

Agent

DOI

ASSIGNMENT

Date / Time

Registered in Marimen:

Pre-assign / CCU / FTE

Insured Vehicle No.

Name of Insured

Insured Tel No.

Excess Sec II : S\$

Is driver the owner?

If NO, Driver Name / Age:

Driver Tel No.:

Claim No.

Policy No.

Make / Model

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

INSRS:

WSP:

Tel:

Liability:

RMKS:

INSRS:

WSP:

Tel:

Liability:

RMKS:

INSRS:

WSP:

Tel:

Liability:

RMKS:

INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup):

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Milestone/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days)

Reduction:

%

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed)

BOLA S/N No.:

Email

Call

Repair Cost:

S\$

4473.62

If NO or B 28, Ass. Lin.:

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

300.00

(\$150 x 4 days)

Loss of Income (LOI):

S\$

(\$ x days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

Legal Cost

S\$

Total:

S\$

2536.84

Global Sum S\$:

2500.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Not Paid/Reject/Private Settle

2) Report Format:

3) Survey fee:

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

| Affiliated to Federation Internationale Des Experts En Automobile | | | | |
|---|----------------|---|-----------------|------------|
| AXA INSURANCE PTE LTD | | Ref : CC4/AXA18005508/R1pa3 | | |
| 8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 | | Date : 24-03-2018 | | |
| | | Code : AXA2 | | |
| 1. Policy Particulars :- THIRD PARTY CLAIM | | | | |
| | Insured Veh. | SHD 9915K | Veh. Inspected | XE 2892T |
| | Policy No. | | Coverage (\$) | 0.00 |
| | Claim No. | | Excess (\$) | 0.00 |
| | Assign From | | Assign Date | 24/03/2018 |
| 2. Vehicle Particulars & Condition | | | | |
| | Make & Model | c.c 0 | | |
| | Engine No. | HIDDEN | Year of Reg. | |
| | Chassis No. | | Colour | |
| | Odometer | - | Steering | |
| | Brakes | | Modification | |
| | General | | | |
| 3. Conditions of Tyres | | | | |
| | | Size | Make | Balance |
| | R/H Front Tyre | | | mm |
| | L/H Front Tyre | | | mm |
| | R/H Rear Tyre | | | mm |
| | L/H Rear Tyre | | | mm |
| 4. Description of Damages | | | | |
| | | | | |
| 5. General Information | | | | |
| | Accident Date | 14/03/2018 | Inspection Date | 05/04/2018 |
| | Survey held at | VOLVO EAST ASIA (PTE) LTD 12, TUAS AVENUE 10 SINGAPORE 639136 | | |
| 5a. Remarks | | | | |
| A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. | | | | |

Estimate Quotation

| | | |
|---------------------------|-------|--|
| | Cust. | 742759 |
| Volvo East Asia (Pte) Ltd | | AXA INSURANCE SINGAPORE PTE LTD |
| 12 TUAS AVENUE 10 | | 8, Shenton Way #27-01 AXA BUILDING |
| Singapore | | SINGAPORE |
| 639136 | | 068811 |
| | | SINGAPORE |
| Singapore | | SINGAPORE |

| | | | | |
|-----------|---------------|---------------|------------|----------------|
| No. | Quotation No. | 13007199 | Veh.ty | UM11 42T |
| Date | 05/04/2018 | Order Dt. | 21/03/2018 | Chassis/SL No. |
| Expiry Dt | 26/03/2018 | Mil. | 44283 | Make |
| | | Req. Delv. Dt | | Regn. |
| | | | | CustRef. |
| | | | | XE2892T |

| Payment Desc | | 90Days | Payment Due Date | | 04/07/2018 | | |
|--------------|---------------|--|------------------|--------|------------|-------|----------|
| PC | Lab/Part | Description | Time/Qty | Price | GST | Amt | |
| 42 | ND 626640Z026 | BUMPER-FR,RH | 1.00 | 340.00 | 7.00 | PA/ | 340.00 |
| 42 | ND 628200Z01B | END-CAP BMPR,RH | 1.00 | 65.00 | 7.00 | TURN/ | 65.00 |
| 42 | ND 0112522254 | BOLT-HEX HD,FLG | 4.00 | 2.00 | 7.00 | nu/ | 8.00 |
| 42 | ND 6383100Z0B | STEP | 1.00 | 257.00 | 7.00 | mus/ | 257.00 |
| 42 | ND 6574300Z2A | COVER-STEP | 1.00 | 67.00 | 7.00 | PMU/ | 67.00 |
| 42 | ND 9611700Z72 | BRACKET-STEP | 2.00 | 122.00 | 7.00 | PA/ | 244.00 |
| 42 | ND 961240Z000 | COVER ASSY-STEP | 1.00 | 234.00 | 7.00 | HO/? | 234.00 |
| 42 | ND 638850Z01C | SPLASH GUARD-RH | 1.00 | 154.00 | 7.00 | DE/R | 154.00 |
| 42 | ND 9611700Z0C | BRACKET-STEP | 1.00 | 204.00 | 7.00 | PA/R | 204.00 |
| 42 | supp 12345AA | To dismantle to enable panel beat & realign bumper bracket, RH step hanger bracket. To replace RH front bumper, step cover, steps & bracket. | 1.00 | | 7.00 | 1200/ | 1,200.00 |
| 42 | 12345AA | To re-spray mentioned parts & affected areas | 1.00 | | 7.00 | 1600/ | 1,600.00 |
| 42 | | Price quoted subject to changes accordingly to any damages found during repair process | | | | 1000/ | 0.00 |

Document Information Lines

| | |
|-------------------|----------|
| Total Parts Cost | 1,573.00 |
| Total Others Cost | 3,000.00 |

Estimate Quotation

| | | | | | |
|---------------------------|------------|------------------|------------|---------------------------------|------------|
| Volvo East Asia (Pte) Ltd | | Cust. | 742759 | AXA INSURANCE SINGAPORE PTE LTD | |
| 12 TUAS AVENUE 10 | | | | 8, Shenton Way | |
| | | | | #27-01 | |
| | | | | AXA BUILDING | |
| Singapore | | | | SINGAPORE | |
| 639136 | | | | 068811 | |
| | | | | SINGAPORE | |
| Singapore | | | | SINGAPORE | |
| No. | | Quotation No. | 13007199 | Veh.ty | UM11 42T |
| Date | 05/04/2018 | Order Dt. | 21/03/2018 | Chassis/SL No. | JNCU-19325 |
| Expiry Dt | 26/03/2018 | Mil. | 44283 | Make | 02 - UD |
| | | Req. Delv. Dt | | Regn. | XE2892T |
| | | | | CustRef. | |
| Payment Desc | 90Days | Payment Due Date | 04/07/2018 | | |

| | |
|-------------|----------|
| Sub Total | 4,573.00 |
| 7.00 % GST | 320.11 |
| Gross Total | 4,893.11 |
| Advance | 0.00 |
| Tot Amt | 4,893.11 |

Total Amount In SGD 4,893.11

Description of PC 42-Insurance - UD

Authorizing Signature : _____ PO Number : _____

Rasul
4p 90010068
4 days
P/P
05/04/18 @ 1610
Resurvey b/p paint

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature: _____
 Date: _____

LKK Auto Consultants Pte Ltd (Co.Reg.No: 196607188R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sun@lkkauto.com; assignments@lkkauto.com

To: AXA Insurance Pte Ltd
8 Shenton Way #24-01
AXA Tower
Singapore 068811

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Ernest Tay

Date: 06 Apr 2018

Preliminary Advice

Insured Vehicle No : SHD9915K
TP Vehicle No : XE2892T
Make : UD TRUCKS GKB5ELDHNT ESCOT V
Date of Inspection : 05/04/2018
Inspection At : Volvo East Asia (pte) Ltd - Tuas (HQ)
12 Tuas Avenue 10
Singapore 639136
Accident Date : 14/03/2018
Assignment Date : 22/03/2018
Est. Duration of Repair : 4 days

Point of Impact / General Description of Damages

The vehicle sustained impact / damages ...O/S front... portion and parts claimed are consistent to the accident.

| | | |
|-----------------------------|------|----------|
| Repairer's Estimate (Gross) | :S\$ | 4,573.00 |
| Revised Amount | :S\$ | 3,581.00 |
| Check Items (Estimated) | :S\$ | 234.00 |
| Total | :S\$ | 3,815.00 |

Lump Sum Repair :S\$

Total Loss Consideration

| | |
|--------------------|------|
| New for Old Value | :S\$ |
| Pre-Accident Value | :S\$ |
| COE / PARF Rebate | :S\$ |
| Salvage Value | :S\$ |
| Margin for Repair | :S\$ |

Remarks

- () The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : We have not authorized repairs.

Print Sent Message

This mail is associated with :

***XE2892T (C0472585)**
[SHD9915K]

TP

HOCK SENG HENG TPT & TRADING PTE LTD

Mar 14 2018 4:00AM

[TRANS-CAB SERVICES PTE LTD]

Volvo East Asia (pte) Ltd - Tuas

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 27/04/2018 14:59 PM.
To ernest.tay@axa.com.sg
CC AXA_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Subject Re: Direct Settlement - Accident Involving SHD9915K (OI : AXA - C0472585) and XE2892T (TP : LKK REF - CC4/AXA18005508/R1pa3) on 14.03.2018

Hi Ernest,

We refer to your below email.

We would like to request a copy of Insured video for our viewing.

Thank you.

Hsiao Tong
 LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: AXA_SG
To: LKK_HQ
CC: AXA_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Sent On: 24/04/2018 01:04 PM
Subject: Re: Direct Settlement - Accident Involving SHD9915K (OI : AXA - C0472585) and XE2892T (TP : LKK REF - CC4/AXA18005508/R1pa3) on 14.03.2018



LKK AUTO CONSULTANTS PTE LTD
 11 Selegie Road, #04-01, AXA Tower
 Singapore 117601
 Tel: 6342 4884
 Fax: 6342 4884
 Email: info@lkkauto.com
 Web: www.lkkauto.com

Dear Hsiao Tong / Mei Kwan,

Please proceed for DS and offer based on BOLA S18 (50/50) based on Insured video. Let us know if you do not have the said video.

You may wish to seek Insured's consent if to settle at best.

Thank you.

With regards,
 Ernest

<-- Original Message -->

From: LKK_HQ
To: ernest.tay@axa.com.sg
CC: AXA_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Sent On: 10/04/2018 10:52 AM
Subject: Re: Direct Settlement - Accident Involving SHD9915K (OI : AXA - C0472585) and XE2892T (TP : LKK REF - CC4/AXA18005508/R1pa3) on 14.03.2018

Hsiao Tong (LKKAUTO)

From: Chua Kim Teck <kim.teck.chua@volvo.com>
Sent: Friday, 4 May 2018 3:17 PM
To: Hsiao Tong (LKKAUTO)
Cc: Yang Bryan; Rasul (LKKAUTO); Admin A; Joy Irene (LKKAUTO); Asher Sng (LKKAUTO)
Subject: RE: XE2892T-TP Claim *** LKK REF: CC4/AXA18005508/R1pa3

Hi Shiao Tong,

Any update pertaining the caption vehicle claim as well as the liability?

Best Regards,

Chua Kim Teck
Workshop Supervisor & Accident / Marine Claim Handler

Volvo Trucks International Hub South East Asia, Singapore market

Telephone: +65 6672 7537

Mobile: +65 9627 0391

Fax: +65 6862 4132

Email: kim.teck.chua@volvo.com

www.volvogroup.com

www.volvotrucks.com.sg

www.udtrucks.com.sg

<https://www.facebook.com/VolvoTrucksSingapore>

<https://www.facebook.com/UDTrucksSingapore>

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Tuesday, 10 April, 2018 10:45 AM
To: Chua Kim Teck
Cc: Yang Bryan; Rasul (LKKAUTO); Admin A; Joy Irene (LKKAUTO); Asher Sng (LKKAUTO)
Subject: RE: XE2892T-TP Claim *** LKK REF: CC4/AXA18005508/R1pa3

Without Prejudice

Hi Mr Chua,

We refer to the above matter.

Please be informed that the case is still under investigation.

We are following up with AXA and will update by end of this week.

By copy to Mei Kwan,

FYNA

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Friday, 6 April 2018 5:25 PM

To: Chua Kim Teck <kim.teck.chua@volvo.com>

Cc: Yang Bryan <bryan.yang@volvo.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: XE2892T-TP Claim *** LKK REF: CC4/AXA18005508/R1pa3

Dear Sir / Madam,

We refer to the below email.

Please be informed that **this case is under investigation.**

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chua Kim Teck [<mailto:kim.teck.chua@volvo.com>]

Sent: Friday, 6 April, 2018 3:08 PM

To: Admin A <admin-a@lkkauto.com>

Cc: Yang Bryan <bryan.yang@volvo.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>

Subject: XE2892T-TP Claim

Hi Officer incharge,

Vehicle was surveyed by your surveyor & appreciate your kind advise on the caption vehicle TP claim liability.

Looking forward to your revert soon.

Thank you.

Best Regards,

Chua Kim Teck
Workshop Supervisor & Accident / Marine Claim Handler

Volvo Trucks International Hub South East Asia, Singapore market

Telephone: +65 6672 7537

Mobile: +65 9627 0391

Fax: +65 6862 4132

Email: kim.teck.chua@volvo.com

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www.udtrucks.com.sg

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<https://www.facebook.com/UDTrucksSingapore>

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Hsiao Tong (LKKAuto)

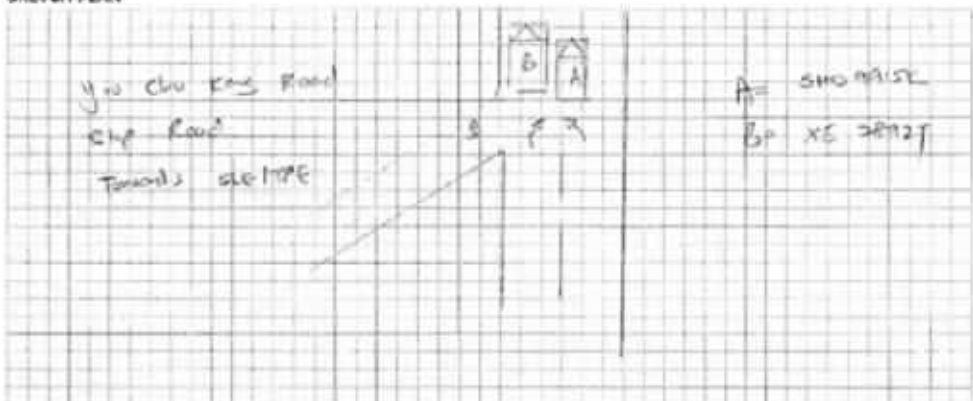
From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 9 May 2018 9:26 AM
To: 'Chua Kim Teck'
Cc: Yang Bryan; Rasul (LKKAuto); Admin A; Joy Irene (LKKAuto); Asher Sng (LKKAuto)
Subject: RE: XE2892T-TP Claim *** LKK REF: CC4/AXA18005508/R1pa3

Without Prejudice

Hi Mr Chua,

We refer to the above matter.

Please be informed that liability is unclear. Our insured driver reported that your client's vehicle was coming out from slip road and collided onto our taxi. Kindly refer to the accident report as below for your easy reference.

| SKETCH PLAN | |
|---|--|
|  | |
| DESCRIBE CIRCUMSTANCES OF THE ACCIDENT | |
| <p>plz see attach police report</p> | |

Brief Details.

On 14/03/2018 at about 0445hrs, I made a right turn from Yio Chu Kang Road to CTE towards SLE/TPE. As I was approached the slip road before the expressway, a lorry (XE2892T) hit my vehicle on the left side. My vehicle had scratches from the front of the headlight to the rear of the bumper. Me and the lorry driver came out of the vehicle to take photos of the damages on the vehicles and we did not exchange particulars. My vehicle was towed back by my company. I then went to see doctor at Mount Alvernia Hospital and I was given 5 days Medical leaves from 14/03/2018 to 18/03/2018.

Kindly let us have evidences (ie: video footage/ scene photos / PIR) in order for us to look into the matter.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chua Kim Teck [<mailto:kim.teck.chua@volvo.com>]

Sent: Friday, 4 May 2018 3:17 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Yang Bryan <bryan.yang@volvo.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: XE2892T-TP Claim *** LKK REF: CC4/AXA18005508/R1pa3

Hi Shiao Tong,

Any update pertaining the caption vehicle claim as well as the liability?

Best Regards,

Chua Kim Teck

Workshop Supervisor & Accident / Marine Claim Handler

Volvo Trucks International Hub South East Asia, Singapore market

Telephone: +65 6672 7537

Mobile: +65 9627 0391

Fax: +65 6862 4132

Email: kim.teck.chua@volvo.com

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www.udtrucks.com.sg

<https://www.facebook.com/VolvoTrucksSingapore>

<https://www.facebook.com/UDTrucksSingapore>

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Tuesday, 10 April, 2018 10:45 AM

To: Chua Kim Teck

Cc: Yang Bryan; Rasul (LKKAuto); Admin A; Joy Irene (LKKAuto); Asher Sng (LKKAuto)

Subject: RE: XE2892T-TP Claim *** LKK REF: CC4/AXA18005508/R1pa3

Without Prejudice

Hi Mr Chua,

We refer to the above matter.

Please be informed that the case is still under investigation.

We are following up with AXA and will update by end of this week.

By copy to Mei Kwan,

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Friday, 6 April 2018 5:25 PM

To: Chua Kim Teck <kim.teck.chua@volvo.com>

Cc: Yang Bryan <bryan.yang@volvo.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: XE2892T-TP Claim *** LKK REF: CC4/AXA18005508/R1pa3

Dear Sir / Madam,

We refer to the below email.

Please be informed that **this case is under investigation.**

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chua Kim Teck [<mailto:kim.teck.chua@volvo.com>]

Sent: Friday, 6 April, 2018 3:08 PM

To: Admin A <admin-a@lkkauto.com>

Cc: Yang Bryan <bryan.yang@volvo.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>

Subject: XE2892T-TP Claim

Hi Officer incharge,

Vehicle was surveyed by your surveyor & appreciate your kind advise on the caption vehicle TP claim liability.

Looking forward to your revert soon.

Thank you.

Best Regards,

Chua Kim Teck
Workshop Supervisor & Accident / Marine Claim Handler

Volvo Trucks International Hub South East Asia, Singapore market

Telephone: +65 6672 7537

Mobile: +65 9627 0391

Fax: +65 6862 4132

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<https://www.facebook.com/UDTrucksSingapore>

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Hsiao Tong (LKKAUTO)

From: Chua Kim Teck <kim.teck.chua@volvo.com>
Sent: Thursday, 10 May 2018 9:14 AM
To: Hsiao Tong (LKKAUTO); 'motor.survey@axa.com.sg'
Cc: Yang Bryan; Rasul (LKKAUTO); Admin A; Joy Irene (LKKAUTO); Asher Sng (LKKAUTO)
Subject: RE: XE2892T-TP Claim *** LKK REF: CC4/AXA18005508/R1pa3
Attachments: XE2892-report.JPG

Morning Hsiao Tong,

Do understand that vehicle XE2892T exiting from slip road. But if you look carefully at the report or sketch in GIA report, vehicle SHD9915 is coming from rear & not giving way to XE2892 which is in fact already exit half way to out to merging lane.

From the damage impact found on XE2892, it show that my client vehicle was hit from rear side way onwards. This show the taxi driver trying to speed up & squeeze through the narrow lane in order to overtake my client vehicle, which means coming from rear & thus causes the accident.

Lastly, the taxi stop quite a distance ahead after the accident impact.

Attach extract for GIA report for your perusal & appreciate your revert soon.

Best Regards,

Chua Kim Teck
Workshop Supervisor & Accident / Marine Claim Handler

Volvo Trucks International Hub South East Asia, Singapore market

Telephone: +65 6672 7537

Mobile: +65 9627 0391

Fax: +65 6862 4132

Email: kim.teck.chua@volvo.com

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www.volvotrucks.com.sg

www.udtrucks.com.sg

<https://www.facebook.com/VolvoTrucksSingapore>

<https://www.facebook.com/UDTrucksSingapore>

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Wednesday, 9 May, 2018 9:26 AM
To: Chua Kim Teck
Cc: Yang Bryan; Rasul (LKKAUTO); Admin A; Joy Irene (LKKAUTO); Asher Sng (LKKAUTO)
Subject: RE: XE2892T-TP Claim *** LKK REF: CC4/AXA18005508/R1pa3

Without Prejudice

Hi Mr Chua,

We refer to the above matter.

Please be informed that liability is unclear. Our insured driver reported that your client's vehicle was coming out from slip road and collided onto our taxi. Kindly refer to the accident report as below for your easy reference.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 9 June 2018 3:52 PM
To: 'Chua Kim Teck'
Cc: Yang Bryan; Rasul (LKKAuto); Admin A; Joy Irene (LKKAuto); Asher Sng (LKKAuto); AXA SGP - Motor Survey
Subject: RE: XE2892T-TP Claim *** LKK REF: CC4/AXA18005508/R1pa3

Without Prejudice

Hi Mr Chua,

We refer to your below email.

We have reviewed the matter and we have our principal instruction to offer 50% towards your client's claim.

Please confirm acceptance.

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chua Kim Teck [mailto:kim.teck.chua@volvo.com]
Sent: Wednesday, 6 June 2018 5:22 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; 'motor.survey@axa.com.sg' <motor.survey@axa.com.sg>
Cc: Yang Bryan <bryan.yang@volvo.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: XE2892T-TP Claim *** LKK REF: CC4/AXA18005508/R1pa3

Hi Shiao Tong,

Any further update on this TP claim? Appreciate your advise.

Best Regards,

Chua Kim Teck
Workshop Supervisor & Accident / Marine Claim Handler

Volvo Trucks International Hub South East Asia, Singapore market

Telephone: +65 6672 7537

Mobile: +65 9627 0391

Fax: +65 6862 4132

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<https://www.facebook.com/VolvoTrucksSingapore>

<https://www.facebook.com/UDTrucksSingapore>

From: Chua Kim Teck

Sent: Thursday, 10 May, 2018 9:14 AM

To: 'Hsiao Tong (LKKAUTO)'; 'motor.survey@axa.com.sg'

Cc: Yang Bryan; Rasul (LKKAUTO); Admin A; Joy Irene (LKKAUTO); Asher Sng (LKKAUTO)

Subject: RE: XE2892T-TP Claim *** LKK REF: CC4/AXA18005508/R1pa3

Morning Hsiao Tong,

Do understand that vehicle XE2892T exiting from slip road. But if you look carefully at the report or sketch in GIA report, vehicle SHD9915 is coming from rear & not giving way to XE2892 which is in fact already exit half way to out to merging lane.

From the damage impact found on XE2892, it show that my client vehicle was hit from rear side way onwards. This show the taxi driver trying to speed up & squeeze through the narrow lane in order to overtake my client vehicle, which means coming from rear & thus causes the accident.

Lastly, the taxi stop quite a distance ahead after the accident impact.

Attach extract for GIA report for your perusal & appreciate your revert soon.

Best Regards,

Chua Kim Teck

Workshop Supervisor & Accident / Marine Claim Handler

Volvo Trucks International Hub South East Asia, Singapore market

Telephone: +65 6672 7537

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From: Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]

Sent: Wednesday, 9 May, 2018 9:26 AM

To: Chua Kim Teck

Cc: Yang Bryan; Rasul (LKKAUTO); Admin A; Joy Irene (LKKAUTO); Asher Sng (LKKAUTO)

Subject: RE: XE2892T-TP Claim *** LKK REF: CC4/AXA18005508/R1pa3

Without Prejudice

Please be informed that liability is unclear. Our insured driver reported that your client's vehicle was coming out from slip road and collided onto our taxi. Kindly refer to the accident report as below for your easy reference.

SKETCH PLAN

Yio Chu Kang Road
Sheep Road
Towards SLETHRE

B A

A = SHOMISE
B = XS STREET

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

pls see other police report

Brief Details.

On 14/03/2018 at about 0445hrs, I made a right turn from Yio Chu Kang Road to CTE towards SLE/TPE. As I was approached the slip road before the expressway, a lorry (XE2892T) hit my vehicle on the left side. My vehicle had scratches from the front of the headlight to the rear of the bumper. Me and the lorry driver came out of the vehicle to take photos of the damages on the vehicles and we did not exchange particulars. My vehicle was towed back by my company. I then went to see doctor at Mount Alvernia Hospital and I was given 5 days Medical leaves from 14/03/2018 to 18/03/2018.

Kindly let us have evidences (ie: video footage/ scene photos / PIR) in order for us to look into the matter.

Appreciate an early reply.

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In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3107 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Pava Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chua Kim Teck [<mailto:kim.teck.chua@volvo.com>]
Sent: Friday, 4 May 2018 3:17 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Yang Bryan <bryan.yang@volvo.com>; Rasul (LKKAUTO) <Rasul@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Subject: RE: XE2892T-TP Claim *** LKK REF: CC4/AXA18005508/R1pa3

Hi Shiao Tong,

Any update pertaining the caption vehicle claim as well as the liability?

Best Regards,

Chua Kim Teck
Workshop Supervisor & Accident / Marine Claim Handler

Volvo Trucks International Hub South East Asia, Singapore market

Telephone: +65 6672 7537

Mobile: +65 9627 0391

Fax: +65 6862 4132

Email: kim.teck.chua@volvo.com

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www.udtrucks.com.sg

<https://www.facebook.com/VolvoTrucksSingapore>

<https://www.facebook.com/UDTrucksSingapore>

From: Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]
Sent: Tuesday, 10 April, 2018 10:45 AM
To: Chua Kim Teck
Cc: Yang Bryan; Rasul (LKKAUTO); Admin A; Joy Irene (LKKAUTO); Asher Sng (LKKAUTO)
Subject: RE: XE2892T-TP Claim *** LKK REF: CC4/AXA18005508/R1pa3

Without Prejudice

Hi Mr Chua,

We refer to the above matter.

Please be informed that the case is still under investigation.

We are following up with AXA and will update by end of this week.

By copy to Mei Kwan,

FYNA

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Friday, 6 April 2018 5:25 PM

To: Chua Kim Teck <kim.teck.chua@volvo.com>

Cc: Yang Bryan <bryan.yang@volvo.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: XE2892T-TP Claim *** LKK REF: CC4/AXA18005508/R1pa3

Dear Sir / Madam,

We refer to the below email.

Please be informed that **this case is under investigation.**

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chua Kim Teck [<mailto:kim.teck.chua@volvo.com>]

Sent: Friday, 6 April, 2018 3:08 PM

To: Admin A <admin-a@lkkauto.com>

Cc: Yang Bryan <bryan.yang@volvo.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>

Subject: XE2892T-TP Claim

Hi Officer Incharge,

Vehicle was surveyed by your surveyor & appreciate your kind advise on the caption vehicle TP claim liability.

Looking forward to your revert soon.

Thank you.

Best Regards,

Chua Kim Teck
Workshop Supervisor & Accident / Marine Claim Handler

Volvo Trucks International Hub South East Asia, Singapore market

Telephone: +65 6672 7537

Mobile: +65 9627 0391

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Hsiao Tong (LKKAUTO)

From: Chua Kim Teck <kim.teck.chua@volvo.com>
Sent: Friday, 22 June 2018 5:19 PM
To: Hsiao Tong (LKKAUTO)
Cc: Yang Bryan; Rasul (LKKAUTO); Admin A; Joy Irene (LKKAUTO); Asher Sng (LKKAUTO); AXA SGP - Motor Survey
Subject: RE: XE2892T-TP Claim *** LKK REF: CC4/AXA18005508/R1pa3

Hi Shiao Tong,

My client has accept the offer. Please advise whether we could proceed with the repair.
Looking forward to your revert soon.

Thanks.

Best Regards,

Chua Kim Teck
Workshop Supervisor & Accident / Marine Claim Handler

Volvo Trucks International Hub South East Asia, Singapore market

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Mobile: +65 9627 0391
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www.volvotrucks.com.sg
www.udtrucks.com.sg
<https://www.facebook.com/VolvoTrucksSingapore>
<https://www.facebook.com/UDTrucksSingapore>

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Saturday, 9 June, 2018 3:52 PM
To: Chua Kim Teck
Cc: Yang Bryan; Rasul (LKKAUTO); Admin A; Joy Irene (LKKAUTO); Asher Sng (LKKAUTO); AXA SGP - Motor Survey
Subject: RE: XE2892T-TP Claim *** LKK REF: CC4/AXA18005508/R1pa3

Without Prejudice

Hi Mr Chua,

We refer to your below email.

We have reviewed the matter and we have our principal instruction to offer 50% towards your client's claim.

Please confirm acceptance.

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Hsiao Tong (LKKAUTO)

From: Chua Kim Teck <kim.teck.chua@volvo.com>
Sent: Thursday, 19 July 2018 1:08 PM
To: Hsiao Tong (LKKAUTO)
Cc: Yang Bryan; Rasul (LKKAUTO); Admin A; Joy Irene (LKKAUTO); Asher Sng (LKKAUTO); AXA SGP - Motor Survey
Subject: RE: XE2892T-TP Claim *** LKK REF: CC4/AXA18005508/R1pa3
Attachments: IFront view.jpg; RH side view.jpg; LOD.pdf; XE2892T-Repair Finalization.pdf

Hi Shiao Tong,

Attach completed repair photos, COR & LOD for your reference & perusal.

Best Regards,

Chua Kim Teck
Workshop Supervisor & Accident / Marine Claim Handler

Volvo Trucks International Hub South East Asia, Singapore market

Telephone: +65 6672 7537

Mobile: +65 9627 0391

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www.udtrucks.com.sg

<https://www.facebook.com/VolvoTrucksSingapore>

<https://www.facebook.com/UDTrucksSingapore>

From: Chua Kim Teck
Sent: Monday, 16 July, 2018 10:19 AM
To: 'Hsiao Tong (LKKAUTO)'
Cc: Yang Bryan; Rasul (LKKAUTO); Admin A; Joy Irene (LKKAUTO); Asher Sng (LKKAUTO); AXA SGP - Motor Survey
Subject: RE: XE2892T-TP Claim *** LKK REF: CC4/AXA18005508/R1pa3

Morning Shiao Tong,

Attach photos before paint for your perusal & reference.

Best Regards,

Chua Kim Teck
Workshop Supervisor & Accident / Marine Claim Handler

Volvo Trucks International Hub South East Asia, Singapore market

Telephone: +65 6672 7537

Mobile: +65 9627 0391

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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Saturday, 9 June, 2018 3:52 PM
To: Chua Kim Teck
Cc: Yang Bryan; Rasul (LKKAuto); Admin A; Joy Irene (LKKAuto); Asher Sng (LKKAuto); AXA SGP - Motor Survey
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Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chua Kim Teck [mailto:kim.teck.chua@volvo.com]
Sent: Wednesday, 6 June 2018 5:22 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; 'motor.survey@axa.com.sg' <motor.survey@axa.com.sg>
Cc: Yang Bryan <bryan.yang@volvo.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: XE2892T-TP Claim *** LKK REF: CC4/AXA18005508/R1pa3

Hi Shiao Tong,

Any further update on this TP claim? Appreciate your advise.

Best Regards,

Chua Kim Teck
Workshop Supervisor & Accident / Marine Claim Handler

Volvo Trucks International Hub South East Asia, Singapore market
Telephone: +65 6672 7537
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<https://www.facebook.com/UDTrucksSingapore>

From: Chua Kim Teck
Sent: Thursday, 10 May, 2018 9:14 AM
To: 'Hsiao Tong (LKKAUTO)'; 'motor.survey@axa.com.sg'
Cc: Yang Bryan; Rasul (LKKAUTO); Admin A; Joy Irene (LKKAUTO); Asher Sng (LKKAUTO)
Subject: RE: XE2892T-TP Claim *** LKK REF: CC4/AXA18005508/R1pa3

Morning Hsiao Tong,

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Attach extract for GIA report for your perusal & appreciate your revert soon.

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Volvo Trucks International Hub South East Asia, Singapore market

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Sent: Wednesday, 9 May, 2018 9:26 AM
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Without Prejudice

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We refer to the above matter.

Please be informed that liability is unclear. Our insured driver reported that your client's vehicle was coming out from slip road and collided onto our taxi. Kindly refer to the accident report as below for your easy reference.

SKETCH PLAN

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

| |
|------------------------------|
| pls see attach police report |
|------------------------------|

Brief Details.
 On 14/03/2018 at about 0445hrs, I made a right turn from Yio Chu Kang Road to CTE towards SLE/TPE. As I was approached the slip road before the expressway, a lorry (XE2892T) hit my vehicle on the left side. My vehicle had scratches from the front of the headlight to the rear of the bumper. Me and the lorry driver came out of the vehicle to take photos of the damages on the vehicles and we did not exchange particulars. My vehicle was towed back by my company. I then went to see doctor at Mount Alvernia Hospital and I was given 5 days Medical leaves from 14/03/2018 to 18/03/2018.

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Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chua Kim Teck [<mailto:kim.teck.chua@volvo.com>]

Sent: Friday, 4 May 2018 3:17 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Yang Bryan <bryan.yang@volvo.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>; Admin A <admin-

a@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: XE2892T-TP Claim *** LKK REF: CC4/AXA18005508/R1pa3

Hi Shiao Tong,

Any update pertaining the caption vehicle claim as well as the liability?

Best Regards,

Chua Kim Teck
Workshop Supervisor & Accident / Marine Claim Handler

Volvo Trucks International Hub South East Asia, Singapore market

Telephone: +65 6672 7537

Mobile: +65 9627 0391

Fax: +65 6862 4132

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www.udtrucks.com.sg

<https://www.facebook.com/VolvoTrucksSingapore>

<https://www.facebook.com/UDTrucksSingapore>

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Tuesday, 10 April, 2018 10:45 AM

To: Chua Kim Teck

Cc: Yang Bryan; Rasul (LKKAuto); Admin A; Joy Irene (LKKAuto); Asher Sng (LKKAuto)

Subject: RE: XE2892T-TP Claim *** LKK REF: CC4/AXA18005508/R1pa3

Without Prejudice

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We refer to the above matter.

Please be informed that the case is still under investigation.

We are following up with AXA and will update by end of this week.

By copy to Mei Kwan,

FYNA

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)
Sent: Friday, 6 April 2018 5:25 PM
To: Chua Kim Teck <kim.teck.chua@volvo.com>
Cc: Yang Bryan <bryan.yang@volvo.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: XE2892T-TP Claim *** LKK REF: CC4/AXA18005508/R1pa3

Dear Sir / Madam,

We refer to the below email.

Please be informed that **this case is under investigation.**

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chua Kim Teck [<mailto:kim.teck.chua@volvo.com>]
Sent: Friday, 6 April, 2018 3:08 PM
To: Admin A <admin-a@lkkauto.com>
Cc: Yang Bryan <bryan.yang@volvo.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>
Subject: XE2892T-TP Claim

Hi Officer incharge,

Vehicle was surveyed by your surveyor & appreciate your kind advise on the caption vehicle TP claim liability.

Looking forward to your revert soon.

Thank you.

Best Regards,

Chua Kim Teck
Workshop Supervisor & Accident / Marine Claim Handler

Volvo Trucks International Hub South East Asia, Singapore market

Telephone: +65 6672 7537

Mobile: +65 9627 0391

Fax: +65 6862 4132

Email: kim.teck.chua@volvo.com

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Volvo East Asia

Insurance - UD Repair finalization

Cust.

742759

Volvo East Asia (Pte) Ltd

AXA INSURANCE SINGAPORE PTE LTD

12 TUAS AVENUE 10

8, Shenton Way

#27-01

AXA BUILDING

Singapore

SINGAPORE

639136

068811

SINGAPORE

Singapore

SINGAPORE

Invoice No.

Ord.No.

14030419

Veh.ty

UM11 42T

Invoice Date

19/07/2018

Order Dt.

06/07/2018

Chassis/SL No.

JNCU-19325

Mil.

44283

Make

02 - UD

Req. Delv. Dt

06/07/2018

Regn.

XE2892T

GST Number

M2-0033544-9

CustRef.

Payment Desc

90Days

Payment Due Date

17/10/2018

PC

Lab/Part

Description

Time/Qty

Price

GST

Amt

| | | | | | | | |
|----|----|------------|--|------|--------|------|----------|
| 42 | ND | 0112522254 | BOLT-HEX HD,FLG | 4.00 | 2.00 | 7.00 | 8.00 |
| 42 | ND | 6383100Z0B | STEP | 1.00 | 257.00 | 7.00 | 257.00 |
| 42 | | 12345AA | To dismantle to enable panel beat & realign bumper bracket, RH step hanger bracket. To replace RH front bumper, step cover, steps & bracket. | 1.00 | | 7.00 | 1,600.00 |
| 42 | | 12345AA | To re-spray mentioned parts & affected areas | 1.00 | | 7.00 | 1,000.00 |
| 42 | | | Price quoted subject to changes accordingly to any damages found during repair process | | | | 0.00 |
| 42 | ND | 628200Z01B | END-CAP BMPR,RH | 1.00 | 65.00 | 7.00 | 65.00 |
| 42 | ND | 6574300Z2A | COVER-STEP | 1.00 | 67.00 | 7.00 | 67.00 |
| 42 | ND | 9611700Z72 | BRACKET-STEP | 2.00 | 122.00 | 7.00 | 244.00 |
| 42 | ND | 9611700Z0C | BRACKET-STEP | 1.00 | 204.00 | 7.00 | 204.00 |
| 42 | ND | 626640Z026 | BUMPER-FR,RH | 1.00 | 340.00 | 7.00 | 340.00 |
| 42 | ND | 961240Z000 | COVER ASSY-STEP | 1.00 | 234.00 | 7.00 | 234.00 |
| 42 | ND | 638850Z01C | SPLASH GUARD-RH | 1.00 | 154.00 | 7.00 | 154.00 |
| 42 | ND | 265650Z00A | REFLECTOR | 1.00 | 8.00 | 7.00 | 8.00 |

Document Information Lines

Volvo East Asia

Insurance - UD Repair finalization

| | | |
|---------------------------|-------|--|
| | Cust. | 742759 |
| Volvo East Asia (Pte) Ltd | | AXA INSURANCE SINGAPORE PTE LTD |
| 12 TUAS AVENUE 10 | | 8, Shenton Way #27-01 AXA BUILDING |
| Singapore | | SINGAPORE |
| 639136 | | 068811 SINGAPORE |
| Singapore | | SINGAPORE |

| | | | | |
|--------------|---------------|------------|----------------|------------|
| Invoice No. | Ord.No. | 14030419 | Veh.ty | UM11 42T |
| Invoice Date | Order Dt. | 06/07/2018 | Chassis/SL No. | JNCU-19325 |
| | Mil. | 44283 | Make | 02 - UD |
| | Req. Delv. Dt | 06/07/2018 | Regn. | XE2892T |

GST Number M2-0033544-9

CustRef.

| | | | |
|--------------|--------|------------------|------------|
| Payment Desc | 90Days | Payment Due Date | 17/10/2018 |
|--------------|--------|------------------|------------|

| | |
|-------------------|----------|
| Total Parts Cost | 1,581.00 |
| Total Others Cost | 2,600.00 |

| | |
|-------------|----------|
| Sub Total | 4,181.00 |
| 7.00 % GST | 292.67 |
| Gross Total | 4,473.67 |
| Advance | 0.00 |
| Tot Amt | 4,473.67 |

| | | |
|-----------------|-----|----------|
| Total Amount In | SGD | 4,473.67 |
|-----------------|-----|----------|

Description of PC 42-Insurance - UD

This is a computer generated document, No signature required
Any discrepancies regarding this invoice should be lodged within 7 days. Payment Instruction :-
Payable To : - Volvo East Asia (Pte) Ltd
Account No : 0-810706-007 (SGD)
Bank Name : CITIBANK , N.A
Swift Code : CITISGSG
Branch Code : 001
Bank Code : 7214

Print Sent Message

This mail is associated with :

***XE2892T (C0472585)**
[SHD9915K]

TP

HOCK SENG HENG TPT & TRADING PTE LTD

Mar 14 2018 4:00AM

[TRANS-CAB SERVICES PTE LTD]

Volvo East Asia (pte) Ltd - Tuas

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 11/10/2018 12:24 PM.
To Kianchuan.chan@axa.com.sg
CC AXA_SG; chewht@lkkauto.com
Subject <Seek Mandate> C0472585

Hi,

We refer to the above matter.

Liability: 50%(BOLA S18). Inform OI about third party claim. Agreed to settle at best.

We seek your mandate up to 50% - \$2,544.33(all-in). IA with mandate had been uploaded in Merimen.

Kindly let us have your approval/instruction.

Hsiao Tong
LKK Auto Consultants Pte Ltd
DID: 6742 3197



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 11.10.2018

Survey Details:

| | |
|---------------------|---------------------------|
| Date of loss | 14.03.2018 |
| Date of appointment | 21.03.2018 |
| Date of survey | 05.04.2018 |
| Location of survey | Volvo East Asia (Pte) Ltd |

Vehicle Details:

| | |
|--------------------------|---------------------|
| Claim Type: | Third party |
| Vehicle number | XE 2892T |
| Make and Model | UD TRUCKS (10837cc) |
| Date of registration | 13.04.2017 |
| Excess | NIL |
| Market Value/ Book Value | (est) |
| Parf/COE Rebate | (est) |
| Nett Loss | (est) |

Repair details:

| | |
|------------------|-------------|
| Initial Estimate | \$ 4,581.00 |
|------------------|-------------|

Proposed/Revised repair cost:

| | |
|-------------------------|--------------------|
| Parts | \$ 1,573.00 |
| Check items (estimate) | NIL |
| Labour | \$ 2,600.00 |
| Supplementary | \$ 8.00 |
| Total | \$ 4,181.00 |
| Lump Sum(if applicable) | |

| | |
|---------------------------|----------|
| Number of days for repair | <u>4</u> |
|---------------------------|----------|

Date:

Remarks:[illegible]

Mandate:

| | | |
|------------------------------|--------------------|---------|
| Liability(TP) | 50% | |
| | | |
| Proposed repair cost (w/GST) | \$ 4,473.67 | |
| Loss of use | \$ 600.00 | (4x150) |
| Loss of rental (w/GST) | NIL | |
| Loss of income | NIL | |
| | \$ 5,073.67 | |
| @ 50% | \$ 2,536.84 | |
| LTA/GIA search fees | \$ 7.49 | |
| Others | NIL | |
| Proposed Total | \$ 2,544.33 | |

[> Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

| | |
|-------------------------------------|-------------------------|
| Vehicle Owner Particulars | |
| Owner ID Type: | Company |
| Owner ID: | 8081C |
| Vehicle Details | |
| Vehicle No.: | XE2892T |
| Vehicle to be Exported: | No |
| Intended Deregistration Date: | 11 Oct 2018 |
| Vehicle Make: | UD TRUCKS |
| Vehicle Model: | GKB5ELDHNT ESCOT V |
| Primary Colour: | White |
| Manufacturing Year: | 2017 |
| Engine No.: | GH11742399 |
| Chassis No.: | JNCM1F1A1HU019325 |
| Maximum Power Output: | - |
| Open Market Value: | \$77,884.00 |
| Original Registration Date: | 13 Apr 2017 |
| First Registration Date: | 13 Apr 2017 |
| Transfer Count: | 1 |
| Actual ARF Paid: | \$3,895.00 |
| Intended PARF Rebate Details | |
| PARF Eligibility: | No |
| PARF Eligibility Expiry Date: | - |
| PARF Rebate Amount: | \$0.00 |
| Intended COE Rebate Details | |
| COE Expiry Date: | 12 Apr 2027 |
| COE Category: | C - Goods Vehicle & Bus |
| COE Period(Years): | 10 |
| PQP Paid: | \$23,953.00 |
| COE Rebate Amount: | \$20,366.00 |
| Total Rebate Amount: | \$20,366.00 |

The information contained herein is correct as at 11 Oct 2018

OK

Print Received Message

This mail is associated with :

***XE2892T (C0472585)**

[SHD9915K]

TP

HOCK SENG HENG TPT & TRADING PTE LTD

Mar 14 2018 4:00AM

[TRANS-CAB SERVICES PTE LTD]

Volvo East Asia (pte) Ltd - Tuas

From AXA Insurance Pte Ltd (HQ) (AXA_SG), sent on 13/10/2018 21:16 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$2544.33) - XE2892T - Claim Handler: Chan Kian Chuan

Approved:2544.33.

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 17 October 2018 2:21 PM
To: 'Chua Kim Teck'
Cc: Yang Bryan; Rasul (LKKAUTO); Admin A; Joy Irene (LKKAUTO); Asher Sng (LKKAUTO)
Subject: RE: XE2892T-TP Claim *** LKK REF: CC4/AXA18005508/R1pa3

Without Prejudice

Hi Mr Chua,

We refer to the above matter.

We have our principal instruction to offer at a global sum of **\$2,500.00(all-in)**.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chua Kim Teck <kim.teck.chua@volvo.com>
Sent: Thursday, 19 July 2018 1:08 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Yang Bryan <bryan.yang@volvo.com>; Rasul (LKKAUTO) <Rasul@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; AXA SGP - Motor Survey <motor.survey@axa.com.sg>
Subject: RE: XE2892T-TP Claim *** LKK REF: CC4/AXA18005508/R1pa3

Hi Shiao Tong,

Attach completed repair photos, COR & LOD for your reference & perusal.

Best Regards,

Chua Kim Teck

Workshop Supervisor & Accident / Marine Claim Handler

Volvo Trucks International Hub South East Asia, Singapore market

Telephone: +65 6672 7537

Mobile: +65 9627 0391

Fax: +65 6862 4132

Email: kim.teck.chua@volvo.com

www.volvogroup.com

www.volvotrucks.com.sg

www.udtrucks.com.sg

<https://www.facebook.com/VolvoTrucksSingapore>

<https://www.facebook.com/UDTrucksSingapore>

Hsiao Tong (LKKAUTO)

From: Chua Kim Teck <kim.teck.chua@volvo.com>
Sent: Wednesday, 24 October 2018 3:20 PM
To: Hsiao Tong (LKKAUTO)
Cc: Yang Bryan; Rasul (LKKAUTO); Admin A; Joy Irene (LKKAUTO); Asher Sng (LKKAUTO); Phoon Lai Yew; Lim Eileen; Ng Cecilia; Lim Rachel Hj; Chen Steven
Subject: RE: XE2892T-TP Claim *** LKK REF: CC4/AXA18005508/R1pa3

Hi Shiao Tong,

Correct me if I'm wrong.

The global sum offer breakdown as per below:

| | |
|---------|-----------------------------|
| COR | \$ 2,192.53 (inclusive GST) |
| LOU | \$ 300.00 |
| LTA Fee | \$ 7.49 |
| Total | \$ 2,500.00 |

If this is correct, we'll accept & proceed with the invoicing.

Best Regards,

Chua Kim Teck
Workshop Supervisor & Accident / Marine Claim Handler

Volvo Trucks International Hub South East Asia, Singapore market

Telephone: +65 6672 7537
Mobile: +65 9627 0391
Fax: +65 6862 4132
Email: kim.teck.chua@volvo.com
www.volvogroup.com
www.volvotrucks.com.sg
www.udtrucks.com.sg
<https://www.facebook.com/VolvoTrucksSingapore>
<https://www.facebook.com/UDTrucksSingapore>

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Wednesday, 17 October, 2018 2:21 PM
To: Chua Kim Teck
Cc: Yang Bryan; Rasul (LKKAUTO); Admin A; Joy Irene (LKKAUTO); Asher Sng (LKKAUTO)
Subject: RE: XE2892T-TP Claim *** LKK REF: CC4/AXA18005508/R1pa3

Without Prejudice

Hi Mr Chua,

We refer to the above matter.

We have our principal instruction to offer at a global sum of **\$2,500.00(all-in)**.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Letter of Demand

Your Ref : CC4/AXA18005508/R1pa3
Our Ref : VEA/20181403/TP006
Date : 19/07/2018

AXA INSURANCE SINGAPORE PTE LTD
8, Shenton Way
#27-01 AXA BUILDING
Singapore 068811

Attn: Motor Claim Department

**RE: ACCIDENT INVOLVING VEHICLE NUMBER: XE 2892T & SHD9915K AT YIO CHU KANG
TOWARDS CTE CITY ON 14/03/2018 (0450HR)**

Dear Sir / Madam,

We would like to append our client losses as follows:-

| | |
|--------------------------------------|-------------|
| • Repair Cost (Including GST) | \$ 4,473.67 |
| • Loss of use (@ \$350/ per day x 4) | \$ 1,400.00 |
| • LTA search fee | \$ 7.49 |

TOTAL: \$5,881.16

Kindly look into the matter and revert to us as soon as possible.

Thanks you for your kind assistance

Yours Sincerely,


Chua Kim Teck
Workshop Supervisor
DiD : 6672 7537
Fax : 6862 4132
Email : kim.teck.chua@volvo.com

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 9 May 2018 9:17 AM
To: claims@transcab.com.sg
Cc: 'carrisalee@ava-ins.com'; 'foonghon@ava-ins.com'; 'icewong@ava-ins.com'; 'ireneng@ava-ins.com'
Subject: ACCIDENT INVOLVING SHD 9915K(AXA) & XE 2892T ALONG/AT YIO CHU KANG ROAD SLIP ROAD TOWARDS SLE/TPE ON 14/03/2018

09 MAY 2018

Transcab Taxi
Singapore

Dear Sir,

OUR REF : CC4/AXA18005508/R1pa3

YOUR REF : P1680520 (SHD 9915K)

ACCIDENT INVOLVING SHD 9915K(AXA) & XE 2892T ALONG/AT YIO CHU KANG ROAD SLIP ROAD TOWARDS SLE/TPE ON 14/03/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from VOLVO EAST ASIA (PTE) LTD against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that there is certainly a portion of liability on us. Both parties should exercise caution while converging into single lane. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

We also wish to advise that there is an excess of **\$5,000.00** attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim.

AXA shall keep you informed of the third party claim settlement and thereafter kindly let AXA have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

As Insurers, AXA shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior

knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to AXA immediately. You may email it to cst@axa.com.sg / chewht@lkkauto.com or deliver it by hand to our Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party Injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

AUTHORISATION TO ACT

I/We, HOCK SENG HENG TPT & TRADING PTE LTD ("the third party claimant") of NO 9 JALAN BESUT (S) 619563 (address), owner of XE 2892T (vehicle no.) hereby authorize VOLVO EAST ASIA (PTE) LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. XE 2892T that was damaged pursuant to the accident which occurred on 14/03/2018 (date) along YIO CHU KANG ROAD TOWARDS CTE (CITY) (location) involving vehicle no/s SHD 9915K ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 26 (day) of 11 (month) 2018 (year)



Signed by "the third party claimant"
(with chop if applicable)



redefining / insurance

CLAIM REF : C0472585
INSURED : TRANS-CAB SERVICES PTE LTD

DISCHARGE VOUCHER

We/I, HOCK SENG HENG TPT & TRADING PTE LTD, NRIC NO. 200008081C hereby agree to accept the sum of dollars TWO THOUSAND FIVE HUNDRED ONLY (S\$2,500.00) paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said AXA INSURANCE PTE LTD or their insured or the driver of motor vehicle no. SHD 9915K as a result of an accident along YIO CHU KANG ROAD TOWARDS CTE (CITY) on 14/03/2018 which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. XE 2892T.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. SHD 9915K in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. SHD 9915K.

Dated this 26 day of 11 2018

Claimant's Signature

NRIC no./ Company Stamp

Occupation/ Business



Address

Telephone No.

Witness's Name

Witness's Signature

Witness's NRIC No.

9 JLN BESUT SINGAPORE 619563
62616101
ONG JUN LEE

8223684E

**Volvo Group Singapore (Pte.) Ltd.**

(Company Registration No.: 201812279Z)

12 Tuas Avenue 10, Singapore 639136

Tel: +65 6672 7500 Fax: +65 6861 7663

UD TRUCKS

VOLVO GROUP SINGAPORE (PTE.) LTD.

Page 1 of 1

Insurance - UD Invoice

TAX INVOICE

Cust.

742759

VOLVO GROUP SINGAPORE (PTE.) LTD.

AXA INSURANCE SINGAPORE PTE LTD

12 TUAS AVENUE 10

8, Shenton Way

#27-01

AXA BUILDING

SINGAPORE

SINGAPORE

639136

068811

SINGAPORE

SINGAPORE

SINGAPORE

| | | | | | |
|-----------------------|------------|---------------|------------|----------------|------------|
| Invoice No. | 114000133 | Ord.No. | 14034613 | Veh.ly | UM11 42T |
| Invoice Date | 28/11/2018 | Order Dt. | 28/11/2018 | Chassis/SL No. | JNCU-19325 |
| Expiry Dt | 28/11/2018 | Mil. | 75039 | Make | 02 - UD |
| CC4/AXA18005508/R1pa3 | | Req. Delv. Dt | 28/11/2018 | Regn. | XE2892T |
| GST Number | 201012279Z | | | CustRef. | |

Payment Desc 90Days

Payment Due Date

26/02/2019

| PC | Lab/Part | Description | Time/Qty | Price | GST | Amt |
|----|----------|-----------------------------------|----------|----------|------|----------|
| 42 | | TP accident claim 50/50 liability | 1.00 | 2,049.09 | 7.00 | 2,049.09 |

Document Information Lines

| | |
|-------------------|----------|
| Total Others Cost | 2,049.09 |
|-------------------|----------|

| | |
|-----------|----------|
| Sub Total | 2,049.09 |
|-----------|----------|

| | |
|------------|--------|
| 7.00 % GST | 143.44 |
|------------|--------|

| | |
|-------------|----------|
| Gross Total | 2,192.53 |
|-------------|----------|

| | |
|---------|------|
| Advance | 0.00 |
|---------|------|

| | |
|---------|----------|
| Tot Amt | 2,192.53 |
|---------|----------|

| | | |
|-----------------|-----|----------|
| Total Amount In | SGD | 2,192.53 |
|-----------------|-----|----------|

Description of PC

42-insurance - UD

This is a computer generated document. No signature required

Any discrepancies regarding this invoice should be lodged within 7 days. Payment instruction :-

Payable To :- Volvo Group Singapore (Pte.) Ltd.

Account No : 0-865450-001 (SGD)

Bank Name : CITIBANK , N.A.

Swift Code : CITISGSG

Branch Code : 001

Bank Code : 7214

...CLAIM SUBFOLDER...(Pending for Survey Report)

Proceed Direct Settlement

CLAIM SUBFOLDER TRACKING

| Case | Notified | Est Submitted | Adj Assigned | Adj Rpt | Adj Submitted | Ins Auth'd | Status |
|------|-------------|---------------|--|--|--|------------|---|
| Main | 21 Mar 2018 | | 22 Mar 2018 13:23 Edit Adj Rpt | S\$4,181.00 Edit Estimates | S\$4,181.00 View Rpt | | Pending for Survey Report Cancel Case |

| Main | Reference | Claim Details | Documents | Show All | | | | | |
|--|---|------------------------|---|----------|---------|-------------|--------------|------------|-------|
| CLAIM SUBFOLDER DETAILS [Created by Insurer] | | | | | | | | | |
| Insured: | TRANS-CAB SERVICES PTE LTD, Co. Reg. No.: 200303878K | | | | | | | | |
| Main Claimant: | HOCK SENG HENG TPT & TRADING PTE LTD, Co. Reg. No.: 200008081C | | | | | | | | |
| Vehicle Reg. No.: | XE2892T | Date of Loss: | 14/03/2018 04:00 - :59 [11 Months and 1 Days From LTA Reg Date (Man Yr)] | | | | | | |
| Claim Type: | TP / C0472585 | Policy/Cover Note No.: | P1680520 (Third Party Only) | | | | | | |
| Vehicle Reg. No. (Insured): | SHD9915K | Policy No. (Claimant): | D18MTHCVE000714 | | | | | | |
| | | Excess: | S\$5,000.00 | | | | | | |
| Repairer: | Volvo Group Singapore (pte) Ltd (HQ) 12, TUAS AVENUE 10, 639136 Tuas - Tel: | | | | | | | | |
| Handling Insurer: | AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288 ... [Handled by Chan Klan Chuan - 6880 4269] | | | | | | | | |
| Claimant's Insurer: | Sompo Insurance Singapore Pte. Ltd. (HQ) - Tel: 6461 6555 | | | | | | | | |
| Adjuster: | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 03/04/2018] | | | | | | | | |
| Driver/Custodian (Insured): | TAY SWEE MENG (), NRIC: S1295797A | | | | | | | | |
| ASSOCIATED MAIL RECEIVED View All Compose Case Mail | | | | | | | | | |
| <ul style="list-style-type: none"> AXA_SG (13/10/2018): Alert - Adj Mandate Approved (S\$2544.33) - XE2892T - Claim Handler: Chan Klan Ch... AXA_SG (24/04/2018): Re: Direct Settlement - Accident Involving SHD9915K (OI : AXA - C0472585) and XE... AXA_SG (24/04/2018): TP settlement - C0472585/P1680520 AXA_SG (22/03/2018): WP / New TP Assignment - C0472585/P1680520 | | | | | | | | | |
| ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete | | | | | | | | | |
| Due Date | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
| No results. | | | | | | | | | |

Claim Documents

*XE2892T (C0472585)
[SHD9915K]
TP
HOCK SENG HENG TPT & TRADING PTE LTD
Mar 14 2018 4:00AM
[TRANS-CAB SERVICES PTE LTD]
Volvo Group Singapore (pte) Ltd

| Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio | | | View View in Browser | |
|---|-----------------|--|---|--|
| Letters/Correspondences | | | | |
| | | | 1 per page | <input checked="" type="checkbox"/> |
| No | Finalized On | | Thumbnail | Print |
| 1 | (Draft) | Third Party Express Settlement – Payment Breakdown | | Edit |
| Assessment Reports | | | | |
| | | | 1 per page | <input checked="" type="checkbox"/> |
| No | Finalized On | | Thumbnail | Print |
| 1 | 06/04/18 16:29 | Adjuster Immediate Advice | | Load HTM |
| Documentation | | | | |
| | | | 1 per page | <input checked="" type="checkbox"/> |
| No | Finalized On | | Thumbnail | Print |
| 1 | 21/03/18 14:12 | EMAIL_ABS | | Load PDF |
| 2 | 21/03/18 14:12 | 20180314_165441 | | Load JPG <input checked="" type="checkbox"/> |
| 3 | 21/03/18 14:12 | 20180314_165420 | | Load JPG <input checked="" type="checkbox"/> |
| 4 | 21/03/18 14:12 | Estimate Quotation | | Load PDF |
| 5 | 21/03/18 14:12 | SHD9915K GIA REPORT_ABS | | Load PDF |
| 6 | 21/03/18 14:12 | XE2892T GIA REPORT_ABS | | Load PDF |
| No | Relabel/Reorder | | Thumbnail | Print |
| 1 | 09/04/18 22:46 | TP ESTIMATE - MARKED | | Load PDF |
| 2 | 01/09/18 08:20 | LKK Survey Photos | | Load PDF |
| 3 | 01/09/18 08:20 | LKK Resurvey Photos | | Load PDF |
| 4 | 27/09/18 13:26 | LETTER TO OI | | Load PDF |
| 5 | 11/10/18 12:21 | IA (with mandate) dd 111018 | | Load PDF |
| 6 | 06/12/18 12:09 | WORKSHOP INVOICE | | Load PDF |
| 7 | 11/12/18 08:10 | AUTHORISATION TO ACT FORM | | Load PDF |
| 8 | 11/12/18 08:10 | DISCHARGE VOUCHER | | Load PDF |
| 9 | 11/12/18 08:10 | LOD | | Load PDF |

Documents Checklist

| | | |
|--|--|--|
| DOCUMENTS CHECKLIST | | Reset Save Print |
| There are no document checklists configured. | | |
| Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) | | |
| | | |
| Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small> | | |

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

| | | | |
|-------------------|---------------------|--------|--------------------------|
| Vehicle No: | SHD9915K (Insd veh) | Model: | UD TRUCKS ESCOT V 10.8 D |
| | XE2892T (TP veh) | | GKB5ELDHNT (M) |
| Date of Accident: | 14/03/2018 | | |

| | | | |
|-----------------------------------|------|---|-----------------------------|
| Global Sum Settlement | : | <input checked="" type="checkbox"/> Yes | <input type="checkbox"/> No |
| Repair Estimate | : | \$ | 4,901.67 |
| Final Repair Cost | : | \$ | 4,473.67 |
| Loss of Use | : | \$ | 600.00 |
| Rental (if any) | : | \$ | 0.00 |
| | @50% | | 2,536.84 |
| LTA / GIA Search Fee | : | \$ | 0.00 |
| Others: | : | \$ | 0.00 |
| | : | \$ | |
| Final Settlement Sum (Global Sum) | : | \$ | 2,500.00 |

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability 50 (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

| Payment Instruction: Payee's Breakdown | | | |
|--|---------------------------------|---|-------------|
| 1) | Volvo Group Singapore (Pte) Ltd | : | \$ 2,500.00 |
| 2) | | : | \$ |

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

11 Dec
2018

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199807198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AXA18005508/R1PA3Q2
Date: 11/12/2018

REFERENCE

| | | | |
|-----------------------|-----------------------|----------------------|----------|
| Handling Insurer: | AXA Insurance Pte Ltd | Policy No: | P1680520 |
| Claimant Vehicle No : | XE2892T | Insured Vehicle No : | SHD9915K |
| Date of Loss: | 14/03/2018 | Nature of Claim: | TP |
| | | Claim No: | C0472585 |

DESCRIPTION & IDENTIFICATION OF VEHICLE

| | | | |
|-----------------------------|--|-------------|-------------------|
| Reg No: | XE2892T | Engine No: | GH11742399 |
| Make & Model: | UD TRUCKS ESCOT V, 10.8 D GKB5ELDHNT (M) | Chassis No: | JNCM1F1A1HU019325 |
| Reg. Date: | 13/04/2017 (Man. Year: 2017) | Odometer: | 56403 km |
| Colour: | Blue | | |
| Engine Capacity: | 10837 cc | | |
| Market Value/New Car Price: | N/A | | |
| Sum Insured (S\$): | Market Value/New Car Price | | |

CONDITION OF VEHICLE AT THE TIME OF SURVEY

| | | | | |
|--------------------------|-------------------------|----------------------|--------------------------|-------------------------|
| General Condition: | Steering (Serviceable): | Yes | Footbrake (Serviceable): | Yes |
| Handbrake (Serviceable): | Yes | Engine Modification: | No | Pre-accident Condition: |

CONDITION OF TYRES

| | | | |
|-------------------|-------------|------------------|------------------|
| Front Tyre Size: | 11 R22.5 | Rear Tyre Size: | 395/80 R22.5 (D) |
| Front Left Side: | Dunlop 8 mm | Rear Left Side: | Dunlop 8/8 mm |
| Front Right Side: | Dunlop 8 mm | Rear Right Side: | Dunlop 8/8 mm |

The above values represent the remaining tyre treads depth

| COST OF CLAIMS | Repairer's | Adjuster's | Difference | Diff % |
|--|-----------------|-----------------------|---------------|-------------|
| Parts | 1,581.00 | 1,581.00 | 0.00 | 0.00 |
| Miscellaneous Items | 0.00 | 0.00 | 0.00 | |
| Labour | 3,000.00 | 2,600.00 | 400.00 | 13.33 |
| Paintwork Labour | 0.00 | 0.00 | 0.00 | |
| Towing | 0.00 | 0.00 | 0.00 | |
| Gross Total (S\$) | 4,581.00 | 4,181.00 | 400.00 | 8.73 |
| + GST 7.00/7.00% (S\$) | 320.67 | 292.67 | 28.00 | 8.73 |
| Nett Amount (S\$) | 4,901.67 | 4,473.67 | 428.00 | 8.73 |
| + Loss of Use (4.0 x S\$150.00/day) (S\$) | | 600.00 | | |
| | | (S\$) 5,073.67 | | |
| Liab Amount (50.00%) (S\$) | | 2,536.84 | | |
| Global Sum Settlement (S\$) | | 2,500.00 | | |

INSPECTION

| | | |
|-----------------------------|------------|--|
| Date of Assignment: | 22/03/2018 | |
| Date Inspected: | 05/04/2018 | Inspected At: Volvo East Asia (pte) Ltd - Tuas (HQ) 12 Tuas Avenue 10 Singapore 639136 |
| Estimated Period of Repair: | 4.0 days | |

Adjuster: MOHD RASUL**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

| | | |
|----------------------|--|---|
| Part Source: | (Last Synchronised: 27 Sep 2018) | |
| Parts: | N/A | UD TRUCKS ESCOT V 10.8 D GKB5ELDHNT (M) (Model not available in database) |
| Labour: | Repairer's | (Price-denominated Standard List) |
| Print Code: | (Unsubmitted, no print-code for XE2892T) | |
| Validity: | These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page | |
| Further Info: | Items/values not in reference catalogue are prefixed with an asterisk *. | |

Recommended Parts

| No. | Qty | Part No. | Particulars | Condition | Repairer's | Amount |
|-------------------|-----|----------|--------------------------------|-----------|------------|-----------|
| 1 | 1 | | *BUMPER -FR,RH (CONSISTENT) | Bent | 340.00 F | *340.00 F |
| 2 | 1 | | *END-CAP BMPR,RH (CONSISTENT) | Torn | 65.00 F | *65.00 F |
| 3 | 4 | | *BOLT -HEX HD,FLG (CONSISTENT) | Necessary | 8.00 F | *8.00 F |
| 4 | 1 | | *STEP (CONSISTENT) | Missing | 257.00 F | *257.00 F |
| 5 | 1 | | *COVER-STEP (CONSISTENT) | Missing | 67.00 F | *67.00 F |
| 6 | 2 | | *BRACKET -STEP (CONSISTENT) | Bent | 244.00 F | *244.00 F |
| 7 | 1 | | *COVER ASSY -STEP (CONSISTENT) | Broken | 234.00 F | *234.00 F |
| 8 | 1 | | *SPLASH GUARD-RH (CONSISTENT) | Deformed | 154.00 F | *154.00 F |
| 9 | 1 | | *BRACKET-STEP (CONSISTENT) | Bent | 204.00 F | *204.00 F |
| 10 | 1 | | *REFLECTOR (CONSISTENT) | Necessary | 8.00 F | *8.00 F |
| Total Parts (S\$) | | | | | 1,581.00 | 1,581.00 |

F=Franchise part.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

| No | Particulars | Lab.Type | Repairer's | Amount |
|-------------------------|---|----------|------------|----------|
| Labour Items | | | | |
| 1 | TO DISMANTLE TO ENABLE PANEL BEAT & REALIGN BUMPER BRACKET,RH STEP HANGER BRACKET .TO REPLACE RH FRONT BUMPER ,STEP COVER,STEPS & BRACKET | New | 1,800.00 | 1,600.00 |
| 2 | TO RE-SPRAY MENTIONED PARTS & AFFECTED AREAS PRICE QUOTED SUBJECT TO CHARGES ACCORDINGLY TO ANY DAMAGES FOUND DURING REPAIR PROCESS | New | 1,200.00 | 1,000.00 |
| Gross Labour Cost (S\$) | | | 3,000.00 | 2,600.00 |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >