



**AR REGISTERED**  
**SMRT AUTOMOTIVE SERVICES PTE LTD**  
6 Ang Mo Kio Street 62  
Singapore 569140  
Tel : 65 6866 2652  
Fax : 65 6368 7421  
www.smrt.com.sg

NTUC INCOME INSURANCE CO-OP LTD  
75 BRAS BASAH ROAD  
NTUC INCOME CENTRE  
SINGAPORE 189557

Attn : Motor Claims Dept

Date : 6 APRIL 2018  
SMRT: BUS/03/18/5006/AW  
NTUC : SJZ4006U

Dear Sirs,

**ACCIDENT INVOLVING SMB345R AND SJZ4060U ON 3 MARCH 2018 ALONG PIE SLIP ROAD EXIT TO WHITLEY ROAD.**

We claim on behalf of **SMRT BUSES LTD**, owner/hirer of the vehicle Reg. No.: **SMB345R**. Your driver's negligent driving has caused the above accident. As a result, my client has suffered the following losses:-

1. Cost of Repair	:	\$ 2400.00
2. Loss of Use	:	\$ 875.00
3. Loss of Rental for days @ S\$ /day	:	
4. Loss of Income for days @ S\$ /day	:	
5. Police Report/ SAS Report/ LTA Search Fee	:	\$ 7.00
6. Survey Fee	:	
7. Others	:	
Total Claims		\$ 3282.00

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We enclose the following documents :

- ☒ Repair Invoice
- ☐ Survey Report
- ☐ Photographs \_\_\_\_\_ pcs
- ☐ Investigation results
- ☐ Proof of Loss of Use/Rental/Income
- ☒ Police / SAS report of \_\_\_\_\_

- ☐ Letter of Authorisation
- ☒ LTA Search result
- ☐ Others :

1. Survey Done By NTUC's own appointed
2. Surveyor LKK. Pls retrieve Survey Report
3. Bus Photos Directly From LKK.

We look forward to your confirmation to settle our claims within 15 days from the date of this letter. Payment by cheque shall be crossed and made payable to **SMRT BUSES LTD**

Yours sincerely,

**SMRT AUTOMOTIVE SERVICES PTE LTD**

AUDREY WOO  
For Manager, Claims  
Claims Department



Customer Code: 3000066

SMRT BUSES LTD

Block Unit  
STREET 62  
6 ANG MO KIO  
SINGAPORE 569140



SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

## Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV180300730  
Date : 28.03.2018  
Vehicle No. : SMB345R  
Your Ref No. : BUS/03/18/5006  
Our Ref No. : 24095094  
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 2,400.00

TOTAL	\$	2,850.00
LUMP SUM ADJUSTMENT BY SURVEYOR	-\$	450.00
GRAND TOTAL	\$	2,400.00

Remark :

Make/Model : MAN A22  
Accident Date : 03.03.2018

N.B. Payment by cheque should be crossed and  
made payable to 'SMRT Automotive Services Pte Ltd'.  
No receipt will be issued unless requested.

Authorised Signature  
for SMRT Automotive Services Pte Ltd

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	07/03/2018 09:16
Date Of Accident	03/03/2018 20:20
Exact Location Of Accident	PIE SLIP RD EXIT TO WHITLEY RD
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMB345R
<b>Insured/Policyholder</b>	
Name Of Registered Owner	SMRT BUSES LTD
Co Reg No	198202292D
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-64823888

### Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	BUS

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category BUS

### Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY
Fleet Policy	YES
Policy Number	D-17087563MFBP
Cover Note Number	

### Driver

Name of Driver	SRI NAVEEN SUBRAMANIAN
NRIC No	G2773507Q
Date Of Birth	27/03/1989
Occupation	OUTDOOR
Date Of Driving Pass	12/02/2006
Driving Experience	12 YEARS AND 0 MONTHS
Gender	MALE
Mobile Number	
Fax Number	
Contact Number	
EEmail Address	NOEMAIL

Address	NOADDRESS
Postcode	
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

Bus was traveling along PIE exit to Whitley Rd heading to the bus stop (BS: 40239) Before Tanglin CC. while driving, I felt bus jerking and from the right view mirror, found that a vehicle SJZ4060U had collided onto the rear right side of the bus. For the alleged accident nobody was injured.

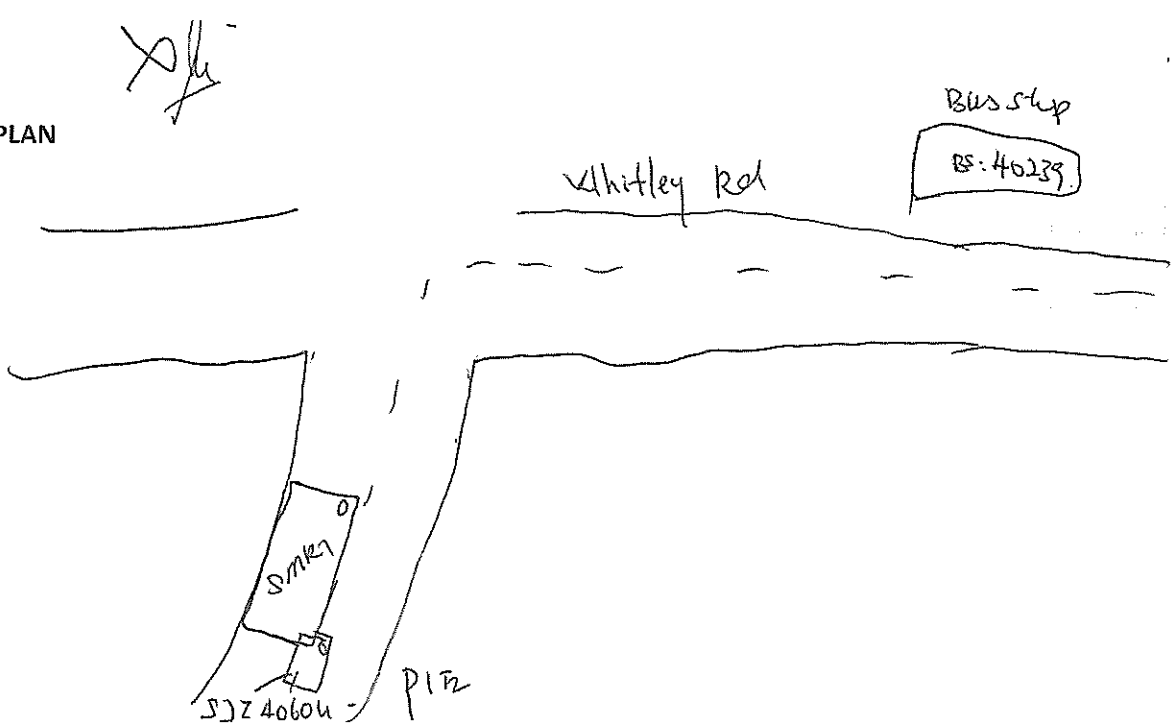
#### Attachment(s)

Are accident photos available for attachment?	NOT AVAILABLE DUE TO CIRCUMSTANCES OF ACCIDENT
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJZ4006U
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	RAMESH S/O RETNAN
NRIC/Passport Number	
Contact Number	92333604
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

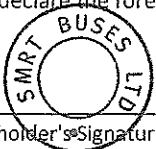


DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

pls refer to air report.

DECLARATION

I/We declare the foregoing particulars are true in every respect.



Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

## Enquire Transaction History

### Transaction History Details

Log Date/Time:	12 Mar 2018 / 14:47:29		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SJZ4060U		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20180312144729056709

Search Date / Time: 03 Mar 2018 20:19:00  
Insurance Company: NTUC INCOME INS CO-OP LTD  
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)[Back to List](#)