

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Tuesday, 7 May, 2019 12:07 PM  
**To:** Claims Dept of CTI; Admin A  
**Cc:** Ong Chin Kiat; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAUTO); KKLau; Vic (LKKAUTO)  
**Subject:** RE: <SEEK MANDATE> RE: OUR REF: SNM18D01542C02/3/LKKDS & YR REF: SJC4937L (TP : LKK REF - CC6/CTI18005404/Uhb3) on 21.03.2018

Dear Alfred,

We refer to the below mandate.

Please be informed that we had settled the matter with TP at a global sum of **\$16,650.00** (all in).

We will forward relevant documents to your good office in due course.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Claims Dept of CTI [mailto:claimsdept@sg.cntaiping.com]

**Sent:** Monday, 10 December, 2018 11:04 AM

**To:** Vic (LKKAUTO); Admin A

**Cc:** Ong Chin Kiat; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAUTO); KKLau

**Subject:** RE: <SEEK MANDATE> RE: OUR REF: SNM18D01542C02/3/LKKDS & YR REF: SJC4937L (TP : LKK REF - CC6/CTI18005404/Uhb3) on 21.03.2018

**LKK REF - CC6/CTI18005404/Uhb3**

**CTI REF - SNM18D01542C02/3 (SJS393Y)**

Dear Vic

We refer to your email pertaining to the above matter.

Please proceed to offer as follow:

<b>Cost of Repairs</b>	<b>\$16,050.00</b>
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Loss of Use (1497cc x \$50.00 x 12 days) \$ 600.00 (& up to \$720.00)  
GIA Search fee \$ 2.00  
Total \$16,652.00  
=====

We await your payment advice to enable Chin Kiat to act accordingly.

Best Regards

**Alfred Toh**  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: +65 6389 6183  
FAX: +65 6224 7478/6224 7175  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
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**From:** Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]  
**Sent:** Monday, December 10, 2018 9:20 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Ong Chin Kiat <[chinkiat.ong@sg.cntaiping.com](mailto:chinkiat.ong@sg.cntaiping.com)>; Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** <SEEK MANDATE> RE: OUR REF: SNM18D01542C02/3/LKKDS & YR REF: SJC4937L (TP : LKK REF - CC6/CTI18005404/Uhb3) on 21.03.2018

**CTI REF – SNM18D01542C02/3/LKKDS**  
**LKK REF – CC6/CTI18005404/Uhb3**

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES SJS 393Y (OI) AND SJC 4937L (TP) ON 21/03/2018

We refer to the subject matter.

It was reported that the Insured vehicle was turning out from a minor road when collided to the TP vehicle.

We had spoken to the Insured Driver Mr Ang where he confirmed accident and was informed of the TP claim and liability issues on 28/03/2018 and agreed to settle the matter. A letter was sent out to the Insured to inform about the TP claim and liability. No feedback from Insured till date.

In view of the above, we are of the view that liability is not to our Insured's favour.

Summary to offer to repairer **FASTECH AUTO PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 50,181.93	\$ 16,050.00
Loss of Use (\$100 x 12 days)	\$ 1,200.00	\$ 720.00 (\$60 x 12 days)
GIA Search Fee	\$ 2.00	\$ 2.00
<b>TOTAL</b>	<b>\$ 57,129.01</b>	<b>\$ 16,772.00</b>

**TP VEHICLE**

Market Value : \$60,000.00 (est)

Paper Value : \$41,763.00 (est)

Nett Value : \$18,237.00 (est)

Breakdown of days is as follows:

Recommended Days	10 days
Weekends / Downtime	2days
<b>TOTAL</b>	<b>12 days</b>

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

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**From:** Vic (LKKAuto)

**Sent:** Friday, 7 December, 2018 8:08 PM

**To:** [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Cc:** Admin A; Hsiao Tong (LKKAuto); Vic (LKKAuto); Alfred Toh; Ong Chin Kiat

**Subject:** RE: OUR REF: SNM18D01542C02/3/LKKDS & YR REF: SJC4937L (TP : LKK REF - CC6/CTI18005404/Uhb3) on 21.03.2018

**CTI REF – SNM18D01542C02/3/LKKDS**  
**LKK REF – CC6/CTI18005404/Uhb3**

**WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer to the above matter.

Enclosed for your perusal:

- Estimated cost of repair
- Preliminary advice
- Estimated cost of repair

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Angie Foo [<mailto:angie.foo@sg.cntaiping.com>]

**Sent:** Tuesday, 27 March, 2018 11:58 AM

**To:** Shu Pei (LKKAuto)

**Cc:** Jowyn Tay; Admin A; Hsiao Tong (LKKAuto); Zaini (LKK Auto)

**Subject:** OUR REF: SNM18D01542C02/3/LKKDS & YR REF: SJC4937L (TP : LKK REF - CC6/CTI18005404/Ukb3) on 21.03.2018

Dear Shu Pei,

We refer to your email of 26th March 2018.

We attached a copy of our Assignment Letter and Insured's SAS Report for your necessary action.

Please be advised that the claim handle for this case is Jowyn Tay 6389 6174

Thank you.

Regards,

Angie Foo

Executive

Motor Division

Claims Department

China Taiping Insurance (Singapore) Pte Ltd

3 Anson Road #16-00

Springleaf Tower

Singapore 079909

Co.Reg.No.200208384E

DID: 6389 6186

Fax: 6224 7478 /6224 7175

Email: [angie.foo@sg.cntaiping.com](mailto:angie.foo@sg.cntaiping.com)

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**From:** Shu Pei (LKKAuto) [<mailto:shupe@lkkauto.com>]  
**Sent:** Monday, 26 March, 2018 6:26 PM  
**To:** Claims Dept of CTI  
**Cc:** Jowyn Tay; Admin A; Hsiao Tong (LKKAuto); Zaini (LKK Auto)  
**Subject:** Direct Settlement - Accident Involving SJS393Y (OI : CAI - TBA) and SJC4937L (TP : LKK REF - CC6/CTI18005404/Ukb3) on 21.03.2018

**WITHOUT PREJUDICE**

Dear Jowyn,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SJC 4937L at M/s Fastech Auto Pte Ltd.

Enclosed for your perusal is:  
- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Zaini and he can be contacted at DID: 6841-2132.

Thank you

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupe@lkkauto.com](mailto:shupe@lkkauto.com) | fax: 6741-4108

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