

Hsiao Tong (LKKAUTO)

From: Aileen Tan Lee Noi <aileentan@cdge.com.sg>
Sent: Monday, 22 July 2019 8:57 AM
To: Hsiao Tong (LKKAUTO)
Cc: Kesaval, Jaclyn-M
Subject: [DV] DELIBERATION : M2018/00037 - Accident between SHD3223M & SDG6622G on 22.03.2018 | CDGE Ref: T0318/SHD3223M/CL(st) | AIG Ref: 4241095805SG-003
Attachments: DV_SHD3223M.pdf

WITHOUT PREJUDICE

Ms Chew Hsiao Tong
M/s LKK Auto Consultants Pte Ltd

Your email dated 19 July 2019 refers.

Our duly executed DV for S\$1,950.00 is attached.

Kindly arrange to let us have early payment to conclude this case. Thank you.

Best Regards
Aileen Tan
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8735 | Fax: 6214 1843

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Friday, 19 July 2019 20:20
To: Aileen Tan Lee Noi <aileentan@cdge.com.sg>
Cc: Kesaval, Jaclyn-M <Jaclyn-M.Kesaval@aig.com>
Subject: Re: [Accept Offer] DELIBERATION : M2018/00037 - Accident between SHD3223M & SDG6622G on 22.03.2018 | CDGE Ref: T0318/SHD3223M/CL(st) | AIG Ref: 4241095805SG-003

Without Prejudice

Dear Ms Aileen,

Apologised for late response.

Attached is a copy of DV for your necessary action.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Aileen Tan Lee Noi <aileentan@cdge.com.sg>
Sent: Wednesday, 17 July 2019 8:47 AM
To: Kesaval, Jaclyn-M <Jaclyn-M.Kesaval@aig.com>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: Re: [Accept Offer] DELIBERATION : M2018/00037 - Accident between SHD3223M & SDG6622G on 22.03.2018 | CDGE Ref: T0318/SHD3223M/CL(st) | AIG Ref: 4241095805SG-003

WITHOUT PREJUDICE

Ms Jaclyn M K
M/s AIG Asia Pacific Insurance Pte Ltd

Please let us have your reply to our email of 28 June 2019. Thank you.

Best Regards
Aileen Tan
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8735 | Fax: 6214 1843

From: Aileen Tan Lee Noi
Sent: Friday, 28 June 2019 15:08
To: Kesaval, Jaclyn-M
Cc: Hsiao Tong (LKKAuto)
Subject: [Accept Offer] DELIBERATION : M2018/00037 - Accident between SHD3223M & SDG6622G on 22.03.2018 | CDGE Ref: T0318/SHD3223M/CL(st) | AIG Ref: 4241095805SG-003

WITHOUT PREJUDICE

Ms Jaclyn M K
M/s AIG Asia Pacific Insurance Pte Ltd

We refer to GIA's email dated 28 June 2019.

Since GIA has decided that BOLA Scenario 14A is applicable, we shall accept global offer of **S\$1,950.00** contained in LKK's email of 18 June 2018.

Please take note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim, if any of the taxi driver.

Kindly arrange to let us have discharge voucher for early execution. Thank you.

Best Regards
Aileen Tan
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8735 | Fax: 6214 1843

From: Cynthia Chan <cynthia.chan@gia.org.sg>
Sent: Friday, 28 June 2019 09:20
To: Cecilia Lee Peng Geok; Kesaval, Jaclyn-M
Cc: Aileen Tan Lee Noi; Syed-Yusoff, Saliha; Tan, Bennie-WZ; AIG - Khoo Kay Eng; ARC Bola
Subject: DELIBERATION : M2018/00037 - Accident between SHD3223M & SDG6622G on 22.03.2018 | CDGE Ref: T0318/SHD3223M/CL(st) | AIG Ref: 4241095805SG-003

Dear All

The Panel of Adjudicators has deliberated and decided that ruling shall be in favour of RP, AIG.

In view of both parties' video footages, BOLA Scenario 14A is applicable and settlement shall be 50/50 between the claimants.

The Adjudicators deem that this case should not have come for adjudication.

The below BOLA Fee chargeable in the month of June 2019 to the respective parties will be deducted by Merimen via GIRO.

CDGE – S\$500.00

AIG – S\$0.00

Thank you.

Best Regards,

Cynthia Chan

Executive, Technical



cynthia.chan@gia.org.sg | www.gia.org.sg

DID: +65 6202 9895 | **Tel:** +65 6221 8788

General Insurance Association of Singapore (GIA)

180 Cecil Street, #15-01, Bangkok Bank Building, Singapore 069546

UEN No: S66SS0020G

From: Cynthia Chan <cynthia.chan@gia.org.sg>

Sent: Thursday, September 6, 2018 9:22 AM

To: Kesaval, Jaclyn-M <Jaclyn-M.Kesaval@aig.com>; Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Cc: Aileen Tan Lee Noi <aileentan@cdge.com.sg>; ARC Bola <ARCBola@gia.org.sg>; Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>; Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>; AIG - Annie Chong <annie-py.chong@aig.com>

Subject: RE: M2018/00037 - Accident between SHD3223M & SDG6622G on 22.03.2018 | CDGE Ref: T0318/SHD3223M/CL(st) | AIG Ref: 4241095805SG-003

Dear All

We have received the complete document submission for case M2018/00037. This escalation will be in queue for adjudication.

Thank you.

Best Regards,

Cynthia Chan

Executive, Technical



cynthia.chan@gia.org.sg | www.gia.org.sg

DID: +65 6202 9895 | **Tel:** +65 6221 8788

General Insurance Association of Singapore (GIA)

180 Cecil Street, #15-01, Bangkok Bank Building, Singapore 069546

UEN No: S66SS0020G

From: Kesaval, Jaclyn-M <Jaclyn-M.Kesaval@aig.com>

Sent: Tuesday, September 4, 2018 3:28 PM

To: Cynthia Chan <cynthia.chan@gia.org.sg>

Cc: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>; Aileen Tan Lee Noi <aileentan@cdge.com.sg>; ARC Bola <ARCBola@gia.org.sg>; Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>; Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>; AIG - Annie Chong <annie-py.chong@aig.com>

Subject: RE: M2018/00037 - Accident between SHD3223M & SDG6622G on 22.03.2018 | CDGE Ref: T0318/SHD3223M/CL(st) | AIG Ref: 4241095805SG-003

Dear Cynthia,

We refer to the above matter and to your email below.

Having assessed the matter and under the guidance of BOLA 14(a), we disagree that the driver of SHD 3223M (herein referred to as "the taxi") is to be absolved from liability.

Our insured did signal his intention as he was making a lane change in order to enter slip road at the left side of the junction, when the taxi suddenly moved off from stationary position with its hazard light still on. Thus we are of the view liability is to be shared equally as both drivers should exercise caution and keep a proper lookout for other vehicles.

Attached are the following documents for your easy reference:-

1. Letter of Consent
2. GIA report of SDG 6622G
3. Front and rear video footage of SDG 6622G

Thank you.

Jaclyn M K

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1953 | Fax +(65) 6835 7416

Jaclyn-M.Kesaval@aig.com | www.aig.com.sg

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From: Chong, Annie-PY
Sent: Tuesday, August 28, 2018 2:44 PM
To: Cynthia Chan
Cc: Cecilia Lee Peng Geok; Aileen Tan Lee Noi; ARC Bola; Kesaval, Jaclyn-M; Syed-Yusoff, Saliha; Tan, Bennie-WZ
Subject: RE: M2018/00037 - Accident between SHD3223M & SDG6622G on 22.03.2018 | CDGE Ref: T0318/SHD3223M/CL(st) | AIG Ref: TBA

Hi Cynthia,

Thanks for your email of even date.

We are reviewing the matter and will be responding with our position by the stipulated date.

By copy to Jaclyn, FYNA please – our claims file number is “**4241095805SG-003**”.

Thank you.

Annie Chong
AIG

Complex Claims Manager
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1037 | Fax +(65) 6835 7416

annie-py.chong@aig.com | www.aig.com.sg

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

From: Cynthia Chan [<mailto:cynthia.chan@gia.org.sg>]
Sent: Tuesday, August 28, 2018 11:16 AM
To: Chong, Annie-PY
Cc: Cecilia Lee Peng Geok; Aileen Tan Lee Noi; ARC Bola
Subject: M2018/00037 - Accident between SHD3223M & SDG6622G on 22.03.2018 | CDGE Ref: T0318/SHD3223M/CL(st) | AIG Ref: TBA

Dear Annie

We refer to below escalation initiated by CDGE for an accident involving SHD3223M and SDG6622G on 22.03.2018.

We would like to highlight to all who wish to escalate such disputes that they must be prepared to agree that the Panel of Adjudicators will deliberate and make a decision based on **BOLA Chart effective 1st July 2016**.

Please also take note that by submitting the case for adjudication under the DRM, the parties involved in this dispute have agreed:

- i. To waive any right to pursue / further pursue against any other Claimant or party / parties involved in the accident;
- ii. That the Decision under the BOLA DRM is final and binding on all the Claimants;
- iii. To abide by the Decision; and
- iv. Not to appeal the Decision in court or bring a fresh action following the Decision issued at the BOLA DRM, whether in court or in any other dispute resolution forum, including mediation and arbitration, except as directly necessary to enforce such Decision.

Kindly fill up your Counter Party (CP) portion on pg 2 of the Letter of Consent attached and submit together with supporting documents and video evidence (if applicable).

Please send in your **submission by 3 September 2018, Monday**, else the case will be subjected to ex-parte proceeding.

PS: video footages will be uploaded and sent via separate email.

Thank you.

Best Regards,

Cynthia Chan
Executive, Technical



cynthia.chan@gia.org.sg | www.gia.org.sg

DID: +65 6202 9895 | **Tel:** +65 6221 8788

General Insurance Association of Singapore (GIA)

180 Cecil Street, #15-01, Bangkok Bank Building, Singapore 069546

UEN No: S66SS0020G

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Sent: Monday, August 20, 2018 9:50 AM

To: ARC Bola <ARCBola@gia.org.sg>; Cynthia Chan <cynthia.chan@gia.org.sg>

Cc: Aileen Tan Lee Noi <aileentan@cdge.com.sg>

Subject: Escalation of claim - Accident between SHD3223M & SDG6622G on 22.03.2018 | CDGE Ref : T0318/SHD3223M/CL(st)

Our Ref: T0318/SHD3223M/CL(st)

Dear Cynthia

ACCIDENT ON 22.03.2018 INVOLVING SHD3223M & SDG6622G ALONG YISHUN CENTRAL 1, BEFORE JUNCTION OF NORTH POINT DRIVE

Please refer to the subject matter.

We would like to escalate this matter for GIA's adjudication.

We attached the following documents for your attention:-

1. Letter of Consent;
2. GIA report lodged by driver of SHD3223M;

3. Video footage submitted by both parties;
4. Email correspondences exchanged between CDGE & LKK(Loss adjuster of AIG).

Please let us know if you need further information/clarification.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Saturday, 18 August 2018 12:06 PM
To: Cecilia Lee Peng Geok
Subject: RE: [GIA DRM] SHD 3223M / SDG 6622G DOA 22.03.2018

Without Prejudice

Hi Cecilia,

We refer to your below email.

We have our principal instruction to maintain our position as email dated 25 July 2018.

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Sent: Tuesday, 7 August 2018 10:49 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: [GIA DRM] SHD 3223M / SDG 6622G DOA 22.03.2018
Importance: High

Without Prejudice

Dear Hsiao Tong

Our conversation on 25/07/2018 refers.

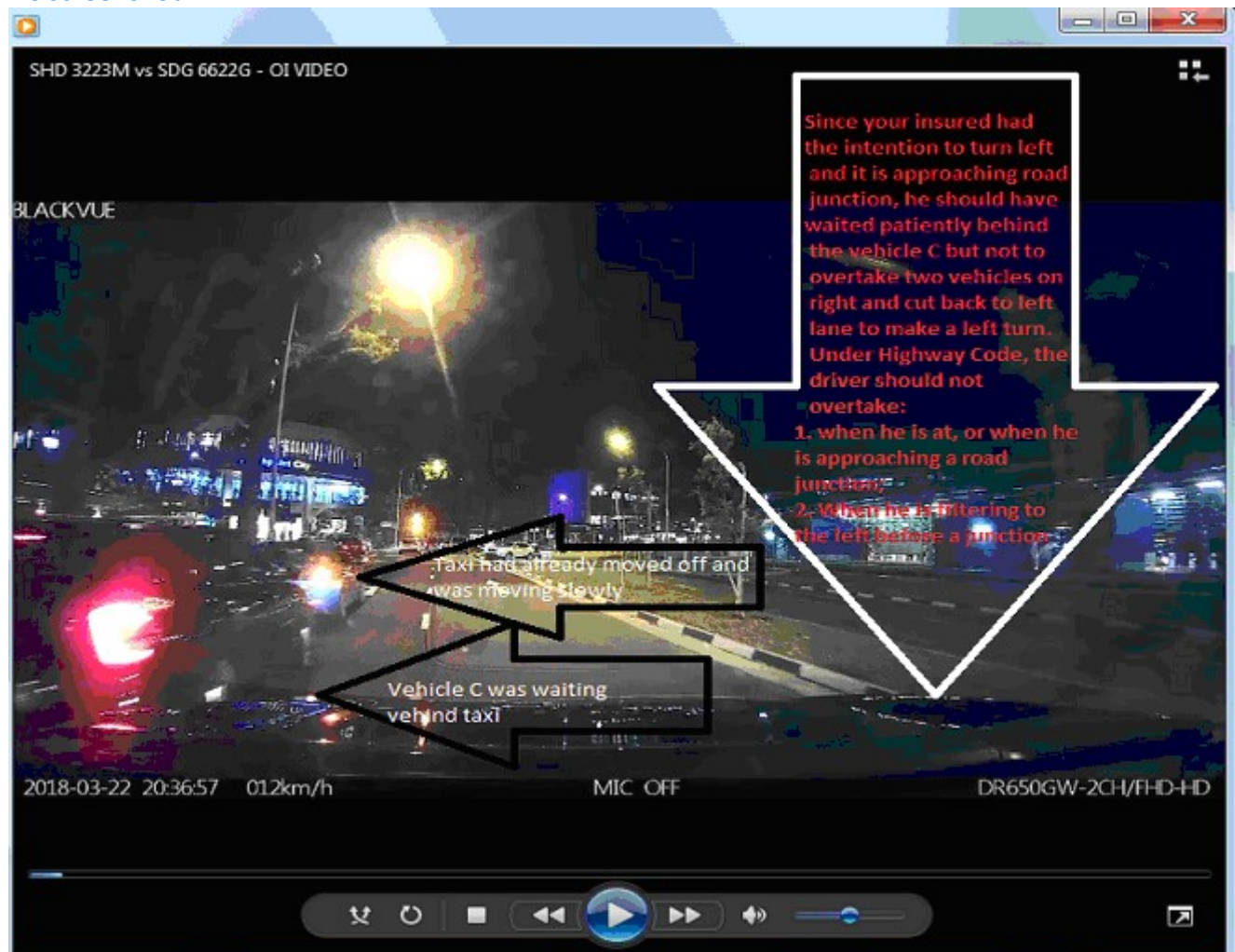
From your insured's video, we note that there was a vehicle C waiting behind the taxi. When your insured passing by the vehicle C, taxi had already moved off from stationary position and was moving slowly along the left lane, your insured should keep a proper look out and change lane only when there is no approaching vehicle and when it is safe to do so. Also, since your insured had the intention to turn left and it is approaching a road junction, he should have waited patiently behind the vehicle C but not to overtake two vehicles from right lane and filter back to left lane to make the turn.

Under Highway Code, the driver should not overtake on the right:

1. when he is at, or when he is approaching a road junction;
2. when he is filtering to the left before a junction.

We opine that it is your insured driver's failure to comply with The Highway Code that resulted in the accident. Ultimately, taxi had the right of way.

VC screenshot:



Please reconsider our proposal of **GS \$3800.00** and revert. Should we not heard from you by **17/08/2018**, we shall escalate the matter to GIA for deliberation.

Thank you.

Best Regards
Cecilia Lee

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, 25 July 2018 4:44 PM

To: Cecilia Lee Peng Geok

Subject: RE: Round Table Meeting(RTM) on 11/05/2018(Friday)@ 2pm - 4) SHD 3223M / SDG 6622G DOA 22.03.2018

Without Prejudice

Hi Cecilia,

We refer to your below email.

As spoken earlier, we attached here with our insured video footage for your easy reference. Our insured's video shows that your client's vehicle hazard light was still on when our insured had passed by confirming his statement.

We stand firm that this fits the BOLA 14(a) scenario and not BOLA 15.

Kindly re-consider our offer of \$1,950.00(all-in).



I, the owner & driver of vehicle SDG 6622 G was driving past a taxi registration no SHD 3223 M at 2030 hr on Thur. 22 March 2018

The taxi with the hazard light on allowed a passenger to drop. I drove past the taxi SHD 3223 M and signalled my intention to turn left. To my surprise, I noted the taxi drove off with the hazard light on and hit my car.

FYI: AIG is agreeable to escalate the matter to GIA.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Sent: Monday, 25 June 2018 9:38 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Round Table Meeting(RTM) on 11/05/2018(Friday)@ 2pm - 4) SHD 3223M / SDG 6622G DOA 22.03.2018

Importance: High

Dear Sir/Madam

Please revert with AIG's consent by **26/06/2018** to escalate the matter to GIA DRM.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax:6214 1843

From: "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>

To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Date: 25/06/2018 09:36 AM

Subject: RE: Round Table Meeting(RTM) on 11/05/2018(Friday)@ 2pm - 4) SHD 3223M / SDG 6622G DOA 22.03.2018

Without Prejudice

Hi Cecilia,

We refer to your below email.

We have seek further instruction from our principal and we have our principal instruction to maintain our position.

Kindly re-consider our offer.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]

Sent: Tuesday, 19 June 2018 8:30 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Round Table Meeting(RTM) on 11/05/2018(Friday)@ 2pm - 4) SHD 3223M / SDG 6622G DOA 22.03.2018

Without Prejudice

Dear Hsiao Tong

Your offer of \$1950 is rejected. Even though the taxi was moving off from stationary position, he was moving along his lane, the front traffic was clear for him to proceed and he had the right of way. It was your insured driver came from right, cut into taxi's lane that caused the accident. The accident falls under BOLA S15, onus is on your insured who should keep in the proper lane and change lane only when it is safe.

For settlement purpose, we propose GS \$3800. If not agreeable, please revert with AIG's consent by **26/06/2018** to escalate the matter to GIA DRM.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

From: "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>
To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Cc: Admin A <admin-a@lkkauto.com>, CS A Team <cs-a@lkkauto.com>, Jasmine Cai Yuyan <jasminecai@cdge.com.sg>
Date: 18/06/2018 05:12 PM
Subject: RE: Round Table Meeting(RTM) on 11/05/2018(Friday)@ 2pm - 4) SHD 3223M / SDG 6622G DOA 22.03.2018

Without Prejudice

Hi Cecilia,

We refer to your below email.

We have our principal instruction to maintain our offer at a global sum of **\$1,950.00(all-in)** as your client is moving off from stationary position and our insured was changing lane. Both parties should have exercised equal caution when making their respective moves.

Kindly re-consider our offer.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]
Sent: Wednesday, 23 May 2018 8:22 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Jasmine Cai Yuyan <jasminecai@cdge.com.sg>
Subject: RE: Round Table Meeting(RTM) on 11/05/2018(Friday)@ 2pm - 4) SHD 3223M / SDG 6622G DOA 22.03.2018

Without Prejudice

Dear Sir/Madam

We disagree that BOLA 14a applies. Our taxi was moving within his OWN lane. It was your insured driver who encroached into taxi's lane that caused the accident.

For settlement purpose, we propose GS \$3900/-

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

From: "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>
To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Cc: Admin A <admin-a@lkkauto.com>, CS A Team <cs-a@lkkauto.com>, Jasmine Cai Yuyan <jasminecai@cdge.com.sg>
Date: 22/05/2018 05:41 PM
Subject: RE: Round Table Meeting(RTM) on 11/05/2018(Friday)@ 2pm - 4) SHD 3223M / SDG 6622G DOA 22.03.2018

Without Prejudice

Hi Cecilia,

We refer to your below email.

We have reviewed the matter and we are of the view that BOLA 14(a) is applicable. Your client moved off from stationary while our insured driver overtaking to turn into another lane. Both parties should exercise caution.

For an amicable settlement, we are prepared to offer at a global sum of **\$1,950.00(all-in).**

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]

Sent: Tuesday, 15 May 2018 4:30 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Jasmine Cai Yuyan <jasminecai@cdge.com.sg>

Subject: RE: Round Table Meeting(RTM) on 11/05/2018(Friday)@ 2pm - 4) SHD 3223M / SDG 6622G DOA 22.03.2018

Without Prejudice

Dear Hsiao Tong

4	SHD 3223M	SDG 6622G	22.03.2018
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VC has been forwarded to you during our RTM on 11/5/18. Please revert with your settlement offer soon.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

From: "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>
To: "'cecilialee@sparkcarcare.com'" <cecilialee@sparkcarcare.com>, Jasmine Cai Yuyan <jasminecai@cdge.com.sg>
Cc: CS A Team <cs-a@lkkauto.com>, Admin A <admin-a@lkkauto.com>
Date: 10/05/2018 08:46 AM
Subject: RE: Round Table Meeting(RTM) on 11/05/2018(Friday)@ 2pm

Without Prejudice

Dear Cecilia,

We enclosed here with the list of bulk settlement to be discussed on **11/05/2018.**

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either

party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 3 May 2018 7:40 AM

To: cecilialee@sparkcarcare.com; Jasmine Cai Yuyan <jasminecai@cdge.com.sg>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Round Table Meeting(RTM) on 11/05/2018(Friday)@ 2pm

Hi Ms Cecilia/ Ms Jasmine,

We refer to the above matter.

As discussed, the next round table meeting is to be scheduled on **11/05/2018(Friday)@ 2pm.**

We will forward our list to you by 08/05/2018.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

[attachment "11.05.18 Bulk Settlement List_CDGE.xlsx" deleted by Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes] [attachment "Statement of SDG 6622G.pdf" deleted by Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes]

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