

INS CASE OWNER:

Harmond

CC 3, A161800 5527, Ti hasy

IDAC:

ASSIGNMENT

24/03/2018

Surveyor:

TAUFIKH

DOI:

16/04/18

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJR 6971U

Name of Insured:

LIM TECK TIGW CLINTON (AN)

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

22/03/2018

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

46338673845G

Policy No.:

1700034503

Make / Model:

Subaru XV

Place of Accident:

20 Craig Road C/P.

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SL4620D



INSRS:

WSP:

Tel:

Liability:

RMKS:

pm



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

DATE / PIC

STAGE

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List:

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

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PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

P/P

SS

5,174.80

( 6 days)

Reduction:

28

%

Email

Call

FINAL SETTLEMENT

Date/Time:

16/05/18

Confirm with

CAROLINE

Email

Call

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.:

24

If NO or B 28, Ass. Lia:

Repair Cost (w/gst)

SS

5,537.04

(OI moving out)

Loss of Rental (LOR):

SS

-

( days)

Loss of Use (LOU):

SS

400.00

(SBO x 8 days)

Loss of Income (LOI):

SS

-

( \$ x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

SS

2.00

Medical:

SS

-

Disbursement:

SS

-

Legal Cost:

SS

-

Total:

SS

5,939.04

Global Sum SS:

-

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

5,539.04

Name 1:

PERFORMANCE MOTORS LIMITED

Payee 2: (Strike if N.A.)

SS

400.00

Name 2:

LIM TEU BN

Payee 3: (Strike if N.A.)

SS

-

Name 3:

-

COPY SENT 6/5/18

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$320.00

Customer

Tanpin

REF:

ALH

KS-04/TTH/93 - (b)

# ASSIGNMENT

From: Date: 16/04/2018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SLL 4620D  
at Workshop: Performan  
of: 303 Alexandra Rd

Insured:

Policy No:

Claims No:

Sum Insured: Excess:

(Client's Record)

Make of Veh:

Clay

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Report: Consistent? Yes or No

GIA / PR Seen: Consistent? Yes or No

Est. Repairs: 6 days Res: Yes or No

Lump Sum: - \$ 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle IN / OUT

Veh No: SLL 4620D. Yr Regn: 2017 Feb.

Type: ☒ M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: BMW 116D cc 1491

Colour: Orange A/C Insured / Std / NI / NA

Sp. Reading: 23595 T/Paid: Insured / Std / NI / NA

Eng No:

C/No: WBA1V720X5C08 014

Gen. Cond: ☒ Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size F: 205/55R16

R: 205/55R16

☒ BS DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front:

6

mm

Rear:

6

mm

R/Bal:

6

mm

R/Bal:

6

mm

L/Bal:

6

mm

L/Bal:

D.O.A.

D.O.L.

16/4/18

Survey held at

PM L

Des. of Damages: Frt / Rear / O/S ☒ N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

P/P \$5,174.80  
CRP: \$2,043.80 (20%)

Date/Time/ File Pass No:

☐

Prel. Report

1)

☐

Final Report

Date/Time/ File Return No:

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

1) \$ = RM 0.00

2) \$ = RM 0.00

3) \$ = RM 0.00

4) \$ = RM 0.00

Report Format:

Lump Sum / L.B. / L.S.

Add Fee:

☐

Site Insp \$

☐

Interview \$

☐

Test Drive \$

☐

Vehicle \$



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD			Ref : CC3/AIG18005527/ha3	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120			Date : 24-03-2018	
			Code : AIG	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SJR 6971U		Veh. Inspected	SLL 4620D
Policy No.			Coverage (\$)	0.00
Claim No.			Excess (\$)	0.00
Assign From			Assign Date	24/03/2018
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model			c.c	0
Engine No.	HIDDEN		Year of Reg.	
Chassis No.			Colour	
Odometer	-		Steering	
Brakes			Modification	
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	22/03/2018		Inspection Date	
Survey held at	PERFORMANCE MOTORS LTD 303 ALEXANDRA ROAD SINGAPORE 159941			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

## Performance Motors Limited

A member of the Sime Darby Group  
Co. Reg. No. 197401559W GST Reg. No M2-0020081-X



303, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Tel. 63190100 (Sales & Admin)  
63190111 (AfterSales)  
Fax. 64747772

380, Kampong Arang Road  
East Coast Centre  
Singapore 438180  
Tel. 63190888 (AfterSales)  
Fax. 63449773

319, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Tel. 63190528 (AfterSales)  
63190533/530 (Motorrad)  
Fax. 64796601 (AfterSales)  
64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

## ESTIMATE

23 MAR 2018

Estimate No. : b1 46356  
Date Estimated : 23/03/2018  
Prepared By : Gary Poh Chai Hoon

Page No. : 1 of 2

## - ESTIMATE REPAIR FOR -

Lim Zu En  
Blk 847 Woodlands Street 82  
#12-285

Singapore 730847

## - ACCOUNT - 40000

Cash Sales - Service  
Singapore

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLL4620D	5C08014	27/02/2017	116d	0

## DESCRIPTION

## VALUE

To replace left front door, and remove and install left front fender and attachment include knocking cause by the accident

1700 2,550.00 ✓

Painting left front door, left front fender

1593 1,770.00 ✓

To carry out body cavity preservation.  
(Per panel).

100 118.00 ✓

To transfer lock mechanism from old to new door including conduct checks on new door power window system for proper function. (1 door).

451 531.00 ✓

To conduct checks on all doors and bootlid central locking system for proper function.

150 177.00 ✓

Sundries.

? 80.00 ✓

Total Labour 1: 5,226.00

## DESCRIPTION

## QTY PRIC

## VALUE

FRT LH DOOR  
LH UPPER FRT DOOR HINGE  
LH LOWER FRT DOOR HINGE  
FRONT DOOR BRAKE  
FRT DOOR JOINT SEAL  
FRT LH DOOR WINDOW LIFTER W/O MOTOR  
FRT LH DOOR CHANNEL COVER (ALU)  
FRT LH DRIVE FOR WINDOW LIFTER

1	1,051.10
1	54.65
1	54.65
1	69.25
1	49.70
1	287.55
1	113.65
1	312.05

bt ✓ 1,051.10  
Ry 54.65  
Ry 54.65  
Ry 69.25  
all 49.70  
wa ? 287.55 X  
wa ? 113.65 X  
wa ? 312.05 X

Total Parts : 1,992.60

## Performance Motors Limited

A member of the Sime Darby Group

Co. Reg. No. 197401189W GST Reg. No M2-0020081-X



303, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159341  
Tel. 63190100 (Sales & Admin)  
63190111 (AfterSales)  
Fax. 64796770

288, Kampong Arang Road  
East Coast Centre  
Singapore 439190  
Tel. 63190888 (AfterSales)  
Fax. 63449773

315, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Tel. 63195529 (AfterSales)  
63195533 / 530 (Motorrad)  
Fax. 64796601 (AfterSales)  
64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

## ESTIMATE

Estimate No. : b1 46356  
Date Estimated : 23/03/2018  
Prepared By : Gary Poh Chai Hoon

Page No. : 2 of 2

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLL4620D	5C08014	27/02/2017	116d	0

**LKK Auto Consultants hence notify the Repairer of the following:**

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Repairer: 16/4/18 @ 12pm  
 Date: Taufik  
 Surveyor's No: 97498249  
 Surveyor's Tel: Taufik @ lkkauto.com  
 Approved By: 6 days  
 Surveyor's Email: Taufik @ lkkauto.com  
 No. of Working Days: 6 days

Labour 1	:	5,226.00
Parts	:	1,992.60
Labour 2	:	0.00
Excess	:	0.00
Total GST @ 7%	:	505.30
Grand Total	:	7,723.90

\*\* THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY\*\*

\*\* PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE \*\*

7,218.60

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM 

**AIG THIRD PARTY EXPRESS SETTLEMENT  
FOR ACCIDENTS ON OR AFTER 1ST JUNE 2008  
(PAYMENT BREAKDOWN)**

Vehicle No:	SLL 4630D	Model:	
Date of Accident:	22-3-2018		

Global Sum Settlement	: [ ] Yes [ ] No	
Repair Estimate	: \$	7723.90
Final Repair Cost	: \$	5537.04
Loss of Use	: \$	400.00 8 days at \$ 50 per day
Rental (if any)	: \$	days
LTA / GIA Search Fee	: \$	2.00
Others:	: \$	
	: \$	
Final Settlement Sum	: \$	5939.04

Is Third Party Workshop GIA Registered? [ ] YES [ ] NO (Kindly indicate below)	
A) For Non GIA Registered Workshop:	Agreed Liability _____ (%)
B) For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: _____
BOLA Liability: _____ (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.	
Remarks	

Payment Instruction: Payee's Breakdown		
1)	Performance Motors Ltd	: \$ 5537.04
2)	Performance Motors Ltd	: \$ 2.00
3)	Lim Zu En	: \$ 400.00

Signed by appointed surveyor

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act;  
Survey Report; Medical Report/ Bill (if any))



CERTIFICATE OF INSURANCE

■ Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) ■ Motor Vehicles (Third-Party Risks and Compensation) Rules, 1960 ■ Road Transport Act, 1987 (Malaysia) ■ Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia)

CERTIFICATE NO. : VPA/P1909687 Account No. : 14235  
Coverage : Comprehensive  
Sum Insured : Market Value At The Time Of Loss  
Name of Policy Holder : LIM ZU EN  
Vehicle Registration No. : SLL4620D  
Period of Insurance : From 27/02/2017 To 26/02/2019 (Both Dates Inclusive)

**PERSONS OR CLASSES OF PERSONS ENTITLED TO DRIVE\***

- (a) The Policyholder  
The Policyholder may also drive a Motor Car not belonging to or not hired (under a hire purchase agreement or otherwise) to him or his employer or his partner  
(b) Any other person who is driving on the Policyholder's order or with his permission  
Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

**LIMITATIONS AS TO USE\***

Use only for social, domestic and pleasure purposes and for the Policyholder's business  
The policy does not cover - use for hire or reward, racing, pace-making, reliability trial, speedtesting, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with motor trade; or when the Motor Car, whether stationary, in use or otherwise, is in or on, a racing track, circuit, route, course or any other roads by whatever name called that are typically used for racing, pace-making or such similar purposes.

(01)

**Basic Own Damage Excess : SGD 900.00**

An Additional Excess is applicable as follows:

S\$500.00 for Unnamed Authorized Driver &/or Declared Young & Inexperienced Driver.

S\$5,000.00 for Undeclared Young and Inexperienced Driver.

(Please refer to your policy on the terms & conditions)

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I/We hereby certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act, (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

AXA INSURANCE PTE LTD

Authorized Signature

Issued by - SGOVGBP on 14/03/2017

**IMPORTANT :**

Policyholders are warned that on the sale of a motor vehicle they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed a Statutory Declaration to the effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicle (Third-Party Risks and Compensation Act (Cap. 189).

The Premium Warranty Clause requires the premium to be paid in full within a specific period failing which there would be no liability under the policy, renewal certificate, covernote and endorsement etc.



Licence Number: **S8536360C**  
 Name: **LIM ZU EN**  
 Birth Date: **31 Oct 1985**  
 Issue Date: **19 Aug 2014**

002336343A




REPUBLIC OF SINGAPORE  
 IDENTITY CARD NO: **S8536360C**



Name: **LIM ZU EN**  
 Race: **CHINESE**  
 Date of birth: **31-10-1985**  
 Country/Place of birth: **SINGAPORE**

Sex: **F**  
 002336360C



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 3 Motor Cars= $\leq$  3000kg with  $\leq$  7 passengers, exclusive of the driver; and other motor vehicles  $\leq$  2500kg 26 Apr 2004

5349149



NRIC No: **S8536360C**



Date of issue  
 19-08-2014

APT BLK 847 WOODLANDS STREET 82 #12-285  
 SINGAPORE 730647

NRIC No: **S8536360C** Date: **20/10/2018**



Licence No: **S8536360C**

NP 429A





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

10 APRIL 2018

**LIM TECK TIEN (LIN TEDIAN)**  
**70 HOUGANG AVENUE 7**  
**#04-07**  
**SINGAPORE 538804**

Dear Sir/Madam,

**OUR REF : CC3/AIG18005527/ha3**  
**YOUR REF : SJR 6971U**  
**ACCIDENT INVOLVING SJR 6971U AND SLL 4620D ALONG 20 CRAIG ROAD CAR**  
**PARK ON 22.03.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SLL 4620D against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SLL 4620D. As such, liability may not be on your favour. Unless proven otherwise.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,



Vic Alpeh  
Case Handler  
DID: 6841 2096  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)


**AUTHORISATION TO ACT**  
**(AIG Express Third Party Claim)**

I, LEM ZH EN (the third party claimant) of BLK 647 WOODLANDS ST  
62, #12-285 S738647 (address), owner of SLL 4620D (vehicle no.)  
hereby authorize PERFORMANCE MOTORS LIMITED ("the workshop") to act for me  
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle  
no. SLL 4620D that was damaged pursuant to the accident which occurred on 22/3/18  
(date) along 20 CRASH ROAD CAR PARK (location) involving vehicle no/s  
SJR 6971V ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit  
and the workshop is further authorized to receive payment further to settlement of my claim with  
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 23 (day) of 04 (month) 2018 (year)

  
Signed by "the third party claimant"  
(with chop if applicable)

  
Signed by "the workshop"  
(with chop)

GARY POH CHAI HOON  
Performance Motors Limited  
303 Aljunied Road  
Glim D'Arby Performance Centre  
Singapore 400301

**RELEASE VOUCHER**  
**(AIG Express Third Party Claim)**

"We/I, Performance Motors Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 5537.04 (Repair Cost), S\$ 400.00 (Loss of rental/use), S\$ 2.00 (Disbursement), for vehicle no. SL 4620D that was damaged pursuant to the accident which occurred on 22.3.18 (date) along 20 CRAIG ROAD CAR PARK (location) involving vehicle no/s SIR 69714. This is pursuant to the inspection conducted on 16.4.18 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Lim Zu En ("the third party claimant") of vehicle no. SL 4620D make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SL 4620D (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 16 (day) of 05 (month) 2018 (year)

  
MTF

Signed by appointed surveyor

  
Lim Zu En  
Performance Motors Limited  
372 Alexandra Road  
Sime Darby Performance Centre  
Singapore 119541

Signed by "the workshop" (with chop)

103, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Tel. 63190100 (Sales & Admin)  
63190111 (AfterSales)  
Fax. 64747770280, Kampong Arang Road  
East Coast Centre  
Singapore 438180  
Tel. 63190888 (AfterSales)  
Fax. 63449772315, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Tel. 63190528 (AfterSales)  
63190533/530 (Motorrad)  
Fax. 64796601 (AfterSales)  
64796624 (Motorrad)

## SERVICE TAX INVOICE

Repair Order No. : B1 1259421

Date IN : 16/04/2018

Cust. Svc. Advisor: Gary Poh Chai Hoon

Page No. : 1 of 2

Invoice Number : 1963786 / WSB

Invoice Date : 12/05/2018

Payment Terms : 30 Days From Invoice

Invoice By : Sharon Heng

## - CUSTOMER INFORMATION -

Ms Lim Zu En  
Blk 847 Woodlands Street 82  
#12-285

Singapore 730847

## - INVOICE TO - 121

AIG Asia Pacific Insurance Pte. Ltd.  
78 Shenton Way  
#08-16 Chartis Building  
Singapore 079120

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SL4620D /	5C08014	27/02/2017	116D	23592

## - - - - LABOUR 1 - - - -

To replace front left door and door seal including to  
make good the front left fender and knock out dented  
area caused by the accident.

To remove and install body parts in order to carry out painting job.

To respray front left door and front left fender.

To carry out body cavity preservation.

To transfer lock mechanism from old to new door including  
conduct checks on new door power window system for proper  
function.To conduct checks on all doors and bootlid central locking  
system for proper function.

Sundries.

INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.

DATE OF ACCIDENT : 22.3.2018. 3RD PARTY CAR : SJR6971U.

YOUR REF NO : NIL.

VEHICLE WAS SURVEYED BY MR TAUFIKH FROM LKK AUTO  
CONSULTANTS PTE LTD ON 16.4.2018 AT 2.00 PM.  
AUTHORISED REPAIR BY MR VIC ALPEH FROM LKK ON  
10.4.2018 VIA E-MAIL.PROPOSE LOSS OF USE = \$50X8. THE AMOUNT IS SUBJECTED  
TO INSURANCE COMPANY CONFIRMATION.

GIA SEARCH FEE = \$2.00.

NETT

1,700.00

1,593.00

100.00

451.00

150.00

80.00

0.00

0.00

0.00

Total Labour 1: 4,074.00

## - - - - PARTS - - - -

FRT LH DOOR

FRT DOOR JOINT SEAL

Qty	Retail Price
1	1,051.10
1	49.70

NETT

1,051.10

49.70

Total Parts : 1,100.80

303, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159041  
Tel: 63190100 (Sales & Admin)  
63190111 (AfterSales)  
Fax: 64747770280, Kampong Arang Road  
East Coast Centre  
Singapore 438180  
Tel: 63190868 (AfterSales)  
Fax: 63449773315, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Tel: 63190528 (AfterSales)  
63190533/530 (Motorrad)  
Fax: 64796601 (AfterSales)  
64796624 (Motorrad)**SERVICE TAX INVOICE**

Repair Order No. : <b>B1 1259421</b>	Page No. : <b>2 of 2</b>
Date IN : <b>16/04/2018</b>	Invoice Number : <b>1963786 / WSB</b>
Cust. Svc. Advisor: <b>Gary Poh Chai Hoon</b>	Invoice Date : <b>12/05/2018</b>
	Payment Terms : <b>30 Days From Invoice</b>
	Invoice By : <b>Sharon Heng</b>

Labour Charges : <b>3,994.00</b>	Total Labour & Parts Charges : <b>S\$ 5,174.80</b>
Parts Charges : <b>1,100.80</b>	Less Insurance Excess : <b>S\$ 0.00</b>
Lubricant/Misc : <b>80.00</b>	Invoice Total Amount Exclude GST : <b>S\$ 5,174.80</b>
	GST @ 7% : <b>S\$ 362.24</b>
	Invoice Total Amount Include GST : <b>S\$ 5,537.04</b>

Computer generated invoice. No signature is required.	Amount Payable Include GST : <b>S\$ 5,537.04</b>
---	--

All amounts are in Singapore Dollars.  
 Work was carried out subject to the Company's Terms and Conditions of Service.  
 No complaints will be entertained unless reported within seven (7) days of the date of this invoice.  
 For credit purchases, interest @1% per month will be debited on overdue amounts.



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-18-044422

Date of Request: 23/03/2018

Your Ref No: Online Purchase

Performance Motors Limited  
303 Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941

Dear Sir/Madam,

Enquiry Date 23/03/2018  
Enquiry By Vivi  
TP Vehicle No. SJR6971U  
Accident Date 22/03/2018

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJR6971U	Etiqa Insurance Pte Ltd	23/07/2017-22/07/2018	63360477
SJR6971U	AIG Asia Pacific Insurance Pte. Ltd.	31/07/2017-30/07/2018	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
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6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-18-044422

Date of Request: 23/03/2018

Your Ref No: Online Purchase

Performance Motors Limited  
303 Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941

Dear Sir/Madam,

Enquiry Date 23/03/2018

Enquiry By Vivi

TP Vehicle No. SJR6971U

Accident Date 22/03/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	24 Mar 2018 <a href="#">Edit Reg</a>		16 Apr 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$5,174.80</b> <a href="#">Edit Estimates</a>	<b>S\$5,174.80</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

<b>Main</b>	<b>Reference</b>	<b>Claim Details</b>	<b>Documents</b>	<a href="#">Show All</a>
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**CLAIM SUBFOLDER DETAILS** [Created by adjuster]

Insured:	<b>Lim Teck Tien (Lin TeDian)</b> , ID: S7439308Z		
Main Claimant:	<b>LIM ZU EN</b> , ID: S8536360C		
Vehicle Reg. No.:	<b>SLL4620D</b>	Date of Loss:	22/03/2018 18:00 - :59 [12 Months and 23 Days From LTA Reg Date (Man Yr)]
Claim Type:	<b>TP / 4633867384SG</b>	Policy/Cover Note No.:	1700034563 (Comprehensive)
Vehicle Reg. No. (Insured):	<b>SJR6971U</b>	Policy No. (Claimant):	VPA/P1909687
		Excess:	
Repairer:	<b>Performance Motors Limited (Alexandra)</b> 303 Alexandra Road, Sime Darby Performance Centre, 159941 Alexandra - Tel: 63190172/63190174		
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Ler, Bernard-JQ</b> ] BernardJiQian.Ler@aig.com		
Claimant's Insurer:	<b>AXA Insurance Pte Ltd (HQ)</b> - Tel: 6338 7288		
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD TAUFIKH BIN HAMID</b> ] ... [Final Rpt due 04/04/2018]		

**ASSOCIATED MAIL RECEIVED** [View All](#) [Compose Case Mail](#)

- AIG\_SG (26/03/2018): No OI GIA Report






**ALL ASSOCIATED TASKS** [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

**\*SLL4620D (4633867384SG)**  
**[SJR6971U]**  
**TP**  
**LIM ZU EN**  
**Mar 22 2018 6:00PM**  
**[Lim Teck Tien (Lin TeDian)]**  
**Performance Motors Limited**

<a href="#">Upload Documents</a>   <a href="#">Upload Photos</a>   <a href="#">Compose New Letter</a>   <a href="#">Upload Video</a>   <a href="#">Upload Audio</a>			<b>View</b> <a href="#">View in Browser</a>	
<b>Letters/Correspondences</b>				
			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown		Edit
<b>Assessment Reports</b>				
			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	10/04/18 09:31	<b>Accident Statement</b> <small>From:DD - Reg. No: SJR6971U, Claimant: LIM TECK TIEN (LIN TEDIAN)</small>		Load HTM
<b>Photos/Images</b>				
			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	10/05/18 09:56	Odometer Reading		Load JPG <input checked="" type="checkbox"/>
2	10/05/18 09:56	Chassis Number		Load JPG <input checked="" type="checkbox"/>
3	10/05/18 09:56	General View		Load JPG <input checked="" type="checkbox"/>
4	10/05/18 09:56	General View		Load JPG <input checked="" type="checkbox"/>
5	10/05/18 09:56	General View		Load JPG <input checked="" type="checkbox"/>
6	10/05/18 09:56	General View		Load JPG <input checked="" type="checkbox"/>
7	10/05/18 09:56	General View		Load JPG <input checked="" type="checkbox"/>
8	10/05/18 09:56	General View		Load JPG <input checked="" type="checkbox"/>
9	10/05/18 09:56	General View		Load JPG <input checked="" type="checkbox"/>
10	10/05/18 09:56	General View		Load JPG <input checked="" type="checkbox"/>
11	10/05/18 09:56	General View		Load JPG <input checked="" type="checkbox"/>
12	10/05/18 09:56	General View		Load JPG <input checked="" type="checkbox"/>
13	10/05/18 09:56	General View		Load JPG <input checked="" type="checkbox"/>
14	10/05/18 09:56	General View		Load JPG <input checked="" type="checkbox"/>
15	10/05/18 09:56	General View		Load JPG <input checked="" type="checkbox"/>
16	10/05/18 09:56	General View		Load JPG <input checked="" type="checkbox"/>
17	10/05/18 09:56	General View		Load JPG <input checked="" type="checkbox"/>
18	10/05/18 09:56	General View		Load JPG <input checked="" type="checkbox"/>
19	10/05/18 09:56	General View		Load JPG <input checked="" type="checkbox"/>
20	10/05/18 09:56	General View		Load JPG <input checked="" type="checkbox"/>
21	10/05/18 09:56	General View		Load JPG <input checked="" type="checkbox"/>
22	10/05/18 09:56	General View		Load JPG <input checked="" type="checkbox"/>
23	10/05/18 09:56	General View		Load JPG <input checked="" type="checkbox"/>
<b>Documentation</b>				
			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	24/03/18 16:05	TP GIA REPORT		Load PDF
2	24/03/18 16:05	TP ESTIMATE		Load TIF
3	27/03/18 09:24	Non reporting letter		Load PDF
4	10/04/18 09:56	INSURED DRIVING LICENCE STATUS		Load PDF
5	10/04/18 10:17	LETTER TO OI		Load PDF

Letters/Correspondences			1 per page	<input type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
6	19/04/18 00:42	TP ESTIMATE - MARKED	 Load PDF	
7	23/05/18 10:35	WORKSHOP INVOICE	 Load PDF	
8	23/05/18 10:35	AUTHORISATION TO ACT FORM	 Load PDF	
9	23/05/18 10:35	Release Voucher	 Load PDF	
10	23/05/18 10:35	GIA SEARCH	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJR6971U (Insd veh)	Model:	BMW 116D 1.5 (A)
	SLL4620D (TP veh)		
Date of Accident:	22/03/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	7,723.90
Final Repair Cost	:	\$	5,537.04
Loss of Use	:	\$	400.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	2.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	5,939.04

8.00 days at \$50.00 per day  
days

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability \_\_\_\_\_ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No- BOLA Scenario No: \_\_\_\_\_  
 24  
 BOLA Liability: \_\_\_\_\_ 100 (%) Assessed Liability (\*): \_\_\_\_\_ (%)  
 \* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	Performance Motors Limited	:	\$ 5,539.04
2)	Lim Zu En	:	\$ 400.00
3)		:	\$

JOANNE LEE KHANG MIN

23 May  
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
 (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

# LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

**Our File No:** CC3/AIG18005527/T1HA3Q2

**Date:** 23/05/2018

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No: 1700034563

**Claimant Vehicle No :** SLL4620D

**Insured Vehicle No :** SJR6971U

Date of Loss: 22/03/2018

Nature of Claim: TP

Claim No: 4633867384SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLL4620D**

Make & Model: BMW 116D, 1.5 (A)

Reg. Date: 27/02/2017 (Man. Year: 2016)

Colour: Orange

Engine Capacity: 1496 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): **Market Value/New Car Price**

Engine No: 30299751B37D15A

Chassis No: WBA1V720X05C08014

Odometer: 23593 km

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No

Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 205/55 R16

Rear Tyre Size: 205/55 R16

Front Left Side: Bridgestone 6 mm

Rear Left Side: Bridgestone 6 mm

Front Right Side: Bridgestone 6 mm

Rear Right Side: Bridgestone 6 mm

*The above values represent the remaining tyre treads depth*

<b>COST OF CLAIMS</b>	<b>Repairer's</b>	<b>Adjuster's</b>	<b>Difference</b>	<b>Diff %</b>
Parts	2,072.60	1,180.80	891.80	43.03
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,146.00	3,994.00	1,152.00	22.39
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>7,218.60</b>	<b>5,174.80</b>	<b>2,043.80</b>	<b>28.31</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>505.30</b>	<b>362.24</b>	<b>143.06</b>	<b>28.31</b>
<b>Nett Amount (S\$)</b>	<b>7,723.90</b>	<b>5,537.04</b>	<b>2,186.86</b>	<b>28.31</b>
<b>+ Loss of Use (8.0 x S\$50.00/day) (S\$)</b>		<b>400.00</b>		
<b>+ Doc/Search Fee (S\$)</b>		<b>2.00</b>		
<b>Nett Liability (S\$)</b>		<b>5,939.04</b>		

### INSPECTION

Date of Assignment: 16/04/2018

Date Inspected: 16/04/2018 Inspected At:

Performance Motors Limited (Alexandra)  
303 Alexandra Road, Sime Darby  
Performance Centre  
Singapore 159941

Estimated Period of Repair: 6.0 days

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**Adjuster:** MOHD TAUFIKH BIN HAMID**Manager:** VIC ALPEH

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*



## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRIES	Necessary	80.00 FS	*80.00 FS
2	1		*FRT LH DOOR	Bent	1,051.10 FS	*1,051.10 FS
3	1		*LH UPPER FRT DOOR HINGE	Repair	54.65 FS	*- FS
4	1		*LH LOWER FRT DOOR HINGE	Repair	54.65 FS	*- FS
5	1		*FRONT DOOR BRAKE	Repair	69.25 FS	*- FS
6	1		*FRT DOOR JOINT SEAL	Necessary	49.70 FS	*49.70 FS
7	1		*FRT LH DOOR WINDOW LIFTER W/O MOTOR	Not Necessary	287.55 FS	*- FS
8	1		*FRT LH DOOR CHANNEL COVER (ALU)	Not Necessary	113.65 FS	*- FS
9	1		*FRT LH DRIVE FOR WINDOW LIFTER	Not Necessary	312.05 FS	*- FS

F=Franchise part. S=SpcNett.

**Total Parts (S\$)      2,072.60      1,180.80**

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REPLACE LEFT FRONT DOOR ,AND REMOVE AND INSTALL LEFT FRONT FENDER AND ATTACHMENT INCLUDE KNOCKING CAUSE BY THE ACCIDENT	New	2,550.00	1,700.00
2	PAINTING LEFT FRONT DOOR ,LEFT FRONT FENDER	New	1,770.00	1,593.00
3	TO CARRY OUT BODY CAVITY PRESERVATION (PER PANEL)	New	118.00	100.00
4	TO TRANSFER LOCK MECHANISM FROM OLD TO NEW DOOR INCLUDING CONDUCT CHECKS ON NEW DOOR POWER WINDOW SYSTEM FOR PROPER FUNCTION(1DOOR)	New	531.00	451.00
5	TO CONDUCT CHECKS ON ALL DOORS AND BOOTLID CENTRAL LOCKING SYSTEM FOR PROPER FUNCTION	New	177.00	150.00
Gross Labour Cost (\$\$)			5,146.00	3,994.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >