# Mei Kwan (LKKAuto)

From: jobithomas@eurokars.com.sg

Sent: Tuesday, 10 April, 2018 11:09 AM

**To:** eva.kok@eurokars.com.sg; Thin Thin (LKKAuto); Mei Kwan (LKKAuto)

**Cc:** rickteo@eurokars.com.sg; stanley@eurokars.com.sg;

tommywoon@eurokars.com.sg; Hsiao Tong (LKKAuto); Admin A; assignments

**Subject:** RE: TP CLAIMS- SLC8512D & SJY8392R DOA 19/03/2018 \*\*\* LKK REF:

CC4/ASM18005503/ua3

Categories: HMK

Dear Sir/Mdm,

The owner has decided to withdraw his/her TP claim from Trans Eurokars.

Best Regards.



### **Jobi Thomas**

**Insurance Claims Executive** 

## TRANS EUROKARS PTE LTD

12 Sungei Kadut Avenue Singapore 729648

T: (65) 6363 3003 D: (65) 6360 2446 F: (65) 6360 2899

E: jobithomas@eurokars.com.sg

From: Eva Kok

Sent: Tuesday, April 3, 2018 4:17 PM

To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Rick Teo Fu Shen <rickteo@eurokars.com.sg>; Jobi Thomas <jobithomas@eurokars.com.sg>; Stanley Ngu <stanley@eurokars.com.sg>; Woon Wui Tew Tommy <tommywoon@eurokars.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com> Subject: RE: TP CLAIMS- SLC8512D & SJY8392R DOA 19/03/2018 \*\*\* LKK REF: CC4/ASM18005503/ua3

Hi Thin Thin,

Please assist revert liability for direct settlement for the case above.

Thank you

Eva Kok Insurance Claims Officer Trans Eurokars Pte Ltd 12 Sungei Kadut Avenue Singapore 729648

Dir: +65 6360 2846 |Fax: +65 63602899 | Email: eva.kok@eurokars.com.sg

Website: www.eurokarsgroup.com



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From: Thin Thin (LKKAuto) [mailto:thinthin@lkkauto.com]

**Sent:** Tuesday, March 27, 2018 4:26 PM

To: Eva Kok <eva.kok@eurokars.com.sg>; Mei Kwan (LKKAuto) <<u>Meikwan@lkkauto.com</u>>

**Cc:** Rick Teo Fu Shen <<u>rickteo@eurokars.com.sg</u>>; Jobi Thomas <<u>jobithomas@eurokars.com.sg</u>>; Stanley Ngu <<u>stanley@eurokars.com.sg</u>>; Woon Wui Tew Tommy <<u>tommywoon@eurokars.com.sg</u>>; Hsiao Tong (LKKAuto) <<u>chewht@lkkauto.com</u>>; Admin A <<u>admin-a@lkkauto.com</u>>; assignments@lkkauto.com>

**Subject:** RE: TP CLAIMS- SLC8512D & SJY8392R DOA 19/03/2018 \*\*\* LKK REF: CC4/ASM18005503/ua3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently **pending for our insured's GIA report and verification for direct settlement.** 

Best Regards,

Thin Thin Hlaing | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: <u>thinthin@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: eva.kok@eurokars.com.sg [mailto:eva.kok@eurokars.com.sg]

Sent: Tuesday, 27 March 2018 4:20 PM

To: Mei Kwan (LKKAuto) < <a href="Meikwan@lkkauto.com">Meikwan@lkkauto.com">Meikwan@lkkauto.com</a> ; Thin Thin (LKKAuto) < <a href="meikwan@lkkauto.com">thinthin@lkkauto.com</a> ;

**Cc:** <u>rickteo@eurokars.com.sg</u>; <u>jobithomas@eurokars.com.sg</u>; <u>stanley@eurokars.com.sg</u>;

tommywoon@eurokars.com.sg; Thin Thin (LKKAuto) < thinthin@lkkauto.com >; Hsiao Tong (LKKAuto)
<chewht@lkkauto.com >; Admin A <admin-a@lkkauto.com >; assignments@lkkauto.com >

Subject: RE: TP CLAIMS- SLC8512D & SJY8392R DOA 19/03/2018 \*\*\* LKK REF: CC4/ASM18005503/ua3

Hi Thin Thin,

Vehicle above had been surveyed.

Kindly assist revert liability for direct settlement for the case above.

**Thanks** 

Eva Kok Insurance Claims Officer Trans Eurokars Pte Ltd 12 Sungei Kadut Avenue Singapore 729648

Dir: +65 6360 2846 |Fax: +65 63602899 | Email: eva.kok@eurokars.com.sg

Website: www.eurokarsgroup.com



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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Saturday, March 24, 2018 11:58 AM
To: Eva Kok <eva.kok@eurokars.com.sg>

**Cc:** Rick Teo Fu Shen <a href="mailto:rickteo@eurokars.com.sg">rickteo@eurokars.com.sg</a>; Jobi Thomas <a href="mailto:jobithomas@eurokars.com.sg">jobithomas@eurokars.com.sg</a>; Stanley Ngu <a href="mailto:stanley@eurokars.com.sg">stanley@eurokars.com.sg</a>; Thin Thin (LKKAuto) <a href="mailto:thinthin@lkkauto.com">thinthin@lkkauto.com</a>; Hsiao Tong (LKKAuto) <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>; Admin A <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com</a>; assignments <a href="mailto:assignments@lkkauto.com">assignments@lkkauto.com</a>;

Subject: RE: TP CLAIMS- SLC8512D & SJY8392R DOA 19/03/2018 \*\*\* LKK REF: CC4/ASM18005503/ua3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently **pending for our insured's GIA report and verification for direct settlement.** 

Please note that for liability, claim negotiation and settlement, please contact Thin Thin at 6841 2360.

Our respective case handler will look into the matter and revert to you in due course.

## Meanwhile, please arrange appointment for survey.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

**LKK Auto Consultants Pte Ltd** 

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: eva.kok@eurokars.com.sg [mailto:eva.kok@eurokars.com.sg]

Sent: Friday, 23 March, 2018 10:15 AM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Cc: rickteo@eurokars.com.sg; jobithomas@eurokars.com.sg; stanley@eurokars.com.sg;

tommywoon@eurokars.com.sg

**Subject:** TP CLAIMS- SLC8512D & SJY8392R DOA 19/03/2018

ACCIDENT INVOLVING SLC8512D & AXA INSURED SJY8392R ON 19.03.2018
OUR CLIENT'S VEHICLE NO. SLC8512D – MAZDA

**Attention: Motor Claims Dept** 

REQUESTING FOR SURVEY & A DIRECT SETTLEMENT TO COST OF REPAIRS & LOSS OF USE /RENTAL

Dear Sirs /Mdm,

Attached herewith are copies each of the Repair Estimate, Sketch plan, SAS statement, Driving license, IC, Cert of Insurance & GIA Search for your perusal.

Please assist revert Officer In Charge for the case above.

Kindly schedule an appointment to survey our client's vehicle @ 12 Sungei Kadut Avenue. (Vehicle with owner)

We await your favorable reply with an official letter of undertaking

Please avoid 12pm – 1pm lunch hour.

Thank you.

Eva Kok Insurance Claims Officer Trans Eurokars Pte Ltd 12 Sungei Kadut Avenue Singapore 729648

Dir: +65 6360 2846 |Fax: +65 63602899 | Email: eva.kok@eurokars.com.sg

Website: <u>www.eurokarsgroup.com</u>



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