(SSEE) (S	Sundari   CC 4/11/1800 544	et, k	MB OV LKK: IDAC:
* Surveyor:	PSU DOI: ASSIGNMENT VI	3/18	Date / Time : W 2 L X Registered in Merimen: Vh 7 18
Pre-assign / CCU			m. Tienzal on
Insured Vehicle No	, SHA 6933T_ c	Ilaim No.	mit 180 20 881
Name of Insured	C(pr	Policy No.	miomoris
Insured Tel No.	: HP: / 4 / N	dake / Model	: HE UNLINOW!
Excess Sec II :S\$	201210	lace of Accide	ary 10. 4 th array Mrs.
Is driver the owner			TWOS BIODOUS DR.
		)I GIA REPOR	T: YES NO ; TP GIA REPORT (YES / NO
Driver Tel 1	AND LEAST CONTRACT OF THE PROPERTY OF THE PROP	nsured Liability	
SUR 447	813	Translation of the contract of the	
78.1 -4.1	<u> </u>		
INSRS: WSP: VON Tel: Liability: WW RMKS:	WSP: Tel: Liability:	INSRS: WSP: Tel: Liability: RMKS:	INSRS: WSP: Tel: Liability: RMKS:
Date/ Time			
MALIX	SHA GEORGI-X SHOPPED 381-A		STAGE DATE/PIC
A) /ufc.			Non-Reporting ltr (1st): Non-Reporting ltr (2nd):
inT			Non-Reporting ltr (Final):
	4		Notification ltr (if non-pickup): Call OI:
28/3/15 -	Seek lurs landing CEIVED?		After call fir to OI:
1	TO LUNG RECEIVED		Documentation Check List: Handler Typist
30/6/18 -	II V W		Notification ltr (if non-pickup)  After call ltr to Ol:
01718	- twail top: Ds.	2018	Authorisation To Act:
(1,1),			Release Voucher:
4/6/2018	File pass to type mondate		Final Repair Bill:
1146110	W Sent		Car Rental Invoice: Towing Invoice
رساءاله >			LTA/GIA:
	RECEIVED 0 4 JUN 2018 Freyass to Shuper to close		Medical Billi
5.1/110	tel a very le Char Pay le shace		PIR:
21/6/18 -	HOCKALL HI ZNALES 40 CLOSE		Mandate/Reject Instruction:
			Payment Breakdown Form:
PRELIMINARY ADVICE	Date/Time: Sent By:		Post-Repair Photos:
F151. 1 F17 . 77 C. 31			Others:
FINALIZATION Repair Cost:	Date/Time: Confirm with:  SS (days) Reduction: %		Confirm by:
FINAL SETTLEMENT	Date/Time: 14 6 K Confirm with trullene		Email Call
Final Liability:	(Agreed / Assessed) BOLA S/N No.: 15		If NO or B 28, Ass. Lia:
Repair Cost: W 65	ss 1819.00 ss 6w.00 (6 days) FB1W		
Loss of Remal (NOR): Loss of Use (LOU);	SS 600 00 ( 6 days)		CAN DENTE
Loss of Income (LOI)	SS (S x days)		O VI WILE
LOR only LOU only	LOR + LOU LOR + LOI [Tick only one]		
GIA/LTA Search Medical:	ss 7-47		Claim status: Corpal/Reject/Private Sente
Disbutsement:	TEE CONTRACTOR OF THE PROPERTY		2) Report Format: 19
Legal Cost	ss —		3) Survey fee: 4 350.00
Total:	SS 2426.245 Global Sum SS:		
FINAL PAYMENT	Date/Time: 14 618 Confirm with: Emellene	ı lebel	Email Call
Payee 1:	ss 2426.45 Name 1: Leury Auto Pte	CCIO	
Payee 2: (Strike if N.A.) Payee 3: (Strike if N.A.)	SS Name 2: SS Name 3:		



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933 TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Intern	nationale Des Experts En Autor	nobile			
IND	A INTERNATIONA	AL INSURANCE PL	Ref : CC4/III1800544	45/Kpb3			
	ECIL STREET 02 IOB BUILDING	SINGAPORE 049711	Date: 23-03-2018 Code: III2				
1.		Policy Particul	ars :- THIRD PARTY CLA	IM			
	Insured Veh.	SHA 6933T	Veh. Inspected	SLA 4478G			
	Policy No.		Coverage (\$)	0.00			
	Claim No.		Excess (\$)	0.00			
	Assign From		Assign Date	23/03/2018			
2.		Vehicle P	articulars & Condition				
	Make & Model		c.c	0			
	Engine No.	HIDDEN	Year of Reg.				
	Chassis No.		Colour				
	Odometer	살	Steering Modification				
	Brakes						
	General						
3.		Cor	nditions of Tyres				
		Size	Make	Balance			
	R/H Front Tyre			mm			
	L/H Front Tyre			mm			
	R/H Rear Tyre			mm			
	L/H Rear Tyre			mm			
4.		Descr	iption of Damages				
5.		Ger	neral Information	TAS TALL DE UK			
1000	Accident Date	20/03/2018	Inspection Date	23/03/2018			
	Survey held at	LEONG AUTO PTE LTD	LOCATION AND AND AND AND AND AND AND AND AND AN				
		160 SIN MING DRIVE #02-13 SIN MING AUTOCIT SINGAPORE 575722	Y				
5a.			Remarks				
		ON WAS CONDUCTED ON A'					

## LEONG AUTO PTE LTD

160 Sin Ming Drive, Sin Ming AutoCity, #02-13, Singapore 575722 Tel: 62666448 Fax: 62666358 Email: Sales@leongauto.com.sg Business Registration No. 201312846W GST Registration No. 201312846W

Nos Norharm ESTIMATE

Burny Afre Pain

Date: 22/3/2018 DOA: 20/3/2018

Vehicle No: SLA4478G

Make & Model: Honda Fit Parts Price Surveyor S/N Qtv Item Description 430.10 Front L/H Fender 1 69.30 2 Front L/H Fender Inner Shield 73.20 3 Front L/H Fender Quarter Garnish Front L/H Fender Inner Air Guide 108.50 4 626.00 5 Front L/H Head Lamp Front L/H Wheel Hub 160.20 6 7 Front L/H Wheel Hub Bearing 109.40 Front L/H Shock Absorber 502.60 8 9 Front L/H Lower-Arm-254.60 10 Front Bumper Assy 722.00 11 Front Bumper Retainer 71.70 Front Grille 12 147.20 13 Front Grille Logo Emblem 60.70 3,335.50 akanday in padosomowny Less 20% \$ 667.10 a rosec to (viril spirito d from insurance Company 2,668.40 pilly parameter, square (sharp of managed) ; pawojii o jijuogojijoo jijin -A should at our appropriate prairies and prairies Special Nett Items soprance stretch as not some Sundries 50.00 ваи болго (к) — рабешно чес 1 set Front L/H Fender Inner Shield Clips and Ands appropriate to the Company of 2 50.00 1 set Front L/H Head Lamp Clips 5 May 50.00 the Repairer of the following: 1 set Front Bumper Clips ANY VICE COURNITURE DESIGN HORE 50.00 Front L/H Rim 750:00 Front L/H Tyre 500.00 \$ \$ 1,450.00 **Total Parts** 4,118.40 S/N Labour Description Amount Amount Labour for panel beating, cut, weld, and replace damaged 2001 parts. 1,200.00 2 To putty and spray painting damaged portion. 2001 600.00 15% To check wiring, lights and electrical parts for malfunction 50.00 601 4 To perform 4 wheel alignment and balancing. 120.00 To apply anti rust proofing to affected area. 180.00 To remove and install inner garnish and trim to facilitate the Na 5 280.00 6 repair. 10d \$ 380.00 To remove undercarriage to facilitate repairs 2,810.00 Total labour: \$ 5 4,118.40 Total parts \$ 2.810.00 Total labour : 6,928.40 Total repair cost : (Before GST)

# LEONG AUTO PTE LTD

160 Sin Ming Drive, Sin Ming AutoCity, #02-13, Singapore 575722 Tel: 62666448 Fax: 62666358 Email: Sales@leongauto.com.sg Business Registration No. 201312846W GST Registration No. 201312846W

Nos Norharm ESTIMATE

Berry Afre Painy DOA:

3day

22/3/2018

Date: DOA:

20/3/2018

Vehicle No: SLA4478G Make & Model: Honda Fit

	Qty	Model: Honda Fit Item Description	30095	P	arts Price	Surveyor
1	1	Front L/H Fender	R	\$	430.10	×
2	1	Front L/H Fender Inner Shield	1'h	\$	69.30	×
3	1	Front L/H Fender Quarter Garnish	12	\$	73.20	
			In	\$	108.50	X
4	1	Front L/H Fender Inner Air Guide		\$		2
5	1	Front L/H Head Lamp		ordinal.	626.00	7
3	1	Front L/H Wheel Hub		\$	160.20	7
7	1	Front L/H Wheel Hub Bearing		\$	109.40	
3	1	Front L/H Shock Absorber		\$	502.60	7
)	1	Front L/H Lower Arm	n	\$	254.60	7
0	1	Front Bumper Assy	Bn	\$	722.00	_
1	2	Front Bumper Retainer	1	\$	71.70	*
2	1	Front Grille	್ರೆ	\$	147.20	×
3	1	Front Grille Logo Emblem	tainir 🖍	\$	60.70	X
Ш			satistañ yd bezpelvonich	\$	3,335.50	
		Less 20%	uj jevajdde jeur j dij spelijes si	\$	667.10	
		pue palaunse es	pro the plant and a second	\$	2,668.40	
			e si (s)uopragadra jetinji an .			
Ħ			WE no styling the second			
		Sundries	* Partis promining and extension	50	un 50.00	×
	1 set	Front L/H Fender Inner Shield Clips	(S),) patemen reiden of •	\$	50.00	×
1	1 set	Front L/H Head Lamp Clips :5um	Inte Repairer of the follow	\$	50.00	7
			ANX Auto Consultants h	S	50.00	
5	1	Front L/H Rim	to RA	S	750.00	2505W
3	1	Front L/H Tyre	12	\$	500.00	X
-		Tronc Entrayes		\$	1,450.00	
Ħ				Ψ.	1,450.00	
		Total Parts		\$	4,118.40	
7		Total Faits		Ψ	4,110.40	
i	S/N	Labour Description			Amount	Amount
T	S-7-10.10	Labour for panel beating, cut, weld, and	replace damaged			
	1	parts.	ropidoc damaged	\$	1,200.00	2001
7	2	To putty and spray painting damaged pe	ortion	\$	600.00	2001
	-	, o postly and oping painting damaged pr	STATISTICS	Ψ	000,00	2001
	3	To check wiring, lights and electrical pa	ets for malfunction	\$	50.00	15%
	4	To perform 4 wheel alignment and bala		\$	120.00	601
H	5	To apply anti rust proofing to affected a		\$	180.00	X
+	J			Ψ	100.00	
	0	To remove and install inner garnish and	trim to facilitate the	\$	200.00	×
J	6	repair.		Ψ	280.00	^?
4	7	To remove undercarriage to facilitate re	pairs	\$	380.00	
		Total labour :		\$	2,810.00	
4						
		Total parts :		\$	4,118.40	
		Total labour :		\$	2,810.00	
		Total repair cost : (Before GST)		\$	6,928.40	

# Claim Audit

Ξ.	AUDI	TTRAIL			
No		On	Audit	Remarks	By
					[A]
1		ar 2018	Clm Veh Model Changed	(202021) ADIVA AD200A 200cc (M).	Lau
	14:27	<i>E</i> .:			Shu
					12.00
	22.00	0.0010		Reg No: SLA4478G. Acct Date: 2018/03/20. Claim Type: TP. Insurer: India Internati	[A] i Lau
2	14:27	ar 2018	Clm Created	onal Insurance Pte Ltd (HQ). Workshop: Leong Auto Pte Ltd (HQ)	Shu
	******			onal insurance rice cta (rig). Horishop, beorig haso rice cta (rig)	Pei
					[A]
3	23 Ma	ar 2018	Add Co Analysis		Lau
3	14:27		Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	Shu
					Pei
		MOSES SEC.			[A]
4		ar 2018	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date: 2018/04/04	Lau
	14:27	60		0.03 April 17, 120 0.03 Ali 70.04 0.05 0.05 0.05 April 70, 120 0	Shu
					Pei
	23 Ma	er 2018			[A]
5	14:27		Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	Shu
					Pei
					[A]
6	23 Ma	ir 2018	Label Added	(2005), Direct Schiller	Lau
G	14:27	,	Laber Added	(30653):Direct Settlement.	Shu
					Pei
	and they	meganera-o			[A]
7		r 2018	Adj Adjuster Assigned	[None] -> KENNETH KONG	Lau
	14;27	50		190 (20) (12) (2) (12) (13) (14) (15) (15) (15) (15) (15) (15) (15) (15	Shu
					Pei
	26 Ma	r 2018			[A]
8	15:36	1 2010	Clm Veh Model Changed	(202021) -> (202188) HONDA FIT 1.3 (A).	Lau
					Shu Pei
					[A]
9	26 Ma	r 2018	Adj Rpt Initiated		Lau
199	15:38		Aoj kpt Initiateo		Shu
					Pei
	-22-00	mararani			[A]
		r 2018	Clm Dtl Modified	Claimant's Name: -> -, Claimaint's ID: -> -,	Lau
	15:38				Shu
					Pei
10101	26 Ma	r 2018	Maria Harristo Production (1987) (1987)		[A]
	15:38		Clm Details Notified		Lau
					Shu
12	27 Ma	r 2018	Clm Dtl Modified	Character Name of Control of the Con	[A] Lau
12	09:01		Cim Dti Modified	Claimant's Name:> COMFORT TRANSPORTATION PTE LTD.	Shu
					Pei
	20200-00				TA1
13	28 Ma	r 2018	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remarks: Insured driver changed lane and collid	CHEW
	07:39			ed with third party	HSIAC
					TON

## ACTIVITY

No record

terimen Billir	ng for this case -	Transaction	History				
Bill Ref No	BIII:Distrie:	Was Type	Ace Name	Co Name (Branch)	Ref 1	Bat 2	Amount
1758343	26/03/2018 15:38	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLA4478G		10.70

# Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Monday, 9 April 2018 11:28 AM

To:

EMELLENE TENG (tjh@leongauto.com.sg)

Cc:

Admin A

Subject:

<Request for Video Footage> Your ref: SLA 4478G \*Our Ref: CC4/III18005445/Kpb3

[ACCIDENT INVOLVING SHA 6933T(III) & SLA 4478G ON 20/03/2018]

Your ref: SLA 4478G

WITHOUT PREJUDICE

Our Ref: CC4/III18005445/Kpb3

Dear Sir/Madam,

## ACCIDENT INVOLVING SHA 6933T(III) & SLA 4478G ON 20/03/2018

We refer to the above matter.

As per III instruction, we would like to request a copy of your client's video footage as stated in his GIA report,

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

# Hsiao Tong (LKKAuto)

From:

EMELLENE TENG <tih@leongauto.com.sg>

Sent:

Monday, 9 April 2018 11:30 AM

To:

Hsiao Tong (LKKAuto)

Cc:

Admin A

Subject:

Re: <Request for Video Footage> Your ref: SLA 4478G \*Our Ref:

CC4/III18005445/Kpb3 [ACCIDENT INVOLVING SHA 6933T(III) & SLA 4478G ON

20/03/2018]

Attachments:

SLA4478G - Video.mp4

Dear Ms Hsiao Tong,

Please refer to the attached.

Best Regards, Emellene Teng Leong Auto Pte Ltd

Office: 6266-6448 Fax: 6266-6358

Please like our Facebook page at: https://www.facebook.com/leongautogroup

On 9 April 2018 at 11:27, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Your ref: SLA 4478G

WITHOUT PREJUDICE

Our Ref: CC4/III18005445/Kpb3

Dear Sir/Madam.

## ACCIDENT INVOLVING SHA 6933T(III) & SLA 4478G ON 20/03/2018

We refer to the above matter.

As per III instruction, we would like to request a copy of your client's video footage as stated in his GIA report.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

# LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

# Print Received Message

This mail is associated with:

"SLA4478G (MCT18030681)
[SHA6933T]
TP
CHUA ZHI YANG
Mar 20 2018 12:00AM
[COMFORT TRANSPORTATION PTE LTD]
Leong Auto Pte Ltd

From

India International Insurance Pte Ltd (HQ) (III\_SG), sent on 28/03/2018 09:32 AM.

To L Subject A

LKK\_HQ Alert - Adj Mandate Approved (S\$0.00) - SLA4478G - Claim Handler: Sundari Nagarajan

Approved:0.00:Please forward us the video recording of the accident as mentioned in TP's report

# Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Monday, 9 April 2018 11:37 AM

To:

'sundari@iii.com.sg'

Subject:

Your ref: MCT18030681 \*Our Ref: CC4/III18005445/Kpb3 [ACCIDENT INVOLVING

SHA 6933T(III) & SLA 4478G ON 20/03/2018]

Attachments:

SLA 4478G vs SHA 6933T - TP Video.mp4

Your ref: MCT18030681

WITHOUT PREJUDICE

Our Ref: CC4/III18005445/Kpb3

Dear Sundari.

## ACCIDENT INVOLVING SHA 6933T(III) & SLA 4478G ON 20/03/2018

We refer to the above matter.

Attached here with a copy of video footage submitted by third party as requested.

Liability is not in our insured driver's favour as he changed lane and collided with third party who has the right of way.

Kindly advise if we may proceed 100% settlement.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

# Claim Audit

= 1	AUDIT TRAIL			HV.
έσ,	On	AtidIt	Homorks:	
1	23 Mar 2018 14:27	Clm Veh Model Changed	(202021) ADIVA AD200A 200cc (M).	[A] Lau Shu Pei
2	23 Mar 2018 14:27	Clm Created	Reg No: SLA4478G. Acct Date: 2018/03/20, Claim Type: TP. Insurer: India Internatio nal Insurance Pte Ltd (HQ), Workshop: Leong Auto Pte Ltd (HQ)	[A] Lau Shu Pei
3	23 Mar 2018 14:27	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pel
4	23 Mar 2018 14:27	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/04/04	[A] Lau Shu Pei
5	23 Mar 2018 14:27	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
6	23 Mar 2018 14:27	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
7	23 Mar 2018 14:27	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] Lau Shu Pei
8	26 Mar 2018 15:36	Clm Veh Model Changed	(202021) -> (202188) HONDA FIT 1.3 (A).	[A] Lau Shu Pei
9	26 Mar 2018 15:38	Adj Rpt Initiated		[A] Lau Shu Pei
0	26 Mar 2018 15:38	Clm Dtl Modified	Claimant's Name: -> -, Claimaint's ID: -> -,	[A] Lau Shu Pei
1	26 Mar 2018 15:38	Clm Details Notified		[A] Lau Shu Pei
12	27 Mar 2018 09:01	Clm Dtl Modified	Claimant's Name:> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
13	28 Mar 2016 07:39	Adj Mandate Request	Cur.Req: $0.00$ : PODS Liability: $100\%$ Remarks: Insured driver changed lane and collide d with third party	[A] CHEV HSIAO TONG
14	28 Mar 2018 09:32	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/04/04. Mandate Remarks: Please forward us the video recording of the accident as mentioned in TP's report	[1] Sundari Nagaraja
15	28 Mar 2018 09:32	Adj Mandate Set	Approved:0.00:Please forward us the video recording of the accident as mentioned in TP's report	[1] Sundari Nagaraja
16	28 Apr 2018 14:22	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remarks: Insured driver changed lane and collide d with third party. Third party video had been sent to you via email on 09/04/2018.	[A] CHEV HSIAO TONG

Date From Date To Audit Type None T Go.

## ACTIVITY

No record

lerimen Billin	g for this case - '	Transaction H	listory			
Hill Roll His	GHI DSGCH	Act Type				Amaint
1758343	26/03/2018 15:38	Motor	LKK Auto Consultants Pte	LKK Auto Consultants Pte Ltd (HO)	SLA4478G	10.70

# Claim Audit

- /	AUDIT TRAIL			144.1
		ASSIST	Ramachs	BY.
1	23 Mar 2018 14:27	Clm Veh Model Changed	(202021) ADIVA AD200A 200cc (M).	[A] Lau Shu Pei
2	23 Mar 2018 14:27	Clm Created	Reg No: SLA4478G, Acct Date: 2018/03/20, Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). Workshop: Leong Auto Pte Ltd (HQ)	[A] Lau Shu Pei
3	23 Mar 2018 14:27	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
4	23 Mar 2018 14:27	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/04/04	[A] Lau Shu Pe
5	23 Mar 2018 14:27	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
6	23 Mar 2018 14:27	Label Added	(30653): Direct Settlement.	[A] Lau Shu Pei
7	23 Mar 2018 14:27	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] Lau Shu Pei
8	26 Mar 2018 15:36	Clm Veh Model Changed	(202021) -> (202188) HONDA FIT 1.3 (A).	[A] Lau Shu Pei
9	26 Mar 2018 15:38	Adj Rpt Initiated		[A] Lau Shu Pe
10	26 Mar 2018 15:38	Clm Dtl Modified	Claimant's Name; -> Claimaint's 1D: ->	[A] Lau Shu Pei
11	26 Mar 2018 15:38	Clm Details Notified		[A] Lau Shu Pel
12	27 Mar 2018 09:01	Clm Dtl Modified	Claimant's Name;> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
13	28 Mar 2018 07:39	Adj Mandate Request	Cur,Req:0.00:PODS Liability: $100\%$ Remarks: Insured driver changed lane and collide d with third party	[A] CHE HSIAO TONG
(4)	28 Mar 2018 09:32	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/04/04. Mandate Remarks: Please forward us the video recording of the accident as mentioned in TP's report	[I] Sundar Nagaraja
15	28 Mar 2018 09:32	Adj Mandate Set	Approved:0.00:Please forward us the video recording of the accident as mentioned in TP's report	[1] Sundari Nagaraja
16	28 Apr 2018 14:22	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remarks: Insured driver changed lane and collide d with third party. Third party video had been sent to you via email on 09/04/2018.	[A] CHEN
	30 Apr 2018 10:58	Adj Next Rpt Changed	Cur Rpt:Final Rpt, Cur Due Date:2018/04/04, Mandate Remarks: Agree to do direct se ttlement. Please seek mandate through merimen	Nagaraja
8	30 Apr 2018 10:58	Adj Mandate Set	Approved:0.00:Agree to do direct settlement. Please seek mandate through merimen	[I] Sundan Nagaraja

Date From

# ACTIVITY

No record

4erimen Billin	g for this case - '	Transaction H	listory			
		ecc.Type	: Account			
1758343	26/03/2018 15:38	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLA4478G	10.70

# Hsiao Tong (LKKAuto)

From:

EMELLENE TENG <tjh@leongauto.com.sg>

Sent:

Wednesday, 16 May 2018 5:13 PM

To:

SUR; Zaini (LKK Auto); Hsiao Tong (LKKAuto); Veron Chen (LKKAuto); Admin A;

Admin-B; Admin-D (LKKAuto)

Subject:

Accident Involving SLA4478G & SHA6933T on 20/3/2018 - Letter of Demand

Attachments:

SLA4478G - LOD.zip

Dear Sir/Madam,

Attached is the LOD on behalf of our client. Please help to relay to the officer-in-charge. We look forward to your early response.

Best Regards, Emellene Teng Leong Auto Pte Ltd

Office: 6266-6448 Fax: 6266-6358

Please like our Facebook page at: https://www.facebook.com/leongautogroup



REPUBLIE OF SINGAPERIE

IDENTITY CARD NO \$9023728D





CHUA ZHI YANG

蔡 45 档

CHINESE 04-07-1990 M

Country at bilts SINGAPORE 14370)

4200244

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 3 Motor Cars#< 3000kg with =<7 passongers, exclusive 36 Jan 2015 of the driver; and other motor vehicles =< 2500kg

Intic III S9023728D



23-07-2008

APT BLK 21 CHAI CHEE ROAD #06-458 SINGAPORE 461021

WRIC No: \$90237280

Duto: 15/03/2014

NP 4294





#### CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189) MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1950 ROAD TRANSPORT ACT, 1987 (MALAYSIA). MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

## CERTIFICATE NO. DMPC17S009758

C17066066

Type of CI: Private Vehicle

Cover: Comprehensive

A000588 JETTA INSURANCE AGENCY PTE LTD

1) Registration No. of Vehicle:

**SLA4478G** 

2) Name of Policyholder:

CHUA ZHI YANG

3) Commencement Date of Insurance:

03/06/2017

4) Expiry Date of Insurance:

02/06/2018

5) Persons or Classes of Persons entitled to drive

1) CHUA ZHI YANG

2) Any other person who is driving on the Policyholder's order or permission

Excess (Section 1): S\$500.00

Unnamed Drivers(Section 1): Additional: \$\$500.00 Non-Auth Workshops(Section 1): Additional: \$\$300.00

Windscreen: S\$100.00

Young & Inexp Drivers(Section 1): \$\$3,000.00

6) Name of Finance Company/Hire Purchase Owner: TOKYO CENTURY LEASING (S) PTE LTD

7) Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

And provided further that the Motor Vehicle is registered under the Road Traffic Act and its registration under the Road Traffic Act has not been cancelled at the time of the accident loss or damage.

- 8) Limitations as to Use
- (1) Use only for social domestic and pleasure purposes (2) Use for Policyholder's business This Policy does not cover

(1) Use for hire or reward, racing, pace-making, reliability trial or speed-testing
(2) Use for the carriage of goods other than samples in connection with any trade or business
(3) Use for any purpose in connection with the Motor Trade

Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings (for Items 7 & 8).

WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

67791183

Counter-signed by

JETTA INSURANCE-AGENCY PTE LTD

For and on behalf of ERGO Insurance Pte. Ltd.

AUTHORIZED SIGNATURE

a000588/19/05/2017 13:02:51

# Claim Audit

1	AUDIT TRAIL			
0.	On	Audit	Remarks	Ву
1	23 Mar 2018 14:27	Clm Veh Model Changed	(202021) ADIVA AD200A 200cc (M).	[A] Lau Shu Pei
2	23 Mar 2018 14:27	Clm Created	Reg No: SLA4478G. Acct Date: 2018/03/20. Claim Type: TP. Insurer: India Internatio nal Insurance Pte Ltd (HQ). Workshop: Leong Auto Pte Ltd (HQ)	[A] Lau Shu Pei
3	23 Mar 2018 14:27	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
4	23 Mar 2018 14:27	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/04/04	[A] Lau Shu Pei
5	23 Mar 2018 14:27	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
6	23 Mar 2018 14:27	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
7	23 Mar 2018 14:27	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] Lau Shu Pei
8	26 Mar 2018 15:36	Clm Veh Model Changed	(202021) -> (202188) HONDA FIT 1.3 (A).	[A] Lau Shu Pei
9	26 Mar 2018 15:38	Adj Rpt Initiated		[A] Lau Shu Pei
10	26 Mar 2018 15:38	Clm Dtl Modified	Claimant's Name: -> -, Claimaint's ID: -> -,	[A] Lau Shu Pei
11	26 Mar 2018 15:38	Clm Details Notified		[A] Lau Shu Pei
12	27 Mar 2018 09:01	Clm Dtl Modified	Claimant's Name:> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
13	28 Mar 2018 07:39	Adj Mandate Request	Cur,Req:0.00:PODS Liability: 100% Remarks: Insured driver changed lane and collide d with third party	[A] CHEW HSIAO TONG
14	28 Mar 2018 09:32	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date: $2018/04/04$ . Mandate Remarks: Please forward us the video recording of the accident as mentioned in TP's report	[I] Sundari Nagarajar
15	28 Mar 2018 09:32	Adj Mandate Set	lem:proved:0.00:Please forward us the video recording of the accident as mentioned in TP's report	[I] Sundari Nagarajar
16	28 Apr 2018 14:22	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remarks: Insured driver changed lane and collide d with third party. Third party video had been sent to you via email on 09/04/2018.	[A] CHEW HSIAO TONG
17	30 Apr 2018 10:58	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2018/04/04. Mandate Remarks: Agree to do direct se ttlement. Please seek mandate through merimen	Nagaraja
18	30 Apr 2018 10:58	Adj Mandate Set	Approved:0.00:Agree to do direct settlement. Please seek mandate through merimen	[I] Sundari Nagarajai
19	06 Jun 2018 16:49	Adj Mandate Request	Cur.Req:2426.45:PODS Liability: 100%, Bola 15 Quantum: a) $COR(w/GST)$ : \$1,819.0 0 + b) LOR: \$600.00 (\$100.00 X 6days)(surveyor recommendation 3 days + 1 sunda y + 2 notice/inspection) + c) LTA: \$7.45= Total: 2,426.45. Vehicle Model: Honda Fit 1.3G A,	[A] Chon Poh Kin

Date From Date To Audit Type None T Go

## ACTIVITY

No record

Merimen Billin	g for this case - '	Transaction H	istory				
Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1758343	26/03/2018 15:38	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLA4478G		10.70

Merimen e-Claims

**Print Received Message** 

This mail is associated with:

\*SLA4478G (MCT18030681) [SHA6933T] TP CHUA ZHI YANG Mar 20 2018 12:00AM [COMFORT TRANSPORTATION PTE LTD] Leong Auto Pte Ltd

India International Insurance Pte Ltd (HQ) (III\_SG), sent on 07/06/2018 09:23 AM. From

LKK\_HQ To

6/11/2018

Alert - Adj Mandate Approved (S\$2426.45) - SLA4478G - Claim Handler: Sundari Nagarajan Subject

Approved:2426.45:		

## Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Wednesday, 13 June 2018 8:15 AM

To:

'EMELLENE TENG'

Cc:

Admin A; Poh Kin (LKKAuto)

Subject:

RE: Accident Involving SLA4478G & SHA6933T on 20/3/2018 - Letter of Demand

\*LKK REF: CC4/III18005445/Kpb3

## Without Prejudice

Hi,

We refer to the above matter.

We propose settlement as follows: -

Tota	\$ 2,226.45
LTA/ GIA Search Fee	\$ 7.45
Loss of Rental (4days x \$100.00)	\$ 400.00
Cost of Repair (w/GST)	\$ 1,819.00

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 6 June 2018 4:23 PM

To: 'EMELLENE TENG' <tjh@leongauto.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Subject: RE: Accident Involving SLA4478G & SHA6933T on 20/3/2018 - Letter of Demand \*LKK REF:

CC4/III18005445/Kpb3

## Without Prejudice

Hi Emellene.

We refer to your below email.

# Hsiao Tong (LKKAuto)

From:

EMELLENE TENG <tjh@leongauto.com.sg>

Sent:

Wednesday, 13 June 2018 11:01 AM

To:

Hsiao Tong (LKKAuto)

or catally

Cc:

Admin A; Poh Kin (LKKAuto)

Subject:

C1: Accident Involving SLA4478G & SHA6933T on 20/3/2018 - Letter of Demand

\*LKK REF: CC4/III18005445/Kpb3

Dear Ms Hsiao Tong,

Thank you for the offer. Our counter as follows:

COR: \$1819 (agreed)

LOR (6 days x \$100/day): \$600

LTA: \$7.45 (agreed)

Total: \$2426.45

6 days are justified as accident was on 20/3/2018, PRIN was given on 21/3/2018, surveyor came on 23/3/2018 & recommended 3 working days for repairs. There was also 1 Sunday involved.

Best Regards, Emellene Teng Leong Auto Pte Ltd

Office: 6266-6448 Fax: 6266-6358

Please like our Facebook page at: https://www.facebook.com/leongautogroup

On 13 June 2018 at 08:14, Hsiao Tong (LKKAuto) < chewht@lkkauto.com > wrote:

## Without Prejudice

Hi.

We refer to the above matter.

We propose settlement as follows: -

Total	\$ 2,226.45
LTA/ GIA Search Fee	\$ 7.45
Loss of Rental (4days x \$100.00)	\$ 400.00
Cost of Repair (w/GST)	\$ 1,819.00

# Nivitha (LKK Auto)

From:

Motor Claim - III <motorclaim@iii.com.sg>

Sent:

Thursday, 22 March 2018 1:37 PM

To:

EMELLENE TENG; 'sur@lkkauto.com'; Catherine Chong (LKK Auto)

Cc:

Leong Auto Ops; Sundari Nagarajan - III

Subject:

RE: Request for Pre-Repair Inspection - SLA4478G

Dear Sir / Mdm.

Please conduct a survey on TP vehicle SLA4478G and let us have your report urgently.

This claim will be handled by Ms Sundari.

\*Kindly upload this survey request email to merimen.

Thank You.

1.56pm @ 22/03/2018
Person @ Cady
Vehicle In
arrunge on 23/03/18

Best Regards,

Gabriel Wee Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: EMELLENE TENG [mailto:tjh@leongauto.com.sg]

Sent: 22 March, 2018 10:26 AM

To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Leong Auto Ops <Ops1@leongauto.com.sg>

Subject: Re: Request for Pre-Repair Inspection - SLA4478G

Dear Mr Wee.

Please arrange for LKK to survey this vehicle.

Best Regards, Emellene Teng Leong Auto Pte Ltd

Office: 6266-6448 Fax: 6266-6358

Please like our Facebook page at: https://www.facebook.com/leongautogroup

On 22 March 2018 at 09:21, Motor Claim - III < motorclaim@iii.com.sg > wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We proprose using one of the following motor surveyors: LKK Auto Consultants Pte Ltd Vicom Assessment Centre Pte Ltd Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the Best Regards, Gabriel Wee Motor Claims Dept. India International Insurance Pte Ltd 64 Cecil Street | #05 IOB Building | Singapore 049711 Tel: 6347 6100, Ext - 248 From: EMELLENE TENG [mailto:tjh@leongauto.com.sg] Sent: 21 March, 2018 3:48 PM To: Motor Claim - III < motorclaim@iii.com.sg> Cc: Leong Auto Ops < Ops1@leongauto.com.sg> Subject: Request for Pre-Repair Inspection – SLA4478G Our Ref: SLA4478G To: The owner and/or driver of SHA6933T 3rd party c/o India International Insurance cc: India International Insurance Dear Sir/Madam, Accident Involving SLA4478G & SHA6933T on 20/3/2018 along North Buona Vista Drive towards Biopolis Drive after

With reference to the above, we hereby give India International Insurance 2 days' notice to conduct a pre-repair inspection of vehicle SLA4478G at our premise.

Please arrange your surveyor to inspect the vehicle at:

160 Sin Ming Drive, #02-13 Sin Ming AutoCity

Singapore 575722

Mobile No.: 9737 0733

If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the vehicle with further reference to you.

# Please advise on liability for this case & let us have a list of surveyors to choose from.

Best Regards,

Emellene Teng

Leong Auto Pte Ltd

Office: 6266-6448 Fax: 6266-6358

Please like our Facebook page at: https://www.facebook.com/leongautogroup

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

#### DISCLAIMER:

This email is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment. India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

# DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment. India International Insurance Pte Ltd.

Registration No. 198703792-K

# LEONG AUTO PTE LTD

160 Sin Ming Drive #02-13 Sin Ming AutoCity Singapore 575722
Tel: 6266 6448 Fax: 6266 6358 Email: Sales@leongauto.com.sg
Business Registration No. 201312846W
GST Registration No. 201312846W

Our Ref: SLA4478G Your Ref: SHA6933T

16 May, 2018

India International Insurance Pte Ltd 64 Cecil Street #04 - #05 IOB Building Singapore 049711

Attention: Motor Claims Department

Dear Sir/Madam,

#### ACCIDENT INVOLVING SLA4478G & SHA6933T on 20/3/2018

We are writing on behalf of Mr Chua Zhi Yang; the registered owner of Vehicle No.SLA4478G involved in the above accident.

We are instructed that the above accident was caused solely and completely by the negligence of your insured's vehicle no. SHA6933T. As a result of which, our client had suffered loss and expenses.

We are instructed by our client to claim for:

$\dot{x}$	Cost of Repair	S	1,819.00	(as finalised with surveyor + GST)
	Loss of Rental (6 days x \$120/day)	s	720.00	
÷	LTA Search Fees	s	7.45	
	Total	\$	2,546.45	
		_		

We enclosed herewith the following documents for your consideration.

Invoice

GIA Report

Vehicle Rental Agreement & Invoice

- Traffic Police Report

- LTA Search Fees

- Owner/Driver Identity Card/Driving Licence
- Certificate of Insurance

Please acknowledge receipt of the above documents and we look forward to your favourable response.

Yours faithfully,

LEONG AUTO PTE LTD



Dear Sirs,			
CLAIMANT :			
ON 2013/18	SLA4478G AT North Buong Visto D	AND_SHE	16933T Shis Brive often Mos
IWe, Chua Zhi	ilang		, am/are the
registered owner of Vehicl	e No. SLAURING		
I/We, hereby authorize you accident to M/S LEONG A	signed all compensation moni- UTO PTE LTD.  I to release all compensation is  UTO PTE LTD. and forward y whom I/we had authorized to o	monies pertaining to our settlement chec	the above said ue to M/S
Thank you.			
Mr Hr	***************************************		
Signature of Claimant			
(Company Stamp, if applic	able)		
Date:			



India Ref: MCT18030681

Occupation:

Claimant Ref : SLA4478G

## INDIA INTERNATIONAL INSURANCE PTE LTD

Co. Reg. No. 19670 (29/2k | GST Reg. No. M2-0070906-X 64 | Cecil Street | #64 | #65 | #66-02 | 10H Building | Singapore 049711

Office (65) 63476100 Email insure@ni.com.ag Fax. [65] 62244174 Website www.iii.com.sg

# **EXPRESS SETTLEMENT**

## DISCHARGE VOUCHER III-Direct Settlement (PODS)

\*\*\* This Tructures viscous approximate the comment's claim for his property sattless and will not affect his personal injuries claim under openiored leases claim in a liner date

Further, the settlement terms herein abould not be used as an evidence to propidice to the clamant's personal rejuries claim and/or other uninsured losses dlain stising of the tables mouses in this below.

(name	CONTRACTOR OF THE CONTRACTOR	eby confirm that			e/l. Leong A
(loss of	- CE 600.00	LKK Auto Con	national Insurance Pte Ltd	urveyor of India Intern	th the appointed Su
	st), SS BOO.OO	(repair co	claimed for S\$ 1,81	spect to the amount	Surveyor) with resp
Tonoured	nt to the accident which	samaged pursua	icle no SLA 4478G that v	5 (search fee), vehi	e/rental), S\$ _7.45
21 (Insured	ing vehicle no Star 050	(location) invol-	a Vista Dr twds Bipolis	date) at North Buons	20/03/2018 (d
	4	) at "the workshop	nducted on23/03/2018	ant to the inspection con	hicle). This is pursua
hird party	("the	ua Zhi Yang	by the owner	off are/am authorized	all confirm that we
y to settle	ind we/l have full author	oove paragraph	ke the claim as set out in t	no SLA 4478Gto mak	aimant") of vehicle
			that we/l deem fit. We/l		
					arty claimant".
			ify India International Insu		
			event that "the third par		
ria/or ioss	or repairs and/or rental		loss and expenses suffere		
		i irie accident.	178G (vehicle no.) as a res	ne damage to SLA 44	use pursuant to the
claimant"	laims of "the third part	ettlement of all	d above is in full and fin	ne agreement reache	(e/I confirm that the
			this settlement is reached		
		22		ocia dila viai ia viai	asis.
over any	ave exclusive jurisdiction	ngapore Courts !	on of Singapore law and the	ubject to the application	nis agreement is su
					spute arising out of t
				and acative.	opote analig out or
		na Auto Dto I	unt of S\$ 2,426.45 to _	uto pay the total amou	
	d	ing Auto Pie L			e/I authorize you!
	d	ing Auto Fie L	82%		
		ong Auto Fie L	82%	ay of JUNIC	
)	d (XX	ong Auto Fie L	82%		
)	(TKK)	WITNESS:	82%		
) KSC	LKK	WITNESS:	82%		ated this day
	LKK Signed by appoint		20 18		ated this day
d Surveyor	(TKK	WITNESS:	20 18	ay of JUNE	ated this day
d Surveyor	Signed by appoint	WITNESS: Signature:	20 18	ay of JUNE	ated this day
d Surveyor	Signed by appoint	WITNESS: Signature: Name:	20 18	ay of JUNE	ated this
d Surveyor ts Pte Ltd	Signed by appoint  LKK Auto Consultar  199607198R	WITNESS: Signature: Name: NRIC:	20 18	ay of JUNE	ated this
d Surveyor ts Pte Ltd	Signed by appoint LKK Auto Consultar 199607198R 51 Ubi Avenue 1	WITNESS: Signature: Name: NRIC:	20 18	ay of JUNE	ated this
d Surveyor ts Pte Ltd	Signed by appoint LKK Auto Consultar 199607198R 51 Ubi Avenue 1	WITNESS: Signature: Name: NRIG: Address:	20 18	ay of JUNE	ated this



# Leong Auto Pte Ltd

160 Sin Ming Drive #02-13 Sin Ming AutoCity Singapore 575722 Fax: 6266-6358 Tel: 6266-6448 Email: Sales@leongauto.com.sg Business Registration No. 201312846W 160 Sin Ming Drive #02-13 Singapore 575722 62666448 sales@leongauto.com.sg GST Registration No.: 201312846W

# Tax Invoice

INVOICE TO SLA4478G India International Insurance Pte Ltd 64 Cecil Street #04 - #05 IOB Building Singapore 049711

INVOICE NO. INV2018/020 DATE 16/06/2018 DUE DATE 16/06/2018 TERMS Due on receipt

VEHICLE NO	
SLA4478G	

## DOA/REPAIR DATE 20/03/2018

VEHICE MODEL

Honda Fit 1.3G A

DATE NO

ACTIVITY

GST

AMOUNT

1

20/03/2018

Cost of Repairs

7% SR

1,700.00

Cost of Repairs (as finalised with surveyor)

SLA4478G & SHA6933T DOA 20/03/2018

SUBTOTAL **GST TOTAL**  1,700.00

TOTAL

119.00 1,819.00

BALANCE DUE

S\$1,819.00

GST SUMMARY

RATE

GST

NET

GST @ 7%

119.00

1,700.00



## Leong Auto Rental LLP

160 Sin Ming Drive #02-13 Sin Ming AutoCity Singapore 575722 82923333 leong@leongauto.com.sg Company Registration No. T16LL0615D

# INVOICE

## INVOICE TO

Chua Zhi Yang Blk 21 Chai Chee Road #06-458 Singapore 461021 DATE 27/03/2018

DUE DATE 27/03/2018

TERMS Due on receipt

VRA NO.

L0237

YOUR REF.

SLA4478G

ACTIVITY

AMOUNT

SLC2542G

720.00

Vehicle Rental from 21/03/2018 1530 Hrs to 27/03/2018 0930 Hrs, 6 @ S\$120.00

SLC2542G/SLA4478G

BALANCE DUE

S\$720.00



LEONG AUTO RENTAL LLP

160 Sin Ming Drive, #02-13 Sin Ming AutoCity, Singapore 575722 Tel: 64563008 Email: Leong@leongauto.com.sg UEN Registration No. T16LL0615D

Operations Team Mobile 82923333 Mobile: 93533333

VEHICLE RENTAL AGREEMENT

No.L 0237

LUDEDIO DADITIO II AD	Veh No : SLA HER 1955	Replace Veh No :
Name: (as in VC) HUA ZHI JANGE	Mileage Out :	Mileage Out :
NRIC / PASSPORT NO _ \$90357.80	Make & Model To UTo	Make & Model
Address (Res)	Auto / Manual Axio I-SA	Auto / Manual
MANUEL (1968)	OUT Date 21 212	OUT : Date
Name & Address of Employer	OUT: Time 3-30pm	OUT : Time
I DIENAM PANIA MORE IN ANTENNE CO	RENTAL CHARGES	
Occupation : Driving Exp :	Daily 6 05 (20	
D/L No : D/L Type : Local/International	Weekly @5	
Pass Date : Date of Birth :		
Tel:(0) (R) HP/PG:		
ADDITIONAL DRIVER'S PARTICULARS	Hours Ø5	
Name : (as in I/C)	Others @\$	
NRIC / PASSPORT No :	CDW @5	
D/L NoD/L Type : Local/International	PAI Ø\$	
Address (Res) :	Delivery Service	
Tel/Hp (	SU	B-TOTAL \$
(A) - ACCIDENTS (D) - DENTS (S) - SCRATCHES FRONT	OUT  V2  E F E  EXTENSION	1N 1/2 F
	Collection Service	
DA OTTO AD	Misc.	
	ESTIMATED TOTAL	RENTAL S
	Sales Person Code	TO THE PARTY OF TH
LEFT RIGHT	Sales Person Code	
ACCESSORIES CHECK	Non Waiver Excess: \$	3000 before 95T)
Ashtray Cig Lighter S / Tyre STD Tools Jack Hub Caps	Name of the second seco	
Radio / Cass CD/Cartridges S / RiM	Addition Driver's Signature	

I/We agreed to the terms and conditions above, overleaf and that all information given are true & correct in all respect. My/Our driving licence(s) is/are current and not disqualified from driving. You may charge all amount due on the rental to my/our credit card.

#### · IMPORTANT

- 1, ONLY PERSONS ABOVE 25 YEARS OF AGE WITH MORE THAN 3 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE
  2. VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY
- LEONG AUTO RENTAL LLP.
- 3. IN THE EVENT OF AN ACCIDENT, THE HIRER OR AUTHORIZED DRIVER :

  - (i) shall report all accidents involving the said valvole to the Owner immediately
    (ii) shall take immediate steps to complete and sign Form MAR 1 [Motor Accident Report Form) and do all other acts required in complete with the "NON-INJURY MOTOR ACCIDENT REPORT SCENEME" (the form will be made available when the accident is report to the Owner).

    (iii) shall report to the police within 24 Yours from the occurrence: the following types of accidents:
  - - (a) injury case;
      (b) non-injury case involving a Government vehicle; or damage to Government property.
      (c) non-injury case involving a foreign vehicle (to obtain their make insurance policy. Passport Nei Peans of the driver, Vehicle number, Log cent and Vehicle road tax information).
      (d) non-injury case involving a pedestrain or cyclist.

RETURN OF VEHICLE-THE HIRER/DRIVER IS REQUIRED TO SIGN IN THE COLUMN SIGNATURE OF HIRER/DRIVER' FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO LEGING AUTO RENTAL LIP AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	1/1/1
22/3/18	9-30cm			SIGNATURE OF HIRER/DRIVER



Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

SLA44786

Print Date/Time:

21 Mar 2018 / 15:46:03

Receipt Date/Time: 21 Mar 2018 / 15:46:03

# Tax Invoice/Receipt

Receipt No.: ITNET-00000-180321-001556

Previous Receipt No.

S/N	Item Description/		Amount	GST	Amount
	Business Transaction Reference		Before	Amount	After GST
	No.		GST (S\$)	(S\$)	(S\$)
Resu	It of Insurance Enquiry - SHA6933T				
As at	20 Mar 2018/14:35:00				
Insur	ance Co: INDIA INT'L INS PTE LTD				
4	Insurance Enquiry - SHA6933T				
	Enquiry Fee 20180321154459572174		7.00	0.49	7.49
		Sub-Total	7.00	0.49	7.49
		Total Before Rounding	7.00	0.49	7.49
		Rounding Difference			0.04
		Total Amount Payable			7.45
		Paid By			
		20180321154522921	Direct Debit: eNE (Internet Banking		7.45
		Total			7.45
		Cash Change			0.00
		Tendered Amount			7.45
		Excess Refundable Amount			0.00

#### THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Page 1 of 1 Merimen e-Claims

# ...CLAIM SUBFOLDER...(Pending for Survey Report) Direct Settlement

LAIM SUB	FOLDER TRA	Principle of the Control of the Cont			-				
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status		
Main	26 Mar 2018 Edit Reg		23 Mar 2018 00:00 Edit Ad) Rpt	S\$1,700.00 Edit Estimates	5\$1,700.00 View Rpt		Pending for Report Cancel Case	-4	
	Main	R	eference	Claim De	talls	Documen	ts	Show All	
CLAIM SU	BFOLDER DE	TAILS			[Created	d by adjuster]			
Insured:	COMFORT	TRANSPORTAT	ION PTE LTD, Co.	Reg. No.: -					
Main Claimant:	CHUA ZH	YANG, 1D: 59	023728D						
Vehicle Reg No.:	SLA447	8G		Date of		18 00:00 - :59 oths and 17 Days	From LTA Reg Dat	e (Man Yr)]	
Claim Type	: TP / MC	Γ18030681		Policy/ Note N		.5			
Vehicle Reg No. (Insured):	SHAGORAT				No. DMPC17S	DMPC17S009758			
				Excess					
Repairer	Leong Au	to Pte Ltd (HQ)	160 Sin Ming Drive,	02-13, Sin Ming A	utocity, 575722 S	Sin Ming - Tel:			
Handling Insurer:	India Inte	rnational Insur	ance Pte Ltd (HQ)	Tel: 63476100	[Handled by Sun	dari Nagarajan -	6347 6071]		
Claimant's Insurer:	ERGO Ins	urance Pte. Ltd.	(HQ) - Tel: 6829 91	99					
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel: 625	6-3561 [Handle	d by KENNETH K	ONG] [Final	Rpt due 04/04	/2018]	
ASSOCIAT	TED MAIL RE	CEIVED				v	ew All Compo	se Case Mail	
<ul> <li>III_SG (</li> </ul>	30/04/2018):	Alert - Adj Mand	late Approved (S\$2 late Approved (S\$0 late Approved (S\$0	.00) - SLA4478G	- Claim Handler	: Sundari Nagari	J		
ALL ASSO	CIATED TAS	KS⊟			View All	Search Tasks	Create New Task	Complete	
Due Date	e Priority	Type Task	Group Subject	Handler	Assigned By	Completed On	Created O	Done	

Merimen e-Claims Page 1 of 1

## Claim Documents

\*SLA4478G (MCT18030681) [SHA6933T] TP CHUA ZHI YANG Mar 20 2018 12:00AM [COMFORT TRANSPORTATION PTE LTD] Leong Auto Pte Ltd

Pho	tos/Images		3 per	page VI	W
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	(3.50)	Thumbnall	-
1	06/06/18 16:25	Odometer Reading	0	Load JPG	Ø
2	06/06/18 16:25	Chassis Number	0	Load JPG	V
3	06/06/18 16:27	General View	0	Load JPG	8
4	06/06/18 16:27	General View	0	Load JPG	Ø
5	06/06/18 16:27	General View	0	Load JPG	8
6	06/06/18 16:27	General View	0	Load JPG	8
7	06/06/18 16:27	General View	0	Load JPG	Z
8	06/06/18 16:27	General View	0	Load JPG	Ø
9	06/06/18 16:27	General View	0	Load JPG	V
10	06/06/18 16:27	General View	0	Load JPG	Ø
11	06/06/18 16:27	General View	0	Load JPG	<b>Z</b>
12	06/06/18 16:27	General View	0	Load JPG	Ø
Doc	umentation		I per	age V	8
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	_
1	23/03/18 14:27	EMAIL FROM III DD 22032018	0	Load PDF	
2	26/03/18 19:40	TP ESTIMATE- MARKED	0	Load PDF	
3	25/03/18 19:40	TP GIA REPORT	0	Load PDF	
4	04/06/18 16:28	WORKSHOP INVOICE	•	Load PDF	
5	04/06/18 16:28	RENTAL RECEIPT	0	Load PDF	
6	04/06/18 16:28	LTA SEARCH	0	Load PDF	
7	04/06/18 16:28	LOD	0	Load PDF	
8	22/06/18 11:48	AUTHORISATION TO ACT FORM	0	Load PDF	
9	22/06/18 11:48	DISCHARGE VOUCHER	0	Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnall	Print
1	26/03/18 09:02	Singapore Accident Statement	0	Load PDF	
2	28/03/18 09:31	SLA4478G	0	Load PDF	

## **Documents Checklist**

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Our Checkinst Remarks - LAR Auto Consultants Pte Lta (ng)			_
			0
Show Remarks To: Handling Insurer			
Note: Remarks are private unless you show it to other parties.			

Page 1 of 4 Adjuster Report

## LKK Auto Consultants Pte Ltd (Co.Reg. No. 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC4/III18005445/KPB3Q2

Date:

22/06/2018

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Claimant Vehicle

Policy No:

MC0M0015

SLA4478G

Insured Vehicle No:

SHA6933T

No: Date of Loss:

20/03/2018

Nature of Claim:

TP

Claim No: MCT18030681

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

**SLA4478G** 

Make & Model: Reg. Date:

HONDA FIT, 1.3 (A) 03/06/2008 (Man. Year: 2008)

Engine No: Chassis No: L13A4086208

Colour:

Metallic Silver

Odometer:

GE61077510 186358 km

Engine Capacity:

1339 cc

Market Value/New Car Price: N/A Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:

175/65 R14

Rear Tyre Size:

175/65 R14

Front Left Side:

Dunlop 7 mm

Rear Left Side: Rear Right Side: Nexen 7 mm Nexen 7 mm

Front Right Side: Dunlop 7 mm The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,118.40	1,614.08	2,504.32	60.81
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,810.00	575.00	2,235.00	79.54
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	6,928.40	2,189.08	4,739.32	68.40
Approved Total (Overridden) (S\$)		1,700.00		
(S\$)	6,928.40	1,700.00	5,228.40	75.46
+ GST 7.00/7.00% (S\$)	484.99	119.00	365.99	75.46
Nett Amount (S\$)	7,413.39	1,819.00	5,594.39	75.46
+ Car Rental (6.0 x S\$1	00.00/day) (S\$)	600.00		
+ Doc/S	earch Fee (S\$)	7.45		
Ne	tt Liability (S\$)	2,426.45		

INSPECTION

Date of Assignment:

23/03/2018

Date Inspected:

23/03/2018 Inspected At:

Leong Auto Pte Ltd (HQ)

160 Sin Ming Drive, #02-13, Sin Ming

Adjuster Report

Autocity Singapore 575722

Estimated Period of Repair:

3.0 days

Adjuster: KENNETH KONG Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Adjuster Report Page 3 of 4

# REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 04 Jun 2018)

Parts: 144 HONDA FIT 1.3 (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SLA4478G)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page

numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT L/H FENDER	Repair	430.10 FL	*-FL
2	1		*FRONT L/H FENDER INNER SHIELD	Serviceable	69.30 FL	*-FL
3	1		*FRONT L/H FENDER QUARTER GARNISH	Serviceable	73.20 FL	*-FL
4	1		*FRONT L/H FENDER INNER AIR GUIDE	Serviceable	108.50 FL	*-FL
5	1		*FRONT L/H HEAD LAMP	Mtg Cracked	626.00 FL	*626.00 FL
6	1		*FRONT L/H WHEEL HUB	Bent	160.20 FL	*160.20 FL
7	1		*FRONT L/H WHEEL HUB BEARING	Necessary	109.40 FL	*109.40 FL
8	1		*FRONT L/H SHOCK ABSORBER	Serviceable	502.60 FL	*-FL
9	1		*FRONT L/H LOWER ARM	Serviceable	254.60 FL	*-FL
10	1		*FRONT BUMPER ASSY	Buckled	722.00 FL	*722.00 FL
11	2		*FRONT BUMPER RETAINER	Serviceable	71.70 FL	*-FL
12	1		*FRONT GRILLE	Serviceable	147.20 FL	*-FL
13	1		*FRONT GRILLE LOGO EMBLEM	Serviceable	60.70 FL	*-FL
14	1		*SUNDRIES	Not Necessary	50.00 FS	*-FS
15	1		*SET FRONT L/H FENDER INNER SHIELD CLIPS	Not Necessary	50.00 FS	*-FS
16	1		*SET FRONT L/H HEAD LAMP CLIPS	Necessary	50.00FS	*20.00 FS
17	1		*SET FRONT BUMPER CLIPS	Necessary	50.00 FS	*50.00 FS
18	1		*FRONT L/H RIM	Dented	750.00 FS	*250.00 FS
19	1		*FRONT L/H TYRE	Serviceable	500.00 FS	*-FS
F=Fra	nchise	part S=Spcl	Nett. L=ListItemDisc.	29		
				Sub Total (S\$)	4,785.50	1,937.60
			- List Item Discount on L Items	20.00/20.00% (S\$)	667.10	323.52
				Total Parts (S\$)	4,118.40	1,614.08

Report was unsubmitted during this print-out.

Adjuster Report Page 4 of 4

# Recommended Miscellaneous Items

There are no new miscellaneous items selected.

# Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	LABOUR FOR PANEL BEATING ,CUT ,WELD ,AND REPLACE DAMAGED PARTS	New	1,200.00	200.00
2	TO PUTTY AND SPRAY PAINTING DAMAGED PORTION	New	600.00	200.00
3	TO CHECK WIRING ,LIGHTS AND ELECTRICAL PARTS FOR MALFUNCTION	New	50.00	15.00
4	TO PERFORM 4 WHEEL ALIGNMENT AND BALANCING	New	120.00	60.00
5	TO APPLY ANTI RUST PROOFING TO AFFECTED AREA	New	180.00	0.00
6	TO REMOVE AND INSTALL INNER GARNISH AND TRIM TO FACILITATE THE REPAIR	New	280.00	0.00
7	TO REMOVE UNDERCARRIAGE TO FACILITATE REPAIRS	New	380.00	100.00
	Gross Labou	r Cost (S\$)	2,810.00	575.00

< END OF ESTIMATES >

Report was unsubmitted during this print-out.