

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Tuesday, 27 March, 2018 2:17 PM
To: Claims
Cc: Admin A; Asher Sng (LKKAuto); Vic (LKKAuto); assignments
Subject: RE: ACCIDENT INVOLVING SLW 9160 Z AND YOUR INSURED SKG5177Z DATED ON 21/03/2018 *** LKK REF - CC3/AIG18005351/hs3

WITHOUT PREJUDICE

Dear Tony,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

We propose LOU/R at \$80/\$120 daily (subject to our principal's approval).

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Consultants
Pte Ltd

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From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Tuesday, 27 March, 2018 1:51 PM
To: Shirley Hiew (LKK Auto); assignments; Vic (LKKAuto)
Cc: Admin A; Admin-D (LKKAuto); Asher Sng (LKKAuto); claims@premiumauto.com.sg
Subject: RE: ACCIDENT INVOLVING SLW 9160 Z AND YOUR INSURED SKG5177Z DATED ON 21/03/2018 *** LKK REF - CC3/AIG18005351/hs3

Dear Vic,

Is there any update on the liability clearance status?
The vehicle at our workshop now.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]
Sent: Thursday, 22 March, 2018 11:38 AM
To: claims@premiumauto.com.sg; assignments <assignments@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: FW: ACCIDENT INVOLVING SLW 9160 Z AND YOUR INSURED SKG5177Z DATED ON 21/03/2018 *** LKK REF - CC3/AIG18005351/hs3

Dear Mastura,

We refer to the above matter.

Please be informed that we are currently pending for our insured's GIA report.

Kindly note that for liability, claim negotiation and settlement, please contact Vic at 6841 2409.

Our respective case handler will look into the matter and revert to you in due course.

Dear Assignment Team,

Kindly assist to arrange for TP survey.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Thursday, 22 March 2018 10:39 AM

To: Admin A <admin-a@lkkauto.com>; claims@premiumauto.com.sg

Cc: MASTURA@PREMIUMAUTO.COM.SG

Subject: ACCIDENT INVOLVING SLW 9160 Z AND YOUR INSURED SKG5177Z DATED ON 21/03/2018

Dear all,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report and letter request for direct settlement for your reference.

We will forward you the estimate once is available.

Do take note, kindly arrange the survey on 23/03/2018 (Friday), 11.45 am

Thank you.

Best Regards,

Mastura

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

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