#### Vic (LKKAuto)

From:

Vic (LKKAuto)

Sent:

Tuesday, 7 May, 2019 12:07 PM

To:

Claims Dept of CTI; Admin A

Cc:

Ong Chin Kiat; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAuto); KKLau; Vic

(LKKAuto)

Subject:

RE: <SEEK MANDATE> RE: OUR REF: SNM18D01542C02/3/LKKDS & YR REF:

SJC4937L (TP: LKK REF - CC6/CTI18005404/Uhb3) on 21.03.2018

Dear Alfred,

We refer to the below mandate.

Please be informed that we had settled the matter with TP at a global sum of \$16,650.00 (all in).

We will forward relevant documents to your good office in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Claims Dept of CTI [mailto:claimsdept@sg.cntaiping.com]

Sent: Monday, 10 December, 2018 11:04 AM

To: Vic (LKKAuto); Admin A

Cc: Ong Chin Kiat; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAuto); KKLau

Subject: RE: <SEEK MANDATE> RE: OUR REF: SNM18D01542C02/3/LKKDS & YR REF: SJC4937L (TP: LKK REF -

CC6/CTI18005404/Uhb3) on 21.03.2018

LKK REF - CC6/CTI18005404/Uhb3

CTI REF - SNM18D01542C02/3 (SJS393Y)

Dear Vic

We refer to your email pertaining to the above matter.

Please proceed to offer as follow:

Cost of Repairs

\$16,050.00

#### Vic (LKKAuto)

From:

Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent:

Monday, 10 December, 2018 11:04 AM

To:

Vic (LKKAuto); Admin A

Cc:

Ong Chin Kiat; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAuto); KKLau RE: <SEEK MANDATE> RE: OUR REF: SNM18D01542C02/3/LKKDS & YR REF:

Subject:

SJC4937L (TP: LKK REF - CC6/CTI18005404/Uhb3) on 21.03.2018

LKK REF - CC6/CTI18005404/Uhb3 CTI REF - SNM18D01542C02/3 (SJS393Y)

Dear Vic

We refer to your email pertaining to the above matter.

Please proceed to offer as follow:

Cost of Repairs

\$16,050.00

Loss of Use (1497cc x \$50.00 x 12 days) \$

600.00 (& up to \$720.00)

GIA Search fee

2.00

Total

\$16,652.00

========

We await your payment advice to enable Chin Kiat to act accordingly.

#### **Best Regards**

Alfred Toh Senior Executive Claims Department China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #16-00 Springleaf Tower Singapore 079909 DID: +65 6389 6183

FAX: +65 6224 7478/6224 7175 Email: claimsdept@sg.cntaiping.com alfred.toh@sg.cntaiping.com

www.sg.cntaiping.com



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From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]

Sent: Monday, December 10, 2018 9:20 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Ong Chin Kiat

<chinkiat.ong@sg.cntaiping.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: <SEEK MANDATE> RE: OUR REF: SNM18D01542C02/3/LKKDS & YR REF: SJC4937L (TP: LKK REF -

CC6/CTI18005404/Uhb3) on 21.03.2018

#### CTI REF - SNM18D01542C02/3/LKKDS LKK REF - CC6/CTI18005404/Uhb3

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES SJS 393Y (OI) AND SJC 4937L (TP) ON 21/03/2018

We refer to the subject matter.

It was reported that the Insured vehicle was turning out from a minor road when collided to the TP vehicle.

We had spoken to the Insured Driver Mr Ang where he confirmed accident and was informed of the TP claim and liability issues on 28/03/2018 and agreed to settle the matter. A letter was sent out to the Insured to informed about the TP claim and liability. No feedback from Insured till date.

In view of the above, we are of the view that liability is not to our Insured's favour.

Summary to offer to repairer FASTECH AUTO PTE LTD is as follows:

TP CLAIMED		REVISED - TO OFFER	
Cost of Repair (w/gst)	\$ 50,181.93	\$ 16,050.00	
Loss of Use (\$100 x 12 days)	\$ 1,200.00	\$ 720.00 (\$60 x 12 days)	
GIA Search Fee	\$ 2.00	\$ 2.00	
TOTAL	\$ 57,129.01	\$ 16,772.00	

TP VEHICLE

Market Value : \$60,000.00 (est) Paper Value : \$41,763.00 (est) Nett Value : \$18,237.00 (est)

#### Breakdown of days is as follows:

Recommended Days		10 days
Weekends / Downtime		2days
	TOTAL	12 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

#### LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Vic (LKKAuto)

Sent: Friday, 7 December, 2018 8:08 PM

To: claimsdept@sg.cntaiping.com

Cc: Admin A; Hsiao Tong (LKKAuto); Vic (LKKAuto); Alfred Toh; Ong Chin Kiat

Subject: RE: OUR REF: SNM18D01542C02/3/LKKDS & YR REF: SJC4937L (TP: LKK REF - CC6/CTI18005404/Uhb3) on

21.03.2018

CTI REF – SNM18D01542C02/3/LKKDS LKK REF – CC6/CTI18005404/Uhb3 WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Enclosed for your perusal:

- Estimated cost of repair
- Preliminary advice
- Estimated cost of repair

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Angie Foo [mailto:angie.foo@sg.cntaiping.com]

Sent: Tuesday, 27 March, 2018 11:58 AM

To: Shu Pei (LKKAuto)

Cc: Jowyn Tay; Admin A; Hsiao Tong (LKKAuto); Zaini (LKK Auto)

Subject: OUR REF: SNM18D01542C02/3/LKKDS & YR REF: SJC4937L (TP: LKK REF - CC6/CTI18005404/Ukb3) on

21.03.2018

Dear Shu Pei,

We refer to your email of 26th March 2018.

We attached a copy of our Assignment Letter and Insured's SAS Report for your necessary action.

Please be advised that the claim handle for this case is Jowyn Tay 6389 6174

Thank you.

Regards,
Angie Foo
Executive
Motor Division
Claims Department
China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road #16-00
Springleaf Tower
Singapore 079909
Co.Reg.No.200208384E

DID: 6389 6186

Fax: 6224 7478 /6224 7175

Email: angie.foo@sg.cntaiping.com Email: claimsdept@sg.cntaiping.com Website: www.sg.cntaiping.com

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From: Shu Pei (LKKAuto) [mailto:shupei@lkkauto.com]

Sent: Monday, 26 March, 2018 6:26 PM

To: Claims Dept of CTI

Cc: Jowyn Tay; Admin A; Hsiao Tong (LKKAuto); Zaini (LKK Auto)

Subject: Direct Settlement - Accident Involving SJS393Y (OI: CAI - TBA) and SJC4937L (TP: LKK REF -

CC6/CTI18005404/Ukb3) on 21.03.2018

#### WITHOUT PREJUDICE

Dear Jowyn,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SJC 4937L at M/s Fastech Auto Pte Ltd.

Enclosed for your perusal is: - TP GIA report Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Zaini and he can be contacted at DID: 6841-2132.

Thank you

Best Regards,

Shu Pei| Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: <a href="mailto:shupei@lkkauto.com">shupei@lkkauto.com</a> | fax: 6741-4108

Blk 51, Paya Ubi industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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#### FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

Date: 23.05.2018

China Taiping Insurance Singapore Pte Ltd 3 Anson Road #16-00 Springleaf Tower Singapore 079909

Attn: Motor Claims Department

#### ACCIDENT INVOLVING VEHICLE: SJC 4937L / SJS 393Y ON 21.03.2018

We are the authorized repair workshop for the owner of motor vehicle no: SJC 4937L , which was involved in the captioned accident with your insured vehicle no: SJS 393Y . The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

		S	17,252.00
3)	GIA Search Result	S	2.00
2)	Loss Of Use ( 10 days + 2 Sun X \$ 100)	S	1,200.00
1)	Cost of Repair (inclusive of GST)	S	16,050.00

We enclosed herewith the following documents to support the claims:

- a) Final Repair Invoice
- e) Vehicle Registration Log Card
- b) I/C & Driving License
- f) Letter of Authorisation, etc...
- c) GIA Report / GIA Search Result
- g) Police Report
- d) Insurance Certificate

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)

FASTECH AUTÓ PTE LTD



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 67414108

Our Ref: CC6/CT118005404/Ukb3

03 APRIL 2018

ANG CHONG PENG 1 MARYMOUNT TERRACE #19-01 SINGAPORE 574036

Dear Sir/Madam,

#### ACCIDENT INVOLVING SJS 393Y AND SJC 4937L ON 21.03.2018

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Zaini

Case Handler DID: 6841 2132

FAX: 6741 4108

Email: Zaini@lkkauto.com

China Taiping Insurance (Singapore) Pte Ltd C.C.

(Motor Claims Dept)

DATE	: 21.03.	2018		
ТО	China	Taiping Insurance Singapore Pte Ltd		
RE	: ACCIDI	ENT INVOLVING VEHICLE NO	SJC 4937L	and
	ALONG ON	ANG MO KIO AVE 8 / BISHAN ROAD 21.03.2018		
381	WOODI ANDS IND	53314757C 0.) USTRIAL PARK #05-02 S-757700		
authoris amount proceed etc. and	D repairing make M/s FASTE settled/payable ings, if necess to their appoir	sJC 4937L in consideration of y/our vehicle SJC 4937L at a CH AUTO PTE LTD to demand claim to by the Insurance Company and/or this ary, under my name, for the cost of regating solicitor to act for me/us in respective.	my/our instruction and a settlement whatever ird party or to common pairs, car rental and/	and hereby er nence legal or loss of use,
I/We fu		led shall belong to them absolutely.  I undertake to indemnify them against ewith.	the above-mentione	d claim cost
Signatu	re of Owner	ELANGE MAINTENANCE OF THE PARTY		27
	of Owner:	J ELITE LEASING		

--- claim \*= o Till Diederer Vereberer -- d ne na Expense to projective to the claiming's personal and china and/of other uniconted losses claim arising of the

#### MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3098161700

Claim No : SNM18D01542C02/3(SJS393Y)

Claimant : J ELITE LEASING

Amount : S\$16,650.00

SINGAPORE DOLLARS SIXTEEN THOUSAND SIX HUNDRED FIFTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SJC 4937L Insured Vehicle No. : SJS 393Y

Date of Loss

: 21.03.2018

Place of Accident : ANG MO KIO AVENUE 8

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name

: ANG CHONG PENG

Driver Name

: ANG CHONG PENG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum (all in)

16,650.00

16,650.00

> Co. Reg No. 53314757C

Claimant Name:

LING SIEW LOSE

NRIC No :

Signature

Date

### **TAX INVOICE**

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claims Department

Tax Invoice :20208

:23.05.2018

Vehicle No

Date

:SJC 4937L

Make/Model : TOYOTA VIOS

Chassis/Eng# :

Accident Date : 21.03.2018

Claim No

:0318- 20208

Reference

Policy No

Amount

To proceed on lump sum repair

S\$

15,000.00

E. & O. E.

Total : S\$

15,000.00

GST @ 7% : S\$

1,050.00

Amount Due : SS

16,050.00

FASTECH AUTO PTE LTD

All Invoices are subjected to GST



# GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

### Third Party Insurer Enquiry

Our Ref No:

GR-18-043508

Date of Request:

22/03/2018

Your Ref No:

Online Purchase

Kim Chwee Auto Pte Ltd 1 Kaki Bukit Avenue 6 #01-48 AutoBay@Kaki Bukit Singapore 417883

Dear Sir/Madam,

**Enquiry Date** 

22/03/2018

Enquiry By

Tang Kok Wee, Allan

TP Vehicle No.

SJS393Y

Accident Date

21/03/2018

**Enquiry Result** 

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJS393Y	China Taiping Insurance (Singapore) Pte. Ltd.	28/12/2017-27/12/2018	6389 6111

Thank You.

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6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

#### TAX INVOICE

Our Ref No:

GR-18-043508

Date of Request:

22/03/2018

Your Ref No:

Online Purchase

Kim Chwee Auto Pte Ltd 1 Kaki Bukit Avenue 6 #01-48 AutoBay@Kaki Bukit Singapore 417883

Dear Sir/Madam,

**Enquiry Date** 

22/03/2018

Enquiry By

Tang Kok Wee, Allan

TP Vehicle No.

SJS393Y

Accident Date

21/03/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date

[X] GIRO [] Cash [] Cheque