

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 1 October 2018 9:52 AM
To: 'Jenny Toh'
Cc: Admin A
Subject: <Seek Mandate> Accident involving SGU3869Y (NTUC) claiming against YK1038G (QBE) ***LKK REF:CC4/QBE18005447/Npb3
Attachments: LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; LKK Resurvey Photos.pdf; TP LOD_SGU3869Y.pdf

Your ref : **VC011172**

Our ref : CC4/QBE18005447/Npb3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING YK1038G(OI) & SGU3869Y(TP) ON 07/02/2018

We refer to the above matter.

The accident occurred when our insured driver reversed and hit third party vehicle. Liability is not in our insured's favour.

We have informed insured about third party claim and they will let insurance to settle.

We seek your approval to offer Third Party repairer " **YEW TEE AUTOMOBILE TECH PTE LTD**" at **\$2,090.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 3,801.71	\$ 1,819.00
2. Loss of Use (4days x \$60.00)	\$ 240.00	\$ 240.00 (4days x\$60.00)
3. LTA/GIA search fee	\$ 31.00	\$ 31.00
Total	\$ 4,072.71	<u>\$ 2,090.00</u>

**04days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Toh <jenny.toh@qbe.com>

Sent: Wednesday, 4 July 2018 3:02 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Jenny Toh <jenny.toh@qbe.com>

Subject: Accident involving SGU3869Y (NTUC) claiming against YK1038G (QBE) ***LKK REF:CC4/QBE18005447/Npb3

Our ref: VC011172

Hi Shu Pei

Please find attached as per requested.

regards

Jenny Toh
Senior Assistant, Claims
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1225
Email: jenny.toh@qbe.com
Visit us on the web at www.qbe.com.sg



From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Tuesday, 3 July, 2018 10:29 AM

To: Jenny Toh <jenny.toh@qbe.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Accident involving SGU3869Y (NTUC) claiming against YK1038G (QBE) ***LKK REF:CC4/QBE18005447/Npb3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Tuesday, 5 June 2018 12:13 PM

To: 'Jenny Toh' <jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Accident involving SGU3869Y (NTUC) claiming against YK1038G (QBE) ***LKK
REF:CC4/QBE18005447/Npb3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Thursday, 24 May 2018 2:55 PM

To: 'Jenny Toh' <jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Accident involving SGU3869Y (NTUC) claiming against YK1038G (QBE) ***LKK
REF:CC4/QBE18005447/Npb3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Tuesday, 24 April 2018 10:16 AM

To: 'Jenny Toh' <jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>

Subject: RE: Accident involving SGU3869Y (NTUC) claiming against YK1038G (QBE) ***LKK
REF:CC4/QBE18005447/Npb3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Thursday, 29 March 2018 3:12 PM

To: 'Jenny Toh' <jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>

Subject: RE: Accident involving SGU3869Y (NTUC) claiming against YK1038G (QBE) ***LKK
REF:CC4/QBE18005447/Npb3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Monday, 26 March 2018 7:54 PM

To: 'Jenny Toh' <jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>

Subject: RE: Accident involving SGU3869Y (NTUC) claiming against YK1038G (QBE) ***LKK
REF:CC4/QBE18005447/Npb3

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SGU 3869Y at M/s Yew Tee Automobile Tech Pte Ltd.

Please be informed that preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Thursday, 22 March 2018 5:38 PM

To: 'Jenny Toh' <jenny.toh@qbe.com>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Accident involving SGU3869Y (NTUC) claiming against YK1038G (QBE)

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Toh [<mailto:jenny.toh@qbe.com>]

Sent: Thursday, 22 March 2018 4:13 PM

To: assignments <assignments@lkkauto.com>

Cc: Jenny Toh <jenny.toh@qbe.com>

Subject: Accident involving SGU3869Y (NTUC) claiming against YK1038G (QBE)

Our ref: VC011172

Dear Sir

Kindly survey the TP claim

Insured : YK1038G

TP Vehicle:SGU3869Y

Date of accident: 07/02/2018

Contact : as blow

Kindly acknowledge receipt.

Jenny Toh
Senior Assistant, Claims
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1225
Email: jenny.toh@qbe.com
Visit us on the web at www.qbe.com.sg



From: Syaheeda Nacah Binte Mohamed Othman
Sent: Thursday, 22 March, 2018 2:23 PM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: utauto@singnet.com.sg
Subject: FW: Accident involving SGU3869Y (NTUC) claiming against YK1038G (QBE)

Hi Jenny,

Please assist.

Thanks.

Syaheeda Othman
Senior Executive, Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
DID: +6477 1130 Fax : +6533 3270
Email: syaheeda.othman@qbe.com
Visit us on the web at www.qbe.com.sg

From: YT(HQ) [<mailto:utauto@singnet.com.sg>]
Sent: Thursday, 22 March, 2018 1:16 PM
To: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>
Cc: utauto@singnet.com.sg
Subject: Accident involving SGU3869Y (NTUC) claiming against YK1038G (QBE)

Hi Syaheeda,

Attached report and estimate

Kindly arrange PRI at Yew Tee HQ.

Kindly let us have the list of surveyor to choose for conduct the pre-repair survey.

Kindly let us have the officer-in-charge too.

Best Regards

Ms Lai Yee Meng



Yew Tee Automobile Tech Pte Ltd

HQ:

Blk 6 Woodlands Road 399F

Yew Tee Ind. Est

Singapore 678006

DID: 6765 3373 / 6762 2081 / 6764 9042 Fax: 6760 4895

Email: utauto@singnet.com.sg

Branch Office:

Synergy@KB, 25 Kaki Bukit Road

Unit No #01-60/61

Singapore 417800

DID: 6702 3113

Email: utauto2@singnet.com.sg



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