

Vivian Lau (LKKAuto)

From: Vivian Lau (LKKAuto)
Sent: Tuesday, 27 March, 2018 11:22 AM
To: 'Tang, Shu Shi (VWG Singapore)'
Cc: Admin A; Joy Irene (LKKAuto); Hsiao Tong (LKKAuto)
Subject: RE: REQUEST DIRECT SETTLEMENT FOR SKP9198P & SLD4414A ON 21/03/2018
***LKK REF:CC3/LCR18005429/Dwb3
Attachments: My Movie.mp4; Sketch Plan .pdf

WITHOUT PREJUDICE

Your Ref: SKP 9198P
Our Ref: CC3/LCR18005429/Dwb3

Dear Sir/Madam,

Accident involving SKP 9198P & SLD 4414A ON 21/03/2018

We refer to the above matter

Our insured driver has reiterated that the accident was caused due to the entire negligence of your client. Your client open door. BOLA 26 applies.

We attached herewith our insured's accident report and our insured's video for your perusal.

Under such circumstances, we have our principal's instruction to deny liability of your client's claim.

As such, we will close the matter at our end.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)
Sent: Friday, 23 March, 2018 2:17 PM
To: 'Tang, Shu Shi (VWG Singapore)' <shushi.tang@vw.com.sg>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: REQUEST DIRECT SETTLEMENT FOR SKP9198P & SLD4414A ON 21/03/2018 ***LKK
REF:CC3/LCR18005429/Dwb3

Dear Shu Shi,

We refer to the above matter.

Please be informed that we are currently **pending for our insured's report**.

Kindly note that for liability, claim negotiation and settlement, please contact Vivian at 6841 8625.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Thursday, 22 March 2018 5:58 PM

To: 'Tang, Shu Shi (VWG Singapore)' <shushi.tang@vw.com.sg>; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: REQUEST DIRECT SETTLEMENT FOR SKP9198P & SLD4414A ON 21/03/2018

Dear Shu Shi,

Appointment confirmed.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tang, Shu Shi (VWG Singapore) [<mailto:shushi.tang@vw.com.sg>]

Sent: Thursday, 22 March, 2018 5:51 PM

To: SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Subject: REQUEST DIRECT SETTLEMENT FOR SKP9198P & SLD4414A ON 21/03/2018

Dear Claims,

Please revert on liability.

Please arrange survey tomorrow 23/03/2018 @ 1045am, vw/ka, owner waiting.

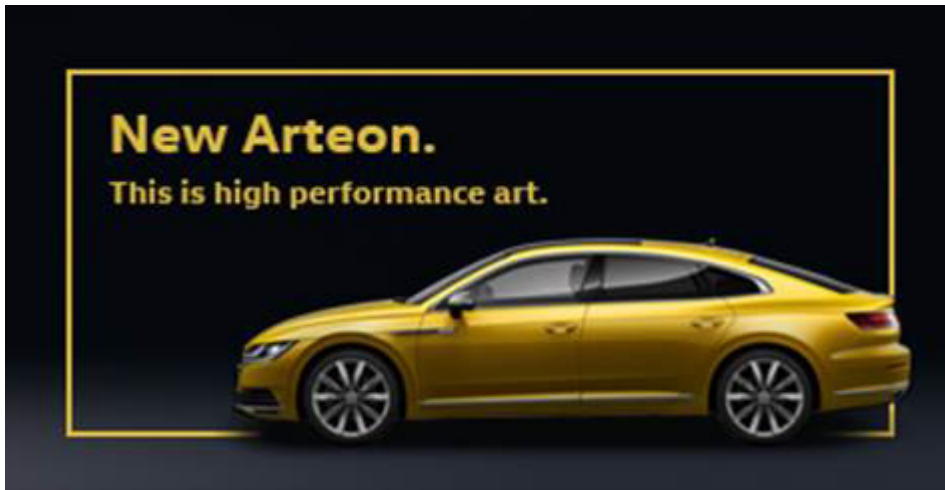
Please revert to confirm.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>



From: shushi.tang@vw.com.sg [<mailto:shushi.tang@vw.com.sg>]
Sent: Thursday, 22 March, 2018 5:49 PM
To: Tang, Shu Shi (VWG Singapore)
Subject: Scan von MyMFP

Scan from MyMFP