

ASS. REC. BY: Adrian King

REF: 003 / AL1718005395 / Arb 9/2

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. 2100329648-05

Claims No. 152674433456

Sum Insured: _____ Excess: \$0.00
(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 77K

IDAC Accident Report: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 08/18 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SKH9764Y Yr Regn: 2013 / Jan.

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: Audi A4 cc 1798

Colour: Brown A/C: Insured / Std / NI / NA

Sp. Reading: 100745 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WAUZ228K2DA031013

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or _____

Brake: Inorder / Jammed / Leaked / Burnt or _____

Modi: Nil / S/Rim / STD A/Rim or _____

Tyre Size: F: 225/50R17
R: 225/50R17

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Continental

Front _____ Rear _____

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. _____ D.O.I. 22/03/18

Survey held at Premium

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or _____

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	OD ALG.
	SKH 9764Y - 003 / AL1718005395 / Arb 9/2
	Sent preli thru menies; seek mandate
26/3/18	Authorise repair; Inform Kee Seng not more than \$14K
17/7/18	Confirm \$11,102.00 @ 8days Red: \$4942, 31% RECEIVED 17 AUG 2018

Date/Time, File Pass to? : Preli. Report

1) typist : Final Report

Date/Time, File Return to? _____

2) _____

Report Format: OD

Lump Sum / I.B.I.: (\$ 11,102.00)

Days Of Repair: 0

Resurvey No. of Trip: -

Add Fee: : Site Insp (\$ _____)) \$ + RS _____ \$

: Interview (\$ _____)) Photos _____

: Tech. Invs (\$ _____)) Others _____

: Weekend (\$ _____)) TOTAL _____

Survey Fee:	_____
Transportation:	_____
Photos:	_____
Others:	_____
TOTAL:	_____

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	20/03/2018 10:39
Date Of Accident	19/03/2018 19:45
Exact Location Of Accident	KINGS COPTHORNE CARPARK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKH9764Y
Insured/Policyholder	
Name Of Registered Owner	TAN JEE MEE, GINNY MRS GINNY SOH
NRIC No	S1256994G
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-98227876
Alternative Phone No	OFFICE-98227876

Vehicle Particulars

Manufacturer	AUDI
Model	A4 1.8T FSI MU
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100329648-05
Cover Note Number	

Driver

Name of Driver	SOH PENG FATT, JEFFREY
NRIC No	S0323171B
Date Of Birth	05/06/1949
Occupation	INDOOR
Date Of Driving Pass	22/07/1972
Driving Experience	45 YEARS AND 7 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98178783
Fax Number	
Contact Number	
EEmail Address	NOEMAIL

69 years old

Accident Photo



REPUBLIC OF SINGAPORE
 IDENTITY CARD NO. S0323171B



Name
 SOH PENG FATT, JEFFREY

蘇炳發

Race
 CHINESE

Date of Birth
 05-06-1949

Sex
 M

Country of Birth
 SINGAPORE



REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number S0323171B

Name
 SOH PENG FATT, JEFFREY

Birth Date 05 Jun 1949

Issue Date 04 Jun 2003




000540256A



000540256A

License No. S0323171B

Class Group Date of Issue
 D* 22-03-1960

1 TAO CHING ROAD
 SINGAPORE 619720

NRIC No. S0323171B Date 04-05-2003 No. 3-400003

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES:

Class 1 Motor Cars and Motor Tricycles the weight of which includes driver and not over 2000 kilograms

22-03-1960

License No. S0323171B



000540256A

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : TAN JEE MEE,GINNY MRS GINNY SOH
 Period of Insurance : 31 Jan 2018 To 30 Jan 2019
 Engine No. : CJE011691
 Chassis No. : WAUZZZ8K2DA031013

Vehicle No. : SKH9764Y
 Policy No. : 2100329848-05
 Endorsement No. :
 Issued Date : 28 Dec 2017

ABOUT THE COVER

Make/Model : AUDI A4 1.8T FSI MU (LIMITED EDITION)
 Engine Capacity/Tonnage : 1,798.00 CC Sum Insured : Market Value First Year of Registration : 2013
 Driver Restriction : NA Off Peak Car : No Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive* :

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
 Fire - \$0 Own Damage - \$0 Theft - \$0 Flood Cover - \$0

Section 2
 Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

TAN JEE MEE,GINNY MRS GINNY SOH

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1.Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125200

PREMIUM LEASING - AP
 281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.



AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

5503FY

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0355/2018/GW
Date : 21-Mar-18

Vehicle not IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mdm. Tan Jee Mee, Ginny Mrs Ginny Soh
Address : 1 Tao Ching Road
Singapore 618720

Telephone : HP +65 98178783
Type of Claim : Own Damage Claim
Policy No. : 2100329648-05
Vehicle No : **SKH 9764 Y**
Model Code : Audi A4 1.8 TFSI Mu
Model / Year : Jan-13
Engine No : CJE 011691
Chassis No : WAUZZZ8K2DA031013
Mileage : -
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 19-Mar-18
Place of Accident : Kings Copthorne Carpark

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKH 9764 Y.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and reinsall rhs front door's multi lock-system and power window devices. Inspect for damages and renew if necessary.	S/N \$ 280.00	✓ 280
2	To remove and reinstall rhs front seat assy, ABCD pillar trims, sill trims, floor carpets, electronic components and fuse trays. Disengage rhs seat belt and headairbag.	S/N \$ 1,800.00	✓ 1800
3	To remove rhs front and rear doors, cut out and reweld rhs sill panel and B-pillar. Renew rhs front door, align to positon. Reinstall all parts removed.	\$ 4,800.00	2500. 2500
4	To respray rhs front door, rhs sill panel, door entrances and B-pillar. To carry out joint sealer works and carry out stone chip treatment.	\$ 2,600.00	1650. 1650
5	To carry out diagnostic check.	S/N \$ 192.00	✓ 192
TOTAL LABOUR CHARGES		: \$ <u>9,672.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKH 9764 Y.

S/N	Parts Description	Damage Parts & Prices		REMARKS
		S/NETT		
1	FRONT DOOR-RH <i>Revised</i>	\$	2,509.00 ✓	5007.20
2	FRONT OUTER SEAL-RH <i>new</i>	\$	184.00 ✓	146.50
3	BONDING AGENT <i>Not New</i>	\$	43.00 ?	} X
4	FRONT DOOR CATCH <i>new</i>	\$	105.00 X	
5	FRONT WINDOW REGULATOR-RH <i>new</i>	\$	267.00 ✓	
6	DATA PLATE FOR TYRE PRESSURE <i>new</i>	\$	17.00 ✓	
7	SIDE MEMBER TRIM-RH <i>Revised</i>	\$	1,970.00 ✓	1576.00
8	FRONT SILL TRIM STRIP-RH <i>new</i>	\$	120.00 ✓	93.60
9	REAR SILL TRIM STRIP-RH <i>new</i>	\$	77.00 ✓	60.96
10	ACRYLIC SEALER ?	S/N \$	180.00 ✓	180.00
11	CAVITY WAX ?	S/N \$	140.00 ✓	140.00
12	STONE CHIP	S/N \$	180.00 ✓	180.00
13	METAL FILLER POWDER <i>new</i>	S/N \$	280.00 ✓	280.00
14	SUNDRIES <i>Not New</i>	\$	300.00 ?	X
TOTAL SPARE PARTS		:	\$ 6,372.00	
TOTAL LABOUR CHARGES		:	\$ 9,672.00	
GRAND TOTAL		:	\$ 16,044.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : *Adrian Lij*
Surveyed Date : *22/03/18*
Authorised Date :
Excess Cost :
Liability :
Remarks : *Not Authorized, 08 Days.*

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer
Signature:
Date:

Please Note : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer
Signature:
Date:

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0355/2018/GW
Date : 21-Mar-18

Vehicle not IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian

8 days exclude 1 Sunday - ok -

22 Jun 18 - jb

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mdm. Tan Jee Mee, Ginny Mrs Ginny Soh
Address : 1 Tao Ching Road
Singapore 618720

Telephone : HP +65 98178783
Type of Claim : Own Damage Claim
Policy No. : 2100329648-05
Vehicle No : **SKH 9764 Y**
Model Code : Audi A4 1.8 TFSI Mu
Model / Year : Jan-13
Engine No : CJE 011691
Chassis No : WAUZZZ8K2DA031013
Mileage : -
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 19-Mar-18
Place of Accident : Kings Copthorne Carpark

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKH 9764 Y.

<u>S/N</u>	<u>Nature of Jobs</u>	<u>Estimated Charges</u>	<u>Surveyor's Recommendation</u>
1	To remove and reinsert rhs front door's multi lock-system and power window devices. Inspect for damages and renew if necessary.	S/N \$ 280.00	\$ 280.00
2	To remove and reinstall rhs front seat assy, ABCD pillar trims, sill trims, floor carpets, electronic components and fuse trays. Disengage rhs seat belt and headairbag.	S/N \$ 1,800.00	\$ 1,800.00
3	To remove rhs front and rear doors, cut out and reweld rhs sill panel and B-pillar. Renew rhs front door, align to position. Reinstall all parts removed.	\$ 4,800.00	\$ 2,500.00
4	To respray rhs front door, rhs sill panel, door entrances and B-pillar. To carry out joint sealer works and carry out stone chip treatment.	\$ 2,600.00	\$ 1,650.00
5	To carry out diagnostic check.	S/N \$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		: \$ 9,672.00	\$ 6,422.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKH 9764 Y.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT DOOR-RH	\$ 2,509.00	\$ 2,007.20
2	FRONT OUTER SEAL-RH	\$ 184.00	\$ 146.80
3	BONDING AGENT	\$ 43.00	
4	FRONT DOOR CATCH	\$ 105.00	
5	FRONT WINDOW REGULATOR-RH	\$ 267.00	
6	DATA PLATE FOR TYRE PRESSURE	\$ 17.00	\$ 13.44
7	SIDE MEMBER TRIM-RH	\$ 1,970.00	\$ 1,576.00
8	FRONT SILL TRIM STRIP-RH	\$ 120.00	\$ 95.60
9	REAR SILL TRIM STRIP-RH	\$ 77.00	\$ 60.96
10	ACRYLIC SEALER	S/N \$ 180.00	\$ 180.00
11	CAVITY WAX	S/N \$ 140.00	\$ 140.00
12	STONE CHIP	S/N \$ 180.00	\$ 180.00
13	METAL FILLER POWDER	S/N \$ 280.00	\$ 280.00
14	SUNDRIES	\$ 300.00	
	TOTAL SPARE PARTS	\$ 6,372.00	\$ 4,680.00
	TOTAL LABOUR CHARGES	\$ 9,672.00	\$ 6,422.00
	GRAND TOTAL	\$ 16,044.00	\$ 11,102.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Janice Lee (LKKAuto)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Friday, June 22, 2018 4:12 PM
To: Adrian Ling (LKKAuto); Janice Lee (LKKAuto); SUR; Carrine Leong; jiyee.yap@premiumauto.com.sg; Nora Khai
Subject: FINAL REVISION - SKH9764Y - OD AIG - SURVEYED 22 MAR 18
Attachments: PA03552018 - SKH 9764 Y - A4 1.8 TFSI Mu - RHS FRONT+REAR (AIG).xls

hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$11,102.00 @ 8 days of repairs exclude 1 Sunday,
your early closure is well appreciated.

best regards - jb

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SKH 9764 Y

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0355/2018/MAS

14 Aug 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SKH 9764 Y, Audi A4 1.4T FSI Mu

With reference to the above mentioned vehicle, no. **SKH 9764 Y**, claimant, **Tan Jee Mee, Ginny Mrs. Ginny Soh** please find the related document as per attached.

1. A copy of the Original invoice no. 85012795 - \$11,879.14
2. A copy of letter of Discharge duly signed by client

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer generated document. No signature is required.

Norah Khai

Claims Dept

Encls

AIG Insurance – SKH 9764 Y

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 684 11183

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S0323171B



Name
SOH PENG FATT, JEFFREY

蘇炳發

Race
CHINESE

Date of Birth: 05-06-1949 Sex: M

Country of Birth
SINGAPORE



REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: **S0323171B**

Name
SOH PENG FATT, JEFFREY

Birth Date: **05 Jun 1949**

Issue Date: **04 Jun 2005**




50323171B



NRIC No: **S0323171B**

Valid Until: **22-03-1959**

1 TAO CHING ROAD
SINGAPORE 613720
NRIC No: **S0323171B** Date: **04-05-2005** No: **240906A**

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES:

Class 1 Motor Cars and Motor Tricycles the weight of 27 JAN 1977
 which unladen does not exceed 2500 kilograms

NP 420A





CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : TAN JEE MEE,GINNY MRS GINNY SOH
Period of Insurance : 31 Jan 2018 To 30 Jan 2019
Engine No. : CJE011691
Chassis No. : WAUZZZ8K2DA031013

Vehicle No. : SKH9764Y
Policy No. : 2100329648-05
Endorsement No. :
Issued Date : 28 Dec 2017

ABOUT THE COVER

Make/Model : AUDI A4 1.8T FSI MU (LIMITED EDITION)
Engine Capacity/Tonnage : 1,798.00 CC
Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2013
Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive* :

- a) The Policyholder
- b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

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Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
Fire - \$0. Own Damage - \$0. Theft - \$0. Flood Cover - \$0

Section 2
Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

TAN JEE MEE,GINNY MRS GINNY SOH

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center. Add: 55 Ubi Road 1 Singapore 408699 63862323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125200

PREMIUM LEASING - AP
 281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 159938
 Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

88CMFY



Premium Automobiles Pte Ltd

Audi Centre Singapore
 201 Alexandra Road
 Singapore 159938
 Main Telephone: 6836 2223
 Main Telefax: 6471 3733
 Page 1 16:58

Alexandra Service Centre
 201 Alexandra Road
 Singapore 159938
 Telephone: 6388 2223
 Telefax: 6475 1023

Ubi Service Centre
 55 Ubi Road 1
 Singapore 408811
 Telephone: 6388 1111
 Telefax: 6388 1111
 GST Reg. No. 199902271W

Customer Service
 Service Appointment: 6366 2123
 24-hour Breakdown Service: 9828 1133
 Email: customer.care@premiumauts.com.sg

INS TAX INVOICE
 Company Reg. No. 199902271W
 GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012795 Date : 01/08/2016 Order : SKH9764Y Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
-------------------------------------------------------------------------------------------------------------------------------	-------------------------------------------------------------------------	------------------------------------------------------------------------------------------------------------------------------------------------

Regn No.: SKH9764Y (V 18198) Regn Date: 31/01/2013 Mileage: 102778 WIP No.: 59423

Model: A4 1.8T FSI MJ 8K203H LIMITED Chassis: WAUZZZ8K2DA031013 Engine: CJE 011691 Dept: U

USB No.:

You have been assisted by :- UB-Jiayee (50)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND REINSTALL RHS FRONT DOOR'S MULTI LOCK-SYSTEM AND POWER WINDOW DEVICES. INSPECT FOR DAMAGES AND RENEW IF NECESSARY	280.00	1.00	280.00
S	BODYWORK	M: TO REMOVE AND REINSTALL RHS FRONT SEAT ASSY, ABCD PILLAR TRIMS, FLOOR CARPETS, ELECTRONIC COMPONENTS AND FUSE TRAYS. DISENGAGE RHS SEAT BELT AND HEADAIRBAG	1600.00	1.00	1,600.00
S	BODYWORK	M: TO REMOVE RHS FRONT AND REAR DOOR, RHS SILL PANEL, DOOR ENTRANCE AND B PILLAR. RENEW RHS FRONT DOOR, ALIGN TO POSITION. REINSTALL ALL PARTS REMOVED	2500.00	1.00	2,500.00
S	BODYWORK	M: TO RESPRAY RHS FRONT DOOR, RHS SILL PANEL AND B PILLAR. TO CARRY OUT JOINT SEALER WORKS AND CARRY OUT STONE CHIP TREATMENT	1650.00	1.00	1,650.00
Sub-Total					
7% GST					
Grand Total					



Premium Automobiles Pte Ltd

Audi Centre Singapore
201 Alexandra Road
Singapore 159938
Main Telephone 6384 2222
Main Telefax 6471 3733

Alexandra Service Centre
201 Alexandra Road
Singapore 159938
Telephone 6388 2221
Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408622
Telephone 6388 2221
Telefax 6475 1023

Customer Service
Service Appointment 6384 2223
Hour Breakdown Service 9828 1223
Email customer.care@premiumauto.com.sg

INS TAX INVOICE
Company Reg. No. S19902271W
GST Reg. No. 199902271W

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AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012795 Date : 01/08/2018 Order : SKH9764Y Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
-------------------------------------------------------------------------------------------------------------------------------	-------------------------------------------------------------------------	------------------------------------------------------------------------------------------------------------------------------------------------

Regn No.: SKH9764Y (V 18196) Regn Date: 31/01/2013 Mileage: 102778 WIP No.: 59423
Model: A4 1.8T FSI MU 8K203H LIMITED Chassis: WAUZZZ8K20A031013 Engine: CJE 011691 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (50)

	Details	Qty	Unit Price	Amount
S	BODYWORK M: TO CARRY OUT DIAGNOSTIC CHECKS	192.00	1.00	192.00
S	BODYWORK M: TO SUPPLY ACRYLIC SEALER,CAVITY WAX,STONE CHIP AND METAL FILLER POWDER	780.00	1.00	780.00
X	ABK5809848 SECTION (A) Less 020%	1.00	1970.00	1,576.00
X	ABK0831052J DOOR Less 020%	1.00	2509.00	2,007.20
X	ABK0853374 01C SCUFF PLAT (A) Less 020%	1.00	119.50	95.60
X	ABK0853376 01C SCUFF PLAT (A) Less 020%	1.00	76.20	60.96
X	ABK0010502KL LABEL Less 020%	1.00	16.00	13.44
X	ABK08379120 SEAL Less 020%	1.00	183.50	146.00

Parts 3,900.00	Labour 0.00	Sublet 7,202.00	Menus 0.00	Lubricant 0.00	Sub-Total 11,102.00
					7% GST 777.14
					Grand Total 11,879.14



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SKH 9764 Y

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0355/2018/JT
19 April 2018

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1 total pages


RE : CLAIM – OWNER’S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A4 1.8 TFSI Mu
Vehicle Chassis No. : WAUZZZ8K2DA031013
Vehicle Regn No. : **SKH 9764 Y**
Vehicle Mileage : 59423KM
Vehicle Owner : Ms. Tan Jee Mee, Ginny Mrs. Ginny Soh
Certificate No : 2100329648-05
Policy Excess : **NIL**
Accident Date : **19th March 2018**
Place : **King's Copthorne Carpark**
Repair Cost : \$ 11,879.14
WIP No. : **59423**
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time : _____
Date : 19/04/2018

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	22 Mar 2018 17:03		22 Mar 2018 16:24 Edit Adj Rpt	S\$11,102.00 Edit Estimates	S\$11,102.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS		[Created by insurer]							
Insured:	TAN JEE MEE, GINNY MRS GINNY SOH , ID: S1256994G, Tel: +6598227876								
Vehicle Reg. No.:	SKH9764Y	Date of Loss:	19/03/2018 19:00 - :59 [61 Months and 19 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 1526744334SG	Policy/Cover Note No.:	2100329648-05 (Comprehensive)						
		Excess:	S\$0.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Dally Amri, Mimi Zarina] MimiZarina.DallyAmri@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 03/04/2018]								
Driver/Custodian:	SOH PENG FATT, JEFFREY (68 / Male), NRIC: S0323171B, Tel: +6598178783								
ASSOCIATED MAIL RECEIVED		View All Compose Case Mail							
<ul style="list-style-type: none"> AIG_SG (23/03/2018): Alert - Adj Mandate Approved (S\$12079.00) - SKH9764Y - Claim Handler: Dally Amri... AIG_SG (23/03/2018): SKH9764Y / OD / 19/03/2018 / Coverage & Excess update 									
ALL ASSOCIATED TASKS		View All Search Tasks Create New Task Complete							
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									


Claim Documents

*SKH9764Y (1526744334SG)
 OD
 Mar 19 2018 7:45PM
 [TAN JEE MEE, GINNY MRS GINNY SOH]
 Premium Automobiles Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Assessment Reports			1 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	22/03/18 17:15	Adjuster Immediate Advice	Load HTM	<input type="checkbox"/>
Photos/Images			3 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	22/03/18 17:28	General View	Load JPG	<input checked="" type="checkbox"/>
2	22/03/18 17:28	General View	Load JPG	<input checked="" type="checkbox"/>
3	22/03/18 17:28	General View	Load JPG	<input checked="" type="checkbox"/>
4	22/03/18 17:28	General View	Load JPG	<input checked="" type="checkbox"/>
5	22/03/18 17:28	General View	Load JPG	<input checked="" type="checkbox"/>
6	22/03/18 17:28	General View	Load JPG	<input checked="" type="checkbox"/>
7	22/03/18 17:28	General View	Load JPG	<input checked="" type="checkbox"/>
8	22/03/18 17:28	General View	Load JPG	<input checked="" type="checkbox"/>
9	22/03/18 17:28	General View	Load JPG	<input checked="" type="checkbox"/>
10	22/03/18 17:28	General View	Load JPG	<input checked="" type="checkbox"/>
11	22/03/18 17:28	General View	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	22/03/18 17:26	Certificate of Insurance	Load PDF	<input type="checkbox"/>
2	22/03/18 17:26	SKH 9764Y ESTIMATE	Load PDF	<input type="checkbox"/>
3	22/03/18 17:26	Singapore Accident Statement	Load PDF	<input type="checkbox"/>
4	22/03/18 17:27	Driver's NRIC & DL	Load PDF	<input type="checkbox"/>
5	24/08/18 11:17	WORKSHOP INVOICE	Load PDF	<input type="checkbox"/>
6	24/08/18 11:17	DISCHARGE VOUCHER	Load PDF	<input type="checkbox"/>

Linked Accident Report Documents

			View View in Browser	
Assessment Reports			1 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	20/03/18 11:09	Accident Statement	Load HTM	<input type="checkbox"/>
Photos/Images			3 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	20/03/18 11:04	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
2	20/03/18 11:04	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
3	20/03/18 11:04	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
4	20/03/18 11:04	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
5	20/03/18 11:04	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
6	20/03/18 11:04	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
7	20/03/18 11:04	Accident Photo	Load JPG	<input checked="" type="checkbox"/>

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
Documentation				
			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	20/03/18 10:58	Sketch Plan	 Load JPG	<input checked="" type="checkbox"/>
2	20/03/18 10:58	Sketch Plan #2	 Load JPG	<input checked="" type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
<div style="border: 1px solid black; width: 100%; height: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG18005395/ARBQ2
Date: 24/08/2018

REFERENCE

Insured/Claimant: TAN JEE MEE, GINNY MRS GINNY SOH Policy No: 2100329648-05
Date of Loss: 19/03/2018 Nature of Claim: OD Claim No: 1526744334SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SKH9764Y	Engine No:	CJE011891
Make & Model:	AUDI A4, 1.8 TFSI (A)	Chassis No:	WAUZZZ8K2DA031013
Reg. Date:	31/01/2013 (Man. Year: 2012)	Odometer:	100745 km
Colour:	Brown		
Engine Capacity:	1798 cc		
Market Value/New Car Price:	S\$77,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	225/50 R17	Rear Tyre Size:	225/50 R17
Front Left Side:	Continental 6 mm	Rear Left Side:	Continental 6 mm
Front Right Side:	Continental 6 mm	Rear Right Side:	Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,372.00	4,680.00	1,692.00	26.55
Miscellaneous Items	0.00	0.00	0.00	
Labour	9,672.00	6,422.00	3,250.00	33.60
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	16,044.00	11,102.00	4,942.00	30.80
+ GST 7.00/7.00% (S\$)	1,123.08	777.14	345.94	30.80
Nett Amount (S\$)	17,167.08	11,879.14	5,287.94	30.80

INSPECTION

Date of Assignment:	22/03/2018	Inspected At:	Premium Automobiles Pte Ltd (UBI)
Date Inspected:	22/03/2018		55 Ubi Road 1
			Singapore 408699
Estimated Period of Repair:	8.0 days		

Adjuster: ADRIAN LING

Manager: Janice Lee Si Hua

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT DOOR -RH	Dented	2,509.00 FS	*2,007.20 FS
2	1		*FRONT OUTER SEAL -RH	Necessary	184.00 FS	*146.80 FS
3	1		*BONDING AGENT	Not Necessary	43.00 FS	*- FS
4	1		*FRONT DOOR CATCH	Not Necessary	105.00 FS	*- FS
5	1		*FRONT WINDOW REGULATOR -RH	Not Necessary	267.00 FS	*- FS
6	1		*DATA PLATE FOR TYRE PRESSURE	Necessary	17.00 FS	*13.44 FS
7	1		*SIDE MEMBER TRIM -RH	Dented	1,970.00 FS	*1,576.00 FS
8	1		*FRONT SILL TRIM STRIP-RH	Necessary	120.00 FS	*95.60 FS
9	1		*REAR SILL TRIM STRIP -RH	Necessary	77.00 FS	*60.96 FS
10	1		*ACRYLIC SEALER	Necessary	180.00 FS	*180.00 FS
11	1		*CAVITY WAX	Necessary	140.00 FS	*140.00 FS
12	1		*STONE CHIP	Necessary	180.00 FS	*180.00 FS
13	1		*METAL FILLER POWDER	Necessary	280.00 FS	*280.00 FS
14	1		*SUNDRIES	Not Necessary	300.00 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (S\$) 6,372.00 4,680.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND REINSTALL RHS FRONT DOORS MULTI LOCK-SYSTEM AND POWER WINDOW DEVICES .INSPECT FOR DAMAGES AND RENEW IF NECESSARY	New	280.00	280.00
2	TO REMOVE AND REINSTALL RHS FRONT SEAT ASSY ,ABCD PILLAR TRIMS ,SILL TRIMS ,FLOOR CARPETS ,ELECTRONIC COMPONENTS AND FUSE TRAYS .DISENGAGE RHS SEAT BELT AND HEADAAIRBAG	New	1,800.00	1,800.00
3	TO REMOVE RHS FRONT AND REAR DOORS,CUT OUT AND REWELD RHS SILL PANEL AND B-PILLAR .RENEW RHS FRONT DOOR ,ALIGN TO POSITION .REINSTAL ALL PARTS REMOVED	New	4,800.00	2,500.00
4	TO RESPRAY RHS FRONT DOOR ,RHS SILL PANEL ,DOOR ENTRANCES AND B-PILLAR .TO CARRY OUT JOINT SEALER WORKS AND CARRY OUT STONE CHIP TREATMENT	New	2,600.00	1,650.00
5	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (\$\$)			9,672.00	6,422.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >