



Letter of Claims
Request of direct settlement.

We are submitting a claim on behalf of our customer Lee Sok Hoon.

NRIC S7512272A insured of vehicle SJX24756 against
your insured vehicle number SKK 48826. (AXA)

On the accident dated on 22/3/18 (ddmmyyy) along Braddell Road.

Dated this 23 (day) of 3 (month) 20 18.



Volkswagen Group Singapore

1 Kampong Ampat

Singapore 368314

DID: 69223502

HP: 93867833

shushi.tang@vw.com.sg

PDI TUAS

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LEE SOK HOON
(LI SHUFEN)
122 JALAN KELICHAP
Singapore, 534323
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV010971
Quote No. SER/QUO/1800498
QuoteDate 23/03/18
Salesperson MARCUS LIU
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	GOLF A7 1.4 R-Line 110 (DSG)	13,015	Tang Shu Shi
License No.	VIN	Initial Registration	Sales Advisor
SJX2475E	WVWZZZAUZGW273392	30/06/16	MARCUS LIU
Engine Code	Labor Type	Engine No.	Model Code
	1T	CZD 512274	5G14NZ

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P MACP LABOUR	LABOUR	4	UNIT		3,360.00
P B&P MACP PAINT	SPRAY PAINT	4	UNIT		3,200.00
P B&P NUMBER PLATE	B&P NUMBER PLATE -NETT	1	pcs		80.00
P B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un		480.00
P B&P MECH	COMPULSORY TO DO AFTER AC				
	CHECK WIRE HARNESS, ECU, S	1	Time Un		280.00
	Nett				
	Sum Labor				7,400.00
P 1K8943021D	LIC PL LIG	2	Pieces		158.03
P 5G0807305B	REINFORCEMENT	1	Pieces		629.03
	Successor 5G0807305D				
P 5G0853675B JZQ	NAME PLATE (TSI)	1	Pieces		53.68
P 5G0853687 2ZZ	NAME PLATE (GOLF)	1	Pieces		60.66
P 5G0919491	SENSOR BRACKET	2	Pieces		25.48
P 5G0919491A	SENSOR BRACKET	1	Pieces		12.74
P 5G0919492A	SENSOR BRACKET	1	Pieces		12.74
P 5G6807393	BUMPER SIDE BRACKET LH	1	Pieces		31.59
P 5G6807393A	TAILLIGHT LOWER BRACKET LH	1	Pieces		31.59
P 5G6807394	BUMPER SIDE BRACKET RH	1	Pieces		31.59
P 5G6807394A	TAILLIGHT LOWER BRACKET RH	1	Pieces		31.59
P 5G6807417ASGRU	REAR BUMPER	1	Pieces		629.76
P 5G6807568M 041	SPOILER	1	Pieces		270.04
P 5G6807863A	BUMPER CENTRE BRACKET	1	Pieces		58.12
	Use Predecessor 5G6807863				
P D 180KU2A1	2KADHESIVE	1	Pieces		89.84
	Sum carried forward				9,526.48

Payments to: - BBN: - Acc.-No...

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Engine Code	Labor Type	Engine No.	Model Code
	1T	CZD 512274	5G14NZ
Continued			9,526.48
P D 822150A1	BONDAGENT	1 Pieces	64.27
P WHT005263	POP-RIVET	6 Pieces	8.81
	Sum Item		2,199.57
Sum Labor			7,400.00
Sum Item			2,199.57
Total SGD			9,599.57
7% GST			9,599.57 671.96
Total SGD Incl. GST			10,271.53

Explanations
P = Proportionately Charged

Payment Terms No Credit

Payments to: - BBN: - Acc.-No...

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	23/03/2018 09:46
Date Of Accident	22/03/2018 19:15
Exact Location Of Accident	ALONG BRADDELL ROAD
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SJX2475E
Insured/Policyholder	
Name Of Registered Owner	LEE SOK HOON
NRIC No	S7512272A
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-97957570
Alternative Phone No	OFFICE-97957570
Vehicle Particulars	
Manufacturer	VOLKSWAGEN
Model	GOLF A7 1.4 R-LINE 110 (DSG)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1700014282
Cover Note Number	
Driver	
Name of Driver	LEE SOK HOON
NRIC No	S7512272A
Date Of Birth	24/04/1975
Occupation	INDOOR
Date Of Driving Pass	01/12/1995
Driving Experience	22 YEARS AND 3 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-97957570
Fax Number	
Contact Number	OFFICE-97957570
Email Address	NOEMAIL

Address	122 JALAN KELICHAP
Postcode	534323
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: YONG PEI LIN GENDER: FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKK4882G
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	TANG GEHONG
NRIC/Passport Number	S2634034I
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN


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8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

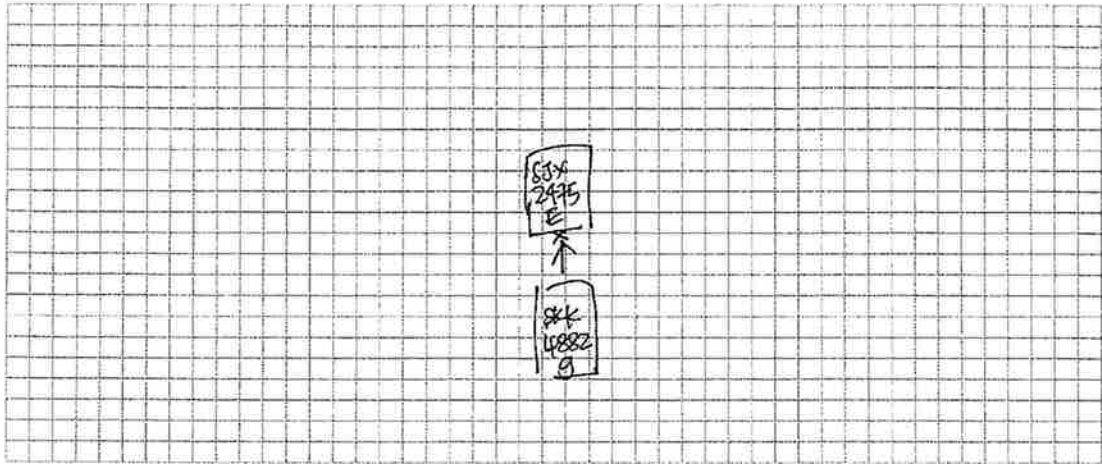


Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:



SKETCH PLAN

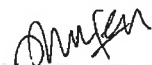


DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was travelling along bradden road driving towards upper Serangoon road. My car was stationery as the vehicle in front ~~was~~ stopped. Suddenly a white VW car (SKF4882G) drove at a fast speed and banged straight onto the rear of my car. My passenger and I were in shocked as the impact was huge, our head banged against the headrest and my dashboard mat dropped. Our head and back were traumatised


DECLARATION

I/We declare the foregoing particulars are true in every respect.


 Policyholder's Signature
 Date & Time:

 Driver's Signature
 (If driver is not the policyholder)
 Date & Time:



 23/3/18.

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7512272A



Name
LEE SOK HOON
(LI SHUFEN)
李淑芬

Race
CHINESE

Date of birth
24-04-1975

Sex
F

Country of birth
SINGAPORE



REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: S7512272A


Name
LEE SOK HOON
(LI SHUFEN)

Birth Date: 24 Apr 1975


Issue Date: 23 Sep 2010



3792789




NRIC No. S7512272A



Date of issue
17-10-2005

Address
122 JALAN KELICHAP
SINGAPORE 534323



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

	EFFECTIVE DATE
Class 3 Motor Cars=<3000kg with =<7 passengers, exclusive of the driver; and other motor vehicles =< 2500kg	01 Dec 1995

NP 428A

