







## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/LCR18005488/R1ja3	
78 SHENTON WAY #08-16 CHARTIS BUILDINGSINGAPORE 079120		Date : 23-03-2018	
Code : LCR			
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>			
Insured Veh.	SLC 3178T	Veh. Inspected	SHD 6693U
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	23/03/2018
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
<b>4. Description of Damages</b>			
<b>5. General Information</b>			
Accident Date	20/03/2018	Inspection Date	22/03/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		
<b>5a. Remarks</b>			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

# COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive, Singapore 508969  
Fax: 6546 8156

Our Job Ref No 305127600  
Date : 28/03/18

## FINALIZATION FORM

To : LKK Fax : \_\_\_\_\_  
Attn : Mr RASUL  
Vehicle Reg No. SHD6693U CTPL 20.03.18

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AIG -- SLC3178T
2. The finalized amount shall be:
 

(a) Spare Parts after List discount	<u>\$1,258.00</u>
(b) Labour Charges	<u>\$510.00</u>
<b>Total for Part-By-Part Repair Cost</b>	<b><u>\$1,768.00</u></b>
(c) Lumpsum Repair (if applicable)	
Total for Lumpsum repair cost after Less: <u>20%</u>	_____
<b>Final Lumpsum Repair cost</b>	_____

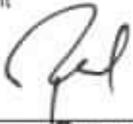
3. Estimated normal period for repairs: 2 working days.

4. **We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days**

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature :   
Name : LIM KWOK ENG  
Tel : 62148316  
Fax : 65468156

Signature :   
Name : Rame  
Date : 06/04/18

### For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

\_\_\_\_\_

REPAIR ESTIMATE

VEHICLE NO : SHD 6693U

DATE 22/3/2018 10:16

MAKE :

MODEL : MERCEDES BENZ

*Lke*

*114*

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Bumper			\$ 1,510.00
	Rear Bumper Reinforcement			\$ 1,150.00
	Rear Bumper Bracket Lower (LH/RH)		\$ 135.00	\$ 270.00
	Rear Bumper Bracket Top (LH/RH)		\$ 125.00	\$ 250.00
	Rear Bumper Retainer Mounting (LH/RH)		\$ 115.00	\$ 230.00
	Rear Bumper Lower Cover			\$ 325.00
	<b>SUB TOTAL</b>			<b>\$ 3,735.00</b>
	<b>LESS 20%</b>			<b>\$ 747.00</b>
	<b>DISCOUNTED TOTAL</b>			<b>\$ 2,988.00</b>
	Rear Bumper Sensor			\$ 388.00
	Rear Bumper Rubber Mat			\$ 50.00
				<b>\$ 438.00</b>
	<b>Labour Charge</b>			
	Panel Beating			\$ 300.00
	Spray Painting Charge			\$ 250.00
	Wiring Charge			\$ 50.00
	Remove/Refix Reverse Sensor			\$ 120.00
	<b>TOTAL LABOUR</b>			<b>\$ 720.00</b>
	<b>ESTIMATE TOTAL</b>			<b>\$ 4,146.00</b>

*28*  
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*28*  
*28*

*Nett*  
*Nett*

*250*  
*200*  
*180*  
*20*  
*X*  
*60*

*Rahul*  
*HP 90010068*  
*2 days*  
*9/10*  
*22/03/18*  
*01110*  
*Review by pakit*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

Joy

COMFORTDELGRO ENGINEERING PTE LTD

Date: 23.03.2018

REPAIR ESTIMATE

Time: 19:22:27

Page: 1

COMPANY : THIRD PARTY'S CLAIMS (CAS)  
CUSTOMER: 7010045  
ADDRESS : COMFORT TRANSPORTATION PTE LTD  
383 SIN MING DRIVE  
SINGAPORE SINGAPORE 575717  
65508755

JOB NO : 305127600  
REGN NO : SHD6693U  
MILEAGE : 000000000  
MAKE : MERCEDES BENZ  
MODEL : E220CDI(E6)  
DATE OF REGN : 23.03.2016  
DATE/TIME IN : 21.03.2018 12:55  
ACCIDENT DATE : 20.03.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0202-2282-G 212VB REAR BUMPER ASSY 1 L 1,510.00 20.00 1,208.00  
0002 04-01-0103-1150-A 140VC PROTECTOR MAT 1 N 50.00 2.00- 50.00

SUB-TOTAL : 1,258.00

JOB NATURE

0000 L PANEL BEATING 250.00  
0001 23-502 SPRAYPAINT ON AFFECTED AREA 200.00  
0002 20-22 REMOVE/REFIX REVERSE SENSOR 60.00

SUB-TOTAL : 510.00

TOTAL : 1,768.00

MVA NAME & SIGNATURE  
DATE :

AUTHORISED : YES / NO  
SURVEYOR NAME & SIGNATURE  
DATE :

am: ARC Repair TP(CLS0)1

**JOB CARD** Sales Order:

JC NO305127600

COMFORT TRANSPORTATION PTE LTD 7010045 383 SIN MING DRIVE Singapore SINGAPORE 575717 65508755	REGN NO SHD6693U	MILEAGE
MER NO 7010045	MAKE MERCEDES BENZ	FUEL E 1/2 F
ADDRESS 383 SIN MING DRIVE Singapore SINGAPORE 575717 65508755	MODEL E220CDI (E6)	DATE/TIME IN 21.03.2018 12:55
(R) (P)	YR OF MANU 23.03.2016	TARGET DATE
UNIT CARD NO.	CHASSIS CODE WDD2120012B309270	COMPLETION DATE/TIME

*AIG*

JOB DESCRIPTION

Incident Date: 20.03.2018  
 Nature: 3P 20.03.2018

NO                      LABOR CODE                      DESCRIPTION

KEYED & PASSED OUT BY: \_\_\_\_\_

\_\_\_\_\_  
 SERVICE ADVISOR

\_\_\_\_\_  
 CUSTOMER'S SIGNATURE

Acknowledgement Slip  
 No.: SHD6693U                      LKE/RASUL  
 \_\_\_\_\_  
 Signature/Date

Exit Pass  
 Vehicle No.: SHD6693U  
 \_\_\_\_\_  
 Name of Service Advisor                      Date

Returned to Service Reception upon collection

To be kept by Security Guard

**COMFORTDELGRO ENGINEERING PTE LTD**

**REPAIR ESTIMATE\***

VEHICLE NO : SHD 6693U

MAKE :

MODEL : MERCEDES BENZ

DATE 22/3/2018 10:16

*LKC/Rasu/*  
*Lke*

*PbyP*  
*AlG*

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Bumper			\$ 1,510.00
	Rear Bumper Reinforcement			\$ 1,150.00
	Rear Bumper Bracket Lower (LH/RH)	\$	135.00	\$ 270.00
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	<b>SUB TOTAL</b>			<b>\$ 3,735.00</b>
	<b>LESS 20%</b>			<b>\$ 747.00</b>
	<b>DISCOUNTED TOTAL</b>			<b>\$ 2,988.00</b>
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				<b>\$ 438.00</b>
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	Wiring Charge			\$ 50.00
	Remove/Refix Reverse Sensor			\$ 120.00
	<b>TOTAL LABOUR</b>			<b>\$ 720.00</b>
	<b>ESTIMATE TOTAL</b>			<b>\$ 4,146.00</b>

LKC Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

*Rahul*  
*Hp 90010568*  
*2 days*  
*9/11*  
*22/03/18*  
*01110*  
*Resurvey by part*

*250*  
*200*  
*180*  
*20*  
*X*  
*60*

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

Our Ref : T 0318 / SHD6693U /CL(st)  
 Your Ref: \_\_\_\_\_  
 Date : 11-Apr-18

ComfortDelGro Engineering Pte Ltd  
 205 Braddell Road Singapore 579701

CDGE Taxi Claims Dept  
 59 Loyang Drive 4th Floor  
 Singapore 508969

Mainline +65 6383 6280  
 Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199201429R

Workshops

Braddell  
 205 Braddell Road  
 Singapore 579701

Loyang  
 59 Loyang Drive  
 Singapore 508969

Sin Ming  
 383 Sin Ming Drive  
 Singapore 575717

Pandan  
 45 Pandan Road  
 Singapore 609286

Ubi  
 320 Ubi Road 3  
 Singapore 408649

Senoko  
 24 Senoko Loop  
 Singapore 758158

Sungei Kadut  
 7 Sungei Kadut Way  
 Singapore 725791

Yishun  
 501 Yishun Industrial Park A  
 Singapore 758732

**AIG ASIA PACIFIC INSURANCE PTE LTD**  
**CHARTIS Buliding**  
**78 Shenton Way**  
**#07-16**  
**Singapore 079120**

**Attn : Motor Claims Department WITHOUT PREJUDICE**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHD6693U YOUR INSURED SLC3178T  
 AND OTHER \_\_\_\_\_ ON 20.03.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHD6693U which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SLC3178T we are submitting these claim for your consideration on behalf of the claimants.

**TAXI OWNER'S CLAIM**

1	Cost of Repair	\$ 1,891.76
2	<u>3</u> days Loss of Rental @ \$ 179.57 per day	\$ 538.71
3	Survey Report Fees ( <i>Surveyed by M/s LKK</i> )	\$ -
4	GIA / LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation	\$ -
<b>Sub Total :</b>		<b>\$ 2,437.96</b>

**HIRER'S CLAIM**

7	<u>3</u> days Loss of Income @ \$ 80.00 per days	\$ 240.00
<b>Total Claims :</b>		<b>\$ 2,677.96</b>

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 6 pcs.
- b) LTA search slip/s of : SLC3178T
- c) GIA / Police report/s of : SHD6693U
- d) Letter of authority from owner / hirer / operator
  - ( X ) Photograph/s of Accident Scene ( ) Certificate of Insurance
  - ( ) Witness statement/s ( x ) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully  
 Cecilia Lee

Executive  
 CDGE Claims Department  
 Tel : 6214 8354 Fax: 6214 1843 Email : cecillialee@sparkcarcare.com

This is a computer generated letter. No signature is required.

## Asher Sng (LKKAuto)

---

**From:** Tan, Wilson-KL <Wilson-KL.Tan@aig.com>  
**Sent:** Monday, 5 August 2019 3:03 PM  
**To:** Asher Sng (LKKAuto)  
**Subject:** RE: AIG REF: 2663161977SG003 TP REF: SHD6693U Accident Date: 20 March 2018 - Request Status Updates-

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

Dear Asher

For this matter, TP driver took a picture of OI vehicle as well as having OI contact details.

You have our mandate to resolve this claim as per head to rear collision, liability at 100%

Wilson Tan  
AIG  
Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1753 | Fax +(65) 6835 7416

[Wilson-KL.Tan@aig.com](mailto:Wilson-KL.Tan@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

**AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards. [Click here to find out more.](#)**

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---

**From:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>  
**Sent:** Monday, August 05, 2019 3:00 PM  
**To:** Tan, Wilson-KL <Wilson-KL.Tan@aig.com>  
**Subject:** [EXTERNAL] RE: AIG REF: 2663161977SG003 TP REF: SHD6693U Accident Date: 20 March 2018 -Request Status Updates-

This message is from an external sender; be cautious with links and attachments.

Hi Wilson,

Nope.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Tan, Wilson-KL <[Wilson-KL.Tan@aig.com](mailto:Wilson-KL.Tan@aig.com)>

**Sent:** Monday, 5 August 2019 2:54 PM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: AIG REF: 2663161977SG003 TP REF: SHD6693U Accident Date: 20 March 2018 -Request Status Updates-

Dear Asher

Can confirm whether got rear video footage?

Wilson Tan

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1753 | Fax +(65) 6835 7416

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---

**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Sent:** Monday, August 05, 2019 2:51 PM

**To:** Tan, Wilson-KL <[Wilson-KL.Tan@aig.com](mailto:Wilson-KL.Tan@aig.com)>

**Subject:** [EXTERNAL] RE: AIG REF: 2663161977SG003 TP REF: SHD6693U Accident Date: 20 March 2018 -Request Status Updates-

This message is from an external sender; be cautious with links and attachments.

Hi Wilson,

We refer to the email below.

Enclosed the copy of the video footage from third party for your review.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Tan, Wilson-KL <[Wilson-KL.Tan@aig.com](mailto:Wilson-KL.Tan@aig.com)>

**Sent:** Monday, 5 August 2019 2:36 PM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: AIG REF: 2663161977SG003 TP REF: SHD6693U Accident Date: 20 March 2018 -Request Status Updates-

Dear Asher

Ok, noted.

Let me know when you have the longer version of the video for mandate request.

**Wilson Tan**

**AIG**

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1753 | Fax +(65) 6835 7416

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---

**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Sent:** Monday, August 05, 2019 2:35 PM

**To:** Tan, Wilson-KL <[Wilson-KL.Tan@aig.com](mailto:Wilson-KL.Tan@aig.com)>

**Subject:** [EXTERNAL] RE: AIG REF: 2663161977SG003 TP REF: SHD6693U Accident Date: 20 March 2018 -Request Status Updates-

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Hi Wilson,

We refer to the email below.

We have spoken to CDGE mention that they will forward the video soon.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Tan, Wilson-KL <[Wilson-KL.Tan@aig.com](mailto:Wilson-KL.Tan@aig.com)>

**Sent:** Monday, 5 August 2019 2:08 PM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: AIG REF: 2663161977SG003 TP REF: SHD6693U Accident Date: 20 March 2018 -Request Status Updates-

**Importance:** High

Dear Asher

Refer to below email.

We have been informed by CDGE that the longer version of the Video Footage was sent to your side dated 7 Sept 2018, which no reply was acknowledged by your office despite reminders

Kindly check at your end and to let us have the longer video footage soonest.

Thank you.

**Wilson Tan**

**AIG**

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1753 | Fax +(65) 6835 7416

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---

**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Sent:** Tuesday, July 23, 2019 11:59 AM  
**To:** Tan, Wilson-KL <[Wilson-KL.Tan@aig.com](mailto:Wilson-KL.Tan@aig.com)>  
**Subject:** [EXTERNAL] RE: AIG REF: 26631619775G003 TP REF: SHD6693U Accident Date: 20 March 2018 -Request Status Updates-

**This message is from an external sender; be cautious with links and attachments.**

Hi Wilson,

We refer to the email below.

Third party didn't send over any other video footage.

May we settle the case based on the current evidence in hand?

 Thu 6/9/2018 4:52 PM  
Tan, Wilson-KL <[Wilson-KL.Tan@aig.com](mailto:Wilson-KL.Tan@aig.com)>  
RE: ACCIDENT INVOLVING SLC 3178T & SHD 6693U ON 20/03/2018 (20:00) ALONG ROBINSONS ROAD

To: Joy Irene (LKKAuto)  
Cc: Admin A

Joy

As spoken, kindly request for a longer version of the accident video and let us know again

Wilson Tan  
AIG  
Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1753 | Fax +(65) 6835 7416

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Thank You.

Best Regards,

Asher Sng | Case Handler

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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan, Wilson-KL <[Wilson-KL.Tan@aig.com](mailto:Wilson-KL.Tan@aig.com)>

**Sent:** Tuesday, 23 July 2019 11:24 AM

**To:** Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>

**Subject:** RE: AIG REF: 2663161977SG003 TP REF: SHD6693U Accident Date: 20 March 2018 -Request Status Updates-

Dear Joy

Refer to the above.

For the purpose of our file review, kindly advise us on the latest status to this matter.

Thank you.

Wilson Tan

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1753 | Fax +(65) 6835 7416

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---

**From:** Tan, Wilson-KL

**Sent:** Tuesday, June 25, 2019 11:02 AM

**To:** Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>

**Subject:** RE: AIG REF: 2663161977SG003 TP REF: SHD6693U Accident Date: 20 March 2018 -Request Status Updates-

Dear Joy

Refer to the above.

For the purpose of our file review, kindly advise us on the latest status to this matter.

Thank you.

Wilson Tan  
AIG  
Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1753 | Fax +(65) 6835 7416

[Wilson-KL.Tan@aig.com](mailto:Wilson-KL.Tan@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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---

**From:** Tan, Wilson-KL  
**Sent:** Tuesday, May 14, 2019 10:01 AM  
**To:** Joy Irene (LKKAuto)  
**Subject:** AIG REF: 2663161977SG003 TP REF: SHD6693U Accident Date: 20 March 2018 -Request Status Updates-

Dear Joy

Refer to the above.

For the purpose of our file review, kindly advise us on the latest status to this matter.

Thank you.

Wilson Tan  
AIG  
Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1753 | Fax +(65) 6835 7416

[Wilson-KL.Tan@aig.com](mailto:Wilson-KL.Tan@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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**IMPORTANT NOTICE:**

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**Asher Sng (LKKAuto)**

---

**From:** Joy Irene (LKKAuto)  
**Sent:** Thursday, 30 August 2018 10:05 AM  
**To:** Eileen Yap  
**Cc:** Admin A; Vivian Lau (LKKAuto); Hsiao Tong (LKKAuto)  
**Subject:** ACCIDENT INVOLVING SLC 3178T & SHD 6693U ON 20/03/2018 (20:00) ALONG ROBINSONS ROAD  
**Attachments:** VIDEO EVIDENCE FROM -SHD6693U VC (TS).avi; PHOTO FROM CDGE.JPG

30 August 2018

**LCRF PTE LTD**

Policy Holder

Your Ref: SLC 3178T

Our Ref: CC3/LCR18005488/R1a3

Dear Sir/Madam,

**ACCIDENT INVOLVING SLC 3178T & SHD 6693U ON 20/03/2018 (20:00) ALONG ROBINSONS ROAD**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from **SHD 6693U** against your insurance policy.

Based on the information on hand, we are of the opinion that we cannot be absolved from liability. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,  
Joy Irene | Case Handler  
LKK Auto Consultants Pte Ltd  
DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING** **MERCEDES E220 SHD6693U , SLC3178T** **ON 20-Mar-18 20:30**  
**ALONG** **ROBINSON RD AFTER JUNCTION OF MAXWELL RD**

I / We **ALVIN LEONG JIT CHUN** (Hirer) NRIC No.: **S8029060H**

and/or **TEO CHUN BENG DARREN** (Relief) NRIC No.: **S7710301E**

Taxi Number **SHD6693U**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **21-Mar-2018**

Name of Hirer **ALVIN LEONG JIT CHUN**  
 Hirer NRIC **S8029060H**

Signature :



Address **703 WEST COAST ROAD #02-377**  
**120703**

Contact No. **81114940**

Name of Relief **TEO CHUN BENG DARREN**  
 Relief NRIC **S7710301E**

Signature :



Address **604A PUNGGOL RD #13-760**  
**S21604**

Contact No. **90036533**

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,470.00** (Global Sum) for vehicle no. **SHD 6693U** that was damaged pursuant to the accident which occurred on **20/03/2018** (date) along **ROBINSON RD AFTER JUNCTION OF MAXWELL RD** (location) involving vehicle no/s **SLC 3178T**."

This is pursuant to the inspection conducted on **22/03/2018** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHD 6693U** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHD 6693U** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Please forward your cheque made payable to:  
**COMFORTDELGRO ENGINEERING PTE LTD**

Dated this 08 (day) of August (month) 2019 (year)



*MRB*

**MRB**

Signed by appointed surveyor

**AILEEN TAN**  
Manager, Claims

Signed by "the workshop" (with chop)

**CLAIMS DEPARTMENT**  
**COMFORTDELGRO ENGINEERING PTE LTD**  
59 LOYANG DRIVE  
SINGAPORE 508969

"The contents of this document apply to vehicle damages only.  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

**Workshops**

89 Loyang Drive Singapore 508989      24 Seroko Loop Singapore 758136  
 383 Sin Ming Drive Singapore 575717      7 Sungei Kadat Way Singapore 728791  
 45 Pandan Road Singapore 630280      301 Yuhua Industrial Park A Singapore 768728  
 329 Ubi Road 3 Singapore 408646

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
 Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD  
 SINGAPORE SG 079120

CONTACT NO: 64193000      3225094

VEHICLE NO  
 SHD6693U

INV. NO/DATE  
 91366978 10.04.2018

MAKE  
 MERCEDES BENZ

JOB NO.  
 305127600

MODEL  
 E220CDI(E6)

ODOMETER READING

DATE OF REG  
 23.03.2016

DATE/TIME IN  
 21.03.2018 12:55

CHASSIS CODE  
 WDD2120012E309270

Description : 3P 20.03.2018

S/No	Part No.	Qty	Unit Price	%Disc	Net
<b>PART REQUISITION</b>					
0001	04-01-0202-2282	1	1,510.00	20.00	1,208.00
0002	04-01-0103-1150	1	50.00	0.00	50.00
		SUB-TOTAL :			1,258.00

**JOB NATURE**

0001	L	PANEL BEATING	250.00		250.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA	200.00		200.00
0003	20-22	REMOVE/REFIX REVERSE SENSOR	60.00		60.00
		SUB-TOTAL :			510.00

VEHICLE TERMS: ALL REPAIRABLE VEHICLES UNDER 7YRS. EXCEPT ON ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CAPS OR DOWNSHIFTING BELONGING TO CUSTOMER AND VEHICLES ARE FINDED UNIT COVERED A 3YRS/50K MILE.

CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM DATE DELIVERY TIME NOTIFY IN WRITING TO THE COMPANY OF ANY COMPLAINTS, OTHERWISE THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

INTEREST OF 1% PER MONTH SHALL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY BALANCE DUE AND PAYING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) TO THE EFFECT OF PAYMENT.

IT IS THE CUSTOMER'S OBLIGATION TO IMMEDIATELY WITHIN RECEIPT AND ADVISE THE COMPANY OF ANY SIGNIFICANT INSURANCE NOTICES, CLAIMS, CANCELS OR REJECTS. IN THE EVENT OF ANY DISPUTE FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS WORK AS COMPLETE AND FINAL.

ComfortDelGro Engineering Pte Ltd  
 A member of COMFORTDELGRO

Head Office:  
 205 Braddell Road  
 Singapore 579701

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91366978	1,891.76	

**Workshops**

GST REG. NO. M2-8921817-3

### TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD  
SINGAPORE SG 079120

CONTACT NO: 64193000    3225094

VEHICLE NO  
SHD6693U

MAKE  
MERCEDES BENZ

MODEL  
E220CDI (E6)

DATE OF REG  
23.03.2016

CHASSIS CODE  
WDD2120012B309270

INV. NO/DATE  
91366978 10.04.2018

JOB NO.  
305127600

ODOMETER READING

DATE/TIME IN  
21.03.2018 12:55

Items total		1,768.00
Add GST @	7.000 %	123.76
Invoice amount		1,891.76

Issued by : CHEWEELENG 10.04.2018 13:49:01  
Repair type : CLSO/57/57  
Payment Type/Term: /Credit 30 days

WE HEREBY TAKE ALL REASONABLE PRECAUTIONS AGAINST THE THEFT OR ACCIDENTAL DAMAGE. THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OF OR DAMAGE TO THE PROPERTY BELONGING TO CUSTOMERS' VEHICLES AND DRIVERS AND TESTED A TOWNERS' WORK.  
CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND MAKE WITHIN 7 DAYS FROM SUCH DELIVERY ANY NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.  
EXTENT OF THE 7-DAY MONTH WILL BE COVERED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND ARISING TO THE COMPANY BY THE CUSTOMER WHO NOT PAID ON THE DAY (DAY OF PAYMENT) (IE AFTER 30 DAYS FROM THE DELIVERY FOR THE PURPOSE OF DEFAULT.  
PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY DISCREPANCY IMMEDIATELY BY DAY OR NIGHT OR BY MAIL. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91366978	1,891.76	

Our Ref: CT18030649

Date: 10 April 2018



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON                    20/03/2018 @ 20:30 hrs  
ALONG                            ROBINSON RD AFTER JUNCTION OF MAXWELL RD  
INVOLVING                    SLC3178T

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD6693U** (the "Taxi"). The Taxi was hired to **ALVIN LEONG JIT CHUN IC NO S8029060H** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$179.57** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.



ID	HOURS OPERATED (TIME)	
	FROM	TO

DATE	NAME OF DRIVER	MILEAGE READING				MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		3	2	7	2		FROM	TO
17 03 18	Darren	3	2	7	2	263	1600	0130
18/3/18	Sun -18	3	2	7	4	217	0355	1037
18/3 Sun	Scummy	3	2	7	5	276	1115	2335
19/3	Sun -19	3	2	7	9	225	0356	1107
19/3 Mon	Scummy	3	2	8	1	153	1120	1530
19 03 18	Darren	3	2	8	4	270	1600	0105
20/3/18	Sun -18	3	2	8	6	212	0357	0930
	workshop		2	8	6	10	0930	1600
20 03 18	Darren	3	2	8	4	221	1600	0100
21/3/18	Sun -21	3	2	9	0	256	0358	1150

### Enquire Vehicle Insurer

Vehicle No	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SLC3178T	20 Mar 2018 / 20:30:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

Previous

OK

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	23 Mar 2018 <a href="#">Edit Reg</a>		22 Mar 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$1,768.00</b> <a href="#">Edit Estimates</a>	<b>S\$1,768.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured: <b>LCRF PTE LTD</b> , Co. Reg. No.: 201624597K									
Main Claimant: <b>COMFORT TRANSPORTATION PTE LTD</b> , Co. Reg. No.: 199303821R									
Vehicle Reg. No.:	<b>SHD6693U</b>	Date of Loss:	20/03/2018 20:00 - :59 [23 Months and 25 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 2663161977SG</b>	Policy/Cover Note No.:	0999994816 (Comprehensive)						
Vehicle Reg. No. (Insured):	<b>SLC3178T</b>	Policy No. (Claimant):	MCOM0015						
		Excess:							
Repairer:	<b>ComfortDelGro Engineering Pte Ltd (Loyang)</b> 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Tan, Wilson-KL</b> ] Wilson-KL.Tan@aig.com								
Claimant's Insurer:	<b>India International Insurance Pte Ltd (HQ)</b> - Tel: 63476100								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD RASUL</b> ] ... [Final Rpt due 04/04/2018]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>• AIG_SG (25/05/2018): <b>Re: No OI GIA Report</b></li> <li>• AIG_SG (25/05/2018): <b>Re: No OI GIA Report</b></li> <li>• AIG_SG (16/05/2018): <b>Re: No OI GIA Report</b></li> <li>• AIG_SG (26/03/2018): <b>No OI GIA Report</b></li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SHD6693U (2663161977SG)  
[SLC3178T]  
TP  
COMFORT TRANSPORTATION PTE LTD  
Mar 20 2018 8:00PM  
[LCRF PTE LTD]  
ComfortDelGro Engineering Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View <span style="float: right;">View in Browser</span>			
<b>Video</b>															1 per page			<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print					
1	18/07/18 16:01	Video - Accident											Load AVI					
<b>Letters/Correspondences</b>															1 per page			<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print					
1	(Draft)	Third Party Express Settlement - Payment Breakdown											Edit					
<b>Photos/Images</b>															3 per page			<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print					
1	05/06/18 11:20	General View											Load JPG	<input checked="" type="checkbox"/>				
2	05/06/18 11:20	General View											Load JPG	<input checked="" type="checkbox"/>				
3	05/06/18 11:20	General View											Load JPG	<input checked="" type="checkbox"/>				
4	05/06/18 11:20	General View											Load JPG	<input checked="" type="checkbox"/>				
5	05/06/18 11:20	General View											Load JPG	<input checked="" type="checkbox"/>				
6	05/06/18 11:20	General View											Load JPG	<input checked="" type="checkbox"/>				
7	05/06/18 11:20	General View											Load JPG	<input checked="" type="checkbox"/>				
8	05/06/18 11:20	General View											Load JPG	<input checked="" type="checkbox"/>				
9	05/06/18 11:20	General View											Load JPG	<input checked="" type="checkbox"/>				
10	05/06/18 11:20	General View											Load JPG	<input checked="" type="checkbox"/>				
11	05/06/18 11:20	General View											Load JPG	<input checked="" type="checkbox"/>				
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13	05/06/18 11:20	General View											Load JPG	<input checked="" type="checkbox"/>				
14	05/06/18 11:20	General View											Load JPG	<input checked="" type="checkbox"/>				
15	05/06/18 11:20	General View											Load JPG	<input checked="" type="checkbox"/>				
16	05/06/18 11:20	General View											Load JPG	<input checked="" type="checkbox"/>				
17	05/06/18 11:20	General View											Load JPG	<input checked="" type="checkbox"/>				
18	05/06/18 11:20	General View											Load JPG	<input checked="" type="checkbox"/>				
19	05/06/18 11:20	General View											Load JPG	<input checked="" type="checkbox"/>				
20	05/06/18 11:20	General View											Load JPG	<input checked="" type="checkbox"/>				
21	05/06/18 11:20	General View											Load JPG	<input checked="" type="checkbox"/>				
22	05/06/18 11:20	General View											Load JPG	<input checked="" type="checkbox"/>				
23	05/06/18 11:20	General View											Load JPG	<input checked="" type="checkbox"/>				
24	05/06/18 11:20	General View											Load JPG	<input checked="" type="checkbox"/>				
<b>Documentation</b>															1 per page			<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print					
1	24/03/18 17:32	TP ESTIMATE - MARKED											Load PDF					
2	24/03/18 17:32	TP GIA REPORT											Load PDF					
3	18/07/18 16:02	PHOTO FROM TP											Load JPG	<input checked="" type="checkbox"/>				
4	06/09/18 16:36	OI GIA											Load PDF					

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
5	15/08/19 09:07	<b>WORKSHOP INVOICE</b>	 Load PDF	
6	15/08/19 09:07	<b>AUTHORISATION TO ACT FORM</b>	 Load PDF	
7	15/08/19 09:07	<b>Release Voucher</b>	 Load PDF	
8	15/08/19 09:07	<b>RENTAL RECEIPT</b>	 Load PDF	
9	15/08/19 09:07	<b>RENTAL MILEAGE</b>	 Load PDF	
10	15/08/19 09:07	<b>LTA SEARCH</b>	 Load PDF	
11	15/08/19 09:07	<b>LETTER TO OI</b>	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

**THIRD PARTY EXPRESS SETTLEMENT  
(PAYMENT BREAKDOWN)**

<b>Vehicle No:</b>	SLC3178T (Insd veh)	<b>Model:</b>	MERCEDES-BENZ E220 BLUETEC 2.1 D (A)
	SHD6693U (TP veh)		
<b>Date of Accident:</b>	20/03/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	4,436.22
Final Repair Cost	:	\$	2,470.00
Loss of Use	:	\$	2.50 days at \$50.00 per day
Rental (if any)	:	\$	2.50 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	2,470.00
<b>Is Third Party Workshop GIA Registered?</b> <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)			
<b>A) For Non GIA Registered Workshop:</b>		Agreed Liability _____(%)	
<b>B) For GIA Registered Workshop:</b>		BOLA Applicable: Yes/ No BOLA Scenario No:	
		_____27_____	
BOLA Liability: _____100_____ (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 2,470.00
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

\_\_\_\_\_  
LKK Auto Consultants Pte Ltd

15 Aug  
2019

\_\_\_\_\_  
Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

**Our File No:** CC3/LCR18005488/R1EA3Q2  
**Date:** 15/08/2019

#### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	0999994816
<b>Claimant Vehicle No :</b> SHD6693U	<b>Insured Vehicle No :</b>	SLC3178T
Date of Loss: 20/03/2018	Nature of Claim:	TP
		Claim No: 2663161977SG

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	<b>SHD6693U</b>	Engine No:	65192433223137
Make & Model:	MERCEDES-BENZ E220 BLUETEC, 2.1 D (A)	Chassis No:	WDD2120012B309270
Reg. Date:	23/03/2016 (Man. Year: 2015)	Odometer:	329114 km
Colour:	White		
Engine Capacity:	2143 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	<b>Market Value/New Car Price</b>		

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

#### CONDITION OF TYRES

Front Tyre Size:	225/45 R16	Rear Tyre Size:	225/45 R16
Front Left Side:	West Lake 6 mm	Rear Left Side:	West Lake 6 mm
Front Right Side:	West Lake 6 mm	Rear Right Side:	West Lake 6 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,426.00	1,258.00	2,168.00	63.28
Miscellaneous Items	0.00	0.00	0.00	
Labour	720.00	510.00	210.00	29.17
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>4,146.00</b>	<b>1,768.00</b>	<b>2,378.00</b>	<b>57.36</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>290.22</b>	<b>123.76</b>	<b>166.46</b>	<b>57.36</b>
<b>Nett Amount (S\$)</b>	<b>4,436.22</b>	<b>1,891.76</b>	<b>2,544.46</b>	<b>57.36</b>
<b>+ Loss of Use (2.5 x S\$50.00/day) (S\$)</b>		125.00		
<b>+ Car Rental (2.5 x S\$179.57/day) (S\$)</b>		448.93		
<b>+ Doc/Search Fee (S\$)</b>		7.49		
<b>Nett Liability (S\$)</b>		<b>2,473.18</b>		
<b>Global Sum Settlement (S\$)</b>		<b>2,470.00</b>		

#### INSPECTION

Date of Assignment:	22/03/2018	
Date Inspected:	22/03/2018 Inspected At:	ComfortDelGro Engineering Pte Ltd (Loyang)

59 Loyang Drive  
Singapore 508969

Estimated Period of Repair: 2.0 days

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**Adjuster:** MOHD RASUL

**Manager:** Asher Sng Rong Yi

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	1,510.00 FL	*1,510.00 FL
2	1		*REAR BUMPER REINFORCEMENT	Not Necessary	1,150.00 FL	*- FL
3	2		*REAR BUMPER BRACKET LOWER (LH/RH)	Not Necessary	270.00 FL	*- FL
4	2		*REAR BUMPER BRACKET TOP (LH/RH)	Not Necessary	250.00 FL	*- FL
5	2		*REAR BUMPER RETAINER MOUNTING (LH/RH)	Not Necessary	230.00 FL	*- FL
6	1		*REAR BUMPER LOWER COVER	Not Necessary	325.00 FL	*- FL
7	1		*REAR BUMPER SENSOR	Not Necessary	388.00 FS	*- FS
8	1		*REAR BUMPER RUBBER MAT	Necessary	50.00 FS	*50.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc

<b>Sub Total (\$\$)</b>	<b>4,173.00</b>	<b>1,560.00</b>
<b>- List Item Discount on L Items 20.00/20.00% (\$\$)</b>	747.00	302.00
<b>Total Parts (\$\$)</b>	<b>3,426.00</b>	<b>1,258.00</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	300.00	250.00
2	SPRAY PAINTING CHARGE	New	250.00	200.00
3	WIRING CHARGE	New	50.00	0.00
4	REMOVE/REFIX REVERSE SENSOR	New	120.00	60.00
<b>Gross Labour Cost (S\$)</b>			<b>720.00</b>	<b>510.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >