## Vic (LKKAuto)

**From:** Sharon < sharon@ow.sg>

**Sent:** Tuesday, 16 April, 2019 9:56 AM

To: Vic (LKKAuto)

**Cc:** Lily Loi OW; Adeline Lim; Admin A

Subject: Re: FW: LOD-ACCIDENT INVOLVING SLR5277Z & SKU717A ON 19/03/2018 Your

Ref: CC4/ASM18005396/Khb3 (AXA)

**Attachments:** 16042019094320.pdf

Without Prejudice

Dear Vic,

Enclosed the signed DV for your necessary action.

Thank you.

Best Regards,

#### Sharon Ten (Ms.)

Claims Executive, Motor Claims Department DID: (+65) 6481 1522 | Fax: (+65) 6481 1011

## OPT/MA**I/**ERKZ<sup>®</sup> PTE.LTD.

Head office: 6 Kung Chong Road Singapore 159143 Branch: 9A Serangoon North Ave 5 Singapore 554500 Branch: 551 Upp Thomson Road Singapore 574415 Tel: (+65) 6472 1313 Fax: (+65) 6472 2112
Tel: (+65) 6484 9919 Fax: (+65) 6481 1011
Tel: (+65) 6452 6868 Fax: (+65) 6452 9223

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On 11-Apr-19 6:41 PM, Vic (LKKAuto) wrote:

Without Prejudice

Dear Sharon,

We refer to the subject matter.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our Insured's part, our principal is prepared to accept your offer of \$5,781.42 (all in) to settle your client's claim.

Kindly let the owner sign the attached DV then forward a copy to us (LKK) for payment processing.

The above amount is to be made payable to **OPTIMA WERKZ PTE LTD**.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

#### LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Sharon [mailto:sharon@ow.sg] **Sent:** Thursday, 11 April, 2019 4:26 PM

To: Vic (LKKAuto)

Cc: CS A Team; Lily Loi OW; Adeline Lim

Subject: Re: FW: LOD-ACCIDENT INVOLVING SLR5277Z & SKU717A ON 19/03/2018 Your Ref:

CC4/ASM18005396/Kwb3 (AXA)

Without Prejudice

Dear Vic,

We are not yet receive any response to date.

Please chase AXA to expedite on this matter.

Thank you.

Best Regards,

#### Sharon Ten (Ms.)

Claims Executive, Motor Claims Department DID: (+65) 6481 1522 | Fax: (+65) 6481 1011



Head office: 6 Kung Chong Road Singapore 159143 Branch: 9A Serangoon North Ave 5 Singapore 554500 Branch: 551 Upp Thomson Road Singapore 574415

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On 27-Mar-19 5:17 PM, Sharon wrote:

Without Prejudice

Dear Vic,

Any update from your principal?

Please let us have your proposed offer without further delay.

Thank you.

Best Regards,

#### Sharon Ten (Ms.)

Claims Executive, Motor Claims Department DID: (+65) 6481 1522 | Fax: (+65) 6481 1011



Head office: 6 Kung Chong Road Singapore 159143 Branch: 9A Serangoon North Ave 5 Singapore 554500 Branch: 551 Upp Thomson Road Singapore 574415 Tel: (+65) 6472 1313 Tel: (+65) 6484 9919 Tel: (+65) 6452 6868

Fax: (+65) 6472 2112 Fax: (+65) 6481 1011 Fax: (+65) 6452 9223

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On 20-Feb-19 5:14 PM, Vic (LKKAuto) wrote:

Without Prejudice

Dear Sharon,

We refer to your below email.

Please be informed that we are still pending for our principal's instruction with regards to your counter proposal.

We will follow up on the matter and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

#### **LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Shu Pei (LKKAuto)

Sent: Monday, 28 January, 2019 9:35 AM

To: 'Sharon'

Cc: lily Loi OW; Adeline Lim; Admin A; Vic (LKKAuto)

Subject: FW: FW: LOD-ACCIDENT INVOLVING SLR5277Z & SKU717A

ON 19/03/2018 Your Ref: CC4/ASM18005396/Kwb3 (AXA)

Dear Sirs/Mdm,

Thank you for your email.

By copy to Vic,

Case reassign to you.

Best Regards,

Shu Pei | Admin

**LKK Auto Consultants Pte Ltd** 

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sharon <sharon@ow.sg>

Sent: Saturday, 26 January 2019 11:24 AM

To: Vivian Lau (LKKAuto) < vivianlau@lkkauto.com >; Admin A

<admin-a@lkkauto.com>

Cc: lily Loi OW <Lily.Loi@ow.sg>; Adeline Lim <adeline@ow.sg> Subject: Re: FW: LOD-ACCIDENT INVOLVING SLR5277Z & SKU717A

ON 19/03/2018 Your Ref: CC4/ASM18005396/Kwb3 (AXA)

Without Prejudice

Dear Vivian,

We are not yet receive any response to date.

# Please look into this matter and revert as soon as possible.

## Thank you.

#### On 21-Nov-18 6:06 PM, Sharon wrote:

## Without Prejudice

Dear Vivian,

Our client unable to accept your offer at \$5,100.00.

We counter propose as per below.

Cost of Repair (w/gst) \$5,032.42 - agreed by surveyor Loss of Rental (w/gst) \$749.00 (7 days) Total \$5,781.42

Please reconsider our client's claim as propose and hope to close this matter amicably.

Thank you.

Branch : 551 Upp Thomson Road Singapore 574415 T: +65 6452

6868 F: +65 6452 9223

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On 21-Nov-18 4:36 PM, Vivian Lau (LKKAuto) wrote:

## <u>'WITHOUT PREJUDICE'</u> SAVE AS TO COSTS

Dear Sir/Madam,

## ACCIDENT INVOLVING SLR5277Z & SKU717A ON 19/03/2018

We refer to the above matter

For a quick and amicable settlement, our principal maintain to settle global sum at \$5,100.00

Kindly confirm acceptance.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: <u>Vivianlau@lkkauto.com</u>] fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: Sharon

[mailto:sharon@ow.sg]

Sent: Friday, 19 October, 2018 5:52

PM

To: Vivian Lau (LKKAuto)

<vivianlau@lkkauto.com>;
lily.loi@ow.sg; Reports (LKKAuto)

<report@lkkauto.com>; Huey Yon
(LKKAuto) <hueyyon@lkkauto.com>
Cc: 'Adeline Lim' <adeline@ow.sg>;
Admin A <admin-a@lkkauto.com>
Subject: Re: FW: LOD-ACCIDENT
INVOLVING SLR5277Z & SKU717A
ON 19/03/2018 Your Ref:

CC4/ASM18005396/Kwb3 (AXA)

## Without Prejudice

Dear Vivian,

Gentle reminder.

To-date, we have received no offer in settlement of our client's claim.

## Thank you.

```
Best Regards,
Sharon Ten (Ms)
Claims Executive
Tel: +65 6484-9919
(ext.106)
Fax: +65 6481-1011
OPTIMA WERKZ PTE LTD
Head office: 6 Kung Chong
Road Singapore 159143
Tel: (+65) 6472
1313 | Fax: (+65)
6472 2112 |
Branch: 9A Serangoon North
Ave 5 Singapore 554500 |
Tel: (+65) 6484
9919 | Fax: (+65)
6481 1011 |
Branch: 551 Upp Thomson
Road Singapore
574415 | Tel: (+65)
6452 6868 | Fax:
(+65) 6452 9223
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www.facebook.com/optimawer
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On 27-Sep-18 11:00 AM, Vivian Lau (LKKAuto) wrote:

## WTHOUT PREJUDICE

Dear Sharon,

We refer to the email below.

We are in the mist of preparing our report to seek your mandate approval

We will get back to you for an update/offer in due course.

Dear Huey Yon, Kindly assist CC4/ASM18005396 /Kwb3 ? ? Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement. In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement. ?? ?

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Thank you
Best Regards,
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#### Vivian Lau | Case Handler

### LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: <u>Vivianlau@lkkauto.com</u> fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

; ; ; ;

From: Sharon

[mailto:sharon@ow

.sg

?

**Sent:** Thursday, 27 September, 2018

10:48 AM **To:** Vivian Lau
(LKKAuto)

<vivianlau@lkkauto

<u>.com></u>;

lily.loi@ow.sg

Cc: 'Adeline Lim' <adeline@ow.sg>; Admin A <admin-

<u>a@lkkauto.com></u> **Subject:** Re: FW: LOD-ACCIDENT

INVOLVING SLR5277Z & SKU717A ON 19/03/2018 Your

Ref:

CC4/ASM18005396 /Kwb3 (AXA)

7

Without Prejudice

Dear Vivian,

Please let us have a settlement as soon as possible.

Thank you.

Sharon Ten (Ms) Claims Executive Tel: +65 6484-9919 (ext.106) Fax: +65 6481-1011 OPTIMA WERKZ PTE LTD Head office: 6 Kung Chong Road Singapore 159143??? | Tel: (+65) 6472 1313??? |??? Fax: (+65) 6472 2112??? |? Branch: 9A Serangoon North Ave 5 Singapore 554500? | Tel: (+65) 6484 9919??? |??? Fax: (+65) 6481 1011??? | Branch: 551 Upp Thomson Road Singapore 574415????? | Tel: (+65) 6452 6868??? |??? Fax: (+65) 6452 9223??? | www.ow.sg www.facebook.c om/optimawerkz On 12-Sep-18 12:07 PM, Sharon wrote: Wit ho ut Pr eju dic е De ar Viv ian W е are

Best Regards,

not yet rec eiv e an y res po ns e to dat e.

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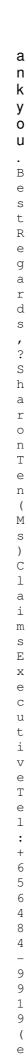
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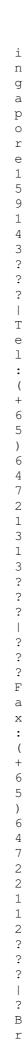
wwww.faacebook.com/optimawerkzOn 24-Aug -18 5:2 2 PM , Sha ron wro te:

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Fax: (+65)64811011??? | Branch:551UppThom sonRoadsingapore574415????!

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Thank you for your email.
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Our respective case handler will look into the matter and revert to you in due course.

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Please note that: -

LKK ref	Officer in charge	?
CC4/ASM18005396/Kwb3	Vivian	

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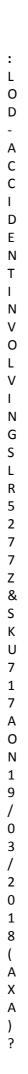
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