'Edwin Abcede Caina'
Cc: Andre Chow En De; Coco Lu Ting; Don Bong Kiong Hua; Tay Jian Ye
Subject: RE: SLF3476S / GBC1238K-TP CLAIM DOA:16.03.2018

WITHOUT PREJUDICE

Dear Sirs,

We write to confirm our agreement to have a direct settlement of this claim with quantum to be agreed.

Please find enclosed surveyor list for your action. Kindly indicate your selection in the box * upon completion, please email back for our action.

Await reply within 2 working days.

For PRS request, kindly reply via claims@ergo.com.sg.

Appreciated your co-operation.

Thank you.

Yee Pei Li

Claims Assistant (Motor)
ERGO Insurance Pte. Ltd.
5 Temasek Boulevard
#04-01 Suntec Tower Five
Singapore 038985
Tel : 65 6829 9199 DID: 65 6829 9194
Website: www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

From: Edwin Abcede Caina [<mailto:edwin.caina@cyclecarriage.com.sg>]
Sent: Saturday, 17 March, 2018 10:13 AM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Cc: Andre Chow En De; Coco Lu Ting; Don Bong Kiong Hua; Tay Jian Ye
Subject: SLF3476S / GBC1238K-TP CLAIM DOA:16.03.2018

Motor Claims,

Pls arrange surveyor tp claim on the above mentioned vehicle.

Veh is in at our workshop and may we check onto the liability of accident on the above vehicle.

Regards,

Edwin Caina
CYCLE & CARRIAGE AUTOMOTIVE PTE LTD
Claims Department Division
209 Pandan Gardens
Singapore 609339

DID: 65 6568 4501
Fax: 65 6565 1240



CYCLE & CARRIAGE

WE DRIVE FIRST CLASS

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DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

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To: 'Survey Report (ERGO Insurance Pte. Ltd.)'; assignments; 'Steve Lim'
Cc: SUR
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Attachments: CSEGI18005547T1qd3.pdf

Dear Steve,

Enclosed herewith preliminary advice of SLF 3476S.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Please assist to conduct this survey from **CYCLE & CARRIAGE KIA PTE LTD**,

ADDRESS : 209 PANDAN GARDENS
SINGAPORE 609339



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: GBC1238K/SE/pl

Date: 27th March 2018

Our Ref: CS/EG118005547/T1qd3

Without Prejudice

The Motor Claims Department
ERGO Insurance Pte Ltd

Attn: Pei Li

Dear Sirs/Mdm

PRELIMINARY ADVICE OF VEHICLE NO. SLF 3476S

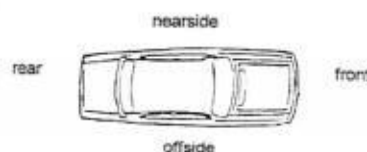
We thank you for the instruction on 22/03/2018.

Please be informed that we had conducted the inspection of the abovementioned vehicle on 26/03/2018 at the premises of M/s CYCLE & CARRIAGE and have the following to report:-

Workshop Estimate Amount	: S\$ <u>6,950.00</u>
Revised Estimate Amount	: S\$ <u>4,528.00</u>
"Check" Items Amount	: S\$ <u>289.00</u>
Market Value	: S\$ <u>-</u>
Salvage Value	: S\$ <u>-</u>
Nett Value	: S\$ <u>-</u>

Description of Damage:

The vehicle sustained damages at the front n/s portion.



Comments/ Present Status:

Damages consistent.

Days of repair: 4 days.

We have NOT authorise repair.

Yours faithfully

Taufikh
Automotive Assessor

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	16/03/2018 13:50
Date Of Accident	16/03/2018 07:15
Exact Location Of Accident	476A CHOA CHU KANG AVE 5 (NEAR MULTISTOREY CARPARK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLF3476S
Insured/Policyholder	
Name Of Registered Owner	LCRF PTE LTD
Co Reg No	201624597K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-NOPHONE

Vehicle Particulars

Manufacturer	MITSUBISHI
Model	ATTRAGE-1.2 (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	YES
Policy Number	999995055
Cover Note Number	

Driver

Name of Driver	HONG ZHENXIONG
NRIC No	S8518152A
Date Of Birth	23/06/1985
Occupation	INDOOR
Date Of Driving Pass	11/05/2004
Driving Experience	13 YEARS AND 10 MONTHS
Gender	MALE
Mobile Number	
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address -
 Postcode
 Was driver an employee of the Insured's Company NO
 If No, Relationship of the Driver with the Insured OTHER - HIRER
 Vehicle Registration Number of Driver's Own Vehicle -
 -
 -
 Insurance Company of Driver's Own Vehicle -
 -
 -

General Information of the Accident

Type Of Accident COLLISION - CROSS JUNCTION
 Weather Conditions CLEAR
 Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
 Number of vehicles involved in the accident
 Was any body injured in the Accident? NO
 Was any injured conveyed to hospital by ambulance? NO
 Was any other material or property damaged? YES
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
 Number of Passengers (Including Driver) 1

Details of Police Action

Was the accident reported to the police? NO
 If Yes, Please state which Police Station
 Was notice of intended Prosecution given? NO
 If Yes, against whom?

Circumstances of Accident

REFER ATTACHMENTS.

Attachment(s)

Are accident photos available for attachment? YES
 Was there any video captured by Car Camera? NO
 Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number GBC1238K
 Vehicle Make/Model/Colour
 Details Of Properties
 Vehicle Category COMMERCIAL VEHICLE
 Name of Driver KHOO YONG CHYE, JAMES (QIU YONG CAI)
 NRIC/Passport Number S8732363C
 Contact Number 97706164
 Address
 Postcode
 Insurance Company Name
 Nature Of Damage
 No. Of Passenger (Including Driver)

SKETCH PLAN

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:

- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
- (ii) investigating the accident and/or my claims;
- (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
- (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
- (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")

(b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and

(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

(d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.

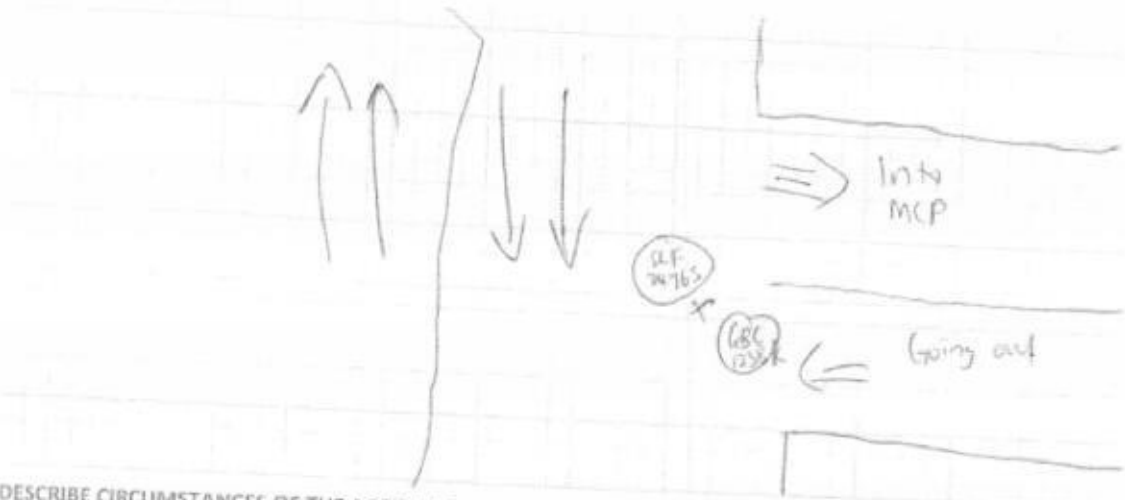
(e) the information so collected under (d) above may be shared / disclosed:

- (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
- (ii) for complying with requirements under any regulations, laws or court orders.

Reporting Centre Personnel's Signature
Name: _____
NRIC/FIN No. _____

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

At 7:15am, I was on my way to pick up my passenger of Chua Chu Kang Terrace. The passenger did not specify exactly where he is so I drive into the road near 476A Chua Chu Kang Ave-5 and find him.

As I drive to the location, I was near the 476A MCP. Vehicle GRC 1238k come out suddenly and my vehicle hit it from the side.

The damage photo have been send to Berend from the damage department with some.

The driver of the vehicle GRC 1238k told us that we claim from his insurance.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:



Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S8518152A



Name

HONG ZHENXIONG

洪 振 雄

Race

CHINESE

Date of birth

23-06-1985

Country/place of birth

SINGAPORE

Sex

M

FOR C&C USE ONLY

REPUBLIC OF SINGAPORE DRIVING LICENSE



License Number S8518152A

Name

HONG ZHENXIONG

Birth Date: 23 Jun 1985

Issue Date: 05 Jan 2005



0013117238

FOR C&C USE ONLY

5381387



NRIC No. S8518152A

FOR C&C USE ONLY

Date of issue

17-09-2015

APT BLK 808A CHOA CHU KANG AVENUE 1 #07-822
SINGAPORE 681809

NRIC No: S8518152A Date: 06/03/2018

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES:

PASS DATE

11 May 2004

Class 3

Motor cars \leq 3000 kg with \leq 7 passengers,
exclusive of the driver; and motor tractors
vehicles \leq 2500 kg

FOR C&C USE ONLY

NP 423A



License No: S8518152A



CYCLE & CARRIAGE

CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED
PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65691056

MITSUBISHI
MOTORS

Co Reg No : 1977014696

ESTIMATE

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
Lion City Rentals Pte Ltd	Cust No/Name /Lion City Rentals Pte Ltd
60 Anson Road	Reg No/Reg Date SLF3476S / 24/08/201
#11-01 Mapletree Anson	Date In/Mileage / 134900
Singapore 079914	Chassis No MMBSTA13AHH002534
Contact No Mobile: 67420984	Engine No 3A92UDK0470
	Make/Model MIT/17MY ATTRAGE 1.2 CVT
	Colour/Trim W05 WHITE PEARL / BK BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CSM00041	Cash	17/03/2018/ 10:02	QUE	261 / Edwin Caina	22912

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
E PNT88000 RENEW & RE-ALIGN FRT DAMAGED PORTION: RENEW FRT BUMPER & FRT FENDER LH REPAIR FRT DOOR LH				1100 2750.00
E PNT98000 RESpray FRT BUMPER , FRT FENDER LH , FRT DOOR LH & BONNET				1260 1680.00
A 54900099 CHECK WIRING & ELECTRICAL SYSTEM				30 50.00
A 10028901 TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST				✓ 200.00
M SUNDRY Sundries				20. 50.00
M HEADLAMP ASSY,LH	1.00	654.00	00.00	654.00
M FENDER,FR LH	1.00	458.00	00.00	458.00
M SHIELD,FR WHEELHOUSE,LH	1.00	97.00	00.00	97.00
M FACE,FR BUMPER	1.00	696.00	00.00	696.00
M GARNISH,FR BUMPER,LH	1.00	126.00	00.00	126.00
M BRACKET,FR BUMPER,LH	1.00	13.00	00.00	13.00
M BRACKET,FR BUMPER,RH	1.00	13.00	00.00	13.00
M GRILLE,FR UNDER	1.00	163.00	00.00	163.00

SURVEYOR NAME: Tan Jhi 97495749SURVEYOR SIGNATURE: [Signature]DATE: 26/3/18 1530REMARKS: WP Respray before paint
sur @ Mleanto.com 4 days[Signature]
28/3/18

Confirm & accepted by

	Nett	6,950.00
7% GST on	6950.00	486.50

Total Payable 7,436.50

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

ERGO INSURANCE PTE LTD

Ref : CS/EGI18005547/T1qd3e2

5 TEMASEK BOULEVARD
#04-01 SUNTEC TOWER FIVE
SINGAPORE 038985

Date : 11-04-2018



Code : EGI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBC 1238K	Veh. Inspected	SLF 3476S
Policy No.		Coverage (\$)	0.00
Claim No.	GBC1238K/SE/pl	Excess (\$)	0.00
Assign From	YEE PEI LI	Assign Date	22/03/2018

2. Vehicle Particulars & Condition

Make & Model	MITSUBISHI ATTRAGE	c.c	1193
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	MMBSTA13AHH002534	Colour	WHITE
Odometer	134900	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	185/55 R15	FALKEN	6 mm
L/H Front Tyre	185/55 R15	FALKEN	6 mm
R/H Rear Tyre	185/55 R15	FALKEN	6 mm
L/H Rear Tyre	185/55 R15	FALKEN	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT N/S PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	16/03/2018	Inspection Date	26/03/2018
Survey held at	CYCLE & CARRIAGE KIA PTE LTD 209 PANDAN GARDENS SINGAPORE 609339		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	4 Working Days
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TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLF 3476S

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	SUNDRIES (SN)	NECESSARY	50.00	20.00
1	HEADLAMP ASSY, LH (SN)	CRACKED	654.00	654.00
1	FENDER, FR LH (SN)	BENT	458.00	458.00
1	SHIELD, FR WHEELHOUSE, LH (SN)	DEFORMED	97.00	97.00
1	FACE, FR BUMPER (SN)	DEFORMED	696.00	696.00
1	GARNISH, FR BUMPER, LH (SN)	* CHECK	126.00	-
1	BRACKET, FR BUMPER, LH (SN)	NECESSARY	13.00	13.00
1	BRACKET, FR BUMPER, RH (SN)	NOT NECESSARY	13.00	-
1	GRILLE, FR UNDER (SN)	* CHECK	163.00	-
			2,270.00	1,938.00
LABOUR				
	RENEW & RE-ALIGN FRT DAMAGED PORTION : RENEW FRT BUMPER & FRT FENDER LH REPAIR FRT DOOR LH.		2,750.00	1,100.00
	RESPRAY FRT BUMPER, FRT FENDER LH, FRT DOOR LH & BONNET.		1,680.00	1,260.00
	CHECK WIRING & ELECTRICAL SYSTEM.		50.00	30.00
	TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST.		200.00	200.00
			4,680.00	2,590.00
GRAND TOTAL			6,950.00	4,528.00
RECOMMENDED COST OF REPAIRS (REPAIR COST NOT CONCLUDE) (EXCLUDE CHECK ITEMS S\$289.00 NETT)				4,528.00

Report Ref No. CS/EGI18005547/T1qd3e2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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