

## Vic (LKKAUTO)

**From:** Vic (LKKAUTO)  
**Sent:** Monday, 4 November, 2019 10:14 AM  
**To:** Boyogan, Joane  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** <SEEK MANDATE> RE: #8662499839SG003#027#Accident inv SLL1967Z and SLR8331E on 22 Mar 2018 - LKK REF CC4/LCR18005444/Kha3

**Your Ref: 8662499839SG**  
**Our Ref: CC4/LCR18005444/Kha3**

Dear Joane,

ACCIDENT INVOLVING VEHICLES SLL 1967Z (OI) AND SLR 8331E (TP) ON 22/03/2018

We refer to the subject matter.

It was reported that Insured vehicle beat the red light when collided to the TP vehicle at the junction.

A letter was sent out to the Insured to notify TP claim and NCD issues and no feedback received till date.

Summary to offer to repairer **CITY AUTO PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 24,270.85	\$ 18,269.82
Loss of Rental (\$120 x 18 days)	\$ 2,160.00	\$ 1,800.00 (\$100 x 18 days)
<b>TOTAL</b>	<b>\$ 26,430.85</b>	<b>\$ 20,429.82</b>

Breakdown of days is as follows:

Recommended days	14 Days
Weekends / Downtime	4 Days
<b>TOTAL</b>	<b>18 Days</b>

Relevant supporting claim documents are uploaded in merimen for your perusal.

For your approval and/or further instruction please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

---

**From:** Vic (LKKAUTO)  
**Sent:** Wednesday, 21 August, 2019 8:37 AM  
**To:** Boyogan, Joane  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** RE: #8662499839SG003#027#Accident inv SLL1967Z and SLR8331E on 22 Mar 2018

Dear Joane,

We refer to your below email.

Please be informed that are still pending COR finalization with the TP repairer.

We will follow up on the matter.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

---

**From:** Boyogan, Joane <[Joane.Boyogan@aig.com](mailto:Joane.Boyogan@aig.com)>  
**Sent:** Tuesday, 20 August 2019 1:54 PM  
**To:** Vivian Lau (LKKAUTO) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: #8662499839SG003#027#Accident inv SLL1967Z and SLR8331E on 22 Mar 2018  
**Importance:** High

Dear Vivian and Hsiao Tong,

Kindly let us know the status of the above matter

Noted survey photos uploaded in Merimen on May 2019

Thank you

Regards,

**Joane Boyogan**

**AIG**  
Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +65 64191898  
[joane.boyogan@aig.com](mailto:joane.boyogan@aig.com) | [www.aig.sg](http://www.aig.sg)



**AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards.**  
[Click here to find out more](#)

Follow us:



*IMPORTANT NOTICE:*

*The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.*

---

**From:** Boyogan, Joane  
**Sent:** Thursday, April 25, 2019 8:33 AM  
**To:** Joy Irene (LKKAuto)  
**Subject:** #8662499839SG003#027#Accident inv SLL1967Z and SLR8331E on 22 Mar 2018

Dear Joy,

With reference to above subject

Noted that there's been no update in merimen since April 2018.

Kindly advise why matter is still pending to date and whether this should be closed for now due to inactivity

Thank you

Regards,

**Joane Boyogan**  
**AIG**  
Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +65 64191898  
[joane.boyogan@aig.com](mailto:joane.boyogan@aig.com) | [www.aig.sg](http://www.aig.sg)



**AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards.**  
**[Click here to find out more](#)**

**Follow us:**



*IMPORTANT NOTICE:*

*The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.*

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.