

Vic (LKKAUTO)

From: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Sent: Monday, 4 June, 2018 11:41 AM
To: Vic (LKKAUTO)
Cc: Admin A; Poh Kin (LKKAUTO)
Subject: RE: AIG REF 4998116656SG RE: Case Assignment TP - SLM3958G - 18/03/2018 - *LKK REF: CC6/AIG18005344/Uhb3
Attachments: 4998116656SG STILLSHOT.JPG
Importance: High

Dear Vic,

I understand that previously she went to Progressive to do TPPD claim but liability was rejected by MSIG. She did not return to Progressive nor submit OD claim.

I would suggest you write email to her and attach the screenshot taken from her own video footage. Linatan@ymail.com

rightfully, she's only allowed to make a left turn however at the material time, she make a right turn instead.

you may cc me in the email and [please follow up closely on this matter.](#)

thank you,

Saliha Syed Yusoff
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1917 | Fax +(65) 68357416

saliha.syed-yusoff@aig.com | www.aig.com.sg

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From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Friday, May 25, 2018 5:02 PM
To: Syed-Yusoff, Saliha
Cc: Admin A; Vic (LKKAUTO); Poh Kin (LKKAUTO)
Subject: AIG REF 4998116656SG RE: Case Assignment TP - SLM3958G - 18/03/2018 - *LKK REF: CC6/AIG18005344/Uhb3

Dear Saliha,

We refer to your below email.

We had requested for video evidence to TP repairer but they only provided to us a screenshot of the footage. Please refer to the attached copy. TP repairer had informed us that they will forward the matter to their solicitor if liability is not to their favour.

We had spoken to the Insured Ms Tan where she was informed of the TP claim and liability based on her video footage which shows that she was turning out from the minor road. The Insured still disputed on liability and insisted that she is not at fault. She also mentioned that she is still pending for the outcome of her workshop's claim against TP insurer.

Please advise further instruction as Insured insisted she is not at fault.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
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From: Hsiao Tong (LKKAUTO)
Sent: Monday, 2 April, 2018 4:22 PM
To: Syed-Yusoff, Saliha
Cc: CS A Team; Admin A
Subject: RE: Case Assignment TP - SLM3958G - 18/03/2018 - *LKK REF: CC6/AIG18005344/Uhb3

Hi Saliha,

Thank you for your email.

The case is handled by Mr Vic.

Hi Vic,

FYNA. CC6/AIG18005344/Uhb3

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Syed-Yusoff, Saliha [<mailto:Saliha.Syed-Yusoff@aig.com>]

Sent: Monday, 2 April 2018 4:09 PM

To: CS A Team <cs-a@lkkauto.com>

Subject: RE: Case Assignment TP - SLM3958G - 18/03/2018 -

Importance: High

Dear Team,

do note contact insured yet as she has written in an appeal letter on claims assessment.

Meanwhile please assist to obtain video footage from the TP repairer urgently.

PLEASE NOTE THAT CONTENTS OF THIS EMAIL SHOULD NOT BE CONSTRUED AS ANY ADMISSION OF LIABILITY ON THE PART OF OUR INSURED AND/OR INSURERS. WE HEREBY MAINTAIN FULL RESERVATION OF RIGHTS AND ALL DEFENCES AVAILABLE TO US

Saliha Syed Yusoff
AIG

Complex Claims Examiner

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From: Do-Not-Reply [<mailto:do-not-reply@merimen.com>]

Sent: Thursday, March 22, 2018 10:20 AM

To: Syed-Yusoff, Saliha

Subject: Case Assignment TP - SLM3958G - 18/03/2018 -

This mail is associated with :
***SLM3958G (4998116656SG)**
[SFT251R]
TP

-

Mar 18 2018 12:00AM

Pegasus Engineering & Trading Pte Ltd

Dear Syed-Yusoff, Saliha,

Please note that a claim has been assigned to you for handling in Merimen. For your action and follow up please.

[This mail is sent from a mailer account - do not reply to this email address]

Sent by : Syed-Yusoff, Saliha (AIG Asia Pacific Insurance Pte. Ltd.)

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