

INS. CASE OWNER:

CC 4/QBE1800 5447, N p639/LKK:  
IDAC:

Surveyor:

M7

DOI:

ASSIGNMENT

2/7/18

Date / Time:

2/7/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

YK 10389

Name of Insured:

Slong Bee Industries Pte Ltd

Insured Tel No.:

HP:

Excess Sec II :\$5

D.O.A.:

2/2/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

JHUNN XULVI

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

VL011172

Policy No.:

8-XH09294-MHA-K018

Make / Model:

NISSAN

Place of Accident:

MROON ISLAND CHECKPOINT  
ARMY CAMP UP

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:

Yew Tee



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

2/7/18

Sent By:

JCL

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

( days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

4/14/18

Confirm with:

VINNIE

Email

Call

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.:

NIL

If NO of B 28, Ass. Lia:

Repair Cost:

S\$

1819.00

Loss of Rental (LOR):

S\$

-

( days)

Loss of Use (LOU):

S\$

240.00

( \$ 60 x 4 days)

Loss of Income (LOI):

S\$

-

( \$ x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

LOR + LOI

(Tick only one)

GIA/LTA Search

S\$

31.00

(LTA: 2w + GIA: 19)

Medical:

S\$

-

Disbursement:

S\$

-

(e.g. Tow/ Independent)

Legal Cost

S\$

-

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

1540.00

Total:

S\$

2090.00

Global Sum S\$:

FINAL PAYMENT

Date/Time:

4/14/18

Confirm with:

VINNIE

Email

Call

Payee 1:

S\$

2090.00

Name 1:

Yew Tee Automobile Tech Pte Ltd

Payee 2: (Strike if N.A.)

S\$

-

Name 2:

Payee 3: (Strike if N.A.)

S\$

-

Name 3:






## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
QBE INSURANCE (SINGAPORE) PTE LTD		Ref : CC4/QBE18005447/Npb3		
1 RAFFLES QUAY #29-10 SOUTH TOWERSINGAPORE 048583		Date : 23-03-2018		
		Code : QBE		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	YK 1038G	Veh. Inspected	SGU 3869Y	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	23/03/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	07/02/2018	Inspection Date	23/02/2018	
Survey held at	YEW TEE AUTOMOBILE TECH PL (HQ) BLK 6 WOODLANDS ROAD 399F YEW TEE IND. ESTATE SINGAPORE 678006			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

# YEW TEE AUTOMOBILE TECH PTE LTD

HQ: BLK 6 WOODLANDS ROAD 399F YEW TEE IND EST S(678006)

TEL: 6765 3373 / 6762 2081 / 6764 9042 FAX: 6760 4895

EMAIL: [utauto@singnet.com.sg](mailto:utauto@singnet.com.sg)

Branch: Synergy@KB, 25 Kaki Bukit Road 4 #01-61 S(417800)

Tel: 6702 3113 (3Lines) Fax: 6702 3773

EMAIL: [utauto2@singnet.com.sg](mailto:utauto2@singnet.com.sg)

ROC: 200311009C GST: 200311009C

Website: [www.ytauto.com.sg](http://www.ytauto.com.sg)

Qty.	Description Of Parts	Pricing
1	Front bumper	\$ 160.00 <i>BUC</i>
1	Front bumper side retainer LH	\$ 40.00 <i>NEC</i>
1	Front bumper side retainer RH	\$ 40.00 <i>NEC</i>
1	Front bumper lamp LH	\$ 28.00 <i>X SVL</i>
1	Front bumper lamp RH	\$ 28.00 <i>X SVL</i>
1	Front bumper beam	\$ 135.00 <i>X SVL</i>
1	Front grille	\$ 110.00 <i>CRA</i>
1	Front grille logo	\$ 50.00 <i>NEC</i>
1	Bonnet	\$ 210.00 <i>DD</i>
1	Bonnet hinges LH	\$ 33.00 <i>X SVL</i>
1	Bonnet hinges RH	\$ 33.00 <i>X SVL</i>
1	Bonnet lock	\$ 73.00 <i>JM</i>
1	Bonnet lock catch	\$ 25.00 <i>X SVL</i>
1	Front brace panel	\$ 43.00 <i>X SVL</i>
1	Front headlamp LH	\$ 90.00 <i>SCR</i>
1	Front headlamp RH	\$ 90.00 <i>SCR</i>
1	Front headlamp panel LH	\$ 85.00 <i>CRA</i>
1	Front headlamp panel RH	\$ 85.00 <i>CRA</i>
1	Front support panel	\$ 70.00 <i>X SVL</i>
1	Front fender RH	\$ 125.00 <i>X SVL</i>
		\$ 1,553.00
1	Front bumper clips (1 set)	\$ 35.00 <i>NEC</i>
1	Front number plate	\$ 35.00 <i>DT</i>
1	Bonnet insulator	
	S/N	\$ 70.00

*9/8 1103*

*-2070 7/10/4*

# YEW TEE AUTOMOBILE TECH PTE LTD

HQ: BLK 6 WOODLANDS ROAD 399F YEW TEE IND EST S(678006)

TEL: 6765 3373 / 6762 2081 / 6764 9042 FAX: 6760 4895

EMAIL: [utauto@singnet.com.sg](mailto:utauto@singnet.com.sg)

Branch: Synergy@KB, 25 Kaki Bukit Road 4 #01-61 S(417800)

Tel: 6702 3113 (3Lines) Fax: 6702 3773

EMAIL: [utauto2@singnet.com.sg](mailto:utauto2@singnet.com.sg)

ROC: 200311009C GST: 200311009C

Website: [www.ytauto.com.sg](http://www.ytauto.com.sg)

## Qty.

## Description Of Parts

## Pricing

### LABOUR

To apply undercoating on the repaired and replaced panels for rust protection.

\$ 80.00 540

To disconnect and reconnect, check electrical wiring harness wire, sockets, replace damaged parts.

\$ 50.00 520

To remove & replace the above damaged parts, straighten, knock out, realign & repair including cut & weld body panels. To re-adjust to the original position using power tools.

\$ 950.00 4600

To spray painting on the replaced & repair parts, prepare spray such as masking tape the unaffected areas with papers, cleaning & sanding of surfaces, final polishing & waxing are also available.

\$ 850.00 4400

4 days (1 pair)

LABOUR \$ 1,930.00

Sub Total. \$ 3,553.00

Add 15% \$ 532.95

\$ 4,085.95

7% GST \$ 286.02

Grand Total \$ 4,371.97

1060

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

If the damage is beyond the market value, kindly counter offer the economy repair value of the vehicle for us to consider.

## Nivitha (LKK Auto)

**From:** Jenny Toh <jenny.toh@qbe.com>  
**Sent:** Thursday, 22 March 2018 4:13 PM  
**To:** assignments  
**Cc:** Jenny Toh  
**Subject:** Accident involving SGU3869Y (NTUC) claiming against YK1038G (QBE)  
**Attachments:** SGU3869Y\_07022018.pdf; SGU3869Y Estimate.pdf

5:31pm @ 22/3/18  
vehicle in  
person @ Yi Meng  
arrange on 23/3/18

Our ref: VC011172

Dear Sir

Kindly survey the TP claim

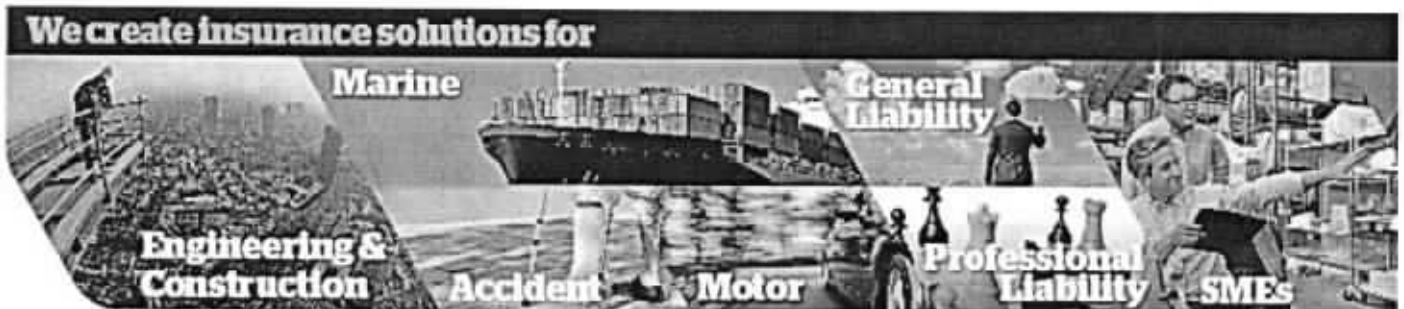
Insured : YK1038G  
TP Vehicle: SGU3869Y  
Date of accident: 07/02/2018  
Contact : as blow

Kindly acknowledge receipt.

---

Jenny Toh  
Senior Assistant, Claims  
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225  
Email: [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



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**From:** Syaheeda Nacah Binte Mohamed Othman  
**Sent:** Thursday, 22 March, 2018 2:23 PM  
**To:** Jenny Toh <jenny.toh@qbe.com>  
**Cc:** [utauto@singnet.com.sg](mailto:utauto@singnet.com.sg)  
**Subject:** FW: Accident involving SGU3869Y (NTUC) claiming against YK1038G (QBE)

Hi Jenny,

Please assist.

Thanks.

IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.

# YEW TEE AUTOMOBILE TECH PTE LTD

HQ: BLK 6 WOODLANDS ROAD 399F YEW TEE IND EST S(678006)

TEL: 6765 3373 / 6762 2081 / 6764 9042 FAX: 6760 4895

EMAIL: ytauto@singnet.com.sg

Branch: Synergy@KB, 25 Kaki Bukit Road 4 #01-61 S(417800)

Tel: 6702 3113 (3Lines) Fax: 6702 3773

EMAIL: ytauto2@singnet.com.sg

ROC: 200311009C GST: 200311009C

Website: www.ytauto.com.sg

ON BEHALF OF OWNER :

## Policy Particulars: - THIRD PARTY DAMAGED CLAIM

Insured veh.	SGU3869Y	Excess.	NIL
Policy No.	5054204504-05	Coverage.	Comprehensive
Claiming Against.	YK1038G QBE		
Insured Under.	NTUC		

## Vehicle Particulars & Condition

Make & Model	Perodua Kelisa
Engine No.	B67A51C
Chassis No.	PM2L701S002142689
Odometer	
Engine CC.	989
Year Of Reg.	2007
Colour.	Orange
Parf/COE Rebate.	S 21,601.00

\$ 1033.00

\$ 70.00

\$ 1060.00

\$ 2163.00

## Conditions Of Tyres

Size

Make -20% \$ 432.60

R/H Front Tyre

L/H Front Tyre

R/H Rear Tyre

L/H Rear Tyre

\$ 1730.40

L/S \$ 1,700f

## Description Of Damages

(PLS CONFIRM)

Front portion damaged.

## General Information

Accident Date. 7/2/2018

Survey held at

Yew Tee Automobile Tech Pte Ltd

BLK 6 WOODLANDS ROAD 399F YEW TEE IND EST S(678006)

## Remarks

A) THE SURVEY WAS CONDUCTED ON A "LUMP SUM" BASIS  
KINDLY LET US HAVE THE LIABILITY SOON.

## Estimate Days Of Repair

ESTIMATE NORMAL PERIOD FOR REPAIR:

Days



# YEW TEE AUTOMOBILE TECH PTE LTD

HQ: BLK 6 WOODLANDS ROAD 399F YEW TEE IND EST S(678006)

TEL: 6765 3373 / 6762 2081 / 6764 9042 FAX: 6760 4895

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EMAIL: ytauto2@singnet.com.sg

ROC: 200311009C GST: 200311009C

Website: www.ytauto.com.sg

1031 P. 12

Qty.	Description Of Parts	Pricing
1	Front bumper	\$ 160.00
1	Front bumper side retainer LH	\$ 40.00
1	Front bumper side retainer RH	\$ 40.00
<del>1</del>	<del>Front bumper lamp LH</del>	<del>\$ 28.00</del>
<del>1</del>	<del>Front bumper lamp RH</del>	<del>\$ 28.00</del>
<del>1</del>	<del>Front bumper beam</del>	<del>\$ 135.00</del>
1	Front grille	\$ 110.00
1	Front grille logo	\$ 50.00
1	Bonnet	\$ 210.00
<del>1</del>	<del>Bonnet hinges LH</del>	<del>\$ 33.00</del>
<del>1</del>	<del>Bonnet hinges RH</del>	<del>\$ 33.00</del>
1	Bonnet lock	\$ 73.00
<del>1</del>	<del>Bonnet lock catch</del>	<del>\$ 25.00</del>
<del>1</del>	<del>Front brace panel</del>	<del>\$ 43.00</del>
1	Front headlamp LH	\$ 90.00
1	Front headlamp RH	\$ 90.00
1	Front headlamp panel LH	\$ 85.00
1	Front headlamp panel RH	\$ 85.00
<del>1</del>	<del>Front support panel</del>	<del>\$ 70.00</del>
<del>1</del>	<del>Front fender RH</del>	<del>\$ 125.00</del>
	1033.00	\$ 1,553.00
1	Front bumper clips (1 set)	\$ 35.00
1	Front number plate	\$ 35.00
<del>1</del>	<del>Bonnet insulator</del>	
	70.00 S/N	\$ 70.00

# YEW TEE AUTOMOBILE TECH PTE LTD

HQ: BLK 6 WOODLANDS ROAD 399F YEW TEE IND EST 5(678006)

TEL: 6765 3373 / 6762 2081 / 6764 9042 FAX: 6760 4895

EMAIL: [ytauto@singnet.com.sg](mailto:ytauto@singnet.com.sg)

Branch: Synergy@KB, 25 Kaki Bukit Road 4 #01-61 S(417800)

Tel: 6702 3113 (3Lines) Fax: 6702 3773

EMAIL: [ytauto2@singnet.com.sg](mailto:ytauto2@singnet.com.sg)

ROC: 200311009C GST: 200311009C

Website: [www.ytauto.com.sg](http://www.ytauto.com.sg)

Qty.	Description Of Parts	Pricing
<b>LABOUR</b>		
	To apply undercoating on the repaired and replaced panels for rust protection.	\$ 80.00 <i>140</i>
	To disconnect and reconnect, check electrical wiring harness wire, sockets, replace damaged parts.	\$ 50.00 <i>100</i>
	To remove & replace the above damaged parts, straighten, knock out, realign & repair including cut & weld body panels. To re-adjust to the original position using power tools.	\$ 950.00 <i>1100</i>
	To spray painting on the replaced & repair parts, prepare spray such as masking tape the unaffected areas with papers, cleaning & sanding of surfaces, final polishing & waxing are also available.	\$ 850.00 <i>1100</i>
	<i>6 days 11 hrs</i> LABOUR	\$ 1,930.00 <i>1060.00</i>
	Sub Total.	\$ 3,553.00
	Add 15%	\$ 532.95
		\$ 4,085.95
	7% GST	\$ 286.02
	Grand Total	\$ 4,371.97

YTA Auto Consultants hence notify the Repairer of the following:

- To resurvey before minor spray painting
- To replace damaged part(s) during resurvey
- Parts prices are subject to confirmation
- The parts survey is on a "Without Prejudice" basis
- No legal modification is allowed
- To govern only notices must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

If the damage is beyond the market value, kindly counter offer the economy repair value of the vehicle for us to consider.

## Shu Pei (LKKAuto)

---

**From:** Jenny Toh <jenny.toh@qbe.com>  
**Sent:** Wednesday, 4 July 2018 3:02 PM  
**To:** Shu Pei (LKKAuto)  
**Cc:** Hsiao Tong (LKKAuto); Jenny Toh  
**Subject:** Accident involving SGU3869Y (NTUC) claiming against YK1038G (QBE) \*\*\*LKK  
REF:CC4/QBE18005447/Npb3  
**Attachments:** YK1038G.pdf

Our ref: VC011172

Hi Shu Pei

Please find attached as per requested.

regards

---

Jenny Toh  
Senior Assistant, Claims  
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225  
Email: [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



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**From:** Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]  
**Sent:** Tuesday, 3 July, 2018 10:29 AM  
**To:** Jenny Toh <jenny.toh@qbe.com>  
**Cc:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Subject:** RE: Accident involving SGU3869Y (NTUC) claiming against YK1038G (QBE) \*\*\*LKK REF:CC4/QBE18005447/Npb3

### WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shu Pei (LKKAuto)

**Sent:** Tuesday, 5 June 2018 12:13 PM

**To:** 'Jenny Toh' <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: Accident involving SGU3869Y (NTUC) claiming against YK1038G (QBE) \*\*\*LKK REF:CC4/QBE18005447/Npb3

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shu Pei (LKKAuto)

**Sent:** Thursday, 24 May 2018 2:55 PM

**To:** 'Jenny Toh' <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: Accident involving SGU3869Y (NTUC) claiming against YK1038G (QBE) \*\*\*LKK REF:CC4/QBE18005447/Npb3

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

---

**From:** Shu Pei (LKKAuto)  
**Sent:** Tuesday, 24 April 2018 10:16 AM  
**To:** 'Jenny Toh' <jenny.toh@qbe.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>  
**Subject:** RE: Accident involving SGU3869Y (NTUC) claiming against YK1038G (QBE) \*\*\*LKK REF:CC4/QBE18005447/Npb3

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shu Pei (LKKAuto)  
**Sent:** Thursday, 29 March 2018 3:12 PM  
**To:** 'Jenny Toh' <jenny.toh@qbe.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>  
**Subject:** RE: Accident involving SGU3869Y (NTUC) claiming against YK1038G (QBE) \*\*\*LKK REF:CC4/QBE18005447/Npb3

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Shu Pei (LKKAuto)  
**Sent:** Monday, 26 March 2018 7:54 PM  
**To:** 'Jenny Toh' <jenny.toh@qbe.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>  
**Subject:** RE: Accident Involving SGU3869Y (NTUC) claiming against YK1038G (QBE) \*\*\*LKK REF:CC4/QBE18005447/Npb3

**WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SGU 3869Y at M/s Yew Tee Automobile Tech Pte Ltd.

Please be informed that preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAuto)  
**Sent:** Thursday, 22 March 2018 5:38 PM  
**To:** 'Jenny Toh' <jenny.toh@qbe.com>; assignments <assignments@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Accident involving SGU3869Y (NTUC) claiming against YK1038G (QBE)

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jenny Toh [<mailto:jenny.toh@qbe.com>]  
**Sent:** Thursday, 22 March 2018 4:13 PM  
**To:** assignments <assignments@lkkauto.com>

**Cc:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Subject:** Accident involving SGU3869Y (NTUC) claiming against YK1038G (QBE)

Our ref: VC011172

Dear Sir

Kindly survey the TP claim

Insured : YK1038G

TP Vehicle:SGU3869Y

Date of accident: 07/02/2018

Contact : as blow

Kindly acknowledge receipt.

---

Jenny Toh  
Senior Assistant, Claims  
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225  
Email: [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



**From:** Syaheeda Nacah Binte Mohamed Othman

**Sent:** Thursday, 22 March, 2018 2:23 PM

**To:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Cc:** [utauto@singnet.com.sg](mailto:utauto@singnet.com.sg)

**Subject:** FW: Accident involving SGU3869Y (NTUC) claiming against YK1038G (QBE)

Hi Jenny,

Please assist.

Thanks.

Syaheeda Othman  
Senior Executive, Claims  
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd  
DID: +6477 1130 Fax: +6533 3270  
Email: [nyaheeda.othman@qbe.com](mailto:nyaheeda.othman@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)

---

**From:** YT(HQ) [<mailto:utauto@singnet.com.sg>]  
**Sent:** Thursday, 22 March, 2018 1:16 PM  
**To:** Syaheeda Nacah Binte Mohamed Othman <[nyaheeda.othman@qbe.com](mailto:nyaheeda.othman@qbe.com)>  
**Cc:** [utauto@singnet.com.sg](mailto:utauto@singnet.com.sg)  
**Subject:** Accident involving SGU3869Y (NTUC) claiming against YK1038G (QBE)

Hi Syaheeda,

Attached report and estimate

Kindly arrange PRI at Yew Tee HQ.

Kindly let us have the list of surveyor to choose for conduct the pre-repair survey.

Kindly let us have the officer-in-charge too.

Best Regards

Ms Lai Yee Meng



**Yew Tee Automobile Tech Pte Ltd**

HQ:  
Blk 6 Woodlands Road 399F  
Yew Tee Ind. Est  
Singapore 678006  
DID: 6765 3373 / 6762 2081 / 6764 9042 Fax: 6760 4895  
Email: [utauto@singnet.com.sg](mailto:utauto@singnet.com.sg)

Branch Office:  
Synergy@KB, 25 Kaki Bukit Road  
Unit No #01-60/61  
Singapore 417800  
DID: 6702 3113  
Email: [utauto2@singnet.com.sg](mailto:utauto2@singnet.com.sg)



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## Hsiao Tong (LKKAuto)

---

**From:** YT(HQ) <info@yewteegroup.com>  
**Sent:** Tuesday, 7 August 2018 12:37 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** YEW TEE GROUP  
**Subject:** SGU3869Y FULL CLAIM DOCUMENTS  
**Attachments:** SGU3869Y Full Claim Documents.pdf

Hi Hsiao Tong,

Attached as per requested.

Thank you

Best Regards

*Vinnie Lim*



### Yew Tee Automobile Tech Pte Ltd

HQ:  
Blk 6 Woodlands Road 399F  
Yew Tee Ind. Est  
Singapore 678006  
DID: 6765 3373 / 6762 2081 / 6764 9042 Fax: 6760 4895  
Email: [utauto@singnet.com.sg](mailto:utauto@singnet.com.sg)

Branch Office:  
Synergy@KB, 25 Kaki Bukit Road 4  
Unit No #01-60/61  
Singapore 417800  
DID: 6702 3113  
Email: [utauto2@singnet.com.sg](mailto:utauto2@singnet.com.sg)

Branch Office:  
39 Woodlands Close,  
#01-12 Mega@Woodlands  
Singapore 737856  
DID: 62562081  
Email: [info@yewteegroup.com](mailto:info@yewteegroup.com)



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## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 1 October 2018 9:52 AM  
**To:** 'Jenny Toh'  
**Cc:** Admin A  
**Subject:** <Seek Mandate> Accident involving SGU3869Y (NTUC) claiming against YK1038G (QBE) \*\*\*LKK REF:CC4/QBE18005447/Npb3  
**Attachments:** LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; LKK Resurvey Photos.pdf; TP LOD\_SGU3869Y.pdf

Your ref : **VC011172**  
Our ref : CC4/QBE18005447/Npb3q2

Dear Sirs/Madam,

### ACCIDENT INVOLVING YK1038G(OI) & SGU3869Y(TP) ON 07/02/2018

We refer to the above matter.

The accident occurred when our insured driver reversed and hit third party vehicle. Liability is not in our insured's favour.

We have informed insured about third party claim and they will let insurance to settle.

We seek your approval to offer Third Party repairer " **YEW TEE AUTOMOBILE TECH PTE LTD**" at **\$2,090.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 3,801.71	\$ 1,819.00
2. Loss of Use (4days x \$60.00)	\$ 240.00	\$ 240.00 (4days x\$60.00)
3. LTA/GIA search fee	\$ 31.00	\$ 31.00
Total	\$ 4,072.71	<b><u>\$ 2,090.00</u></b>

\*\*04days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Jenny Toh <jenny.toh@qbe.com>  
**Sent:** Wednesday, 4 July 2018 3:02 PM

## Certificate of Insurance

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)  
MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) RULES, 1960  
ROAD TRANSPORT ACT, 1987 (MALAYSIA)  
MOTOR VEHICLES (THIRD PARTY RISKS) RULES, 1959 (MALAYSIA)

Certificate Number: 5054204504-05

Cover : drive CLASSIC

1. Index mark and Registration Number of Vehicle : **5GU3869Y**  
Chassis Number : PM2L701S002142689
2. Name of Policyholder : **MOHAMAD FIRDAUS BIN ABDUL TALIF**
3. Effective Date of Insurance : **15 May 2017**
4. Expiry Date of Insurance : **14 May 2018**
5. Persons or Classes of Persons entitled to drive#  
(a) The Policyholder.  
(b) Any other person who is driving on the Policyholder's order or with his/her permission.  
Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.
6. Limitations as to Use#  
(a) Use for social domestic and pleasure purposes and in connection with the Policyholder's business or profession.

**This Policy does not cover**

- (a) Use for hire or reward.
- (b) Use for racing, pace-making, reliability trial or speed-testing.
- (c) Use for the carriage of goods (other than samples) in connection with any trade or business.
- (d) Use for any purpose in connection with the Motor Trade.

# Limitations rendered Inoperative by Section 8 of the Motor Vehicle (Third Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS (SECTION 1)	: S\$600
EXCESS (SECTION 2)	: N/A
WINDSCREEN EXCESS	: S\$100
ADDITIONAL EXCESS	: N/A
UNNAMED DRIVER EXCESS	: PLEASE REFER OVERLEAF
REPAIR AT OWNER'S PREFERRED WORKSHOP	: NO
INSURE WITH COE	: YES
NCD PROTECTION	: NO
TRANSPORT ALLOWANCE	: NO
EXCESS WAIVER	: NO
PRIMARY DRIVER	: MOHAMAD FIRDAUS BIN ABDUL TALIF
NAMED DRIVER (1)	: N/A
NAMED DRIVER (2)	: N/A
HIRE PURCHASE COMPANY	: HONG LEONG FINANCE LTD
SUM INSURED	: MARKET VALUE OF INSURED VEHICLE AT TIME OF LOSS

I/We hereby Certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)

Agency : S & M ALLIANCE PTE LTD (00000614373)  
Date of Issue : 15 May 2017 14:38 hrs

For NTUC INCOME INSURANCE CO-OPERATIVE LIMITED



Countersigned By:

Authorised Officer



Chief Executive



26.06.2018

QBE Insurance International Ltd  
1 Raffles Quay  
#29-10 South Tower  
Singapore 048583

**Attn: Motor Claims Department**

Dear Sirs,

**ACCIDENT INVOLVING VEHICLE: SGU3869Y & YK1038G on 07.02.2018**

We are the authorized repair workshop for the owner of motor vehicle no: SGU3869Y which was involved in the captioned accident with your insured vehicle: YK1038G. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

01)	Lump Sum Repair	\$	1,700.00
02)	TP Search Fee	\$	27.10
03)	GIA search fee	\$	1.87
		<u>\$</u>	<u>1,728.97</u>
	GST 7%	\$	121.03
	Sub Total	\$	1,850.00
	Loss of use 4 days @ \$60/day	\$	240.00
	Grand Total	<u>\$</u>	<u>2,090.00</u>

We enclosed herewith the following documents to support the claims:-

- a) Tax Invoice
- b) GIA report

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

Thank you  
Yours faithfully

  
Shaun Toh - 97432262



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC4/QBE18005447/Npb3

06 JULY 2018

**SIONG BEE INDUSTRIES PTE LTD**  
8 BENOI ROAD  
SINGAPORE 629883  
ATTN: THE MANAGEMENT

Dear Sir/Madam,

**ACCIDENT INVOLVING YK 1038G & SGU 3869Y ON 07/02/2018**

We refer to the above accident where we are acting for QBE Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Chew Hsiao Tong (Ms)  
Case Handler  
DID: 6742 3197  
FAX: 6741 4108  
Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

c.c. *QBE Insurance (Singapore) Pte Ltd*  
*(Motor Claims Dept)*

## LETTER OF AUTHORITY

To whom it may concern,

ACCIDENT INVOLVING : SGU3869Y and YK1038G on 07/02/2018

I/We MOHAMAD FIRDAUS BIN ABDUL TALIF Reg No.: S8521263Z

Owner of motor vehicle no : SGU3869Y do hereby appoint M/S YEW TEE AUTOMOBILE TECH PTE LTD as my/our authorized representative to write, negotiate and settle my/our claims against the other party involved in the abovementioned accident. M/S YEW TEE AUTOMOBILE TECH PTE LTD shall have absolute discretion to settle the matter at the best terms.

I/WE also confirm and instruct that any agreed settlement sum in respect of my/our claims be paid to M/S YEW TEE AUTOMOBILE TECH PTE LTD and such payment will constitute a full and final discharge of my/our claims.

I/WE further authorize M/S YEW TEE AUTOMOBILE TECH PTE LTD to execute the discharge voucher on my/our behalf.

Signature of Owner,





## DISCHARGE VOUCHER

Without Prejudice  
Save As to Costs

Your Reference : SGU 3869Y  
Our Reference : VC011172

I/We, **Mohamad Firdaus Bin Abdul Talif** do hereby acknowledge the sum of Singapore Dollars: Two Thousand Ninety only (S\$2,090.00) being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, '**Siong Bee Industries Pte Ltd**', over damage to my/our vehicle **SGU3869Y** from an accident involving **SGU3869Y** and **YK1038G** at/along **Jurong Island Pass Office Carpark**, which occurred on **07 Feb 2018** at about **10:20hrs**.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured '**Siong Bee Industries Pte Ltd**', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 30 of (month) October (year) 2018

x   
Signature

Mohamad Firdaus Bin Abdul Talif

Claimant's Name

88521263Z

FIN/NRIC No.

Bik 635A Senja Road

#06-243 S (671635)

Address



Company stamp if applicable

  
Witness's Signature

Lim Min Hui

Witness's Name

G2666559C

FIN/NRIC No.

BK 6 Woodlands Road

399F Yew Tee Industrial Estate

Singapore 61006

Address

Please return to:  
General Claims Department  
QBE Insurance (Singapore) Pte Ltd  
1 Raffles Quay  
#29-10 South Tower  
Singapore 048583  
(By Fax: 6534 5356)

**YEW TEE AUTOMOBILE TECH PTE LTD**

HQ: BLK 6 WOODLANDS ROAD 399-F YEW TEE IND EST S(678006)

BR: SYNERGY@KB, 25 KAKI BUKIT ROAD 4 #01-61 S(417800)

BR: MEGA@WOODLANDS, 39 WOODLANDS CLOSE #01-12 S(737856)

GST Reg No. 200311009C

Singapore

67653373 67023113

INFO@YEWTEEGROUP.COM

WWW.YEWTEEGROUP.COM

Company Registration No. 200311009C

**ADDRESS**

QBE INSURANCE (SINGAPORE)

PTE LTD

QBE INSURANCE

(INTERNATIONAL) LTD

**TP TAX INVOICE MC1806001****DATE** 26/06/2018**VEHICLE NO.**

SGU3869Y

**ACTIVITY****QTY****RATE****TAX****AMOUNT**

Lump Sum Repair

1

1,700.00

7% SR

1,700.00

Cheque should be crossed &amp; made payable to "YEW TEE AUTOMOBILE TECH PTE LTD" and strictly send to our HQ address.

**SUBTOTAL**

1,700.00


**GST TOTAL**

119.00

**TOTAL****SGD 1,819.00**

Accepted By

Accepted Date

  
**ISSUED BY STAFF****E. & O.E.**

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-18-022014  
Date of Request: 09/02/2018

Your Ref No: Online Purchase

Yew Tee Automobile Tech Pte Ltd  
Blk 6 Woodlands Road 399F,  
Yew Tee Ind Estate  
Singapore 678006

Dear Sir/Madam,

Enquiry Date 09/02/2018  
Enquiry By Toh Tze Chang  
TP Vehicle No. YK1038G  
Accident Date 07/02/2018

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
YK1038G	QBE Insurance (Singapore) Pte Ltd	18/06/2017-17/06/2018	62246633

Thank You.

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6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-18-022014  
Date of Request: 09/02/2018

Your Ref No: Online Purchase

Yew Tee Automobile Tech Pte Ltd  
Blk 6 Woodlands Road 399F,  
Yew Tee Ind Estate  
Singapore 678006

Dear Sir/Madam,

Enquiry Date 09/02/2018  
Enquiry By Toh Tze Chang  
TP Vehicle No YK1038G  
Accident Date 07/02/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

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For GIARMC Official use

Date:

☒ GIRO ☐ Cash ☐ Cheque

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**SEARCH RESULTS**

Our Ref No: GR-18-022022  
Date of Request: 09/02/2018

Your Ref No: Online Purchase

Yew Tee Automobile Tech Pte Ltd  
Blk 6 Woodlands Road 399F,  
Yew Tee Ind Estate  
Singapore 678006

Dear Sir/Madam,

**Your Search Criteria:**

Date of Accident: 07/02/2018  
Place of Accident: JURONG ISLAND PASS OFFICE CP  
Client Vehicle No: SGU3869Y

With reference to your search criteria for the accident report, the following documents were found to closely match your search criteria:

REQ. VEHICLE	ACCIDENT LOCATION	ACCIDENT DATE
YK1038G	JURONG ISLAND CHECKPOINT ARMY CAMP CARPARK	07/02/2018 10:20

Thank You.

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RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-18-022024  
Date of Request: 09/02/2018

Your Ref No: Online Purchase

Yew Tee Automobile Tech Pte Ltd  
Blk 6 Woodlands Road 399F,  
Yew Tee Ind Estate  
Singapore 678006

Dear Sir/Madam,

Date of Accident: 07/02/2018  
Vehicle No: SGU3869Y  
Place of Accident: JURONG ISLAND PASS OFFICE CARPARK  
Involving Vehicle No: YK1038G

With reference to your application for the accident report, we have attached the following accident reports as requested

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
YK1038G	JURONG ISLAND PASS OFFICE CARPARK	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

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Thank You.

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For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-18-022022  
Date of Request: 09/02/2018

Your Ref No: Online Purchase

Yew Tee Automobile Tech Pte Ltd  
Blk 6 Woodlands Road 399F,  
Yew Tee Ind Estate  
Singapore 678006

Dear Sir/Madam,

**Your Search Criteria:**

Date of Accident: 07/02/2018  
Place of Accident: JURONG ISLAND PASS OFFICE CP  
Client Vehicle No: SGU3869Y

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

---

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

## Hsiao Tong (LKKAUTO)

**From:** Jenny Toh <jenny.toh@qbe.com>  
**Sent:** Monday, 1 October 2018 11:36 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Jenny Toh  
**Subject:** <Seek Mandate> Accident involving SGU3869Y (NTUC) claiming against YK1038G (QBE) \*\*\*LKK REF:CC4/QBE18005447/Npb3  
**Attachments:** LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; LKK Resurvey Photos.pdf; TP LOD\_SGU3869Y.pdf

Hi Hsiao Tong

Please proceed.

---

Jenny Toh  
Senior Assistant, Claims  
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225  
Email: [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



---

**From:** Hsiao Tong (LKKAUTO) [mailto:[chewht@lkkauto.com](mailto:chewht@lkkauto.com)]  
**Sent:** Monday, 1 October, 2018 9:52 AM  
**To:** Jenny Toh <jenny.toh@qbe.com>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** <Seek Mandate> Accident involving SGU3869Y (NTUC) claiming against YK1038G (QBE) \*\*\*LKK REF:CC4/QBE18005447/Npb3

Your ref : VC011172  
Our ref : CC4/QBE18005447/Npb3q2

Dear Sirs/Madam,

### ACCIDENT INVOLVING YK1038G(OI) & SGU3869Y(TP) ON 07/02/2018

We refer to the above matter.

The accident occurred when our insured driver reversed and hit third party vehicle. Liability is not in our insured's favour.

We have informed insured about third party claim and they will let insurance to settle.

We seek your approval to offer Third Party repairer "YEW TEE AUTOMOBILE TECH PTE LTD" at \$2,090.00(all-in).

The summary is as follows: -



	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 3,801.71	\$ 1,819.00
2. Loss of Use (4days x \$60.00)	\$ 240.00	\$ 240.00 (4days x\$60.00)
3. LTA/GIA search fee	\$ 31.00	\$ 31.00
Total	\$ 4,072.71	<b>\$ 2,090.00</b>

\*\*04days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Sent:** Wednesday, 4 July 2018 3:02 PM

**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Subject:** Accident involving SGU3869Y (NTUC) claiming against YK1038G (QBE) \*\*\*LKK REF:CC4/QBE18005447/Npb3

Our ref: VC011172

Hi Shu Pei

Please find attached as per requested.

regards

---

Jenny Toh  
Senior Assistant, Claims  
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225  
Email: [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



**From:** Shu Pei (LKKAuto) [mailto:shupe@lkkauto.com]

**Sent:** Tuesday, 3 July, 2018 10:29 AM

**To:** Jenny Toh <jenny.toh@qbe.com>

**Cc:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Subject:** RE: Accident involving SGU3869Y (NTUC) claiming against YK1038G (QBE) \*\*\*LKK

REF:CC4/QBE18005447/Npb3

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Shu Pei (LKKAuto)

**Sent:** Tuesday, 5 June 2018 12:13 PM

**To:** 'Jenny Toh' <jenny.toh@qbe.com>

**Cc:** Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Subject:** RE: Accident involving SGU3869Y (NTUC) claiming against YK1038G (QBE) \*\*\*LKK

REF:CC4/QBE18005447/Npb3

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Shu Pei (LKKAuto)  
**Sent:** Thursday, 24 May 2018 2:55 PM  
**To:** 'Jenny Toh' <jenny.toh@qbe.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Subject:** RE: Accident involving SGU3869Y (NTUC) claiming against YK1038G (QBE) \*\*\*LKK  
REF:CC4/QBE18005447/Npb3

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shu Pei (LKKAuto)  
**Sent:** Tuesday, 24 April 2018 10:16 AM  
**To:** 'Jenny Toh' <jenny.toh@qbe.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>  
**Subject:** RE: Accident involving SGU3869Y (NTUC) claiming against YK1038G (QBE) \*\*\*LKK  
REF:CC4/QBE18005447/Npb3

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Shu Pei (LKKAuto)  
**Sent:** Thursday, 29 March 2018 3:12 PM  
**To:** 'Jenny Toh' <jenny.toh@qbe.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>

**Subject:** RE: Accident involving SGU3869Y (NTUC) claiming against YK1038G (QBE) \*\*\*LKK  
**REF:**CC4/QBE18005447/Npb3

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Shu Pei (LKKAuto)

**Sent:** Monday, 26 March 2018 7:54 PM

**To:** 'Jenny Toh' <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Zaini (LKK Auto) <[Zaini@lkkauto.com](mailto:Zaini@lkkauto.com)>

**Subject:** RE: Accident involving SGU3869Y (NTUC) claiming against YK1038G (QBE) \*\*\*LKK  
**REF:**CC4/QBE18005447/Npb3

**WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SGU 3869Y at M/s Yew Tee Automobile Tech Pte Ltd.

Please be informed that preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Admin-D (LKKAuto)  
**Sent:** Thursday, 22 March 2018 5:38 PM  
**To:** 'Jenny Toh' <jenny.toh@qbe.com>; assignments <assignments@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Accident involving SGU3869Y (NTUC) claiming against YK1038G (QBE)

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jenny Toh [<mailto:jenny.toh@qbe.com>]  
**Sent:** Thursday, 22 March 2018 4:13 PM  
**To:** assignments <assignments@lkkauto.com>  
**Cc:** Jenny Toh <jenny.toh@qbe.com>  
**Subject:** Accident involving SGU3869Y (NTUC) claiming against YK1038G (QBE)

Our ref: VC011172

Dear Sir

Kindly survey the TP claim

Insured : YK1038G  
TP Vehicle:SGU3869Y  
Date of accident: 07/02/2018  
Contact : as blow

Kindly acknowledge receipt.

---

Jenny Toh  
Senior Assistant, Claims  
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225  
Email: [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



**From:** Syaheeda Nacah Binte Mohamed Othman  
**Sent:** Thursday, 22 March, 2018 2:23 PM  
**To:** Jenny Toh <jenny.toh@qbe.com>  
**Cc:** [utauto@singnet.com.sg](mailto:utauto@singnet.com.sg)  
**Subject:** FW: Accident involving SGU3869Y (NTUC) claiming against YK1038G (QBE)

Hi Jenny,

Please assist.

Thanks.

Syaheeda Othman  
Senior Executive, Claims  
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd  
DID: +6477 1130 Fax: +6533 3270  
Email: [syaheeda.othman@qbe.com](mailto:syaheeda.othman@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)

---

**From:** YT(HQ) [<mailto:utauto@singnet.com.sg>]  
**Sent:** Thursday, 22 March, 2018 1:16 PM  
**To:** Syaheeda Nacah Binte Mohamed Othman <[syaheeda.othman@qbe.com](mailto:syaheeda.othman@qbe.com)>  
**Cc:** [utauto@singnet.com.sg](mailto:utauto@singnet.com.sg)  
**Subject:** Accident involving SGU3869Y (NTUC) claiming against YK1038G (QBE)

Hi Syaheeda,

Attached report and estimate

Kindly arrange PRI at Yew Tee HQ.

Kindly let us have the list of surveyor to choose for conduct the pre-repair survey.

Kindly let us have the officer-in-charge too.

Best Regards

Ms Lai Yee Meng



**Yew Tee Automobile Tech Pte Ltd**

HQ:  
Blk 6 Woodlands Road 399F  
Yew Tee Ind. Est  
Singapore 678006  
DID: 6765 3373 / 6762 2081 / 6764 9042 Fax: 6760 4895  
Email: [utauto@singnet.com.sg](mailto:utauto@singnet.com.sg)

Branch Office:  
Synergy@KB, 25 Kaki Bukit Road  
Unit No #01-60/61  
Singapore 417800  
DID: 6702 3113  
Email: [utauto2@singnet.com.sg](mailto:utauto2@singnet.com.sg)



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# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

QBE INSURANCE (SINGAPORE) PTE LTD

Ref : CC4/QBE18005447/Npb3q2

1 RAFFLES QUAY #29-10 SOUTH  
TOWERSINGAPORE 048583

Date : 28-11-2018



Code : QBE

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	YK 1038G	Veh. Inspected	SGU 3869Y
Policy No.	8-XM109294-MVA-R018	Coverage (\$)	0.00
Claim No.	VC011172	Excess (\$)	0.00
Assign From	JENNY	Assign Date	22/03/2018

## 2. Vehicle Particulars & Condition

Make & Model	PERODUA KELISA EZ A	c.c	989
Engine No.	HIDDEN	Year of Reg.	2007
Chassis No.	PM2L701S002142689	Colour	ORANGE
Odometer	145606	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	165/60 R14	FALKEN	5 mm
L/H Front Tyre	165/60 R14	FALKEN	5 mm
R/H Rear Tyre	165/60 R14	FALKEN	5 mm
L/H Rear Tyre	165/60 R14	FALKEN	5 mm

## 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION.  
DAMAGES SEE DETAILS.

## 5. General Information

Accident Date	07/02/2018	Inspection Date	23/03/2018
Survey held at	YEW TEE AUTOMOBILE TECH PL (HQ) BLK 6 WOODLANDS ROAD 399F YEW TEE IND. ESTATE SINGAPORE 678006		

## 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.  
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

## 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	4 Working Days
-------------------------------------	----------------





# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SGU 3869Y

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b><u>REPLACEMENT OF PARTS</u></b>				
1	FRONT BUMPER	BUCKLED	160.00	160.00
1	FRONT BUMPER SIDE RETAINER LH	NECESSARY	40.00	40.00
1	FRONT BUMPER SIDE RETAINER RH	NECESSARY	40.00	40.00
1	FRONT BUMPER LAMP LH	SERVICEABLE	28.00	-
1	FRONT BUMPER LAMP RH	SERVICEABLE	28.00	-
1	FRONT BUMPER BEAM	SERVICEABLE	135.00	-
1	FRONT GRILLE	CRACKED	110.00	110.00
1	FRONT GRILLE LOGO	NECESSARY	50.00	50.00
1	BONNET	DENTED	210.00	210.00
1	BONNET HINGE LH	SERVICEABLE	33.00	-
1	BONNET HINGE RH	SERVICEABLE	33.00	-
1	BONNET LOCK	JAMMED	73.00	73.00
1	BONNET LOCK CATCH	SERVICEABLE	25.00	-
1	FRONT BRACE PANEL	SERVICEABLE	43.00	-
1	FRONT HEADLAMP LH	SCRATCHED	90.00	90.00
1	FRONT HEADLAMP RH	SCRATCHED	90.00	90.00
1	FRONT HEADLAMP PANEL LH	CRACKED	85.00	85.00
1	FRONT HEADLAMP PANEL RH	CRACKED	85.00	85.00
1	FRONT SUPPORT PANEL	SERVICEABLE	70.00	-
1	FRONT FENDER RH	SERVICEABLE	125.00	-
			1,553.00	1,033.00
<b><u>SPECIAL NETT ITEMS</u></b>				
1	SET FRONT BUMPER CLIPS (SN)	NECESSARY	35.00	35.00
1	FRONT NUMBER PLATE (SN)	DENTED	35.00	35.00
			70.00	70.00
<b><u>LABOUR</u></b>				
TO APPLY UNDERCOATING ON THE REPAIRED AND REPLACED PANELS FOR RUST PROTECTION.			80.00	40.00
TO DISCONNECT AND RECONNECT ,CHECK ELECTRICAL WIRING HARNESS WIRE,SOCKETS ,REPLACE DAMAGED PARTS.			50.00	20.00

Report Ref No. CC4/QBE18005447/Npb3q2



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No. 2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO REMOVE & REPLACE THE ABOVE DAMAGED PARTS ,STRAIGHTEN ,KNOCK OUT,REALIGN & REPAIR INCLUDING CUT & WELD BODY PANELS .TO RE-ADJUST TO THE ORIGINAL POSITION USING POWER TOOLS.		950.00	600.00
	TO SPRAY PAINTING ON THE REPLACED & REPAIR PARTS ,PREPARE SPRAY SUCH AS MASKING TAPE THE UNAFFECTED AREAS WITH PAPER ,CLEANING & SANDING OF SURFACES, FINAL POLISING & WAXING ARE ALSO AVAILABLE.		850.00	400.00
			1,930.00	1,060.00
<b>GRAND TOTAL</b>			<b>3,553.00</b>	<b>2,163.00</b>
<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>				<b>1,700.00</b>

Report Ref No. CC4/QBE18005447/Npb3q2

MUHAMMAD NAZRIL BIN ABDULLAH

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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