

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 20 February, 2019 5:14 PM
To: 'Sharon'
Cc: Lily Loi OW; Adeline Lim; Admin A; Vic (LKKAUTO)
Subject: RE: FW: LOD-ACCIDENT INVOLVING SLR5277Z & SKU717A ON 19/03/2018 Your Ref: CC4/ASM18005396/Kwb3 (AXA)

Without Prejudice

Dear Sharon,

We refer to your below email.

Please be informed that we are still pending for our principal's instruction with regards to your counter proposal.

We will follow up on the matter and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

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From: Shu Pei (LKKAUTO)
Sent: Monday, 28 January, 2019 9:35 AM
To: 'Sharon'
Cc: Lily Loi OW; Adeline Lim; Admin A; Vic (LKKAUTO)
Subject: FW: FW: LOD-ACCIDENT INVOLVING SLR5277Z & SKU717A ON 19/03/2018 Your Ref: CC4/ASM18005396/Kwb3 (AXA)

Dear Sirs/Mdm,

Thank you for your email.

By copy to Vic,

Case reassign to you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sharon <sharon@ow.sg>

Sent: Saturday, 26 January 2019 11:24 AM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Lily Loi OW <Lily.Loi@ow.sg>; Adeline Lim <adeline@ow.sg>

Subject: Re: FW: LOD-ACCIDENT INVOLVING SLR5277Z & SKU717A ON 19/03/2018 Your Ref: CC4/ASM18005396/Kwb3 (AXA)

Without Prejudice

Dear Vivian,

We are not yet receive any response to date.

Please look into this matter and revert as soon as possible.

Thank you.

Best Regards,

Sharon Ten (Ms)

Claims Executive, Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

OPTIMA WERKZ PTE LTD

Head office: 6 Kung Chong Road Singapore 159143

1313 F: +65 6472 2112

Branch : 9A Serangoon North Ave 5 Singapore 554500

+65 6481 1011

Branch : 551 Upp Thomson Road Singapore 574415

+65 6452 9223

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On 21-Nov-18 6:06 PM, Sharon wrote:

Without Prejudice

Dear Vivian,

Our client unable to accept your offer at \$5,100.00.

We counter propose as per below.

Cost of Repair (w/gst) \$5,032.42 - agreed by surveyor

Loss of Rental (w/gst) \$749.00 (7 days)

Total \$5,781.42

Please reconsider our client's claim as propose and hope to close this matter amicably.

Thank you.

Best Regards,

Sharon Ten (Ms)
Claims Executive, Motor Claims Department
D: +65 6481 1522 | F: +65 6481 1011

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On 21-Nov-18 4:36 PM, Vivian Lau (LKKAuto) wrote:

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir/Madam,

ACCIDENT INVOLVING SLR5277Z & SKU717A ON 19/03/2018

We refer to the above matter

For a quick and amicable settlement, our principal maintain to settle global sum at
\$5,100.00

Kindly confirm acceptance.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sharon [<mailto:sharon@ow.sg>]

Sent: Friday, 19 October, 2018 5:52 PM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Lily Loi (OW) <lily.loi@ow.sg>; Reports (LKKAuto) <report@lkkauto.com>; Huey Yon (LKKAuto) <hueyyon@lkkauto.com>

Cc: 'Adeline Lim' <adeline@ow.sg>; Admin A <admin-a@lkkauto.com>

Subject: Re: FW: LOD-ACCIDENT INVOLVING SLR5277Z & SKU717A ON 19/03/2018
Your Ref: CC4/ASM18005396/Kwb3 (AXA)

Without Prejudice

Dear Vivian,

Gentle reminder.

To-date, we have received no offer in settlement of our client's claim.

Thank you.

Best Regards,

Sharon Ten (Ms)
Claims Executive
Tel: +65 6484-9919 (ext.106)
Fax: +65 6481-1011
OPTIMA WERKZ PTE LTD
Head office: 6 Kung Chong Road Singapore 159143 | Tel:
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On 27-Sep-18 11:00 AM, Vivian Lau (LKKAUTO) wrote:

WTHOUT PREJUDICE

Dear Sharon,

We refer to the email below.

We are in the mist of preparing our report to seek your mandate approval

We will get back to you for an update/offer in due course.

Dear Huey Yon,

?

Kindly assist CC4/ASM18005396/Kwb3

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?

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

?

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

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?

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Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Sharon [<mailto:sharon@ow.sg>]

Sent: Thursday, 27 September, 2018 10:48 AM

To: Vivian Lau (LKKAuto) vivianlau@lkkauto.com; lily.loi@ow.sg

Cc: 'Adeline Lim' adeline@ow.sg; Admin A admin-a@lkkauto.com

Subject: Re: FW: LOD-ACCIDENT INVOLVING SLR5277Z & SKU717A
ON 19/03/2018 Your Ref: CC4/ASM18005396/Kwb3 (AXA)

?

Without Prejudice

Dear Vivian,

Please let us have a settlement as soon as possible.

Thank you.

Best Regards,

?

Sharon Ten (Ms)

Claims Executive

Tel: +65 6484-9919 (ext.106)

Fax: +65 6481-1011

OPTIMA WERKZ PTE LTD

Head office: 6 Kung Chong Road Singapore 159143???

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|???

Fax: (+65) 6481 1011???

|

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|???

Fax: (+65) 6452 9223???

|

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On 12-Sep-18 12:07 PM, Sharon wrote:

Without Prejudice

Dear Vivian,

We are not yet receive any response to date.

Please look into this matter and revert as soon as possible.

Thank you.

Best Regards,

?

Sharon Ten (Ms)

Claims Executive

Tel: +65 6484-9919 (ext.106)

Fax: +65 6481-1011

OPTIMA WERKZ PTE LTD

Head office: 6 Kung Chong Road

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574415????? | Tel: (+65) 6452 6868??? |

|??? Fax: (+65) 6452 9223??? |

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On 24-Aug-18 5:22 PM, Sharon wrote:

Without Prejudice

Dear Vivian,

Please let us have your proposed offer without further delay.

Thank you.

Best Regards,

?

Sharon Ten (Ms)

Claims Executive

Tel: +65 6484-9919

(ext.106)

Fax: +65 6481-1011

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Head office: 6 Kung Chong

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9223??? |

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On 14-Aug-18 9:20 AM, Shu Pei

(LKKAuto) wrote:

Dear Sir / Madam,

Thank you for your email.

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Our respective case handler will look into the matter and revert to you in due course.

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Please note that: -

LKK ref	Officer in charge
CC4/ASM18005396/Kwb3	Vivian

?

*To check
availability of the
case handler, you
may contact the
undersigned.*

?

Best Regards,

Shu Pei | Admin

LKK Auto Consultants

Pte Ltd

Phone: 6366-0055 |

email:

shupe@lkkauto.com |

fax: 6741-4108

Blk 51, Paya Ubi
Industrial Park, Ubi
Avenue 1, #02-25 |
S(408933)

?

From:

Lily.loi@ow.sg
<Lily.loi@ow.sg>

Sent: Friday, 10
August 2018 6:05
PM

To: Admin A

<admin-a@lkkauto.com>;

CS A Team <cs-a@lkkauto.com>

Cc: 'Sharon Ten'
<sharon@ow.sg>;

'Adeline Lim'
<adeline@ow.sg>;

'Riza' <riza@ow.sg>

Subject: LOD-
ACCIDENT
INVOLVING
SLR5277Z &
SKU717A ON
19/03/2018 (AXA)

?
Our
Ref????????? :
SLR5277Z /
TP#632
Your
Ref????????? :
SKU717A
?
?

Without
Prejudice

Dear Officer-In-
Charge,

We refer to the
above
mentioned
accident.?

We are claiming
as below:

- Cost of Repair
(incl. of GST
)?????????
?????????
S\$5,032.42

- Loss of Rental
(incl. of GST)
?????????
?????????
S\$1,198.40
(\$149.80 x 08
days)

Grand Total
?????????
?????????
?????????
?? S\$6,230.82

Your prompt
attention is most
grateful and look
forward to your
speedy
settlement.

Thank you.
?
?

?

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Thanks & Best

Regards,

?

Lily Loi (Ms)

Motor Claims

Department

?

OPTIMA WERKZ

PTE LTD

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