

## Vic (LKKAUTO)

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**From:** Sharon <sharon@ow.sg>  
**Sent:** Tuesday, 16 April, 2019 9:56 AM  
**To:** Vic (LKKAUTO)  
**Cc:** Lily Loi OW; Adeline Lim; Admin A  
**Subject:** Re: FW: LOD-ACCIDENT INVOLVING SLR5277Z & SKU717A ON 19/03/2018 Your Ref: CC4/ASM18005396/Khb3 (AXA)  
**Attachments:** 16042019094320.pdf

Without Prejudice

Dear Vic,

Enclosed the signed DV for your necessary action.

Thank you.

Best Regards,

**Sharon Ten (Ms.)**

Claims Executive, Motor Claims Department  
DID: (+65) 6481 1522 | Fax: (+65) 6481 1011

**OPTIMA WERKZ** PTE. LTD.

**Head office:** 6 Kung Chong Road Singapore 159143

**Branch:** 9A Serangoon North Ave 5 Singapore 554500

**Branch:** 551 Upp Thomson Road Singapore 574415

**Tel:** (+65) 6472 1313

**Tel:** (+65) 6484 9919

**Tel:** (+65) 6452 6868

**Fax:** (+65) 6472 2112

**Fax:** (+65) 6481 1011

**Fax:** (+65) 6452 9223

[www.ow.sg](http://www.ow.sg) | [www.facebook.com/OptimaWerkz](https://www.facebook.com/OptimaWerkz)

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On 11-Apr-19 6:41 PM, Vic (LKKAUTO) wrote:

Without Prejudice

Dear Sharon,

We refer to the subject matter.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our Insured's part, our principal is prepared to accept your offer of **\$5,781.42 (all in)** to settle your client's claim.

Kindly let the owner sign the attached DV then **forward a copy to us (LKK)** for payment processing.

The above amount is to be made payable to **OPTIMA WERKZ PTE LTD.**

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Sharon [<mailto:sharon@ow.sg>]

**Sent:** Thursday, 11 April, 2019 4:26 PM

**To:** Vic (LKKAuto)

**Cc:** CS A Team; Lily Loi OW; Adeline Lim

**Subject:** Re: FW: LOD-ACCIDENT INVOLVING SLR5277Z & SKU717A ON 19/03/2018 Your Ref: CC4/ASM18005396/Kwb3 (AXA)

Without Prejudice

Dear Vic,

We are not yet receive any response to date.

Please chase AXA to expedite on this matter.

Thank you.

Best Regards,

**Sharon Ten (Ms.)**

Claims Executive, Motor Claims Department

DID: (+65) 6481 1522 | Fax: (+65) 6481 1011

**OPTIMA//WERKZ** PTE. LTD.

**Head office:** 6 Kung Chong Road Singapore 159143

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On 27-Mar-19 5:17 PM, Sharon wrote:

Without Prejudice

Dear Vic,

Any update from your principal?

Please let us have your proposed offer without further delay.

Thank you.

Best Regards,

**Sharon Ten (Ms.)**

Claims Executive, Motor Claims Department

DID: (+65) 6481 1522 | Fax: (+65) 6481 1011

**OPTIMA//WERKZ** PTE. LTD.

Head office: 6 Kung Chong Road Singapore 159143

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On 20-Feb-19 5:14 PM, Vic (LKKAuto) wrote:

Without Prejudice

Dear Sharon,

We refer to your below email.

Please be informed that we are still pending for our principal's instruction with regards to your counter proposal.

We will follow up on the matter and will get back to you for an update.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Shu Pei (LKKAuto)

**Sent:** Monday, 28 January, 2019 9:35 AM

**To:** 'Sharon'

**Cc:** Lily Loi OW; Adeline Lim; Admin A; Vic (LKKAuto)

**Subject:** FW: FW: LOD-ACCIDENT INVOLVING SLR5277Z & SKU717A  
ON 19/03/2018 Your Ref: CC4/ASM18005396/Kwb3 (AXA)

Dear Sirs/Mdm,

Thank you for your email.

**By copy to Vic,**

**Case reassign to you.**

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Sharon <[sharon@ow.sg](mailto:sharon@ow.sg)>

**Sent:** Saturday, 26 January 2019 11:24 AM

**To:** Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; Admin A  
<[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Lily Loi OW <[Lily.Loio@ow.sg](mailto:Lily.Loio@ow.sg)>; Adeline Lim <[adeline@ow.sg](mailto:adeline@ow.sg)>

**Subject:** Re: FW: LOD-ACCIDENT INVOLVING SLR5277Z & SKU717A  
ON 19/03/2018 Your Ref: CC4/ASM18005396/Kwb3 (AXA)

Without Prejudice

Dear Vivian,

We are not yet receive any response to date.

Please look into this matter and revert as soon as possible.

Thank you.

Best Regards,

Sharon Ten (Ms)  
Claims Executive, Motor Claims Department  
D: +65 6481 1522 | F: +65 6481 1011

OPTIMA WERKZ PTE LTD  
Head office: 6 Kung Chong Road Singapore  
159143 T: +65 6472 1313 F:  
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Branch : 551 Upp Thomson Road Singapore  
574415 T: +65 6452 6868 F: +65 6452  
9223

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On 21-Nov-18 6:06 PM, Sharon wrote:

Without Prejudice

Dear Vivian,

Our client unable to accept your offer at  
\$5,100.00.

We counter propose as per below.

Cost of Repair (w/gst) \$5,032.42 - agreed by  
surveyor  
Loss of Rental (w/gst) \$749.00 (7 days)  
Total \$5,781.42

Please reconsider our client's claim as propose  
and hope to close this matter amicably.

Thank you.

Best Regards,

Sharon Ten (Ms)  
Claims Executive, Motor Claims  
Department  
D: +65 6481 1522 | F: +65 6481 1011

OPTIMA WERKZ PTE LTD  
Head office: 6 Kung Chong Road  
Singapore 159143 T:  
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Branch : 551 Upp Thomson Road  
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6868 F: +65 6452 9223

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On 21-Nov-18 4:36 PM, Vivian Lau (LKKAuto) wrote:

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir/Madam,

**ACCIDENT INVOLVING  
SLR5277Z & SKU717A ON  
19/03/2018**

We refer to the above matter

For a quick and amicable  
settlement, our principal maintain to  
settle global sum at **\$5,100.00**

Kindly confirm acceptance.

*Kindly note that this negotiation  
between parties on this matter is purely  
on a without prejudice basis with the  
sole intention of resolving the matter  
amicably without parties resorting to  
legal proceedings. No admission of  
liability, whatsoever, should be deemed  
/ inferred from this negotiation of  
terms/settlement.*

*In the event of new evidence being  
discovered or subsequently produced by  
either party that will materially  
affect/influence on the issues of  
liability/damages, either party is not  
bound, thereafter, by the negotiation  
terms/settlement.*

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Sharon  
[mailto:sharon@ow.sg]  
**Sent:** Friday, 19 October, 2018 5:52 PM  
**To:** Vivian Lau (LKKAUTO)  
<vivianlau@lkkauto.com>;  
lily.loi@ow.sg; Reports (LKKAUTO)  
<report@lkkauto.com>; Huey Yon  
(LKKAUTO) <hueyyon@lkkauto.com>  
**Cc:** 'Adeline Lim' <adeline@ow.sg>;  
Admin A <admin-a@lkkauto.com>  
**Subject:** Re: FW: LOD-ACCIDENT  
INVOLVING SLR5277Z & SKU717A  
ON 19/03/2018 Your Ref:  
CC4/ASM18005396/Kwb3 (AXA)

Without Prejudice

Dear Vivian,

Gentle reminder.

To-date, we have received no  
offer in settlement of our  
client's claim.

Thank you.

Best Regards,

Sharon Ten (Ms)  
Claims Executive  
Tel: +65 6484-9919  
(ext.106)  
Fax: +65 6481-1011  
OPTIMA WERKZ PTE LTD  
Head office: 6 Kung Chong  
Road Singapore 159143 |  
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1313 | Fax: (+65)  
6472 2112 |  
Branch: 9A Serangoon North  
Ave 5 Singapore 554500 |  
Tel: (+65) 6484  
9919 | Fax: (+65)  
6481 1011 |  
Branch: 551 Upp Thomson  
Road Singapore  
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(+65) 6452 9223 |  
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On 27-Sep-18 11:00 AM, Vivian Lau  
(LKKAUTO) wrote:

WITHOUT  
PREJUDICE

Dear Sharon,

We refer to the  
email below.

We are in the mist  
of preparing our  
report to seek your  
mandate approval

We will get back to  
you for an  
update/offer in due  
course.

Dear Huey Yon,  
?

Kindly assist  
CC4/ASM18005396  
/Kwb3  
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?

*Kindly note that this  
negotiation between  
parties on this matter  
is purely on a without  
prejudice basis with  
the sole intention of  
resolving the matter  
amicably without  
parties resorting to  
legal proceedings. No  
admission of liability,  
whatsoever, should  
be deemed / inferred  
from this negotiation  
of terms/settlement.  
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*In the event of new  
evidence being  
discovered or  
subsequently  
produced by either  
party that will  
materially  
affect/influence on  
the issues of  
liability/damages,  
either party is not  
bound, thereafter, by  
the negotiation  
terms/settlement.*

??

?

?



Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Sharon

[<mailto:sharon@ow.sg>]

**Sent:** Thursday, 27

September, 2018

10:48 AM

**To:** Vivian Lau

(LKKAuto)

[<vivianlau@lkkauto.com>](mailto:vivianlau@lkkauto.com);

[lily.loi@ow.sg](mailto:lily.loi@ow.sg)

**Cc:** 'Adeline Lim'

[<adeline@ow.sg>](mailto:adeline@ow.sg);

Admin A [<admin-a@lkkauto.com>](mailto:admin-a@lkkauto.com)

**Subject:** Re: FW:

LOD-ACCIDENT

INVOLVING

SLR5277Z &

SKU717A ON

19/03/2018 Your

Ref:

CC4/ASM18005396

/Kwb3 (AXA)

?

Without  
Prejudice

Dear Vivian,

Please let us  
have a  
settlement as  
soon as  
possible.

Thank you.

Best Regards,  
?  
Sharon Ten  
(Ms)  
Claims  
Executive  
Tel: +65 6484-  
9919 (ext.106)  
Fax: +65 6481-  
1011  
OPTIMA WERKZ  
PTE LTD  
Head office: 6  
Kung Chong  
Road Singapore  
159143??? |  
Tel: (+65)  
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Serangoon  
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Branch: 551  
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On 12-Sep-18 12:07  
PM, Sharon wrote:

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Dear Sir / Madam,

Thank you for your email.  
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Our respective case handler will look into the matter and revert to you in due course.  
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