

REF:

NS/INC 1800 5434 / D4ber

## ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop n/s

of

Insured:

SKV 1739U

Policy No:

5098335182

J30218 - J20219

Claims No:

M710987 005-063

Sum Insured

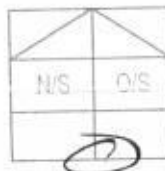
Excess

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? Yes or No

GIA / PR Seen:

Consistent? Yes or No

Est. Repairs:

3

days

Res.: Yes or No

Lump Sum:

71P

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No SHB 741P

Yr Regn 2017 Oct

Type: M/Car / M/Cycle / Bus / Van / Lorry / ☒ Prime Mover /

Truck / Trailer or

Make: Toyota Prius

CC 1798

Colour:

Brown Maroon

Insured / Std / NI / NA

Sp Reading

53419

T/Radio: Insured / Std / NI / NA

Eng/No:

22R8097216

C/No:

JTDKB3FU703572762

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size

F:

195/65 R15

R:

- 11 -

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Yokohama

Front

Rear

R/Bal:

6

mm

R/Bal:

6

mm

L/Bal:

6

mm

L/Bal:

6

mm

D.O.A:

21/03/2018

D.O.I:

22/03/2018

Survey held at

SMRT

Woodlands

Des. of Damages: Frt / ☒ Rear / O/S / N/S / U/C / Rooftop or

Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

SHB 741P - 13/14/16024102 / K111362

17/04/18 Jinyu 71P 2052.20 with 3 days grn Red: 6711.66 : 76%

OCA: 20122016

RECEIVED 10 APR 2018

Date/Time: File Pass to?



Preli. Report

18/4 typist



Final Report

Date/Time: File Return to?

2)

Report Format:

Lump Sum / ☒ ISTP  
2052.20

Days Of Repair: 3

Resurvey No. of Trip:

Add Fee:



Site Insp (\$)



Interview (\$)



Tech. Ins. (\$)



Week-end (\$)

Survey Fee:

Transportation

1 3-PR \$

1 Phone

1 Other

160

35

195



# National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC18005484/Dtb

73 BRAS BASAH ROAD

#05-01 NTUC TRADE UNION HOUSESINGAPORE Date: 23-03-2018

189556



Code: INC4

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKV 1989U	Veh. Inspected	SHB 741P
Policy No.	5098335182	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	22/03/2018

## 2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

--	--

## 5. General Information

Accident Date	21/03/2018	Inspection Date	22/03/2018
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

## 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

eBaoTech

General Claim

Hello, NAC\_PAYA\_UBI\_800601

[Change Language](#) [Change Password](#) [Log Out](#)[My Desktop](#)[Notice of Loss](#)

## Policy Query

Policy No.	<input type="text"/>	Date of Accident	<input type="text" value="21/03/2018 15:49"/>						
Vehicle No.(For Motor)	<input type="text" value="SKV1989U"/>								
<input type="button" value="Search"/>									
Select	Policy No.	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
<input checked="" type="radio"/>	5098335182	HENG WEI YU WINNIE	S9050140B	GPC	drive CLASSIC	SKV1989U	SKV1989U	23/02/2018	22/02/2019
<input type="button" value="Continue"/>									

## Catherine Chong (LKK Auto)

---

**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Sent:** Thursday, 29 March, 2018 4:05 PM  
**To:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)  
**Cc:** assignments; Admin A; Bryan Ang (LKKAuto)  
**Subject:** ACCIDENT INVOLVING SHB741P AND SKV1989U // UR REF: TAX/03/18/2108  
**Attachments:** ICMpolicySearch.pdf

Dear Lee Gek,

We refer to our tele-conversation a while ago.

As spoken, SKV1989U is insured with NTUC.

Please find attached as requested.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

INS. CASE OWNER:

CC3, LCR 1800 5484, Dpa3

LKK:

IDAC:

Surveyor:

HBT

DOI:

ASSIGNMENT

2/03/18

Date / Time:

22/03/2018

Registered in Merimen:

22/03/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKV1989U

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

2/03/18

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SAB 741 P



INSRS:

WSP:

Tel:

Liability:

RMKS:

Smb7. m



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

SAB 741 P - 01/06/11 60744-2/11692 - 07/20/11/16  
 - 01/07/11 15000-2/11692 - 07/20/11/16  
 SKV1989U - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(\$

x

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

TP Claims against NTUC Income: Follow-Through Survey

S/No	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	Date of Accident	Estimate	Tentative repair cost
2	MT/0989233-002	COMFORT TRANSPORTATION	SHC 2497B	SKA 3420R	04/04/2018	\$ 3,724.02	\$ 1,974.66
3	MT/0989699-002	COMFORT TRANSPORTATION	SHC 1324Z	EL 988C	08/04/2018	\$ 1,736.88	\$ 1,000.00
4	MT/0986875-002	SMRT BUSES LTD	SG 1137X	SLJ 5826G	17/03/2018	\$ 1,241.00	\$ 830.00
5	MT/0978573-003	SMRT AUTOMOTIVE	SHB 604C	YN 8091P	18/01/2018	\$ 2,700.00	\$ 2,700.00
6	MT/0987005-003	SMRT AUTOMOTIVE	SHB 741P	SKV 1989U	21/03/2018	\$ 8,763.86	\$ 2,052.20

Claim received from LKK Auto.

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	22/03/2018 09:03
Date Of Accident	21/03/2018 09:05
Exact Location Of Accident	ECP TOWARDS CITY
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SHB741P
Insured/Policyholder	
Name Of Registered Owner	SMRT TAXIS PTE LTD
Co Reg No	198905369K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-80000000
Vehicle Particulars	
Manufacturer	TOYOTA
Model	PRIUS TAXI-1.8 (A)
Exact Purpose for which vehicle was being used at time of accident	HIRE AND REWARD
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI
Insurance Company	
Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-17087562MFSH
Cover Note Number	
Driver	
Name of Driver	JASON GOH HOCK BENG
NRIC No	S1343251A
Date Of Birth	07/03/1959
Occupation	OUTDOOR
Date Of Driving Pass	21/11/1984
Driving Experience	33 YEARS AND 4 MONTHS
Gender	MALE
Mobile Number	
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address 21-43

Postcode

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured OTHER - RELIEF

Vehicle Registration Number of Driver's Own Vehicle -

Insurance Company of Driver's Own Vehicle -

#### General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR

Weather Conditions CLEAR

Road Surface DRY

#### Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles involved in the accident

Was any body injured in the Accident? NO

Was any injured conveyed to hospital by ambulance? NO

Was any other material or property damaged? YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO

Number of Passengers (Including Driver) 2

Passenger 1  
NAME: : SHAHIN  
GENDER: : MALE

#### Details of Police Action

Was the accident reported to the police? NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given? NO

If Yes, against whom?

#### Circumstances of Accident

I WAS TRAVELLING ALONG ECP TOWARDS CITY WITH ONE PASSENGER (MALE FOREIGNER) ON BOARD. SUDDENLY I FELT AN IMPACT AT THE REAR OF MY TAXI. A VEHICLE SKV1989U AHD COLLIDED ONTO THE REAR OF MY TAXI. WHEN I ALIGHTED I REALISED THAT IT WAS A CHAIN COLLISION INVOLVING THREE VEHICLES INCLUDING MINE.

#### Attachment(s)

Are accident photos available for attachment? YES

Was there any video captured by Car Camera? YES

Remarks/ Reasons: FILE TOO BIG

Was there any audio recorded? NO

#### Details of Witness 1

Name SHAHIN

Phone Number

Email Address

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SKV1989U

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category PRIVATE CAR

Name of Driver WINNIE

NRIC/Passport Number

*N/Me*



Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

#### DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number

SKW8285R

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

KO HUI YEN

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

## Sketch Plan Pg. 2

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

#### 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time: 21/3/18  
2:45 pm

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

East Coast Pacific

## Ed Expressway Towards City

To	City
Brea	

☐ x SHB 741P A  
☐ x SKV 1989 U B  
☐ x SKM 8285 R C

2/3/18

## DECLARATION

I/We declare the foregoing particulars are true in every respect.



Policyholder's Signature

Date &amp; Time:

Driver's Signature  
(If driver is not the policyholder)

Date & Time: 21/3/18 2.45pm

Reporting Centre Personnel's Signature

**Name:**

NRIC/FIN No.:

## SMRT Accident Vehicle Repair Estimates

*Cc11A*

### Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB741P  
 Ref. No : TAX/03/18/2108  
 Reg. Date : 10/10/2017  
 Vehicle Type : TAXI  
 Make : TOYOTA PRIUS  
 Model : PRIUS4  
 Name of Driver : JASON GOH HOCK BENG  
 Type of Accident : CHAIN COLLISION  
 Date / Time of Accident : 21/03/2018 09:05:00 AM  
 Accident Reported Date / Time : 21/03/2018 12:00:00 AM  
 Surveyor is Required? : Yes  
 Survey by :  
 Vehicle is Towed Back? : No  
 Towed Back Date/Time :  
 Replacement Vehicle issued? : No  
 Accident Repair Job Card No : 000024095144  
 Special Instruction to ARC, if any :  
 SKV1989U  
 Prepared Date : 21/03/2018 04:09:02 PM



#### LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

21/03/2018 @ 1530h

Hit Antenna

? 1 Part. 3 dgs.

Photo Bt spray

*ryan*

LKK Auto

97237799

*[Signature]*

**Section B - To be Completed by Service Advisor, Accident Repair Centre**

Chassis No : JTDKB3FU703572762

Mileage

0

Work Shop :

Repair Completed Date / Time :

**Summary of Repair Estimates**

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 1,014.00	0.00
Total Spray Painting Charges	: 1,296.00	0.00
Total Material Charges	: 5,613.86	5,613.86
Other Charges	: 840.00	0.00
<b>TOTAL</b>	<b>: 8,763.86</b>	<b>0.00</b>
<b>Lum Sum Total</b>	<b>: 0.00</b>	<b>0.00</b>
No. of Repair Days	: 6.00	0.00
Prepared / Adjusted By	:	
Arc / Surveyor Sign Off Date	: 21/03/2018 04:44:15 PM	01/01/1900 12:00:00 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 21/03/2018 04:41:11 PM

**Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair**

Quotation No :

Invoice No :

Quotation Date :

Invoice Date :

Invoice Amount :

Prepared Date :

# Section D - Details of Repair Estimates

## Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	<del>1,014.00</del>	0.00 400/-
<b>Total Labour</b>	<b>1,014.00</b>	<b>0.00</b>

## Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	<del>378.00</del>	0.00 200/-
TO RESPRAY FILLER RR BUMPER RH	180.00	0.00 NH
TO RESPRAY TAIL GATE	<del>378.00</del>	0.00 200/-
TO RESPRAY TAILGATE OUTSIDE GARNISH	<del>180.00</del>	0.00 100/-
TO RESPRAY REAR PANEL	180.00	0.00 2 NH
<b>Total Spray Painting &amp; Panel Beating</b>	<b>1,296.00</b>	<b>0.00</b>

## Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	<del>80.00</del>	0.00 30/-
TO REMOVE & REFIT EXHAUST	120.00	0.00 NH X
TO TRANSFER REAR TAILGATE MECHANISM	120.00	0.00 NH X
TO REMOVE AND REFIX REAR WINDSCREEN	240.00	0.00 NH X
TO TEST AND REFIX REVERSE SENSOR SYSTEM	<del>120.00</del>	0.00 40/-
TO REPLACE SUNDRY PARTS	100.00	0.00 X NH
TO WASH AND VACUUM	60.00	0.00 X NH
<b>Total Other Costs</b>	<b>840.00</b>	<b>0.00</b>

10385.70

**Part 4 - Spare Parts / Material Usage**

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
52159479 13			COVER, RR BUMPER ASSY	✓ 1	423.90	25.00	317.92	Replace	Replace	No <i>distorted</i>
52161160 10			CLIPS PIECE, FRT & RR BUMPER	✓ 10	1.50 (15)	25.00	11.25	Replace	Replace	No <i>NH</i>
52565479 00			FILLER, RR BUMPER, RH	✗ 1	119.90	25.00	89.92	Replace	Replace	No <i>SVU</i>
52462470 30			PAD, RR BUMPER, RH & LH, 1	✗ 2	3.80 (760)	25.00	5.70	Replace	Replace	No <i>SVU</i>
52462470 20			PAD, RR BUMPER, RH & LH, 2	✗ 2	3.80 (760)	25.00	5.70	Replace	Replace	No <i>SVU</i>
52462470 10			PAD, RR BUMPER, RH & LH, 3	✗ 2	3.80 (760)	25.00	5.70	Replace	Replace	No <i>SVU</i>
52191470 30			SEAL, RR BUMPER ARM, RH & LH	✗ 2	11.00 (22)	25.00	16.50	Replace	Replace	No <i>SVU</i>
52591470 50			SEAL, RR BUMPER, RH	✗ 1	85.20	25.00	63.90	Replace	Replace	No <i>SVU</i>
			SENSOR REVERSE	✗ 1	180.00	0.00	180.00	Replace	Replace	No <i>SVU</i>
			PIXEL STICKER	✓ 2	60.00 (120)	0.00	120.00	Replace	Replace	No <i>NH</i>
52023470 30			REAR BUMPER REINFORCEMENT	✓ <i>NH</i> 1	318.80	25.00	239.10	Replace	Replace	No <i>EX</i>
52453470 10			GUARD, RR BUMPER, LOWER	✓ 1	558.30	25.00	418.73	Replace	Replace	No <i>distorted</i>
52169470 20			COVER, GUARD RR BUMPER LOWER	✓ 1	14.80	25.00	11.10	Replace	Replace	No <i>distorted</i>
52461470 10			PAD, RR BUMPER, CTR	✓ 3	2.20 (6.60)	25.00	4.95	Replace	Replace	No <i>NH</i>
58398470 50			COVER, REAR FLOOR UNDER, RH	✗ 1	169.50	25.00	127.12	Replace	Replace	No <i>SVU</i>
66259470 10			COVER, REAR FLOOR UNDER CENTER	✗ 1	222.60	25.00	166.95	Replace	Replace	No <i>SVU</i>
17565220 40			SUPPORT, EXHAUST PIPE NO.5	✗ 2	41.10 (82.20)	25.00	61.65	Replace	Replace	No <i>SVU</i>
17430377 30			PIPE ASSY, EXHAUST, TAIL	✗ 1	1,173.90	25.00	880.42	Replace	Replace	No <i>NH</i>
52575470 40			RETAINER, RR BUMPER, RH	✗ 1	112.70	25.00	84.52	Replace	Replace	No <i>SVU</i>
67005474 40			TAIL GATE PANEL SUB-ASSY, BACK DOOR	✗ 1	929.60	25.00	697.20	Replace	Replace	No <i>NH</i>
76801471 10A1			TAIL GATE BACK DOOR OUTSIDE GARNISH SUB-ASSY	✗ 1	891.20	25.00	668.40	Replace	Replace	No <i>NH</i>
56117501 40			TAIL GATE DAM, BACK DOOR GLASS UPPER ADHESIVE	✗ 2	27.90 (55.80)	25.00	41.85	Replace	Replace	No <i>NH</i>
69350470 50			TAIL GATE LOCK ASSY, BACK DOOR	✗ 1	452.10	10.00	406.89	Replace	Replace	No <i>SVU</i>
69321470 10			TAIL GATE LOCK COVER, BACK DOOR	✓ 1	25.30	25.00	18.97	Replace	Replace	No <i>SVU</i>
75574470 40			TAIL GATE MOULDING LOWER GLASS, BACK DOOR, LH	✗ 1	29.90	25.00	22.42	Replace	Replace	No <i>NH</i>
75573471 10			TAIL GATE MOULDING LOWER GLASS, BACK DOOR, RH	✗ 1	29.90	25.00	22.42	Replace	Replace	No <i>NH</i>

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommended	Surveyor Approved	Photos Attached
75571470 10			TAIL GATE MOULDING GLASS, BACK DOOR	1	29.70	25.00	22.27	Replace	Replace	No SVC
75575470 51			TAIL GATE MOULDING LOWER GLASS, BACK DOOR	1	19.70	25.00	14.78	Replace	Replace	No SVC
62785470 10			TAIL GATE SPACER, QUARTER BACK DOOR GLASS	1	5.50	25.00	4.12	Replace	Replace	No SVC
69430520 50			TAIL GATE STRIKER ASSY, BACK DOOR	1	24.90	25.00	18.68	Replace	Replace	No HCC
75441470 90			NAME PLATE (HYBRID), LUGGAGE COMPARTMENT DOOR	1	52.30	25.00	39.22	Replace	Replace	No HCC
75442471 30			NAME PLATE (PRIUS), LUGGAGE COMPARTMENT DOOR	1	52.30	25.00	39.22	Replace	Replace	No HCC
75403480 10			EMBLEM SUB-ASSY REAR	1	46.30	25.00	34.73	Replace	Replace	No HCC
	COMMON		SEALANT W/SCREEN	3	37.00 (111)	0.00	111.00	Replace	Replace	No HCC
	COMMON		SMRT LOGO	1	7.80	0.00	7.80	Replace	Replace	No HCC
			STICKER DECAL 6555 8888	1	21.60	0.00	21.60	Replace	Replace	No HCC
58307470 90			END PANEL SUB-ASSY, BODY LOWER BACK	1	629.80	25.00	472.35	Replace	Replace	No HCC
	COMMON	4006314	SEALANT SIKAFLEX	1	37.00	0.00	37.00	Replace	Replace	No HCC
65637470 60			LINER, REAR FENDER, RH	1	135.80	25.00	101.85	Replace	Replace	No HCC
TOTAL MATERIALS								5,613.94	5,613.86	
TOTAL MATERIALS(Discounted)								5,613.86	5,613.86	

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

Parts 1194.40 SW 186.40 L2hw / painting.  
25% 895.80 970/-

2052.20

3 days



# SMRT Accident Vehicle Repair Estimates

## Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB741P  
 Ref. No : TAX/03/18/2108  
 Reg. Date : 10/10/2017  
 Vehicle Type : TAXI  
 Make : TOYOTA PRIUS  
 Model : PRIUS4  
 Name of Driver : JASON GOH HOCK BENG  
 Type of Accident : CHAIN COLLISION  
 Date / Time of Accident : 21/03/2018 09:05:00 AM  
 Accident Reported Date / Time : 21/03/2018 12:00:00 AM  
 Surveyor is Required? : Yes  
 Survey by : Bryan  
 Vehicle is Towed Back? : No  
 Towed Back Date/Time :  
 Replacement Vehicle issued? : No  
 Accident Repair Job Card No : 000024095144  
 Special Instruction to ARC, if any :  
 SKV1989U / AIG - LKK  
 BEFORE PAINT PHOTO AND AFTER PAINT PHOTO, FOR CHECK ITEM AND REPLACE ITEM PLEASE CALL  
 SURVEYOR Bryan (LKK) & Email : bryanang@lkkauto.com HP: 97237799  
 Prepared Date : 21/03/2018 04:09:02 PM



Recording Camera

☐ ☒

Radio Antenna

☐ ☒

1st witness

Date

22-3-18

2nd witness

Date

Supplementary



Refer to the Supplementary part list

QC 26/3/18 13.24 P95

LEE SHENG AUTO PTE LTD

Vehicle Return Date: 26/3/18

Vehicle Return Time: 1130

SMRT staff sign:

**Part 4 - Spare Parts / Material Usage**

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
5215947913			COVER, RR BUMPER ASSY	1	423.90	25.00	317.92	Replace	Replace	No
5216116010			CLIPS PIECE, FRT & RR BUMPER	10	1.50	25.00	11.25	Replace	Replace	No
5256547900			FILLER, RR BUMPER, RH	0	119.90	25.00	0.00	Replace	Not given	No
5246247030			PAD, RR BUMPER, RH & LH, 1	0	3.80	25.00	0.00	Replace	Not given	No
5246247020			PAD, RR BUMPER, RH & LH, 2	0	3.80	25.00	0.00	Replace	Not given	No
5246247010			PAD, RR BUMPER, RH & LH, 3	0	3.80	25.00	0.00	Replace	Not given	No
5219147030			SEAL, RR BUMPER ARM, RH & LH	0	11.00	25.00	0.00	Replace	Not given	No
5259147050			SEAL, RR BUMPER, RH	0	85.20	25.00	0.00	Replace	Not given	No
			SENSOR REVERSE	0	180.00	0.00	0.00	Replace	Not given	No
			PIXEL STICKER	2	60.00	0.00	120.00	Replace	Replace	No
5202347030			REAR BUMPER REINFORCEMENT	1	318.80	25.00	239.10	Replace	Replace	No
5245347010			GUARD, RR BUMPER, LOWER	1	558.30	25.00	418.72	Replace	Replace	No
5216947020			COVER, GUARD RR BUMPER LOWER	1	14.80	25.00	11.10	Replace	Replace	No
5246147010			PAD, RR BUMPER, CTR	3	2.20	25.00	4.95	Replace	Replace	No
5839847050			COVER, REAR FLOOR UNDER, RH	0	169.50	25.00	0.00	Replace	Not given	No
6625947010			COVER, REAR FLOOR UNDER CENTER	0	222.60	25.00	0.00	Replace	Not given	No
1756522040			SUPPORT, EXHAUST PIPE NO.5	0	41.10	25.00	0.00	Replace	Not given	No
1743037730			PIPE ASSY, EXHAUST TAIL	0	1,173.90	25.00	0.00	Replace	Not given	No
5257547040			RETAINER, RR BUMPER, RH	0	112.70	25.00	0.00	Replace	Not given	No
6700547440			TAIL GATE PANEL SUB-ASSY, BACK DOOR	1	929.60	100.00	0.00	Replace	Repair	No
7680147110A1			TAIL GATE BACK DOOR OUTSIDE GARNISH SUB-ASSY	1	891.20	100.00	0.00	Replace	Repair	No
5611750140			TAIL GATE DAM, BACK DOOR GLASS UPPER ADHESIVE	0	27.90	25.00	0.00	Replace	Not given	No
6935047050			TAIL GATE LOCK ASSY, BACK DOOR	0	452.10	10.00	0.00	Replace	Not given	No
6932147010			TAIL GATE LOCK COVER, BACK DOOR	0	25.30	25.00	0.00	Replace	Not given	No
7557447040			TAIL GATE MOULDING LOWER GLASS, BACK DOOR, LH	0	29.90	25.00	0.00	Replace	Not given	No
7557347110			TAIL GATE MOULDING LOWER GLASS, BACK DOOR, RH	0	29.90	25.00	0.00	Replace	Not given	No

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
7557147010			TAIL GATE MOULDING GLASS, BACK DOOR	0	29.70	25.00	0.00	Replace	Not given	No X
7557547051			TAIL GATE MOULDING LOWER GLASS, BACK DOOR	0	19.70	25.00	0.00	Replace	Not given	No X
6278547010			TAIL GATE SPACER, QUARTER BACK DOOR GLASS	0	5.50	25.00	0.00	Replace	Not given	No X
6943052050			TAIL GATE STRIKER ASSY, BACK DOOR	1	24.90	25.00	18.67	Replace	Replace	No /
7544147090			NAME PLATE (HYBRID), LUGGAGE COMPARTMENT DOOR	1	52.30	25.00	39.22	Replace	Replace	No /
7544247130			NAME PLATE (PRIUS), LUGGAGE COMPARTMENT DOOR	1	52.30	25.00	39.22	Replace	Replace	No /
7540348010			EMBLEM SUB-ASSY REAR	1	46.30	25.00	34.72	Replace	Replace	No /
	COMMON		SEALANT W/SCREEN	0	37.00	0.00	0.00	Replace	Not given	No X
	COMMON		SMRT LOGO	1	7.80	0.00	7.80	Replace	Replace	No /
			STICKER DECAL 65558888	1	21.60	0.00	21.60	Replace	Replace	No /
5830747090			END PANEL SUB-ASSY, BODY LOWER BACK	1	629.80	25.00	472.35	Replace	Check	No X
	COMMON	4006314	SEALANT SIKAFLEX	1	37.00	0.00	37.00	Replace	Replace	No /
6563747060			LINER, REAR FENDER, RH	0	135.80	25.00	0.00	Replace	Not given	No X
TOTAL MATERIALS							1,793.65	1,321.27		
TOTAL MATERIALS(Discounted)							1,793.62	1,321.27		

**Added Spare Parts / Material Usage After Surveyor Signed off**

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

$$\begin{array}{r}
 1321.27 \\
 + 400.00 \\
 + 570.00 \\
 \hline
 2291.27
 \end{array}$$

**Section B - To be Completed by Service Advisor, Accident Repair Centre**

Chassis No : JTDKB3FU703572762

Mileage :

0

Work Shop :

Repair Completed Date / Time :

**Summary of Repair Estimates**

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 1,014.00	400.00
Total Spray Painting Charges	: 1,296.00	500.00
Total Material Charges	: 1,793.62	1,321.27
Other Charges	: 840.00	70.00
<b>TOTAL</b>	<b>: 4,943.62</b>	<b>2,291.27</b>
<b>Lum Sum Total</b>	<b>: 0.00</b>	<b>0.00</b>
No. of Repair Days	: 6.00	3.00
Prepared / Adjusted By	:	BRYAN (LKK)
Arc / Surveyor Sign Off Date	: 21/03/2018 04:44:15 PM	22/03/2018 03:52:24 PM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 21/03/2018 04:41:11 PM

**Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair**

Quotation No : QN-1803-0764

Invoice No :

Quotation Date : 31/3

Invoice Date :

Invoice Amount :

Prepared Date :

**Section D - Details of Repair Estimates****Part 1 - Labour Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	1,014.00	400.00
<b>Total Labour</b>	<b>1,014.00</b>	<b>400.00</b>

**Part 2 - Spray Painting & Panel Beating Related Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	378.00	200.00
TO RESPRAY FILLER RR BUMPER RH	180.00	0.00
TO RESPRAY TAIL GATE	378.00	200.00
TO RESPRAY TAILGATE OUTSIDE GARNISH	180.00	100.00
TO RESPRAY REAR PANEL	180.00	0.00
<b>Total Spray Painting &amp; Panel Beating</b>	<b>1,296.00</b>	<b>500.00</b>

**Part 3 - Other Costs - Accident and Accident Repair Related Expenses**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	30.00
TO REMOVE & REFIT EXHAUST	120.00	0.00
TO TRANSFER REAR TAILGATE MECHANISM	120.00	0.00
TO REMOVE AND REFIX REAR WINDSCREEN	240.00	0.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	40.00
TO REPLACE SUNDRY PARTS	100.00	0.00
TO WASH AND VACUUM	60.00	0.00
<b>Total Other Costs</b>	<b>840.00</b>	<b>70.00</b>

**National Assessment Centre Services**


51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



Thatcham escribe

NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC18005484/Dtbe2				
73 BRAS BASAH ROAD #05-01 NTUC TRADE UNION HOUSESINGAPORE 189556			Date: 20-04-2018	
Code: INC4				
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SKV 1989U	Veh. Inspected	SHB 741P	
Policy No.	5098335182	Coverage (\$)	0.00	
Claim No.	MT/0987005-003	Excess (\$)	0.00	
Assign From		Assign Date	22/03/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	TOYOTA PRIUS	c.c	1798	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	JTDKB3FU703572762	Colour	MAROON	
Odometer	53419	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	195/65 R15	YOKOHAMA	6 mm	
L/H Front Tyre	195/65 R15	YOKOHAMA	6 mm	
R/H Rear Tyre	195/65 R15	YOKOHAMA	6 mm	
L/H Rear Tyre	195/65 R15	YOKOHAMA	6 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	21/03/2018	Inspection Date	22/03/2018	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		



**National Assessment Centre Services**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

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Page No.:1 of 2

**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 741P**

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	COVER, RR BUMPER ASSY (DISC 25%)	DISTORTED	423.90	317.92
10	CLIPS PIECE, FRT & RR BUMPER @\$1.50 (DISC 25%)	NECESSARY	15.00	11.25
1	GUARD, RR BUMPER, LOWER (DISC 25%)	DISTORTED	558.30	418.73
1	COVER, GUARD RR BUMPER LOWER (DISC 25%)	DISTORTED	14.80	11.10
3	PAD, RR BUMPER, CTR @\$2.20 (DISC 25%)	NECESSARY	6.60	4.95
1	TAIL GATE STRIKER ASSY, BACK DOOR (DISC 25%)	NECESSARY	24.90	18.68
1	NAME PLATE (HYBRID). LUGGAGE COMPARTMENT (DISC 25%)	NECESSARY	52.30	39.22
1	NAME PLATE (PRIUS), LUGGAGE COMPARTMENT (DISC 25%)	NECESSARY	52.30	39.22
1	EMBLEM SUB-ASSY REAR (DISC 25%)	NECESSARY	46.30	34.73
2	PIXEL STICKER @\$60.00 (SN)	NECESSARY	120.00	120.00
1	SMRT LOGO (SN)	NECESSARY	7.80	7.80
1	STICKER DECAL 6555 8888 (SN)	NECESSARY	21.60	21.60
1	SEALANT SIKAFLEX (SN)	NECESSARY	37.00	37.00
1	FILLER, RR BUMPER, RH	SERVICEABLE	119.90	-
2	PAD, RR BUMPER, RH & LH, 1 @\$3.80	SERVICEABLE	7.60	-
2	PAD, RR BUMPER, RH & LH, 2 @\$3.80	SERVICEABLE	7.60	-
2	PAD, RR BUMPER, RH & LH, 3 @\$3.80	SERVICEABLE	7.60	-
2	SEAL, RR BUMPER ARM, RH & LH @\$11.00	SERVICEABLE	22.00	-
1	SEAL, RR BUMPER, RH	SERVICEABLE	85.20	-
1	SENSOR REVERSE	SERVICEABLE	180.00	-
1	COVER, REAR FLOOR UNDER, RH	SERVICEABLE	169.50	-
1	COVER, REAR FLOOR UNDER CENTER	SERVICEABLE	222.60	-
2	SUPPORT, EXHAUST PIPE NO. 5 @\$41.10	SERVICEABLE	82.20	-
1	RETAINER, RR BUMPER, RH	SERVICEABLE	112.70	-
1	TAIL GATE LOCK ASSY, BACK DOOR	SERVICEABLE	452.10	-
1	TAIL GATE LOCK COVER, BACK DOOR	SERVICEABLE	25.30	-
1	TAIL GATE MOULDING GLASS, BACK DOOR	SERVICEABLE	29.70	-
1	TAIL GATE MOULDING LOWER GLASS, BACK DOOR	SERVICEABLE	19.70	-
1	TAIL GATE SPACER, QUARTER BACK DOOR GLASS	SERVICEABLE	5.50	-

Report Ref No. NS/INC18005484/Dtbe2



# National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



Page No.: 2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	REAR BUMPER REINFORCEMENT	NOT NECESSARY	318.80	-
1	PIPE ASSY, EXHAUST, TAIL	NOT NECESSARY	1,173.90	-
1	TAIL GATE PANEL SUB-ASSY, BACK DOOR	NOT NECESSARY	929.60	-
2	TAIL GATE DAM, BACK DOOR GLASS UPPER ADHESIVE @\$27.90	NOT NECESSARY	55.80	-
1	TAIL GATE MOULDING LOWER GLASS, BACK DOOR, LH	NOT NECESSARY	29.90	-
1	TAIL GATE MOULDING LOWER GLASS, BACK DOOR, RH	NOT NECESSARY	29.90	-
3	SEALANT W/SCREEN @\$37.00	NOT NECESSARY	111.00	-
1	END PANEL SUB-ASSY, BODY LOWER BACK	NOT NECESSARY	629.80	-
1	LINER, REAR FENDER, RH	NOT NECESSARY	135.80	-
1	TAIL GATE BACK DOOR OUTSIDE GARNISH SUB-ASSY	TO REPAIR	891.20	-
			7,235.70	1,082.20
	<b>LABOUR</b>			
	THATCHAM STANDARD REPAIR TIME ON BODY WORKS.		1,694.00	470.00
	THATCHAM TTS STANDARD SPRAY PAINTING COST AND LABOUR.		1,296.00	500.00
	TO REPLACE SUNDRY PARTS.	NOT NECESSARY	100.00	-
	TO WASH AND VACUUM.	NOT NECESSARY	60.00	-
			3,150.00	970.00
	<b>GRAND TOTAL</b>		<b>10,385.70</b>	<b>2,052.20</b>
	<b>RECOMMENDED COST OF REPAIRS (CONFIRMED)</b>			<b>2,052.20</b>

Report Ref No. NS/INC18005484/Dtbe2

ANG BRYAN TANI

Automotive Assessor / Investigator

K.K. LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE,  
MinstAEA, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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