

INSURANCE

INS. CASE OWNER:

Joyce

CC3 / QBE18005438 / R15302

LKK:

IDAC:

Surveyor:

RASUL

DOI:

22/03/18

Date / Time:

22/03/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. : SLU 1473T

Claim No. : VC011238

Name of Insured : CHAN SZE LOON JEREMY

Policy No. : 8-V0016392-MVA

Insured Tel No. : HP: 9477 7117

Make / Model : BMW 520D

Excess Sec II :SS D.O.A: 15/03/18

Place of Accident : TWENTY ANSON BLDG AT 20 ANSON ROAD CARPARK E&T

Is driver the owner? (YES / NO) Nature of Accident :

If NO, Driver Name / Age : ELAINE THAM 58 ENG ELAINE TAN 42 (ENG)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No. : 9477 7117 (VA: YES / NO)

Insured Liability: % Final ? Yes / No

CHC 17455

INSRS:
WSP: CHC (Loyang)
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date / Time

CHC 17455 - CC3/AN13013927/SLU 1473T DOA: 21/03/18
- NSR/GBE18004551/14 DOA: 15/03/18
SLU 1473T - NSR/GBE18004551/14 DOA: 15/03/18

STAGE DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI: 4/4/18

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

26/03/18 (After)

24/3/18 @ 5.30

(CHC) OI/OI NO RESPONSE.

17/4/18

FILE PPD TO TYPST TO PREPARE REPORT.

RECEIVED 17 APR 2018

PRELIMINARY ADVICE Date/Time: 23/03/18

Sent By: Shirley Neo

FINALIZATION		Date/Time: 06-04-18	Confirm with:	Confirm by: MEB
Repair Cost:	4% SS 1,100	(3 days) Reduction:	51 %	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT		Date/Time: 25.1.19	Confirm with: WUWPP	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
Final Liability:	% 100	(Agreed / Assessed) BOLA S/N No.:	IF NO or B 28, Ass. Lia:	
Repair Cost:	SS 1,814.00	ENDS BMT SCOTT CREDIT/CC (REPAIR TP VIDEOS)		
Loss of Rental (LOR):	SS 203.62	(2 days) = *106.81		
Loss of Use (LOU):	SS -	(5 x days)		
Loss of Income (LOI):	SS 100.15	(\$50 x 2 days)		
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LOI <input checked="" type="checkbox"/>	[Tick only one]		
GIA/LTA Search	SS 7.44			
Medical	SS -			
Disbursement:	SS -	(e.g. Tow/ Independent)	1) Claim status: Normal/Reject/Private Settle	
Legal Cost	SS -	2) Report Format: TP		3) Survey fee: 400
Total:	SS 2,114.61	Global Sum SS:	2,100	
FINAL PAYMENT		Date/Time: 25.1.19	Confirm with: WUWPP	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	SS 2,100.00	Name 1:	COMPTON/ENGINERING PTE LTD	
Payee 2: (Strike if N.A.)	SS	Name 2:		
Payee 3: (Strike if N.A.)	SS	Name 3:		

Synthese

Здрав

COC & PIRN: 2018/Jun

Veh No: SHC17455 Yr Regn: 2010 / Jun

Type: M.Car / M.Cycle / Bus / Van / Lorry / Truck / Prime Mover /

Truck / Trailer or

Make: HUMMER SUTRA C.C. 1991

Colour: **BLK** A/C: Insured / Std / NI / NA

Sp Reading 590317 T/Radio: Insured / Std / NI / NA

Eng/No

C/No: Km HET 4 / VM AA 78 5627

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Worried / Jammed / Leaked / Burnt or

Brake: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt or

Modi : Nil / S/Rim / STD A/Rim or

Tyre Size: F: 215/60R16

R

	N/S	O/S

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

WYSLAKE

Front

R/Bal. Σ mm R/Bal. Σ mmL/Bal.  mm L/Bal.  mm

D.O.A. 15/03/18 D.O.I. 22/03/18

Survey held at COMFORT DELLS

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S FAT

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	45: ±1,100 (RED: ± 2,219.60 5T/x)

☐: Prelim. Report

☐: Final Report

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

Add Fee: : Site Insp (\$
$$S + PS \rightleftharpoons S_2$$

Report Format :

Lump Sum / I.B.I: (\$)

 Interview (\$)

Tech. Invs (\$)

	Weekend (\$)
1	10
2	15
3	20
4	25
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148	745
149	750
150	755
151	760
152	765
153	770
154	775
155	780
156	785
157	790
158	795
159	800
160	805
161	810
162	815
163	820
164	825
165	830
166	835
167	840
168	

Photos

Others

TOTAL



Auto
Consultants
Pte Ltd

Company Registration No. 199807198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: TBA
Our ref: CC3/QBE18005438/R1es3

Date: 23.03.2018

The Motor Claims Department
M/s QBE INSURANCE (SINGAPORE) PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHC 1745S

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 22.03.2018 at the premises of M/s ComfortDelGro Engineering Pte Ltd (Loyang) and have the following to report:-

Workshop Estimate Amount	: S\$	3,979.60
Revised Estimate Amount	: S\$	2,581.20
"Check" Items Amount	: S\$	898.40
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:
The vehicle sustained damages at the
N/S Front Portion



Comments/Present Status:
Damages Consistent
Estimated normal period for repairs: 4.0 days
Remarks :

Yours faithfully,

MOHD. RASUL
Licensed Appraiser

REPAIR ESTIMATE

VEHICLE NO : SHC 1745S

DATE 21/3/2018 10:51

MAKE :

MODEL : HYUNDAI SONATA

QRE-LKK Pover

LKK-RASUL

FZ

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Bumper Cover			\$ 538.80
	Front Bumper Bracket Top (LH)			\$ 22.40
	Front Bumper Protector (LH)		2076.50	\$ 29.20
	Headlamp Support Panel Assy		25%	\$ 1,023.00
	Headlamp (LH)		1557.37	\$ 797.90
	Front Fender (LH)			\$ 593.00
	Front Fender Shield (LH)			\$ 86.00
	Front Fender Retainer			\$ 9.20
	SUB TOTAL			\$ 3,099.50
	LESS 20%			\$ 619.90
	DISCOUNTED TOTAL			\$ 2,479.60
	Front Fender Advertisement Logo (LH)		100	\$ 100.00
	Labour Charge			\$ 100.00
	Panel Beating			\$ 750.00
	Spray Painting Charge			\$ 400.00
	Wiring Charge			\$ 50.00
	Tuff Kote			\$ 50.00
	Remove/Refix Aircon & Refill Gas			\$ 150.00
	TOTAL LABOUR			\$ 1,400.00
	ESTIMATE TOTAL			\$ 3,979.60

Front Fender Advertisement Logo (LH) hence notify

• To resurvey - before/after spray painting
 • To resurvey - damaged part(s) during resurvey
 • Parts work - subject to confirmation
 • Warranty - work is on a "Without Prejudice" basis
 • Approval - must be resurveyed and approved from Insurance Company

Labour Charge

Panel Beating

Spray Painting Charge

Wiring Charge

Tuff Kote

Remove/Refix Aircon & Refill Gas

1557.37

100.00

820.00

2477.37

20%

1981.89

45-1700

w/stop accepted

support panel + 200?

820

Rasul

Hp 900/100 C8

3 1/2 days

4/3

22/03/18 P 0950

Reg after repair

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

Our Job Ref No : 305127226
Date : 23.03.2018

COMFORTDELGRO
ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive, Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK
Attn : RASUL

Fax: 23/3/18

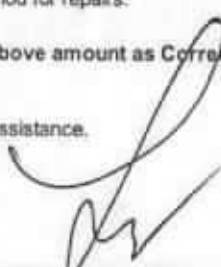
Vehicle Reg No. : SHC1745S Date of Accident : 15.03.2018

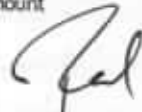
The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: QBE — SL/1473J
2. The finalized amount shall be:
- | | |
|---|---------|
| (a) Spare Parts after List discount | \$0.00 |
| (b) Labour Charges | \$0.00 |
| Total for Part-By-Part Repair Cost | \$0.00 |
| (c) Lumpsum Repair (If applicable) | |
| Total for Lumpsum repair cost after Less: 20% | |
| Final Lumpsum Repair cost | 1700.00 |

3. Estimated normal period for repairs: 3 working days.
4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days
5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature: 
Name : FAUZY BIN MOKHTAR
Tel : 62148319
Fax : 65468156

Signature: 
Name : Rasul
Date : 03/04/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
QBE INSURANCE (SINGAPORE) PTE LTD		Ref : CC3/QBE18005438/R1es3		
1 RAFFLES QUAY #29-10 SOUTH TOWERSINGAPORE 048583		Date : 23-03-2018		
		Code : QBE		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLU 1473J	Veh. Inspected	SHC 1745S	
Policy No.	8-V0016572-MVA	Coverage (\$)	0.00	
Claim No.	VC011288	Excess (\$)	0.00	
Assign From		Assign Date	23/03/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	15/03/2018	Inspection Date	22/03/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Page : 1

JG NO 305127226

DESCRIPTION

CUSTOMER'S SIGNATURE _____

Exit Pass

FZ QBE LKK

Vehicle No. _____

SHC1745S

Signature/Date

Name of Service Advisor

Date _____

Returned to Service Reception upon collection

To be kept by Security Guard

REPAIR ESTIMATE*

VEHICLE NO : SHC 1745S

DATE 21/3/2018 10:51

MAKE :

MODEL : HYUNDAI SONATA

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Bumper Cover			\$ 538.80
	Front Bumper Bracket Top (LH)			\$ 22.40
	Front Bumper Protector (LH)			\$ 29.20
	Headlamp Support Panel Assy			\$ 1,023.00
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	Front Fender Shield (LH)			\$ 86.00
	Front Fender Retainer			\$ 9.20
	SUB TOTAL			\$ 3,099.50
	LESS 20%			\$ 619.90
	DISCOUNTED TOTAL			\$ 2,479.60
	Front Fender Advertisement Logo (LH)			\$ 100.00
				\$ 100.00
	Labour Charge			
	Panel Beating			\$ 750.00
	Spray Painting Charge			\$ 400.00
	Wiring Charge			\$ 50.00
	Tuff Kote			\$ 50.00
	Remove/Refix Aircon & Refill Gas			\$ 150.00
	TOTAL LABOUR			\$ 1,400.00
	ESTIMATE TOTAL			\$ 3,979.60

support panel + 20%?
 Repair
 H. 900/100/18
 4 days
 22/03/18 @ 0950
 Reg after repair

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

Shirley Hiew (LKK Auto)

From: Joyce Foo <joyce.foo@qbe.com>
Sent: Monday, 26 March 2018 10:07 AM
To: Shirley Hiew (LKK Auto); Asher Sng (LKKAuto)
Cc: Admin A
Subject: RE: Direct Settlement - Accident Involving SLU1473J (OI : QBE - TBA) AND SHC1745S (TP : LKK REF - CC3/QBE18005438/R1es3) on 15/03/2018
Attachments: SLU1473J.pdf

Our Ref. VC011288

Dear Shirley

Attached Insured's GIA report for your retention.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1154
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]
Sent: Friday, 23 March, 2018 5:23 PM
To: Joyce Foo <joyce.foo@qbe.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SLU1473J (OI : QBE - TBA) AND SHC1745S (TP : LKK REF - CC3/QBE18005438/R1es3) on 15/03/2018


WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 1745S at M/s ComfortDelGro Engineering Pte Ltd - Loyang.

Enclosed for your perusal is:



TP GIA report
TP estimated cost of repair
Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Our Ref : T 0318/ SHC1745S /WT(st)

Date : 09-Apr-18

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199701000

QBE INSURANCE (INT'L) LTD
1 Raffles Quay #29-10
South Tower
Singapore 048583

WITHOUT PREJUDICE

Attn : Motor Claims Department

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHC1745S YOUR INSURED SLU1473J
AND OTHER _____ ON 15.03.18

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHC1745S which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : SLU1473J we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 1,819.00
2	<u>3</u> days Loss of Rental @ \$ 106.81 per day	\$ 320.43
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 2,146.92

HIRER'S CLAIM

7	<u>3</u> days Loss of Income @ \$ 80.00 per days	\$ 240.00
Total Claims :		\$ 2,386.92

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photocopied photographs 9 pcs.
b) LTA search slip/s of : SLU1473J
c) GIA / Police report/s of : SHC1745S
d) Letter of authority from owner / hirer / operator

() Witness statement/s () Towing/Medical bill/receipts () Certificate of Insurance
(X) Photocopies of Accident Scene (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

Deputy Manager
CDGE Claims Department

Tel: 6214 8737 Fax: 6214 18 Email : williamtan@cdge.com.sg

A member of

COMFORTDELGRO



Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Wednesday, 4 April 2018 5:50 PM
To: 'ETYLING@GMAIL.COM'
Subject: ACCIDENT INVOLVING SLU 1473J AND SHC 1745S ON 15/03/2018

Our Ref: CC3/QBE18005438/R1ea3

04 APRIL 2018

CHAN SZE LOON JEREMY

Dear Sir/Madam,

ACCIDENT INVOLVING SLU 1473J AND SHC 1745S ON 15/03/2018

We refer to the above accident where we are acting for QBE Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 day, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. *QBE Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING
ALONGSONATA SHC1745S , SLU1473J
TWENTY ANSON - LOBBY

ON 15-Mar-18 15:05

I / We

TAN TOH HING

(Hirer) NRIC No.: S1802368G

and/or

(Relief) NRIC No.:

Taxi Number

SHC1745S

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

15-Mar-2018

Name of Hirer

TAN TOH HING

Hirer NRIC

S1802368G

Signature :



Address

255 ANG MO KIO AVENUE 4 #05-113
560255

Contact No.

81124398

DISCHARGE VOUCHER

Without Prejudice
Save As to Costs

Your Reference : T0318/SHC1745S/WT(st)
Our Reference : VC011288

I/We, **COMFORT TRANSPORTATION PTE LTD** do hereby acknowledge the sum of Singapore Dollars: **TWO THOUSAND AND ONE HUNDRED ONLY (S\$2,100.00)** being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, '**CHAN SZE LOON JEREMY**', over damage to my/our vehicle **SHC 1745S** from an accident involving **SLU 1473J** at/along **TWENTY ANSON - LOBBY**, which occurred on **15/03/2018** at about **15:05hours**.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured '**CHAN SZE LOON JEREMY**', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 23 of (month) January (year) 2019

Signature

CLAIMS DEPARTMENT

Claimant's Name

29 LUYANG DRIVE
SINGAPORE 048583

FIN/NRIC No.

Witness's Signature

CLAIMS DEPARTMENT

Witness's Name

29 LUYANG DRIVE
SINGAPORE 048583

FIN/NRIC No.

Please forward your cheque made payable to:
COMFORT ENGINEERING PTE LTD

Address

Address

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Company stamp if applicable

Please return to:
General Claims Department
QBE Insurance (Singapore) Pte Ltd
1 Raffles Quay
#29-10 South Tower
Singapore 048583
(By Fax: 6534 5356)

TAX INVOICE

8010056

QBE INSURANCE (INT'L) LTD

29-10 1 RAFFLES QUAY SOUTH TOWER
SINGAPORE 048583

CONTACT NO: 62246633

VEHICLE NO
SHC1745S

MAKE
HYUNDAI

MODEL
SONATA

DATE OF REG
24.06.2010

CHASSIS CODE
KMHET41VMAA785627

INV. NO/DATE
91365706 31.03.2018

JOB NO.
305127226

OILMETER READING

JOB TYPE

Description : 3P 15.03.18

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	1,700.00
Add GST @ 7.000 %	119.00
Total Invoice amount	1,819.00

Issued by : KATHERINE TAN 02.04.2018 17:29:11
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

1. WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARE OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE HELD ON THE CUSTOMER'S RISK.

2. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL, WITHIN 7 DAYS FROM SUCH DELIVERY, GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY ARREAR DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 10 DAYS FROM THE INVOICE FOR THE PERIOD OF DEFAULT.

4. PLEASE EXAMINE THE INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY DISCREPANCY OR OMISSIONS WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THE INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT18030471

Date: 03 April 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 15/03/2018 @ 15:05 hrs
ALONG TWENTY ANSON - LOBBY
INVOLVING SLU1473J

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC1745S** (the "Taxi"). The Taxi was hired to **TAN TOH HING IC NO S1802368G** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$106.81** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

DATE	NAME OF DRIVER	MILEAGE READING				MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER
							FROM	TO		
13/03/2018	Henry Jan	5	8	8	7	5	0640	2200		
14/03/2018	Henry Jan	5	8	8	9	7	0640	2100		
15/03/2018	Henry Jan	5	8	9	1	1	0640	2130		
16/03/2018	Henry Jan	5	8	9	4	0	0640	2100		
17/03/2018	Henry Jan	5	8	9	6	1	0900	1700		
18/03/2018	Henry Jan	5	8	9	7	3	0900	1800		
19/03/2018	Henry Jan	5	9	0	9	3	0640	2100		
20/03/2018	Henry Jan	5	9	0	1	1	0640	2100		
21/03/2018	Henry Jan	5	9	0	3	1	0640	1020		
21/03/18	Accident	Handwritten signature					1000	—		
23/03/18	Repair						1200	—		

REGISTRATION FORM

WORLD AS

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SLU1473J	15 Mar 2018 / 15:05:00	Successful	Q01	QBE INSURANCE (SINGAPORE) PTE LTD

[Previous](#)[OK](#)

SHC17455

Asher Sng (LKKAuto)

From: Joyce Foo <joyce.foo@qbe.com>
Sent: Tuesday, 15 January 2019 3:16 PM
To: Asher Sng (LKKAuto); Admin A
Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SLU1473J (OI : QBE - TBA) AND SHC1745S (TP : LKK REF - CC3/QBE18005438/R1es3) on 15/03/2018 [VC011288]

Follow Up Flag: Flag for follow up
Flag Status: Flagged

Hi Asher

We refer to the above,

It seems our Insured is at fault. Please proceed to offer TP on 100%.

Thanks & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Friday, 11 January 2019 4:54 PM
To: Joyce Foo <joyce.foo@qbe.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SLU1473J (OI : QBE - TBA) AND SHC1745S (TP : LKK REF - CC3/QBE18005438/R1es3) on 15/03/2018 [VC011288]

Hi Joyce,

We refer to the email below.

Enclosed the third party video for your easy reference.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Joyce Foo <joyce.foo@qbe.com>

Sent: Friday, 11 January 2019 9:41 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SLU1473J (OI : QBE - TBA) AND SHC1745S (TP : LKK REF - CC3/QBE18005438/R1es3) on 15/03/2018 [VC011288]

Hi Asher

Please advise whether there is video footage from TP.

Thanks & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Thursday, 10 January 2019 6:03 PM

To: Joyce Foo <joyce.foo@qbe.com>; Admin A <admin-a@lkkauto.com>; 'claims-singapore@qbe.com' <claims-singapore@qbe.com>

Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SLU1473J (OI : QBE - TBA) AND SHC1745S (TP : LKK REF - CC3/QBE18005438/R1es3) on 15/03/2018 [VC011288]

Hi Joyce,

We refer to the email below.

Third party do not agreed with our offer and mention that the line on their side is not a stop line.

Enclosed the reply for the repairer.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Joyce Foo <joyce.foo@qbe.com>

Sent: Thursday, 10 January 2019 4:29 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; 'claims-singapore@qbe.com' <claims-singapore@qbe.com>

Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SLU1473J (OI : QBE - TBA) AND SHC1745S (TP : LKK REF - CC3/QBE18005438/R1es3) on 15/03/2018 [VC011288]

Hi Asher

WE refer to the above.

Please advise status and let us have your report asap.

Thanks & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore



From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Monday, 8 October 2018 9:36 AM

To: Joyce Foo <joyce.foo@qbe.com>; Admin A <admin-a@lkkauto.com>; 'claims-singapore@qbe.com' <claims-singapore@qbe.com>

Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SLU1473J (OI : QBE - TBA) AND SHC1745S (TP : LKK REF - CC3/QBE18005438/R1es3) on 15/03/2018 [VC011288]

Hi Joyce,

We refer to the email below.

We are still pending for third party repairer to accept our offer.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joyce Foo <joyce.foo@qbe.com>

Sent: Thursday, 4 October 2018 2:51 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; 'claims-singapore@qbe.com' <claims-singapore@qbe.com>

Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SLU1473J (OI : QBE - TBA) AND SHC1745S (TP : LKK REF - CC3/QBE18005438/R1es3) on 15/03/2018 [VC011288]

Our Ref. VC011288

Hi Asher

We refer to the above.

Please advise whether your report is ready.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Joyce Foo
Sent: Monday, 11 June, 2018 3:16 PM
To: 'Asher Sng (LKKAuto)' <AsherSng@lkkauto.com>
Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SLU1473J (OI : QBE - TBA) AND SHC1745S (TP : LKK REF - CC3/QBE18005438/R1es3) on 15/03/2018

Our Ref. VC011288

Hi Asher

We refer to the above.

Please proceed to settle as recommended.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]
Sent: Monday, 11 June, 2018 11:57 AM
To: Joyce Foo <joyce.foo@qbe.com>; Jenny Toh <jenny.toh@qbe.com>
Cc: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>
Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SLU1473J (OI : QBE - TBA) AND SHC1745S (TP : LKK REF - CC3/QBE18005438/R1es3) on 15/03/2018

Dear Sirs,

We refer to the above matter.

The accident occurred when both party with a stop line (refer to OI scene photo).

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 50% liability.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

Summary to offer to repairer **COMFORTDELGRO ENGINEERING PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 4,258.17	\$ 1,819.00
2. Loss of Rental (3days x \$106.81)	\$ 320.43	\$ 320.43 (3days x \$106.81)
3. Loss of Income (3days x \$80)	\$ 240.00	\$ 150.00 (3days x \$50)
Sub Total	\$ 4,818.60	\$ 2,289.43
50%	\$ 2,409.30	\$ 1,144.72
3. LTA/GIA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 2,416.79	\$ 1,152.21

****3 days recommendation for repair.**

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

From: Shirley Hiew (LKK Auto)

Sent: Friday, 23 March 2018 5:23 PM

To: Joyce Foo <joyce.foo@qbe.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: syaheeda.othman@qbe.com; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLU1473J (OI : QBE - TBA) AND SHC1745S (TP : LKK REF - CC3/QBE18005438/R1es3) on 15/03/2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 1745S at M/s ComfortDelGro Engineering Pte Ltd - Loyang.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
QBE INSURANCE (SINGAPORE) PTE LTD		Ref : CC3/QBE18005438/R1ea3q2		
1 RAFFLES QUAY #29-10 SOUTH TOWERSINGAPORE 048583		Date : 31-01-2019		
		Code : QBE		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLU 1473J	Veh. Inspected	SHC 1745S	
Policy No.	8-V0016572-MVA	Coverage (\$)	0.00	
Claim No.	VC011288	Excess (\$)	0.00	
Assign From		Assign Date	22/03/2018	
2. Vehicle Particulars & Condition				
Make & Model	HYUNDAI SONATA	c.c	1991	
Engine No.	HIDDEN	Year of Reg.	2010	
Chassis No.	KMHET41VMAA785627	Colour	BLUE	
Odometer	590317	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	215/60 R16	WEST LAKE	5 mm	
L/H Front Tyre	215/60 R16	WEST LAKE	5 mm	
R/H Rear Tyre	215/60 R16	WEST LAKE	5 mm	
L/H Rear Tyre	215/60 R16	WEST LAKE	5 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE N/S FRONT PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	15/03/2018	Inspection Date	22/03/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS. WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 1745S

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	FRONT BUMPER COVER	CRACKED	538.80	538.80
1	FRONT BUMPER BRACKET TOP (LH)	NECESSARY	22.40	22.40
1	FRONT BUMPER PROTECTOR (LH)	SCRATCHED	29.20	29.20
1	HEADLAMP SUPPORT PANEL ASSY	SERVICEABLE	1,023.00	-
1	HEADLAMP LH	CRACKED	797.90	797.90
1	FRONT FENDER (LH)	BUCKLED	593.00	593.00
1	FRONT FENDER SHIELD (LH)	DEFORMED	86.00	86.00
1	FRONT FENDER RETAINER	NECESSARY	9.20	9.20
	LESS 20% DISCOUNT		-619.90	-
	LESS 25% DISCOUNT		-	-519.12
			2,479.60	1,557.38
	<u>SPECIAL NETT ITEMS</u>			
1	FRONT FENDER ADVERTISEMENT LOGO (LH)(SN)	NECESSARY	100.00	100.00
			100.00	100.00
	<u>LABOUR</u>			
	PANEL BEATING.		750.00	400.00
	SPRAY PAINTING CHARGE.		400.00	360.00
	WIRING CHARGE.		50.00	30.00
	TUFF KOTE.		50.00	30.00
	REMOVE/REFIX AIRCON & REFILL GAS.	NOT NECESSARY	150.00	-
			1,400.00	820.00
	GRAND TOTAL		3,979.60	2,477.38
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			1,700.00

Report Ref No. CC3/QBE18005438/R1ea3q2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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