

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Wednesday, 15 August, 2018 3:20 PM
To: Md Noor, Norsiah
Cc: Admin A; Vic (LKKAuto); Adrian Ling (LKKAuto)
Subject: RE: <SEEK MANDATE>Your Ref: 3212133419SG_ACCIDENT INVOLVING VEHICLES SKG 5177Z (OI) AND SLW 9160Z (TP) ON 21/03/2018

Dear Norsiah,

We refer to further to our below email.

Please find below photos for the items queried:

Particulars:	Photo:	Condition:
2. Front Bumper Air Guide - RH	Photo 20 in Merimen  Photo 21 in Merimen	Deformed Photos show the damages to the internal portion of the air guide.



Photo 22 in Merimen



Photo 23 in Merimen



**4. Front
Bumper Air
Guide - RH**

Photo 12 in Merimen



Photo 13 in Merimen



Photo 14 in Merimen

Deformed

Photos show the damages to the external portion of the air guide.



For your approval please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Vic (LKKAuto)

Sent: Wednesday, 15 August, 2018 2:58 PM

To: Md Noor, Norsiah

Cc: Admin A; Vic (LKKAuto)

Subject: RE: <SEEK MANDATE>Your Ref: 3212133419SG_ACCIDENT INVOLVING VEHICLES SKG 5177Z (OI) AND SLW 9160Z (TP) ON 21/03/2018

Dear Norsiah,

We refer to your below email.

We will check and will get back for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Md Noor, Norsiah [<mailto:Norsiah.MdNoor@aig.com>]

Sent: Wednesday, 15 August, 2018 2:05 PM

To: Vic (LKKAuto)

Cc: Admin A

Subject: RE: <SEEK MANDATE>Your Ref: 3212133419SG_ACCIDENT INVOLVING VEHICLES SKG 5177Z (OI) AND SLW 9160Z (TP) ON 21/03/2018

Dear Vic,

Please refer to the screen shot below. (item 2 & 4)

Please advise. Thank you

2	1	*FRONT BUMPER AIR GUIDE-RH	Deformed
3	1	*FRONT BUMPER GUIDE SECTION -RH	Damaged
4	1	*FRONT BUMPER AIR GUIDE -RH	Deformed

Norsiah Md Noor

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419-1606 | Fax +(65) 6835-7417

Norsiah.MdNoor@aig.com | www.aig.com.sg

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Wednesday, August 15, 2018 1:31 PM

To: Md Noor, Norsiah
Cc: Admin A; Vic (LKKAuto)
Subject: RE: <SEEK MANDATE>Your Ref: 3212133419SG_ACCIDENT INVOLVING VEHICLES SKG 5177Z (OI) AND SLW 9160Z (TP) ON 21/03/2018

Dear Norsiah,

We refer to our below email.

For your approval and/or further instruction please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Vic (LKKAuto)
Sent: Monday, 9 July, 2018 12:21 PM
To: Md Noor, Norsiah
Cc: Admin A; Vic (LKKAuto)
Subject: <SEEK MANDATE>Your Ref: 3212133419SG_ACCIDENT INVOLVING VEHICLES SKG 5177Z (OI) AND SLW 9160Z (TP) ON 21/03/2018

Your Ref: 3212133419SG
Our Ref: CC3/AIG18005351/Ahb3

Dear Norsiah,

ACCIDENT INVOLVING VEHICLES SKG 5177Z (OI) AND SLW 9160Z (TP) ON 21/03/2018

We refer to the above matter.

It was reported that Insured vehicle had collided to a stationary TP vehicle.

We had spoken to the Insured Driver Mr Chng where he confirmed accident details and he was informed of the TP claim and NCD issues on 27/03/2018. No further feedback and issue from Insured.

Summary to offer to repairer **PREMIUM AUTOMOBILES PTE LTD** is as follows:

	TP CLAIMED	REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 16,001.85	\$ 11,716.07
Loss of Use (\$100 x 7 Days)	\$ 700.00	\$ 700.00

GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 16,703.85	\$ 12,418.07

Breakdown of days is as follows:

Recommended days	5 Days
Weekends / Downtime	2 Days
TOTAL	7 Days

Relevant supporting claim documents are uploaded in merimen for your perusal.

For your approval and/or further instruction please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.