

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 14 April 2018 11:37 AM
To: 'Wong, Justin'
Cc: Vivian Lau (LKKAuto); Admin A
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLF4109X & SJS2708K ON 18 MARCH 2018

Hi Justin,

We refer to the above matter.

We have rejected third party claim on 22/03/2018 as per instruction. Third party repairer did not arrange for survey on this matter.

In view of the above, we will proceed to close file at our end.

Kindly assist to close/ cancel the case in Merimen.

***No bill to AIG as no survey done.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 22 March 2018 4:44 PM
To: 'Wong, Justin' <Justin.Wong@aig.com>
Cc: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLF4109X & SJS2708K ON 18 MARCH 2018

Hi Justin,

Contents noted.

We will inform third party accordingly.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wong, Justin [<mailto:Justin.Wong@aig.com>]

Sent: Thursday, 22 March 2018 4:37 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Subject: FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLF4109X & SJS2708K ON 18 MARCH 2018

Dear Hsiao Tong,

Please note that third-party workshop is seeking direct settlement and checking on liability.

Kindly assist to reject 3rd claims based on BOLA 11 (c).

Thank you.

Best Regards,

Justin Wong
AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1880 | Fax +(65) 6835 7416

Justin.Wong@aig.com | www.aig.com.sg

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From: Md Ishak, Mohd Imran
Sent: Thursday, March 22, 2018 12:06 PM
To: Wong, Justin
Subject: FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLF4109X & SJS2708K ON 18 MARCH 2018

Hi Justin

TP seeking advice on liability. Please assist

Thank you

Sincerely,

Imran

Mohd Imran Md Ishak
AIG

Express Claims Adjuster II, FNOL SG Claims Operations - Auto
 Shared Services - Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887191-D)
 Menara Worldwide, Level 14, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia
 Tel +6 03 2719 6000 ext:1012661 | Fax +6 03 2685 5898

imran.ishak@aig.com | www.aig.com

From: Jerleen Tang [<mailto:jerleen@huahong.com.sg>]
Sent: Wednesday, March 21, 2018 5:10 PM
To: Supramaniam, Darshene
Cc: Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Chin, Lee-Ying; Lim, Sheng Yang; Md Ishak, Mohd Imran; Chan, Yoke Shi; Abu Kassim, Noor Mariesa; yvonne@huahong.com.sg
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLF4109X & SJS2708K ON 18 MARCH 2018

Dear Darshene Supramaniam

Kindly advise on liability first before survey

Thank you.

Regards

Jerleen Tang

Claims Department



HUA HONG PRIVATE LIMITED
25D SUNGEI KADUT STREET 1 SINGAPORE 729332
T. 6661 9688 | F. 6661 9699 | W. huahong.com.sg



From: Jerleen Tang <jerleen@huahong.com.sg>
Sent: Wednesday, 21 March 2018 4:56 PM
To: 'Supramaniam, Darshene' <Darshene.Supramaniam@aig.com>
Cc: 'Tan, Lily (AIG)' <Lily.Tan@aig.com>; 'Fong, Andy-SY' <Andy-SY.Fong@aig.com>; 'Kaur, Baljit' <Baljit.Kaur@aig.com>; 'Chin, Lee-Ying' <Lee-Ying.Chin@aig.com>; 'Lim, Sheng Yang' <ShengYang.Lim@aig.com>; 'Md Ishak, Mohd Imran' <Imran.Ishak@aig.com>; 'Chan, Yoke Shi' <yokeshi.chan@aig.com>; 'Abu Kassim, Noor Mariesa' <NoorMariesa.AbuKassim@aig.com>; yvonne@huahong.com.sg
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLF4109X & SJS2708K ON 18 MARCH 2018

Dear Darshene Supramaniam

We choose Calvin Ang – LKK
Will update you the date for PRS

Thank you.

Regards

Jerleen Tang

Claims Department



HUA HONG PRIVATE LIMITED
25D SUNGEI KADUT STREET 1 SINGAPORE 729332
T. 6661 9688 | F. 6661 9699 | W. huahong.com.sg



From: Supramaniam, Darshene <Darshene.Supramaniam@aig.com>
Sent: Wednesday, 21 March 2018 4:21 PM
To: claims@huahong.com.sg
Cc: Tan, Lily (AIG) <Lily.Tan@aig.com>; Fong, Andy-SY <Andy-SY.Fong@aig.com>; Kaur, Baljit <Baljit.Kaur@aig.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Md Ishak, Mohd Imran <Imran.Ishak@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLF4109X & SJS2708K ON 18 MARCH 2018

WITHOUT PREJUDICE

Your Reference : SJS2708K

Our Reference : SLF4109X

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lim Kok Chong	AIG Asia Pacific Insurance Pte Ltd
Kumar Uthaya	AIG Asia Pacific Insurance Pte Ltd
Ken Wong	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Ricky Teng	RT Appraisal Pte Ltd
Elson Teng	RT Appraisal Pte Ltd
Michael Cheong	RT Appraisal Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Henry Ng	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Steven Foong	LKK Auto Consultants Pte Ltd
Wei Jie	LKK Auto Consultants Pte Ltd
Ma Chin Fook	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you

Darshene Supramaniam

AIG

Express Claims Adjuster II, FNOL SG Claims Operations - Auto
Shared Services - Malaysia | Global Business Services

Level 12, Menara Worldwide, 198 Jalan Bukit Bintang. 55100 Kuala Lumpur, Malaysia

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