

ASS. REC. BY: Adrian King

REF:

NO. 15000 NUMBER  
C13 / ATG / 800 5423 / Agb

**ASSIGNMENT**

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. 214390159556

Sum Insured: \_\_\_\_\_ Excess: 800 73/7/18

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

/	
N/S	O/S

Bal. or Market Value: 10516

IDAC Accident Rpt: \_\_\_\_\_ Consistent?: Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent?: Yes or No

Est. Repairs: 03 1/2 days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: SKP2666B Yr Regn: 2014 / March

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or \_\_\_\_\_

Make: Audi A6 c.c. 1984

Colour: Black A/C: Insured / Std / NI / NA

Sp. Reading: 106034 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: WAUZZ2466EN073471

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 225/55R17

R: 225/55R17

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Continental

Front

Rear

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. \_\_\_\_\_ D.O.I. 08/03/18

Survey held at Premium

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>OD A16.</u>
	<u>SKP 2666B - PCB 1/17/14/013025/H0292</u> <u>DA: 10/03/14</u>
<u>23/3/18 @ 4.24pm</u>	<u>informed Kee Siang exs to 800 by email.</u>
<u>06/8/18 @ 4.26pm</u>	<u>confirmed with mr Boo final fig @ 4650.16, 3 days by email.</u>
	<u>Red @ 255.84, 33%</u>
<b>RECEIVED 29 AUG 2018</b>	

Date/Time, File Pass to?  : Preli. Report

1) 29/8/18  : Final Report

Date/Time, File Return to?

2) \_\_\_\_\_

Days Of Repair: 3

Resurvey No. of Trip: \_\_\_\_\_

Survey Fee:

Transportation:

\_\_\_\_\_ \$ + RS \_\_\_\_\_ \$

Photos

Others

TOTAL

Add Fee:  : Site Insp (\$ \_\_\_\_\_)

: Interview (\$ \_\_\_\_\_)

: Tech. Invs (\$ \_\_\_\_\_)

: Weekend (\$ \_\_\_\_\_)

Report Format: Ureprod

Lump Sum / I.B.I.: (\$ 4650.16)



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18005423/Aqb	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 23-03-2018	
		Code : AIG	
<b>1. Policy Particulars :- OWN DAMAGE</b>			
<b>Insured Veh.</b>		<b>Veh. Inspected</b>	SKP 2666B
<b>Policy No.</b>	2100368807	<b>Coverage (\$)</b>	0.00
<b>Claim No.</b>		<b>Excess (\$)</b>	0.00
<b>Assign From</b>		<b>Assign Date</b>	08/03/2018
<b>2. Vehicle Particulars &amp; Condition</b>			
<b>Make &amp; Model</b>		<b>c.c</b>	0
<b>Engine No.</b>	HIDDEN	<b>Year of Reg.</b>	
<b>Chassis No.</b>		<b>Colour</b>	
<b>Odometer</b>	-	<b>Steering</b>	
<b>Brakes</b>		<b>Modification</b>	
<b>General</b>			
<b>3. Conditions of Tyres</b>			
	<b>Size</b>	<b>Make</b>	<b>Balance</b>
<b>R/H Front Tyre</b>			mm
<b>L/H Front Tyre</b>			mm
<b>R/H Rear Tyre</b>			mm
<b>L/H Rear Tyre</b>			mm
<b>4. Description of Damages</b>			
<b>5. General Information</b>			
<b>Accident Date</b>	06/02/2018	<b>Inspection Date</b>	08/03/2018
<b>Survey held at</b>	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1. SINGAPORE 408699		
<b>5a. Remarks</b>			
A)THE MARKET VALUE IS S\$------(EST. AVERAGE) B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.			

## Shiau Chan (LKKAuto)

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**From:** Shiau Chan (LKKAuto)  
**Sent:** Monday, 6 August 2018 4:26 PM  
**To:** 'Boo seng yak'; SUR; Carrine Leong; jiyee.yap@premiumauto.com.sg; Chang Chee Sing  
**Subject:** RE: FINAL REVISION - SKP2666B - OD AIG - SURVEYED 8 MAR 18

Dear Mr Boo,

WITHOUT PREJUDICE

Confirm final fig \$4,650.16 before excess \$800.00 & GST and 3 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Boo seng yak <boojohnny@gmail.com>

**Sent:** Thursday, 19 July 2018 8:38 PM

**To:** Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiyee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>

**Subject:** FINAL REVISION - SKP2666B - OD AIG - SURVEYED 8 MAR 18

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$4650.16 @ 3.5 days of repairs.

Your early closure is well appreciated.

Best regards - jb

## Shiau Chan (LKKAuto)

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**From:** Shiau Chan (LKKAuto)  
**Sent:** Friday, 23 March 2018 4:24 PM  
**To:** 'Claims Department'; SUR; assignments  
**Subject:** RE: SKP 2666 B Own Damage Claim

Dear Kee Siang,

Please be informed that the excess of above vehicle is \$800.00.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Department [mailto:[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)]  
**Sent:** Thursday, 22 March 2018 5:58 PM  
**To:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** 'Claims Department' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Subject:** RE: SKP 2666 B Own Damage Claim

Dear Shiau Chan,

As spoken earlier,

We seek for your kind urgent assistance for above mention case.

Refer above attached document for your perusal. Kindly Assist.

Many Thanks !

Best Regards,  
Claims Advisor

Kee Siang

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183 m. +65 8777 0600

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



**Email Disclaimer**

This email, including any attachment, is confidential and may also be privileged.

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	2987G
<b>Vehicle Details</b>	
Vehicle No.:	SKP2666B
Vehicle to be Exported:	No
Intended De-registration Date:	23 Mar 2018
Vehicle Make:	AUDI
Vehicle Model:	A6 2.0 TFSI MU
Primary Colour:	Black
Manufacturing Year:	2013
Engine No.:	CDN378652
Chassis No.:	WAUZZZ4G6EN073471
Maximum Power Output:	132.0 kW (177 bhp)
Open Market Value:	\$38,178.00
Original Registration Date:	25 Mar 2014
First Registration Date:	25 Mar 2014
Transfer Count:	0
Actual ARF Paid:	\$40,450.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	24 Mar 2024
PARF Rebate Amount:	\$30,337.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	24 Mar 2024
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$79,000.00
COE Rebate Amount:	\$47,183.00
<b>Total Rebate Amount:</b>	<b>\$77,520.00</b>

The information contained herein is correct as at 23 Mar 2018

OK

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	07/02/2018 19:48
Date Of Accident	06/02/2018 13:20
Exact Location Of Accident	5 BALMORAL PARK
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKP2666B
<b>Insured/Policyholder</b>	
Name Of Registered Owner	WU CHUNMIN
NRIC No	S8062987G
Email Address	WUCHUNMIN221@GMAIL.COM
Mobile Phone No	(LOCAL) +65-98182666
Alternative Phone No	OTHERS-98182666

### Vehicle Particulars

Manufacturer	AUDI
Model	A6 C7 2.0 TFSI MU 4G
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	

### Driver

Name of Driver	WU CHUNMIN
NRIC No	S8062987G
Date Of Birth	30/06/1980
Occupation	INDOOR
Date Of Driving Pass	15/05/2014
Driving Experience	3 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98182666
Fax Number	
Contact Number	OTHERS-98182666
Email Address	WUCHUNMIN221@GMAIL.COM

Address	5 BALMORAL PARK #06-01
Postcode	259866
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLIDED INTO PROPERTY
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

I WAS OUTFROM MY PARKING LOT, WHILE EXITING THE MISJUDGEMENT BETWEEN MY CAR AND THE PILLAR. MY CAR COLLIDED INTO THE PILLAR AND DAMAGED MY CAR DOOR.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	
Vehicle Make/Model/Colour	PILLAR
Details Of Properties	
Vehicle Category	NA/UNKNOWN
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

#### **8. Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
- (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:



Reporting Centre Personnel's Signature  
Name: Lim Kee Seng  
NRIC/FIN No.: G48595610M



Accident Photo





HOTLINE TEL: (65) 6419-3000  
FAX: (65) 6415-3723

## CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)  
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960  
ROAD TRANSPORT ACT, 1987 (MALAYSIA)  
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

MX.1

<p>AUDI AUTO PROTECTOR</p> <p>CERTIFICATE NO. 2100368807-03000</p>	<p style="font-size: small;">(The below excess is subject to GST)</p> <p><b>OWN DAMAGE EXCESS</b> S\$800.00 (1) <b>WINDSCREEN EXCESS</b> S\$100.00 <small>(For policies with effect from 1st November 2002)</small></p>
<p><b>SUM INSURED</b> Market Value</p>	
<p><b>INSURING WITH COE/PARF</b> Yes</p>	
1) VEHICLE REGISTRATION NO.	SKP2666B
2) NAME OF INSURED	WU CHUNMIN
3) EFFECTIVE DATE OF THE COMMENCEMENT OF INSURANCE FOR THE PURPOSES OF THE ACT	25 Mar 2017
4) DATE OF EXPIRY OF INSURANCE	24 Mar 2018
5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE*	
<p style="font-size: small;">SUBJECT TO AGE CONDITION: All Age Condition</p> <p style="font-size: small;">a) The Insured. b) Any other person who is driving on the Insured's order or with his permission. This policy will indemnify the insured or any authorised driver only if he/she meets the age conditions. A Young and/or Inexperienced Driver Excess ("YIDR") of S\$3,000.00, in addition to the Policy Excess, applies to You and any Authorised Driver (named or unnamed) if You are or the said Authorised Driver is below the age of 23 and/or has less than 2 years' driving experience.</p>	
<p style="font-size: small;">Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.</p>	
6) LIMITATION AS TO USE*	
<p style="font-size: small;">Use only for social, domestic and pleasure purposes and for the Insured's business. The Policy does not cover use for hire or rewards, tuition, driving test, racing, pace-making, reliability trial speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.</p>	
<p style="font-size: small;">APPROVED REPORTING CENTRES / AUDI AUTHORISED REPAIRERS 1. Audi Customer Service Center - 55 Ubi Road 1 (Tel: 63662323) APPROVED REPORTING CENTRES / AIG-AUTHORISED REPAIRERS (FOR CLAIMS-RELATED REPAIRS) 2. ComfortDelgro Engrg - 205 Braddell Rd (Tel: 63837118) 3. DPS Body &amp; Paint Workshop - 209 Pandan Gardens (Tel: 65684501) 4. Ethos - 30 Bukit Batok Cres (Tel: 66547777) 5. Glass-Fix - 52 Ubi Ave 3 (Tel: 62780687) - For windscreen only 6. Kan Fook Sing Motor - 61 Defu Lane 12 (Tel: 67479563) 7. Lai Huat (Meng Kee) Motor - 21 Sin Ming Ind (Tel: 64538110) 8. Mova Automotive - 1008 Bukit Merah Lane 3 (Tel: 62723892) 9. Progressive Automotive - 3022A Ubi Rd 1 (Tel: 67415336) 10. SME Motor - 1 Kaki Bukit Ave 6 Bk D (Tel: 67476106)</p>	
LOSS OF USE	Loss Of Use 15 days Replacement Car only for repairs at Audi Customer Service Centre
* NAMED DRIVER	NA
HIRE PURCHASE COMPANY / EMPLOYER'S LOAN	NA
<p style="font-size: small;">*Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.</p>	

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Issued in Singapore 16 Mar 2017

AIG Asia Pacific Insurance Pte. Ltd.

504125-223  
PREMIUM LEASING - SH  
281 ALEXANDRA ROAD  
AUDI CUSTOMER SERVICE CENTRE  
SINGAPORE 159938

AUTHORISED REPRESENTATIVE

ORIGINAL

SSCPHJ

Co. Reg. No. 20100884M



## 24-hours AIG Auto Hotline: (65) 6338 6200

Important: Keep this document in your car

### What can the 24-hour AIG Auto Hotline do for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

### If no one is injured:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or approved workshops within 24 hours or the next working day of the accident.

### If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the Police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other vehicle(s) — if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or approved workshops within 24 hours or the next working day of the accident.

### What to do in the event of an accident?

- Keep calm and move to a safe place
- Do not admit or discuss fault or blame
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or approved workshops within 24 hours or the next working day of the accident
- Submit Writ/Summons/Correspondences from third party to AIG immediately

## 15 DAYS LOSS OF USE / CAR REPLACEMENT BENEFIT

*Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details.*

*Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.*

The Certification of Insurance (CI) should be produced without demand when collecting the Rental Car and Premium Automobiles Pte Ltd reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder. The validity of this benefit is conditional upon the Motor Policy insured herein being in force.

### Steps to activate Loss of Use / Car Replacement Benefit and Important Information

1. To activate your loss of use or car replacement, please call Premium Automobiles Pte Ltd at 64741223 after filing/reporting your accident claim.
2. Your rental car will be made available within 3 hours of activation with Premium Automobiles Pte Ltd, subject to availability.
3. At the time of collection of the Rental Car, the original insurance policy and scheduled issued by AIG, a copy of the Accident Report from the Authorised Workshop must be produced.
4. The number of days of loss of use entitlement is based on the period your vehicle is in the repair workshop subject to a maximum of 15 days.
5. A refundable security deposit of S\$350 is required by the rental company during each rental period.
6. The rental car will be picked up and returned at Premium Automobiles Pte Ltd upon activation of the benefit.
7. Rental cars are strictly for use in Singapore only. Additional premium of S\$35/- per day is applicable if the rental car is to be driven to Malaysia.
8. Extension of rental beyond repair period approved by AIG surveyor will be chargeable to customer by the rental company on per day basis.
9. Upgrade of Rental Car is available upon request subject to additional charges by the rental company.
10. Excess liability for all Rental Cars is S\$3,000. Customers may choose to reduce the liability to S\$1,600 per day and by paying the Collision Damage Waiver of S\$25 per day.

For use of Rental Car in Malaysia, additional excess liability of \$2,000 applies.

If owner fails to inform Premium Automobiles Pte Ltd that he is travelling into Malaysia using the Rental Car and if any accident happens, the entire cost of repair will be the owner's sole responsibility. Premium Automobiles Pte Ltd reserves the right to pursue the full repair cost against the owner.

### Additional age requirement

Minimum 23 years old to maximum 65 years old with at least 2 years of driving experience

### Premium Automobiles Pte Ltd Operations Hours

Monday to Friday: 0900hrs - 1800hrs

Saturday: 0900hrs to 1300hrs except Sundays and Public Holidays

Customer Service Line: 64741223 Facsimile: 67457823

55 Ubi Road 1 Singapore 408699

\*Premium Automobiles' Terms & Conditions apply

## IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is IMPORTANT and MUST be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Insured is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

The Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agree to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

Copyright in this Policy is reserved. No part of this Policy may be reproduced in whole or part without the express consent of AIG Asia Pacific Pte. Ltd.

AIG Building, 78 Shenton Way #07-16 Singapore 079120

AIG Asia Pacific Insurance Pte. Ltd.



Name

WU CHUNMIN

武 春 敏

Race

CHINESE

Date of birth

30-06-1980

Sex

M

Country of birth

CHINA

S8062987G

8004150



NRIC No. S8062987G

Nationality

CHINESE

Date of issue

11-02-2009

5 BALMORAL PARK #06-01  
SINGAPORE 259866

NRIC No: S8062987G Date: 05/10/2012 No: 7261887



# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

**Estimate** : Accident Repairs  
**Workshop** : Ubi Road 1  
**Contact No** : 6366 2323  
**Fax No** : 6841 1183  
**Reference** : PA/OD/171/2018/GW  
**Date** : 08-Feb-18

Vehicle NOT IN workshop. Kindly arrange for survey.

## AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

**Owner's Name** : Ms. Wu ChunMin  
**Address** : 5 Balmoral Park  
#06-01  
Singapore 259866  
**Telephone** : HP +65 98182666  
**Type of Claim** : Own Damage Claims  
**Policy No.** :  
**Vehicle No** : **SKP 2666 B**  
**Model Code** : Audi A6 C7 2.0 TFSI Mu  
**Model / Year** : Mar-14  
**Engine No** : CDN 378652  
**Chassis No** : WAUZZZ4G6EN073471  
**Mileage** :  
**Date In** :  
**Liability** : -  
**Excess Cost** : -  
**Estimated By** : Johnny Boo / Allan Wu  
**Accident Date** : 06-Feb-18  
**Place of Accident** : 5 Balmoral Park

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SKP 2666 B.

<u>S/n</u>	<u>Nature of Jobs</u>	<u>Estimated Charges</u>	<u>Surveyor's Recommendation</u>
1	To remove and transfer rhs rear door's multi-lock system and power window devices.	S/N \$ 360.00 ✓	
2	To dismantle and renew rhs rear door, transfer old fittings and align to position. Reinstall all parts removed.	\$ <del>700.00</del> 500 ✓	
3	To respray rhs rear door and rhs rear fender.	\$ <del>1,500.00</del> 550 ✓	
4	To carry out diagnostic check.	S/N \$ 192.00 ✓	
<b>TOTAL LABOUR CHARGES</b>		<b>: \$ <u>2,752.00</u></b>	

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SKP 2666 B.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR DOOR-RH <i>dented.</i>	\$ 3,211.00 ✓	<i>2518.80</i>
2	REAR OUTER DOOR SEAL-RH <i>New</i>	\$ 202.00 ✓	<i>161.60</i>
3	BONDING AGENT <i>Not New</i>	\$ 43.00 ?	<i>X</i>
4	REAR DOOR CATCH-RH <i>New</i>	\$ 105.00 *	
5	REAR EXTERIOR DOOR HANDLE-RH <i>OK</i>	\$ 393.00 ✓	<i>314.40</i>
6	SUNDRIES <i>New</i>	\$ 200.00 ?	<i>336 ✓</i>
<b>TOTAL SPARE PARTS CHARGES</b>		<b>\$ 4,154.00</b>	
<b>TOTAL LABOUR CHARGES</b>		<b>\$ 2,752.00</b>	
<b>GRAND TOTAL</b>		<b>\$ 6,906.00</b>	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

**Name** :  
**Surveyed Date** :  
**Authorised Date** :  
**Excess Cost** :  
**Liability** :  
**Remarks** :

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:  
Signature:  
Date:

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/OD/171/2018/GW  
Date : 8-Feb-18

Vehicle NOT IN workshop. Kindly arrange for survey.

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

*Hi Adnan*

*3.5 days - ok - jb - 19 Jul 18*

Attn: Mr. Adrian Ling - Motor Claims Dept  
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms. Wu ChunMin  
Address : 5 Balmoral Park  
#06-01  
Singapore 259866  
Telephone : HP +65 98182666  
Type of Claim : Own Damage Claims  
Policy No. :  
Vehicle No : **SKP 2666 B**  
Model Code : Audi A6 C7 2.0 TFSI Mu  
Model / Year : Mar-14  
Engine No : CDN 378652  
Chassis No : WAUZZZ4G6EN073471  
Mileage :  
Date In :  
Liability : -  
Excess Cost : -  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 6-Feb-18  
Place of Accident : 5 Balmoral Park

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SKP 2666 B.

<u>S/n</u>	<u>Nature of Jobs</u>		<u>Estimated Charges</u>	<u>Surveyor's Recommendation</u>
1	To remove and transfer rhs rear door's multi-lock system and power window devices.	S/N \$	360.00	\$ 360.00
2	To dismantle and renew rhs rear door, transfer old fittings and align to position. Reinstall all parts removed.	\$	700.00	\$ 500.00
3	To respray rhs rear door and rhs rear fender.	\$	1,500.00	\$ 550.00
4	To carry out diagnostic check.	S/N \$	192.00	\$ 192.00
<b>TOTAL LABOUR CHARGES</b>		<b>:</b>	<b>\$ 2,752.00</b>	<b>\$ 1,602.00</b>

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SKP 2666 B.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR DOOR-RH	\$ 3,211.00	\$ 2,568.80
2	REAR OUTER DOOR SEAL-RH	\$ 202.00	\$ 161.60
3	BONDING AGENT	\$ 43.00	
4	REAR DOOR CATCH-RH	\$ 105.00	
5	REAR EXTERIOR DOOR HANDLE-RH	\$ 393.00	\$ 314.40
6	SUNDRIES	\$ 200.00	\$ 3.36
	<b>TOTAL SPARE PARTS CHARGES</b>	<b>\$ 4,154.00</b>	<b>\$ 3,048.16</b>
	<b>TOTAL LABOUR CHARGES</b>	<b>\$ 2,752.00</b>	<b>\$ 1,602.00</b>
	<b>GRAND TOTAL</b>	<b>\$ 6,906.00</b>	<b>\$ 4,650.16</b>

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

**Name** :  
**Surveyed Date** :  
**Authorised Date** :  
**Excess Cost** :  
**Liability** :  
**Remarks** :

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SKP 2666 B**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/0171/2018/MAS

28 Aug 2018

Dear Sir,

**RE: INSURANCE CLAIM FOR SKP 2666 B, Audi A6 C7 2.0 TFSI Mu**

With reference to the above-mentioned vehicle, no **SKP 2666 B**, claimant, **Mr. Wu ChunMin**, please find the related document per attached.

1. A copy of the Original invoice no. 85012843 – S\$4,119.67
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encls

AIG – SKP 2666 B

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

total pages

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183





Name

WU CHUNMIN

武 春 敏

Race

CHINESE

Date of birth

30-06-1980

Sex

M

S8062987G

Country of birth

CHINA

9004150



NRIC No. S8062987G



Nationality

CHINESE

Date of issue

11-02-2009

5 BALMORAL PARK #06-01  
SINGAPORE 259866

NRIC No. S8062987G

Date: 05/10/2012

No: 7261887



HOTLINE TEL: (65) 6419-3000  
FAX: (65) 6415-3723

## CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)  
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960  
ROAD TRANSPORT ACT, 1987 (MALAYSIA)  
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

M.X.1

<p>AUDI AUTO PROTECTOR</p> <p><b>CERTIFICATE NO. 2100368807-03000</b></p>	<p style="font-size: small;">(The below excess is subject to GST)</p> <p><b>OWN DAMAGE EXCESS S\$800.00 (1)</b> <b>WINDSCREEN EXCESS S\$100.00</b> <small>(for policies with effect from 1st November 2002)</small></p>
<p><b>SUM INSURED Market Value</b></p>	
<p><b>INSURING WITH COE/PARF Yes</b></p>	
<p><b>1 ) VEHICLE REGISTRATION NO.</b></p>	<p>SKP2666B</p>
<p><b>2 ) NAME OF INSURED</b></p>	<p>WU CHUNMIN</p>
<p><b>3 ) EFFECTIVE DATE OF THE COMMENCEMENT OF INSURANCE FOR THE PURPOSES OF THE ACT</b></p>	<p>25 Mar 2017</p>
<p><b>4 ) DATE OF EXPIRY OF INSURANCE</b></p>	<p>24 Mar 2018</p>
<p><b>5 ) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE*</b></p> <p style="font-size: small;">SUBJECT TO AGE CONDITION : All Age Condition</p> <p style="font-size: x-small;">a) The Insured. b) Any other person who is driving on the Insured's order or with his permission. This policy will indemnify the insured or any authorised driver only if he/she meets the age conditions. A Young and/or Inexperienced Driver Excess ("YIDR") of S\$3,000.00, in addition to the Policy Excess, applies to You and any Authorised Driver (named or unnamed) if You are or the said Authorised Driver is below the age of 23 and/or has less than 2 years' driving experience.</p>	
<p style="font-size: x-small;">Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.</p>	
<p><b>6 ) LIMITATION AS TO USE*</b></p> <p style="font-size: x-small;">Use only for social, domestic and pleasure purposes and for the Insured's business. The Policy does not cover use for hire or rewards, tuition, driving test, racing, pace-making, reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.</p>	
<p>APPROVED REPORTING CENTRES / AUDI AUTHORISED REPAIRERS</p> <p>1. Audi Customer Service Center - 55 Ubi Road 1 (Tel: 63662323)</p> <p>APPROVED REPORTING CENTRES / AIG AUTHORISED REPAIRERS (FOR CLAIMS-RELATED REPAIRS):</p> <p>2. ComfortDelgro Engrg - 205 Braddell Rd (Tel: 63837118) 3. DPS Body &amp; Paint Workshop - 209 Pandan Gardens (Tel: 65684501) 4. Ethoz - 30 Bukit Batok Cres (Tel: 66547777) 5. Glass-Fix - 52 Ubi Ave 3 (Tel: 62780887) - For windscreen only 6. Kan Fook Sing Motor - 61 Defu Lane 12 (Tel: 67479560) 7. Lai Huat (Meng Kee) Motor - 21 Sin Ming Ind (Tel: 64538110) 8. Mova Automotive - 1008 Bukit Merah Lane 3 (Tel: 62723892) 9. Progressive Automotive - 3022A Ubi Rd 1 (Tel: 67415336) 10. SME Motor - 1 Kaki Bukit Ave 6 BIK D (Tel: 67476106)</p>	
<p><b>LOSS OF USE</b></p>	<p>Loss Of Use 15 days Replacement Car only for repairs at Audi Customer Service Centre</p>
<p><b>* NAMED DRIVER</b></p>	<p>NA</p>
<p><b>HIRE PURCHASE COMPANY / EMPLOYER'S LOAN</b></p>	<p>NA</p>
<p>*Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.</p>	

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Issued in Singapore 16 Mar 2017

**AIG Asia Pacific Insurance Pte. Ltd.**

504125-223  
PREMIUM LEASING - SH  
281 ALEXANDRA ROAD  
AUDI CUSTOMER SERVICE CENTRE  
SINGAPORE 159938

\_\_\_\_\_  
AUTHORISED REPRESENTATIVE

ORIGINAL

SSCFKJ



# Premium Automobiles Pte Ltd

**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone: 6386 2223  
Main Telefax: 6471 3733  
Page 1 16:39

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Telephone: 6386 2223  
Telefax: 6471 1023

**Ubi Service Centre**  
35 Ubi Road 1  
Singapore 408722  
Telephone: 6386 2223  
Telefax: 6471 1182

**Customer Service**  
Service Appointment: 6566 2323  
Hour Breakdown Service: 8628 1233  
Email: customer.zare@premiumaudis.com.sg

**INSURANCE INVOICE**  
Company: 45002271W  
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012843 Date : 15/08/2018 Order : SXP26668 Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SXP26668 (V 22164) Regn Date: 25/03/2014 Mileage: 106400 WIP No.: 55261  
Model: A6 C7 2.0 TFSI MU 4G207H (MY 1 Chassis: WAUZZZ406EN073471 Engine: CDN 378652 Dept: U  
VSB No.:  
You have been assisted by :- UB-Jiayee ( 87 )

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-800.00	1.00	-800.00
S	BODYWORK	M: TO REMOVE AND TRANSFER RHS REAR DOOR'S MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW RHS REAR DOOR, TRANSFER OLD FITTINGS AND ALIGN TO POSITION. REINSTALL ALL PARTS REMOVED	500.00	1.00	500.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
S	BODYWORK	M: TO RESPRAY RHS REAR DOOR	550.00	1.00	550.00
X	A465833052	DOOR	1.00	3211.00	2,568.00
X	AAH0837199	CLIP	6.00	0.70	3.36
X	AAH0837206B GRU	HANDLE	1.00	393.00	314.40
X	A465839911A	SEAL	1.00	202.00	161.60

Parts 3,048.16  
Labour 0.00  
Sublet 1,602.00  
Menus 0.00  
Lubricant 0.00

Sub-Total 3,650.16  
7% GST 259.51  
Grand Total 4,119.67



Received by

For & on behalf of  
Premium Automobiles Pte Ltd

Customer

# Premium Automobiles

## Telefax

to **AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Motor Claims Dept**  
**Yr Ref: SKP 2666 B**

Norah Khai  
6768 9828  
6841 1183

Body Repair

PA/OD/0171/2018/GW  
23 March 2018

from  
Telephone +65-  
Telefax +65-  
Mobile +65-  
Our department  
Your Claim Ref  
Our Ref  
Date

**RE : CLAIM – OWNER’S SATISFACTION/DISCHARGE VOUCHER**

1

total pages

**Make & Model** : Audi A6 C7 2.0 TFSI Mu  
**Vehicle Chassis No.** : WAUZZZ4G6EN073471  
**Vehicle Regn No.** : **SKP 2666 B**  
**Vehicle Mileage** : 106400 km  
**Vehicle Owner** : Mr. Wu ChunMin  
**Certificate No** : 2100368807-03000  
**Policy Excess** : **SS 856.00** (inclusive 7% GST)  
**Accident Date** : 06-Feb-18  
**Place** : 5 Balmoral Park  
**Repair Cost** : \$ 4,119.67  
**WIP No.** : **55261**  
**Repairer's Name** : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Road 1  
Singapore 408699  
Telephone (65) 6366 2323  
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

**Owner / Insured Signature** :   
**Time** : \_\_\_\_\_  
**Date** : 23/03/18

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	12 Feb 2018		23 Mar 2018 12:04 <a href="#">Edit Adj Rpt</a>	<b>S\$4,650.16</b> <a href="#">Edit Estimates</a>	<b>S\$4,650.16</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b>		<b>[Created by insurer]</b>							
Insured:	<b>WU CHUNMIN</b> , ID: S8062987G, Tel: +6598182666, Email: WUCHUNMIN221@GMAIL.COM								
Vehicle Reg. No.:	<b>SKP2666B</b>	Date of Loss:	06/02/2018 13:00 - :59 <b>[46 Months and 12 Days From LTA Reg Date (Man Yr)]</b>						
Claim Type:	<b>OD / 2143901595SG</b>	Policy/Cover Note No.:	(Comprehensive)						
		Excess:	S\$800.00						
Repairer:	<b>Premium Automobiles Pte Ltd (UBI)</b> 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (SG)</b> - Tel: 65-6419-3000 ... [Handled by <b>Loo, Tong Shing</b> ] TongShing.Loo@aig.com								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>ADRIAN LING</b> ] ... <b>[Final Rpt due 04/04/2018]</b>								
Driver/Custodian:	WU CHUNMIN (37 / Male), NRIC: S8062987G, Tel: +6598182666								
<b>ASSOCIATED MAIL RECEIVED</b>		<a href="#">View All</a> <a href="#">Compose Case Mail</a>							
• AIG_SG (23/03/2018): <b>SKP2666B / OD / 06/02/2018 / Coverage &amp; Excess update</b>									
<b>ALL ASSOCIATED TASKS</b>		<a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a>							
<b>Due Date</b>	<b>Priority</b>	<b>Type</b>	<b>Task Group</b>	<b>Subject</b>	<b>Handler</b>	<b>Assigned By</b>	<b>Completed On</b>	<b>Created On</b>	<b>Done?</b>
No results.									

## Claim Documents

\*SKP2666B (2143901595SG)  
OD  
Feb 6 2018 1:20PM  
[WU CHUNMIN]  
Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View <span style="border: 1px solid black; padding: 2px;">View in Browser</span> <input type="button" value="v"/>	
<b>Photos/Images</b>													3 per page <input type="button" value="v"/>		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	06/08/18 11:20	General View											Load JPG <input checked="" type="checkbox"/>			
2	06/08/18 11:20	General View											Load JPG <input checked="" type="checkbox"/>			
3	06/08/18 11:20	General View											Load JPG <input checked="" type="checkbox"/>			
4	06/08/18 11:20	General View											Load JPG <input checked="" type="checkbox"/>			
5	06/08/18 11:20	General View											Load JPG <input checked="" type="checkbox"/>			
6	06/08/18 11:20	General View											Load JPG <input checked="" type="checkbox"/>			
7	06/08/18 11:20	General View											Load JPG <input checked="" type="checkbox"/>			
8	06/08/18 11:20	General View											Load JPG <input checked="" type="checkbox"/>			
9	06/08/18 11:20	General View											Load JPG <input checked="" type="checkbox"/>			
10	06/08/18 11:20	General View											Load JPG <input checked="" type="checkbox"/>			
11	06/08/18 11:20	General View											Load JPG <input checked="" type="checkbox"/>			
12	06/08/18 11:20	General View											Load JPG <input checked="" type="checkbox"/>			
13	06/08/18 11:20	General View											Load JPG <input checked="" type="checkbox"/>			
<b>Documentation</b>													1 per page <input type="button" value="v"/>		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	23/03/18 13:40	Singapore Accident Statement											Load PDF			
2	23/03/18 13:40	Certificate of Insurance											Load PDF			
3	23/03/18 13:40	Driver's Driving License											Load PDF			
4	23/03/18 13:40	ESTIMATE											Load PDF			
5	06/09/18 10:38	WORKSHOP INVOICE											Load PDF			
6	06/09/18 10:38	DISCHARGE VOUCHER											Load PDF			

## Linked Accident Report Documents

												View <span style="border: 1px solid black; padding: 2px;">View in Browser</span> <input type="button" value="v"/>				
<b>Assessment Reports</b>													1 per page <input type="button" value="v"/>		<input checked="" type="checkbox"/>	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)										Thumbnail	Print			
1	07/02/18 19:58	Accident Statement											Load HTM			
<b>Photos/Images</b>													3 per page <input type="button" value="v"/>		<input checked="" type="checkbox"/>	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)										Thumbnail	Print			
1	07/02/18 19:55	Accident Photo											Load JPG <input checked="" type="checkbox"/>			
2	07/02/18 19:55	Accident Photo											Load JPG <input checked="" type="checkbox"/>			
3	07/02/18 19:55	Accident Photo											Load JPG <input checked="" type="checkbox"/>			
4	07/02/18 19:55	Accident Photo											Load JPG <input checked="" type="checkbox"/>			
5	07/02/18 19:55	Accident Photo											Load JPG <input checked="" type="checkbox"/>			
6	07/02/18 19:55	Accident Photo											Load JPG <input checked="" type="checkbox"/>			
<b>Documentation</b>													1 per page <input type="button" value="v"/>		<input checked="" type="checkbox"/>	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)										Thumbnail	Print			

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	07/02/18 19:56	Sketch Plan	 Load JPG	<input checked="" type="checkbox"/>
2	07/02/18 19:56	Sketch Plan #2	 Load JPG	<input checked="" type="checkbox"/>

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
<div style="border: 1px solid black; width: 100%; height: 100%;"></div>
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

## LKK Auto Consultants Pte Ltd (Co. Reg. No. 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #07-16  
Singapore 079120

**Our File No:** CC3/AIG18005423/AQBQ2

**Date:** 06/09/2018

#### REFERENCE

Insured/Claimant: WU CHUNMIN Policy No:  
Date of Loss: 06/02/2018 Nature of Claim: OD Claim No: 2143901595SG

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKP2666B**  
Make & Model: AUDI A6, 2.0 TFSI MU (A) Engine No: CDN378652  
Reg. Date: 25/03/2014 (Man. Year: 2013) Chassis No: WAUZZZ4G6EN073471  
Colour: Black Odometer: 106034 km  
Engine Capacity: 1984 cc  
Market Value/New Car Price: S\$105,000.00  
Sum Insured (S\$): **Market Value/New Car Price**

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

#### CONDITION OF TYRES

Front Tyre Size: 225/55 R17 Rear Tyre Size: 225/55 R17  
Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm  
Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,154.00	3,048.16	1,105.84	26.62
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,752.00	1,602.00	1,150.00	41.79
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>6,906.00</b>	<b>4,650.16</b>	<b>2,255.84</b>	<b>32.66</b>
<b>- Excess (S\$)</b>	<b>800.00</b>	<b>800.00</b>	<b>0.00</b>	<b>0.00</b>
<b>(S\$)</b>	<b>6,106.00</b>	<b>3,850.16</b>	<b>2,255.84</b>	<b>36.94</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>427.42</b>	<b>269.51</b>	<b>157.91</b>	<b>36.94</b>
<b>Nett Amount (S\$)</b>	<b>6,533.42</b>	<b>4,119.67</b>	<b>2,413.75</b>	<b>36.94</b>

#### INSPECTION

Date of Assignment: 23/03/2018  
Date Inspected: 08/03/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)  
55 Ubi Road 1  
Singapore 408699  
Estimated Period of Repair: 3.0 days

**Adjuster:** ADRIAN LING

**Manager:** SHIAU CHAN

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR DOOR -RH	Dented	3,211.00 FS	*2,568.80 FS
2	1		*REAR OUTER DOOR SEAL -RH	Necessary	202.00 FS	*161.60 FS
3	1		*BONDING AGENT	Not Necessary	43.00 FS	*- FS
4	1		*REAR DOOR CATCH -RH	Not Necessary	105.00 FS	*- FS
5	1		*REAR EXTENRRIOR DOOR HANDLE -RH	Cut	393.00 FS	*314.40 FS
6	1		*SUNDRIES	Necessary	200.00 FS	*3.36 FS
<b>Total Parts (S\$)</b>					<b>4,154.00</b>	<b>3,048.16</b>

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE AND TRANSFER RHS REAR DOORS MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES	New	360.00	360.00
2	TO DISMANTLE AND RENEW RHS REAR DOOR ,TRANSFFER OLD FITTINGS AND ALIGN TO POSITION .REINSTALL ALL PARTS REMOVED	New	700.00	500.00
3	TO RESPRAY RHS REAR DOOR AND RHS REAR FENDER	New	1,500.00	550.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
<b>Gross Labour Cost (\$\$)</b>			<b>2,752.00</b>	<b>1,602.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >