

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Wednesday, 21 August, 2019 8:37 AM  
**To:** Boyogan, Joane  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** RE: #8662499839SG003#027#Accident inv SLL1967Z and SLR8331E on 22 Mar 2018

Dear Joane,

We refer to your below email.

Please be informed that are still pending COR finalization with the TP repairer.

We will follow up on the matter.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

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Pte Ltd

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**From:** Boyogan, Joane <[Joane.Boyogan@aig.com](mailto:Joane.Boyogan@aig.com)>  
**Sent:** Tuesday, 20 August 2019 1:54 PM  
**To:** Vivian Lau (LKKAUTO) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: #8662499839SG003#027#Accident inv SLL1967Z and SLR8331E on 22 Mar 2018  
**Importance:** High

Dear Vivian and Hsiao Tong,

Kindly let us know the status of the above matter

Noted survey photos uploaded in Merimen on May 2019

Thank you

Regards,

**Joane Boyogan**

**AIG**

Senior Complex Claims Examiner

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**From:** Boyogan, Joane  
**Sent:** Thursday, April 25, 2019 8:33 AM  
**To:** Joy Irene (LKKAUTO)  
**Subject:** #8662499839SG003#027#Accident inv SLL1967Z and SLR8331E on 22 Mar 2018

Dear Joy,

With reference to above subject

Noted that there's been no update in merimen since April 2018.

Kindly advise why matter is still pending to date and whether this should be closed for now due to inactivity

Thank you

Regards,

**Joane Boyogan**  
**AIG**  
Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

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Tel +65 64191898

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