

INS. CASE OWNER:

Su...

Pre-assign / CCU / FTE

TE

cc 4, Asm/8005470, 71 galsz

LKK:
IDAC:

36224

ASSIGNMENT

DOI:

23/3/18

Date / Time :

22/03/2018

Registered in Merimen:



Insured Vehicle No. :

SDP 56K

Name of Insured :

Wong Siang / Curang.

Insured Tel No. :

HP:

97427511

Excess Sec II :SS

D.O.A :

21/03/2018

Is driver the owner?

(YES / NO)

Nature of Accident :

Claim No. :

S8m008F1

Policy No. :

P1261881

Make / Model :

VW/Swagem

Place of Accident :

Kranayy R540

If NO, Driver Name / Age :

Driver Tel No. :

(V/L: YES/NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability :

%

Final ? Yes / No

SKW 153R



INSRS:

WSP:

Tel :

Liability :

RMKS:

Hitachi



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:

Date/ Time

21/3

SKW 153R - X; (DP 56K - X

CCTV updated in Insurance Snapshot.

Send liability clear to TP.

OI moving off from stationary position and collided with TP.

6/3 - seek mandate #772249 (if claim LOR) - \$8163.49 (if claim LOR) mandate LA uploaded in SC

10/4 - Recommend COR send to TP @ \$7056.00 (w/o GST) - (pending confirmation & LOD)

30/4/19 - LOD in Re-Seek mandate (Rental Toyota Alphard) (\$8560.92)

21/5 - offer TP @ \$8420.92 - Pending acceptance

21/5 - TP reject offer. Re - seek mandate of \$8629.52

27/5 - settle @ \$8629.52, DV send - pending DV in

29/5 - DV in, file pass AT

31/6 - file pass Admin to close.

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

> THIM send email 23/4

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

26/3

Sent By:

Jm

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

27/5/19 5:52pm

Confirm with

Jamilan

Email

Call

Final Liability:

%

we

(Agreed / Assessed)

BOLA S/N No. : 14

If NO or B 28, Ass. Lia :

Repair Cost: (WPS)

SS

7549.92

Loss of Rental (LOR):

SS

1048.00

(

7 days) X

\$1149.80

Loss of Use (LOU):

SS

-

(\$

x

days)

Loss of Income (LOI):

SS

-

(\$

x

days)

LOR only ☒ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

SS

31.00

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/ Independent)

Legal Cost

SS

-

Total:

SS

8629.52

Global Sum SS:

-

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

8629.52

Name 1:

Hitachi Capital Asia Pacific Pte Ltd.

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

COPY SENT 16/19

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

\$350.00

UH 20/4/19



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18005470/T1ua3		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 23-03-2018		
		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SDF 56K	Veh. Inspected	SKW 153R	
Policy No.		Coverage (\$)	0.00	
Claim No.	S8M00BF1	Excess (\$)	0.00	
Assign From		Assign Date	23/03/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	21/03/2018	Inspection Date		
Survey held at	HITACHI CAPITAL (S) PTE LTD JUN TAIYO SERVICE CENTRE NO. 8 FOURTH LOK YANG ROAD SINGAPORE 629705			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Hitachi Capital Asia Pacific Pte. Ltd.
Jun Taiyo Service Centre

No. 8 Fourth Lok Yang Road Singapore 629705
 Tel : 64663022 Fax : 68966591
 Co. Reg.No. 199400399N GST Reg.No. M2-011899-3

VEHICLE ESTIMATE

AXA INSURANCE

ATTN: MOTOR CLAIMS DEPT

QUOTE NO :
 ACCIDENT DATE : 21/3/2018@09:15
 VRN : SKW153R
 MODEL : TOYOTA VELLFIRE
 TP VRN :

PARTS REPLACEMENT

1. Body Repair

	<u>Qty</u>	<u>S\$ Unit</u>	<u>S\$ Amt</u>	<u>S\$ Labor</u>
1 Front LH Door	1	\$ 1,800.00	\$ 1,800.00	bt
2 Front LH Door Lower Garnish	1	\$ 702.00	\$ 702.00	de
3 Front LH Door Panel Garnish (sample)	1			xun
4 Front LH Door Chrome Moulding	1	\$ 104.00	\$ 104.00	? X un
5 LH Side Mirror	1	\$ 677.00	\$ 677.00	? X un
6 LH Side Mirror Cover	1	\$ 125.00	\$ 125.00	ad
7 LH Side Mirror Singnal Lens (sample)	1		\$ -	ad - 95
8 LH Sliding Door	1	\$ 2,500.00	\$ 2,500.00	bt
9 LH Sliding Door Lower Garnish	1	\$ 765.00	\$ 765.00	de
10 LH Sliding Door Chrome Garnish	1	\$ 215.00	\$ 215.00	? X un
11 LH Sliding Door Moulding	1	\$ 189.00	\$ 189.00	? X un
12 LH Sliding Door Outer Rubber Strip (sample)	1		\$ -	cut
13 LH Sliding Door Panel Garnish (sample)	1		\$ -	xun
14 LH Rear Fender (repair)	1		\$ -	Ry
15 LH Rear Fender Lower Garnish	1	\$ 325.00	\$ 325.00	de
16 Rear Bumper (repair)	1		\$ -	Ry
17 Rear Bumper LH Side Retainer	2	\$ 135.00	\$ 270.00	X un
18 Front Door LH Sticker	2	\$ 68.00	\$ 136.00	de
19 Parts Discount 25%	1	\$ 1,952.00	\$ 1,952.00	7903
TOTAL			\$ 5,856.00	5927.25

2. Labor Charges

1 Panel beat, cut, weld, re-align & replace damaged parts of affected area	1000	\$ 1,400.00
2 putty,blend and paint affected area	1000	\$ 1,200.00
3 cavity treatment on new parts	60	\$ 160.00
4 Remove & reinstall fuel tank to facilitate cutting and repairing work	un	\$ X 180.00
5 Transfer door lock & mechanism to new door	120	\$ 200.00
6 Remove & reinstall rear trim compartment to facilitate cutting and repairing work	40	\$ 150.00

Sub Total : \$ 3,290.00

Grand Total : \$ 9,146.00
Add 7% GST : \$ 640.22
Nett Total : \$ 9,786.22

9217.25

No. of repair days: 8

CUSTOMER SIGNATURE



HITACHI CAPITAL ASIA PACIFIC PTE LTD
(MANAGER)

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Tanpin 17495749
'wp'
23/3/18 @ 4.30pm
Resurvey before paint
sur@lkhauto.com
7 days



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: S8M00BF1

Our ref: CC4/ASM18005470/T1ua3

Date: 26.03.2018

The Motor Claims Department
M/s AXA INSURANCE PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SKW 153R

We refer to the above matter.

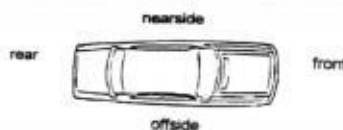
Please be informed that we had conducted the inspection of the above mentioned vehicle on 23.03.2018 at the premises of M/s Hitachi Capital Asia Pacific Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	9,146.00
Revised Estimate Amount	: S\$	6,984.75
"Check" Items Amount	: S\$	888.75
Total (Including Check Items)	: S\$	7,873.50

Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
N/S Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 7.0 days

Yours faithfully,

MOHD. TAUFIKH
Licensed Appraiser



Service Request Details

Claim

S8M00BF1

Reference

None 

Loss Date

March 21, 2018

Request Date

March 22, 2018

Due Date

March 29, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

22032018 @ 3:27pm
Mr. Cheong veh in
Hitubing Capital

LKK AUTO CONSULTANTS PTE LTD (TP) ▾

8 Fourth Lk Yang Rd
Taufik

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SKW153R

Make

TPVD TOYOTA

Service Address

Primary Contact/Insured

WONG SIONG KWANG

18 LENTOR PLACE, LENTOR VIEW, 789005, Singapore

97427511

18DAVIDWONG@GMAIL.COM

Claim Handler

TAY Ernest

6568804835

ernest.tay@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

Hsiao Tong (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, 27 February 2019 11:11 AM
To: Jamilah, Binte MohdKassim; Hsiao Tong (LKKAUTO)
Cc: CS A Team; SUR
Subject: FW: RE: SKW153R DOA:21/03/2018 TP/CLAIM AXA INSURANCE FINALIZATION
Attachments: IMG_1111.JPG; IMG_1112.JPG; IMG_1113.JPG; IMG_1114.JPG; IMG_1115.JPG

Dear Jamilah,

Thank you for the email.

This case is handle by Hsiao Tong.

Dear Hsiao Tong,

FYNA. [CC4/ASM18005470/T1pa3](#)

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jamilah, Binte MohdKassim <jamilahbegum@hcspl.com.sg>
Sent: Wednesday, 27 February 2019 11:07 AM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: FW: RE: SKW153R DOA:21/03/2018 TP/CLAIM AXA INSURANCE FINALIZATION

Dear Shiau Chan,

Appreciate your confirmation by today.

Kindly confirm the COR at PP, \$7,056.00, 7 days.

Thank you & regards,

Jamilah

Admin Assistant

Auto Servicing

Total Vehicle Solutions Department

Hitachi Capital Asia Pacific Pte. Ltd.

Jun Taiyo Service Centre (Automobile Leasing & Workshop)

8 Fourth Lok Yang Road Singapore 629705

t: 6833 6265

e: jamilahbegum@hcspl.com.sg

w: www.hitachi-capital.com.sg

From: Vonn, LM Siow <vonnlm.siow@hcspl.com.sg>
Sent: Saturday, October 6, 2018 10:47 AM
To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; 'Thin Thin (LKKAUTO)' <thinthin@lkkauto.com>
Cc: Jamilah, Binte MohdKassim <jamilahbegum@hcspl.com.sg>; JiongHow, Ng <jionghow.ng@hcspl.com.sg>; ChiaLiang, Cheong <chialiang.cheong@hcspl.com.sg>; taufikh@lkkauto.com; 'sur@lkkauto.com'; 'CS A Team' <cs-a@lkkauto.com>

a@lkkauto.com>

Subject: RE: RE: SKW153R DOA:21/03/2018 TP/CLAIM AXA INSURANCE FINALIZATION

Dear Thin Thin,

We refer to the subject above.

Kindly confirm the COR at PP, \$7,056.00, 7 days.

Parts:	\$6,448.00
Less:	25%
	\$4,836.00
Labours:	\$2,220.00
TOTAL:	\$7,056.00

Thanks & Regards

Vonn Siow
Motor Claims Advisor
Auto Servicing
Total Vehicle Solutions Department

Hitachi Capital Asia Pacific Pte. Ltd.
Jun Taiyo Service Centre (Automobile Leasing & Workshop)
8 Fourth Lok Yang Road Singapore 629705
t: 6833 6274
e: vonnlm.siow@hcspl.com.sg
w: www.hitachi-capital.com.sg

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Sent: Wednesday, August 15, 2018 5:44 PM

To: Vonn, LM Siow <vonnlm.siow@hcspl.com.sg>; 'Thin Thin (LKKAuto)' <thinthin@lkkauto.com>

Cc: Jamilah, Binte MohdKassim <jamilahbegum@hcspl.com.sg>; JiongHow, Ng <jionghow.ng@hcspl.com.sg>; ChiaLiang, Cheong <chialiang.cheong@hcspl.com.sg>; taufikh@lkkauto.com; 'sur@lkkauto.com'; 'CS A Team' <cs-a@lkkauto.com>

Subject: FW: RE: SKW153R DOA:21/03/2018 TP/CLAIM AXA INSURANCE FINALIZATION

Dear Vonn,

Thank you for the email.

This case is handle Thin Thin.

Dear Thin Thin,

FYNA. [CC4/ASM18005470/T1ua3](#)

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315

From: Vonn, LM Siow [mailto:vonnlm.siow@hcspl.com.sg]
Sent: Wednesday, 15 August 2018 4:44 PM
To: taufikh@lkkauto.com; 'sur@lkkauto.com'
Cc: Jamilah, Binte MohdKassim <jamilahbegum@hcspl.com.sg>; JiongHow, Ng <jionghow.ng@hcspl.com.sg>; ChiaLiang, Cheong <chialiang.cheong@hcspl.com.sg>
Subject: FW: RE: SKW153R DOA:21/03/2018 TP/CLAIM AXA INSURANCE FINALIZATION

Dear Taufikh,

We refer to the subject above and emails below.

Kindly confirm the COR at PP, \$7,056.00, 7 days.

Parts:	\$6,448.00
Less:	25%
	<u>\$4,836.00</u>
Labours:	<u>\$2,220.00</u>
TOTAL:	<u>\$7,056.00</u>

Thanks & Regards

Vonn Siow
Motor Claims Advisor
Auto Servicing
Total Vehicle Solutions Department

Hitachi Capital Asia Pacific Pte. Ltd.
Jun Taiyo Service Centre (Automobile Leasing & Workshop)
8 Fourth Lok Yang Road Singapore 629705
t: 6833 6274
e: vonnlm.siow@hcspl.com.sg
w: www.hitachi-capital.com.sg

From: ChiaLiang, Cheong
Sent: Wednesday, August 15, 2018 3:10 PM
To: Vonn, LM Siow <vonnlm.siow@hcspl.com.sg>
Cc: JiongHow, Ng <jionghow.ng@hcspl.com.sg>
Subject: FW: RE: SKW153R DOA:21/03/2018 TP/CLAIM AXA INSURANCE FINALIZATION

From: ChiaLiang, Cheong
Sent: Tuesday, April 24, 2018 11:22 AM
To: taufikh@lkkauto.com
Cc: Jamilah, Binte MohdKassim <jamilahbegum@hcspl.com.sg>; JiongHow, Ng <jionghow.ng@hcspl.com.sg>; HengCheong, Poon <poonhengcheong@hcspl.com.sg>
Subject: RE: SKW153R DOA:21/03/2018 TP/CLAIM AXA INSURANCE FINALIZATION

Dear Taufik,

Please refer attached and photos p/p \$7056 before gst.

Repair days 7days.

Best regards,

Cheong Chia Liang
Customer Technical Advisor
Auto Servicing Section

Hitachi Capital Asia Pacific Pte. Ltd.
Jun Taiyo Service Centre (Automobile Leasing & Workshop)
8 Fourth Lok Yang Road, Singapore 629705
t: 6833 6285 f: 6896 6591
H/P: 97107392
e: ChiaLiang.Cheong@hcspl.com.sg
w: www.hitachi-capital.com.sg

HITACHI
Inspire the Next

NOTE: Effective **01 April 2015**, Hitachi Capital Singapore Pte. Ltd. has been renamed "**Hitachi Capital Asia Pacific Pte. Ltd.**".

However, our main business operation and activities remain unchanged, including our operating address and contact.

Kindly assist to address all future correspondences including all issuance of cheques and remittances to "Hitachi Capital Asia Pacific Pte. Ltd.".

We thank you for your attention and cooperation, and we look forward to being of service to you.

DISCLAIMER:

This email and/or any files and/or attachments transmitted are PRIVATE & CONFIDENTIAL and may be LEGALLY PRIVILEGED. This email is intended solely for the attention and use of the name addressee(s). If you are not a named addressee, you must not use, disseminate, forward, print or copy this email and all its contents/attachments. If you have received this email in error, please notify the sender immediately by email and delete it from your system.

Hitachi Capital Asia Pacific Pte. Ltd.
Jun Taiyo Service Centre

No. 8 Fourth Lok Yang Road Singapore 629705
 Tel : 64663022 Fax : 68966591
 Co. Reg.No. 199400399N GST Reg.No. M2-011899-3

VEHICLE ESTIMATE

AXA INSURANCE

ATTN: MOTOR CLAIMS DEPT

QUOTE NO :
 ACCIDENT DATE : 21/3/2018@09:15
 VRN : SKW153R
 MODEL : TOYOTA VELLFIRE
 TP VRN :

	Qty	S\$ Unit	S\$ Amt	S\$ Labor
<u>PARTS REPLACEMENT</u>				
<u>1. Body Repair</u>				
1 Front LH Door	1	\$ 1,800.00	\$ 1,800.00 <i>64</i>	
2 Front LH Door Lower Garnish	1	\$ 702.00	\$ 702.00 <i>de</i>	
3 Front LH Door Panel Garnish (sample)	1			
4 Front LH Door Chrome Moulding	1	\$ 104.00	\$ 104.00 ?	
5 LH Side Mirror	1	\$ 677.00	\$ 677.00 ?	
6 LH Side Mirror Cover	1	\$ 125.00	\$ 125.00 <i>cut</i>	
7 LH Side Mirror Singnal Lens (sample)	1		\$ 95 <i>cut</i>	95
8 LH Sliding Door	1	\$ 2,500.00	\$ 2,500.00 <i>de</i>	
9 LH Sliding Door Lower Garnish	1	\$ 765.00	\$ 765.00 <i>de</i>	
10 LH Sliding Door Chrome Garnish	1	\$ 215.00	\$ 215.00 ?	
11 LH Sliding Door Moulding	1	\$ 189.00	\$ 189.00 ?	
12 LH Sliding Door Outer Rubber Strip (sample)	1		\$ X <i>cut</i>	
13 LH Sliding Door Panel Garnish (sample)	1		\$	
14 LH Rear Fender (repair)	1		\$	
15 LH Rear Fender Lower Garnish	1	\$ 325.00	\$ 325.00 <i>de</i>	
16 Rear Bumper (repair)	1		\$	
17 Rear Bumper LH Side Retainer	2	\$ 135.00	\$ 270.00 X	
18 Front Door LH Sticker	2	\$ 68.00	\$ 136.00 <i>de</i>	
19 Parts Discount 25%	1	\$ 1,952.00	\$ 1,952.00	
TOTAL			\$ 5,856.00	

2. Labor Charges

1 Panel beat, cut, weld, re-align & replace damaged parts of affected area	1000	\$ 1,400.00
2 putty,blend and paint affected area	1000	\$ 1,200.00
3 cavity treatment on new parts	60	\$ 160.00
4 Remove & reinstall fuel tank to facilitate cutting and repairing work		\$ X 180.00
5 Transfer door lock & mechanism to new door.	120	\$ 200.00
6 Remove & reinstall rear trim compartment to facilitate cutting and repairing work	40	\$ 150.00

Sub Total : \$ 3,290.00

Grand Total : \$ 9,146.00
Add 7% GST : \$ 640.22
Nett Total : \$ 9,786.22

No. of repair days: 87



CUSTOMER SIGNATURE

HITACHI CAPITAL ASIA PACIFIC PTE LTD
(MANAGER)

Total Labor \$2220

Parts Total: \$6448
Parts discount 25%: \$1612

\$4836

Labor \$2220

total \$7056

Tanpin 17495749
-wp-

23/3/18 @ 4.30pm

Resumeny before paint
sur@khant.com

7 days



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Date:

Remarks:

RECOMMENDED 7 REPAIR DAYS + 1PH + 2SUNDAYS + 1PRS =
11 DAYS

Mandate:

Liability(TP)	100%	
Proposed repair cost (w/GST)	\$7,056	\$ 7,056.00
Loss of use (11days x \$60)	\$ 660.00	NIL
Loss of rental (11 days x \$100)	NIL	\$ 1,100.00
Loss of income	NIL	NIL
LTA search fees	7.49	7.49
Others	NIL	NIL
Proposed Total	\$ 7,723.49	\$ 8,163.49



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 06.03.2019

Survey Details:

Date of loss	21.03.2018
Date of appointment	22.03.2018
Date of survey	23.03.2018
Location of survey	HITACHI CAPITAL (S) PTE LTD.

Vehicle Details:

Claim Type:	Third party
Vehicle number	SKW 153R
Make and Model	TOYOTA VELLFIRE 2.5
Date of registration	14.10.2015
Excess	
Market Value	\$120,000
Parf Rebate	\$94,000
Nett Loss	\$26,000

Repair details:

Initial Estimate	\$ 9,146.00
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 4,836.00
Check items (estimate)	NIL
Labour	\$ 2,220.00
Total	\$ 7,056.00
Lump Sum(if applicable)	

Number of days for repair	7
---------------------------	---

 <MANDATE IA> S8M00BF1 [ACCIDENT INVOLVING
SDF56K(OI) / SKW153R (TP) ON 21/03/2018

Type

 Question

Message

Liability 100%. OI moving out from stationary position and collided with TP. Inform OI about third party claim, Agreed to settle at best and aware NCD issue. We seek your mandate at \$7723.49(if claim LOU) - \$8163.49(if claim LOR). Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Cecilia - 06.03.2019

[Reply](#)

⏪ **Re:<MANDATE IA> S8M00BF1 [ACCIDENT INVOLVING
SDF56K(OI) / SKW153R (TP) ON 21/03/2018**

Type

🔍 Question

Message

Pls proceed as per mandate. TY.

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 30/04/2019

Survey Details:

Date of loss	21-Mar-18
Date of appointment	22-Mar-18
Date of survey	23-Mar-18
Location of survey	HITACHI CAPITAL ASIA PACIFIC PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SKW 153R
Make and Model	TOYOTA VELLFIRE
Date of registration	14/10/2015
Excess	
Market Value	\$120,000
Parf Rebate	\$94,000
Nett Loss	\$26,000

Repair details:

Initial Estimate	\$ 9,146.00
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 4,836.00
Check items (estimate)	\$ -
Labour	\$ 2,220.00
Total	\$ 7,056.00
Lump Sum(if applicable)	-

Number of days for repair	7
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Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

--

Mandate:

Liability(TP)	100%	
Proposed repair cost (W/GST)	\$ 7,549.92	\$ -
Loss of use	-	\$ -
Loss of rental(7days X \$140)	\$ 980.00	\$ -
Loss of income	-	\$ -
LTA search fees	\$ 31.00	\$ -
Others	-	\$ -
Proposed Total	\$ 8,560.92	\$ -



<RE-SEEK MANDATE IA> - S8M00BF1 [ACCIDENT INVOLVING SDF 56K(OI) & SKW 153R(TP) ON 21/03/2018]

Type

🔗 Question

Message

Liability 100%. OI moving out from stationary position and collided with TP. Inform OI about third party claim, Agreed to settle at best and aware NCD issue. We seek your mandate at \$8,560.92(claim LOR).

Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Cecilia - 30.04.2019

Reply



Re:<RE-SEEK MANDATE IA> - S8M00BF1 [ACCIDENT INVOLVING SDF 56K(OI) & SKW 153R(TP) ON 21/03/2018]

Type

 Question

Message

hi, pls proceed. TY.

Reply

« RE: Re:<RE-SEEK MANDATE IA> - S8M00BF1
[ACCIDENT INVOLVING SDF 56K(OI) & SKW 153R(TP)
ON 21/03/2018]

Type

🔗 Question

Message

Third party reject offer. As the rental is with GST. The total amount for the final settlement is \$8629.52 instead. Kindly give us your approval/instruction. Thank you.

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 03/05/2019

Survey Details:

Date of loss	21-Mar-18
Date of appointment	22-Mar-18
Date of survey	23-Mar-18
Location of survey	HITACHI CAPITAL ASIA PACIFIC PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SKW 153R
Make and Model	TOYOTA VELLFIRE
Date of registration	14/10/2015
Excess	
Market Value	\$120,000
Parf Rebate	\$94,000
Nett Loss	\$26,000

Repair details:

Initial Estimate	\$ 9,146.00
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 4,836.00
Check items (estimate)	\$ -
Labour	\$ 2,220.00
Total	\$ 7,056.00
Lump Sum(if applicable)	-

Number of days for repair	7
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Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

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Mandate:

Liability(TP)	100%	
Proposed repair cost (W/GST)	\$ 7,549.92	\$ -
Loss of use	-	\$ -
Loss of rental(7days X \$140) (W/GST)	\$ 1,048.60	\$ -
Loss of income	-	\$ -
LTA search fees	\$ 31.00	\$ -
Others	-	\$ -
Proposed Total	\$ 8,629.52	\$ -

« **Re:RE: Re:<RE-SEEK MANDATE IA> - S8M00BF1
[ACCIDENT INVOLVING SDF 56K(OI) & SKW 153R(TP)
ON 21/03/2018]**

Type

🔗 Question

Message

Hi, pls proceed as per mandate. TY.

Reply

Hitachi Capital Asia Pacific Pte. Ltd.
Jun Taiyo Service Centre

No. 8 Fourth Lok Yang Road
Singapore 629705

AXA Insurance Singapore Pte Ltd
No. 8 Shenton Way
#27-01 AXA Tower
Singapore 068811

Date : 29/03/2019

Re : Accident involving vehicle no.: SKW153R and vehicle no(s): SDF56K on 21/03/2018 at Along Irrawaddy Road

Dear Sir,

Reference to the above accident, we are submitting the following claims on damages to our client's vehicle caused by your insured's vehicle.

☒ Workshop repair bill (Cost of repairs) <u>TP10088982</u>	\$7,549.92
☐ Loss of use vehicle for <u>0</u> days at (\$ <u>0.00</u> /day)	
☐ Medical expenses	
☐ Surveyor report fee	
☒ Rental invoice	\$1,048.60
☐ Pain & suffering	
☐ Traffic police investigation fee	
☒ Search fee	\$31.00
☐ Others :	
Grand Total :	\$8,629.52

Please find the following documents enclosed,

- | | |
|--|--|
| ☐ Accident Report | ☐ Police Investigation Result |
| ☒ Repair Bill | ☐ Medical Receipt |
| ☒ Vehicle Rental Receipt | ☐ Surveyor Bill |
| ☒ Search Fee Receipt | ☐ Excess Bill |
| ☐ My Insurance Company | |
| ☐ Policy No | |
| ☐ Others | |

We look forward to your settlement within 30 days failing which you have to bear all costs incurred for engaging a solicitor to enable us to recover full settlement from your company.

Thank you,

HITACHI CAPITAL ASIA PACIFIC PTE. LTD.


.....
TAKASHI SEKIMOTO (MR)
Manager

Hitachi Capital Asia Pacific Pte. Ltd.
Total Vehicle Solutions Department

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SDF 56K (Insd veh)	Model:	TOYOTA VELLFIRE
	SKW 153R (TP veh)		
Date of Accident:	21/03/2018		

Global Sum Settlement	:	[] Yes	[X] No	
Repair Estimate	:	\$	9,862.46	
Final Repair Cost	:	\$	7,549.92	
Loss of Use	:	\$		days at \$0.00 per day
Rental (if any)	:	\$	1,048.60	7 days
LTA / GIA Search Fee	:	\$	31.00	

Others:	:	\$	
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	:	\$	
Final Settlement Sum	:	\$	8,629.52

Is Third Party Workshop GIA Registered? [X] YES [] NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____(%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____14_____

BOLA Liability: _____100_____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	HITACHI CAPITAL ASIA PACIFIC PTE. LTD.	:	\$ 8,629.52

NUR SHAQILAH BTE ABDOL
WAHAB

12/06/2019
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18005470/T1ga3s2

8 SHENTON WAY #24-01
AXA TOWERS SINGAPORE 068811

Date : 12-06-2019



ATTN: ERNEST TAY

Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SDF 56K	Veh. Inspected	SKW 153R
Policy No.	P1261781	Coverage (\$)	0.00
Claim No.	S8M00BF1	Excess (\$)	0.00
Assign From	ERNEST TAY	Assign Date	22/03/2018

2. Vehicle Particulars & Condition

Make & Model	TOYOTA VELLFIRE	c.c	2494
Engine No.	HIDDEN	Year of Reg.	2015
Chassis No.	JTNGF3DH708002727	Colour	BLACK
Odometer	130823	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	235/50R18	HANKOOK	6 mm
L/H Front Tyre	235/50R18	HANKOOK	6 mm
R/H Rear Tyre	235/50R18	HANKOOK	6 mm
L/H Rear Tyre	235/50R18	HANKOOK	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	21/03/2018	Inspection Date	23/03/2018
Survey held at	HITACHI CAPITAL (S) PTE LTD JUN TAIYO SERVICE CENTRE NO. 8 FOURTH LOK YANG ROAD SINGAPORE 629705		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	7 Working Days
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LKK Auto Consultants Pte Ltd

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKW 153R

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT LH DOOR (CONSISTENT)	BENT	1,800.00	1,800.00
1	FRONT LH DOOR LOWER GARNISH (CONSISTENT)	DEFORMED	702.00	702.00
1	FRONT LH DOOR PANEL GARNISH (NPA) (CONSISTENT)	NOT NECESSARY	-	-
1	FRONT LH DOOR CHROME MOULDING (CONSISTENT)	NOT NECESSARY	104.00	-
1	LH SIDE MIRROR (CONSISTENT)	NOT NECESSARY	677.00	-
1	LH SIDE MIRROR COVER (CONSISTENT)	CUT	125.00	125.00
1	LH SIDE MIRROR SIGNAL LENS (CONSISTENT)	CUT	95.00	95.00
1	LH SLIDING DOOR (CONSISTENT)	BENT	2,500.00	2,500.00
1	LH SLIDING DOOR LOWER GARNISH (CONSISTENT)	DEFORMED	765.00	765.00
1	LH SLIDING DOOR CHROME GARNISH (CONSISTENT)	NOT NECESSARY	215.00	-
1	LH SLIDING DOOR MOULDING (CONSISTENT)	NOT NECESSARY	189.00	-
1	LH SLIDING DOOR OUTER RUBBER STRIP (NPA) (CONSISTENT)	CUT	-	-
1	LH SLIDING DOOR PANEL GARNISH (NPA) (CONSISTENT)	NOT NECESSARY	-	-
1	LH REAR FENDER (NPA) (CONSISTENT)	TO REPAIR SEE LABOUR	-	-
1	LH REAR FENDER LOWER GARNISH (CONSISTENT)	DEFORMED	325.00	325.00
1	REAR BUMPER (NPA) (CONSISTENT)	TO REPAIR SEE LABOUR	-	-
2	REAR BUMPER LH SIDE RETAINER @ \$135.00 (CONSISTENT)	NOT NECESSARY	270.00	-
2	FRONT DOOR LH STICKER @ \$68.00 (CONSISTENT)	NECESSARY	136.00	136.00
	LESS 25% DISCOUNT		-1,975.75	-1,612.00
			5,927.25	4,836.00
LABOUR				
	PANEL BEAT, CUT, WELD, RE-ALIGN & REPLACE DAMAGED PARTS OF AFFECTED AREA. INCLUSIVE OF THE REPAIR OF LH REAR FENDER AND REAR BUMPER.		1,400.00	1,000.00
	PUTTY, BLEND AND PAINT AFFECTED AREA.		1,200.00	1,000.00
	CAVITY TREATMENT ON NEW PARTS.		160.00	60.00
	REMOVE & REINSTALL FUEL TANK TO FACILITATE CUTTING AND REPAIRING WORK.	NOT NECESSARY	180.00	-

Report Ref No. CC4/ASM18005470/T1ga3s2



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Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TRANSFER DOOR LOCK & MECHANISM TO NEW DOOR.		200.00	120.00
	REMOVE & REINSTALL REAR TRIM COMPARTMENT TO FACILITATE CUTTING AND REPAIRING WORK.		150.00	40.00
			3,290.00	2,220.00
GRAND TOTAL			9,217.25	7,056.00
RECOMMENDED COST OF REPAIRS				7,056.00

Report Ref No. CC4/ASM18005470/T1ga3s2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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