

Vic (LKKAUTO)

From: Boyogan, Joane <Joane.Boyogan@aig.com>
Sent: Monday, 4 November, 2019 11:27 AM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: <SEEK MANDATE> RE: #8662499839SG003#027#Accident inv SLL1967Z and SLR8331E on 22 Mar 2018 - LKK REF CC4/LCR18005444/Kha3

Dear Vic,

Thank you for the update

I've approved the mandate request in Merimen

Regards,

Joane Boyogan
AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +65 64191898
joane.boyogan@aig.com | www.aig.sg



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From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Monday, November 04, 2019 10:14 AM
To: Boyogan, Joane
Cc: Admin A; Vic (LKKAUTO)
Subject: [EXTERNAL] <SEEK MANDATE> RE: #8662499839SG003#027#Accident inv SLL1967Z and SLR8331E on 22 Mar 2018 - LKK REF CC4/LCR18005444/Kha3

This message is from an external sender; be cautious with links and attachments.

Your Ref: 8662499839SG

Our Ref: CC4/LCR18005444/Kha3

Dear Joane,

ACCIDENT INVOLVING VEHICLES SLL 1967Z (OI) AND SLR 8331E (TP) ON 22/03/2018

We refer to the subject matter.

It was reported that Insured vehicle beat the red light when collided to the TP vehicle at the junction.

A letter was sent out to the Insured to notify TP claim and NCD issues and no feedback received till date.

Summary to offer to repairer **CITY AUTO PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 24,270.85	\$ 18,269.82
Loss of Rental (\$120 x 18 days)	\$ 2,160.00	\$ 1,800.00 (\$100 x 18 days)
TOTAL	\$ 26,430.85	\$ 20,429.82

Breakdown of days is as follows:

Recommended days	14 Days
Weekends / Downtime	4 Days
TOTAL	18 Days

Relevant supporting claim documents are uploaded in merimen for your perusal.

For your approval and/or further instruction please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Wednesday, 21 August, 2019 8:37 AM

To: Boyogan, Joane

Cc: Admin A; Vic (LKKAuto)

Subject: RE: #8662499839SG003#027#Accident inv SLL1967Z and SLR8331E on 22 Mar 2018

Dear Joane,

We refer to your below email.

Please be informed that are still pending COR finalization with the TP repairer.

We will follow up on the matter.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Boyogan, Joane <Joane.Boyogan@aig.com>

Sent: Tuesday, 20 August 2019 1:54 PM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: #8662499839SG003#027#Accident inv SLL1967Z and SLR8331E on 22 Mar 2018

Importance: High

Dear Vivian and Hsiao Tong,

Kindly let us know the status of the above matter

Noted survey photos uploaded in Merimen on May 2019

Thank you

Regards,

Joane Boyogan

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

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Tel +65 64191898

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From: Boyogan, Joane
Sent: Thursday, April 25, 2019 8:33 AM
To: Joy Irene (LKKAuto)
Subject: #8662499839SG003#027#Accident inv SLL1967Z and SLR8331E on 22 Mar 2018

Dear Joy,

With reference to above subject

Noted that there's been no update in merimen since April 2018.

Kindly advise why matter is still pending to date and whether this should be closed for now due to inactivity

Thank you

Regards,

Joane Boyogan
AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

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