

ASS. REC. BY:

REF:

CS/GAI18005425/4td3ⁿ²

Special Instruction:

Surveyor:

Marcus

ASSIGNMENT (Office)

From (Person):

Rachel Tan

of

GAI

Date/Time:

22/3/18 @ 3:38pm

Estimated Cost:

Bill to:

OD/WS/TPRES/ODRES/EVA/INV/MV/CS

To Inspect Vehicle No:

SKJ1771T

Insured:

at Workshop m/s:

Jin Auto

Tel:

6289 8126

of

Blk 14 #01-412 Defu Lane 10

Policy No:

Claim No:

CLMOMVP000000610

Sum Insured:

Excess:

7BA

Make of Veh:

D.O.A.

2/13/18

(Client's Record)

CA / (REV) / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

5:43pm @ 22/3/18

Person Contacted:

Louis

Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SKJ1771T-X
23/3	Revert via email. Attached cost price.
26/3	authorise repair by Rachel
26/3	Inform Louis authorise excess \$600/-

REF: GAI cslGAI18005425/Utd3

ASSIGNMENT

From:

Date:

23/3/18

Estimated Cost:

OD TP NS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SKJ 1771T

at Workshop m/s

jin Auto

of

B1K 14 # 01-412 Defu June 10

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

TBA

(Client's Record)

pending to amend cost plus

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

<input checked="" type="checkbox"/>	<input type="checkbox"/>
N/S	O/S
<input type="checkbox"/>	<input type="checkbox"/>

Bal. or Market Value:

64

IDAC Accident Rpt:

Consistent? : Yes or No

Est. Repairs:

2

Consistent? : Yes or No

Lum Sum:

5

days

Res.: Yes or No

3 Val:

1.31

%

Yes or No

CA / REV

REP.

24 HRS

Lupr

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SKJ 1771T

Yr Regn:

2 13

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

CA /

Make:

Volkswagen

Touran

1390

Colour:

Brown

A/C: Insured / Std / NI / NA

Sp. Reading:

80452

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WV62221T2DW046084

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

225/45-277

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal:

6

mm

R/Bal:

6

mm

L/Bal:

6

mm

L/Bal:

6

mm

D.O.A:

21/3/18

D.O.A:

23/3/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rat.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

Det 10800

27A 56724

net 7276

for lamp cover n/s lower centre grille & mouldy n/c.

14/5/18 confirmed

find by 6718 with Jones-
Utd: 24721261.

RECEIVED 17 MAY 2018

Date/Time: File Pass to?

☐

Prel. Report

H/S Typist

☒

Final Report

Date/Time: File Return to?

Days Of Repair:

5

Resurvey No. of Trip:

2

Survey Fee:

Transportation:

S - RS - S

Photos:

Others:

TOTAL

Add Fee:

☐

Site Insp (\$)

☐

Interview (\$)

☐

Tech. Insp (\$)

☐

Weekend (\$)

Report Format:

OD

Lump Sum / (\$): (\$)

6718

250

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
GREAT AMERICAN INSURANCE COMPANY		Ref : CS/GAI18005425/Utd3		
3 TEMASEK AVENUE #16-01 CENTENNIAL TOWER SINGAPORE 039190		Date : 23-03-2018		
		Code : GAI		
1. Policy Particulars :- OWN DAMAGE				
Insured Veh.	Veh. Inspected		SKJ 1771T	
Policy No.	Coverage (\$)		0.00	
Claim No.	Excess (\$)		0.00	
Assign From	RACHEL TAN	Assign Date	23/03/2018	
2. Vehicle Particulars & Condition				
Make & Model	c.c		0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.	Colour			
Odometer	-	Steering		
Brakes	Modification			
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	21/03/2018	Inspection Date	23/03/2018	
Survey held at	JIN AUTO SERVICES PTE LTD BLK 14 DEFU LANE 10 #01-412 SINGAPORE 539195			
5a. Remarks				
A) THE MARKET VALUE IS S\$----- (EST. AVERAGE) B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.				



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: TBA

Date: 23/3/2018

Our Ref: CS/GAI18005425/Utd3

The Motor Claims Department
GREAT AMERICAN INSURANCE COMPANY

Dear Sirs/Mdm

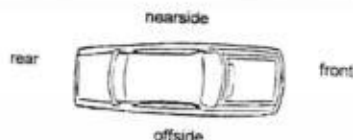
PRELIMINARY ADVICE OF VEHICLE NO. SKJ 1771T

Please be informed that we had conducted the inspection of the above mentioned vehicle on 23/3/2018 at the premises of M/s Jin Auto and have the following to report:

Workshop Estimate Amount	: S\$ 9,190.00
Revised Estimate Amount	: S\$ 3,382.50
Check" Items Amount	: S\$ 5,347.50
Market Value	: S\$ 64,000.00
LTA Reimbursement Value	: S\$ 56,724.00
Nett Value	: S\$ 7,276.00

Description of Damage:

The vehicle sustained at the front portion.



Comments/ Present Status:

Damage consistent
Repair cost Economical

We have not authorize repair

Yours faithfully
Marcus
Motor Surveyor

Nivitha (LKK Auto)

From: Tan, Rachel <Rachel.Tan@sg.gaig.com>
Sent: Thursday, 22 March 2018 3:38 PM
To: LKK Assignments
Subject: FW: SKJ1771T OD CLAIM (21/03/2018)
Attachments: SKJ 1771T ESTIMATE.pdf; SKJ1771T_21032018 GA (OD).pdf

Hi LKK

Please accept assignment to conduct OD survey.
Attached estimates. Jin Auto pending to amend cost plus.

Regards
Rachel Tan
Executive, Motor Claims, Great American Insurance Company
Tel: 6804 7846

From: jouis [mailto:jouis@jinauto.com.sg]
Sent: Thursday, March 22, 2018 3:31 PM
To: Tan, Rachel <Rachel.Tan@sg.gaig.com>
Subject: SKJ1771T OD CLAIM SURVEY ARRANGEMENT

Dear Rachel,

Please assist to arrange OD survey at our workshop.

Thank you & Best Regards,
Jouis Seow
Jin Auto Services Pte Ltd
Blk 14 #01-412 Defu Lane 10
Singapore 539195.

Tel : (65) 62898126
Fax : (65) 62870590
Email : jouis@jinauto.com.sg

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Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Friday, 23 March 2018 2:09 PM
To: Admin-D (LKKAuto); 'Tan, Rachel'; assignments
Cc: SUR
Subject: RE: SKJ1771T OD CLAIM (21/03/2018)
Attachments: PRELI ADVISED SKJ1771T.pdf; ESTIMATE.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle **SKJ 1771T**
Attached estimate of cost plus

We have not authorise repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Friday, 23 March 2018 9:10 AM
To: 'Tan, Rachel' <Rachel.Tan@sg.gaig.com>; assignments <assignments@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: SKJ1771T OD CLAIM (21/03/2018)

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Rachel [<mailto:Rachel.Tan@sg.gaig.com>]
Sent: Thursday, 22 March 2018 3:38 PM
To: LKK Assignments <assignments@lkkauto.com>
Subject: FW: SKJ1771T OD CLAIM (21/03/2018)

Hi LKK

Please accept assignment to conduct OD survey.
Attached estimates. Jin Auto pending to amend cost plus.

Regards

Denise Tay (LKKAUTO)

From: Tan, Rachel <Rachel.Tan@sg.gaig.com>
Sent: Monday, 26 March 2018 1:19 PM
To: Denise Tay (LKKAUTO); Admin-D (LKKAUTO); assignments
Cc: SUR
Subject: RE: SKJ1771T OD CLAIM (21/03/2018)

Thanks Denise. If damage is consistent, please approve repair. OD Excess \$600

Regards
Rachel Tan
Executive, Motor Claims, Great American Insurance Company
Tel: 6804 7846

From: Denise Tay (LKKAUTO) [mailto:denisetay@lkkauto.com]
Sent: Monday, March 26, 2018 11:04 AM
To: Tan, Rachel <Rachel.Tan@sg.gaig.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: SKJ1771T OD CLAIM (21/03/2018)

Dear Rachel,

Limit extended to repairer at not exceeding \$7200/-

Best Regards,
Denise Tay | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Rachel [mailto:Rachel.Tan@sg.gaig.com]
Sent: Friday, 23 March 2018 4:37 PM
To: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: SKJ1771T OD CLAIM (21/03/2018)

Hi

What was the limit extended to repairer.

Regards
Rachel Tan
Executive, Motor Claims, Great American Insurance Company
Tel: 6804 7846

From: Denise Tay (LKKAUTO) [mailto:denisetay@lkkauto.com]
Sent: Friday, March 23, 2018 4:35 PM

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Monday, 26 March 2018 1:44 PM
To: 'jouis'
Subject: SKJ 1771T OD GAI

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SKJ 1771T (Excess \$600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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8 vehicles

Volkswagen Touran

Advanced Search Submit

	Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
Search Selection	Volkswagen Touran		Any	Any	2013	Any	Any	Any	Available
	Volkswagen	Touran 1.4A TSI	\$69,800	\$10,980 /yr	16-Oct-2013	1,390 cc	75,000 km	MPV	Available
1 Owner. Full Service History With Agent. High Paper Value Of \$60712. Pristine White Paintwork With Dark Grey Interior In Tip Top Condition. 7 Seater MPV Great For Ferrying Large Family Around. Contac...									
Auto Zoom Enterprise Pte Ltd									
Posted: 22-Mar-2018 Tags: 2013 Volkswagen Touran, Volkswagen Touran, Volkswagen, Touran, Used Volkswagen									
	Volkswagen	Touran 1.4A TSI	\$59,800	\$10,120 /yr	30-Mar-2013	1,390 cc	-	MPV	Available
\$0 Down Payment We Are sgCarMart Premium Dealer 2015-2018 Buy With Confidence! No Hidden Costs! No Gimmik! Low Mileage! 100% Accident Free! In House Loan Or Bank Loan Available! No Need Guarantor Or M...									
88 Motor Trading									
Posted: 22-Mar-2018 Tags: 2013 Volkswagen Touran, Volkswagen Touran, Volkswagen, Touran, Used Volkswagen									
	Volkswagen	Touran 1.4A TSI Sunroof	\$59,999	\$10,160 /yr	26-Feb-2013	1,390 cc	126,000 km	MPV	Available
Selling 1k Above Paper+body! Best Deal, Best Buy, Safest Buy. Only 1 Owner. Ideal For Those Who Are Looking For Sunroof Model. Very Spacious And Big Boot Space. Fits 5 Adult & 2 Kid Comfortably. Very ...									
Posted: 16-Mar-2018 Tags: 2013 Volkswagen Touran, Volkswagen Touran, Volkswagen, Touran, Used Volkswagen									
	Volkswagen	Touran 1.4A TSI	\$68,800	\$10,820 /yr	16-Oct-2013	1,390 cc	67,000 km	MPV	Available
Low Mileage! Agent Maintained With Records! Well Maintained. High Loans Up To 85% Loan With Lowest Interest Rate. Trade In Available. Call Now To Book Appointment To View This Beauty! Viewing Strictly...									
Posted: 15-Mar-2018 Tags: 2013 Volkswagen Touran, Volkswagen Touran, Volkswagen, Touran, Used Volkswagen									
<div> <div>Car Buying</div> <div>Car Aftermarket</div> </div> <div> <div>Car Selling</div> <div>On The Move</div> </div> <div> <div>Car Ownership</div> <div>Lifestyle</div> </div> <div> <div>Buying a pre-owned car, but Unsure of its Condition?</div> <div>Get, STA Car Evaluation</div> </div>									
	Volkswagen	Touran 1.4A TSI	\$67,888	\$11,400 /yr	28-May-2013	1,390 cc	38,000 km	MPV	Available
This Single Owner Car Is In Pristine Condition. 100% Accident Free. As You Can Tell From The Low Mileage, Rarely Driven. High Financing And Cheap Insurance Available.									
F1 Autos Pte Ltd									
Posted: 10-Mar-2018 Tags: 2013 Volkswagen Touran, Volkswagen Touran, Volkswagen, Touran, Used Volkswagen									
	Volkswagen	Touran 1.4A TSI (OPC)	\$61,800	\$9,570 /yr	19-Sep-2013	1,390 cc	43,061 km	MPV	Available
Big Savings Need No Compare, Best Buy OPC Mpv In The Market Now, Lowest Price Tag Yet Low Depreciation Even Cheaper Than Japanese Unit, Well Maintained By Previous Owner, Original Condition Like New, ...									
AL Autocar Pte Ltd									
Posted: 08-Mar-2018 Tags: 2013 Volkswagen Touran, Volkswagen Touran, Volkswagen, Touran, Used Volkswagen									
<div>Compare</div> <div>\$70,800</div> <div>\$10,880 /yr</div> <div>18-Nov-2013</div> <div>1,390 cc</div> <div>95,555 km</div> <div>MPV</div> <div>Available</div>									

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	22/03/2018 10:05
Date Of Accident	21/03/2018 09:30
Exact Location Of Accident	PIONEER CIRCUS
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKJ1771T
Insured/Policyholder	
Name Of Registered Owner	TAN MENG HENG
NRIC No	S1187959D
Email Address	MICKEL88@YAHOO.COM
Mobile Phone No	(LOCAL) +65-96331212
Alternative Phone No	OTHERS-96331212
Vehicle Particulars	
Manufacturer	VOLKSWAGEN
Model	TOURAN 1.4 AT TSI 1T33B4
Exact Purpose for which vehicle was being used at time of accident	PTE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken:	
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	GREAT AMERICAN INSURANCE COMPANY
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	MT20177599
Driver	
Name of Driver	TAN MENG HENG
NRIC No	S1187959D
Date Of Birth	21/09/1956
Occupation	OUTDOOR
Date Of Driving Pass	07/10/1975
Driving Experience	42 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96331212
Fax Number	
Contact Number	OTHERS-96331212
Email Address	MICKEL88@YAHOO.COM

Address	BLOCK 220 SERANGOON AVENUE 4 #12-222
Postcode	550220
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	CHAIN COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	3
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

ENTERING PIONEER CIRCUS FROM PIONEER ROAD NORTH SLOWLY FILTERING TO THE LEFT PASSING PIONEER ROAD EXIT, I SAW THE FRONT PA BUS(PA7561A) HAD SUDDENLY STOPPED HIT ON A FRONT TRUCK(YM5998Z). I IMMEDIATELY APPLIED EMERGENCY BRAKE AND STOPPED CLOSE BEHIND THE PA7561A. BEFORE I DO A REVERSE, THE PA BUS IN FRONT SUDDENLY REVERSED AND HIT MY FRONT PORTION AND ACCELERATING CONTINUALLY. INSTANTLY, I PUSHED SEVERAL HONKS TO STOP THE PA BUS TO STOP HIS REVERSING. HOPING THE PA BUS DRIVER IS HONEST ENOUGH TO ADMIT, HE HAD REVERSED HIS PA BUS IN THE STAGE OF PULLING OFF FROM THE TRUCK REAR THAT CLEARLY IN THIS PROCESS OF IT, HE HITS ONTO MY FRONT PORTION AND CAUSED THE DAMAGES TO MY CAR FRONT PORTION. ON MY WAY TO MAKE THIS REPORT, I NOTICED MY ENGINE TEMPERATURE HAVE UP AND AIR CONDITION IS NOT COLD.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	PA7561A
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	BUS
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	

Nature Of Damage .

No. Of Passenger (Including Driver)

1

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number

YM5998Z

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

COMMERCIAL VEHICLE

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Accident Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (a) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature

Date & Time: 20/3/18 5:30pm

Driver's Signature

(If driver is not the policyholder)

Date & Time:


Reporting Centre Personnel's Signature

Name: Cassandra

NRIC/IN No.: 63229391W



Enquire PARF/COE Rebate for Registered Vehicle**Vehicle Owner Particulars**

Owner ID Type: Singapore NRIC
Owner ID: 7959D

Vehicle Details

Vehicle No.: SKJ1771T
Vehicle to be Exported: No
Intended De-registration Date: 23 Mar 2018
Vehicle Make: VOLKSWAGEN
Vehicle Model: TOURAN 1.4 AT TSI 1T33B4
Primary Colour: Brown
Manufacturing Year: 2012
Engine No.: CTH021706
Chassis No.: WVGZZZ1TZDW046084
Maximum Power Output: 103.0 kW (138 bhp)
Open Market Value: \$24,740.00
Original Registration Date: 27 Feb 2013
First Registration Date: 27 Feb 2013
Transfer Count: 0
Actual ARF Paid: \$19,740.00 9870

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 26 Feb 2023
PARF Rebate Amount: \$13,818.00

Intended COE Rebate Details

COE Expiry Date: 26 Feb 2023
COE Category: A - Car (1600cc & below)
COE Period(Years): 10
QP Paid: \$87,109.00
COE Rebate Amount: \$42,906.00
Total Rebate Amount: \$56,724.00

The information contained herein is correct as at 23 Mar 2018

OK

Jin Auto Services Pte Ltd

Blk 14 Defu Lane 10 #01-412

Singapore 539195

Tel:62898126 Fax :62870590

Company Reg No:200704370C GST Reg No ::200704370C

ESTIMATE REPAIR COST FOR SKJ1771T

S/N	QTY	DESCRIPTION		
1	1 PC	BONNET <i>bu</i>	\$	700.00 ✓
2	1 PC	BONNET LOCK <i>tw</i>	\$	60.00 ✓
3	1 PC	GRILLE COMPLETE <i>cha</i>	\$	300.00 ✓
4	1 PC	FRONT BUMPER <i>dis</i>	\$	750.00 ✓
5	1 PC	FRONT BUMPER CLIPS (1 set) <i>11 x</i>	\$	40.00 x
6	1 PC	FRONT BUMPER REINFORCEMENT <i>Part</i>	\$	400.00 ✓
7	1 PC	FRONT BUMPER SPONGE <i>Torn</i>	\$	60.00 ✓
8	2 PCS	FRONT HEADLAMP PANEL <i>8/5 Bent 1pc</i>	\$	160.00 <i>184 80</i>
9	2 PCS	FRONT HEADLAMP <i>olsen 1pc</i>	\$	900.00 <i>126 450</i>
10	1 PC	SUPPORT PANEL <i>cha</i>	\$	720.00 ✓
11	1 PC	RADIATOR <i>mx</i>	\$	550.00 x
12	1 PC	RADIATOR FAN COWLING <i>mx</i>	\$	160.00 x
13	1 PC	RADIATOR FAN BIG <i>Jm</i>	\$	600.00 ✓
14	1 PC	RADIATOR FAN SMALL <i>Jm</i>	\$	500.00 ✓
15	1 PC	AIRCON CONDENSER <i>mx</i>	\$	600.00 x
			\$	6,500.00
			\$	975.00
			\$	7,475.00
ADD 15%				
16		NUMBER PLATE	\$ <i>Set</i>	40.00 <i>35</i>
17		CHECK WIRING	\$	35.00 <i>20</i>
18		LABOUR CHARGE TO REMOVE AND RENEW FRONT PARTS	\$	880.00 <i>700</i>
19		SPRAY PAINTING	\$	600.00 <i>550</i>
20		REMOVE AND REFIX AIRCON PARTS REFILL FREON GAS	\$	160.00 <i>100</i>
			\$	9,190.00

Note: SJT1771T with Owner, despite our advise that will cause overheating if he continue to drive his car .

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Not Ackd
due to photo taken partially
Excess?
sdm
23/3/18
P/P 6718

P-4620
15%
5313
+ 1405
6718

JIN AUTO SERVICES PTE LTD
BLK 14 #01-412
DEFU LANE 10

SINGAPORE 539195
TEL : 62898126 97526 FAX : 62870590
ATTN : ZOEY.MENG 9188 5024

WH

TAX INVOICE : AR201804-04430
DATE : 03/04/2018
CUSTOMER ID : JIN001
VEH REG. NO. : SKJ177T
TERMS : 30 days
PO NO. : Z1TZDW046084
PAGE NO. : Page 1 of 2
CURR. : SGD

SQ	STOCKID	DESCRIPTION	StkLoc	QTY	U/PRICE	AMOUNT
1.	1T0823031Q/P	BONNET	WH	1	700.00	700.00
2.	1K8823509N / 2K5823509C	BONNET LOCK	WH	1	60.00	60.00
3.	1T0853651BQPWF	RADIATOR GRILLE	WH	1	300.00	300.00
4.	1T0807221M GRU	FRONT BUMPER	WH	1	750.00	750.00
5.	1T0853665M 9B9	FOG LAMP COVER LH <i>n/c</i>	WH	1	40.00	40.00 <i>X</i>
6.	1T0807109D	FRT BUMPER REINFORCEMENT	WH	1	400.00	400.00
7.	1T0807248K	FRONT BUMPER SPONGE	WH	1	60.00	60.00
8.	1T0805932/A	HEADLAMP TOP PANEL RH	WH	1	80.00	80.00
9.	1T2941006B	HEADLAMP RH *	WH	1	450.00	450.00
10.	1T0805588AF/AC9B9	SUPPORT PANEL	WH	1	720.00	720.00
11.	1T0853677D 9B9	FRT LOWER CENTRE GRILLE	WH <i>n/c</i>	1	200.00	200.00 <i>X</i>
12.	1T0853101B 2ZZ	FRT LOWER GRILLE CENTRE CHROME	WH <i>n/c</i>	1	180.00	180.00 <i>X</i>
13.	1K0959455DL/FJ/FR/DT	RADIATOR FAN BIG	WH	1	600.00	600.00
14.	1K0959455ET/DH/CR/FE	RADIATOR FAN SMALL	WH	1	500.00	500.00

420

CONTINUE NEXT PAGE

ORIGINAL

JIN AUTO SERVICES PTE LTD
BLK 14 #01-412
DEFU LANE 10

SINGAPORE 539195
TEL : 62898126 97526 FAX : 62870590
ATTN : ZOEY.MENG 9188 5024

WH

TAX INVOICE : AR201804-04430
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PAGE NO. : Page 2 of 2
CURR. : SGD

SQ	STOCKID	DESCRIPTION	StkLoc	QTY	U/PRICE	AMOUNT
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SUB-TOTAL : 5,040.00
ADD GST 7.00 % 352.80

[P] 09/04/2018 11:33:13AM

E. & O.E

TOTAL AMOUNT SGD: 5,392.80

[E] 03/04/2018 10:39:00AM

Goods Sold are not refundable for Cash.

Interest Rate of 1.5% per month will be imposed on OverDue Account(s).

JAE Auto Pte. Ltd.

Sales Executive: ANN



This is computer generated document.
No signature is required.

Goods Received in Good Order

Signature / Co Stamp / Date

ORIGINAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

GREAT AMERICAN INSURANCE COMPANY

Ref : CS/GAI18005425/Utd3n2

3 TEMASEK AVENUE
#16-01 CENTENNIAL TOWER
SINGAPORE 039190

Date : 18-05-2018



Code : GAI

1. Policy Particulars :- OWN DAMAGE

Insured Veh.	Veh. Inspected	SKJ 1771T
Policy No. MT20177599	Coverage (\$)	0.00
Claim No. CLMOMVP000000610	Excess (\$)	600.00
Assign From RACHEL TAN	Assign Date	22/03/2018

2. Vehicle Particulars & Condition

Make & Model	VOLKSWAGEN TOURAN (A)	c.c	1390
Engine No.	HIDDEN	Year of Reg.	2013
Chassis No.	WVGZZZ1TZDW046084	Colour	BROWN
Odometer	80452	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	225/45 ZR17	MICHELIN	6 mm
L/H Front Tyre	225/45 ZR17	MICHELIN	6 mm
R/H Rear Tyre	225/45 ZR17	MICHELIN	6 mm
L/H Rear Tyre	225/45 ZR17	MICHELIN	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION. DAMAGES SEE DETAILS.

5. General Information

Accident Date	21/03/2018	Inspection Date	23/03/2018
Survey held at	JIN AUTO SERVICES PTE LTD BLK 14 DEFU LANE 10 #01-412 SINGAPORE 539195		

5a. Remarks

A)THE MARKET VALUE IS S\$64,000.00 (EST. AVERAGE) B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	5 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKJ 1771T

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	BONNET (WCP)	BUCKLED	700.00	700.00
1	BONNET LOCK (WCP)	TWISTED	60.00	60.00
1	GRILLE COMPLETE (WCP)	CRACKED	300.00	300.00
1	FRONT BUMPER (WCP)	DISTORTED	750.00	750.00
1	SET FRONT BUMPER CLIPS (WCP)	NOT NECESSARY	40.00	-
1	FRONT BUMPER REINFORCEMENT (WCP)	BENT	400.00	400.00
1	FRONT BUMPER SPONGE (WCP)	TORN	60.00	60.00
2	FRONT HEADLAMP PANEL (WCP)	O/S BENT	160.00	80.00
2	FRONT HEADLAMP (WCP)	O/S CRACKED	900.00	450.00
1	SUPPORT PANEL (WCP)	CRACKED	720.00	720.00
1	RADIATOR (WCP)	NOT NECESSARY	550.00	-
1	RADIATOR FAN COWLING (WCP)	NOT NECESSARY	160.00	-
1	RADIATOR FAN BIG (WCP)	JAMMED	600.00	600.00
1	RADIATOR FAN SMALL (WCP)	JAMMED	500.00	500.00
1	AIRCON CONDENSER (WCP)	NOT NECESSARY	600.00	-
	COST PLUS 15%		975.00	693.00
			7,475.00	5,313.00
<u>SPECIAL NETT ITEMS</u>				
1	NUMBER PLATE (SN)	BENT	40.00	35.00
			40.00	35.00
<u>LABOUR</u>				
	CHECK WIRING.		35.00	20.00
	LABOUR CHARGE TO REMOVE AND RENEW FRONT PARTS.		880.00	700.00
	SPRAY PAINTING.		600.00	550.00
	REMOVE AND REFIX AIRCON PARTS REFILL FREON GAS.		160.00	100.00
			1,675.00	1,370.00
GRAND TOTAL			9,190.00	6,718.00
RECOMMENDED COST OF REPAIRS				6,718.00
LESS EXCESS				-600.00
NETT LIABILITY				6,118.00

Report Ref No. CS/GAI18005425/Utd3n2



Report Ref No. CS/GAI18005425/Utd3n2

CHUA KANG SENG

Licensed Appraiser

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