Hsiao Tong (LKKAuto)

From: Wong, Justin <Justin.Wong@aig.com>
Sent: Thursday, 22 March 2018 4:37 PM

To: Hsiao Tong (LKKAuto)
Cc: Vivian Lau (LKKAuto)

Subject: FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE

SLF4109X & SJS2708K ON 18 MARCH 2018

Attachments: AIGENCRYPT-PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED

VEHICLE SLF4109X & SJS2708K ON 18 MARCH 2018; OI GIA - SLF4109X.pdf

Dear Hsiao Tong,

Please note that third-party workshop is seeking direct settlement and checking on liability.

Kindly assist to reject 3rd claims based on BOLA 11 (c).

Thank you.

Best Regards,

Justin Wong AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1880 | Fax +(65) 6835 7416 <u>Justin.Wong@aig.com</u> | <u>www.aig.com.sg</u>

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computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

From: Md Ishak, Mohd Imran

Sent: Thursday, March 22, 2018 12:06 PM

To: Wong, Justin

Subject: FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLF4109X & SJS2708K ON

18 MARCH 2018

Hi Justin

TP seeking advice on liability. Please assist

Thank you

Sincerely,

Imran

Mohd Imran Md Ishak AIG

Express Claims Adjuster II, FNOL SG Claims Operations - Auto Shared Services - Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887191-D) Menara Worldwide, Level 14, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia Tel +6 03 2719 6000 ext:1012661 | Fax +6 03 2685 5898

imran.ishak@aig.com | www.aig.com

From: Jerleen Tang [mailto:jerleen@huahong.com.sq]

Sent: Wednesday, March 21, 2018 5:10 PM

To: Supramaniam, Darshene

Cc: Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Chin, Lee-Ying; Lim, Sheng Yang; Md Ishak, Mohd Imran; Chan,

Yoke Shi; Abu Kassim, Noor Mariesa; yvonne@huahong.com.sg

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLF4109X & SJS2708K ON

18 MARCH 2018

Dear Darshene Supramaniam

Kindly advise on liability first before survey

Thank you.

Regards

Jerleen Tang

Claims Department



HUA HONG PRIVATE LIMITED 25D SUNGEI KADUT STREET 1 SINGAPORE 729332 T. 6661 9688 | F. 6661 9699 | W. huahong.com.sg









From: Jerleen Tang < jerleen@huahong.com.sg> Sent: Wednesday, 21 March 2018 4:56 PM

To: 'Supramaniam, Darshene' < <u>Darshene.Supramaniam@aig.com</u>>

Cc: 'Tan, Lily (AIG)' < Lily.Tan@aig.com >; 'Fong, Andy-SY' < Andy-SY.Fong@aig.com >; 'Kaur, Baljit'

<<u>Baljit.Kaur@aig.com</u>>; 'Chin, Lee-Ying' <<u>Lee-Ying.Chin@aig.com</u>>; 'Lim, Sheng Yang' <<u>ShengYang.Lim@aig.com</u>>; 'Md Ishak, Mohd Imran' <<u>Imran.Ishak@aig.com</u>>; 'Chan, Yoke Shi' <<u>yokeshi.chan@aig.com</u>>; 'Abu Kassim, Noor

Mariesa' < NoorMariesa. AbuKassim@aig.com>; yvonne@huahong.com.sg

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLF4109X & SJS2708K ON 18

MARCH 2018

Dear Darshene Supramaniam

We choose Kalvin Ang – LKK Will update you the date for PRS

Thank you.

Regards

Jerleen Tang

Claims Department



HUA HONG PRIVATE LIMITED 25D SUNGEI KADUT STREET 1 SINGAPORE 729332 T. 6661 9688 | F. 6661 9699 | W. huahong.com.sg









From: Supramaniam, Darshene < Darshene. Supramaniam@aig.com >

Sent: Wednesday, 21 March 2018 4:21 PM

To: claims@huahong.com.sg

Cc: Tan, Lily (AIG) < <u>Lily.Tan@aig.com</u>>; Fong, Andy-SY < <u>Andy-SY.Fong@aig.com</u>>; Kaur, Baljit < <u>Baljit.Kaur@aig.com</u>>; Chin, Lee-Ying < <u>Lee-Ying.Chin@aig.com</u>>; Lim, Sheng Yang < <u>ShengYang.Lim@aig.com</u>>; Md Ishak, Mohd Imran < <u>Imran.Ishak@aig.com</u>>; Chan, Yoke Shi < <u>yokeshi.chan@aig.com</u>>; Abu Kassim, Noor Mariesa

<NoorMariesa.AbuKassim@aig.com>

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLF4109X & SJS2708K ON 18

MARCH 2018

WITHOUT PREJUDICE

Your Reference : SJS2708K Our Reference : SLF4109X

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lim Kok Chong	AIG Asia Pacific Insurance Pte Ltd
Kumar Uthaya	AIG Asia Pacific Insurance Pte Ltd
Ken Wong	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services

Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Ricky Teng	RT Appraisal Pte Ltd
Elson Teng	RT Appraisal Pte Ltd
Michael Cheong	RT Appraisal Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Henry Ng	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Steven Foong	LKK Auto Consultants Pte Ltd
Wei Jie	LKK Auto Consultants Pte Ltd
Ma Chin Fook	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you

Darshene Supramaniam

AIG

Express Claims Adjuster II, FNOL SG Claims Operations - Auto Shared Services - Malaysia | Global Business Services

Level 12, Menara Worldwide, 198 Jalan Bukit Bintang. 55100 Kuala Lumpur, Malaysia Tel +603 2719 6000 ext 100-2208 \mid Fax +603 2719 6150

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